Module 1

Video 3: Getting started in applying disability-inclusive practice
Community organizations with members that include people with disability and those who work for the rights of people with disability.

DPOs:

- Represent the needs and perspectives of people with disability
- Provide advocacy and peer support
- May provide disability-specific programmes and services
- Participate in research and data collection
Increase awareness of the rights and needs of people with disability among health service staff (at all levels)

Through staff training and disability-inclusive policies
Participation and active involvement of people with disability

Through establishing partnerships with disabled persons’ organizations (DPOs)
Comprehensive accessibility

• Through addressing physical, communication, policy and attitudinal barriers

• Considering specific needs relating to gender and diverse ethnic or minority communities

• Consideration of changing needs across the life course
Twin track approach

Through disability-inclusive mainstream health programmes AND targeted disability-specific programmes as needed
Where to begin with developing a disability-inclusive health service?

1. Invite DPOs to be involved
   - Refer to the guidance note on page 17 of the Disability-Inclusive Health Services Toolkit: “Partnering with DPOs to strengthen disability-inclusive health services”.

2. Review your service to identify gaps and opportunities for providing disability-inclusive health services and programmes
   - Look at the checklist on pages 18–20 of the Toolkit: “First steps in making your health service more inclusive”
   - Use this to do a quick scan of your service to begin thinking about areas for improvement
   - Each element on the checklist will be covered in more detail in the other modules
Summary of Module 1

Key messages

People with disability have the **same right** to health care as all people

Disability is the interaction between a **person’s impairment** and **barriers** in their environment

Barriers prevent people with disability **accessing health care**

The first step in being disability inclusive is **to identify these barriers**