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## **4. Training package for a family member of a person who has difficulty hearing or speaking**

Information about the disability and what you can do about it

■ People who have difficulty hearing or speaking have difficulty communicating with others.

Communication means that people give each other information and understand each other. People communicate to tell each other their thoughts, needs, and feelings. All people want to communicate their thoughts, needs, and feelings with others.

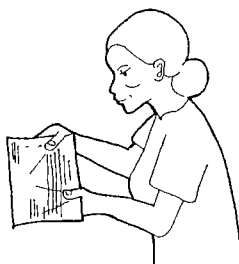
■ People communicate in several of the following ways:



■ One person speaks, and another person hears and understands the words.



■ One person uses movements of the hands, face, or body to give information, and another person understands the movements.



■ One person writes something, and another person reads it.

■ Most people use all these ways to communicate, but speaking and hearing are the ways they use most often.

■ So people who have difficulty hearing or speaking have difficulty communicating with others in the family and in the community.