

# **REPORT OF PHILIPPINES**

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# 1. Introduction

The World Health Organization initiated the World Health Survey (WHS) as a *data collection platform* to obtain information on the health of populations and on health systems. The WHS responds to the need of countries for a detailed and sustainable health information system and gathers data through surveys to measure essential population health parameters. The WHS uses standard survey procedures and instruments for general population surveys to gather comparable data across WHO Member States. These methods and instruments have been refined through scientific review of literature, extensive consultations with international experts and large-scale pilot tests. WHS is designed to evolve through its implementation by continuous input from collaborators, including policy makers, survey institutions, scientists and other interested parties. The data is jointly owned by the countries and the WHO, and there is a commitment for a long-term data collection, building local capacity and using this information for health policy.

The objectives of the World Health Survey were to:

- develop a **means** of providing:
  - **valid, relevant, reliable** and **comparable** information on **outcomes, functions** and **inputs** to health systems
  - to **supplement** the information provided by routine **HIS**
- build the **evidence base** necessary for policy-makers:
  - to **routinely monitor** if health systems are achieving the **desired goals**
  - and in some countries, to assess if the **increase in health resources** is having the desired effect

The introductory chapter of each country report will provide details on the current sources of data from routine health information systems and ad hoc surveys. It will describe the health situation in the country and identify gaps. It will also present a brief overview on the health system organization within the country.

## 2. Sampling

The WHO sampling guidelines emphasized scientific principles of survey sampling as explicit standards for quality, included examples of good sampling plans, and identified quality assurance standards for countries to adhere to. WHO and technical advisers provided technical support to countries when needed. The following principles were used for sampling in the WHS:

1. The sample should target the *de facto* population (i.e. all people living in that country including guest workers, immigrants and refugees) and not *de jure* population (i.e. the citizens of that country alone) with complete geographic coverage of the country, if possible, or a representative geographic segment of the country.
2. A *sample frame* with 90% coverage that included all key subgroups of interest. Enumeration or listing of households to update the frame was recommended.
3. The WHS sample identified all adult members of the general population aged 18 years or older as its sample. Households are selected using a random, stratified sampling procedure. One individual per household is then selected through a random selection procedure using the Kish table method.
4. The WHS used a sampling strategy which encompasses a known non-zero selection probability for any individual included in the study. This makes it possible to extrapolate the data to the whole population. Households and individuals are selected with a known probability in order to provide selection probabilities for each household and individual in the data set.
5. The WHS sampling strategy was without replacement and categories of non-respondents were clearly defined.
6. The WHS used GPS devices in certain countries and digitized maps to geocode the data within specified guidelines.

Each national report will present a detailed description of the sampling strategy and the allocation tables

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## 2.2.1 Geographic Component of the Survey

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Geographic Information refers to any information associated with a location on the Earth's surface. This location can be associated to a coordinate (latitude/longitude), a place's name, a postal address or any other geographic object.

Household Surveys represent an important source of information. If the geographic location of the surveyed clusters is collected at the same time that the interview is conducted users are then able to integrate the spatial dimension in their analysis

The geographic component of the WHO WHS is stored in two sections of the questionnaire:

- 0100 Sampling Information allowing the link between the location of each cluster and the sampling frame used for the survey. This section has also been used in order to collect the type of setting in which each household was located at the time of the survey. This section of the questionnaire has been used for all the countries part of the WHO WHS
- 0200 Geocoding Information for the collection of the latitude and longitude of each household. This section has only been used in 27 countries where GPS devices were available or have been provided. The choice of these countries has been done on the basis of the availability of digital maps delimiting the surveyed clusters, the field data collection planning and their distribution within the different WHO regions. Specific training and field material have been prepared and used by the interviewers or field supervisors in these countries in order to collect the latitude and longitude of each of the surveyed household.

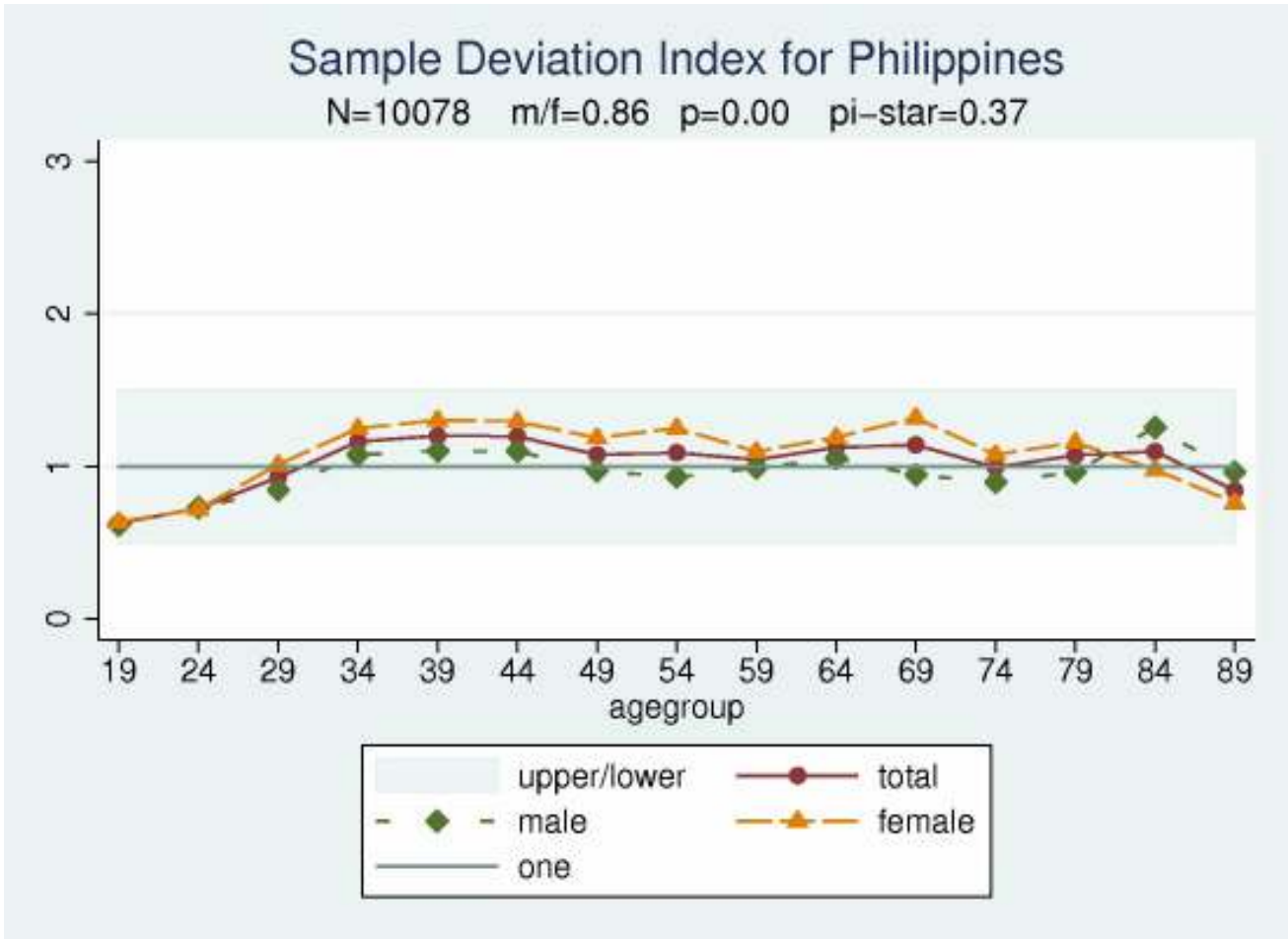
As the sampling design may not always include the administrative structure of the country and as the codes entered in the data set for the sampling level needed to be labelled, a key correspondence table containing this information has been collected after the survey itself.

Once all the survey data and the key correspondence table available a specific protocol has been applied to the two sections mentioned earlier in order to clean eventual data collection or data entry mistakes as well as to fill the gaps in close collaboration with the survey institution.

The questionnaire as well as the training material and data cleaning protocols used can be downloaded from the WHO WHS web site (<http://www.who.int/healthinfo/survey/en/index.html>) in the "Survey Instrument and Related Documents" section.

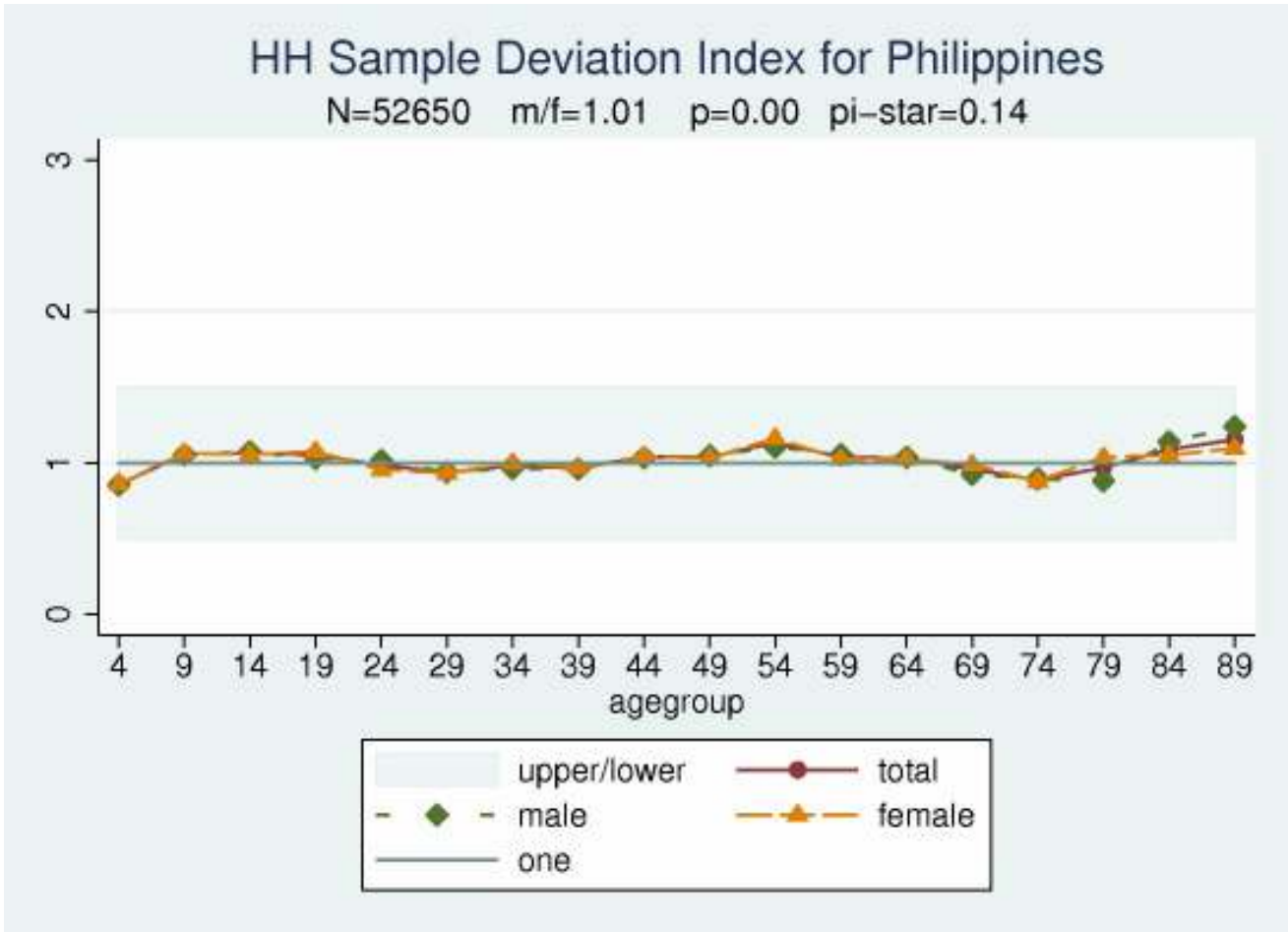


2.3.1 Sample deviation index



SDI

2.3.2 HH Sample deviation index



HDI

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### 2.3.3 Response rate

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#### Household

Selected	10,108
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Interviewed	10,077
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Percentages	100
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#### Individual

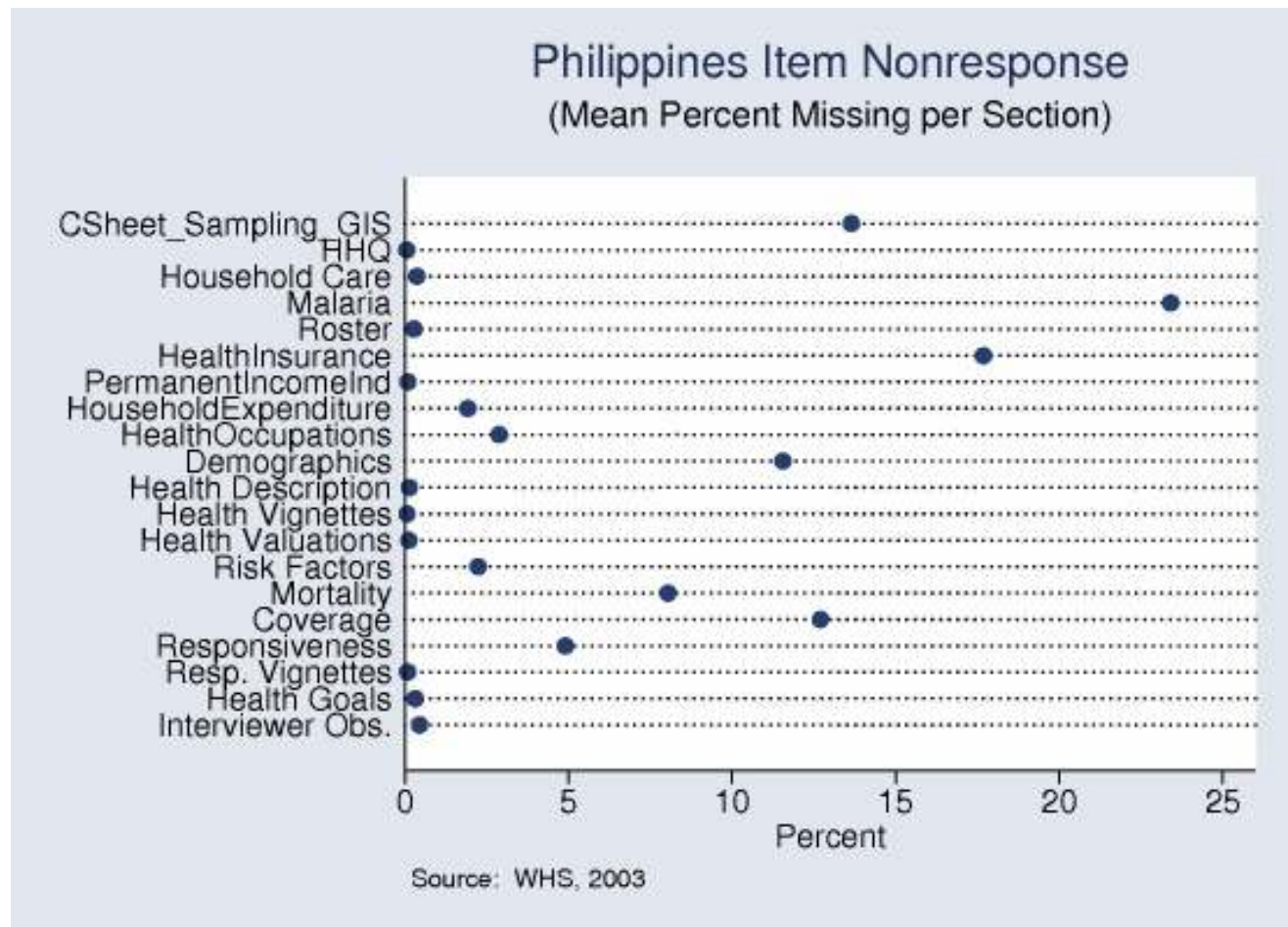
Selected	10,076
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Interviewed	10,071
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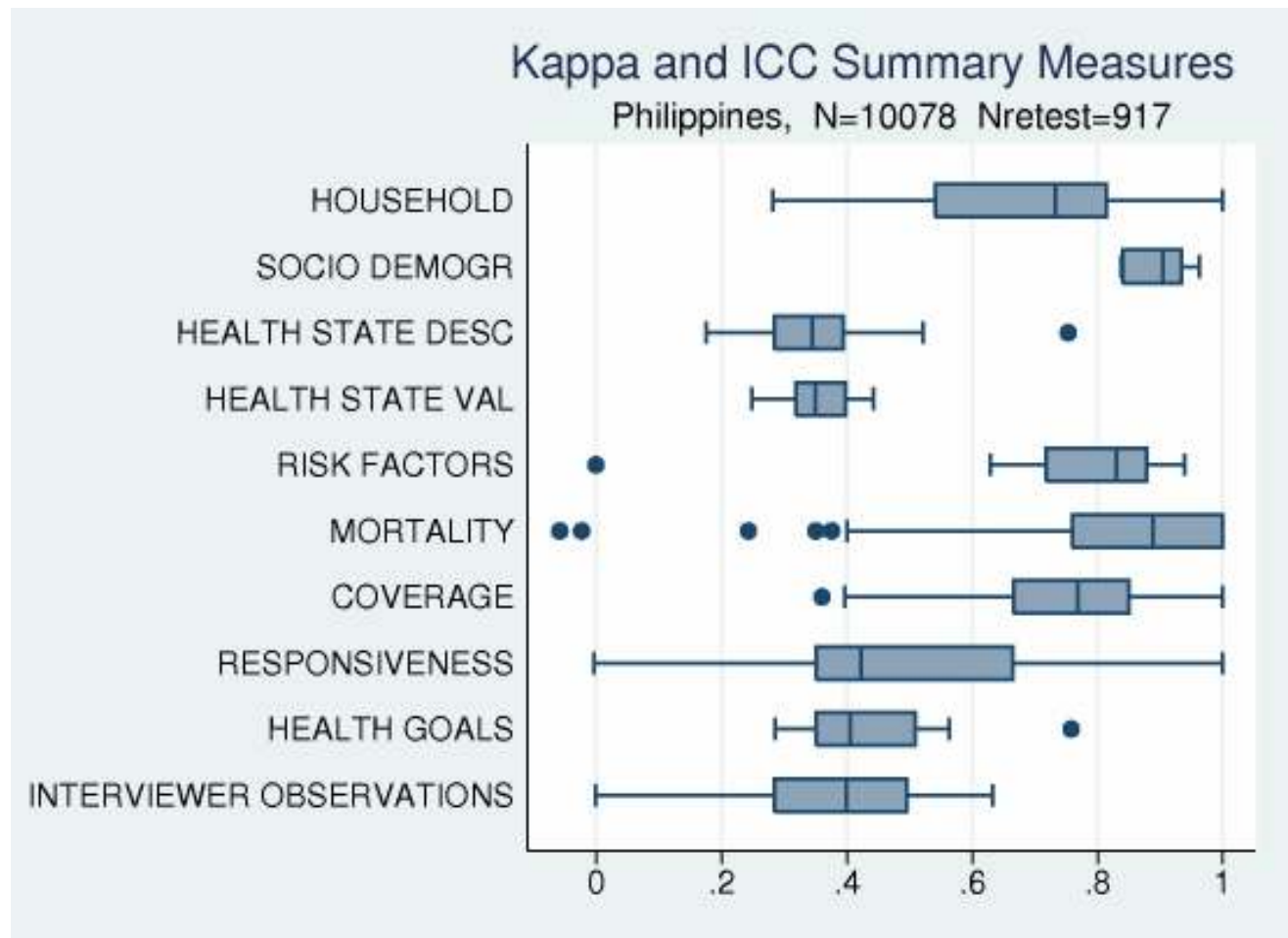
Percentages	100
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### 2.3.4 Missing data



### 2.3.5 Reliability



### 3.1 Household composition by residence and age groups according to income quintile

	Percent Rural	SE	Mean Number of									
			Household members	SE	Children < 2 years	SE	Children < 5years	SE	Children 5 -17 years	SE	Persons 18+ years	SE
Q1(poorest)	72.4	2.09	5.1	0.07	0.2	0.01	0.7	0.03	1.9	0.05	2.4	0.04
Q2	49.4	1.77	5.2	0.06	0.2	0.01	0.6	0.02	1.8	0.05	2.8	0.04
Q3	36.5	1.51	5.1	0.06	0.2	0.01	0.6	0.02	1.6	0.04	2.9	0.04
Q4	29.1	1.74	5.3	0.06	0.2	0.01	0.5	0.02	1.6	0.04	3.2	0.05
Q5(richest)	18.5	1.85	5.4	0.09	0.2	0.01	0.4	0.02	1.4	0.04	3.5	0.05
All	41.1	0.29	5.2	0.04	0.2	0.01	0.6	0.01	1.7	0.02	3.0	0.03

Note: table based on de jure members of household i.e. usual residents

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### 3.2 Selected age distributions by income quintile

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	<b>Females Age 18–49</b>	<b>Persons Age 50+</b>	<b>Persons Age 60+</b>
Q1(poorest)	1,880	985	460
Q2	2,107	1,094	538
Q3	2,181	1,245	575
Q4	2,584	1,388	623
Q5(richest)	2,825	1,770	816
All	11,577	6,482	3,012

Note: table based on de jure members of household i.e. usual residents

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### 3.3 Characteristics of head of household by income quintile

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	Mean Age of Head	SE	Median Education of Head	Percent Female Head	SE
Q1 (poorest)	41	0.37	2	11.1	0.88
Q2	42	0.40	3	12.4	0.90
Q3	43	0.42	3	15.3	1.05
Q4	44	0.39	4	16.3	0.97
Q5 (richest)	46	0.36	4	21.4	1.21
All	43	0.22	3	15.3	0.58

#### Education

1=no formal education

2=less than primary school

3=primary school completed

4=secondary school completed

5=high school (or equivalent) completed

6=college/pre-university/university completed

7=post graduate degree completed

Note: table based on de jure members of household i.e. usual residents



### 3.4 Household population: percent distribution of the de jure population by age, residence, marital status and education according to sex

	Male	SE	Female	SE	Missing	Total	SE
<b>Age</b>							
0-4	11.3	0.30	10.8	0.30		11.10	0.20
5-14	25.6	0.40	24.5	0.30		25.10	0.30
15-29	27.5	0.40	27.8	0.40		27.70	0.30
30-44	19.1	0.30	19.2	0.20		19.20	0.20
45-59	11.1	0.20	11.1	0.30		11.10	0.20
60-69	3.4	0.20	3.8	0.20		3.60	0.10
70-79	1.3	0.10	1.9	0.10		1.60	0.10
80+	0.5	0.10	0.7	0.10		0.60	0.00
Missing	0.1	0.00	0.2	0.00		0.20	0.00
<b>Residence</b>							
Urban	58.8	0.50	59.8	0.40		59.30	0.40
Rural	41.2	0.50	40.2	0.40		40.70	0.40
Missing	0.0	0.00	0.0	0.00		0.00	0.00
<b>Marital_Status</b>							
Never	60.7	0.30	55.4	0.30		58.10	0.30
Currently	33.9	0.30	35.0	0.30		34.50	0.30
Separated	0.8	0.10	1.3	0.10		1.10	0.10
Divorced	0.1	0.00	0.2	0.10		0.10	0.00
Widowed	1.3	0.10	4.6	0.20		3.00	0.10
CoHabitng	2.9	0.20	3.1	0.20		3.00	0.20
Missing	0.3	0.10	0.4	0.10		0.30	0.10
<b>Education</b>							
NoFormal	17.6	0.40	17.2	0.40		17.40	0.40
LessthanPrimary	25.8	0.50	22.7	0.50		24.30	0.50
Primary	25.8	0.40	25.9	0.40		25.90	0.40
Secondary	21.8	0.50	23.4	0.50		22.60	0.50
HighSchool	2.9	0.10	2.4	0.10		2.60	0.10
College	5.7	0.30	8.0	0.40		6.90	0.30
PostGraduate	0.1	0.00	0.1	0.00		0.10	0.00
Missing	0.2	0.00	0.3	0.10		0.20	0.00
Total	100.0		100.0			100.00	
Number	26,442.0		26,208.0			52,650.00	
Number of Households						10,077.00	

### 3.5 Background characteristics of respondents: percent distribution of men and women by age, residence, marital status and education

	Male	SE	Female	SE	Missing	Total	SE
<b>Age</b>							
18-29	40.3	1.10	38.6	0.90		39.50	0.70
30-44	32.3	0.90	32.3	0.80		32.30	0.60
45-59	18.3	0.70	18.3	0.70		18.30	0.50
60-69	6.2	0.40	6.6	0.40		6.40	0.30
70-79	2.4	0.30	3.2	0.40		2.80	0.20
80+	0.6	0.10	1.0	0.20		0.80	0.10
Missing	0.0	0.00	0.0	0.00		0.00	0.00
<b>Residence</b>							
Urban	60.6	0.80	62.2	0.80		61.40	0.50
Rural	39.4	0.80	37.8	0.80		38.60	0.50
Missing	0.0	0.00	0.0	0.00		0.00	0.00
<b>Marital_Status</b>							
Never	32.2	1.00	21.1	0.90		26.60	0.70
Currently	59.4	1.00	62.5	1.10		61.00	0.80
Separated	1.2	0.20	1.8	0.30		1.50	0.20
Divorced	0.0	0.00	0.2	0.10		0.10	0.00
Widowed	1.9	0.20	8.2	0.50		5.10	0.30
CoHabiting	5.3	0.40	6.2	0.50		5.80	0.40
Missing	0.0	0.00	0.0	0.00		0.00	0.00
<b>Education</b>							
NoFormal	2.7	0.30	2.2	0.30		2.50	0.20
LessthanPrimary	15.5	0.90	13.7	0.70		14.60	0.70
Primary	29.5	0.90	28.1	1.00		28.80	0.80
Secondary	35.7	1.00	37.6	1.10		36.60	0.80
HighSchool	6.5	0.50	5.8	0.50		6.20	0.40
College	9.7	0.70	12.3	0.70		11.00	0.60
PostGraduate	0.3	0.10	0.3	0.10		0.30	0.10
Missing	0.0	0.00	0.0	0.00		0.00	0.00
Total	100.0		100.0			100.00	
Number	5,001.0		5,074.0			10,075.00	

#### 4.1 Prevalence of smoking and average daily tobacco consumption

	Current daily smoker	SE	Smoker, not daily	SE	Non-smoker	SE	Missing	Average daily tobacco consumption*	SE	Number of respondents
<b>Sex</b>										
Male	39.5	1.10	17.7	0.90	42.2	1.10	0.7	13.2	0.30	5,001
Female	7.0	0.50	5.3	0.40	87.5	0.60	0.2	8.1	0.40	5,074
Missing										0
<b>Residence</b>										
Urban	21.9	0.70	11.7	0.70	66.0	0.90	0.4	12.4	0.40	6,186
Rural	25.0	1.10	11.1	0.90	63.4	1.20	0.5	12.5	0.40	3,890
Missing										0
<b>Income Quintile</b>										
Q1	30.5	1.50	11.7	1.00	56.9	1.80	0.8	12.4	0.60	1,671
Q2	25.9	1.40	11.7	1.00	61.8	1.50	0.5	12.4	0.50	1,858
Q3	24.6	1.30	9.9	0.80	64.9	1.40	0.6	13.0	0.50	1,904
Q4	20.5	1.10	13.0	1.00	66.1	1.40	0.4	12.6	0.50	2,189
Q5	17.0	1.00	11.0	1.20	71.9	1.40	0.2	11.7	0.70	2,407
Missing										46
<b>Age</b>										
18-29	17.5	0.90	12.4	0.80	69.7	1.10	0.4	11.2	0.50	3,975
30-44	26.6	1.00	10.4	0.70	62.6	1.00	0.4	13.2	0.40	3,251
45-59	29.5	1.40	10.5	1.00	59.6	1.50	0.4	13.6	0.50	1,840
60-69	25.9	2.10	13.8	1.80	59.5	2.40	0.8	11.3	0.90	647
70-79	15.2	2.80	10.9	2.50	71.8	3.70	2.1	8.7	1.40	284
80+	18.4	5.00	9.7	4.00	71.9	5.80	0.0	4.6	1.80	79
Missing										0
All	23.1	0.60	11.4	0.50	65.0	0.70	0.5	12.4	0.30	10,075

\* Denominator used is current daily smoker

## 4.2 Prevalence of life time abstainers, non-heavy drinkers, infrequent heavy drinkers and frequent heavy drinkers

	Life time abstainers	SE	Non-heavy drinkers	SE	Infrequent Heavy Drinkers*	SE	Frequent Heavy drinkers**	SE	Missing	Number of respondents
<b>Sex</b>										
Male	27.5	1.10	58.6	1.10	11.5	0.70	2.4	0.30	0.1	5,001
Female	71.2	1.30	27.1	1.30	1.4	0.20	0.2	0.10	0.1	5,074
Missing										0
<b>Residence</b>										
Urban	46.9	1.40	45.3	1.40	6.6	0.50	1.2	0.20	0.1	6,186
Rural	53.6	1.50	38.6	1.50	6.1	0.60	1.5	0.30	0.2	3,890
Missing										0
<b>Income Quintile</b>										
Q1	51.5	1.80	39.6	1.60	6.6	0.70	2.2	0.50	0.1	1,671
Q2	51.2	1.80	38.8	1.60	8.2	0.90	1.4	0.30	0.3	1,858
Q3	49.3	1.60	43.2	1.60	6.0	0.60	1.5	0.40	0.1	1,904
Q4	50.0	1.80	43.4	1.70	5.8	0.60	0.6	0.20	0.1	2,189
Q5	46.2	1.80	47.2	1.70	5.6	0.60	1.0	0.30	0.0	2,407
Missing										46
<b>Age</b>										
18-29	47.7	1.30	44.5	1.20	6.5	0.50	1.3	0.30	0.1	3,975
30-44	47.0	1.20	43.9	1.20	7.8	0.60	1.2	0.20	0.1	3,251
45-59	50.7	1.70	41.4	1.70	6.0	0.70	1.8	0.40	0.1	1,840
60-69	58.2	2.50	37.3	2.40	3.6	0.80	0.6	0.30	0.3	647
70-79	69.5	3.40	29.7	3.40	0.2	0.20	0.6	0.50	0.0	284
80+	72.1	5.80	26.9	5.80	0.9	0.90	0.0	0.00	0.0	79
Missing										0
All	49.5	1.00	42.7	1.00	6.4	0.40	1.3	0.20	0.1	10,075

\*Infrequent heavy drinkers: 1-2 days with 5 or more standard drinks per week(last 7 days)

\*\*Frequent heavy drinkers: 3 or more days with 5 or more standard drinks per week(last 7 days)

### 4.3 Prevalence of insufficient intake of fruit and vegetables and insufficient physical activity

	Fruit and vegetable intake					Physical Activity					Number of respondents
	*Insufficient	SE	Sufficient	SE	Missing	**Insufficient	SE	Sufficient	SE	Missing	
Sex											
Male	75.7	1.20	24.3	1.20	0.0	3.8	0.40	96.2	0.40	0.0	5,001
Female	77.0	1.20	23.0	1.20	0.0	6.2	0.70	93.8	0.70	0.0	5,074
Missing											0
Residence											
Urban	78.1	1.40	21.9	1.40	0.0	5.2	0.60	94.8	0.60	0.0	6,186
Rural	73.5	1.70	26.5	1.70	0.0	4.7	0.70	95.3	0.70	0.0	3,890
Missing											0
Income Quintile											
Q1	73.2	1.90	26.8	1.90	0.0	5.0	0.70	95.0	0.70	0.0	1,671
Q2	75.7	1.50	24.3	1.50	0.0	3.6	0.60	96.3	0.60	0.1	1,858
Q3	80.1	1.40	19.9	1.40	0.0	5.4	0.80	94.6	0.80	0.0	1,904
Q4	76.2	1.70	23.8	1.70	0.0	4.8	0.70	95.2	0.70	0.0	2,189
Q5	75.9	1.70	24.1	1.70	0.0	6.0	0.90	94.0	0.90	0.0	2,407
Missing											46
Age											
18-29	76.2	1.30	23.8	1.30	0.0	5.2	0.70	94.7	0.70	0.0	3,975
30-44	77.0	1.20	23.0	1.20	0.0	3.0	0.40	97.0	0.40	0.0	3,251
45-59	75.0	1.70	25.0	1.70	0.0	5.4	0.70	94.6	0.70	0.0	1,840
60-69	76.3	2.10	23.7	2.10	0.0	6.1	1.10	93.9	1.10	0.0	647
70-79	77.3	4.10	22.7	4.10	0.0	13.6	2.90	86.4	2.90	0.0	284
80+	83.4	7.50	16.6	7.50	0.0	26.1	6.70	73.9	6.70	0.0	79
Missing											0
All	76.3	1.10	23.7	1.10	0.0	5.0	0.50	95.0	0.50	0.0	10,075

\*Insufficient intake of fruit/vegetables: less than 5 servings of fruit/vegetables per one typical day

\*\*Insufficient physical activity: less than 150 minutes per week(last 7 days) spent on walking/moderate activity/vigorous activity

#### 4.4 Access to improved drinking-water: percent distribution of households by type of access to drinking water

	Piped into households	SE	other improved sources	SE	Total improved sources	SE	No improved sources	SE	Missing	Number of households
<b>Residence</b>										
Urban	41.9	2.50	39.3	2.30	81.2	2.00	18.7	2.00	0.1	5,937
Rural	19.8	2.20	55.2	2.30	75.0	1.90	24.9	1.90	0.1	4,140
Missing										0
<b>Income_Quintile</b>										
Q1(poorest)	5.2	0.80	56.6	2.40	61.8	2.40	38.1	2.40	0.1	2,005
Q2	17.3	1.70	58.3	2.10	75.5	1.90	24.3	1.90	0.1	1,993
Q3	30.0	2.10	50.5	2.10	80.5	1.80	19.3	1.80	0.1	1,942
Q4	44.1	2.50	41.4	2.30	85.4	2.00	14.5	2.00	0.0	2,024
Q5(richest)	66.6	2.40	23.6	1.90	90.2	1.30	9.8	1.30	0.0	2,055
Missing										57
Total	32.9	1.70	45.8	1.60	78.7	1.40	21.2	1.40	0.1	10,077

other improved sources: public standpipe/protected tube well/borehole/protected dug well/protected spring/rainwater collection

no improved sources: unprotected well/unprotected spring/water taken directly from a pond or stream/tanker truck water/vendor provided water

#### 4.5 Access to improved sanitation: percent distribution of households by type of sanitation facility

	Flush toilet to sewage system	SE	Other improved toilet facilities	SE	Total improved sanitation	SE	No improved sanitation	SE	Missing	Number of households
<b>Residence</b>										
Urban	6.7	1.10	71.4	1.50	78.1	1.40	21.8	1.40	0.1	5,937
Rural	2.1	0.40	68.9	1.80	70.9	1.80	29.0	1.80	0.0	4,140
Missing										0
<b>Income_Quintile</b>										
Q1(poorest)	0.1	0.00	42.3	2.10	42.4	2.10	57.6	2.10	0.0	2,005
Q2	1.0	0.30	64.5	1.70	65.5	1.70	34.5	1.70	0.1	1,993
Q3	2.5	0.60	77.5	1.40	80.0	1.20	20.0	1.20	0.0	1,942
Q4	5.5	1.20	85.4	1.40	90.8	0.90	9.1	0.90	0.0	2,024
Q5(richest)	14.6	1.60	81.8	1.60	96.4	0.50	3.6	0.50	0.0	2,055
Missing										57
Total	4.8	0.70	70.4	1.10	75.2	1.10	24.8	1.10	0.0	10,077

other improved sanitation facilities: connection to septic system/pour-flush latrine/covered dry latrine(with privacy) [provided facilities not shared]  
no improved sanitation: uncovered dry latrine(without privacy)/bucket latrine/no facilities(open defecation)

#### 4.6 Solid Fuel use for cooking: percent distribution of households by type of cooking fuel used

	Electricity, Gas	SE	Kerosene	SE	Solid fuels on improved stove	SE	Solid fuels on traditional stove	SE	Total solid fuel use	SE	Missing	Number of households
<b>Residence</b>												
Urban	62.6	1.60	10.7	1.00	0.7	0.20	26.0	1.60	26.7	1.60	0.0	5,937
Rural	27.1	2.00	2.4	0.60	1.2	0.30	69.3	2.10	70.5	2.10	0.0	4,140
Missing												0
<b>Income_ Quintile</b>												
Q1(poorest)	2.6	0.40	5.6	0.80	0.5	0.20	91.3	1.00	91.8	0.90	0.0	2,005
Q2	19.5	1.30	12.9	1.20	1.5	0.40	66.0	2.10	67.5	2.00	0.1	1,993
Q3	46.7	1.80	10.1	1.00	1.4	0.50	41.8	2.00	43.2	2.00	0.0	1,942
Q4	75.2	1.60	5.9	0.90	0.7	0.20	18.2	1.50	18.8	1.50	0.0	2,024
Q5(richest)	94.6	0.70	2.0	0.40	0.1	0.10	3.3	0.50	3.4	0.50	0.0	2,055
Missing												57
Total	48.0	1.20	7.3	0.60	0.9	0.20	43.8	1.30	44.7	1.30	0.0	10,077



## 5.01 Tuberculosis

		Tuberculosis			
	Total	Need	Coverage	SE	M
Sex					
Female	5,074	13.8	19.1	1.9	0.2
Male	5,001	13.2	20.0	2.1	0.0
Missing	0				
Residence					
Urban	6,186	12.5	20.1	2.1	0.1
Rural	3,890	15.1	18.8	2.1	0.1
Missing	0				
Income_Quintile					
Q1(poorest)	1,671	17.2	19.9	2.9	0.0
Q2	1,858	17.5	16.0	2.7	0.2
Q3	1,904	15.5	17.3	2.7	0.1
Q4	2,189	11.3	19.6	3.2	0.0
Q5(richest)	2,407	8.2	29.1	4.8	0.0
Missing	46				
Age					
18-29	3,975	9.9	15.3	2.4	0.1
30-44	3,251	12.5	16.2	2.2	0.2
45-59	1,840	17.7	22.4	2.7	0.0
60-69	647	22.9	27.3	3.8	0.0
70-79	284	25.9	34.0	7.8	0.0
80+	79	15.6	12.5	8.5	0.0
Missing	0				
Total	10,075	13.5	19.6	1.5	0.1

**M = % Missing of Covered      SE= Standard Error of % Covered**

**Tuberculosis Indicators:**

**"Need" = % of all respondents with self-reported continuous cough lasting 3 weeks, OR had blood in phlegm, OR had coughed blood in the last 12 months**

**"Coverage" = % of respondents with self reported symptoms who indicated receiving a TB screening test in the last 12 months.**

## 5.02 HIV Prevention and Screening

	Total (persons of reproductive age 18-49)	Voluntary Counselling and Testing for HIV/AIDS				Condom Usage			
		Need	Coverage	SE	M	Need	Coverage	SE	M
Sex									
Females	3,979	70.3	0.4	0.1	11.1	2.5	25.9	5.9	14.6
Males	4,005	69.3	0.6	0.2	23.5	12.3	16.7	2.4	2.9
Missing									
Residence									
Urban	4,978	68.8	0.7	0.2	16.6	8.6	17.5	2.8	5.6
Rural	3,006	71.3	0.2	0.1	18.3	5.4	20.3	3.7	2.7
Missing									
Income_Quintile									
Q1(poorest)	1,345	78.7	0.1	0.1	15.8	4.5	9.1	3.4	4.7
Q2	1,504	74.5	0.2	0.1	19.0	5.0	18.3	5.3	1.9
Q3	1,499	70.6	0.4	0.2	18.7	7.0	21.8	5.5	8.3
Q4	1,749	67.7	0.3	0.1	16.8	8.2	24.8	4.8	2.3
Q5(richest)	1,854	60.9	1.5	0.4	15.9	11.1	14.8	3.7	5.7
Missing	33								
Total	7,984	69.8	0.5	0.1	17.2	7.4	18.2	2.3	4.8

M = % Missing of Covered      SE= Standard Error of % Covered

**HIV Prevention and Screening Indicators:**

"Total" = number of respondents of reproductive age.

"Voluntary Counselling and Testing for HIV/AIDS Need" = % of respondents of reproductive age who are sexually active, i.e. have had sexual intercourse in the last 12 months.

"Voluntary Counselling and Testing for HIV/AIDS Coverage" = % of respondents of reproductive age who are sexually active who indicated having taken an HIV test and receiving the results of test.

"Condom Usage Need" = % of respondents of reproductive age whose last sexual encounter during the last 12 months is classified as risky sexual behavior, i.e. having had sexual intercourse with a non-cohabitating partner .

"Condom Usage Coverage" = % of respondents of reproductive age who used a condom last time had risky sex during the last 12 months (with non-cohabitating partner).

### 5.03 Antenatal Care and Mother to Child Transmission of HIV

	Antenatal Care											Maternal to Child HIV Trans.			
	Women 18-49	Birth in last 5 years	Cov	SE	Visit 1x	Visit 2x	Visit 3x	Blood pressure checked	Blood sample taken	Told Signs of Pregnancy Complications	M	Birth in last 2 years	Cov	SE	M
<b>Residence</b>															
Urban	2,525	46.1	25.6	2.3	86.5	82.1	75.7	86.5	38.2	58.9	7.1	24.1	0.8	0.5	3.5
Rural	1,454	42.8	18.0	2.4	74.5	68.9	61.6	79.2	28.3	55.7	11.3	21.4	0.6	0.4	3.6
Missing															
<b>Income_Quintile</b>															
Q1(poorest)	656	55.2	11.8	2.1	71.7	64.9	55.2	74.4	20.6	49.3	8.0	29.9	0.0	0.0	3.4
Q2	724	51.7	20.1	2.8	79.6	73.5	65.4	80.5	31.9	53.8	8.3	29.0	1.2	0.6	3.4
Q3	735	46.8	24.2	2.9	87.4	82.9	75.1	86.4	35.9	56.8	6.2	25.1	0.0	0.0	3.7
Q4	863	41.5	22.7	3.0	85.0	81.7	76.9	87.2	35.8	63.1	8.9	20.0	2.1	1.7	5.0
Q5(richest)	978	34.5	37.3	4.0	89.1	86.3	83.2	92.8	51.5	66.6	11.4	15.6	0.0	0.0	1.7
Missing	23														
Total	3,979	44.9	23.0	1.7	82.3	77.5	70.8	84.0	34.8	57.8	8.5	23.1	0.7	0.4	3.5

M = % Missing of Covered SE= Standard Error of %Covered

Antenatal Care Indicators:

Total = Number of female respondents of reproductive age (18-49 years old)

"Birth in Last 5 Years" = % of female respondents of reproductive age indicating having had a live birth in the last 5 years.

"Cov" = % of female respondents of reproductive age with live birth in the last 5 years who indicated having been seen at least 3 times or more by health care professional, received blood pressure, blood sample taken, and told signs about complications for their last pregnancy (aggregate antenatal care indicator).

"Visit 1x" "Visit 2x" "Visit 3x" = % of female respondents of reproductive age with live birth in the last 5 years who indicated having been seen at least once, twice or three times or more respectively by a health care professional during their last pregnancy.

"Blood pressure checked" = % of female respondents of reproductive age with live birth in the last 5 years who had blood pressure taken when they saw health care professional during their last pregnancy.

"Blood sample taken" = % of female respondents of reproductive age with live birth in the last 5 years who had a blood sample taken when they saw health care professional during their last pregnancy.

"Told Signs of Pregnancy Complications" = % of female respondents of reproductive age with live birth in the last 5 years who had been told signs of pregnancy complications when they saw health care professional during their last pregnancy.

Maternal to Child HIV Transmission Indicators:

"Birth in last 2 years" = % of female respondents of reproductive age indicating having had a live birth in the last 2 years.

"Cov" = % of female respondents of reproductive age with live birth in the last 2 years who indicated having been counseled and tested and given results for HIV during their last pregnancy.

## 5.04 Birth Delivery Care

	Women 18-49	Delivery Care				Place of Delivery						
		Need	Coverage	SE	M	Public Health Facility	SE	Private Health Facility	SE	Home	SE	M
Residence												
Urban	2,525	46.1	72.8	1.9	7.0	36.3	2.4	16.3	1.7	43.1	2.5	4.3
Rural	1,454	42.8	46.6	3.1	6.9	19.5	2.3	10.1	1.9	65.8	2.8	4.6
Missing												
Income_Quintile												
Q1(poorest)	656	55.2	35.2	3.0	5.7	15.5	2.2	1.8	0.5	79.4	2.5	3.3
Q2	724	51.7	59.0	2.7	7.4	30.7	2.7	4.9	1.1	61.4	3.0	3.0
Q3	735	46.8	65.6	3.2	6.8	35.5	3.6	9.4	1.8	50.5	3.7	4.7
Q4	863	41.5	75.4	2.8	6.8	39.1	3.8	16.1	2.5	38.5	3.6	6.3
Q5(richest)	978	34.5	84.8	2.3	8.1	31.8	3.8	40.3	4.1	22.9	3.3	5.0
Missing	23											
Total	3,979	44.9	63.7	1.7	7.0	30.5	1.8	14.1	1.3	51.0	1.9	4.4

M = % Missing of Covered SE= Standard Error of % Covered Birth Delivery Care Indicators:

Total = Number of female respondents of reproductive age (18-49 years old)

"Birth in Last 5 Years" = % of female respondents of reproductive age indicating having had a live birth in the last 5 years.

"Coverage" = % of female respondents of reproductive age with live birth in the last 5 years who indicated having received assistance with birth delivery from a health care professional (doctor, nurse or midwife) during their last birth.

"Public Health Facility" = % of female respondents of reproductive age with live birth in the last 5 years who indicated having their last birth delivered in a public health facility.

"Private Health Facility" = % of female respondents of reproductive age with live birth in the last 5 years who indicated having their last birth delivered in a private health facility.

"Home" = % of female respondents of reproductive age with live birth in the last 5 years who indicated having their last birth delivered home or in the field (etc.)

## 5.05 Child's Health - Common Illness

	Total Children under Age of 5	Fever	More liquid	SE	Same or more food	SE	M	Cough	More liquid	SE	Same or more food	SE	M	Diarrhea	More liquid	SE	Same or more food	SE	M
<b>Sex</b>																			
Females	2,017	42.4	33.4	2.6	61.7	2.4	1.0	34.0	30.0	2.7	62.7	42.4	0.7	13.7	38.6	4.3	63.2	3.9	0.7
Males	2,178	41.4	32.9	2.2	65.5	2.3	2.3	33.2	34.2	2.6	64.4	41.4	2.3	14.7	36.1	3.8	63.8	3.8	1.4
Missing	3																		
<b>Residence</b>																			
Urban	2,696	41.5	35.7	2.8	66.4	2.4	1.8	32.9	35.5	3.1	66.4	41.5	1.7	14.2	43.9	4.2	67.4	4.0	0.6
Rural	1,502	42.5	28.7	2.9	58.9	2.8	1.3	34.8	26.3	3.1	58.7	42.5	1.2	14.2	25.4	4.9	56.6	4.8	1.9
Missing																			
<b>Income_Quintile</b>																			
Q1(poorest)	809	41.3	25.6	3.2	61.3	3.2	0.9	35.9	23.0	3.5	61.6	41.3	1.0	16.4	23.5	4.4	58.4	4.6	0.7
Q2	838	43.4	32.1	3.1	63.0	3.1	2.0	37.3	29.9	3.6	64.9	43.4	0.9	15.2	35.0	5.1	61.1	5.9	0.2
Q3	782	44.8	29.2	3.3	63.1	3.3	2.2	31.5	30.9	3.7	62.1	44.8	1.0	14.1	34.5	5.2	64.5	6.1	2.1
Q4	886	40.8	41.6	3.9	64.0	3.4	2.2	31.8	43.8	4.5	66.3	40.8	2.6	11.8	50.0	6.6	68.6	6.2	0.0
Q5(richest)	864	38.9	36.7	4.7	68.0	3.8	0.2	31.3	33.8	4.9	64.5	38.9	1.4	13.7	46.7	6.4	67.4	6.6	0.6
Missing	19																		
Total	4,198	41.9	33.1	2.1	63.6	1.8	1.7	33.6	32.1	2.3	63.6	41.9	1.5	14.2	37.2	3.3	63.5	3.1	1.1

**M = % Missing of Covered      SE= Standard Error of % Covered**

**Child's Common Illness Indicators:**

**Total = Number of children under the age of 5 years at the time of the interview.**

**"Fever"/"Cough"/"Diarrhea" = % of children under the age of 5 with reported episode of (cough, fever, or diarrhea) in the last 3 months.**

**"More Liquid" = % of children under 5 with either fever, cough, or diarrhea in the last 3 months, that were given more liquids to drink during their illness.**

**"Same or More Food" = % of children under 5 with either fever, cough, or diarrhea in the last 3 months, that were given the same amount or more food to eat during their illness.**

## 5.06 Child's Health - Danger Signs

	Children under 5	Fast Breath	Seeking Treatment						Vomit	Seeking Treatment						No Drink or Eat	Seeking Treatment					
			Yes	SE	Public	Private	Trad	M		Yes	SE	Public	Private	Trad	M		Yes	SE	Public	Private	Trad	M
Sex																						
Females	2,017	0.1	78.2	4.0	56.3	26.9	8.3	3.2	5.6	86.3	3.6	40.9	44.9	8.4	0.4	5.3	81.5	3.8	65.2	16.0	6.0	0.4
Males	2,178	0.1	84.4	2.8	56.1	32.8	8.4	0.7	4.8	90.3	3.6	47.4	30.9	16.1	0.6	4.9	91.2	2.9	52.5	35.3	9.6	0.2
Missing	3																					
Residence																						
Urban	2,696	0.1	86.2	3.1	54.9	32.1	7.6	2.0	4.8	90.9	2.7	38.9	45.3	8.3	0.5	4.7	89.7	2.7	54.6	26.6	10.4	0.0
Rural	1,502	0.1	75.0	4.2	58.3	27.3	9.7	1.4	5.8	84.3	4.5	52.4	26.3	18.5	0.5	5.8	81.4	5.1	64.8	25.4	3.7	0.7
Missing																						
Income_Quintile																						
Q1(poorest)	809	0.1	72.6	4.9	67.6	13.4	11.1	2.0	7.5	84.0	5.0	67.9	14.5	15.2	0.0	7.1	75.0	6.7	83.0	4.5	4.9	0.0
Q2	838	0.1	83.6	4.9	60.4	22.5	8.8	0.0	4.8	85.9	8.4	46.5	30.2	9.3	0.0	7.0	85.9	4.5	62.0	22.0	7.6	0.0
Q3	782	0.1	88.1	4.2	55.7	32.8	5.8	0.0	4.7	89.9	4.2	49.0	32.2	12.3	0.0	4.9	90.9	4.2	50.3	34.4	13.7	0.5
Q4	886	0.1	77.0	6.5	61.6	28.9	8.1	6.1	3.6	89.5	6.3	36.0	44.6	19.3	3.3	2.3	90.7	6.1	64.5	17.8	11.7	2.0
Q5(richest)	864	0.1	93.0	2.9	33.5	57.1	7.6	0.0	5.4	93.6	3.6	15.8	71.6	6.4	0.0	4.4	97.4	2.7	29.7	53.5	4.1	0.0
Missing	19																					
Total	4,198	0.1	81.7	2.6	56.2	30.3	8.4	1.8	5.2	88.2	2.5	44.1	38.0	12.2	0.5	5.1	86.4	2.7	58.5	26.1	7.9	0.3

**M = % Missing of those Seeking Treatment      SE= Standard Error of % Seeking Treatment**

**Child Danger Signs Indicators:**

**Total = Number of children under the age of 5 years at the time of the interview.**

**"Fast Breathing"/"Vomiting"/"No Drink or Eat" = % of children under the age of 5 with reported episodes of (fast breathing, vomiting, or no eating or drinking) in the last 3 months.**

**"Seeking Treatment" = % of children under 5 with episodes of fast breathing, vomiting, or no eating or drinking in the last 3 months that were taken for care/treatment at either a private health facility, public health facility, or traditional healer (other).**

**Note: large number of missings are usually due to not having information type of facility (either a no answer or a don't know answer).**

## 5.07 Vaccinations Meeting WHO Timeline Recommendations for Children 12 to 23 months of Age with Vaccination Card

	Children 12-23 months with card	DPT 3 Immunization			Measles		
		%Cov	SE	M	%Cov	SE	M
Sex							
Females	186	58.0	4.4	0.0	49.5	4.7	0.0
Males	190	50.7	5.0	0.0	46.4	5.1	0.0
Missing	0						
Residence							
Urban	258	55.2	4.1	0.0	48.8	4.7	0.0
Rural	118	52.4	5.9	0.0	46.0	5.5	0.0
Missing	0						
Income Quintile							
Q1(poorest)	81	55.4	6.2	0.0	50.8	5.9	0.0
Q2	77	58.7	6.4	0.0	52.1	6.9	0.0
Q3	69	53.4	6.8	0.0	45.0	6.6	0.0
Q4	82	64.5	7.2	0.0	51.6	8.2	0.0
Q5(richest)	66	35.5	9.1	0.0	37.0	10.1	0.0
Missing	1						
Total	376	54.3	3.4	0.0	47.9	3.6	0.0

M = % Missing of Covered      SE= Standard Error of % Covered

Vaccinations Meeting WHO Timeline for Children 12 - 23 months Indicators:

Total = Children 12 - 23 months with a vaccination card seen by the interviewer (does not include children less than 12 months to account for censored observations).

"DPT 3" = % of children 12 - 23 months with a vaccination card seen by the interviewer who received 3 inoculations of DTP not sooner than 6, 10 and 14 weeks respectively and before 12 months of age, and that was verified by the interviewer as being recorded on the card.

"Measles" = % of children 12 - 23 months with a vaccination card seen by the interviewer who received who received 1 inoculation of measles not sooner than 8 months of age and before 12 months of age.

## 5.08 Vaccination Status of Children 12-23 Months

	Children 12-23 months	Card seen			DPT 3 Immunization							Measles						
		Seen	SE	M	Total		Card		No Card		M	Total		Card		No Card		M
					%Cov	SE	%Cov	SE	%Cov	SE		%Cov	SE	%Cov	SE	%Cov	SE	
Sex																		
Females	535	34.8	2.4	0.0	47.0	3.0	55.3	4.3	44.7	4.3	22.5	54.9	2.8	42.5	3.5	57.5	3.5	16.5
Males	570	33.3	2.7	0.0	41.7	2.7	54.5	4.7	45.5	4.7	27.6	50.7	3.0	43.3	4.3	56.7	4.3	20.3
Missing	1																	
Residence																		
Urban	736	35.0	2.4	0.0	44.7	2.7	55.0	4.3	45.0	4.3	25.4	51.6	2.7	45.8	3.8	54.2	3.8	19.3
Rural	370	32.0	3.7	0.0	43.3	3.7	54.9	5.8	45.1	5.8	24.6	54.8	3.7	37.5	5.4	62.5	5.4	16.6
Missing	0																	
Income_Quintile																		
Q1(poorest)	238	34.2	3.7	0.0	42.5	4.0	59.5	5.7	40.5	5.7	21.9	46.7	4.0	50.1	5.3	49.9	5.3	19.0
Q2	219	35.4	3.9	0.0	44.8	4.0	60.5	6.3	39.5	6.3	24.0	55.5	3.9	44.5	5.8	55.5	5.8	16.4
Q3	202	34.2	4.1	0.0	40.2	4.2	56.5	5.7	43.5	5.7	24.2	50.6	4.4	40.0	5.4	60.0	5.4	14.0
Q4	233	35.1	4.4	0.0	51.7	4.4	56.2	6.6	43.8	6.6	21.7	59.7	4.5	43.5	6.8	56.5	6.8	15.5
Q5(richest)	211	31.2	5.2	0.0	41.5	5.5	39.8	7.8	60.2	7.8	34.8	51.0	5.2	35.4	6.5	64.6	6.5	27.7
Missing	4																	
Total	1,106	34.0	2.0	0.0	44.2	2.2	55.0	3.5	45.0	3.5	25.1	52.7	2.2	42.9	3.1	57.1	3.1	18.4

**M = % Missing (% without adequate information to estimate Total DPT3 or Measles Coverage)**

**SE= Standard Error of % Total, DPT3 or Measles Coverage**

**Explanation of Indicators for Vaccination Status of Children 12 - 23 Months:**

**"Card Seen" = % of children 12 - 23 months of age who had a vaccination card seen by the interviewer.**

**"DPT 3 Immunization": does not account for WHO timeline recommendations.**

**"Total" = % of all children 12 - 23 months of age with DPT3 vaccination either verified by card or by recall of respondent.**

**"Card" = % of all DPT3 vaccinations among children 12-23 months that were verified by card only.**

**"No Card" = % of all DPT3 vaccinations among children 12-23 months that were based on recall of the respondent only.**

**"Measles": does not account for WHO timeline recommendations.**

**"Total" = % of all children 12 - 23 months of age with measles vaccination either verified by card or by recall of respondent.**

**"Card" = % of all Measles vaccinations among children 12-23 months that were verified by card only.**

**"No Card" = % of all Measles vaccinations among children 12-23 months that were based on recall of the respondent only.**



## 5.09 Women's Cancer Screening

	Total Females	Percent Females 18+	PAP Smear	SE	M	Percent Females 40+	Mammography / Breast Exam	SE	M
<b>Residence</b>									
Urban	3,155	96.2	9.3	0.8	6.7	33.9	5.4	0.9	6.9
Rural	1,919	95.2	5.0	0.6	6.8	38.3	3.4	0.7	8.3
Missing	0								
<b>Income_Quintile</b>									
Q1(poorest)	815	95.4	4.8	0.9	5.5	32.4	1.8	0.9	9.4
Q2	905	95.2	4.6	0.9	6.3	33.2	1.2	0.6	8.2
Q3	938	97.0	6.0	0.8	6.6	36.2	2.6	0.8	7.3
Q4	1,095	96.6	8.2	1.2	7.5	38.2	5.0	1.4	6.7
Q5(richest)	1,288	95.0	12.4	1.5	7.3	36.6	9.3	1.5	6.7
Missing	32								
<b>Age</b>									
18-29	1,960	38.6	5.3	0.7	5.8				
30-39	1,098	21.6	12.8	1.1	5.9				
40-49	921	18.1	9.3	1.3	5.7	18.1	5.1	0.8	6.6
50-59	545	10.7	6.1	1.2	8.3	10.7	5.2	1.1	7.6
60-69	337	6.6	2.7	1.0	14.8	6.6	2.3	0.7	9.6
70+	213	4.2	0.0	0.0		4.2	0.0	0.0	
Missing	0								
Total	5,074	95.8	7.7	0.6	6.7	35.5	4.6	0.6	7.5

M = % Missing of those with Pap Smear/Mammography SE= Standard Error of % with Pap Smear/Mammography

\*\*\*Note: Values in the age row under the "Females 18 plus" and "Females 40 plus" columns are column percent values.

**Women's Cancer Screening Indicators:**

"Papsmear need"= % of all female respondents aged 18-69

"Papsmear" coverage = % of those female respondents aged 18-69 who self-reported receiving a pap smear test during pelvic examination in the last 3 years.

"Mammography need" = % of all female respondents aged 40-69

"Mammography" coverage = % of those female respondents aged 40-69 who self-reported receiving a mammography test or breast examination in the last 3 years.

\*\*\*\*In several countries women above age 69 were asked the cancer screening questions, and for this reason they are included in the table. For countries that did not ask this questions of women above age 69, these values are expected to be missing.

## 5.10 Oral Health and Injuries

		Oral Health Problems				Road Traffic Accidents				Injury				
	Total	Need	Coverage	SE	M	Need	Coverage	SE	M	Need	Coverage	SE	M	
Sex														
Female	5,074	37.8	44.1	1.6	0.0	1.4	23.6	5.7	5.4	2.2	25.1	4.9	4.8	
Male	5,001	35.9	38.8	1.8	0.0	4.2	26.9	4.1	1.0	4.6	27.9	4.4	4.8	
Missing	0													
Residence														
Urban	6,186	35.1	47.2	1.9	0.0	2.9	25.6	4.6	1.7	3.5	29.0	4.9	5.3	
Rural	3,890	39.8	33.7	1.7	0.0	2.5	26.9	5.6	2.9	3.2	23.6	5.1	3.9	
Missing	0													
Income_Quintile														
Q1(poorest)	1,671	41.9	25.1	2.1	0.0	2.9	13.3	5.4	4.2	4.5	19.3	7.9	1.9	
Q2	1,858	41.0	31.9	2.2	0.0	2.7	18.1	5.1	0.8	2.8	34.2	7.6	4.8	
Q3	1,904	37.5	37.7	2.2	0.0	2.5	24.2	7.1	0.0	3.9	27.0	6.2	0.9	
Q4	2,189	35.1	48.9	2.3	0.0	2.6	32.4	7.3	3.0	3.2	17.7	6.0	4.6	
Q5(richest)	2,407	31.4	62.6	2.6	0.0	3.0	36.5	8.6	2.4	2.8	40.1	8.1	12.7	
Missing	46													
Age														
18-29	3,975	33.1	46.3	2.1	0.0	3.2	1.8	5.9	1.8	3.6	6.3	5.7	6.3	
30-44	3,251	38.1	41.7	1.7	0.0	2.9	0.4	5.2	0.4	3.3	2.3	5.2	2.3	
45-59	1,840	43.0	37.5	2.2	0.0	2.4	5.5	7.2	5.5	3.1	8.0	6.7	8.0	
60-69	647	37.1	38.5	3.7	0.0	1.3	10.6	10.0	10.6	3.3	0.0	13.6	0.0	
70-79	284	39.5	24.8	5.1	0.0	1.0	0.0	35.3	0.0	4.3	2.2	12.0	2.2	
80+	79	24.1	14.9	6.1	0.0	2.3	0.0	0.0	0.0	1.7	0.0	23.4	0.0	
Missing	0													
Total	10,075	36.9	41.6	1.3	0.0	2.8	26.1	3.6	2.1	3.4	27.0	3.6	4.8	

M = % Missing of % Covered      SE= Standard Error of % Covered

### Indicators:

#### Oral Health:

"Need" = % of all respondents indicating any problems in the last 12 months with their mouth and/or teeth.

"Coverage" = % of respondents reporting problems with their mouth and teeth who indicated receiving dental or medical care in last 12 months.

#### Road Traffic Accident:

"Need" = % of all respondents indicating having suffered bodily injury from a road traffic accident in last 12 months.

"Coverage" = % of respondents reporting having suffered bodily injury from a road traffic accident in last 12 months who indicating having received treatment for their injuries on-site or at health facility within 1 hour of accident .

#### Injuries from Non-traffic Accidents:

"Need" = % of all respondents indicating having suffered bodily injury due to non-traffic accidents in last 12 months.

"Coverage" = % of respondents reporting having suffered bodily injury due to non-traffic accidents in last 12 months who indicating having received treatment for injuries on-site or at health facility within 1 hour of accident

## 5.11 Self Reported Non-Communicable Conditions

	Angina					Osteo-Arthritis				Asthma				Diabetes			
	Total	Need	Coverage	SE	M	Need	Coverage	SE	M	Need	Coverage	SE	M	Need	Coverage	SE	M
<b>Sex</b>																	
Female	5,074	6.6	29.5	3.1	1.1	13.6	34.1	2.2	0.8	8.9	32.0	3.0	1.7	2.3	61.1	4.8	1.6
Male	5,001	4.2	41.1	5.0	0.3	11.3	31.3	2.9	1.0	6.8	34.5	3.4	0.8	1.8	64.8	5.4	0.0
Missing	0																
<b>Residence</b>																	
Urban	6,186	5.2	37.3	4.0	0.2	11.6	34.1	2.4	0.3	7.9	36.8	3.2	1.3	2.3	69.2	3.9	0.0
Rural	3,890	5.8	29.2	4.2	1.7	13.7	31.1	3.0	1.6	7.8	27.2	3.4	1.3	1.6	48.2	6.5	2.9
Missing	0																
<b>Income_Quintile</b>																	
Q1(poorest)	1,671	5.2	33.4	6.3	0.9	10.8	28.2	3.7	2.0	8.6	33.2	5.3	1.8	1.3	30.2	10.4	2.8
Q2	1,858	6.1	23.3	5.8	1.8	11.2	35.5	5.4	0.5	7.4	27.7	4.0	4.6	1.7	40.0	8.9	0.0
Q3	1,904	5.4	36.8	5.9	0.2	14.1	29.8	3.3	0.4	8.0	31.0	4.8	0.3	1.3	38.0	8.9	3.7
Q4	2,189	5.2	30.9	5.7	0.9	12.8	32.9	3.3	1.0	6.7	39.2	4.9	0.5	1.9	76.0	6.7	0.7
Q5(richest)	2,407	5.2	43.6	5.3	0.2	12.6	36.8	3.6	0.2	8.5	33.7	4.8	0.0	3.4	81.0	5.6	0.0
Missing	46																
<b>Age</b>																	
18-29	3,975	2.2	25.8	7.2	0.0	2.7	28.9	5.7	0.0	6.8	21.6	3.8	0.5	0.6	62.0	10.8	2.4
30-44	3,251	4.8	26.0	4.1	0.5	10.6	25.6	3.4	1.4	7.4	33.9	3.6	0.9	1.3	45.1	7.8	2.8
45-59	1,840	9.7	35.6	4.6	0.4	24.3	36.8	3.0	0.7	8.4	38.2	5.0	0.4	4.3	70.3	5.8	0.0
60-69	647	13.0	46.3	7.4	0.7	31.8	32.1	4.0	1.5	11.8	53.7	7.9	1.0	6.0	67.7	7.6	0.0
70-79	284	11.5	53.3	9.4	7.0	40.7	40.2	5.8	0.0	14.4	45.7	10.5	12.5	4.1	67.5	12.3	0.0
80+	79	5.4	39.5	22.5	0.0	44.1	45.0	9.7	0.0	9.2	35.9	16.8	0.0	7.5	49.8	17.8	0.0
Missing	0																
Total	10,075	5.4	34.0	3.0	0.8	12.4	32.8	1.9	0.9	7.9	33.1	2.4	1.3	2.0	62.7	3.5	0.9

**M = % Missing for Covered**

**SE= Standard Error of %Covered**

**Self Reported Non-Communicable Conditions Indicators:**

"Need" = % of total respondents indicating having received a diagnosis of the condition (angina, arthritis, asthma, diabetes) in last 12 months.

"Coverage" = % of respondents with a self-reported condition (angina, arthritis, asthma, diabetes) indicating they have received treatment or screening for the condition in the last 2 weeks.

## 5.12 Mental Health Conditions

	Total	Depression				Schizophrenia			
		Need	Coverage	SE	M	Need	Coverage	SE	M
Sex									
Female	5,074	4.0	15.3	2.5	0.9	0.3	24.4	10.7	8.1
Male	5,001	3.3	14.2	3.4	5.5	0.4	40.8	14.2	0.0
Missing	0								
Residence									
Urban	6,186	3.8	14.2	2.3	2.3	0.2	48.5	16.2	9.6
Rural	3,890	3.4	15.8	4.6	4.3	0.6	23.5	9.4	0.0
Missing	0								
Income_Quintile									
Q1(poorest)	1,671	3.8	12.0	4.0	0.0	0.5	54.4	18.1	0.0
Q2	1,858	3.9	13.4	4.8	0.0	0.6	0.0	0.0	11.3
Q3	1,904	4.6	9.3	3.3	6.1	0.5	24.4	19.6	2.8
Q4	2,189	3.4	22.1	6.1	7.6	0.4	71.9	17.2	0.0
Q5(richest)	2,407	2.6	18.7	5.5	0.0	0.1	0.0	0.0	0.0
Missing	46								
Age									
18-29	3,975	2.8	7.7	3.4	0.0	0.3	24.1	19.8	0.0
30-44	3,251	3.5	13.7	3.2	5.3	0.5	43.9	14.4	9.0
45-59	1,840	4.8	19.0	5.3	5.8	0.4	14.3	11.1	0.0
60-69	647	6.4	30.6	9.3	0.0	0.0	0.0	0.0	0.0
70-79	284	5.0	4.4	4.4	0.0	0.9	68.4	30.6	0.0
80+	79	1.5	44.7	35.0	0.0	1.8	18.5	21.3	0.0
Missing	0								
Total	10,075	3.7	14.8	2.5	3.0	0.4	33.2		3.7

**M = % Missing for Covered**

**SE= Standard Error of %Covered**

**Mental Health Conditions Indicators:**

"Need" = % of total respondents indicating having received a diagnosis of the condition (depression, schizophrenia) in last 12 months.

"Coverage" = % of respondents with a self-reported condition (depression, schizophrenia) indicating they have received treatment or screening for the condition in the last 2 weeks.

## 5.13 Cataracts

		Cataracts			
	Total 60+	Need	Coverage	SE	M
Sex					
Female	550	12.1	41.6	7.3	0.0
Male	459	10.7	24.3	7.5	0.0
Missing	0				
Residence					
Urban	581	13.4	31.8	6.8	0.0
Rural	429	8.8	39.4	9.2	0.0
Missing	0				
Income_Quintile					
Q1(poorest)	168	5.1	42.3	20.7	0.0
Q2	177	7.5	25.6	10.3	0.0
Q3	190	13.3	19.9	9.4	0.0
Q4	204	15.3	43.1	10.5	0.0
Q5(richest)	265	13.7	38.8	9.8	0.0
Missing	6				
Age					
60-69	647	8.6	22.6	6.2	0.0
70-79	284	17.1	41.5	9.9	0.0
80+	79	14.7	59.8	15.0	0.0
Missing	0				
Total	1,009	11.4	34.3	5.5	0.0

**M = % Missing of Covered    SE= Standard Error of %Covered**

**Cataracts Indicators:**

**Total = Number of respondents 60 years of age or more.**

**"Need" = % in need (respondents 60 years of age or more with self-reported diagnosis of cataracts in the last 5 years).**

**"Coverage" = % respondents 60 years of age or more with self-reported diagnosis of cataracts having indicated receiving eye surgery to remove cataracts in the last 5 years)**

**6.01 In general, rate your health today - q2000**

	Very Good	SE	Good	SE	Moderate	SE	Bad	SE	Very Bad	SE	Missing	SE	N
<b>Gender</b>													
Male	8.2	0.9	51.7	1.4	36.8	1.3	3.1	0.3	0.1	0.0	0.0	0.0	5,001
Female	7.9	0.8	51.2	1.2	37.1	1.2	3.7	0.4	0.2	0.0	0.0	0.0	5,074
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Residence</b>													
Urban	8.7	1.1	53.0	1.5	35.2	1.5	3.0	0.3	0.1	0.0	0.0	0.0	6,186
Rural	7.0	0.8	49.0	1.6	39.7	1.5	4.1	0.4	0.2	0.1	0.0	0.0	3,890
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Income</b>													
Q1(poorest)	7.0	1.0	49.1	2.1	37.8	2.0	6.0	0.8	0.1	0.1	0.0	0.0	1,671
Q2	8.3	1.0	49.2	1.5	39.1	1.6	3.2	0.5	0.2	0.1	0.1	0.1	1,858
Q3	8.4	0.9	50.5	1.7	37.6	1.7	3.5	0.6	0.0	0.0	0.0	0.0	1,904
Q4	7.5	1.0	49.6	1.8	39.6	1.8	3.1	0.5	0.2	0.1	0.0	0.0	2,189
Q5(richest)	8.9	1.6	57.5	2.3	31.8	2.0	1.9	0.3	0.0	0.0	0.0	0.0	2,407
M	4.8	3.1	43.6	8.4	38.6	8.3	8.9	4.7	4.0	3.7	0.0	0.0	46
<b>Age</b>													
18-29	11.0	1.1	56.8	1.6	30.3	1.5	1.9	0.3	0.0	0.0	0.0	0.0	3,975
30-44	7.3	0.9	52.4	1.4	37.6	1.4	2.5	0.3	0.2	0.1	0.0	0.0	3,251
45-59	5.2	0.8	44.8	1.6	45.0	1.6	4.7	0.6	0.2	0.1	0.0	0.0	1,840
60-69	3.4	0.9	43.0	2.7	45.0	2.6	8.5	1.2	0.0	0.0	0.1	0.1	647
70-79	5.5	2.4	34.1	3.3	47.3	3.7	12.5	2.6	0.5	0.5	0.0	0.0	284
80+	3.0	1.8	24.5	5.6	57.2	6.8	13.6	4.7	1.7	1.0	0.0	0.0	79
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
All	8.0	0.8	51.4	1.1	37.0	1.1	3.4	0.2	0.1	0.0	0.0	0.0	10,075

## 6.02 Difficulty with 'work and household activities' in last 30 days - q2001

	None	SE	Mild	SE	Moderate	SE	Sever	SE	Extreme/ Cannot do	SE	Missing	SE	N
<b>Gender</b>													
Male	22.6	1.4	29.0	1.0	42.8	1.3	4.9	0.4	0.7	0.2	0.0	0.0	5,001
Female	19.9	1.1	28.9	1.1	44.2	1.2	6.2	0.5	0.7	0.2	0.1	0.0	5,074
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Residence</b>													
Urban	22.8	1.6	30.2	1.3	41.2	1.5	5.2	0.5	0.5	0.1	0.0	0.0	6,186
Rural	18.7	1.5	26.9	1.2	47.2	1.4	6.1	0.5	1.1	0.2	0.1	0.1	3,890
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Income</b>													
Q1(poorest)	17.5	1.6	26.8	1.7	46.4	1.9	7.9	0.8	1.1	0.3	0.2	0.2	1,671
Q2	18.0	1.4	27.0	1.4	48.0	1.6	6.3	0.7	0.6	0.2	0.1	0.1	1,858
Q3	20.2	1.5	28.4	1.4	44.0	1.6	6.6	0.7	0.8	0.3	0.0	0.0	1,904
Q4	21.8	1.6	30.5	1.6	42.9	1.8	4.2	0.5	0.6	0.2	0.0	0.0	2,189
Q5(richest)	26.5	2.0	31.2	1.8	38.3	1.8	3.7	0.5	0.3	0.2	0.0	0.0	2,407
M	26.0	8.2	12.7	4.6	40.7	8.0	9.4	4.8	11.2	5.8	0.0	0.0	46
<b>Age</b>													
18-29	26.4	1.6	30.6	1.4	39.6	1.5	3.2	0.4	0.2	0.1	0.0	0.0	3,975
30-44	19.4	1.4	29.5	1.1	44.2	1.4	6.1	0.5	0.8	0.2	0.0	0.0	3,251
45-59	16.0	1.2	27.0	1.4	47.8	1.5	7.8	0.8	1.4	0.3	0.1	0.1	1,840
60-69	14.8	1.6	26.2	2.0	51.2	2.3	7.4	1.1	0.4	0.2	0.1	0.1	647
70-79	18.9	3.3	22.2	3.1	44.4	4.0	11.0	2.4	3.4	1.7	0.0	0.0	284
80+	17.8	5.6	16.5	5.0	44.6	7.4	16.6	5.6	4.5	2.8	0.0	0.0	79
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
All	21.2	1.1	28.9	0.9	43.5	1.1	5.5	0.3	0.7	0.1	0.1	0.0	10,075



## 6.03 Difficulty with 'moving around' in last 30 days - q2010

	None	SE	Mild	SE	Moderate	SE	Sever	SE	Extreme/ Cannot do	SE	Missing	SE	N
<b>Gender</b>													
Male	46.9	1.5	20.6	0.9	29.8	1.3	2.5	0.3	0.1	0.0	0.1	0.1	5,001
Female	43.8	1.4	22.0	0.9	31.3	1.1	2.7	0.3	0.2	0.1	0.0	0.0	5,074
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Residence</b>													
Urban	49.4	1.8	20.7	1.0	27.7	1.5	2.0	0.2	0.1	0.1	0.0	0.0	6,186
Rural	38.9	1.7	22.3	1.1	35.0	1.5	3.6	0.5	0.2	0.1	0.1	0.1	3,890
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Income</b>													
Q1(poorest)	36.7	1.8	21.0	1.2	37.7	1.6	4.2	0.6	0.3	0.1	0.2	0.2	1,671
Q2	40.9	1.9	21.8	1.2	34.0	1.8	2.6	0.4	0.5	0.3	0.1	0.1	1,858
Q3	43.2	1.8	21.9	1.2	31.7	1.6	3.2	0.6	0.0	0.0	0.0	0.0	1,904
Q4	45.8	2.0	22.9	1.4	29.3	1.7	1.9	0.4	0.1	0.1	0.0	0.0	2,189
Q5(richest)	56.0	2.1	19.3	1.5	23.1	1.5	1.6	0.3	0.0	0.0	0.0	0.0	2,407
M	50.0	8.8	10.4	3.8	32.3	7.6	7.3	4.8	0.0	0.0	0.0	0.0	46
<b>Age</b>													
18-29	54.8	1.6	18.2	1.0	25.8	1.3	1.0	0.2	0.1	0.0	0.1	0.1	3,975
30-44	45.2	1.7	21.5	1.0	31.6	1.4	1.5	0.2	0.1	0.1	0.0	0.0	3,251
45-59	35.8	1.6	24.8	1.4	35.7	1.6	3.5	0.6	0.2	0.1	0.0	0.0	1,840
60-69	28.8	2.4	29.3	2.3	34.0	2.2	7.8	1.3	0.1	0.1	0.0	0.0	647
70-79	23.4	4.1	21.6	3.0	39.7	3.8	13.3	2.8	2.0	1.8	0.0	0.0	284
80+	13.3	4.2	18.2	4.9	44.9	7.2	23.6	6.0	0.0	0.0	0.0	0.0	79
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
All	45.3	1.3	21.3	0.8	30.5	1.1	2.6	0.2	0.2	0.1	0.1	0.0	10,075

## 6.04 Difficulty with 'vigorous activities' in last 30 days - q2011

	None	SE	Mild	SE	Moderate	SE	Sever	SE	Extreme/ Cannot do	SE	Missing	SE	N
<b>Gender</b>													
Male	41.1	1.5	20.5	0.8	30.0	1.2	6.2	0.5	2.1	0.3	0.2	0.1	5,001
Female	40.1	1.3	20.1	0.8	29.1	1.1	7.0	0.5	3.5	0.4	0.1	0.0	5,074
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Residence</b>													
Urban	44.2	1.8	20.4	0.9	27.1	1.4	5.6	0.5	2.6	0.4	0.2	0.1	6,186
Rural	35.0	1.5	20.1	1.0	33.4	1.4	8.3	0.8	3.1	0.4	0.2	0.1	3,890
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Income</b>													
Q1(poorest)	32.2	1.6	20.0	1.2	34.3	1.6	9.8	1.0	3.6	0.6	0.1	0.1	1,671
Q2	35.9	1.8	21.6	1.3	32.0	1.7	7.5	0.8	2.6	0.5	0.4	0.2	1,858
Q3	37.8	1.6	20.5	1.2	31.6	1.5	6.8	0.7	3.3	0.6	0.0	0.0	1,904
Q4	43.3	1.9	21.2	1.2	26.8	1.6	5.9	0.6	2.6	0.5	0.2	0.1	2,189
Q5(richest)	49.5	2.0	18.8	1.1	25.2	1.6	4.2	0.6	2.2	0.5	0.1	0.1	2,407
M	61.3	7.9	7.6	3.1	24.1	7.1	5.2	2.5	1.8	1.3	0.0	0.0	46
<b>Age</b>													
18-29	48.7	1.6	19.0	1.0	27.0	1.3	3.8	0.4	1.3	0.2	0.2	0.1	3,975
30-44	40.3	1.6	21.7	1.0	30.1	1.3	5.7	0.5	2.0	0.4	0.2	0.1	3,251
45-59	33.3	1.6	21.2	1.2	33.3	1.3	9.4	0.9	2.8	0.5	0.1	0.0	1,840
60-69	24.8	2.3	24.0	2.0	31.1	2.2	14.6	1.6	5.6	1.1	0.0	0.0	647
70-79	20.6	3.3	11.9	2.3	29.8	3.5	17.1	2.8	20.3	3.6	0.3	0.3	284
80+	20.1	5.7	7.3	3.4	28.9	7.6	18.7	5.3	25.0	6.0	0.0	0.0	79
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
All	40.6	1.2	20.3	0.7	29.5	1.0	6.6	0.4	2.8	0.3	0.2	0.0	10,075

## 6.05 Difficulty with 'self-care' in last 30 days - q2020

	None	SE	Mild	SE	Moderate	SE	Sever	SE	Extreme/ Cannot do	SE	Missing	SE	N
<b>Gender</b>													
Male	68.4	1.5	12.0	0.9	18.4	1.0	1.0	0.2	0.1	0.1	0.0	0.0	5,001
Female	69.0	1.3	13.2	0.8	16.6	0.9	1.0	0.2	0.3	0.1	0.0	0.0	5,074
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Residence</b>													
Urban	73.1	1.7	11.2	1.0	14.7	1.1	0.8	0.1	0.2	0.1	0.0	0.0	6,186
Rural	61.8	1.7	14.8	0.9	21.9	1.3	1.3	0.2	0.2	0.1	0.0	0.0	3,890
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Income</b>													
Q1(poorest)	59.6	1.9	17.1	1.2	21.8	1.6	1.2	0.3	0.3	0.2	0.0	0.0	1,671
Q2	61.4	2.1	15.1	1.2	21.9	1.7	1.2	0.3	0.2	0.1	0.1	0.1	1,858
Q3	66.2	1.8	12.6	1.1	19.5	1.3	1.3	0.4	0.4	0.2	0.0	0.0	1,904
Q4	73.1	1.6	10.9	1.0	15.0	1.2	0.9	0.2	0.1	0.1	0.0	0.0	2,189
Q5(richest)	78.8	1.8	9.1	1.2	11.5	1.2	0.5	0.2	0.0	0.0	0.0	0.0	2,407
M	56.5	7.5	9.6	4.1	27.8	7.0	1.3	1.0	4.7	4.6	0.0	0.0	46
<b>Age</b>													
18-29	74.0	1.5	10.9	0.9	14.2	1.0	0.6	0.2	0.2	0.1	0.0	0.0	3,975
30-44	70.7	1.5	11.6	0.8	17.1	1.2	0.5	0.1	0.1	0.1	0.0	0.0	3,251
45-59	63.0	1.8	14.9	1.2	21.0	1.5	1.1	0.2	0.0	0.0	0.0	0.0	1,840
60-69	59.4	2.7	17.1	2.1	20.5	2.1	2.9	0.8	0.2	0.2	0.0	0.0	647
70-79	41.9	4.3	19.8	2.7	31.3	3.4	6.5	2.2	0.6	0.4	0.0	0.0	284
80+	24.5	6.0	20.8	5.1	42.1	7.8	6.9	3.8	5.7	3.5	0.0	0.0	79
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
All	68.7	1.2	12.6	0.7	17.5	0.8	1.0	0.1	0.2	0.1	0.0	0.0	10,075

**6.06      Difficulty with 'taking care of and maintaining general appearance' in last 30 days - q2021**

	None	SE	Mild	SE	Moderate	SE	Sever	SE	Extreme/ Cannot do	SE	Missing	SE	N
<b>Gender</b>													
Male	66.4	1.5	12.6	0.8	19.7	1.0	0.9	0.2	0.2	0.1	0.2	0.1	5,001
Female	66.0	1.2	14.3	0.7	18.3	0.9	1.0	0.2	0.3	0.1	0.1	0.0	5,074
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Residence</b>													
Urban	70.9	1.7	12.2	0.8	15.9	1.1	0.6	0.1	0.2	0.1	0.2	0.1	6,186
Rural	58.7	1.8	15.6	1.0	23.9	1.3	1.5	0.2	0.3	0.1	0.1	0.0	3,890
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Income</b>													
Q1(poorest)	57.5	2.1	17.4	1.1	23.2	1.6	1.2	0.3	0.5	0.2	0.1	0.1	1,671
Q2	59.4	2.1	14.9	1.2	24.3	1.7	1.0	0.2	0.2	0.1	0.2	0.1	1,858
Q3	62.9	1.8	14.8	1.2	20.4	1.3	1.4	0.4	0.4	0.2	0.1	0.1	1,904
Q4	71.0	1.6	11.9	0.9	16.0	1.2	0.9	0.3	0.0	0.0	0.2	0.1	2,189
Q5(richest)	76.0	1.7	10.2	1.1	13.3	1.1	0.4	0.1	0.0	0.0	0.2	0.1	2,407
M	56.4	7.5	8.6	3.2	28.9	7.1	0.5	0.5	4.7	4.6	0.8	0.8	46
<b>Age</b>													
18-29	71.6	1.5	11.5	0.9	16.0	1.0	0.5	0.2	0.3	0.1	0.2	0.1	3,975
30-44	68.3	1.5	13.5	0.9	17.4	1.0	0.6	0.2	0.1	0.1	0.1	0.1	3,251
45-59	60.3	1.7	15.0	1.1	23.6	1.5	0.8	0.2	0.2	0.1	0.2	0.1	1,840
60-69	57.2	2.6	17.4	2.0	22.7	2.2	2.5	0.7	0.1	0.1	0.2	0.1	647
70-79	37.6	3.7	21.9	2.9	32.7	3.8	7.6	2.3	0.0	0.0	0.2	0.2	284
80+	25.3	6.0	16.5	4.2	45.8	7.8	7.5	3.9	4.9	3.4	0.0	0.0	79
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
All	66.2	1.2	13.5	0.6	19.0	0.8	0.9	0.1	0.2	0.1	0.2	0.0	10,075

**6.07 Amount of 'bodily aches or pains' in last 30 days - q2030**

	None	SE	Mild	SE	Moderate	SE	Sever	SE	Extreme/ Cannot do	SE	Missing	SE	N
<b>Gender</b>													
Male	41.3	1.4	27.8	1.0	25.6	1.1	4.9	0.4	0.3	0.1	0.1	0.0	5,001
Female	38.8	1.3	29.8	0.9	26.5	1.1	4.7	0.4	0.2	0.1	0.0	0.0	5,074
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Residence</b>													
Urban	43.7	1.8	29.9	0.9	22.5	1.4	3.7	0.3	0.2	0.0	0.1	0.0	6,186
Rural	34.1	1.4	27.1	1.0	31.7	1.2	6.7	0.6	0.5	0.1	0.0	0.0	3,890
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Income</b>													
Q1(poorest)	31.3	1.5	27.6	1.2	32.3	1.6	7.7	0.9	1.0	0.3	0.0	0.0	1,671
Q2	36.5	1.7	29.3	1.4	28.9	1.6	4.9	0.6	0.1	0.0	0.2	0.1	1,858
Q3	36.2	1.7	30.3	1.3	27.6	1.4	5.8	0.6	0.2	0.1	0.0	0.0	1,904
Q4	44.8	1.8	26.8	1.2	24.4	1.5	4.0	0.5	0.0	0.0	0.0	0.0	2,189
Q5(richest)	47.5	2.3	30.0	1.4	19.6	1.6	2.6	0.4	0.2	0.1	0.1	0.0	2,407
M	32.1	7.9	21.4	7.3	34.7	7.1	11.7	4.8	0.0	0.0	0.0	0.0	46
<b>Age</b>													
18-29	51.3	1.7	26.8	1.2	19.2	1.2	2.5	0.3	0.1	0.1	0.1	0.0	3,975
30-44	40.3	1.6	28.7	1.0	26.4	1.4	4.4	0.4	0.2	0.1	0.1	0.0	3,251
45-59	28.4	1.5	32.2	1.4	32.8	1.6	6.3	0.8	0.3	0.1	0.0	0.0	1,840
60-69	17.0	1.7	32.6	2.1	39.4	2.5	10.8	1.5	0.1	0.1	0.2	0.2	647
70-79	14.7	2.6	30.1	3.4	37.5	3.5	15.9	2.8	1.8	1.1	0.0	0.0	284
80+	10.7	3.6	18.8	4.8	48.8	7.1	18.0	5.5	3.7	2.7	0.0	0.0	79
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
All	40.0	1.2	28.8	0.7	26.0	1.0	4.8	0.3	0.3	0.1	0.1	0.0	10,075

**6.08 Amount of 'bodily discomfort' in last 30 days - q2031**

	None	SE	Mild	SE	Moderate	SE	Sever	SE	Extreme/ Cannot do	SE	Missing	SE	N
<b>Gender</b>													
Male	45.1	1.4	24.5	0.9	26.4	1.1	3.4	0.4	0.2	0.1	0.4	0.1	5,001
Female	41.6	1.4	27.8	0.9	26.7	1.1	3.3	0.3	0.3	0.1	0.3	0.1	5,074
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Residence</b>													
Urban	47.3	1.8	27.0	1.0	22.5	1.3	2.7	0.3	0.2	0.0	0.4	0.1	6,186
Rural	37.0	1.4	24.9	1.0	33.0	1.3	4.4	0.5	0.4	0.1	0.3	0.1	3,890
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Income</b>													
Q1(poorest)	33.7	1.6	26.5	1.2	32.7	1.7	5.6	0.8	0.8	0.3	0.7	0.3	1,671
Q2	38.1	1.7	27.0	1.3	30.9	1.5	3.6	0.5	0.2	0.1	0.4	0.2	1,858
Q3	40.3	1.7	28.0	1.3	27.7	1.5	3.6	0.6	0.1	0.1	0.2	0.1	1,904
Q4	47.7	1.8	25.3	1.3	23.9	1.5	2.7	0.4	0.0	0.0	0.3	0.1	2,189
Q5(richest)	52.6	2.1	24.8	1.3	20.0	1.4	2.0	0.4	0.2	0.1	0.4	0.2	2,407
M	34.0	7.8	14.7	5.9	44.7	7.5	6.6	3.8	0.0	0.0	0.0	0.0	46
<b>Age</b>													
18-29	54.0	1.6	24.1	1.1	19.7	1.2	1.8	0.3	0.1	0.0	0.3	0.1	3,975
30-44	43.8	1.6	26.7	1.0	26.1	1.2	2.7	0.3	0.3	0.1	0.4	0.1	3,251
45-59	31.7	1.6	29.3	1.3	34.0	1.5	4.2	0.6	0.5	0.2	0.3	0.2	1,840
60-69	22.6	2.0	28.7	2.0	39.3	2.5	9.2	1.3	0.0	0.0	0.2	0.2	647
70-79	20.8	3.2	25.2	2.9	43.0	3.9	9.8	2.4	0.1	0.1	1.2	0.9	284
80+	12.4	4.4	16.3	4.7	50.7	7.4	16.9	5.7	3.7	2.7	0.0	0.0	79
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
All	43.3	1.2	26.2	0.7	26.5	1.0	3.4	0.3	0.2	0.1	0.4	0.1	10,075

**6.09      Difficulty with 'concentrating or remembering things' in last 30 days - q2050**

	None	SE	Mild	SE	Moderate	SE	Sever	SE	Extreme/ Cannot do	SE	Missing	SE	N
<b>Gender</b>													
Male	46.0	1.6	23.6	1.0	26.2	1.2	3.8	0.4	0.2	0.1	0.1	0.0	5,001
Female	43.0	1.4	25.5	0.9	26.8	1.0	4.1	0.4	0.5	0.1	0.1	0.1	5,074
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Residence</b>													
Urban	49.0	1.9	23.9	1.0	23.3	1.2	3.5	0.4	0.3	0.1	0.1	0.0	6,186
Rural	37.4	1.7	25.6	1.2	31.7	1.4	4.8	0.6	0.4	0.1	0.1	0.1	3,890
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Income</b>													
Q1(poorest)	37.1	1.8	25.5	1.3	30.3	1.6	6.3	0.8	0.6	0.2	0.3	0.2	1,671
Q2	40.8	1.8	23.7	1.3	30.6	1.5	4.4	0.6	0.5	0.2	0.1	0.1	1,858
Q3	42.5	1.8	24.8	1.3	27.7	1.6	4.6	0.6	0.4	0.2	0.0	0.0	1,904
Q4	46.3	2.0	25.7	1.4	25.1	1.4	2.6	0.4	0.3	0.2	0.0	0.0	2,189
Q5(richest)	52.6	2.1	23.5	1.4	21.1	1.4	2.7	0.4	0.1	0.0	0.1	0.0	2,407
M	41.0	8.7	17.2	6.6	29.8	6.6	12.0	5.8	0.0	0.0	0.0	0.0	46
<b>Age</b>													
18-29	52.3	1.7	22.0	1.0	22.2	1.2	3.2	0.4	0.3	0.1	0.1	0.0	3,975
30-44	43.5	1.6	26.2	1.0	26.7	1.2	3.3	0.4	0.3	0.1	0.0	0.0	3,251
45-59	38.1	1.8	25.0	1.3	31.3	1.6	4.7	0.6	0.6	0.2	0.3	0.2	1,840
60-69	30.9	2.4	30.0	2.3	32.7	2.4	6.4	1.1	0.1	0.1	0.0	0.0	647
70-79	27.8	3.9	26.5	3.3	36.8	3.7	8.7	2.0	0.1	0.1	0.0	0.0	284
80+	16.7	5.0	25.3	5.6	34.6	7.6	20.0	5.5	3.4	2.7	0.0	0.0	79
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
All	44.5	1.3	24.6	0.8	26.5	0.9	4.0	0.3	0.4	0.1	0.1	0.0	10,075

## 6.10 Difficulty with 'learning a new task' in last 30 days - q2051

	None	SE	Mild	SE	Moderate	SE	Sever	SE	Extreme/ Cannot do	SE	Missing	SE	N
<b>Gender</b>													
Male	49.7	1.6	22.2	1.0	24.6	1.1	2.9	0.4	0.5	0.1	0.1	0.1	5,001
Female	49.1	1.3	23.1	1.0	24.0	1.0	2.9	0.3	0.8	0.2	0.2	0.1	5,074
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Residence</b>													
Urban	54.0	1.8	22.3	1.1	20.9	1.2	2.2	0.3	0.4	0.1	0.2	0.1	6,186
Rural	42.0	1.6	23.2	1.3	29.6	1.3	4.2	0.5	1.0	0.3	0.1	0.1	3,890
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Income</b>													
Q1(poorest)	40.6	1.9	23.8	1.4	29.6	1.5	4.6	0.7	1.4	0.4	0.0	0.0	1,671
Q2	45.3	1.8	23.1	1.4	27.7	1.4	3.3	0.5	0.4	0.2	0.2	0.1	1,858
Q3	47.8	1.8	22.9	1.3	25.2	1.5	3.1	0.5	0.9	0.3	0.0	0.0	1,904
Q4	52.3	1.9	22.7	1.4	22.2	1.4	2.1	0.4	0.4	0.2	0.2	0.1	2,189
Q5(richest)	57.3	2.0	21.4	1.4	18.9	1.4	1.9	0.4	0.1	0.1	0.3	0.2	2,407
M	37.5	8.7	15.4	5.4	35.7	7.5	10.6	5.7	0.0	0.0	0.8	0.8	46
<b>Age</b>													
18-29	54.9	1.7	20.8	1.1	21.5	1.3	2.1	0.4	0.5	0.2	0.2	0.1	3,975
30-44	50.9	1.6	23.7	1.0	23.0	1.1	2.0	0.3	0.4	0.1	0.1	0.1	3,251
45-59	44.2	1.7	22.9	1.4	29.0	1.4	3.5	0.6	0.2	0.2	0.2	0.2	1,840
60-69	34.0	2.5	27.4	2.3	31.0	2.4	6.4	1.1	1.2	0.5	0.1	0.1	647
70-79	31.7	3.9	26.3	3.9	29.0	3.4	8.8	1.8	4.2	1.5	0.0	0.0	284
80+	18.9	5.6	16.1	4.4	37.5	7.7	19.0	5.5	8.5	3.8	0.0	0.0	79
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
All	49.4	1.3	22.7	0.8	24.3	0.9	2.9	0.3	0.6	0.1	0.2	0.0	10,075



**6.11 Difficulty with 'personal relationships or participation in the community' in last 30 days - q2060**

	None	SE	Mild	SE	Moderate	SE	Sever	SE	Extreme/ Cannot do	SE	Missing	SE	N
<b>Gender</b>													
Male	58.8	1.5	16.8	0.9	22.3	1.1	1.7	0.3	0.3	0.1	0.1	0.0	5,001
Female	59.7	1.3	16.0	0.8	22.3	1.0	1.4	0.2	0.6	0.2	0.0	0.0	5,074
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Residence</b>													
Urban	63.8	1.7	15.4	0.9	19.0	1.2	1.3	0.2	0.4	0.1	0.1	0.0	6,186
Rural	52.0	1.6	17.9	1.2	27.6	1.4	1.8	0.4	0.7	0.2	0.0	0.0	3,890
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Income</b>													
Q1(poorest)	51.5	2.0	18.7	1.4	26.7	1.6	2.4	0.6	0.6	0.2	0.1	0.1	1,671
Q2	53.9	1.8	18.1	1.3	25.6	1.7	1.8	0.5	0.5	0.1	0.1	0.1	1,858
Q3	57.3	1.7	16.0	1.0	24.4	1.6	1.6	0.4	0.8	0.3	0.0	0.0	1,904
Q4	63.3	1.8	15.7	1.1	19.6	1.4	1.0	0.3	0.4	0.2	0.0	0.0	2,189
Q5(richest)	66.9	2.0	14.4	1.2	17.4	1.4	1.0	0.3	0.2	0.1	0.0	0.0	2,407
M	45.6	8.7	8.7	4.0	37.8	9.0	7.9	4.9	0.0	0.0	0.0	0.0	46
<b>Age</b>													
18-29	62.0	1.5	15.9	1.0	20.4	1.2	1.3	0.3	0.3	0.1	0.1	0.0	3,975
30-44	59.8	1.5	16.6	0.9	22.2	1.2	1.2	0.3	0.2	0.1	0.0	0.0	3,251
45-59	57.6	1.7	16.1	1.1	24.6	1.4	1.4	0.4	0.3	0.2	0.0	0.0	1,840
60-69	51.4	2.6	20.3	2.1	24.8	2.3	2.8	0.7	0.7	0.3	0.0	0.0	647
70-79	48.3	4.3	13.5	2.2	29.1	3.7	4.6	1.5	4.5	2.1	0.0	0.0	284
80+	38.2	6.9	16.5	4.2	28.9	7.8	9.7	4.5	6.7	3.1	0.0	0.0	79
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
All	59.3	1.2	16.4	0.7	22.3	0.9	1.5	0.2	0.5	0.1	0.0	0.0	10,075

## 6.12 Difficulty with 'dealing with conflicts and tensions' in last 30 days - q2061

	None	SE	Mild	SE	Moderate	SE	Sever	SE	Extreme/ Cannot do	SE	Missing	SE	N
<b>Gender</b>													
Male	59.2	1.5	16.9	0.9	21.9	1.1	1.6	0.2	0.3	0.1	0.1	0.0	5,001
Female	59.9	1.3	16.9	0.8	21.1	1.0	1.5	0.2	0.5	0.1	0.1	0.0	5,074
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Residence</b>													
Urban	64.2	1.7	16.3	0.9	17.7	1.2	1.4	0.2	0.3	0.1	0.1	0.0	6,186
Rural	52.1	1.6	17.8	1.2	27.6	1.3	1.9	0.3	0.5	0.2	0.0	0.0	3,890
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Income</b>													
Q1(poorest)	52.6	2.0	18.3	1.4	26.5	1.5	2.0	0.4	0.5	0.2	0.1	0.0	1,671
Q2	54.7	1.7	17.3	1.2	25.4	1.5	2.0	0.4	0.5	0.2	0.1	0.1	1,858
Q3	58.7	1.8	16.7	1.2	22.3	1.5	1.8	0.4	0.4	0.2	0.1	0.1	1,904
Q4	63.0	1.8	14.9	1.0	20.4	1.6	1.3	0.3	0.4	0.2	0.0	0.0	2,189
Q5(richest)	65.9	2.0	17.6	1.4	15.2	1.3	1.0	0.3	0.2	0.1	0.0	0.0	2,407
M	46.7	8.7	17.7	6.3	34.3	8.9	0.5	0.5	0.0	0.0	0.8	0.8	46
<b>Age</b>													
18-29	61.8	1.6	16.6	0.9	19.8	1.3	1.4	0.3	0.3	0.1	0.1	0.1	3,975
30-44	60.6	1.5	16.9	0.9	21.0	1.1	1.3	0.2	0.2	0.1	0.0	0.0	3,251
45-59	57.9	1.7	16.7	1.2	23.6	1.4	1.4	0.3	0.3	0.2	0.0	0.0	1,840
60-69	51.7	2.5	19.9	2.0	25.2	2.3	2.8	0.8	0.3	0.2	0.1	0.1	647
70-79	49.5	4.3	15.6	2.4	28.2	3.4	3.3	1.4	3.5	1.9	0.0	0.0	284
80+	41.7	7.3	17.1	4.7	25.7	7.6	10.1	4.5	5.4	2.9	0.0	0.0	79
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
All	59.5	1.2	16.9	0.7	21.5	0.9	1.6	0.2	0.4	0.1	0.1	0.0	10,075

### 6.13 Difficulty with 'seeing and recognizing a person you know across the road (20m)' in last 30 days - q2071

	None	SE	Mild	SE	Moderate	SE	Sever	SE	Extreme/ Cannot do	SE	Missing	SE	N
<b>Gender</b>													
Male	66.9	1.2	13.5	0.7	14.6	0.9	4.0	0.4	0.5	0.1	0.5	0.2	5,001
Female	62.4	1.1	16.2	0.7	15.6	0.7	5.0	0.4	0.4	0.1	0.3	0.2	5,074
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Residence</b>													
Urban	66.9	1.3	15.0	0.8	13.1	0.8	4.1	0.4	0.4	0.1	0.6	0.3	6,186
Rural	61.0	1.3	14.7	0.8	18.3	1.1	5.3	0.5	0.5	0.1	0.1	0.1	3,890
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Income</b>													
Q1(poorest)	61.3	1.9	14.1	1.0	17.2	1.3	6.6	0.7	0.5	0.2	0.3	0.2	1,671
Q2	60.9	1.8	15.2	1.0	18.6	1.5	4.5	0.7	0.4	0.1	0.4	0.2	1,858
Q3	61.0	1.6	15.3	1.0	16.5	1.3	6.1	0.7	0.5	0.2	0.5	0.2	1,904
Q4	66.5	1.4	16.3	1.0	13.2	1.1	3.2	0.4	0.4	0.1	0.4	0.2	2,189
Q5(richest)	71.1	1.5	13.4	1.0	11.6	1.0	3.1	0.5	0.4	0.2	0.3	0.2	2,407
M	59.7	8.8	21.9	5.9	12.9	4.3	5.5	3.8	0.0	0.0	0.0	0.0	46
<b>Age</b>													
18-29	79.3	1.1	9.7	0.7	9.3	0.8	1.2	0.3	0.0	0.0	0.5	0.2	3,975
30-44	68.0	1.4	15.1	0.8	14.0	1.0	2.3	0.4	0.3	0.1	0.3	0.2	3,251
45-59	46.7	1.6	21.2	1.2	23.2	1.2	7.8	0.8	0.6	0.2	0.5	0.2	1,840
60-69	30.8	2.4	24.5	2.1	27.7	2.1	15.7	1.6	1.4	0.4	0.0	0.0	647
70-79	26.2	3.6	22.4	3.3	24.3	3.0	23.5	3.2	3.6	1.4	0.0	0.0	284
80+	21.5	5.5	15.5	5.1	27.9	7.7	29.9	6.5	5.2	2.9	0.0	0.0	79
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
All	64.6	1.0	14.9	0.6	15.1	0.7	4.5	0.3	0.4	0.1	0.4	0.2	10,075

## 6.14 Difficulty with 'seeing an object at arm's length or in reading' in last 30 days - q2072

	None	SE	Mild	SE	Moderate	SE	Sever	SE	Extreme/ Cannot do	SE	Missing	SE	N
<b>Gender</b>													
Male	69.5	1.2	12.6	0.7	13.8	0.8	3.2	0.4	0.6	0.2	0.4	0.2	5,001
Female	67.3	1.1	14.1	0.6	13.5	0.8	4.2	0.4	0.5	0.1	0.3	0.2	5,074
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Residence</b>													
Urban	71.4	1.4	12.5	0.7	12.0	0.8	3.1	0.4	0.5	0.1	0.5	0.2	6,186
Rural	63.6	1.4	14.7	0.8	16.2	1.1	4.7	0.5	0.7	0.2	0.1	0.1	3,890
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Income</b>													
Q1(poorest)	65.7	1.9	14.1	1.0	15.0	1.4	4.4	0.6	0.7	0.2	0.2	0.1	1,671
Q2	63.7	1.7	14.0	1.0	16.8	1.5	4.5	0.7	0.6	0.2	0.4	0.2	1,858
Q3	64.7	1.6	14.8	1.0	14.2	1.2	5.2	0.7	0.6	0.3	0.4	0.2	1,904
Q4	69.6	1.5	13.3	0.9	12.7	1.1	3.4	0.5	0.4	0.2	0.4	0.2	2,189
Q5(richest)	75.6	1.5	11.2	1.0	10.8	0.9	1.6	0.3	0.4	0.2	0.3	0.2	2,407
M	65.7	8.8	12.6	5.2	7.6	3.0	14.1	5.7	0.0	0.0	0.0	0.0	46
<b>Age</b>													
18-29	83.8	1.1	7.0	0.7	7.6	0.7	0.8	0.3	0.3	0.1	0.5	0.2	3,975
30-44	72.2	1.3	11.8	0.7	13.0	1.0	2.4	0.4	0.3	0.1	0.2	0.2	3,251
45-59	47.4	1.6	22.5	1.2	20.8	1.2	8.1	0.9	0.6	0.2	0.5	0.2	1,840
60-69	36.4	2.5	27.3	2.1	24.5	2.3	10.7	1.5	1.2	0.4	0.0	0.0	647
70-79	30.4	3.7	27.7	3.2	27.3	3.5	11.0	2.4	3.6	1.5	0.0	0.0	284
80+	21.5	5.7	18.4	5.2	33.4	8.0	21.4	5.5	5.4	3.7	0.0	0.0	79
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
All	68.4	1.0	13.3	0.5	13.6	0.6	3.7	0.3	0.6	0.1	0.4	0.2	10,075

## 6.15 Problem with 'sleeping' in last 30 days - q2080

	None	SE	Mild	SE	Moderate	SE	Sever	SE	Extreme/ Cannot do	SE	Missing	SE	N
<b>Gender</b>													
Male	51.6	1.5	21.7	1.0	22.3	1.1	4.1	0.4	0.2	0.1	0.1	0.0	5,001
Female	47.5	1.3	24.2	1.0	22.1	0.9	5.6	0.5	0.6	0.2	0.0	0.0	5,074
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Residence</b>													
Urban	53.3	1.7	23.2	1.2	18.7	1.0	4.3	0.4	0.4	0.1	0.1	0.0	6,186
Rural	43.5	1.6	22.6	1.2	27.7	1.3	5.7	0.6	0.4	0.2	0.0	0.0	3,890
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Income</b>													
Q1(poorest)	44.5	1.8	22.1	1.3	27.1	1.6	6.1	0.7	0.2	0.1	0.0	0.0	1,671
Q2	44.7	1.9	24.2	1.4	26.2	1.6	4.5	0.7	0.4	0.1	0.1	0.1	1,858
Q3	46.3	1.7	24.2	1.4	22.6	1.4	6.3	0.8	0.6	0.2	0.0	0.0	1,904
Q4	53.1	2.0	22.4	1.3	20.1	1.3	4.1	0.6	0.3	0.1	0.0	0.0	2,189
Q5(richest)	56.0	1.9	22.2	1.5	17.4	1.1	3.8	0.6	0.5	0.2	0.1	0.1	2,407
M	49.9	8.6	23.0	5.9	18.4	5.5	4.6	2.1	4.0	3.7	0.0	0.0	46
<b>Age</b>													
18-29	58.3	1.6	21.0	1.1	16.5	1.0	3.7	0.4	0.5	0.2	0.0	0.0	3,975
30-44	50.1	1.6	23.6	1.1	22.6	1.1	3.3	0.4	0.2	0.1	0.0	0.0	3,251
45-59	41.2	1.7	24.5	1.5	27.6	1.5	6.4	0.8	0.3	0.1	0.1	0.1	1,840
60-69	32.3	2.3	24.8	2.2	32.5	2.3	9.8	1.3	0.6	0.4	0.1	0.1	647
70-79	22.2	3.4	27.5	3.3	34.2	3.4	14.8	3.0	1.3	0.8	0.0	0.0	284
80+	14.4	4.4	28.7	5.6	39.4	7.2	14.9	4.8	2.6	2.6	0.0	0.0	79
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
All	49.5	1.2	23.0	0.8	22.2	0.8	4.9	0.3	0.4	0.1	0.0	0.0	10,075

**6.16 Problem with 'feeling rested and refreshed' in last 30 days - q2081**

	None	SE	Mild	SE	Moderate	SE	Sever	SE	Extreme/ Cannot do	SE	Missing	SE	N
<b>Gender</b>													
Male	50.8	1.5	22.2	1.0	22.8	1.1	3.9	0.4	0.2	0.1	0.1	0.0	5,001
Female	47.1	1.3	25.3	0.9	22.9	0.8	4.5	0.5	0.2	0.1	0.0	0.0	5,074
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Residence</b>													
Urban	53.4	1.8	23.7	1.1	19.1	1.1	3.6	0.4	0.1	0.0	0.1	0.0	6,186
Rural	41.9	1.6	23.8	1.1	28.8	1.3	5.2	0.6	0.3	0.1	0.0	0.0	3,890
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Income</b>													
Q1(poorest)	41.9	1.8	23.2	1.3	28.2	1.5	6.2	0.6	0.3	0.1	0.2	0.1	1,671
Q2	43.0	1.9	24.5	1.3	27.5	1.6	4.7	0.7	0.2	0.1	0.1	0.1	1,858
Q3	46.3	1.8	24.5	1.4	23.5	1.5	5.4	0.8	0.2	0.1	0.0	0.0	1,904
Q4	53.5	2.0	22.5	1.2	20.6	1.4	3.3	0.6	0.2	0.1	0.0	0.0	2,189
Q5(richest)	56.1	2.1	24.1	1.7	17.2	1.2	2.4	0.5	0.1	0.0	0.1	0.1	2,407
M	54.5	8.5	18.8	5.4	19.8	5.6	2.9	1.6	4.0	3.7	0.0	0.0	46
<b>Age</b>													
18-29	56.9	1.7	21.5	1.0	18.1	1.1	3.4	0.4	0.1	0.0	0.1	0.1	3,975
30-44	49.3	1.6	24.5	1.1	22.7	1.0	3.2	0.4	0.3	0.1	0.0	0.0	3,251
45-59	40.5	1.8	25.9	1.4	28.4	1.4	4.8	0.7	0.2	0.1	0.2	0.1	1,840
60-69	35.6	2.4	27.5	2.1	29.1	2.3	7.8	1.2	0.0	0.0	0.0	0.0	647
70-79	27.8	4.2	22.9	3.2	36.6	3.8	12.0	3.0	0.7	0.5	0.0	0.0	284
80+	15.1	4.6	27.5	5.9	39.0	7.6	17.6	5.6	0.8	0.8	0.0	0.0	79
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
All	48.9	1.3	23.7	0.8	22.9	0.8	4.2	0.3	0.2	0.0	0.1	0.0	10,075

## 6.17 Problem with 'feeling sad, low, or depressed' in last 30 days - q2090

	None	SE	Mild	SE	Moderate	SE	Sever	SE	Extreme/ Cannot do	SE	Missing	SE	N
<b>Gender</b>													
Male	56.7	1.4	19.7	0.9	19.8	1.0	3.3	0.3	0.4	0.1	0.1	0.0	5,001
Female	54.1	1.3	20.7	1.0	20.5	0.9	3.9	0.4	0.8	0.2	0.0	0.0	5,074
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Residence</b>													
Urban	60.5	1.6	18.9	1.0	16.6	0.9	3.4	0.4	0.5	0.1	0.1	0.0	6,186
Rural	47.2	1.6	22.1	1.1	25.9	1.2	3.9	0.5	0.8	0.2	0.0	0.0	3,890
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Income</b>													
Q1(poorest)	44.9	1.9	23.1	1.5	26.4	1.6	4.5	0.6	1.0	0.4	0.1	0.1	1,671
Q2	50.6	1.8	20.8	1.3	24.1	1.4	3.9	0.5	0.5	0.2	0.1	0.1	1,858
Q3	53.6	1.7	21.1	1.3	19.6	1.3	5.0	0.7	0.7	0.2	0.0	0.0	1,904
Q4	58.5	1.9	19.4	1.4	19.0	1.2	2.6	0.4	0.5	0.2	0.0	0.0	2,189
Q5(richest)	65.0	1.8	17.6	1.2	14.3	1.2	2.6	0.5	0.4	0.2	0.1	0.1	2,407
M	48.5	8.8	19.3	5.9	24.2	6.5	3.9	2.0	4.0	3.7	0.0	0.0	46
<b>Age</b>													
18-29	61.2	1.4	18.3	0.9	16.8	1.0	3.0	0.4	0.5	0.2	0.1	0.0	3,975
30-44	56.7	1.5	20.0	1.0	19.9	1.0	2.9	0.4	0.6	0.2	0.0	0.0	3,251
45-59	49.8	1.6	22.2	1.4	23.2	1.3	4.1	0.5	0.5	0.2	0.2	0.1	1,840
60-69	40.8	2.7	24.6	2.2	27.6	2.1	6.7	1.1	0.3	0.2	0.0	0.0	647
70-79	35.1	3.6	21.7	2.8	31.2	3.5	8.4	2.2	3.6	1.7	0.0	0.0	284
80+	30.0	6.6	30.4	6.2	30.1	7.6	9.5	3.8	0.0	0.0	0.0	0.0	79
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
All	55.4	1.2	20.2	0.8	20.2	0.7	3.6	0.3	0.6	0.1	0.1	0.0	10,075

**6.18 Problem with 'worry or anxiety' in last 30 days - q2091**

	None	SE	Mild	SE	Moderate	SE	Sever	SE	Extreme/ Cannot do	SE	Missing	SE	N
<b>Gender</b>													
Male	53.4	1.4	21.6	1.0	20.8	1.0	3.5	0.4	0.4	0.1	0.3	0.1	5,001
Female	50.6	1.3	22.8	1.0	22.1	0.8	3.6	0.4	0.7	0.2	0.2	0.1	5,074
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Residence</b>													
Urban	57.8	1.7	20.6	1.0	17.6	1.0	3.3	0.3	0.5	0.1	0.3	0.1	6,186
Rural	42.9	1.6	24.8	1.2	27.6	1.3	3.9	0.6	0.6	0.2	0.2	0.1	3,890
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Income</b>													
Q1(poorest)	42.1	1.9	25.4	1.5	26.8	1.6	4.9	0.8	0.5	0.3	0.3	0.1	1,671
Q2	47.2	1.8	21.9	1.2	26.8	1.6	3.3	0.6	0.5	0.1	0.3	0.2	1,858
Q3	50.8	1.7	21.1	1.3	22.2	1.4	4.8	0.7	0.8	0.3	0.2	0.1	1,904
Q4	54.5	2.0	22.3	1.5	20.2	1.2	2.4	0.4	0.4	0.2	0.1	0.1	2,189
Q5(richest)	61.4	1.9	21.0	1.3	14.0	1.2	2.7	0.5	0.4	0.2	0.4	0.2	2,407
M	47.6	8.9	20.5	6.0	21.6	6.3	5.5	3.0	4.0	3.7	0.8	0.8	46
<b>Age</b>													
18-29	58.6	1.5	19.4	1.0	18.5	1.1	3.0	0.4	0.4	0.2	0.2	0.1	3,975
30-44	52.5	1.5	22.7	1.1	20.8	1.1	3.1	0.4	0.5	0.1	0.3	0.1	3,251
45-59	46.1	1.7	24.4	1.4	25.0	1.4	3.7	0.5	0.6	0.2	0.2	0.1	1,840
60-69	36.3	2.6	28.7	2.5	28.4	2.1	6.0	1.0	0.4	0.3	0.2	0.1	647
70-79	35.0	3.7	25.1	3.2	27.6	3.2	8.0	2.3	3.2	1.7	1.0	0.7	284
80+	28.6	6.3	30.3	6.3	31.5	7.7	8.7	3.7	0.8	0.8	0.0	0.0	79
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
All	52.0	1.2	22.2	0.8	21.4	0.8	3.5	0.3	0.5	0.1	0.3	0.1	10,075



## 7.1 Self-reported utilization of health services and perceived unmet need

	<u>Ambulatory Adult</u>		<u>Ambulatory Child</u>		<u>Inpatient Adult</u>		<u>Inpatient Child</u>		<u>Informal Care</u>		<u>Unmet Care</u>		<u>Non use</u>	
	%	SE	%	SE	%	SE	%	SE	%	SE	%	SE	%	SE
<b>Sex</b>														
Female	12.4	0.7	13.5	0.7	3.2	0.4	2.1	0.2	1.5	0.2	2.3	0.3	65.0	1.2
Male	10.3	0.6	10.9	0.6	2.0	0.3	1.6	0.2	1.8	0.3	2.1	0.3	71.3	1.0
<b>Area of Residence</b>														
Urban	12.8	0.8	14.0	0.8	2.7	0.3	1.9	0.2	1.5	0.3	1.9	0.4	65.1	1.5
Rural	9.9	0.8	10.4	0.7	2.6	0.4	1.8	0.3	1.8	0.3	2.5	0.4	71.0	1.1
<b>Age Group</b>														
18-29y	9.2	0.7	14.3	1.0	1.8	0.3	1.7	0.2	1.5	0.2	2.0	0.4	69.5	1.3
30-44y	9.4	0.7	18.3	0.9	2.4	0.3	3.0	0.3	2.2	0.4	2.7	0.4	62.1	1.3
45-59y	14.0	1.0	5.5	0.7	2.9	0.5	1.1	0.2	1.4	0.4	1.9	0.5	73.2	1.3
60-69y	18.6	1.8	0.3	0.2	3.7	0.7	0.0	0.0	0.7	0.4	1.4	0.5	75.3	2.0
70+y	20.4	3.0	0.7	0.4	10.0	2.9	0.9	0.6	0.2	0.1	2.3	1.2	65.5	3.9
<b>Education Years</b>														
0	10.9	3.0	6.4	2.4	6.0	2.7	0.1	0.1	1.2	0.8	2.9	1.4	72.6	4.4
1-5	10.6	1.1	7.1	0.8	2.9	0.6	1.6	0.4	1.3	0.4	2.8	0.6	73.8	1.6
6-11	11.3	0.7	13.6	0.7	2.3	0.2	2.1	0.2	1.9	0.3	2.2	0.3	66.7	1.1
12+	12.6	0.9	13.2	1.0	3.1	0.5	1.6	0.3	1.2	0.3	1.7	0.4	66.7	1.6
<b>Income Quintiles</b>														
Q1	7.8	0.9	12.1	1.1	1.9	0.4	2.3	0.4	1.4	0.3	3.1	0.6	71.4	1.7
Q2	7.9	0.8	14.2	1.0	2.9	0.4	2.4	0.5	2.5	0.6	2.5	0.4	67.6	1.6
Q3	11.7	1.0	12.7	1.0	2.8	0.7	1.3	0.2	1.6	0.3	1.9	0.4	68.0	1.5
Q4	13.3	1.0	11.9	1.0	2.2	0.4	1.7	0.3	1.6	0.4	2.2	0.5	67.1	1.6
Q5	15.6	1.2	10.8	0.9	3.4	0.6	1.6	0.3	1.0	0.2	1.5	0.3	66.2	1.7
<b>Ownership</b>														
Government	20.3	1.2	26.5	1.5	6.5	0.7	4.2	0.5	2.0	0.3	2.8	0.5	37.6	1.6
Private	27.5	1.5	21.0	1.3	5.1	0.7	3.6	0.5	1.6	0.5	1.4	0.4	39.8	1.6
NGO	38.5	13.7	26.0	14.4	0.0	0.0	7.2	7.1	0.0	0.0	0.0	0.0	28.3	13.6
Other	11.5	6.2	8.3	4.2	0.0	0.0	0.0	0.0	17.4	6.9	16.9	7.8	46.0	10.5
TOTAL	11.4	0.6	12.3	0.6	2.7	0.2	1.8	0.2	1.6	0.2	2.2	0.2	68.0	0.9

This table presents the percent of people reporting utilization of health services when they last needed care. It combines information from Q7000, Q7001 and Q7016. Utilization was recorded in the WHS in three separate categories: ambulatory care, hospital inpatient care, and informal care. Time cut-offs for utilization recall used here are 1 year for ambulatory care and informal care, and 3 years for hospital inpatient care. Utilization of ambulatory and inpatient care services

have been further sub-divided into "adult" and "child" categories. In addition to utilization, two other related aspects are being reported here - unmet need and non-use (regardless of expressed need) of health services. Unmet need was estimated on the basis of responses to Q7000 and Q7004. Non-use of health services is simply the percent of respondents who reported no need in Q7000 or did not utilize services in the time cut-offs mentioned above.

Results are reported for the total WHS sample (category: "TOTAL"), and by the following sample sub-groups: sex, area of residence, age group, years of education, income quintiles, and ownership (of health facility). Mean values and standard errors (SE) are reported for each category.

Sub-groups common to other tables were constructed in the same manner. Common sub-groups include sex (Q1001), area of residence (Q0104), age group (regrouping of reported age in Q1002), years of education (Q1010) and income quintiles. To determine income and subsequently income quintiles, an asset index was constructed for each household using responses to section 0700 on "Permanent Income Indicators" from the WHS household questionnaire.

Ownership was constructed uniquely for the responsiveness section's tables. There are four categories of ownership: "Operated by the government" (Government), "Privately operated" (Private), "NGO" and "Other". To construct the ownership sub-group, information was combined from (a) Q7204, Q7205 and Q7301 for those utilizing ambulatory services, and (b) Q7200, Q7201 and Q7401 for those utilizing hospital inpatient services.

## 7.2 Patient assessed characteristics of ambulatory health services

	Patients visiting a medical doctor, of those visiting any health care provider		Patients rating characteristics of health care provider as adequate/more than adequate						Mean time taken to reach health facility (in minutes)		Patients using private car or motorcycle to reach facility		Mean cost for an ambulatory care visit (local currency)		Percent of population perceiving discrimination	
	%	SE	%	SE	%	SE	%	SE	Minutes	SE	%	SE	mean cost	SE	%	SE
<b>Sex</b>																
Female	75.0	1.4	96.6	0.5	92.6	0.8	83.8	1.3	29.8	2.0	16.7	1.5	819.4	75.7	4.5	0.6
Male	74.9	1.8	96.3	0.7	92.3	1.1	82.5	1.6	33.0	2.4	22.0	1.8	895.9	114.2	5.1	0.8
<b>Area of Residence</b>																
Urban	78.1	1.4	96.9	0.5	92.9	1.0	85.0	1.4	24.3	2.1	15.8	1.5	773.7	50.7	4.9	0.8
Rural	71.2	2.2	96.0	0.8	92.0	1.2	81.2	1.9	39.5	2.6	22.7	2.4	946.9	130.8	4.6	0.8
<b>Age Group</b>																
18-29y	69.4	2.1	97.3	0.6	93.2	1.0	84.6	1.6	27.5	2.2	19.1	2.0	644.3	63.1	4.0	0.8
30-44y	75.2	1.5	95.6	0.8	91.8	1.0	80.8	1.6	29.3	1.8	20.3	1.7	667.3	44.7	5.1	0.8
45-59y	77.3	2.8	96.5	0.9	92.3	1.5	85.1	2.0	41.1	5.0	17.3	2.3	1,027.4	130.7	5.4	1.3
60-69y	83.7	3.2	97.9	1.1	93.6	2.1	87.6	2.6	32.6	4.6	16.0	3.1	1,263.0	234.5	3.7	1.2
70+y	91.9	2.6	96.5	1.9	93.2	2.6	82.8	5.4	29.7	4.4	15.1	3.3	3,030.2	1,258.5	5.3	2.3
<b>Education Years</b>																
0	56.2	9.8	93.9	3.9	93.3	4.0	67.5	10.8	42.1	8.4	15.3	6.4	1,117.7	524.6	9.4	4.3
1-5	74.1	2.7	95.2	1.6	91.5	2.0	82.0	2.5	40.3	4.8	14.3	2.5	1,131.4	289.3	5.0	1.1
6-11	73.6	1.6	96.3	0.6	91.7	1.0	82.3	1.4	29.8	1.9	16.2	1.4	701.3	71.6	5.0	0.7
12+	81.1	1.6	97.7	0.6	94.9	0.9	88.1	1.6	28.6	2.2	28.9	2.5	1,072.9	102.0	3.7	0.9
<b>Income Quintiles</b>																
Q1	64.3	3.5	94.7	1.7	89.6	2.2	76.0	2.9	37.8	3.9	13.4	2.3	796.1	230.7	7.2	1.3
Q2	73.0	2.6	94.7	1.1	90.1	1.7	79.8	2.2	32.7	2.6	17.0	2.1	479.3	38.8	6.2	1.2
Q3	76.2	2.4	97.0	0.8	91.8	1.5	82.3	2.2	35.3	4.2	13.8	2.0	858.2	107.4	5.6	1.1
Q4	78.8	1.9	96.7	0.8	93.6	1.2	85.2	1.8	25.9	2.2	18.0	2.2	707.4	63.4	3.4	0.8
Q5	79.4	1.8	98.4	0.5	95.7	0.9	90.0	1.6	26.5	2.4	29.4	2.8	1,312.7	187.8	2.5	0.8
<b>Condition</b>																
Child-Visit	77.9	1.6	97.2	0.6	91.1	1.2	82.1	1.7	24.6	1.4	19.7	1.9	606.5	49.2	4.6	0.8
Preventive	48.1	5.7	96.5	2.6	90.3	4.1	80.4	4.9	20.3	2.4	14.9	4.7	278.6	89.4	1.4	1.4
Childbirth	70.7	8.8	98.0	1.6	95.1	2.4	84.4	7.8	40.0	12.8	25.0	8.5	926.8	259.8	6.5	4.8
Acute	79.4	1.9	97.8	0.8	92.0	1.2	82.0	1.8	25.8	2.0	19.0	2.0	537.1	44.3	4.9	0.8
Injury	72.4	5.4	98.1	1.4	96.7	1.5	88.4	3.2	24.7	3.2	30.0	6.5	564.9	118.0	5.7	2.4
Chronic	93.0	2.0	93.8	2.0	91.0	2.4	86.0	3.1	44.9	10.9	16.4	3.8	1,368.4	231.1	12.1	3.5

	Patients visiting a medical doctor, of those visiting any health care provider		Patients rating characteristics of health care provider as adequate/more than adequate						Mean time taken to reach health facility (in minutes)		Patients using private car or motorcycle to reach facility		Mean cost for an ambulatory care visit (local currency)		Percent of population perceiving discrimination	
	%	SE	%	SE	%	SE	%	SE	Minutes	SE	%	SE	mean cost	SE	%	SE
Other	70.3	2.2	95.6	0.9	92.0	1.2	82.8	2.0	32.9	2.7	18.0	2.0	1,171.8	170.7	4.0	0.9
<b>Ownership</b>																
Government	70.9	1.7	95.6	0.7	90.1	1.1	77.2	1.7	27.0	1.8	14.9	1.3	614.0	85.1	5.3	0.7
Private	82.0	1.5	97.8	0.4	96.3	0.6	92.0	1.0	36.8	2.8	24.9	2.0	1,185.6	101.4	3.8	0.8
NGO	57.0	16.7	100.0	0.0	78.2	15.4	78.2	15.4	37.8	12.3	0.0	0.0	337.2	196.2	0.0	0.0
Other	24.5	8.6	89.1	6.6	75.7	8.0	59.1	8.1	29.5	8.0	5.8	5.6	191.9	41.9	16.9	7.8
<b>Self-Assessed Health</b>																
Very-Good	71.9	4.5	99.5	0.3	97.9	1.0	92.4	2.0	30.1	5.0	24.8	4.2	655.6	89.0	3.3	1.4
Good	72.6	1.6	96.8	0.7	92.8	1.0	84.0	1.5	28.5	1.9	19.7	1.7	689.2	55.4	4.3	0.7
Moderate	77.1	1.9	96.0	0.6	92.1	1.0	82.5	1.6	32.5	2.6	18.1	1.7	977.2	132.3	5.2	0.8
Bad	82.5	3.8	94.1	2.0	86.2	3.4	72.2	4.9	45.3	8.2	12.4	3.6	1,441.8	316.7	7.8	2.8
Very-Bad	60.2	21.4	86.4	13.1	86.4	13.1	80.5	17.4	29.7	6.5	0.0	0.0	1,606.2	861.0	0.0	0.0
TOTAL	74.9	1.3	96.5	0.4	92.5	0.8	83.3	1.2	31.1	1.8	18.9	1.4	851.0	64.9	4.8	0.6

This table looks at various characteristics of a visit to an ambulatory care facility, for those who utilized such services in the previous 12 months (Q7204 and Q7205). Characteristics of a visit reported here include:

- (1) The percent of patients visiting a medical doctor (of those visiting any ambulatory provider) (Q7302).
- (2) Patients' rating of *skills*, *equipment*, and *drug supplies* of the provider as "adequate": percent of patients who reported "Yes" to questions Q7304, Q7305 and Q7306, respectively.
- (3) Barriers or facilitators to care access have been reported here for those who utilized ambulatory care services in the last 12 months. They include:
  - (a) *Mean time taken to reach facility*: patient reported times from Q7307 were used to calculate averages across sample sub-groups.
  - (b) *Patients using private motor vehicles*: percent of patients who reported using a "private car or motorcycle" to get to the facility in Q7308.
  - (c) *Mean cost of visit*: patient reported costs in Q7309-Q7313 were summed up for an individual and then averaged across sample sub-groups.
  - (d) *Perceived discrimination*: percent of patients who reported "Yes" to any form of discrimination listed in Q7328-Q7334.

Results are reported for the total WHS sample (category: "TOTAL"), and by the following sample sub-groups: sex, area of residence, age group, years of education, income quintiles, reason for seeking care (condition), ownership (of health facility), and self-assessed health. Mean values and standard errors (SE) are reported for each category.

Sub-groups common to other tables were constructed in the same manner. Common sub-groups include: sex (Q1001), area of residence (Q0104), age group (regrouping of reported age in Q1002), years of education (Q1010) and income quintiles. To determine income and subsequently income quintiles, an asset index was constructed for each household using responses to section 0700 on "Permanent Income Indicators" from the WHS household questionnaire.

Ownership, condition and self-assessed health sub-groups were constructed uniquely for the responsiveness section's tables. There are four categories of ownership: "Operated by the government" (Government), "Privately operated" (Private), "NGO" and "Other". To construct the ownership sub-group, information was combined from (a) Q7204, Q7205 and Q7301 for those utilizing ambulatory services, and (b) Q7200, Q7201 and Q7401 for those utilizing hospital inpatient services. The sub-group "Condition" used and regrouped information from Q7003 ("Which reason best describes why you [your child] last needed health care?") into 6 categories. The six categories include preventive care (immunization, antenatal consultation and family planning); childbirth; acute conditions (high fever, severe diarrhoea, or cough); injury; chronic conditions (arthritis, asthma and heart disease); and other (dental care, minor surgery and other). Self-assessed health was constructed using information from Q2000 ("In general, how would you rate your health today as?") in the WHS. Respondents could select one of the

following five categories: "Very good", "Good", "Moderate", "Bad" and "Very bad".

### 7.3.1 Patient assessment of responsiveness domains for ambulatory services: percent reporting "Moderate", "Bad" or "Very bad" - 1

	Prompt Attention				Dignity				Communication			
	Travel Time		Wait Time		Talked Respectfully		Privacy		Clear Explanation		Time for Questions	
	%	SE	%	SE	%	SE	%	SE	%	SE	%	SE
<b>Sex</b>												
Female	46.2	1.8	39.9	1.6	31.9	1.6	37.2	1.7	32.6	2.0	40.0	1.9
Male	50.3	2.1	40.2	2.1	33.2	2.0	38.3	2.0	35.4	2.0	39.9	1.9
<b>Area of Residence</b>												
Urban	39.4	1.9	35.7	1.9	28.9	1.6	33.2	1.7	29.8	2.0	36.3	2.0
Rural	58.4	2.5	45.2	2.3	36.7	2.4	43.1	2.4	38.6	2.4	44.5	2.1
<b>Age Group</b>												
18-29y	45.5	2.2	39.3	2.2	30.6	2.0	39.0	2.1	32.1	2.1	37.2	2.2
30-44y	48.5	2.1	41.6	2.2	33.6	2.0	38.8	2.1	35.3	2.1	42.8	2.0
45-59y	49.5	3.1	38.3	2.8	34.6	2.7	35.2	2.8	33.3	2.6	41.3	2.9
60-69y	52.0	4.4	39.9	4.1	31.7	3.9	33.4	3.9	35.9	4.7	36.1	4.4
70+y	46.1	7.1	37.1	7.0	24.8	5.9	33.0	7.2	30.6	7.4	33.3	6.6
<b>Education Years</b>												
0	65.2	8.0	54.0	8.0	52.0	8.8	50.7	9.1	47.4	9.2	50.3	9.0
1-5	56.2	3.6	49.3	3.2	41.6	3.5	48.2	3.5	41.9	3.3	47.0	3.3
6-11	47.4	1.8	39.7	1.7	32.0	1.6	38.4	1.7	34.7	1.8	40.8	1.7
12+	42.7	2.5	33.9	2.6	25.9	2.1	28.4	2.0	25.6	2.6	32.9	2.4
<b>Income Quintiles</b>												
Q1	55.7	3.2	44.2	2.7	39.4	2.9	45.4	2.9	40.9	2.8	45.3	2.8
Q2	54.2	2.5	47.6	2.4	40.2	3.0	46.2	2.7	39.6	2.9	48.2	2.8
Q3	48.1	2.8	41.6	2.8	33.8	2.5	39.4	2.8	36.5	2.6	39.6	2.4
Q4	45.4	2.7	38.1	2.6	27.6	2.4	36.4	2.5	30.0	2.5	38.7	2.4
Q5	39.4	2.8	31.6	2.6	24.3	2.0	25.1	2.2	25.2	2.7	31.7	2.7
<b>Condition</b>												
Child-Visit	45.6	2.0	40.1	2.0	34.6	2.1	39.9	2.1	36.3	2.2	42.2	2.1
Preventive	46.9	6.5	42.1	7.1	29.2	5.9	43.2	6.6	32.2	6.2	37.6	6.6
Childbirth	21.7	8.3	26.3	8.4	17.5	8.2	25.3	8.7	23.5	8.4	25.3	8.4
Acute	49.1	2.1	39.9	2.0	35.2	2.2	40.7	2.2	38.5	2.3	44.4	2.2
Injury	46.2	5.3	31.4	4.8	28.3	5.0	31.7	4.8	28.6	5.7	37.7	5.4
Chronic	52.8	4.8	39.7	4.2	26.3	3.9	34.4	4.3	30.9	4.2	41.0	4.4
Other	45.4	2.6	38.2	2.5	31.7	2.2	37.1	2.2	32.9	2.5	36.4	2.3
<b>Ownership</b>												
Government	48.9	2.0	45.1	2.0	38.3	1.8	44.3	1.9	40.7	2.0	47.1	1.8
Private	46.0	2.0	32.9	1.8	23.9	1.6	28.3	1.8	24.4	1.7	30.6	1.9
NGO	56.3	15.3	37.3	14.8	27.6	12.0	14.7	7.7	24.8	12.8	48.2	15.1
Other	73.8	12.0	56.0	9.2	64.2	10.0	66.6	9.7	54.1	9.1	43.4	11.7
<b>Self-Assessed Health</b>												
Very-Good	27.9	4.7	20.2	4.0	20.2	4.5	26.2	4.4	19.2	4.4	26.3	4.5
Good	46.8	2.0	39.3	1.9	30.8	1.8	35.6	1.9	34.5	2.1	39.6	1.9
Moderate	51.7	2.1	43.6	2.1	34.9	2.1	41.3	2.1	35.3	2.1	41.6	2.0
Bad	49.6	6.0	40.2	5.6	40.3	5.6	38.8	5.6	32.4	4.8	48.4	5.9
Very-Bad	55.5	21.1	20.1	14.1	43.7	21.5	43.7	21.5	43.7	21.5	13.6	13.1
TOTAL	47.9	1.6	40.0	1.5	32.4	1.4	37.6	1.5	33.8	1.5	40.0	1.5

The following table reports the percent of people perceiving poor responsiveness in ambulatory care facilities, where "poor" is defined as a rating of "Moderate", "Bad" or "Very bad" in Q7315-Q7327 which have 5 response options (including "Good" and "Very good"). Ratings for each of the seven domains of ambulatory care responsiveness (including 13 questions) by patients have been presented here. There are two questions each for six of the seven domains; the domain choice has only one question. The following questions from the survey have been used to determine patient assessment of each responsiveness domain:

- (1) *Prompt attention*: travel time (Q7315) and wait time (Q7316).
- (2) *Dignity*: talked respectfully (Q7317) and privacy (Q7318).
- (3) *Communication*: clear explanation (Q7319) and time for questions (Q7320).
- (4) *Autonomy*: treatment information (Q7321) and involvement (Q7322).
- (5) *Confidentiality*: talk privately (Q7323) and confidentiality of records (Q7324).
- (6) *Choice of health care provider*: Q7325.
- (7) *Basic amenities*: cleanliness (Q7326) and space (Q7327).

Results are reported for the total WHS sample (category: "TOTAL"), and by the following sample sub-groups: sex, area of residence, age group, years of education, income quintiles, reason for visit, ownership (of health facility), and self-assessed health. Mean values and standard errors (SE) are reported for each category.

Sub-groups common to other tables were constructed in the same manner. Common sub-groups include sex (Q1001), area of residence (Q0104), age group (regrouping of reported age in Q1002), years of education (Q1010) and income quintiles. To determine income and subsequently income quintiles, an asset index was constructed for each household using responses to section 0700 on "Permanent Income Indicators" from the WHS household questionnaire.

Ownership, condition and self-assessed health sub-groups were constructed uniquely for the responsiveness section's tables. There are four categories of ownership: "Operated by the government" (Government), "Privately operated" (Private), "NGO" and "Other". To construct the ownership sub-group, information was combined from (a) Q7204, Q7205 and Q7301 for those utilizing ambulatory services, and (b) Q7200, Q7201 and Q7401 for those utilizing hospital inpatient services. The sub-group "Condition" used and regrouped information from Q7003 ("Which reason best describes why you [your child] last needed health care?") into 6 categories. The six categories include preventive care (immunization, antenatal consultation and family planning); childbirth; acute conditions (high fever, severe diarrhoea, or cough); injury; chronic conditions (arthritis, asthma and heart disease); and other (dental care, minor surgery and other). Self-assessed health was constructed using information from Q2000 ("In general, how would you rate your health today as?") in the WHS. Respondents were asked to select one of the following five categories: "Very good", "Good", "Moderate", "Bad" and "Very bad".

### 7.3.2 Patient assessment of responsiveness domains for ambulatory services: percent reporting "Moderate", "Bad" or "Very bad" - 2

	Autonomy				Confidentiality				Choice of Healthcare Provider		Basic Amenities			
	Treatment Information		Involvement		Talk Privately		Confidentiality of Records				Cleanliness		Space	
	%	SE	%	SE	%	SE	%	SE	%	SE	%	SE		
Sex														
Female	41.4	1.8	44.1	2.0	41.9	1.9	43.5	1.9	47.4	2.0	36.5	1.9	43.8	2.0
Male	41.3	2.0	47.6	2.0	42.9	2.1	45.0	2.3	46.3	2.3	40.5	2.0	45.9	2.1
Area of Residence														
Urban	38.1	2.0	43.2	2.3	39.3	2.1	39.7	2.4	44.4	2.4	33.5	2.0	41.0	2.2
Rural	45.3	2.4	48.4	2.2	45.9	2.4	49.6	2.6	50.0	2.4	43.8	2.4	49.1	2.6
Age Group														
18-29y	40.3	2.3	44.8	2.4	41.6	2.3	45.3	2.5	43.2	2.6	36.4	2.2	44.7	2.4
30-44y	45.3	2.2	47.2	2.1	43.1	2.0	43.6	2.2	48.2	2.2	40.3	2.0	45.9	2.1
45-59y	37.1	2.8	44.1	2.7	42.8	3.3	46.0	3.3	51.3	3.1	37.5	2.8	43.2	2.8
60-69y	38.8	4.4	45.9	4.1	43.1	4.3	39.0	4.2	48.7	4.0	35.7	4.0	44.2	4.3
70+y	31.9	6.1	39.5	6.3	36.0	6.0	39.6	6.4	40.0	6.1	37.0	6.7	39.0	6.5
Education Years														
0	52.6	10.2	52.3	8.9	51.9	8.2	65.0	8.0	56.4	9.8	51.7	8.7	54.8	8.8
1-5	46.7	3.0	52.9	3.2	49.7	3.1	51.6	3.2	53.0	3.3	39.8	3.1	51.0	3.6
6-11	42.5	1.8	45.9	1.9	43.4	1.8	44.6	2.0	48.3	1.9	40.3	1.8	45.6	1.8
12+	34.2	2.5	39.5	2.7	34.2	2.4	37.1	2.4	38.8	2.8	30.2	2.4	37.7	2.8
Income Quintiles														
Q1	47.3	3.0	48.6	3.0	47.9	2.6	50.2	3.0	50.3	3.3	44.3	2.8	49.7	3.1
Q2	48.6	2.7	51.5	2.6	48.4	2.8	52.6	2.8	57.2	2.6	42.3	2.8	49.6	2.9
Q3	40.6	2.6	46.1	2.6	42.3	2.8	45.9	2.9	49.6	3.0	43.6	3.1	48.2	3.0
Q4	41.6	2.5	44.9	2.8	42.1	2.6	41.6	2.8	45.8	2.6	34.9	2.6	43.8	2.5
Q5	32.2	2.6	39.1	3.0	34.1	2.6	34.7	2.9	35.9	2.9	29.1	2.5	35.3	2.9
Condition														
Child-Visit	44.2	2.1	48.5	2.1	45.4	2.2	45.9	2.3	50.6	2.2	39.7	2.0	46.8	2.0
Preventive	47.1	6.7	39.7	6.4	40.8	7.0	46.1	7.0	44.5	6.5	38.4	6.7	41.7	6.9
Childbirth	26.6	8.5	22.6	7.2	28.2	8.5	35.5	9.9	17.6	6.1	25.5	7.6	22.8	7.3
Acute	44.0	2.3	50.1	2.3	45.9	2.4	48.4	2.6	50.2	2.5	42.9	2.4	51.5	2.2
Injury	40.4	5.6	46.7	6.1	40.7	6.5	41.2	6.6	50.8	6.0	39.6	5.4	40.9	4.8
Chronic	34.1	3.9	43.3	4.2	37.1	4.1	37.9	4.1	40.6	4.2	33.6	4.5	43.1	4.4
Other	41.0	2.4	44.7	2.4	41.5	2.3	43.2	2.6	47.0	2.5	37.8	2.7	42.6	2.7
Ownership														
Government	47.6	1.9	51.3	2.0	49.5	2.0	51.8	2.0	55.1	2.1	46.5	2.1	53.2	2.1
Private	32.7	1.9	37.6	2.0	32.7	1.9	34.1	2.1	36.5	2.0	27.7	1.8	33.6	2.0
NGO	57.0	14.5	40.0	15.4	48.4	14.8	53.6	14.1	25.4	12.9	19.3	11.5	10.4	6.0
Other	51.1	9.7	67.6	9.4	53.7	9.5	42.9	10.0	47.2	10.5	25.1	10.1	51.5	12.1
Self-Assessed Health														
Very-Good	24.5	4.2	27.9	5.1	19.6	3.9	28.3	4.8	32.2	5.1	20.0	3.8	23.4	4.4
Good	40.6	2.0	44.2	2.1	42.7	2.0	43.3	2.0	43.7	2.0	38.1	2.0	41.6	2.1
Moderate	43.9	2.1	49.7	2.2	44.8	2.2	46.3	2.5	51.5	2.2	40.0	2.1	50.0	2.2
Bad	48.1	6.0	44.9	5.3	45.5	5.5	53.3	5.5	53.9	5.6	45.3	5.7	52.8	5.6
Very-Bad	13.6	13.1	13.6	13.1	43.7	21.5	50.2	20.6	56.6	19.6	43.7	21.5	43.7	21.5
TOTAL	41.3	1.5	45.5	1.6	42.3	1.6	44.1	1.8	46.9	1.7	38.2	1.6	44.7	1.7



The following table reports the percent of people perceiving poor responsiveness in ambulatory care facilities, where "poor" is defined as a rating of "Moderate", "Bad" or "Very bad" in Q7315-Q7327 which have 5 response options (including "Good" and "Very good"). Ratings for each of the seven domains of ambulatory care responsiveness (including 13 questions) by patients have been presented here. There are two questions each for six of the seven domains; the domain choice has only one question. The following questions from the survey have been used to determine patient assessment of each responsiveness domain:

- (1) *Prompt attention*: travel time (Q7315) and wait time (Q7316).
- (2) *Dignity*: talked respectfully (Q7317) and privacy (Q7318).
- (3) *Communication*: clear explanation (Q7319) and time for questions (Q7320).
- (4) *Autonomy*: treatment information (Q7321) and involvement (Q7322).
- (5) *Confidentiality*: talk privately (Q7323) and confidentiality of records (Q7324).
- (6) *Choice of health care provider*: Q7325.
- (7) *Basic amenities*: cleanliness (Q7326) and space (Q7327).

Results are reported for the total WHS sample (category: "TOTAL"), and by the following sample sub-groups: sex, area of residence, age group, years of education, income quintiles, reason for visit, ownership (of health facility), and self-assessed health. Mean values and standard errors (SE) are reported for each category.

Sub-groups common to other tables were constructed in the same manner. Common sub-groups include sex (Q1001), area of residence (Q0104), age group (regrouping of reported age in Q1002), years of education (Q1010) and income quintiles. To determine income and subsequently income quintiles, an asset index was constructed for each household using responses to section 0700 on "Permanent Income Indicators" from the WHS household questionnaire.

Ownership, condition and self-assessed health sub-groups were constructed uniquely for the responsiveness section's tables. There are four categories of ownership: "Operated by the government" (Government), "Privately operated" (Private), "NGO" and "Other". To construct the ownership sub-group, information was combined from (a) Q7204, Q7205 and Q7301 for those utilizing ambulatory services, and (b) Q7200, Q7201 and Q7401 for those utilizing hospital inpatient services. The sub-group "Condition" used and regrouped information from Q7003 ("Which reason best describes why you [your child] last needed health care?") into 6 categories. The six categories include preventive care (immunization, antenatal consultation and family planning); childbirth; acute conditions (high fever, severe diarrhoea, or cough); injury; chronic conditions (arthritis, asthma and heart disease); and other (dental care, minor surgery and other). Self-assessed health was constructed using information from Q2000 ("In general, how would you rate your health today as?") in the WHS. Respondents were asked to select one of the following five categories: "Very good", "Good", "Moderate", "Bad" and "Very bad".

## 7.4 Patient assessed characteristics of hospital inpatient health services

	Patients staying for more than 6 days on last hospital visit		Patients rating characteristics of health care provider as adequate / more than adequate				Mean time taken to reach health facility (in minutes)		Patients using private car or motorcycle to reach facility		Patients waiting more than a month to be admitted		Mean number of patients sleeping in the same room		Mean cost for a hospital visit		Percent of population perceiving discrimination			
	%	SE	%	SE	%	SE	%	SE	Minutes	SE	%	SE	%	SE	No	SE	mean cost	SE	%	SE
Sex																				
Female	19.7	1.7	97.5	0.6	95.0	0.9	88.4	1.5	37.9	2.8	30.2	2.4	0.0	0.0	5.0	0.8	6,240.8	0.5	7.9	1.0
Male	27.1	2.3	95.7	1.0	94.3	1.1	88.2	1.7	50.3	5.5	30.1	2.6	0.1	0.1	4.8	0.7	6,591.6	0.5	9.5	1.8
Area of Residence																				
Urban	24.2	1.9	97.5	0.6	94.4	1.0	89.1	1.7	33.3	3.2	28.6	2.8	0.0	0.0	5.1	0.8	7,067.0	0.5	8.0	1.3
Rural	20.4	2.2	96.0	0.9	95.1	1.0	87.4	2.0	52.9	5.3	31.9	3.2	0.1	0.1	4.8	0.8	5,592.4	0.5	9.0	1.9
Age Group																				
18-29y	20.8	2.4	96.8	1.0	94.0	1.4	89.2	1.9	36.9	3.2	31.5	3.2	0.1	0.1	5.1	0.8	4,914.0	0.5	7.2	1.3
30-44y	21.1	1.9	96.1	0.9	94.4	1.0	88.1	1.7	43.0	3.5	30.9	2.7	0.0	0.0	5.1	0.8	6,137.8	0.5	10.2	1.7
45-59y	27.8	3.4	97.9	0.8	95.8	1.3	86.2	2.9	38.6	4.4	25.5	3.8	0.0	0.0	4.4	0.7	7,968.2	0.5	7.7	2.2
60-69y	25.0	5.0	100.0	0.0	97.4	1.3	86.5	3.8	72.2	23.7	30.2	5.7	0.0	0.0	4.7	1.0	12,901.7	0.5	5.0	2.0
70+y	23.6	7.8	95.4	2.6	95.9	2.3	94.8	2.5	49.2	9.3	29.5	6.2	0.0	0.0	5.0	1.4	4,481.7	0.5	9.1	4.1
Education Years																				
0	18.4	8.8	96.0	3.0	96.8	2.4	82.7	8.0	66.6	18.3	16.2	7.6	0.0	0.0	8.1	1.8	3,585.6	0.5	2.5	1.8
1-5	27.9	4.4	98.4	0.9	95.3	1.4	89.7	2.1	71.6	13.5	22.2	4.8	0.0	0.0	5.1	0.9	5,223.9	0.5	12.7	3.6
6-11	23.1	1.6	95.7	0.8	94.2	1.0	86.8	1.7	37.1	2.2	26.5	2.3	0.1	0.1	5.1	0.7	5,575.7	0.5	9.3	1.4
12+	18.9	2.6	98.5	0.5	95.3	1.4	91.7	1.8	36.7	3.6	43.1	3.4	0.0	0.0	4.2	0.8	8,835.9	0.5	5.6	1.3
Income Quintiles																				
Q1	27.0	3.6	95.4	1.8	91.7	2.4	83.2	3.4	61.0	7.6	15.0	3.0	0.0	0.0	6.0	1.0	3,608.5	0.5	11.8	2.9
Q2	24.1	3.2	96.8	1.0	95.9	1.2	88.6	2.2	50.4	8.6	19.0	3.1	0.1	0.1	5.6	0.9	3,615.0	0.5	9.9	2.0
Q3	25.2	3.0	96.0	1.6	93.6	1.8	90.7	1.8	39.4	3.5	25.0	3.2	0.0	0.0	5.5	0.9	4,338.4	0.5	9.5	1.8
Q4	18.4	2.7	97.8	0.8	96.8	0.9	88.4	2.2	34.2	2.6	34.8	3.3	0.1	0.1	4.3	0.8	7,935.4	0.5	8.6	2.0
Q5	19.5	2.8	97.4	0.8	94.8	1.3	89.4	2.0	34.3	4.3	47.7	3.8	0.0	0.0	4.0	0.8	10,296.1	0.5	4.7	1.3
Condition																				
Child-Visit	26.2	2.6	96.4	0.8	94.7	0.9	88.6	1.8	38.1	3.0	28.1	3.0	0.1	0.1	5.1	0.8	4,366.7	408.6	10.2	2.0
Fever	19.2	2.6	94.7	1.4	92.6	1.5	86.4	2.3	33.8	2.7	29.3	3.0	0.0	0.0	4.9	0.8	3,206.4	229.6	9.5	1.9
Childbirth	10.8	1.8	99.4	0.3	97.1	1.2	91.8	2.2	33.1	2.6	41.4	4.5	0.0	0.0	5.4	1.1	6,457.5	934.5	6.5	1.6
Arthritis	0.0	0.0	93.2	6.6	98.2	1.9	67.7	18.1	28.9	4.1	39.7	14.8	0.0	0.0	4.8	1.4	5,682.0	1,563.3	27.2	17.6
Asthma	15.5	4.1	95.8	2.4	95.8	2.4	82.8	5.1	48.7	14.2	33.0	7.4	0.0	0.0	4.7	0.9	3,734.3	800.9	13.8	4.7
Heart-Disease	32.7	8.2	99.0	1.0	88.4	4.4	86.6	5.0	54.2	14.8	27.9	8.1	0.0	0.0	4.3	1.2	9,397.7	2,178.3	11.0	5.3
Injury	31.5	6.3	97.2	2.0	96.3	2.2	85.2	6.8	60.1	9.3	26.9	6.2	0.0	0.0	4.3	1.0	8,019.9	2,777.9	11.4	3.5
Minor-Surgery	41.5	5.3	97.3	1.6	95.8	2.8	90.0	4.5	62.3	8.6	26.4	6.1	0.0	0.0	5.5	1.1	11,969.4	1,694.9	7.5	3.3
Other	30.0	2.6	97.3	0.8	95.2	1.2	90.0	1.8	48.6	6.4	23.3	2.6	0.2	0.1	4.8	0.8	8,509.7	977.6	6.5	1.4
Ownership																				
Government	24.7	1.9	96.5	0.7	93.3	1.0	83.5	2.0	44.3	3.3	25.6	2.5	0.0	0.0	6.1	0.8	4,360.8	324.8	9.9	1.4
Private	18.8	1.7	97.4	0.8	96.9	0.8	95.7	0.9	36.3	3.7	37.1	3.0	0.1	0.0	3.2	0.6	9,393.5	896.9	6.5	1.3
NGO	0.0	0.0	100.0	0.0	68.8	30.4	100.0	0.0	25.8	5.0	0.0	0.0	0.0	0.0	2.8	0.8	435.8	260.6	0.0	0.0
Other	100.0	0.0	100.0	0.0	100.0	0.0	0.0	0.0	60.5	0.5	0.0	0.0	0.0	0.0	10.5	0.5	24,059.5	0.5	0.0	0.0
Self-Assessed Health																				
Very-Good	18.8	7.3	99.4	0.6	98.8	0.8	93.9	2.8	30.9	5.0	39.1	11.9	0.0	0.0	5.5	1.4	4,294.2	0.5	6.6	2.6
Good	19.8	1.7	97.2	0.8	94.6	1.1	88.9	1.8	37.5	2.7	30.9	2.8	0.1	0.1	4.7	0.7	6,162.5	0.5	8.1	1.3
Moderate	23.4	2.1	96.1	0.8	94.5	0.9	87.9	1.6	46.9	4.4	28.7	2.5	0.1	0.0	5.1	0.8	6,401.9	0.5	9.2	1.6
Bad	38.2	6.2	97.5	1.4	94.5	2.1	82.3	5.2	64.8	22.4	24.4	5.8	0.0	0.0	5.6	1.2	9,914.9	0.5	7.9	2.7
Very-Bad	46.5	18.7	69.3	16.9	69.3	16.9	71.1	16.4	31.8	5.0	21.1	13.8	0.0	0.0	2.3	0.9	10,126.4	0.5	21.1	14.8
TOTAL	22.4	1.4	96.8	0.5	94.7	0.7	88.3	1.3	42.5	3.2	30.1	2.1	0.0	0.0	5.0	0.7	6,365.0	0.5	8.5	1.1

This table looks at various characteristics of a visit to a hospital inpatient care facility, for those who utilized such services in the past 3 years (Q7200, Q7201 and Q7402). Characteristics of a visit reported here include:

(1) The percent of patients who stayed 6 days or more at an inpatient facility during their last visit (Q7404).

(2) Patients' rating of *skills, equipment, and drug supplies* of the provider as "adequate": percent of patients who reported "Yes" to questions Q7405, Q7406 and Q7407, respectively.

(3) Barriers or facilitators to care access have been reported here for those who utilized inpatient care services in the last 3 years. They include:

(a) *Mean time taken to reach facility*: patient reported times from Q7408 were used to calculate averages across sample sub-groups.

(b) *Patients using private motor vehicles*: percent of patients who reported using a "private car or motorcycle" to get to the facility in Q7409.

(c) *Patients waiting more than a month to be admitted*: percent of patients who reported waiting more than a month to be admitted in Q7410.

(d) *Mean number of patients sleeping in same room*: averages across sample sub-groups have been constructed for numbers reported in Q7417.

(c) *Mean cost of visit*: patient reported costs in Q7411-Q7415 were summed up for an individual and then averaged across sample sub-groups.

(d) *Perceived discrimination*: percent of patients who reported "Yes" to any form of discrimination asked in Q7433-Q7439.

Results are reported for the total WHS sample (category: "TOTAL"), and by the following sample sub-groups: sex, area of residence, age group, years of education, income quintiles, reason for seeking care (condition), ownership (of health facility), and self-assessed health. Mean values and standard errors (SE) are reported for each category.

Sub-groups common to other tables were constructed in the same manner. Common sub-groups include sex (Q1001), area of residence (Q0104), age group (regrouping of reported age in Q1002), years of education (Q1010) and income quintiles. To determine income and subsequently income quintiles, an asset index was constructed for each household using responses to section 0700 on "Permanent Income Indicators" from the WHS household questionnaire.

Ownership, condition and self-assessed health sub-groups were constructed uniquely for the responsiveness section's tables. There are four categories of ownership: "Operated by the government" (Government), "Privately operated" (Private), "NGO" and "Other". To construct the ownership sub-group, information was combined from (a) Q7204, Q7205 and Q7301 for those utilizing ambulatory services, and (b) Q7200, Q7201 and Q7401 for those utilizing hospital inpatient services. The sub-group "Condition" used information from Q7403 ("Which of the following best describes the reason for your [child's] last overnight stay?"). The eight categories of Q7403 include high fever, diarrhoea, or cough; childbirth; arthritis; asthma; heart disease; bodily injury; minor surgery; and other. Self-assessed health was constructed using information from Q2000 ("In general, how would you rate your health today as?") in the WHS. Respondents were asked to select one of the following five categories: "Very good", "Good", "Moderate", "Bad" and "Very bad".

## 7.5.1 Patient assessment of responsiveness domains for hospital inpatient services: percent reporting "Moderate", "Bad" or "Very bad" - 1

	Prompt Attention				Dignity				Communication				Autonomy			
	Travel Time		Wait Time		Talked Respectfully		Privacy		Clear Explanation		Time for Questions		Treatment Information		Involvement	
	%	SE	%	SE	%	SE	%	SE	%	SE	%	SE	%	SE	%	SE
<b>Sex</b>																
Female	44.6	2.4	42.9	2.2	35.2	2.2	36.3	2.1	35.1	2.2	38.1	2.2	41.9	2.2	46.0	2.2
Male	50.2	2.9	44.4	2.6	38.9	2.8	38.5	3.0	34.7	2.6	44.1	2.8	40.2	3.0	49.7	3.0
<b>Area of Residence</b>																
Urban	38.2	2.6	38.6	2.6	31.1	2.3	31.4	2.3	31.3	2.4	35.6	2.5	36.6	2.5	43.1	2.8
Rural	56.2	2.9	48.9	2.8	42.6	2.8	43.5	2.6	39.0	2.7	45.5	2.7	46.5	2.9	52.2	2.8
<b>Age Group</b>																
18-29y	40.9	3.1	40.3	3.1	34.9	2.9	36.6	3.0	35.4	3.0	37.1	3.2	39.9	3.2	47.3	3.3
30-44y	51.5	2.5	47.0	2.6	38.4	2.5	39.3	2.4	37.6	2.4	44.0	2.4	42.8	2.6	48.3	2.5
45-59y	44.2	4.1	42.7	4.4	36.7	4.1	32.2	3.7	29.8	3.7	38.4	4.2	39.7	4.2	45.5	4.4
60-69y	53.9	5.7	40.2	6.0	35.3	5.8	39.9	5.8	33.0	5.8	40.3	5.7	39.4	5.8	44.9	6.4
70+y	40.1	8.5	39.9	9.9	32.7	10.5	33.0	8.7	26.8	8.6	34.7	10.0	44.7	9.3	50.4	8.9
<b>Education Years</b>																
0	56.9	13.0	63.3	10.8	53.6	12.3	61.6	11.6	59.5	11.8	72.6	10.5	69.1	10.7	59.5	11.6
1-5	61.0	4.0	58.0	4.2	50.0	4.7	46.8	4.7	38.3	4.7	45.6	4.8	47.6	4.8	55.5	4.5
6-11	46.1	2.4	42.3	2.2	35.4	2.1	37.4	2.0	35.0	2.0	41.3	2.1	41.2	2.2	49.3	2.3
12+	39.4	3.4	36.3	3.6	30.2	3.3	29.4	3.3	30.5	3.4	32.5	3.2	35.3	3.3	38.1	3.2
<b>Income Quintiles</b>																
Q1	60.9	3.5	59.8	3.6	52.1	3.8	48.5	3.6	51.4	3.5	47.8	4.2	52.7	3.8	58.6	3.8
Q2	49.7	3.6	47.3	3.3	40.4	3.4	41.5	3.4	35.5	3.7	45.3	3.6	48.3	4.1	53.3	3.4
Q3	46.9	4.3	45.2	3.8	37.1	4.3	43.9	3.5	35.8	3.6	45.2	3.7	44.2	4.3	50.7	4.1
Q4	44.4	3.4	37.0	3.3	31.5	3.1	28.6	3.4	30.2	3.2	35.1	3.2	35.3	3.5	39.2	3.6
Q5	37.7	3.3	34.4	3.5	27.1	2.9	28.7	2.9	27.6	3.4	32.3	3.3	32.0	3.1	40.3	3.2
<b>Condition</b>																
Child-Visit	47.2	3.2	43.6	3.5	36.5	3.0	36.6	2.8	35.8	3.1	42.6	3.0	41.6	2.9	46.8	3.0
Fever	43.9	3.1	47.5	3.2	35.7	2.9	37.9	3.1	36.1	2.8	39.5	2.8	41.7	2.9	47.1	3.1
Childbirth	42.5	3.9	36.2	3.7	32.3	4.4	37.0	4.3	36.9	4.2	41.8	4.6	40.6	4.4	46.0	4.5
Arthritis	67.3	13.0	59.7	14.7	48.3	16.0	57.6	14.8	19.9	11.4	39.3	17.0	52.9	15.6	55.3	15.4
Asthma	56.0	6.9	43.3	7.4	36.7	7.2	41.3	7.6	39.3	7.7	50.5	7.2	52.2	7.1	48.2	7.0
Heart-Disease	62.7	7.5	57.2	7.7	45.4	8.2	24.2	7.0	22.2	5.6	27.2	7.0	28.7	8.7	38.5	8.8
Injury	60.0	5.9	52.3	6.4	48.4	7.3	50.3	7.1	42.5	6.8	52.6	6.9	52.4	7.1	55.0	7.6
Minor-Surgery	49.5	6.9	42.8	5.3	38.7	5.0	34.5	5.8	30.3	4.7	38.6	6.2	36.1	5.4	50.5	7.2
Other	44.9	3.1	41.2	2.8	36.8	2.7	35.1	2.7	33.1	2.7	38.0	2.8	39.4	3.0	47.2	3.1
<b>Ownership</b>																
Government	53.1	2.8	51.6	2.6	43.7	2.4	44.5	2.4	41.7	2.6	46.8	2.4	47.1	2.5	52.8	2.5
Private	37.0	2.4	30.7	2.3	25.9	2.4	26.3	2.2	24.9	2.0	30.7	2.4	32.5	2.4	39.4	2.6
NGO	31.2	30.4	100.0	0.0	31.2	30.4	0.0	0.0	31.2	30.4	31.2	30.4	31.2	30.4	0.0	0.0
Other	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
<b>Self-Assessed Health</b>																
Very-Good	23.0	6.8	37.4	10.1	27.3	7.9	28.6	7.8	22.5	7.4	31.4	8.4	28.9	8.1	34.4	8.1
Good	44.6	2.8	41.7	2.8	34.8	2.5	36.2	2.4	35.3	2.5	37.8	2.4	41.0	2.6	46.5	2.6
Moderate	52.5	2.5	45.0	2.5	39.4	2.5	38.8	2.5	37.0	2.5	44.8	2.6	43.9	2.7	49.7	2.7
Bad	51.4	7.0	53.2	6.8	41.9	7.1	43.5	7.2	33.4	7.0	38.9	7.0	38.2	6.8	52.3	6.9
Very-Bad	21.1	14.8	32.4	16.2	25.3	15.4	21.1	14.8	25.3	15.4	57.2	18.2	57.2	18.2	57.2	18.2
TOTAL	46.6	2.0	43.4	1.9	36.5	1.8	37.1	1.8	35.0	1.8	40.3	1.9	41.3	1.9	47.4	2.0

The following table reports the percent of people perceiving poor responsiveness in hospital inpatient care facilities, where "poor" is defined as a rating of "Moderate", "Bad" or "Very bad" in questions Q7418-Q7432 which have 5 response options (including "good" and "very good".. Ratings for each of the eight domains of hospital inpatient care responsiveness (including 15 questions) by patients have been presented here. There are two questions each for seven of the eight domains; the domain of choice has only one question. The following questions from the survey have been used to determine patient assessment of each responsiveness domain:

- (1) *Prompt attention*: travel time (Q7418) and wait time (Q7419).
- (2) *Dignity*: talked respectfully (Q7420) and privacy (Q7421).
- (3) *Communication*: clear explanation (Q7422) and time for questions (Q7423).
- (4) *Autonomy*: treatment information (Q7424) and involvement (Q7425).
- (5) *Confidentiality*: talk privately (Q7426) and confidentiality of records (Q7427).
- (6) *Choice of health care provider*: Q7428.
- (7) *Basic amenities*: cleanliness (Q7429) and space (Q7430).
- (8) *Social support*: family visit (Q7431) and external contact (Q7432).

Results are reported for the total WHS sample (category: "TOTAL"), and by the following sample sub-groups: sex, area of residence, age group, years of education, income quintiles, reason for visit, ownership (of health facility), and self-assessed health. Mean values and standard errors (SE) are reported for each category.

Sub-groups common to other tables were constructed in the same manner. Common sub-groups include sex (Q1001), area of residence (Q0104), age group (regrouping of reported age in Q1002), years of education (Q1010) and income quintiles. To determine income and subsequently income quintiles, an asset index was constructed for each household using responses to section 0700 on "Permanent Income Indicators" from the WHS household questionnaire.

Ownership, condition and self-assessed health sub-groups were constructed uniquely for the responsiveness section's tables. There are four categories of ownership: "Operated by the government" (Government), "Privately operated" (Private), "NGO" and "Other". To construct the ownership sub-group, information was combined from (a) Q7204, Q7205 and Q7301 for those utilizing ambulatory services, and (b) Q7200, Q7201 and Q7401 for those utilizing hospital inpatient services. The sub-group "Condition" used information from Q7403 ("Which of the following best describes the reason for your [child's] last overnight stay?"). The eight categories of Q7403 include high fever, diarrhoea, or cough; childbirth; arthritis; asthma; heart disease; bodily injury; minor surgery; and other. Self-assessed health was constructed using information from Q2000 ("In general, how would you rate your health today as?") in the WHS. Respondents were asked to select one of the following five categories: "Very good", "Good", "Moderate", "Bad" and "Very bad".

## 7.5.2 Patient assessment of responsiveness domains for hospital inpatient services: percent reporting "Moderate", "Bad" or "Very bad" - 2

	Confidentiality				Choice of health care provider		Basic Amenities				Social Support			
	Talk Privately	Confidentiality of records					Cleanliness	Space			Family Visit	External Contact		
	%	SE	%	SE	%	SE	%	SE	%	SE	%	SE	%	SE
<b>Sex</b>														
Female	44.8	2.2	44.2	2.5	52.2	2.5	43.1	2.3	52.2	2.3	44.5	2.4	45.4	2.4
Male	43.7	2.8	47.8	2.8	52.4	2.8	41.4	2.8	47.2	2.8	41.2	3.1	44.3	2.9
<b>Area of Residence</b>														
Urban	39.6	2.5	40.9	2.9	47.8	2.9	38.4	2.4	46.3	2.4	41.2	3.0	41.7	3.0
Rural	49.7	2.7	50.8	3.0	57.2	2.9	47.0	3.2	54.8	3.0	45.6	2.7	48.8	2.6
<b>Age Group</b>														
18-29y	44.8	3.1	48.6	3.2	54.3	3.4	43.3	3.3	52.9	3.2	44.6	3.3	44.8	3.3
30-44y	46.8	2.5	45.6	2.8	51.3	2.7	44.2	2.3	52.5	2.4	43.7	2.5	47.7	2.6
45-59y	39.3	4.2	38.1	4.2	48.9	3.8	34.2	3.6	46.1	4.1	41.5	4.1	42.7	4.5
60-69y	39.6	6.6	48.6	6.2	56.7	5.8	45.6	5.9	40.0	5.7	44.6	6.2	43.8	6.0
70+y	42.8	7.9	43.3	7.9	52.3	7.9	44.0	8.4	40.4	8.4	33.9	8.4	30.5	7.6
<b>Education Years</b>														
0	68.0	10.7	68.2	11.4	77.4	10.0	64.6	11.4	61.2	11.7	63.5	11.8	52.1	12.7
1-5	54.4	4.3	57.4	4.6	67.1	4.6	49.2	4.9	60.3	4.5	48.7	4.4	57.7	4.6
6-11	43.8	2.2	44.8	2.3	53.0	2.4	41.9	2.2	51.0	2.2	44.4	2.2	44.8	2.3
12+	38.2	3.3	39.4	3.5	40.7	3.6	38.0	3.8	42.7	3.5	36.3	3.5	38.7	3.5
<b>Income Quintiles</b>														
Q1	54.4	3.7	55.0	3.7	68.3	3.5	58.8	4.3	66.1	3.9	54.2	4.0	57.3	3.8
Q2	50.5	3.7	49.7	3.4	61.7	3.5	44.5	3.2	57.6	3.6	45.3	3.4	48.4	3.3
Q3	45.2	4.4	48.1	4.4	53.5	4.2	43.7	4.2	51.0	3.7	50.7	4.3	48.5	4.1
Q4	39.3	3.5	38.1	3.5	43.6	3.6	41.5	3.8	43.2	3.6	36.0	3.7	38.0	3.9
Q5	37.2	3.1	41.2	3.6	41.2	3.6	31.3	3.7	41.3	3.6	36.1	3.7	37.8	3.2
<b>Condition</b>														
Child-Visit	47.5	3.1	47.9	3.2	56.5	3.6	42.0	3.3	54.6	3.1	43.6	3.0	48.1	3.3
Fever	45.2	3.0	48.7	3.4	56.2	3.2	44.9	3.1	53.5	3.1	44.4	3.1	46.9	3.2
Childbirth	43.5	4.2	44.8	4.5	47.8	4.5	46.7	4.0	52.7	3.8	46.2	3.9	46.6	4.2
Arthritis	39.6	16.5	33.4	13.6	54.1	15.6	47.1	16.3	49.3	16.0	38.5	14.9	43.1	15.2
Asthma	50.0	7.6	43.2	7.1	53.8	7.1	45.3	6.2	54.0	7.3	45.9	6.2	41.3	6.2
Heart-Disease	37.5	8.8	26.6	8.0	42.0	8.4	22.6	5.8	28.2	6.9	18.6	4.8	36.4	8.3
Injury	51.3	7.4	60.8	7.2	65.2	7.1	48.1	7.4	56.1	7.3	56.5	6.9	57.8	7.5
Minor-Surgery	45.7	6.6	40.5	5.4	52.7	6.3	34.0	5.9	41.9	5.7	46.5	6.9	44.8	6.6
Other	42.8	3.0	44.3	3.0	50.2	3.2	39.5	2.8	48.1	3.2	40.1	2.9	41.6	2.9
<b>Ownership</b>														
Government	50.8	2.4	50.4	2.6	62.0	2.6	52.8	2.5	60.1	2.5	52.4	2.6	51.6	2.6
Private	34.6	2.5	38.3	2.8	37.4	2.4	27.1	2.4	35.6	2.5	29.5	2.4	34.9	2.6
NGO	31.2	30.4	100.0	0.0	100.0	0.0	31.2	30.4	68.8	30.4	100.0	0.0	100.0	0.0
Other	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
<b>Self-Assessed Health</b>														
Very-Good	27.4	7.2	36.8	9.8	37.6	9.6	36.9	9.0	46.9	9.1	33.3	8.9	28.6	9.0
Good	44.5	2.6	44.8	2.6	49.5	2.7	41.5	2.7	47.8	2.6	43.2	2.8	45.3	2.7
Moderate	47.5	2.6	48.5	2.7	57.1	2.6	43.7	2.4	53.2	2.5	44.8	2.4	47.9	2.5
Bad	40.4	6.8	41.2	7.0	57.4	6.7	48.3	6.9	57.1	6.7	45.6	7.0	43.0	6.9
Very-Bad	57.2	18.2	57.2	18.2	63.0	15.8	25.1	13.2	25.1	13.2	26.8	15.3	34.0	15.8
TOTAL	44.4	1.9	45.5	2.1	52.3	2.1	42.5	2.0	50.3	1.9	43.3	2.0	45.0	2.0

The following table reports the percent of people perceiving poor responsiveness in hospital inpatient care facilities, where "poor" is defined as a rating of "Moderate", "Bad" or "Very bad" in questions Q7418-Q7432 which have 5 response options (including "good" and "very good".. Ratings for each of the eight domains of hospital inpatient care responsiveness (including 15 questions) by patients have been presented here. There are two questions each for seven of the eight domains; the domain of choice has only one question. The following questions from the survey have been used to determine patient assessment of each responsiveness domain:

- (1) *Prompt attention*: travel time (Q7418) and wait time (Q7419).
- (2) *Dignity*: talked respectfully (Q7420) and privacy (Q7421).
- (3) *Communication*: clear explanation (Q7422) and time for questions (Q7423).
- (4) *Autonomy*: treatment information (Q7424) and involvement (Q7425).
- (5) *Confidentiality*: talk privately (Q7426) and confidentiality of records (Q7427).
- (6) *Choice of health care provider*: Q7428.
- (7) *Basic amenities*: cleanliness (Q7429) and space (Q7430).
- (8) *Social support*: family visit (Q7431) and external contact (Q7432).

Results are reported for the total WHS sample (category: "TOTAL"), and by the following sample sub-groups: sex, area of residence, age group, years of education, income quintiles, reason for visit, ownership (of health facility), and self-assessed health. Mean values and standard errors (SE) are reported for each category.

Sub-groups common to other tables were constructed in the same manner. Common sub-groups include sex (Q1001), area of residence (Q0104), age group (regrouping of reported age in Q1002), years of education (Q1010) and income quintiles. To determine income and subsequently income quintiles, an asset index was constructed for each household using responses to section 0700 on "Permanent Income Indicators" from the WHS household questionnaire.

Ownership, condition and self-assessed health sub-groups were constructed uniquely for the responsiveness section's tables. There are four categories of ownership: "Operated by the government" (Government), "Privately operated" (Private), "NGO" and "Other". To construct the ownership sub-group, information was combined from (a) Q7204, Q7205 and Q7301 for those utilizing ambulatory services, and (b) Q7200, Q7201 and Q7401 for those utilizing hospital inpatient services. The sub-group "Condition" used information from Q7403 ("Which of the following best describes the reason for your [child's] last overnight stay?"). The eight categories of Q7403 include high fever, diarrhoea, or cough; childbirth; arthritis; asthma; heart disease; bodily injury; minor surgery; and other. Self-assessed health was constructed using information from Q2000 ("In general, how would you rate your health today as?") in the WHS. Respondents were asked to select one of the following five categories: "Very good", "Good", "Moderate", "Bad" and "Very bad".

## 7.6 Importance of different domains of responsiveness: percent reporting "Extremely Important"

	Prompt Attention		Dignity		Communication		Autonomy		Confidentiality		Choice		Basic Amenities		Social Support	
	%	SE	%	SE	%	SE	%	SE	%	SE	%	SE	%	SE	%	SE
<b>Sex</b>																
Female	19.6	1.1	21.0	1.2	25.1	1.3	16.0	1.1	19.9	1.2	16.0	1.0	23.1	1.1	19.1	1.0
Male	17.8	1.2	19.7	1.2	21.3	1.2	13.0	1.0	18.2	1.2	13.4	1.0	20.7	1.2	16.1	1.0
<b>Area of Residence</b>																
Urban	20.6	1.5	22.1	1.8	26.4	1.6	16.4	1.5	20.3	1.7	17.0	1.4	25.9	1.6	20.3	1.3
Rural	16.8	1.4	18.6	1.4	20.0	1.4	12.6	1.1	17.9	1.5	12.4	1.0	17.9	1.3	14.9	1.3
<b>Age Group</b>																
18-29y	19.4	1.4	22.4	1.4	25.8	1.4	14.9	1.2	20.6	1.4	14.9	1.1	23.3	1.3	18.7	1.1
30-44y	19.0	1.2	20.1	1.5	23.5	1.4	15.6	1.2	19.2	1.4	15.8	1.2	22.5	1.3	18.0	1.1
45-59y	17.6	1.3	19.4	1.4	20.2	1.5	13.3	1.2	18.0	1.5	13.2	1.1	19.9	1.5	16.3	1.3
60-69y	18.7	2.0	18.0	2.1	21.9	2.2	14.5	2.0	16.8	2.0	14.8	1.8	18.8	2.0	17.5	1.9
70+y	17.3	2.4	15.7	2.3	20.7	2.6	10.2	1.7	15.9	2.7	13.4	2.5	23.5	2.7	15.0	2.1
<b>Education Years</b>																
0	15.6	3.0	16.9	3.2	18.0	3.5	12.5	2.8	20.2	4.2	12.0	2.9	17.2	3.2	14.1	3.1
1-5	15.5	1.4	15.0	1.3	18.1	1.5	11.1	1.2	12.6	1.3	10.5	1.1	19.0	1.5	14.2	1.4
6-11	18.0	1.2	19.7	1.4	21.9	1.2	13.9	1.1	18.6	1.3	14.2	1.0	20.5	1.2	16.9	1.0
12+	23.4	1.7	26.4	1.6	31.2	1.7	19.2	1.5	25.0	1.7	19.6	1.5	28.7	1.6	22.6	1.5
<b>Income Quintiles</b>																
Q1	17.4	1.5	19.9	1.6	20.2	1.8	12.9	1.4	17.9	1.7	13.2	1.4	18.5	1.6	16.1	1.6
Q2	17.0	1.4	18.3	1.4	20.0	1.5	13.2	1.1	17.7	1.5	12.4	1.1	18.9	1.3	15.1	1.3
Q3	19.5	1.6	21.9	1.7	23.5	1.6	14.8	1.4	18.8	1.6	15.5	1.5	22.4	1.6	17.6	1.3
Q4	18.4	1.5	20.7	1.7	24.9	1.8	15.1	1.4	19.8	1.8	14.2	1.3	22.5	1.6	18.4	1.4
Q5	21.4	1.7	21.0	1.8	27.4	1.9	16.7	1.6	21.0	1.6	18.0	1.6	26.9	1.8	20.9	1.6
<b>Ownership</b>																
Government	19.4	1.6	19.0	1.7	23.5	1.8	13.5	1.4	17.9	1.7	14.5	1.5	21.1	1.5	17.8	1.4
Private	20.2	1.4	22.3	1.5	28.6	1.7	17.3	1.6	19.8	1.5	17.9	1.5	26.0	1.7	20.9	1.5
NGO	24.1	12.2	33.2	14.9	36.3	13.8	14.4	9.0	36.1	15.2	23.0	10.3	37.6	13.7	21.4	12.7
Other	24.1	8.3	28.0	8.9	27.1	8.4	31.8	9.0	21.8	7.7	21.8	8.0	22.4	8.0	27.4	9.1
<b>Self-Assessed Health</b>																
Very-Good	33.6	3.2	42.7	4.2	42.0	4.1	30.8	4.0	37.8	4.0	34.1	4.2	40.5	3.6	32.6	3.5
Good	19.4	1.2	21.4	1.3	23.9	1.2	14.8	1.0	20.1	1.3	14.8	1.0	22.2	1.1	18.2	1.1
Moderate	15.1	1.0	14.8	1.0	18.6	1.2	11.3	1.0	14.4	1.0	11.0	0.9	17.7	1.1	14.2	0.9
Bad	16.7	2.5	16.6	2.5	23.6	2.9	11.6	2.0	15.1	2.4	11.7	2.0	22.9	3.6	15.8	2.5
Very-Bad	33.4	11.6	41.6	12.5	48.5	13.0	41.4	12.9	44.2	13.1	33.2	11.2	56.0	13.1	44.2	12.9
<b>Type of Care</b>																
Ambulatory-Adult	21.0	2.1	20.6	2.0	27.5	2.4	15.2	1.6	19.6	2.0	16.3	1.8	25.2	2.0	21.2	1.9
Ambulatory-Child	20.8	1.7	19.8	1.8	23.9	1.7	15.0	1.5	19.7	1.8	14.7	1.4	21.6	1.6	17.2	1.4
Inpatient-Adult	14.6	2.8	18.9	3.2	25.1	3.6	15.0	2.8	18.6	3.2	16.3	2.9	19.8	3.0	18.6	2.8
Inpatient-Child	22.1	3.6	16.7	2.9	24.7	3.3	16.7	3.0	19.6	3.5	16.2	3.1	26.5	4.0	13.9	2.8
Non-Users	18.1	1.1	20.7	1.2	22.4	1.1	14.3	1.0	19.0	1.2	14.5	1.0	21.5	1.1	17.4	1.0
TOTAL	18.7	1.0	20.4	1.1	23.3	1.1	14.6	0.9	19.1	1.1	14.8	0.9	22.0	1.0	17.7	0.9

This table shows the percent of people who rated a responsiveness domain as "Extremely Important". All survey respondents were queried on their perception of the importance of each of the eight responsiveness domains in section 7100 of the WHS where each domain was described in detail (Q7100-Q7107).

Respondents were asked to say whether the domain was "Extremely Important", "Very Important", "Moderately Important", "Slightly Important" or "Not



Important".

Results are reported for the total WHS sample (category: "TOTAL"), and by the following sample sub-groups: sex, area of residence, age group, years of education, income quintiles, ownership (of health facility), self-assessed health, and type of care. Mean values and standard errors (SE) are reported for each category.

Sub-groups common to other tables were constructed in the same manner. Common sub-groups include sex (Q1001), area of residence (Q0104), age group (regrouping of reported age in Q1002), years of education (Q1010) and income quintiles. To determine income and subsequently income quintiles, an asset index was constructed for each household using responses to section 0700 on "Permanent Income Indicators" from the WHS household questionnaire.

Ownership, self-assessed health and type of care sub-groups were constructed uniquely for the responsiveness section's tables. There are four categories of ownership: "Operated by the government" (Government), "Privately operated" (Private), "NGO" and "Other". To construct the ownership sub-group, information was combined from (a) Q7204, Q7205 and Q7301 for those utilizing ambulatory services, and (b) Q7200, Q7201 and Q7401 for those utilizing hospital inpatient services. Self-assessed health was constructed using information from Q2000 ("In general, how would you rate your health today as?") in the WHS. Respondents were asked to select one of the following five categories: "Very good", "Good", "Moderate", "Bad" and "Very bad". Type of care is a constructed sample sub-group combining information from Q7000, Q7001 and Q7016. There are five categories of type of care: "Ambulatory adult", "Ambulatory child", "Inpatient adult", "Inpatient child" and "Non users".

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## 8.0 Expenditure Background Indicators (2002)

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GDP per capita (\$)	976
Total health expenditure per capita (\$)	28
Total population (000)	78,580
Life expectancy at birth (Both sexes)	68.3
Life expectancy at birth (male)	65.1
Life expectancy at birth (female)	71.7
Healthy life expectancy at birth (Both sexes)	59.3
Healthy life expectancy at birth (Male)	57.1
Healthy life expectancy at birth (Female)	61.5
Government funded health expenditure as a percentage of total health expenditure	39.1
Social security funded health expenditure as a percentage of total health expenditure	9.2
Private health insurance premiums as a percentage of total health expenditure	10.9
Out-of-pocket payment as a percentage of total health expenditure	47.5

## 8.1 Distribution of health payments across different population groups

	Mean Household expenditure (EXP) in local currency	% Poor	% Impoverished	% Catastrophic	OOP % EXP	OOP % non-subsistence spending	Mean OOP in local currency
<b>Catastrophic</b>							
No	5,612	38.5	1.4		3.1	6.8	238
Yes	6,543	40.0	23.5		33.4	67.2	3223
<b>Poor</b>							
No	8,020		8.4	16.6	10.0	17.3	1142
Yes	2,212		0.0	17.5	5.5	16.7	115
<b>Insurance</b>							
No	4,987	44.0	5.3	17.3	7.9	17.2	584
Yes	8,168	22.6	4.7	15.8	9.5	16.6	1235
<b>Residence</b>							
rural	4,502	56.0	5.9	20.4	8.6	19.5	753
urban	6,654	26.7	4.6	14.6	8.0	15.4	739
<b>Income_Quintile</b>							
1st(poorest)	1,530	100.0	0.0	18.6	5.6	17.2	81
2nd	2,995	93.4	3.2	16.2	5.4	16.1	155
3rd	4,439	0.0	14.1	16.0	6.7	16.5	294
4th	6,294	0.0	5.1	13.9	8.6	15.8	539
5th(richest)	13,598	0.0	3.3	20.0	15.0	19.9	2654
total	5,770	38.7	5.1	17.0	8.2	17.1	745

OOP: Out of pocket

*Household consumption expenditure (EXP)* comprises both monetary and in-kind payment on all goods and services and the money value of the consumption of home-made products.

*Poor* - a household is considered poor when its total household expenditure is smaller than its subsistence spending  
*Impoverishment* - a non-poor household is impoverished by health payment when it becomes poor after paying for health services.

*Catastrophic health expenditure* occurs when a household's total out-of-pocket health payments equals or exceeds 40% of the households capacity to pay or non-subsistence spending.

*Out of pocket health payments (OOP)* refer to payments made by households at the point they receive health services. It includes doctor's consultation fees, purchases of medication and hospital bills. Spending on alternative and/or traditional medicine is included. Expenditure on health related transportation and special nutrition is excluded. Insurance reimbursements are also excluded.

*Subsistence spending* - household subsistence spending is the minimum requirement to maintain a basic life in a society. A poverty line is used in the analysis as subsistence spending.

*Food expenditure* is the amount spent on all foodstuffs by the household plus the value of the family's own food production consumed within the household. It excludes expenditure on alcoholic beverages, tobacco and food consumption outside the home (e.g hotel and restaurants).

*Household capacity to pay* - is defined as a household's non-subsistence spending.

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## 8.2 Percent distribution of structure of out-of-pocket health payments

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	Inpatient	Outpatient	Traditional	Drugs	Other	Total
<b>Catastrophic</b>						
No	4.5	9.1	1.4	66.0	19.0	100
Yes	31.7	10.1	0.9	44.5	12.8	100
<b>Poor</b>						
No	25.7	9.8	0.8	49.1	14.6	100
Yes	5.1	10.8	4.7	67.6	11.8	100
<b>Insurance</b>						
No	21.8	10.6	1.3	54.0	12.4	100
Yes	28.3	8.7	0.6	44.8	17.5	100
<b>Residence</b>						
rural	32.1	10.8	1.1	43.7	12.2	100
urban	19.0	9.1	1.0	54.9	16.1	100
<b>Income_Quintile</b>						
1st(poorest)	6.0	9.4	5.9	65.9	12.8	100
2nd	5.0	11.6	3.8	68.8	10.8	100
3rd	9.1	10.1	2.5	64.1	14.2	100
4th	11.2	10.5	1.3	61.2	15.8	100
5th(richest)	30.5	9.6	0.5	44.9	14.5	100
total	24.4	9.8	1.0	50.2	14.5	100

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### 8.3 Financial sources used by households for paying for health services

	Savings	Sold Items	Borrow from relatives &	Borrow from others	Health insurance	Current Income	Other
<b>OOP%non_subsistence_spending</b>							
less than 10%	14.7	4.2	17.6	10.8	2.9	71.0	0.9
10-20%	24.6	5.4	24.4	13.3	4.4	87.5	0.7
20-40%	23.4	6.7	31.4	15.8	4.9	85.3	1.4
above 40%	21.8	10.9	40.0	20.5	6.6	82.0	1.3
<b>Hospitalization</b>							
No	15.4	4.6	20.0	11.1	2.3	75.2	0.8
Yes	32.2	12.3	45.2	25.6	13.2	81.8	2.1
<b>Insurance</b>							
No	16.0	6.3	24.8	13.4	0.8	75.0	0.9
Yes	24.0	4.1	20.6	13.2	13.4	79.9	1.2
<b>Residence</b>							
rural	17.4	8.4	24.6	14.2	3.4	74.1	0.9
urban	18.4	4.0	23.2	12.7	4.3	77.7	1.0
<b>Income_Quintile</b>							
1st(poorest)	10.6	6.3	22.9	14.0	1.4	71.5	0.4
2nd	14.9	6.4	22.7	13.9	2.4	76.5	0.9
3rd	16.3	6.3	24.5	13.9	3.2	75.6	0.9
4th	20.1	5.0	24.3	13.4	3.7	77.9	1.1
5th(richest)	27.8	4.8	24.5	11.5	9.0	79.6	1.6
total	18.0	5.8	23.8	13.3	3.9	76.2	1.0

## 8.4 Insurance Coverage

	Insured	SE	Mandatory Insurance	SE	Voluntary Insurance	SE	Insured as dependent	SE	Mandatory and Voluntary	SE
Q1(poorest)	6.8	1.0	6.6	1.1	5.0	1.5	7.7	1.2	2.8	1.3
Q2	10.4	0.9	10.1	1.0	9.8	1.9	11.2	1.1	8.9	3.3
Q3	18.1	1.1	17.6	1.3	19.1	2.6	19.3	1.3	16.2	4.1
Q4	25.4	1.3	26.0	1.4	22.3	2.4	25.7	1.4	17.1	3.4
Q5(richest)	39.3	2.0	39.7	2.2	43.8	3.9	36.0	2.2	54.9	6.0
Total	100		100		100		100		100	
Number	8,599.0		6,188.0		1,260.0		5,415.0		361.0	

## 10.1 Inability to control the important things in life - q8000

	Never	SE	Almost never	SE	Sometimes	SE	Fairly often	SE	Very often	SE	Missing	SE	N
<b>Gender</b>													
Male	19.5	1.2	21.2	1.3	53.6	1.6	4.5	0.5	0.7	0.2	0.5	0.1	5,001
Female	17.5	1.3	20.5	1.2	55.3	1.7	5.9	0.4	0.5	0.1	0.4	0.1	5,074
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Residence</b>													
Urban	20.9	1.8	21.3	1.7	52.6	2.3	4.3	0.4	0.4	0.1	0.5	0.1	6,186
Rural	14.6	1.2	20.2	1.3	57.4	1.8	6.6	0.7	0.9	0.2	0.3	0.1	3,890
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Income</b>													
Q1(poorest)	14.9	1.4	18.3	1.2	58.5	2.0	6.9	0.9	1.0	0.3	0.4	0.2	1,671
Q2	15.9	1.4	18.9	1.4	58.2	2.0	5.6	0.7	0.9	0.3	0.4	0.2	1,858
Q3	17.1	1.5	21.4	1.5	55.5	2.0	5.1	0.6	0.7	0.2	0.3	0.1	1,904
Q4	20.9	1.9	22.5	2.0	50.6	2.2	5.1	0.6	0.4	0.2	0.5	0.2	2,189
Q5(richest)	21.9	2.1	22.3	2.0	51.4	2.7	3.9	0.6	0.2	0.1	0.4	0.2	2,407
M	11.2	4.3	19.5	6.9	62.5	7.5	6.9	4.5	0.0	0.0	0.0	0.0	46
<b>Age</b>													
18-29	20.8	1.5	21.7	1.5	52.4	1.9	4.5	0.6	0.3	0.1	0.3	0.1	3,975
30-44	18.1	1.3	20.7	1.4	55.6	1.6	4.5	0.4	0.7	0.2	0.3	0.1	3,251
45-59	17.5	1.5	19.8	1.3	55.2	2.1	5.8	0.6	1.0	0.3	0.6	0.2	1,840
60-69	13.9	1.8	19.2	2.1	59.6	2.6	6.1	1.1	0.5	0.3	0.7	0.4	647
70-79	9.9	2.2	20.4	2.9	58.5	4.0	9.8	2.2	0.5	0.4	0.9	0.6	284
80+	8.0	3.5	22.8	5.7	35.0	6.2	29.8	8.0	4.0	2.0	0.3	0.3	79
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
All	18.5	1.2	20.9	1.2	54.5	1.6	5.2	0.4	0.6	0.1	0.4	0.1	10,075

## 10.2 Inability to cope - q8001

	Never	SE	Almost never	SE	Sometimes	SE	Fairly often	SE	Very often	SE	Missing	SE	N
<b>Gender</b>													
Male	15.9	1.1	19.7	1.4	55.1	1.6	7.7	0.6	1.0	0.2	0.5	0.1	5,001
Female	14.1	1.2	18.6	1.2	57.9	1.6	8.2	0.5	0.9	0.2	0.4	0.1	5,074
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Residence</b>													
Urban	16.7	1.5	20.0	1.7	54.9	2.1	7.2	0.5	0.8	0.2	0.5	0.1	6,186
Rural	12.3	1.2	17.7	1.2	59.1	1.7	9.2	0.7	1.3	0.3	0.3	0.1	3,890
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Income</b>													
Q1(poorest)	11.9	1.3	15.8	1.3	60.6	1.9	9.5	0.9	1.6	0.4	0.6	0.2	1,671
Q2	13.8	1.3	17.3	1.4	58.0	1.9	9.0	0.9	1.4	0.3	0.4	0.2	1,858
Q3	14.6	1.4	17.7	1.4	57.7	1.9	8.8	1.0	1.0	0.4	0.2	0.1	1,904
Q4	15.7	1.6	22.3	1.8	53.0	2.1	8.0	0.8	0.5	0.2	0.5	0.2	2,189
Q5(richest)	17.8	1.8	21.1	2.1	54.7	2.6	5.4	0.6	0.5	0.2	0.4	0.2	2,407
M	10.1	4.1	18.2	6.9	62.3	8.4	4.7	2.4	4.7	4.6	0.0	0.0	46
<b>Age</b>													
18-29	17.1	1.3	20.9	1.5	54.2	1.9	6.9	0.7	0.6	0.2	0.3	0.1	3,975
30-44	14.2	1.2	19.5	1.4	57.9	1.5	7.5	0.6	0.6	0.2	0.3	0.1	3,251
45-59	15.0	1.4	17.0	1.3	56.9	2.0	8.5	0.8	1.8	0.4	0.7	0.2	1,840
60-69	10.6	1.6	15.2	2.0	63.6	2.4	8.7	1.3	1.2	0.5	0.7	0.4	647
70-79	8.2	1.9	15.0	2.6	57.8	3.5	15.1	2.6	3.0	1.4	0.9	0.6	284
80+	2.7	1.4	11.5	4.5	42.2	6.7	37.2	7.8	6.0	2.8	0.3	0.3	79
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
All	15.0	1.0	19.1	1.2	56.5	1.4	8.0	0.4	1.0	0.1	0.4	0.1	10,075



### 10.3 Satisfaction with your health - q8002

	Very dissatisfied	SE	Dissatisfied	SE	Neither satisfied nor dissatisfied	SE	Satisfied	SE	Very Satisfied	SE	Missing	SE	N
<b>Gender</b>													
Male	1.4	0.3	5.2	0.4	25.0	1.2	61.8	1.3	6.2	0.7	0.4	0.1	5,001
Female	1.6	0.2	6.6	0.5	24.7	1.1	61.0	1.2	5.8	0.7	0.4	0.1	5,074
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Residence</b>													
Urban	1.7	0.3	5.3	0.5	22.5	1.3	63.5	1.4	6.5	0.9	0.5	0.1	6,186
Rural	1.2	0.3	6.8	0.6	28.5	1.4	58.0	1.6	5.2	0.7	0.3	0.1	3,890
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Income</b>													
Q1(poorest)	1.3	0.4	7.8	0.8	30.5	1.7	55.2	2.0	4.6	0.8	0.5	0.2	1,671
Q2	1.2	0.3	6.7	0.8	26.4	1.6	59.8	1.7	5.5	0.8	0.3	0.1	1,858
Q3	1.8	0.4	5.9	0.7	24.6	1.3	62.1	1.6	5.4	0.7	0.2	0.1	1,904
Q4	1.8	0.4	5.2	0.6	23.9	1.6	62.0	1.7	6.6	0.9	0.5	0.2	2,189
Q5(richest)	1.4	0.4	4.4	0.6	20.7	1.6	65.9	1.9	7.1	1.4	0.5	0.2	2,407
M	0.0	0.0	7.8	4.8	27.3	8.4	55.4	8.4	9.4	5.0	0.0	0.0	46
<b>Age</b>													
18-29	1.7	0.3	3.6	0.4	21.4	1.2	64.4	1.4	8.6	0.9	0.3	0.1	3,975
30-44	1.1	0.2	5.8	0.5	24.8	1.2	63.4	1.3	4.6	0.6	0.4	0.1	3,251
45-59	1.2	0.3	8.1	0.8	28.6	1.6	56.7	1.6	4.8	0.8	0.6	0.2	1,840
60-69	2.3	0.7	9.8	1.4	30.6	2.4	54.2	2.6	2.4	0.9	0.6	0.3	647
70-79	3.1	1.4	12.2	2.7	33.0	3.5	48.8	4.1	1.9	0.7	0.9	0.6	284
80+	4.8	2.8	19.9	7.5	35.4	6.3	38.9	6.8	0.7	0.7	0.3	0.3	79
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
All	1.5	0.2	5.9	0.4	24.8	1.0	61.4	1.1	6.0	0.6	0.4	0.1	10,075

## 10.4 Feeling safe when alone at home - q8011

	Completely safe	SE	Very safe	SE	Moderately safe	SE	Slightly safe	SE	Not safe at all	SE	Missing	SE	N
<b>Gender</b>													
Male	23.6	1.2	23.2	1.1	30.0	1.2	20.3	1.1	2.8	0.4	0.1	0.0	5,001
Female	21.5	1.1	21.3	1.2	32.0	1.2	22.2	1.0	2.7	0.4	0.2	0.1	5,074
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Residence</b>													
Urban	21.8	1.4	22.1	1.5	30.1	1.3	23.0	1.2	2.9	0.4	0.1	0.0	6,186
Rural	23.7	1.7	22.4	1.3	32.6	1.5	18.5	1.2	2.6	0.7	0.2	0.1	3,890
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Income</b>													
Q1(poorest)	21.7	1.6	22.9	1.4	33.0	1.8	19.7	1.2	2.6	0.7	0.1	0.0	1,671
Q2	20.5	1.5	23.3	1.5	32.9	1.6	20.7	1.4	2.3	0.6	0.3	0.1	1,858
Q3	24.6	1.6	20.9	1.3	30.6	1.5	21.0	1.2	2.6	0.5	0.2	0.2	1,904
Q4	23.2	1.6	22.8	1.6	29.1	1.4	22.1	1.5	2.8	0.6	0.0	0.0	2,189
Q5(richest)	22.8	1.8	21.2	1.8	30.5	1.7	22.2	1.7	3.2	0.5	0.1	0.1	2,407
M	6.5	3.0	36.5	9.2	23.7	6.8	31.1	8.0	2.2	1.4	0.0	0.0	46
<b>Age</b>													
18-29	21.4	1.2	22.8	1.4	30.8	1.3	22.0	1.2	2.9	0.5	0.1	0.0	3,975
30-44	22.2	1.1	21.1	1.0	32.4	1.4	21.2	1.1	2.9	0.4	0.3	0.1	3,251
45-59	24.7	1.7	22.3	1.6	29.6	1.5	20.6	1.4	2.8	0.5	0.0	0.0	1,840
60-69	24.5	2.4	22.9	2.0	30.0	2.2	20.3	2.0	2.3	0.6	0.1	0.1	647
70-79	25.5	3.2	24.1	3.3	30.5	3.6	18.8	3.0	1.2	0.5	0.0	0.0	284
80+	15.8	4.0	24.5	7.4	32.3	6.5	24.9	5.5	2.5	2.2	0.0	0.0	79
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
All	22.5	1.1	22.2	1.0	31.0	1.0	21.3	0.9	2.8	0.4	0.1	0.0	10,075

## 10.5 Feeling safe when walking down the street alone after dark - q8012

	Completely safe	SE	Very safe	SE	Moderately safe	SE	Slightly safe	SE	Not safe at all	SE	Missing	SE	N
<b>Gender</b>													
Male	13.1	1.0	12.8	0.9	29.3	1.2	28.0	1.2	16.6	1.3	0.1	0.1	5,001
Female	9.9	0.8	11.4	0.9	27.2	1.1	31.2	1.1	20.1	1.2	0.2	0.1	5,074
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Residence</b>													
Urban	10.4	1.1	11.0	1.1	26.8	1.2	30.9	1.4	20.7	1.6	0.1	0.0	6,186
Rural	13.2	1.4	13.7	1.1	30.6	1.5	27.7	1.4	14.7	1.6	0.2	0.1	3,890
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Income</b>													
Q1(poorest)	13.6	1.4	13.3	1.3	29.5	1.7	28.1	1.7	15.2	2.0	0.3	0.1	1,671
Q2	11.4	1.2	14.4	1.4	28.3	1.5	31.0	1.7	14.7	1.3	0.2	0.1	1,858
Q3	12.0	1.2	10.4	0.9	29.3	1.4	31.0	1.5	17.2	1.3	0.2	0.1	1,904
Q4	10.0	1.2	11.6	1.2	27.1	1.5	30.5	1.8	20.7	1.8	0.1	0.1	2,189
Q5(richest)	11.3	1.5	11.2	1.4	27.5	1.6	27.6	1.6	22.3	1.9	0.1	0.1	2,407
M	5.7	2.8	11.9	6.0	35.8	7.3	35.5	7.6	11.0	4.2	0.0	0.0	46
<b>Age</b>													
18-29	10.1	0.9	12.0	1.1	27.8	1.3	30.8	1.3	19.1	1.4	0.2	0.1	3,975
30-44	11.8	1.0	12.0	0.9	27.9	1.3	29.5	1.3	18.6	1.4	0.1	0.1	3,251
45-59	13.2	1.5	11.6	1.1	29.2	1.5	28.1	1.5	17.8	1.4	0.1	0.1	1,840
60-69	13.5	1.9	12.6	1.6	31.3	2.1	27.8	2.0	14.8	1.7	0.0	0.0	647
70-79	12.9	2.4	12.7	2.5	27.0	3.5	30.9	4.4	15.4	2.9	1.2	0.7	284
80+	11.0	3.5	19.0	7.3	24.1	6.2	22.1	5.6	23.8	5.5	0.0	0.0	79
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
All	11.5	0.8	12.0	0.8	28.3	1.0	29.6	1.0	18.4	1.2	0.2	0.0	10,075