Guidance on regulations for the
Transport of Infectious Substances
2021-2022

Applicable as from 1 January 2021
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Foreword

This publication offers practical guidance to facilitate compliance with applicable international regulations for the transport of infectious substances by all modes of transport and includes the changes that apply from 1 January 2021. Existing national and international regulatory framework for transport of infectious substances are included to provide information for classifying, identifying, packaging, marking, labelling, documenting and refrigerating infectious substances for transportation and ensuring their safe delivery.

The information in this publication targets all stakeholders involved in the shipping of infectious substances such as the shipper, the packaging supplier, the operator/carerrier and the receiver. The 2021/2022 edition of this document went through several WHO-internal review/clearance processes plus an organizational review by International Air Transport Association (IATA) in official relations with the World Health Organization (WHO) under the Framework of Engagement with non-State Actors.

The content of this document is crosslinked to diverse WHO and other activities, ranging from biosafety and the WHO Infectious Substances Shipping Training (ISST; not open to all) to any other programmes that require off-site transport of infectious substances for further processing, storage or disposal.

The biannual update of this document reflects the changes in the source documents. The current revision replaces the document issued by the WHO in 2019 (document WHO/WHE/2019.20). When using this publication, reference must be made to the applicable national and international regulations.
Acknowledgements

The following people contributed to this guidance: Kazunobu Kojima, Lisa Stevens, Rica Zinsky.

The international air transport association (IATA) reviewed this document.

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Section 1: Transport Regulations

1.1 International Regulations

Work with biological agents, including diagnostic activities, biomedical research and pharmaceutical manufacturing, plays a key role in the detection and prevention of outbreaks of emerging and highly infectious disease and reduction of other risks to international health security. Facilities handling biological agents have a responsibility to ensure that biological agents are identified, safely stored, and controlled in adequately equipped facilities according to best practices.

Whilst materials containing biological agents are being transported, there exists a likelihood of exposure for the people and the environment through which the material passes. To appropriately control and reduce this risk, various international groups have developed recommendations and/or regulations, that outline the way in which infectious substances should be packaged, marked, labelled and documented, to ensure safety and containment throughout the transport process.

One of the most widely known and referenced set of recommendations are the “Recommendations on the Transport of Dangerous Goods—Model Regulations (21st revised edition) (1).” (hereinafter referred to as the “UN Model Regulations”). These recommendations are made by the Committee of Experts on the Transport of Dangerous Goods (UNCETDG), a committee of the United Nations Economic and Social Council, comprising expert advisors from various countries, non-governmental organizations and specialized agencies including WHO representatives. The recommendations are continuously reviewed, in two-yearly cycles, and updated by the committee in light of technical progress, the introduction of new substances or materials, modern pressures on transport systems, and emerging safety requirements for people, property and the environment.

The UN Model Regulations aim to provide a minimum set of provisions to follow to safely transport any dangerous goods, which includes infectious substances. The use of this same set of provisions as a basis across various national and international regulations aims to introduce provide conformity and harmonization across them all. However, the UN model regulations provide a certain degree of flexibility so that the basics may still be adapted to fit local needs and special requirements for overcoming barriers in transport. Adapted versions may then be adopted by governments and/or international organizations as mandatory, or legally binding regulations for the transport of dangerous goods. The subsequent implementation of, and compliance with adopted regulations may be overseen by independent bodies or national authorities, as designated by the relevant governing body.

1.2 Modal Agreements

Whilst the UN Model Regulations are general enough to cover all modes of transport, they are most commonly reflected in international law through international modal agreements, which adapt and publish guidelines or regulations specialized for a specific mode of transport. Some of the most common modal agreements for the transport of dangerous goods are described in Table 1. References and online links to these agreements may also be found in Annex 1 of this document.
<table>
<thead>
<tr>
<th>Mode of Transport</th>
<th>International Modal Agreements</th>
</tr>
</thead>
<tbody>
<tr>
<td>Air</td>
<td>The Technical Instructions for the Safe Transport of Dangerous Goods by Air (2) (hereinafter referred to as the “ICAO technical Instructions”) are a detailed set of instructions deemed necessary for the safe international transport of dangerous goods by air. Published by the International Civil Aviation Organization (ICAO), these legally binding international regulations apply on all international flights. They are regularly reviewed and updated based on comments received from States and interested international organizations, including WHO, or based on recommendations of the UNCETDG or the International Atomic Energy Agency (IAEA). The International Air Transport Association (IATA) also publish Dangerous Goods Regulations (3) (DGR), that incorporate the ICAO provisions and may add further restrictions stemming from operational considerations. DGR also present state and operator variations. IATA DGR are applicable to its member and some other airlines as well as all shippers and agents that offer consignments of dangerous goods to these operators. For national flights, i.e. flights within one country, national civil aviation authorities may apply national legislation. This is normally based on the ICAO provisions, but may incorporate variations. State and operator variations are published in both the ICAO Technical Instructions and in the IATA Dangerous Goods Regulations.</td>
</tr>
<tr>
<td>Rail</td>
<td>A set of regulations concerning the International Carriage of Dangerous Goods by Rail (4) (RID) has been created by the Intergovernmental Organisation for international Carriage by Rail (OTIF) and applies to countries in Europe, the Middle East and North Africa. RID also applies to domestic transport in the European Union through Council Directive 2008/68/EC (5).</td>
</tr>
<tr>
<td>Road</td>
<td>The Agreement concerning the International Carriage of Dangerous Goods by Road (6) (ADR) applies to signatory countries. In addition, modified versions of the convention are being used by countries in South America and South-East Asia. ADR also applies to domestic transport in the European Union through Council Directive 2008/68/EC.</td>
</tr>
<tr>
<td>Sea</td>
<td>The International Maritime Dangerous Goods Code (7) published by the International Maritime Organization (IMO) is of mandatory application for all contracting parties to the International Convention for the Safety of Life at Sea (SOLAS).</td>
</tr>
<tr>
<td>Post</td>
<td>The Letter post manual published by the Universal Postal Union (UPU) reflects the UN Model Regulations by using the ICAO technical instructions as the basis for shipments. It should be noted that some infectious substances considered to be of a high-risk category (known as “Category A Infectious Substances”) will not be accepted for shipment through postal services. Some infectious substances in lower risk categories (such as “Biological Substance, Category B – UN3373” or “Patient specimens”) may be shipped by registered air mail. For more information on infectious substances categories, please refer to Section 5.2. Local/international restrictions may also be in force. Prior contact should therefore be made with the national public operators for registered mail to ascertain whether the packaged material will be accepted by the postal service in question.</td>
</tr>
</tbody>
</table>

Table 1: A summary of the modal agreements containing relevant dangerous good regulations.
1.3 National regulations

Many countries adopt the UN Model Regulations in their entirety to stand as their national dangerous goods legislation, whilst others apply variations that suit local conditions and requirements. National authorities should be able to provide details of their own national requirements to relevant users.

Where national regulations do not exist, the international modal agreements described above should be followed. Should multiple regulations apply to a single shipment of infectious substances, the most stringent ones should be applied.

| VANUATU |
|---------------------|---------------------|
| **VU 1** | The marking of packages and overpacks and the Dangerous Goods Transport Document accompanying dangerous goods consignments must be in English or French. If the State of Origin requires another language each shall be given equal prominence. |
| **VU 2** | Infectious substances are prohibited from entry to Vanuatu without prior approval from the Vanuatu Government Department of Health. Requests for approval should be addressed to: Director of Health P.O. Box 102, Port Vila Vanuatu |

Figure 1: An example of a national variation requirement. Taken from the ICAO Technical Instructions.

1.4 Operator/Carrier Variations

Transport of infectious substances is of international concern due to the public health impact/effects and needs. Much of the transport/logistics chain, however, is not a public health service, and also includes industries of a commercial nature. In many cases safety is a key factor, not for health concerns, but also for reasons of reputability and trust. For this reason, although modal agreements and national regulations exist to appropriately address safety procedures, companies operating commercial enterprises (for example airlines, couriers) may enforce additional safety requirements for shipments in their carriage, aiming to achieve a high level of accountability for their clients.

Although not usually legally binding, failure to comply with such variations may result in a refusal of service between that enterprise and the person trying to send the infectious substances. Failure to comply with operator/carrier variations is generally the most common reason for delayed or refused shipments. Furthermore, a commercial enterprise that does not wish to carry particular dangerous goods is under no legal obligation to do so, even if compliance with applicable regulations is met.

ICAO and IATA list the main operator/carrier restrictions in force among airlines. Some airlines will not carry dangerous goods at all, while others will carry only a very limited range of goods. An example of such restriction can be seen in Figure 2. As carrier restrictions for the different modes of transport are not published centrally, harmonization between stakeholders is essential.

<table>
<thead>
<tr>
<th>BZ (Blue Dart Aviation Ltd.)</th>
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<tbody>
<tr>
<td><strong>BZ-07</strong></td>
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</tbody>
</table>

Figure 2: An example of an operator/carrier variation. As seen in the IATA Dangerous Goods Regulations.
1.5 Supplementary Regulations

Particularly where international transport is concerned, regulations over and above those for safety in transport may apply. This includes regulations for import/export licensing, licencing to carry/hold/store certain biological agents, or agricultural and environment safety regulations, for example.

Supplementary regulations may be applied by a variety of government departments, or several different agencies. It is the responsibility of the shipper (person sending the shipment) to ensure they are aware of, and comply with, all applicable regulations.

1.6 Special Provisions

“Special Provisions” is a term used to describe certain circumstances or procedures that are not covered in standard regulations. These provisions are therefore needed to supplement or modify the original regulations to appropriate ship the dangerous good to which it applies.

Tables listing special provisions applicable to dangerous good may be found in most international regulation documents, including the UN Model Regulations. A short list of special provisions that may be applicable to infectious substances shipments is also provided in Annex 2 of this document.

1.7 Dangerous Goods Security

High consequence dangerous goods are those which have the potential for misuse in a terrorist event and which may, as a result, produce serious consequences such as mass casualties or mass destruction. Division 6.2 infectious substances of Category A (UN 2814 and UN 2900) and medical waste of Category A (UN 3549) are considered high consequence dangerous goods.

Shippers, operators and others (including infrastructure managers) engaged in the transport of high consequence dangerous goods should adopt, implement and comply with a security plan. As a minimum, the security plan should consist of the following elements:

- specific allocation of responsibilities for security to competent and qualified persons with appropriate authority to carry out their responsibilities;
- records of dangerous goods or types of dangerous goods transported;
- review of current operations and assessment of vulnerabilities, including inter-modal transfer, temporary transit storage, handling and distribution as appropriate;
- clear statement of measures including training policies (including response to higher threat conditions, new employee/employment verifications etc.), operating practices (e.g. access to dangerous goods in temporary storage proximity to vulnerable infrastructure etc.), equipment and resources that are to be used to reduce security risks;
- effective and up to date procedures for reporting and dealing with security threats, breaches of security or security incidents;
- procedures for the evaluation and testing of security plans and procedures for periodic review and update of the plans;
- measures to ensure the security of transport information contained in the plan; and
- measures to ensure that the distribution of the transport information is limited as far as possible (such measures shall not preclude provision of transport documentation).
Section 2: Transport Stakeholders

From the time an infectious substance is packed until it reaches its destination, many different stakeholders may have participated in the transport process. The efficient transfer of infectious substances requires good coordination and harmonization between all parties involved in the shipment. This includes the person or institution sending the substance, the commercial entities involved in carrying the package, and the person or institution receiving the substance.

An overview of the responsibilities of the some of the primary stakeholders involved in the transport process are provided below.

2.1 The Shipper

- May also be known as the consignor or the sender.
- Ensures the correct identification, classification, packaging, marking, labelling, and documentation of all infectious substances destined for transport.
- Ensures that packaging selected is suitable, and compliant, for the substances being shipped.
- Confirms with the national authorities that the material may be legally exported.
- Makes themselves aware of all regulations applicable to their shipment, based upon the place or origin, transit, destination and/or mode of transport.
- Explore whether additional approvals are required, such as export permits.
- Makes primary contact with the receiver of the package to ensure they are able and prepared to receive the shipment.
- Ensures that the package is prepared in accordance with the instructions from the package manufacturer.
- Makes advance arrangements with the carrier to ensure:
  - There are no additional operator variations applicable to the shipment.
  - The shipment will be accepted for appropriate transport.
  - The shipment is undertaken by the most direct routing (direct transport if possible).
- Prepares necessary documentation, including permits, dispatch and shipping documents, retaining a copy of each.
- Notifies the receiver of transportation arrangements once these have been made, well in advance of the expected arrival time.

2.2 The Packaging Supplier

- Manufactures and tests lines of packaging materials according to applicable regulations.
- Makes available test reports and results on request to users of their packages, and/or national competent authorities.
- Provides instructions to users regarding the procedures to be followed, and additional components needed, to ensure their packaging materials are capable of meeting performance requirements.
- If required, is registered with a quality assurance programme as directed by national competent authorities.
2.3 The Operator/Carrier

- May include logisticians, courier companies, airline freight forwarders or other transport operators.
- May provide advice to the sender regarding the necessary shipping documents and instructions for their completion.
- May provide advice to the sender about correct packaging.
- Assists the sender in arranging the most direct routing and then confirms the routing.
- Maintains and archives copies of the documentation for shipment and transport.

**NOTE:** *The shipper is responsible for ensuring the package and documentation is prepared in compliance with the regulations, on top of any advice received from the carrier.*

2.4 The Receiver

- May also be known as the consignee, importer, or buyer.
- Confirms with the national authorities that the substance may be legally imported.
- Obtains the necessary authorization(s) from national authorities for the receipt of the substance, for example importation permits. These may need to be provided to the sender, as applicable.
- Arranges for the most timely and efficient collection on arrival.
- Acknowledges receipt to the sender.

Consignor: The person or organization responsible for sending the shipment, also known as the shipper or sender.

Consignee: The person or organization responsible for receipt of the shipment, may also be known as the receiver or buyer.

Consignment: A package, or group of packages (shipment), destined for delivery.
Section 3: Training

Before a consignment of dangerous goods is offered for transport, all relevant persons involved in its preparation must have received training to enable them to carry out their responsibilities. Where the organization responsible for preparing the shipment does not have appropriately trained staff, the “relevant persons” may be interpreted as those contracted to act on the shipper’s behalf and undertake the shipper’s responsibilities in the preparation of the shipment. However, such persons must still be able to fulfil applicable training requirements.

Personnel should be trained in a manner which corresponds to their contractual responsibilities. Therefore, the content of the training provided should be determined by analysing their assigned roles and responsibilities as part of their job description. In some cases, this should be determined by the employer but in others it will be stipulated and/or governed by national competent authorities. Employees should only ever carry out functions for which the required training has been provided OR be appropriately supervised and signed off by another competent individual.

According to the UN Model Regulations, all individuals involved in the transport of dangerous goods shall be trained in the contents of dangerous goods requirements commensurate with their responsibilities, which should include the following areas:

1. General awareness & familiarization training – This should involve familiarization with the general provisions of dangerous goods transport requirements, including:
   a. Description of the classes of dangerous goods
   b. Labelling, marking and placarding
   c. Packaging
   d. Segregation
   e. Compatibility of dangerous goods
   f. Purpose and content of dangerous goods documentation
   g. Descriptions of available emergency response documents

2. Function-specific training - Personnel must be competent to perform any functions for which they are responsible prior to performing any of these functions. For example, a shipper of a public health institution may need to be trained on the details of classification, packing, labelling, marking and documenting dangerous goods, whilst a carrier may require more training on acceptance, handling, loading, stowing and logistics procedures. Function-specific competencies should be appropriately supervised until competency is assured, which may

There are a wide range of stakeholders who must be trained appropriately for the safe and compliant shipment of infectious substances including:

- The persons or organizations undertaking the responsibilities of the shipper,
- Staff of transport operators (drivers, pilots, captains etc.)
- Ground handling agencies which perform, on behalf of the operators/carriers, the accepting, handling, loading, unloading dangerous goods packages
- Individuals involved in transferring, processing or screening of cargo or mail such as security staff
- Freight forwarders.
- Designated postal operators.

The ICAO technical instructions provide a more detailed overview on the various aspects of dangerous goods transport that various types of personnel should be familiar with to be considered competent to ship dangerous goods.
require the completion of approved training courses and/or passing examinations and for on
the job assessment.

3. Safety training – including:
   a. Methods and procedures for avoiding accidents (proper use of package handling
      equipment and appropriate methods of stowage of dangerous goods)
   b. Emergency response information and how to use it
   c. General dangers and hazards of the various dangerous goods classes
   d. Prevention of exposure to hazards including the use of personal protective equipment
   e. Procedures to be followed in the event of unintentional release or exposure to any
dangerous goods

It should be noted that most modal agreements include provisions that require the testing and
verification of an individual’s knowledge and competency in the aforementioned areas for any person
involved in dangerous goods transportation. For example, the UN Model Regulations stipulate that
anyone involved in the shipment of high consequence dangerous goods (refer to Section 1.7 of this
document), which includes division 6.2 infectious substances of Category A (UN2814 and UN2900) and
medical waste of Category A (UN3549) must undertake appropriate training and provide training
records on request.

Records of training conducted should be kept by the employer and should be able to make these
available on request of the employee or a national competent authority, as they may need to be
verified upon new appointment or acquisition of new responsibilities. Training should be periodically
supplemented with retraining, as deemed necessary by the competent authority. Typically, training
and competency testing should be repeated at least every 2 years (24 months) but may vary for
different modes of transport. Dangerous goods training programmes may be subject to review and
approval by the relevant national competent authorities.
Section 4: Defining a Material for Transport

For the purpose of transport, materials or products which are known to contain, or are reasonably expected to contain, biological agents that cause disease in humans or animals (i.e. pathogens) are known as Infectious Substances. Pathogens are defined as micro-organisms (including bacteria, viruses, parasites, fungi) and other agents such as prions, which can cause disease in humans or animals. In this context, the terms “infectious substances”, “infectious materials” or “infectious products” are considered to be synonymous.

Before beginning the transportation process, it is important to define what is being shipped, and whether this is, in fact, an infectious substance. Provided below are several products which may fall under the definition of an infectious substances, under certain circumstances.

4.1 Cultures

Culture is a method by which biological agents are intentionally propagated, under controlled laboratory conditions, inside a designated medium or in animals. This results in a concentrated collection of cultivated biological agents known as cultures, which may be used in research, diagnostics or stored in culture collections. Any cultured biological agent capable of causing disease in humans or animals will fall under the definition of infectious substances.

4.2 Patient specimens

Products or materials that are collected directly from humans or animals for the purpose of research and/or diagnostic investigations are known as patient specimens. These may be referred to as patient samples, diagnostic specimens or diagnostic samples. This includes, but is not limited to, body fluids (excreta, secreta, blood/blood products), tissues or body parts collected in containers, on swabs, or submerged in preservative medias. As with cultures, if the patient specimen contains biological agents capable of causing disease in humans or animals, they will be defined as infectious substances.

Infected Live Animals:
Live animals (including those which have been genetically modified) which have been infected with a biological agent must be transported in accordance with appropriate regulations in its country of origin, transit and/or destination. Such regulations are usually associated with proper animal care, and as such, infectious substances transport regulations will not generally be applicable. Live animals must NOT be used as a means to transport infectious substances unless such substances cannot be consigned by any other means.

A live animal that has been intentionally infected and is known or suspected to contain an infectious substance may only be transported by air under terms and conditions approved by the appropriate national authority of the States of origin, transit, destination and operator.

4.3 Biological products

Substances or materials that are derived from living organisms (e.g. bacteria, fungi, vaccines, animals, humans etc) and are extracted and/or purified for use as a preventative, therapeutic or diagnostic tool are known as biological products. This may include - but is not limited to - antitoxins, vaccines or vaccine components etc. It is important to note, that due to their importance in disease treatment and prevention, some biological products may be governed by special requirements or licensing agreements set out by national authorities. In this case, their manufacture and distribution could be subject to regulations that differ from, or be in addition to, those set out for infectious substances.
4.4 Medical or clinical wastes

In treating patients (humans or animals) and conducting laboratory activities, consumables are used and waste is generated that is contaminated by reagents, liquids, tissues, cultures and other products. If this waste contains biological agents, capable of causing disease in humans or animals, then this medical or clinical waste is an infectious substance.

Medical or clinical wastes containing:

- **Category A infectious substances** must be assigned to UN 2814, UN 2900 or UN 3549, as appropriate. Solid medical waste containing Category A infectious substances generated from the medical treatment of humans or veterinary treatment of animals may be assigned to UN 3549. The UN 3549 entry must not be used for waste from bioresearch or liquid waste;

- **Category B infectious substances** must be assigned to UN 3291.

Medical or clinical wastes which are reasonably believed to have a low probability of containing infectious substances must be assigned to UN 3291. For the assignment, international, regional or national waste catalogues may be taken into account.

*Note:*
The proper shipping name for UN 3291 is *Biomedical waste, n.o.s.*, *Clinical waste, unspecified, n.o.s.* or *Medical waste, n.o.s.* or *Regulated medical waste, n.o.s.*

Decontaminated medical or clinical wastes which previously contained infectious substances are not subject to the Regulations unless they meet the criteria for inclusion in another class of dangerous goods.

4.5 Medical Devices or Equipment

Similar to medical or clinical wastes, medical devices or equipment which have been contaminated by biological agents, during patient treatment or laboratory processes, may be defined as infectious substances, should the biological agents contained within them be capable of causing disease in humans or animals.

*Note: Genetically modified organisms (GMOs) or microorganisms (GMMOs) are animals, plants, biological agents or cellular materials which have been subject to a genetic modification which is different from their natural state.*

Genetically modified organisms and micro-organisms which do not meet the definition of toxic or infectious substances must be assigned to UN 3245.

COVID-19 vaccines containing GMOs or GMMOs, including those in clinical trials, are not subject to the Dangerous Goods Regulations.

For an introduction to UN numbers and other dangerous goods classes, consult the section below on classification. For more detailed information on non-infectious GMOs/GMMOS, please consult the UN model regulations.
4.6 Exceptions

There are some circumstances where, although the material or product being shipped falls under one of the definitions above, it will not meet the definition for an infectious substance due to the **confirmed absence of biological agents**, or that the fact that any biological agents present are **known to be incapable of causing disease** in humans or animals (i.e. non-pathogenic OR inactivated or neutralized through a decontamination process).

In such cases, the materials or products are NOT considered to pose a health risk and are therefore not subject to transport regulations providing certain provisions are followed, unless it meets the criteria for a ‘dangerous goods’ in another class. Specific examples of these complete exceptions include:

- Cultures where the biological agent is non-pathogenic to humans or animals.
- Patient specimens for faecal occult blood screening samples, or testing using a dried blood spot.
- Biological products such as blood/blood products for transfusion or body parts for transplant.
- Medical or clinical waste which has been appropriately decontaminated using inactivation methods such as autoclaving or incineration.
- Medical Equipment which has been drained and confirmed to be free of any contaminated liquid.
  
  **Note:** Certain packaging requirements apply

- Environmental samples (e.g. food, soil, water) shipped for investigational purposes, but which are not thought to pose a risk of infection to humans or animals, also fall under this definition.

However, in the instance that these exemptions be transported by air, modal regulations stipulate that they **must** be transported using a basic triple packaging system. The package must consist of three components: a leak-proof primary receptacle, a leak-proof secondary packaging and an outer packaging of adequate strength for its capacity, mass and intended use and with at least one surface having minimum dimensions of 100 mm × 100 mm.

For liquids, absorbent material in sufficient quantity to absorb the entire contents must be placed between the primary receptacle(s) and the secondary packaging so that, during transport, any release or leak of a liquid substance will not reach the outer packaging and will not compromise the integrity of the cushioning material. Once contained in an appropriate triple packaging system, exempt specimens are not subject to any other infectious substances regulations. For more detailed information on the components of an appropriate triple packaging system, please refer to Section 6.1. on packaging.
4.6.1 Exempt Human or Exempt Animal Specimens

Exempt human specimens and exempt animal specimens are patient specimens, for which there is a minimal likelihood that pathogenic biological agents are present. This special type of ‘exemption’ includes specimens being transported for testing that is unrelated to infectious disease, such as blood or urine markers (e.g. cholesterol, glucose, hormones, pregnancy, drug and alcohols), biopsies (e.g. antigenic markers for certain cancers) or immunological investigations (e.g. vaccine-induced immunity or autoimmune responses) where infection is not suspected. Sound, professional judgement is required to determine whether a patient specimen may be exempted under this definition, based upon known medical history, symptoms, individual circumstances of the source (human or animal) and endemic local conditions.

Patient samples which have been professionally defined as exempt human specimens or exempt animal specimens must be contained in the same basic triple packaging system described for air transport of other exemptions, irrespective of the mode of transport being used. More information on the basic triple packaging system may be found in Section 6.1.

The outer most layer of the package must be marked with the words **Exempt human specimen** or **Exempt animal specimen**, as appropriate. Exempt human specimens and exempt animal specimens which have been appropriate marked and labelled would then be considered safe for transport, and not subject to further infectious substance regulations.

4.6.2 Used Medical Devices or Equipment

Medical devices or equipment potentially contaminated with or containing infectious substances which are being transported for disinfection, cleaning, sterilization, repair or evaluation must be packaged in such a way that, under normal transport conditions, they cannot break, be punctured or leak their contents.

Packagings must be marked with the words “**USED MEDICAL DEVICE**” OR “**USED MEDICAL EQUIPMENT**”, as appropriate.

This exception does not apply to:
- a) medical waste (UN 3291 and UN 3549);
- b) medical devices or equipment contaminated with or containing infectious substances in Category A (UN 2814 or UN 2900); and
- c) medical devices or equipment contaminated with or containing other dangerous goods that meet the definition of another hazard class.
Section 5: Classification of Infectious Substances

Should professional judgement find that the material to be shipped is reasonably expected to contain biological agents capable of causing disease in humans or animals, and cannot be defined as an exemption, it is an infectious substance. Classification of an infectious substance must therefore be made, according to the materials composition and the level of risk it poses to human or animal health. It is this classification that will be used to assign the substance a proper shipping name and a UN number that will be used in all aspects of the package preparation including its packaging composition, marking, labelling, and for documentation purposes.

5.1 Dangerous Goods Classes & Divisions

The first step of classification is to assign a class and division. An overview of all the different dangerous goods classes may be seen in Table 2.

<table>
<thead>
<tr>
<th>Dangerous Goods Class</th>
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<tbody>
<tr>
<td>Class 1: Explosives</td>
<td></td>
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<tr>
<td>Class 2: Gases</td>
<td></td>
</tr>
<tr>
<td>Class 3: Flammable Liquids</td>
<td></td>
</tr>
<tr>
<td>Class 4: Flammable Solids; Substances Liable to Spontaneous Combustion; Substances which, in Contact with Water, Emit Flammable Gases</td>
<td></td>
</tr>
<tr>
<td>Class 5: Oxidising Substances and Organic Peroxides</td>
<td></td>
</tr>
<tr>
<td><strong>Class 6: Toxic and Infectious Substances</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Division 6.1: Toxic Substances</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Division 6.2: Infectious Substances</strong></td>
<td></td>
</tr>
<tr>
<td>Class 7: Radioactive Material</td>
<td></td>
</tr>
<tr>
<td>Class 8: Corrosive Substances</td>
<td></td>
</tr>
<tr>
<td>Class 9: Miscellaneous Dangerous Substances and Articles, Including Environmentally Hazardous Substances.</td>
<td></td>
</tr>
</tbody>
</table>

*Table 2: An overview of Dangerous Goods Classes and Divisions. Please note that divisions for classes other than Class 6 are not listed in this table. For more detailed information on other dangerous goods classes and divisions, please refer to the UN Model Regulations.*

All infectious substances are assigned to Dangerous Goods Division 6.2. Infectious substances are substances which are known or are reasonably expected to contain pathogens. Pathogens are defined as micro-organisms (including bacteria, viruses, parasites, fungi) and other agents such as prions, which can cause disease in humans or animals.

*Note:*

Toxins from plant, animal or bacterial sources which do not contain any infectious substances or toxins that are not contained in substances which are infectious substances should be considered for classification in Division 6.1 and assigned to UN 3172.
For transport purposes, infectious substances should never be packaged together with goods from other classes. However, in some cases substances from other classes may be employed for cooling and/or preservation purposes. This includes flammable liquids (included in Class 3 e.g. ethanol, methanol, pyridine), or dry ice (a carbon dioxide solid included in Class 9). More details about how to treat these substances when shipped together with an infectious substance is discussed later in Sections 6.5 and 6.6.

5.2 Infectious Substance Categories

Once classified as a dangerous good under Division 6.2, the material must then be further sub-classified based upon the material composition, the type of biological agent present, and the severity or harm that may be caused by that biological agent. The following sections provide an overview of the various sub-classifications of infectious substances, including the official nomenclature (proper shipping name and UN number) that should be assigned to them for transport purposes. A simplified summary of how to classify and sub-classify infectious substances is also provided in Figure 3.

5.2.1 Category A

An infectious substance which is transported in a form that, when exposure to it occurs, is capable of causing permanent disability, life-threatening or fatal disease in otherwise healthy humans or animals. In other words, if the substance were released from the craft carrying it and/or protective packaging used during the transportation, it could have severe consequences on the health of any humans or animals that came in contact with it.

Any of the material definitions from the above paragraphs 4.1 to 4.5 may be sub-classified as Category A should it be known, or reasonably expected to contain a biological agent that meets the criteria above. Indicative lists of the biological agents that may meet the criteria for a Category A infectious substance are provided in many transport regulations and modal agreements. A copy of the indicative list from the UN Model Regulations is provided in Annex 3 of this document. It is important to note, however, that many biological agents in this list will only meet the definition for a Category A infectious substance when being transported as cultures.

There are two different UN numbers and proper shipping names associated with Category A infectious substances:

- Infectious substances capable of causing disease in humans, or both humans and animals, are assigned to UN 2814, and a proper shipping name of INFECTIOUS SUBSTANCE, AFFECTING HUMANS.

- Infectious substances capable of causing disease only in animals are assigned to UN 2900, with the proper shipping name of INFECTIOUS SUBSTANCE, AFFECTING ANIMALS only (The proper shipping name is shown in bold (dark) type or in capital letters, whereas the descriptive text is shown in light type or lowercase letters within the respective dangerous goods regulations).

- The technical name of the hazardous biological agent present contained within the infectious substance must be provided in (parentheses) after the proper shipping name on the dangerous...
goods transport document, if known, but need not be shown on the package. For example: UN 2814, Infectious substance affecting humans (Mycobacterium tuberculosis cultures).

- If the biological agent is unknown but is thought to meet the definition for Category A infectious substance, ‘suspected Category A infectious substance’ must be provided in parentheses after the proper shipping name on the dangerous goods transport document, but need not be shown on the package.

Medical or clinical wastes containing:

a) Category A infectious substances must be assigned to UN 2814, UN 2900 or UN 3549, as appropriate. Medical waste, Category A, AFFECTING HUMANS solid or MEDICAL WASTE, CATEGORY A, AFFECTING ANIMALS only, solid. Infectious substances generated from the medical treatment of humans or veterinary treatment of animals may be assigned to UN 3549. The UN 3549 entry must not be used for waste from bioresearch or liquid waste. This UN number is forbidden as cargo in air transport, unless prior approval is obtained from the appropriate authority of the State of origin and the State of the operator under the written conditions established by those authorities;

b) Category B infectious substances must be assigned to UN 3291.

Medical or clinical wastes which are reasonably believed to have a low probability of containing infectious substances must be assigned to UN 3291. For the assignment, international, regional or national waste catalogues may be taken into account.

Ultimately, accurate sub-classification of an infectious substance as Category A, and assignment of the appropriate UN number and proper shipping name, requires sound professional judgement. New or emerging pathogens may not appear in indicative lists, although their biological characteristics are similar to those associated with Category A.

A pathogen risk assessment must be performed, to determine whether the unknown biological agents within the infectious substance are capable of causing severe harm to humans and/or animals, and based upon known medical histories, symptoms, endemic local conditions and the source or origins of the infectious substance. If there is any uncertainty around whether the infectious substance meets the criteria for Category A, a cautious approach should be taken, and Category A assigned.

5.2.2 Category B
Infectious substances are sub-classified as Category B when they contain biological agents, capable of causing infection in humans or animals, but NOT meeting the criteria for Category A (i.e. the consequences of an infection are not considered severely disabling or life-threatening).

With the exception of substances containing high risk biological agents, in forms listed in Annex 3, most shipments of infectious substances can be transported under Category B.

- The UN number and proper shipping name for most shipments of Category B infectious substances is UN 3373, BIOLOGICAL SUBSTANCE, CATEGORY B.

- If the infectious substances are defined as clinical or medical wastes, and contain an infectious biological agent (even a minimal likelihood) which does not fit the criteria for Category A, they must be assigned to UN 3291 and given a proper shipping name which reflects their contents and/or origin. According to the UN Model Regulations, proper shipping names may include:
Figure 3: A simplified overview of the process of defining and classifying infectious substances.
Section 6: Preparing Packaging Requirements

When moved between the point of origin, cargo transport units, warehouses and its destination, a package of infectious substances can be subject to challenges, including movement, vibrations, changes of temperature, humidity and pressure. It is therefore essential that the packaging used to contain infectious substances during transport is of good quality and strong enough to withstand the challenges that could be faced. For this reason, infectious substances must be contained in a **triple-layered packaging system**, where redundant layers of packaging and sufficient amounts of absorbent material can be used to control leakages and/or breaches of containment.

For the purpose of transport, any material defined that falls under the definition of ‘Exempt Human Specimen’ or ‘Exempt Animal Specimen’ can be transported in a triple-layer packaging system like the one described here without being subject to any further infectious substance regulations.

There is no limit to the quantity of exempt human or animal specimen that may be carried per package, on any mode of transport.

A basic triple packaging system, as described in Section 6.1, can be used to transport exempt human specimens or exempt animal specimens by all modes of transport. Triple packaging systems with more specific and detailed requirements are required for infectious substances sub-classified as Category A, Category B or Medical Waste, Category A, affecting humans/animals under UN3549. These additional requirements not only ensure safe containment in various modes of transport, but also help stakeholders in being able to verify that the packaging material used is of an appropriate strength and quality. Further specifications for the triple packaging system may also be required if other dangerous goods are present, such as when dry ice is used as a coolant.

The UN Model regulations, as well as other modal agreements, produce information sheets that outline the detailed packaging requirements for various classifications and sub-classifications of dangerous goods. These instruction sheets are generally referred to as ‘packing instructions’, of which four may be applicable to the shipment of infectious substances (see also Annex 4). These include:

- P620 for Category A Infectious Substances
- P650 for Category B infectious substances assigned to UN3373; and
- P621 for Medical or Clinical Wastes containing a Category B infectious substance (assigned to UN3291)
- P622 for Medical waste, Category A, affecting humans or Medical waste, Category A, affecting animals (assigned to UN3549)

A packing instruction, PI954, is also provided in the ICAO Technical Instructions for the use of dry ice as a coolant, which may be applicable to infectious substances being transported by air.

An overview of the contents of some of these packing instruction requirements are provided in the following section, with additional information relating to the marking and labelling requirements in section 7.
6.1 A Basic Triple Packaging System

As the name suggested, any package used to contain an infectious substance must be comprised of three layers:

1. The **primary** receptacle, containing the infectious substance, must be watertight, and impermeable to the substance held within (i.e. leakproof – for liquid, or sift-proof – for solids). The primary receptacle should be appropriately labelled as to content.

   The primary receptacle must not become punctured, broken, weakened or affected by contact with the infectious substance. For example, the primary receptacle should not be corroded by preservation media used to hold a patient specimen.

   If the infectious substance contains a liquid, or semi-liquid substance, the primary receptacle must be wrapped in enough absorbent material to absorb all the fluid in the rare event of a breakage or leakage.

2. A **second** watertight, leakproof or sift-proof container should then be used to enclose and protect the primary receptacle, and its absorbent material.

   Several primary receptacles may be placed in a single secondary container, provided they are all infectious substances of the same class. If the primary receptacle is fragile, each must be wrapped and placed in the secondary container individually, or in a way that prevents contact between them. Cushioning material may be required to secure the primary receptacles within the secondary container.

3. A **third**, outer layer of packaging is used to protect the secondary container from physical damage while in transit. It must therefore be of an appropriate strength for the weight, size and composition of the inner packages to be protected. At least one surface of the outer packaging must have a minimum dimension of 100 mm × 100 mm.

   ![Figure 4: examples of basic triple packaging materials](image-url)
Specimen data forms, letters, supplementary documentation and other types of information that identify or describe the infectious substance should be placed between the secondary container and outer layers of packaging. If necessary, these documents may be taped to the secondary container.

### 6.2 Packing Instruction P650 (Category B Infectious Substance Requirements)

Packing instruction P650 provides a slightly more detailed set of triple packaging requirements than that of the basic triple packaging system. Infectious substances sub-classified as Biological Substance, Category B (UN3373) and packaged in accordance with P650 may be considered safe and compliant for all modes of transportation and are not subject to any other packaging requirement outlined in the UN model regulations, for example the more detailed testing and approval processes which will be required for packaging of Category A infectious substances. For this reason, it is generally feasible to source P650 compliant packaging materials from local manufacturers and/suppliers. In this case, the manufacturers/supplier should provide clear instructions for the user (shipper, sender or consignee) on how to correctly fill and close the package ensuring full compliance with P650.

It should be noted that there is no comprehensive list of suppliers of packagings that comply with Packing Instructions P650 or P620. However, an Internet search using a suitable international or national search engine usually provides appropriate information, as well as access to national regulations. Search phrases such as “UN packaging” and “UN infectious substance packaging” produce extensive results.

Carriers and forwarding agents (couriers or logistics companies) should also be able to supply details of local suppliers or local companies that can provide such information.

In addition to the basic triple packaging system, additional stipulations outlined in P650 include:

- For surface transport, either the secondary or outer packaging must be rigid (i.e. the secondary packaging must be rigid, if the outer packaging is soft OR the outer packaging must be rigid, if the secondary container is soft). The latter is the most commonly applied arrangement, as a **rigid outer packaging is always required for air transport**.

- The complete triple package must be capable of passing a 1.2m ‘**drop test**’, to prove that is of an appropriate strength and quality.

- The primary receptacle OR the secondary packaging must be capable of withstanding internal pressure of 95kPa (0.95 bar). This must be tested using an appropriate methodology, which is based on the receptacle or packaging type being used: for example, internal hydraulic or pneumatic pressure gauges, or external vacuum testing.

<table>
<thead>
<tr>
<th>Quantity Limits (Category B)</th>
</tr>
</thead>
<tbody>
<tr>
<td>For shipments being carried by air (passenger or cargo aircraft), the primary inner receptacle must not contain more than 1L and the outer packaging must not contain more than 4L of material. This excludes any quantity of coolants used, such as dry ice or liquid nitrogen.</td>
</tr>
<tr>
<td>For shipments being carried via surface transport (road, rail or maritime), there are no quantity limits per package.</td>
</tr>
</tbody>
</table>

Further details on test requirements, such as for drop-testing and pressure differential testing are outlined in Chapter 6.3 (6.3.5.3) of the UN model regulations.
Figure 5. Example of triple packaging materials that may be used to comply with P650 for Category B infectious substances.

6.3 Packing Instruction P620 (Category A Packaging Requirements)

Packing instruction P620 outlines the requirements and special packaging provisions that must be met for ‘approval’ for use with Category A infectious substances. In addition to the components of a basic triple packaging system, packaging for Category A infectious substances must include the following:

1. **Primary Receptacle**
   a. Whatever the intended temperature of the consignment, the primary receptacle OR the secondary packaging must be capable of withstanding a **pressure differential of not less than 95kPA (0.95 bar)**, as well as temperatures in the range of -40°C to +55°C.
   b. When the shipment is being carried at ambient temperature (or above), the primary receptacle must be **glass, metal or plastic**. Positive means of ensuring a leakproof seal should be provided e.g. a heat seal, skirted stopper, or metal crimp seal. If screw caps are used, they must be secured by positive means e.g. paraffin sealing tape, tape, or manufactured locking closure.
   c. Lyophilized substances may also be transported in primary receptacles that are **flame-sealed glass ampoules or rubber-stopped glass vials** fitted with metal seals.
2. **Secondary Container**
a. As already stated above, either the primary receptacle or this secondary container must be capable of withstanding a pressure differential of not less than 95kPA (0.95 bar), and temperatures in the range of -40°C to +55°C.

3. **Third, Outer Packaging**
a. Must be **rigid**.
b. The smallest external dimension shall be not less than 100 mm.
c. An itemized list of contents shall be enclosed between the secondary container and outer packaging, including the proper shipping name and technical name in parentheses of the biological agent present in the infectious substance. When the infectious substance to be transported are unknown, but suspected of meeting the criteria for inclusion in Category A, the words “suspected Category A infectious substance” must be shown in parentheses following the proper shipping name.

*Figure 6: An example of triple packaging materials that may be used for Category A infectious substances*
The ability of packagings for Category A infectious substances to meet the requirements above must also be properly verified. The UN Model regulations stipulate that Category A infectious substances must only be transported in a triple packaging system which has been tested according to the ‘Requirements for the Construction and Testing of Packagings for Division 6.2 Infectious Substances of Category A’, which detail the challenges and conditions that must be applied to the complete triple packaging system in order to verify the material quality. The tests described include dropping, stacking and puncture tests, and the application of pressure, water spray and cold/high temperatures. For more details on the specific testing requirements, please consult Chapter 6.3 (6.3.5.3) of the UN model regulations.

Given the detailed and technical nature of the testing required, the manufacture of Category A ‘approved’ packagings is generally performed by dedicated packaging specialists and governed by a quality assurance program, overseen by a competent authority. Manufacturers should be able to demonstrate compliance with the requirements, by providing documentation and evidence of the methods used, and results obtained from package testing. Packagings which have been manufactured (and approved) in accordance with the UN model regulations requirements are then to be marked with the United Nations Packaging Symbol, followed by a series of numerals and symbols that provide information on how, when and where the packaging was manufactured and approved.

<table>
<thead>
<tr>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
</tr>
</thead>
<tbody>
<tr>
<td>UN</td>
<td>4G/Class 6.2/21/GB/2470</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

This mark comprises:
1. The United Nations packaging symbol
2. An indication of the type of packaging (in this example a fibreboard box (4G))
3. An indication that the packaging has been specially tested to ensure that it meets the requirements for Category A infectious substances (Class 6.2)
4. The last two digits of the year of manufacture (in this example 2021)
5. The competent state authority that has authorized the allocation of the mark (in this example GB, signifying Great Britain)
6. The manufacturer’s code specified by the competent authority (in this example 2470)

*Figure 7. A description of the features of the UN specification mark for Category A infectious substances packaging (for UN 2814 and UN 2900).*
6.4 Packing Instruction P621 (Medical or Clinical Waste Requirements)

Medical or Clinical waste which contains biological agents consistent with classification of Category B infectious substances, is assigned to UN3291. UN3291 is then subject to the packaging requirements outlined in the UN Model Regulations P621.

Medical or Clinical waste classified under UN3291 does not have to conform to a triple layer of packaging. Packagings for UN3291 may comprise various types including drums, boxes or jerricans, provided that these packagings conform to the general provisions outlined in the UN Model Regulations for a “Packing group II” level of performance. Packing group II performance levels may differ for liquid or solid infectious substances. It should be noted that infectious substances containing liquid must be packed with sufficient absorbent material to absorb all liquid present.

Finally, packagings for UN3291 (Biomedical Waste, n.o.s, Clinical Waste, Unspecified, n.o.s, Medical Waste, n.o.s. and Regulated Medical Waste, n.o.s) intended to contain sharp objects, such as broken glass and needles, must be resistant to puncture and retain liquids under the performance test conditions for the packaging.

6.5 Packing with Coolants

A ‘coolant’ (also known as a refrigerant) is a substance which is used to maintain a cool temperature around the dangerous goods, to preserve its integrity until it reaches its final destination. Many of the most commonly used coolants are themselves dangerous goods of other classes. Therefore, in addition to following the requirements of the relevant packing instructions for infectious substances (i.e. P620, P621 and P650), other packing requirements specific to these substances may need to be observed.

Some of the general requirements for packaging used to contain infectious substances together with a coolant material include:

- Packaging used must be capable of maintaining integrity at the temperature afforded by the coolant.
- The coolant must be placed between the secondary container and outer packaging, or in an overpack used to transport multiple packages together (for more information on overpacks, see section 6.7).
- Persons handling the packages should be appropriately trained on the coolants in use.
- Coordination between the shipper and carrier should ensure that the cargo transport unit being used to carry the packages is well ventilated for the coolants in use. This is especially important in the case of air transport, to ensure ventilation safety procedures are followed. The carrier may also need to ensure cargo transport units are appropriately marked with warning and hazard labels.

An overview for some of the more specific packing requirements for the commonly used coolants is provided in the following section. Additional requirements necessary for the marking, labelling and documentation of packages containing coolants will be briefly described in later Section 7. However, for detailed information, the relevant chapters of the UN Model Regulations should be consulted.
6.5.1 Wet Ice

‘Wet Ice’ is the term used to describe frozen, solid water. Wet ice is not considered a dangerous good and is therefore not assigned a proper shipping name or UN number. If wet ice is used, the outer packaging must be leak-proof to prevent water leakage, as ice will melt over time.

6.5.2 Dry Ice

Dry Ice is one of the most commonly used coolants for the transport of infectious substances. Dry ice belongs to Dangerous Goods Class 9: Miscellaneous Dangerous Substances and Articles, Including Environmentally Hazardous Substances. It is assigned the proper shipping name “Dry Ice” or “Carbon Dioxide, Solid” and the UN number UN 1845.

Both P620 and P650 include packaging requirements for infectious substances shipped with dry ice. Both packing instructions describe the importance of ensuring that the outer packaging must be comprised of a material which permits the release of carbon dioxide gas, such as Styrofoam. This is because dry ice sublimes over time, turning from carbon dioxide solid into carbon dioxide gas, which is heavier than air and can create a build-up of pressure that could lead to an explosion if not effectively released. For this reason, adequate ventilation safety procedures should be followed for the cargo transport unit carrying the package. Inserts or supporting material for the secondary container should be considered, to ensure it remains secure inside the outer package even once the dry ice has dispersed.

6.5.3 Liquid Nitrogen

Liquid nitrogen is also commonly used in the transport of infectious substances and belongs to Dangerous Goods Class 2: Gases. It is assigned the proper shipping name “Nitrogen refrigerated liquid” and the UN Number UN 1977. Liquid nitrogen is used when extremely low temperatures are required to maintain the integrity of the shipment. For this reason, both the primary and secondary packaging must be able to withstand such a temperature extremity without damage.

Due to their detail and complexity, this document does not provide further guidance on the regulations applicable to shipments of liquid nitrogen (except for the use of liquid nitrogen as part of dry shippers as described in Section 6.5.4). For more detailed information about shipments using free liquid nitrogen as a coolant, please consult directly the UN model regulations, and/or other applicable modal agreements.

6.5.4 Dry Shippers

A dry shipper is a specialized outer packaging material which is insulated with a layer of liquid nitrogen fully absorbed into a porous material. The careful design ensures that liquid nitrogen is kept well contained inside the walls of the outer layer, even when its orientation is changed, and pressure is prevented from building up inside.

Liquid nitrogen contained in a properly manufactured dry shipper is not subject to any other dangerous goods requirements. This means that the package would not be subject to the detailed requirements of free liquid nitrogen whilst still maintaining the extremely low temperatures liquid nitrogen can afford.

The dry shipper must be appropriately marked and labelled to indicate the presence of infectious substances inside. For more information, please refer to Section 7 on marking and labelling. The use of a dry shipper also needs to be indicated appropriately in shipment documentation, which is
described in more detail in Section 8.

### 6.6 Packing with Stabilizers

A stabilizer is a chemical substance, placed together with the infectious substance in the primary receptacles, and is used for maintaining viability, preventing degradation or preserving antigen integrity. Stabilizers commonly used with infectious substances include sorbitol, fetal bovine serum (FBS), alcohols, alcohol solutions or formaldehydes. As with coolants, stabilizers may themselves be dangerous goods assigned to different dangerous goods classes.

Other dangerous goods must not be packed in the same packaging as Division 6.2 Infectious Substances unless they are necessary for maintaining the viability, stabilizing or preventing degradation or neutralizing the hazards of the infectious substances. A quantity of 30 mL or less of dangerous goods included in Classes 3 (e.g., alcohols), 8 (e.g., formaldehydes) or 9 permitted as “Dangerous Goods in Excepted Quantities” may be packed in each primary receptacle containing infectious substances. When these small quantities of dangerous goods are packed with infectious substances in accordance with packing instruction P620 or P650, no other requirements in the dangerous goods Regulations need to be met. For more detailed information on excepted quantities of dangerous goods, please refer to Chapter 3.5 of the UN Model Regulations.

### 6.7 Packing in Overpacks

"Overpack" is an enclosure used by a single shipper to contain one or more packages and to form one handling unit for convenience of handling and stowage. If dry ice is being used to protect contents, the overpacks may be comprised of insulated vessels or flasks to allow dissipation of carbon dioxide gas.

Whenever an overpack is used, the required marks and labels shown on the packages of infectious substance inside must be repeated on the outermost layer of the overpack (unless already clearly visible, for example through a clear plastic wrapping). Overpacks must be marked with the word “OVERPACK” in lettering at least 12mm high.

### 6.8 Re-cycling Packaging

Packaging materials can be returned or reused. Before an empty packaging is returned to the consignor, or sent elsewhere, it must be disinfected or sterilised to nullify any hazard and any label or mark indicating that it contained an infectious substance must be removed or obliterated. If the packaging is being re-used, the shipper must ensure that all marks and labels reflect the substances actually being shipped and not the substance it was used for previously.

Re-used packaging must maintain their ability to comply with relevant quality testing procedures outlines in later sections on Category A and Category B packaging requirements. If packaging material becomes damaged or reduced in strength, it should no longer be used.
Section 7: Marking & Labelling

Once the correct packaging materials have been assembled, they must be properly marked and labelled to provide information about the contents of the package, the nature of the hazard, and the packaging standards that have been applied. All marks and labels must be placed in a way that is clearly visible and not covered by any other label or mark.

7.1 Marks

Examples of all marks that may be applicable to infectious substances shipments are provided in Table 3.

The following ‘Marks’ must be provided on the outer package of all infectious substances:

- The shipper’s (sender’s, consignor’s) name and address
- The receiver’s (consignee’s) name and address
- The UN number of the infectious substance, followed by the proper shipping name of the substance. Technical names need not be shown on the package.
- When a coolant is used (e.g. dry ice), the UN number and the proper shipping name of the coolant must be provided, followed by the words ‘AS COOLANT’. In addition, the net quantity of coolant present should be provided.

The net quantity of dry ice may be particularly important for handling of the shipment as, along with the thermal capabilities of the packaging, it will determine how long a cool temperature can be maintained for preserving or stabilizing the infectious substance in transit. In some cases, the net quantity of dry ice may need to be replenished whilst in transit to maintain cold chain through a long journey.

The net quantity of the infectious substance is also important for biosecurity and chain of custody purposes, as well as providing information for assessing biosafety risks if a spillage or leakage were to occur.

In addition, the following marks may apply, depending upon the infectious substance classification:

For Category A infectious substances:

- The UN packaging symbol and certification marks (numerals and letters) must be displayed. NOTE: If an overpack is being used, the UN packaging symbol and certification marks will not appear on the overpack.
- The name and telephone number of a person responsible, knowledgeable about the shipment, must be provided.

For Category B infectious substances - the mark shown below in Figure 9 must be used:

\[ U \ 4G/CLASS \ 6.2/21/GB/2470 \]

Figure 8: The UN Specification Mark
**Table 3: Marks associated with infectious substances shipments.**

### 7.2 Labels

There are two types of labels that may need to be used for packages of infectious substances.

- **Specifications:** the width of the line forming the square must be at least 2 mm, and the letters/numbers must be at least 6 mm high. For air transport, each side of the square shall have a minimum dimension of 50 mm x 50 mm.

- **Colour:** No colour is specified, however the mark must be displayed on the outer packaging, on a background of contrasting colour, and be clearly visible and legible.

- The Proper Shipping Name (BIOLOGICAL SUBSTANCE, CATEGORY B) in letters at least 6 mm high must be displayed adjacent to the mark.

---

**Figure 9: An example of the mark that must be used for Category B Infectious Substances**

| SHIPPER          | RECIPIENT         | UN2814  
|------------------|-------------------|---------
| PETER SMITH      | AB JONES          | Infectious Substance Affecting Humans |
| TIMELY LOGISTICS | STONE LAB         |         |
| BP 102           | RUE DE L’ESSAI    |         |
| I-0956666 NOLAND | F-9867 ADIEU      |         |
| Netherlands      | France            |         |

<table>
<thead>
<tr>
<th>UN3373</th>
<th>The UN number and Proper Shipping Name marks (for Category A packages)</th>
</tr>
</thead>
<tbody>
<tr>
<td>BIOLOGICAL SUBSTANCE CATEGORY B</td>
<td></td>
</tr>
<tr>
<td>4G/CLASS 6.2/21/GB/2470</td>
<td>A 24-hour emergency contact person must be marked on all Category A infectious substance packages.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>UN1845</th>
<th>The UN Number, proper shipping name followed by the words “AS COOLANT”. The net quantity of coolant present should also be provided.</th>
</tr>
</thead>
<tbody>
<tr>
<td>CARBON DIOXIDE, SOLID AS COOLANT</td>
<td>Net 3 kg</td>
</tr>
</tbody>
</table>

---
### 7.2.1 Hazard labels

Hazard labels are always presented in the form of a square set at an angle of 45° (diamond-shaped).

The minimum dimensions are 100mm x 100mm. If the package is very small, the label size may be reduced proportionately, provided all elements of the label are easily visible.

**ONE** hazard label(s) **for each dangerous good** in the package (unless specifically exempted) must be affixed. This means there may be more than one hazard label required if the infectious substance is being shipped with a coolant (e.g. dry ice.).

Examples of hazard labels that may be applicable to infectious substances shipments may be seen in Table 4.

<table>
<thead>
<tr>
<th>Label: Infectious substances hazard label.</th>
<th>Required for: Compulsory for all packages containing Category A infectious substances.</th>
<th>Specifications: The upper half of the diamond must display three crescents superimposed on a black circle. The lower half of the diamond should bear the inscriptions: “INFECTIOUS SUBSTANCE” and “In case of damage or leakage immediately notify Public Health Authority” in black colour. A number ‘6’ must be displayed in the bottom corner.</th>
<th>Colour: White background, Black writing</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Infectious substances hazard label" /></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Label: Miscellaneous Dangerous Good hazard label.</th>
<th>Required for: Infectious substance packages containing Class 9 substances, namely dry ice, as coolant.</th>
<th>Specifications: The upper portion must contain 7 vertical stripes, and an underlined number ‘9’ must appear in the bottom corner.</th>
<th>Colour: White background, Black writing.</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Miscellaneous Dangerous Good hazard label" /></td>
<td></td>
<td></td>
<td></td>
</tr>
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</table>

<table>
<thead>
<tr>
<th>Label: Non-flammable, non-toxic gas hazard label.</th>
<th>Required for: Infectious substances packages containing a Class 2, Division 2.2 compressed gas as a coolant, namely liquid nitrogen.</th>
<th>Specifications: Must show a symbol of a gas cylinder, with the number ‘2’ in the bottom corner.</th>
<th>Colour: Green, with writing in black or white</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Non-flammable, non-toxic gas hazard label" /></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*Table 4: Hazard Labels Applicable to Infectious Substances Shipments*
### 7.2.2 Handling labels
Handling labels may be found in various shapes, either alone or in addition to hazard labels, depending upon the nature and quantity of dangerous goods present.

<table>
<thead>
<tr>
<th>Label: Orientation Arrows</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Required for:</strong> Indicating the presence of a liquid in the package, requiring the packages only be handled in the upright position to prevent leakage. For infectious substances, orientation arrows are required when in primary receptacles exceeding 50mL. Not required for UN3373 packages.</td>
</tr>
<tr>
<td><strong>Specifications:</strong> The label must show two arrows pointing in the correct upright direction. They shall be rectangular and of a size that is clearly visible, commensurate with the size of the package. The label must appear on two opposite vertical sides of the package (minimum dimensions 74mm x 105mm). A rectangular border around the arrows is optional.</td>
</tr>
<tr>
<td><strong>Colour:</strong> Black OR Red arrows on a white, or suitably contrasting, background.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Label: Cargo Aircraft Only (CAO) Label</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Required for:</strong> Indicating a package of infectious substances contains more than the quantity limits for passenger aircraft and are therefore eligible for transport by cargo aircraft only.</td>
</tr>
<tr>
<td><strong>Specifications:</strong> Minimum dimensions of the label are 120mm on the horizontal axis and 110mm on the vertical axis. For small packages, these dimensions may be reduced by half.</td>
</tr>
<tr>
<td><strong>Colour:</strong> Orange background, Black writing.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Label: Cryogenic liquid warning label.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Required for:</strong> Infectious substances packages, being transported by air, containing cryogenic liquids (deeply refrigerated liquefied gases) as a coolant (e.g. liquid nitrogen). This label must be used in addition to the hazard label for non-flammable, non-toxic gases. This label is NOT required for specialized insulated packagings for liquid nitrogen, known as dry shippers, which are discussed in more detail in Section 4.3.5 on coolants.</td>
</tr>
<tr>
<td><strong>Specifications:</strong> Minimum dimensions of 74mm on the horizontal axis and 105mm on the vertical axis. The words “Caution – may cause cold burn injuries if spilled or leaked” are optional and may be included.</td>
</tr>
<tr>
<td><strong>Colour:</strong> Green background, with white writing.</td>
</tr>
</tbody>
</table>

*Table 5: Handling labels that may be applicable to infectious substances shipments.*
Section 8: Documenting Shipments

In most cases, the person preparing the infectious substance for shipment (i.e. the shipper, sender or consignor) will not be the person who transports and delivers the package to the final destination. Therefore, it is important that this person prepares any documentation required by applicable regulations to inform those who will be transporting the package (i.e. the carrier, courier or logistician) about how the package was prepared and the dangerous goods that it contains.

Any information provided in transport documents should be easy to read and resilient (i.e. permanent ink that cannot be easily removed). The page number and total number of pages or “Page 1 of 1 pages” if there is no extension list must appear on the dangerous goods transport document. Copies of any transport documents must be retained by the sender for a minimum period of three months following the shipment, though different time periods may be required under certain modal agreements or variations.

In some instances, certificates of approval are required from national competent authorities to ship an infectious substance. Generally, these do not need to accompany a shipment, but the shipper must be able to make them available on request.

The following sections describe some of the mostly commonly required documents for the shipment of infectious substances.

8.1 Dangerous Goods Transport Document (DGTD)

As outlined in the UN Model Regulations, a certain minimum set of information should be recorded for any infectious substance in the form of a “Dangerous Goods Transport Document” (DGTD). A DGTD is required for all shipments of Category A infectious substances (UN2814 and UN2900) and for Medical or Clinical Wastes (UN3291 and UN3549). However, Category B infectious substances assigned to UN3373 which are packaged according to packing instruction P650 are said to no longer be subject to these requirements of the UN model regulations, meaning a DGTD is NOT required.

According to the UN Model Regulations, the DGTD may take any form, as long as the minimum information requirements (as outline in the section below) are met. However, modal agreements or national regulations may also stipulate their own formats for this document, such as the commonly used “Dangerous Goods Declaration (DGD)” form used for air transport. Equivalent variations may be required for shipments by road, sea or rail as described in the relevant modal agreements.

The following information is considered the minimum to meet the UN Model Regulations requirements for a DGTD for documenting a shipment of infectious substances. However, it is important to ensure that other regulations for documentation applicable to the shipment are also consulted to ensure any other essential information stipulated by these are also included. For example, shipments by air require additional information such as departure and arrival airport information, reference numbers for other transport documents such as an Air Waybill. This is discussed in further detail within Section 8.3. Shippers should check with their carrier/operator to ensure the correct form of the document is used, and for any special instructions that must be followed to ensure it is filled in correctly.
1. **The Sender & Receiver information** - The name and address of the shipper (consignor) and the receiver (consignee) of the dangerous goods shall be included.

For infectious substances packages, the name and contact phone number for a ‘person responsible’, knowledgeable about the infectious substance, must also be provided (who may be the same or different to the shipper or receiver), and should be available for contact at all times throughout the shipment process.

![Image](example.png)

*Figure 11: An example of emergency contact information to be provided on a DGTD*

2. **The Date** – That the transport document (or electronic copy of it) was signed.

3. **A description of the dangerous goods** should include the following information in the following order:

   a. UN Number (e.g. UN2814, UN2900)
   
   b. Proper Shipping Name (e.g. INFECTIOUS SUBSTANCE, AFFECTING HUMANS.). For Category A infectious substances, the technical name must follow the proper shipping name in parentheses. (When the infectious substances to be transported are unknown, but suspected of meeting the criteria for inclusion in Category A and assigned to UN 2814 or UN 2900, the words “suspected category A infectious substance” must be shown, in parentheses, following the proper shipping name on the Shipper's Declaration for Dangerous Goods, but not on the outer packagings).
   
   c. The primary hazard Class and/or division (i.e. Division 6.2)
   
   d. The subsidiary hazard class (NOTE infectious substances do not have subsidiary hazards. However, this may be applicable to other dangerous goods which present multiple hazards. For example, methanol is class 3, subsidiary hazard class 6.1)
   
   e. If applicable, the applicable packing group for the substance or article which may be preceded by “PG” (e.g. “PG II”). (NOTE infectious substances are not assigned packing groups).
   
   f. Any other descriptive information required under other applicable national or international regulations.

A description of each dangerous good present in the package is required. Therefore, if a coolant such as dry ice is present, two entries will be required under this description.
4. **Type and NET quantity of dangerous goods for each package**

The number of packages, the type/material of outer packaging used (e.g. fibreboard box, plastic drum etc) and the net quantity of the dangerous good in each package must be provided. Quantity should be given by volume (e.g. mL, L) or mass (e.g. g, kg) as appropriate.

If more than one dangerous good is present (e.g. dry ice) then this information for each dangerous good must be provided. If a dry shipper or an overpack is used, this should also be indicated here, following the type and quantity of the individual packages contained within.

**NET** refers to the total quantity of the dangerous good alone for example, 40mL net quantity of a bacterial culture.

**GROSS** refers to the total mass of the package for example, 50g (0.05kg) of culture, in 1kg of dry ice wrapped in 1kg of packaging materials = gross quantity of 2.05kg.

5. **Handling Requirements** – Actions, if any, that are required to be taken by the carrier in the treatment of the package. This may be stipulated by the carrier or national/international authorities, but should include as a minimum:

   - **g.** Supplementary requires for handling (loading, stowing, unloading etc). If none are required, a statement saying ‘No such requirements are necessary’ should be provided.
   - **h.** Any restrictions that apply on the mode of transportation that can/must be used.
   - **i.** Whatever the routing used, transport must be made by the quickest possible routing. If transshipment is necessary, precautions must be taken to ensure special care, expeditious handling and monitoring of the substance in transit.
   - **j.** Emergency arrangements applicable to the package.

6. **Emergency Response Information**

All shipments of infectious substances in Category A must have the name and telephone number of a person responsible for the shipment marked on the package(s) and on the Shipper’s Declaration (in the “Additional Handling Information” section). For infectious substances in Category B, UN 3373, the name and telephone number of a person responsible must be provided on the air waybill or on the package.

In addition to emergency contact information, appropriate information should be immediately available for carriers to use in emergency response to accidents or incidents involving infectious substances packages during transport.

This may include contact information for public health authorities, medical or first aid requirements (e.g. prophylaxis for exposed persons) or procedures for spill clean-up.

7. **Certification (Shipper’s Declaration)**

A statement should be given on the document from the shipper, acknowledging that the package has been prepared according to the applicable requirements. This statement must be signed and dated. For air transport the following additional statement is required: “I hereby declare that the contents of this consignment are fully and accurately described above by the proper shipping name, and are classified, packaged, marked and labelled/placarded, and are in all respects in proper condition for transport according to applicable international and national government regulations.”
8.2 Air Waybill

An air waybill is a commonly requested shipping document that is part of the general condition of carriage for any goods via international air transport. Therefore, an air waybill must accompany all shipments of infectious substances, even if a DGTD has already been filled. It is common industry practice for the shipper or shipper’s agent/freight forwarder to be the one to prepare the air waybill.

The format of the air waybill will vary across different operators and countries. Much like the DGTD, the air waybill will contain a number of general sections outlining the various information of the shipment, such as the shipper and receivers name and address, carrier information, quantities and types of packages etc.

However, there are two main sections pertaining to the nature of the hazard that must be carefully filled for infectious substances:

1. “Handling Information” Box
   a. For Category A Infectious Substances – The statement “Dangerous Goods as per associated Shippers Declaration” must be provided. If applicable (e.g. the volume of substance is between 50mL and 4L or the weight is between 50g and 4kg) the statement “Cargo Aircraft Only” or “CAO” must also be provided.
   b. For Category B Infectious Substances the name and telephone number for a ‘person responsible’, knowledgeable about the shipment and available throughout the shipment process, must be provided on the air waybill or on the package.

2. “Nature and Quantity of Goods” Box
   a. For Category A infectious substances – A general description of the substance can be provided, such as “laboratory samples”, “pathology samples”, or “infectious substance”
   b. For Category B infectious substances – The UN Number, proper shipping name (“UN3373” “Biological Substance Category B”) and number of packages must be provided (unless these are the only packages within the consignment). If the substance is being shipped with dry ice, the UN Number, proper shipping name and net quantity of dry ice should also be provided.

Shipments of all goods by air are accompanied with an air waybill, even if they do not contain dangerous goods.

Even exempt human and exempt animal specimens, exempted from all other regulations, may be accompanied by an air waybill.

For these shipments, the phrase “exempt specimens” should be provided in the nature and quantity of goods box of the air waybill.

If shipped with coolant, the proper shipping name, UN number and net quantity of coolant in the package should also be provided.
8.3 Spill clean-up procedure

As part of the minimum information to be recorded on a DGTD, emergency response information should be available for relevant personnel in the event a breach of packaging should take place. The following ‘spill clean-up procedure’ has been adapted from information present in *Laboratory biosafety manual*, 4th ed. (8), Geneva, World Health Organization, 2004, and represents an example of information that could be helpful for emergency response to an infectious substances spill.

The appropriate response in the event of exposure to any infectious substance is to wash or disinfect the affected area as soon as possible, regardless of the nature of the agent.

Even if an infectious substance comes into contact with broken skin, washing of the affected area with soap and water or with an antiseptic solution can reduce the risk of infection.

Medical advice should be obtained any time there is a suspected exposure to infectious substances resulting from a damaged package.

The following procedure for clean-up can be used for spills of all infectious substances including blood. The person must be trained on such procedure before performing these steps:

1. Wear gloves and protecting clothing, including face and eye protection if indicated.
2. Cover the spill with a cloth or paper towels to contain it.
3. Pour an appropriate disinfectant over the cloth or paper towels and the immediately surrounding area (5% bleach solutions are generally appropriate, but for spills on aircraft, quaternary ammonium disinfectants should be used).
4. Apply the disinfectant concentrically beginning at the outer margin of the spill area, working towards the centre.
5. After about 30 min, clear away the materials. If there is broken glass or other sharps are involved, use a dustpan or a piece of stiff cardboard to collect the materials and deposit them into a puncture-resistant container for disposal.
6. Clean and disinfect the area of the spillage (if necessary, repeat steps 2–5).
7. Dispose of contaminated materials into a leak-proof, puncture-resistant waste disposal container.
8. After successful disinfection, report the incident to the competent authority and inform them that the site has been decontaminated.
Detailed information on disinfectants and their recommended use can be found in Laboratory biosafety manual, 4th ed. (8), Geneva, World Health Organization, 2020.
References


Annex 1: Link to International Regulations & Modal Agreements

*Please note, all websites are current as of 31st December 2020*

The United Nations dangerous goods website provides comprehensive detail concerning the United Nations Recommendations on the Transport of Dangerous Goods. It also provides links to the modal agencies:

http://www.unece.org/trans/danger/danger.html

The site below provides the full text of the United Nations Recommendations, which can be downloaded in PDF format.

https://www.unece.org/trans/danger/publi/unrec/rev21/21files_e.html

The site below provides the full text of the Agreement concerning the International Carriage of Dangerous Goods by Road (ADR) of 2021 including corrigendas.

https://unece.org/transportdangerous-goods/adr-2021-files

Country specific information and competent authorities for the enforcement of the ADR can be found at:

http://www.unece.org/trans/danger/publi/adr/country-info_e.html

**Other modal agreements may be available for purchase by accessing the following websites:**

<table>
<thead>
<tr>
<th>Mode</th>
<th>Details</th>
</tr>
</thead>
</table>
| Air  | ICAO Technical Instructions may be sought from:  
http://www.icao.int/safety/DangerousGoods/Pages/technical-instructions.aspx  
Copies of state variations may be found at:  
| Rail | Regulations concerning the International Carriage of Dangerous Goods by Rail (RID) 2021 can be found at:  
http://otif.org/en/?page_id=1105  
RID is primarily for the countries of Europe, North Africa and the Middle East. There are a number of countries (mainly Eastern Europe and Asia) that apply RID through the Organization for Cooperation of Railways (OSJD); details of RID membership can be found at:  
http://otif.org/en/?page_id=51 |
| Sea  | Please contact the International Maritime Organization at:  
| Post | Please contact the Universal Postal Union at:  
https://www.upu.int/en/Contact-us |

“Special Provisions” is a term used to describe certain circumstances or procedures that are not covered in standard regulations. These provisions are therefore needed to supplement or modify the original regulations to appropriately ship the dangerous goods to which it applies.

The following special provisions (as listed in the UN Model Regulations) may be applicable to some shipments of infectious substances. Numbers in parentheses ( ) indicate an equivalent special provision number for shipments being carried by air (as listed in the ICAO Technical Instructions and IATA DGR). Air specific provisions are listed at the end.

144 (A58) An aqueous solution containing not more than 24% alcohol by volume is not subject to Dangerous Goods Regulations.

A218 (395) This entry must only be used for solid medical waste of Category A transported for disposal.

219 (A47) Genetically modified micro-organisms (GMMOs) and genetically modified organisms (GMOs) packed and marked in accordance with Packing Instruction 959 are not subject to any other requirements in the Dangerous Goods Regulations.

223 (A3) If the chemical or physical properties of a substance covered by this description are such that, when tested, it does not meet the established defining criteria for the class or division listed in column 3 of the dangerous goods list, or any other class or division, it is not subject to Dangerous Goods Regulations.

276 (A27) This includes any substance which is not covered by any of the other classes but which has narcotic, noxious or other properties such that, in the event of spillage or leakage on an aircraft, extreme annoyance or discomfort could be caused to crew members so as to prevent the correct performance of assigned duties.

279 (A113) The substance is assigned to this classification or packing group based on human experience rather than the strict application of classification criteria set out in the Dangerous Goods Regulations.

318 (A140) For the purposes of documentation, the proper shipping name must be supplemented with the technical name. Technical names need not be shown on the package. When the infectious substances to be transported are unknown, but suspected of meeting the criteria for inclusion in category A and assignment to UN 2814 or UN 2900, the words “suspected category A infectious substance” must be shown, in parenthesis, following the proper shipping name on the transport document, but not on the outer packagings.

Air Transport specific special provisions applicable to some infectious substances shipments may include (the ICAO Technical Instructions):

A2 This article or substance (applies to UN3539 MEDICAL WASTE, CATEGORY A, AFFECTING HUMANS or MEDICAL WASTE, CATEGORY A, AFFECTING ANIMALS) may be transported on cargo aircraft, only with the prior approval of the appropriate authority of the State of origin and the State of the operator under the written conditions established by those authorities.
Where States, other than the State of origin and the State of the operator, have lodged a variation advising that they require prior approval of shipments made under this Special Provision, approval must also be obtained from the States of transit, overflight and destination, as appropriate.

In each case, a copy of the document(s) of approval, showing the quantity limitations and the packing requirements, must accompany the consignment.

A48 Packaging tests are not considered necessary.

A81 The quantity limits shown in columns 12 and 14 do not apply to body parts, organs or whole bodies.

Note:
Blood, urine and other body fluids are not considered “body parts” for the purposes of this special provision.
Transport in accordance with this Special Provision must be noted on the Shipper’s Declaration for Dangerous Goods.

A117 Wastes containing Category A infectious substances must be assigned to UN 2814 or UN 2900. Wastes transported under UN 3291 are wastes containing infectious substances in Category B or wastes that are reasonably believed to have a low probability of containing infectious substances. Decontaminated wastes, which previously contained infectious substances, may be considered as not subject to these Regulations unless the criteria of another Class or Division are met.

A151 When dry ice is used as a refrigerant for other than dangerous goods loaded in a unit load device or other type of pallet, the quantity limits per package shown in columns 12 and 14 of the table in Annex 5 for dry ice do not apply. In such case, the unit load device or other type of pallet must be identified to the operator and must allow the venting of the carbon dioxide gas to prevent a dangerous build-up of pressure.

A152 Insulated packagings conforming to the requirements of Packing Instruction 202 containing refrigerated liquid nitrogen fully absorbed in a porous material are not subject to Dangerous Goods Regulations provided the design of the insulated packaging would not allow the build-up of pressure within the container and would not permit the release of any refrigerated liquid nitrogen irrespective of the orientation of the insulated packaging and any outer packaging or overpack used is closed in a way that will not allow the build-up of pressure within that packaging or overpack. When used to contain substances not subject to Dangerous Goods Regulations, the words “Not Restricted” and the special provision number A152 must be provided on the air waybill when an air waybill is issued.

A180 Non-infectious specimens, such as specimens of mammals, birds, amphibians, reptiles, fish, insects and other invertebrates containing small quantities of UN 1170 (Ethanol), UN 1198 (Formaldehyde solution, flammable), UN 1987 (Alcohols, n.o.s.) or UN 1219 (Isopropanol) are not subject to the Dangerous Goods Regulations provided the following packing and marking requirements are met:

a) specimens are:
   1. wrapped in paper towel and/or cheesecloth moistened with alcohol or an alcohol solution and then placed in a plastic bag that is heat-sealed. Any free liquid in the bag must not exceed 30 mL; or
   2. placed in vials or other rigid containers with no more than 30 mL of alcohol or an alcohol solution;
b) the prepared specimens are then placed in a plastic bag that is then heat-sealed;

c) the bagged specimens are then placed inside another plastic bag with absorbent material then heat-sealed;

d) the finished bag is then placed in a strong outer packaging with suitable cushioning material;

e) the total quantity of flammable liquid per outer packaging must not exceed 1 litre; and

f) the completed package is marked “scientific research specimens, not restricted. Special Provision A180 applies”.

The words “not restricted” and the special provision number A180 must be included in the description of the substance on the air waybill when an air waybill is issued.

**A220** Packages containing COVID-19 vaccines accompanied by data loggers and/or cargo tracking devices containing lithium batteries are not subject to the marking and documentation requirements of Section II of Packing Instruction 967 or 970, as applicable.
Annex 3: Indicative List of Biological Agents sub-classified as Category A.

<table>
<thead>
<tr>
<th>UN Number and Proper Shipping Name</th>
<th>Microorganism</th>
</tr>
</thead>
</table>
| UN 2814   Infectious substance, affecting humans | *Bacillus anthracis* (cultures only)  
*Brucella abortus* (cultures only)  
*Brucella melitensis* (cultures only)  
*Brucella suis* (cultures only)  
*Burkholderia mallei – Pseudomonas mallei* – Glanders (cultures only)  
*Burkholderia pseudomallei – Pseudomonas pseudomallei* (cultures only)  
*Chlamydia psittaci* – avian strains (cultures only)  
*Clostridium botulinum* (cultures only)  
*Coccidioides immitis* (cultures only)  
*Coxiella burnetii* (cultures only)  
Crimean-Congo haemorrhagic fever virus  
Dengue virus (cultures only)  
Eastern equine encephalitis virus (cultures only)  
*Escherichia coli*, verotoxigenic (cultures only)  
Ebola virus  
Flexal virus  
*Francisella tularensis* (cultures only)  
Guanarito virus  
Hantaan virus  
Hantaviruses causing haemorrhagic fever with renal syndrome  
Hendra virus  
Hepatitis B virus (cultures only)  
Herpes B virus (cultures only)  
Human immunodeficiency virus (cultures only)  
Highly pathogenic avian influenza virus (cultures only)  
Japanese Encephalitis virus (cultures only)  
Junin virus  
Kyasanur Forest disease virus  
Lassa virus  
Machupo virus  
Marburg virus  
Monkeypox virus  
*Mycobacterium tuberculosis* (cultures only)  
Nipah virus |
<table>
<thead>
<tr>
<th>UN 2900</th>
<th>Infectious substance, affecting animals</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>African swine fever virus (cultures only)</td>
</tr>
<tr>
<td></td>
<td>Avian paramyxovirus Type 1 – Velogenic Newcastle disease virus (cultures only)</td>
</tr>
<tr>
<td></td>
<td>Classical swine fever virus (cultures only)</td>
</tr>
<tr>
<td></td>
<td>Foot and mouth disease virus (cultures only)</td>
</tr>
<tr>
<td></td>
<td>Goatpox virus (cultures only)</td>
</tr>
<tr>
<td></td>
<td>Lumpy skin disease virus (cultures only)</td>
</tr>
<tr>
<td></td>
<td><em>Mycoplasma mycoides</em> – Contagious bovine pleuropneumonia (cultures only)</td>
</tr>
<tr>
<td></td>
<td>Peste des petits ruminants virus (cultures only)</td>
</tr>
<tr>
<td></td>
<td>Rinderpest virus (cultures only)</td>
</tr>
<tr>
<td></td>
<td>Sheep-pox virus (cultures only)</td>
</tr>
<tr>
<td></td>
<td>Swine vesicular disease virus (cultures only)</td>
</tr>
<tr>
<td></td>
<td>Vesicular stomatitis virus (cultures only)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>INDICATIVE EXAMPLES OF INFECTIOUS SUBSTANCES INCLUDED IN CATEGORY A IN ANY FORM UNLESS OTHERWISE INDICATED (Continued)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Omsk haemorrhagic fever virus</td>
</tr>
<tr>
<td>Poliovirus (cultures only)</td>
</tr>
<tr>
<td>Rabies virus (cultures only)</td>
</tr>
<tr>
<td><em>Rickettsia prowazekii</em> (cultures only)</td>
</tr>
<tr>
<td><em>Rickettsia rickettsii</em> (cultures only)</td>
</tr>
<tr>
<td>Rift Valley fever virus (cultures only)</td>
</tr>
<tr>
<td>Russian spring-summer encephalitis virus (cultures only)</td>
</tr>
<tr>
<td>Sabia virus</td>
</tr>
<tr>
<td><em>Shigella dysenteriae type 1</em> (cultures only)</td>
</tr>
<tr>
<td>Tick-borne encephalitis virus (cultures only)</td>
</tr>
<tr>
<td>Variola virus</td>
</tr>
<tr>
<td>Venezuelan equine encephalitis virus (cultures only)</td>
</tr>
<tr>
<td>West Nile virus (cultures only)</td>
</tr>
<tr>
<td>Yellow fever virus (cultures only)</td>
</tr>
<tr>
<td><em>Yersinia pestis</em> (cultures only)</td>
</tr>
</tbody>
</table>
Annex 4: Packing Instructions

The following annex provides the four packing instructions that may be relevant to the transport of infectious substances. Please note for Annex 4.1 – 4.3 (P620, P650 & P621) these are as provided in the UN Model Regulations. Additional requirements may exist in equivalent packing instructions in modal agreements (e.g. PI620, PI650 for air transport).

Annex 4.4 is as provided in the ICAO technical instructions. There is no equivalent for this packing instruction in the UN Model Regulations.

A4.1 Packing Instruction P620

<table>
<thead>
<tr>
<th>P620</th>
<th>PACKING INSTRUCTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>This instruction applies to UN 2814 and UN 2900.</td>
<td></td>
</tr>
</tbody>
</table>

The following packagings are authorized provided the special packing provisions described below are met:

Packagings meeting the requirements of Chapter 6.3 and approved accordingly consisting of:

(a) Inner packagings comprising:
   (i) leakproof primary receptacle(s);
   (ii) a leakproof secondary packaging;
   (iii) other than for solid infectious substances, an absorbent material in sufficient quantity to absorb the entire contents placed between the primary receptacle(s) and the secondary packaging; if multiple fragile primary receptacles are placed in a single secondary packaging, they shall be either individually wrapped or separated so as to prevent contact between them;

(b) A rigid outer packaging.

Drums (1A1, 1A2, 1B1, 1B2, 1N1, 1N2, 1H1, 1H2, 1D, 1G); Boxes (4A, 4B, 4N, 4C1, 4C2, 4D, 4F, 4G, 4H1, 4H2); Jerricans (3A1, 3A2, 3B1, 3B2, 3H1, 3H2).

The smallest external dimension shall be not less than 100 mm (4 in).

**Additional requirements:**

1. Inner packagings containing infectious substances shall not be consolidated with inner packagings containing unrelated types of goods. Complete packages may be overpacked in accordance with the provisions of 1.2.1 and 5.1.2; such an overpack may contain dry ice.
2. Other than for exceptional consignments, e.g. whole organs which require special packaging, the following additional requirements shall apply:
   (a) Substances consigned at ambient temperatures or at a higher temperature. Primary receptacles shall be of glass, metal or plastics. Positive means of ensuring a leakproof seal shall be provided, e.g. a heat seal, a skirted stopper or a metal crimp seal. If screw caps are used, they shall be secured by positive means, e.g., tape, paraffin sealing tape or manufactured locking closure;
   (b) Substances consigned refrigerated or frozen. Ice, dry ice or other refrigerant shall be placed around the secondary packaging(s) or alternatively in an overpack with one or more complete packages marked in accordance with 6.3.3. Interior supports shall be provided to secure secondary packaging(s) or packages in position after the ice or dry ice has dissipated. If ice is used, the outer packaging or overpack shall be leakproof. If dry ice is used, the outer packaging or overpack shall permit the release of carbon dioxide gas. The primary receptacle and the secondary packaging shall maintain their integrity at the temperature of the refrigerant used;
   (c) Substances consigned in liquid nitrogen. Plastics primary receptacles capable of withstanding very low temperature shall be used. The secondary packaging shall also be capable of withstanding very low temperatures, and in most cases will need to be fitted over the primary receptacle individually. Provisions for the consignment of liquid nitrogen shall also be fulfilled. The primary receptacle and the secondary packaging shall maintain their integrity at the temperature of the liquid nitrogen;
   (d) Lyophilized substances may also be transported in primary receptacles that are flame-sealed glass ampoules or rubber-stoppered glass vials fitted with metal seals.
3. Whatever the intended temperature of the consignment, the primary receptacle or the secondary packaging shall be capable of withstanding without leakage an internal pressure producing a pressure differential of not less than 95 kPa and temperatures in the range -40 °C to +55 °C (-40 °F to +130 °F).

4. Other dangerous goods shall not be packed in the same packaging as Division 6.2 infectious substances unless they are necessary for maintaining the viability, stabilizing or preventing degradation or neutralizing the hazards of the infectious substances. A quantity of 30 ml or less of dangerous goods included in Classes 3 (flammable liquids), 8 (corrosive substances) or 9 (miscellaneous dangerous substances and articles, including environmentally hazardous substances) may be packed in each primary receptacle containing infectious substances. These small quantities of dangerous goods of Classes 3, 8 or 9 are not subject to any additional requirements of these Regulations when packed in accordance with this packing instruction.

5. Alternative packagings for the transport of animal material may be authorized by the competent authority in accordance with the provisions of 4.1.3.7.

Special packing provisions

1. Shippers of infectious substances shall ensure that packages are prepared in such a manner that they arrive at their destination in good condition and present no hazard to persons or animals during transport.

2. An itemized list of contents shall be enclosed between the secondary packaging and the outer packaging. When the infectious substances to be transported are unknown, but suspected of meeting the criteria for inclusion in category A, the words "suspected category A infectious substance" shall be shown, in parenthesis, following the proper shipping name on the document inside the outer packaging.

3. Before an empty packaging is returned to the shipper, or sent elsewhere, it must be disinfected or sterilized to nullify any hazard and any label or mark indicating that it had contained an infectious substance must be removed or obliterated.

A4.2 Packing Instruction P650

This packing instruction applies to UN3373

<table>
<thead>
<tr>
<th>P650</th>
<th>Packing Instructions</th>
</tr>
</thead>
<tbody>
<tr>
<td>(1)</td>
<td>The packaging shall be of good quality, strong enough to withstand the shocks and loadings normally encountered during transport, including trans-shipment between cargo transport units and between transport units and warehouses as well as any removal from a pallet or overpack for subsequent manual or mechanical handling. Packagings shall be constructed and closed to prevent any loss of contents that might be caused under normal conditions of transport by vibration or by changes in temperature, humidity or pressure.</td>
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<tr>
<td>(2)</td>
<td>The packaging shall consist of at least three components:</td>
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<td></td>
<td>(a) a primary receptacle,</td>
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<tr>
<td></td>
<td>(b) a secondary packaging, and</td>
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<td></td>
<td>(c) an outer packaging</td>
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<td></td>
<td>of which either the secondary or the outer packaging shall be rigid.</td>
</tr>
<tr>
<td>(3)</td>
<td>Primary receptacles shall be packed in secondary packagings in such a way that, under normal conditions of transport, they cannot break, be punctured or leak their contents into the secondary packaging. Secondary packagings shall be secured in outer packagings with suitable cushioning material. Any leakage of the contents shall not compromise the integrity of the cushioning material or of the outer packaging.</td>
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</tbody>
</table>
(4) For transport, the mark illustrated below must be displayed on the external surface of the outer packaging on a background of a contrasting colour and must be clearly visible and legible. The mark must be in the form of a square set at an angle of 45° (diamond-shaped) with each side having a length of at least 50 mm; the width of the line must be at least 2 mm and the letters and numbers must be at least 6 mm high. The entire mark must appear on one side of the package. The proper shipping name “BIOLOGICAL SUBSTANCE, CATEGORY B” in letters at least 6 mm high must be marked on the outer packaging adjacent to the diamond-shaped mark.

![UN3373](image)

(5) At least one surface of the outer packaging must have a minimum dimension of 100 mm × 100 mm.

(6) The completed package shall be capable of successfully passing the drop test in 6.3.5.3 as specified in 6.3.5.2 of these Regulations at a height of 1.2 m. Following the appropriate drop sequence, there shall be no leakage from the primary receptacle(s) which shall remain protected by absorbent material, when required, in the secondary packaging.

(7) For liquid substances
(a) The primary receptacle(s) shall be leakproof;
(b) The secondary packaging shall be leakproof;
(c) If multiple fragile primary receptacles are placed in a single secondary packaging, they shall be either individually wrapped or separated to prevent contact between them;
(d) Absorbent material shall be placed between the primary receptacle(s) and the secondary packaging. The absorbent material shall be in quantity sufficient to absorb the entire contents of the primary receptacle(s) so that any release of the liquid substance will not compromise the integrity of the cushioning material or of the outer packaging;
(e) The primary receptacle or the secondary packaging shall be capable of withstanding, without leakage, an internal pressure of 95 kPa (0.95 bar).

(8) For solid substances
(a) The primary receptacle(s) shall be sifproof;
(b) The secondary packaging shall be sifproof;
(c) If multiple fragile primary receptacles are placed in a single secondary packaging, they shall be either individually wrapped or separated to prevent contact between them.
(d) If there is any doubt as to whether or not residual liquid may be present in the primary receptacle during transport then a packaging suitable for liquids, including absorbent materials, shall be used.

(9) Refrigerated or frozen specimens: Ice, dry ice and liquid nitrogen
(a) When dry ice or liquid nitrogen is used as a coolant, the requirements of 5.5.3 shall apply. When used, ice shall be placed outside the secondary packagings or in the outer packaging or an overpack. Interior supports shall be provided to secure the secondary packagings in the original position. If ice is used, the outside packaging or overpack shall be leakproof.
(b) The primary receptacle and the secondary packaging shall maintain their integrity at the temperature of the refrigerant used as well as the temperatures and the pressures which could result if refrigeration were lost.
When packages are placed in an overpack, the package marks required by this packing instruction shall either be clearly visible or be reproduced on the outside of the overpack.

Infectious substances assigned to UN 3373 which are packed and marked in accordance with this packing instruction are not subject to any other requirement in these Regulations.

Clear instructions on filling and closing such packages shall be provided by packaging manufacturers and subsequent distributors to the consignor or to the person who prepares the package (e.g. patient) to enable the package to be correctly prepared for transport.

Other dangerous goods must not be packed in the same packaging as Division 6.2 infectious substances unless they are necessary for maintaining the viability, stabilizing or preventing degradation or neutralizing the hazards of the infectious substances. A quantity of 30 ml or less of dangerous goods included in Classes 3 (flammable liquids), 8 (corrosives) or 9 (miscellaneous dangerous substances and articles, including environmentally hazardous substances) permitted as excepted quantities may be packed in each primary receptacle containing infectious substances. When these small quantities of dangerous goods are packed with infectious substances in accordance with this packing instruction no other requirements in these Instructions need be met.

A4.3 Packing Instruction P621

This packing instruction applies to UN3291

The following packagings are authorized provided that the general provisions of 4.1.1 except 4.1.1.15 and 4.1.3 are met:

1. Provided that there is sufficient absorbent material to absorb the entire amount of liquid present and the packaging is capable of retaining liquids:
   Drums (1A2, 1B2, 1N2, 1H2, 1D, 1G);
   Boxes (4A, 4B, 4N, 4C1, 4C2, 4D, 4F, 4G, 4H1, 4H2);
   Jerricans (3A2, 3B2, 3H2).
   Packagings shall conform to the packing group II performance level for solids.

2. For packages containing larger quantities of liquid:
   Drums (1A1, 1A2, 1B1, 1B2, 1N1, 1N2, 1H1, 1H2, 1D, 1G);
   Jerricans (3A1, 3A2, 3B1, 3B2, 3H1, 3H2);
   Composites (6HA1, 6HB2, 6HG1, 6HH1, 6HD1, 6HA2, 6HB2, 6HC, 6HD2, 6HG2, 6HH2, 6PA1, 6PB1, 6PG1, 6PD1, 6PH1, 6PH2, 6PA2, 6PB2, 6PC, 6PG2 or 6PD2).
   Packagings shall conform to the packing group II performance level for liquids.

Consignments of clinical waste and medical waste must be prepared in such a manner that they arrive at their destination in good condition and present no hazard to persons or animals during transport.

Additional requirement:
Packagings intended to contain sharp objects such as broken glass and needles must be resistant to puncture and retain liquids under the performance test conditions in chapter 6.1.

A4.4 Packing Instruction PI954

Packing Instruction 954
Passenger and cargo aircraft for UN 1845 only

General requirements

Part 4, Chapter 1 requirements must be met, including:
Compatibility requirements
— Substances must be compatible with their packagings as required by 4;1.1.3.

Closure requirements
— Closures must meet the requirements of 4;1.1.4.

<table>
<thead>
<tr>
<th>UN number and proper shipping name</th>
<th>Quantity — passenger</th>
<th>Quantity — cargo</th>
</tr>
</thead>
<tbody>
<tr>
<td>UN 1845 Carbon dioxide, solid or Dry ice</td>
<td>200 kg</td>
<td>200 kg</td>
</tr>
</tbody>
</table>

ADDITIONAL PACKING REQUIREMENTS
In packages:

(a) must be packed in accordance with the general packing requirements of 4;1 and be in packaging designed and constructed to permit the release of carbon dioxide gas to prevent a build-up of pressure that could rupture the packaging;

(b) the shipper must make arrangements with the operator(s) for each shipment, to ensure that ventilation safety procedures are followed;

(c) the Shipper’s Declaration requirements are only applicable when the Carbon dioxide, solid (dry ice) is used as a refrigerant for dangerous goods that require a Shipper’s Declaration or when Carbon dioxide, solid (dry ice) used as a refrigerant for substances or articles not subject to these Regulations is described on a Shipper’s Declaration;

(d) the dangerous goods transport document requirements of 5;4 are not applicable provided alternative written documentation is provided describing the contents. The information on the document must be shown in the location provided for the description of the goods. Where an agreement exists with the operator, the shipper may provide the information by electronic data processing (EDP) or electronic data interchange (EDI) techniques. The information required is as follows and should be shown in the following order:
   (1) UN 1845;
   (2) Carbon dioxide, solid or Dry ice;
   (3) the number of packages and the net quantity of dry ice in each package; and

(e) the net mass of the Carbon dioxide, solid or Dry ice must be marked on the outside of the package. When packages are placed in an overpack, the overpack must be marked on the outside with the total net quantity of dry ice in the overpack.

Dry ice used for other than dangerous goods may be shipped in a unit load device or other type of pallet prepared by a single shipper provided that:

(a) the shipper has made prior arrangements with the operator;
(b) the unit load device, or other type of pallet, must allow the venting of the carbon dioxide gas to prevent a dangerous build-up of pressure (the marking requirements of 5;2 and the labelling requirements of 5;3 do not apply to the unit load device);
(c) the unit load device must not contain dangerous goods other than UN 3373, Biological substance, Category B or ID 8000, Consumer commodity. Where the unit load device contains UN 3373 or ID 8000, the provisions of these Regulations that apply to those substances must be met in addition to the provisions set out in this packing instruction; and
(d) the shipper must provide the operator with written documentation or, where agreed with the operator, information by EDP or EDI techniques, stating the total quantity of the dry ice contained in the unit load device or other type of pallet.
For more information, contact:

World Health Organization
Emergency Preparedness (WPE)
Global Infectious Hazards Preparedness (GIH)
Biosecurity and Health Security Interface (BSI)

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E-mail: e-ISST@who.int

https://www.who.int/activities/safeguarding-biosafety-and-biosecurity-in-laboratories