

REPORT OF UNITED KINGDOM

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1. Introduction

The World Health Organization initiated the World Health Survey (WHS) as a *data collection platform* to obtain information on the health of populations and on health systems. The WHS responds to the need of countries for a detailed and sustainable health information system and gathers data through surveys to measure essential population health parameters. The WHS uses standard survey procedures and instruments for general population surveys to gather comparable data across WHO Member States. These methods and instruments have been refined through scientific review of literature, extensive consultations with international experts and large-scale pilot tests. WHS is designed to evolve through its implementation by continuous input from collaborators, including policy makers, survey institutions, scientists and other interested parties. The data is jointly owned by the countries and the WHO, and there is a commitment for a long-term data collection, building local capacity and using this information for health policy.

The objectives of the World Health Survey were to:

- develop a **means** of providing:
 - **valid, relevant, reliable** and **comparable** information on **outcomes, functions** and **inputs** to health systems
 - to **supplement** the information provided by routine **HIS**
- build the **evidence base** necessary for policy-makers:
 - to **routinely monitor** if health systems are achieving the **desired goals**
 - and in some countries, to assess if the **increase in health resources** is having the desired effect

The introductory chapter of each country report will provide details on the current sources of data from routine health information systems and ad hoc surveys. It will describe the health situation in the country and identify gaps. It will also present a brief overview on the health system organization within the country.

2. Sampling

The WHO sampling guidelines emphasized scientific principles of survey sampling as explicit standards for quality, included examples of good sampling plans, and identified quality assurance standards for countries to adhere to. WHO and technical advisers provided technical support to countries when needed. The following principles were used for sampling in the WHS:

1. The sample should target the *de facto* population (i.e. all people living in that country including guest workers, immigrants and refugees) and not *de jure* population (i.e. the citizens of that country alone) with complete geographic coverage of the country, if possible, or a representative geographic segment of the country.
2. A *sample frame* with 90% coverage that included all key subgroups of interest. Enumeration or listing of households to update the frame was recommended.
3. The WHS sample identified all adult members of the general population aged 18 years or older as its sample. Households are selected using a random, stratified sampling procedure. One individual per household is then selected through a random selection procedure using the Kish table method.
4. The WHS used a sampling strategy which encompasses a known non-zero selection probability for any individual included in the study. This makes it possible to extrapolate the data to the whole population. Households and individuals are selected with a known probability in order to provide selection probabilities for each household and individual in the data set.
5. The WHS sampling strategy was without replacement and categories of non-respondents were clearly defined.
6. The WHS used GPS devices in certain countries and digitized maps to geocode the data within specified guidelines.

Each national report will present a detailed description of the sampling strategy and the allocation tables

2.2.1 Geographic Component of the Survey

Geographic Information refers to any information associated with a location on the Earth's surface. This location can be associated to a coordinate (latitude/longitude), a place's name, a postal address or any other geographic object.

Household Surveys represent an important source of information. If the geographic location of the surveyed clusters is collected at the same time that the interview is conducted users are then able to integrate the spatial dimension in their analysis

The geographic component of the WHO WHS is stored in two sections of the questionnaire:

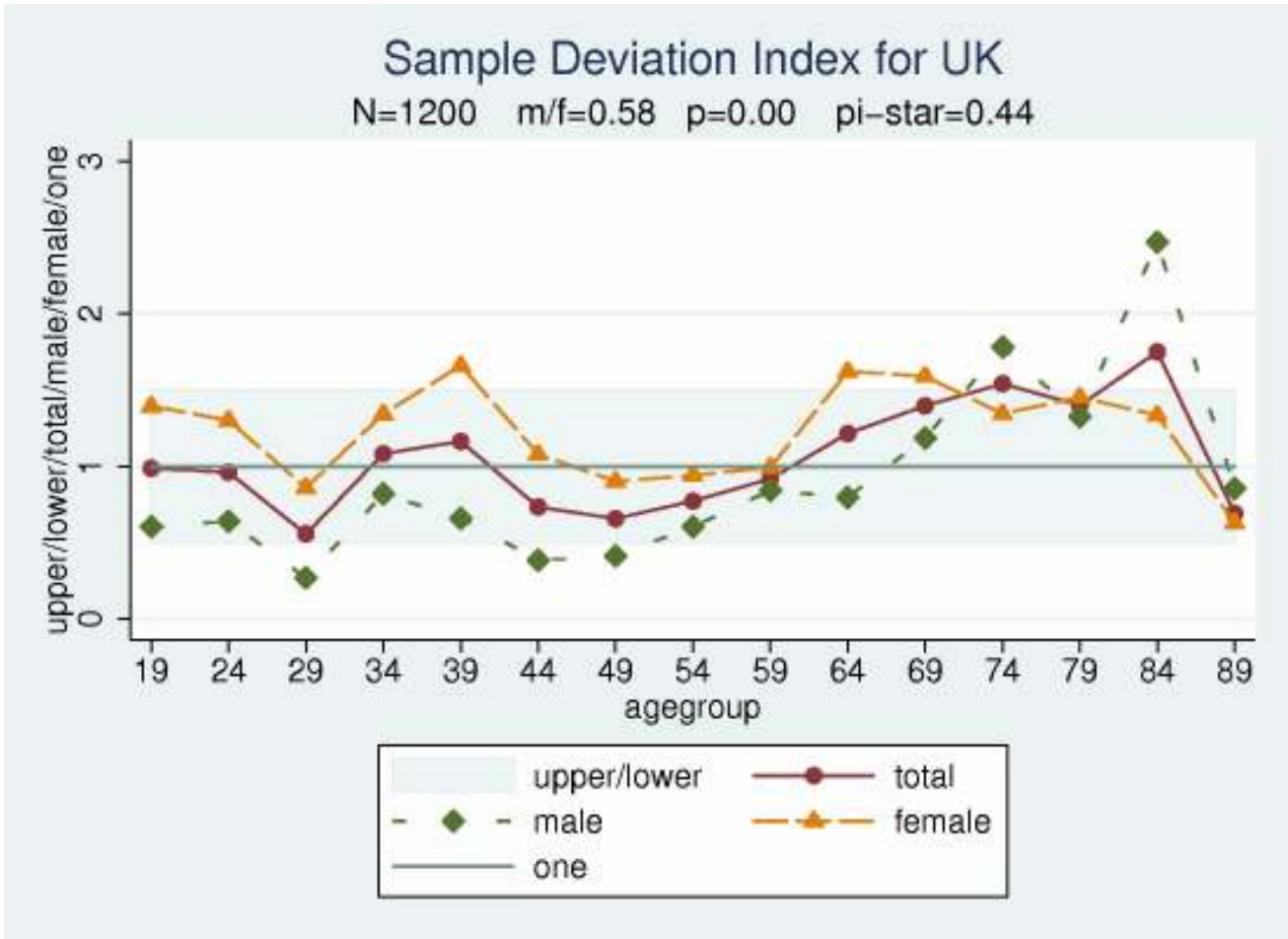
- 0100 Sampling Information allowing the link between the location of each cluster and the sampling frame used for the survey. This section has also been used in order to collect the type of setting in which each household was located at the time of the survey. This section of the questionnaire has been used for all the countries part of the WHO WHS
- 0200 Geocoding Information for the collection of the latitude and longitude of each household. This section has only been used in 27 countries where GPS devices were available or have been provided. The choice of these countries has been done on the basis of the availability of digital maps delimiting the surveyed clusters, the field data collection planning and their distribution within the different WHO regions. Specific training and field material have been prepared and used by the interviewers or field supervisors in these countries in order to collect the latitude and longitude of each of the surveyed household.

As the sampling design may not always include the administrative structure of the country and as the codes entered in the data set for the sampling level needed to be labelled, a key correspondence table containing this information has been collected after the survey itself.

Once all the survey data and the key correspondence table available a specific protocol has been applied to the two sections mentioned earlier in order to clean eventual data collection or data entry mistakes as well as to fill the gaps in close collaboration with the survey institution.

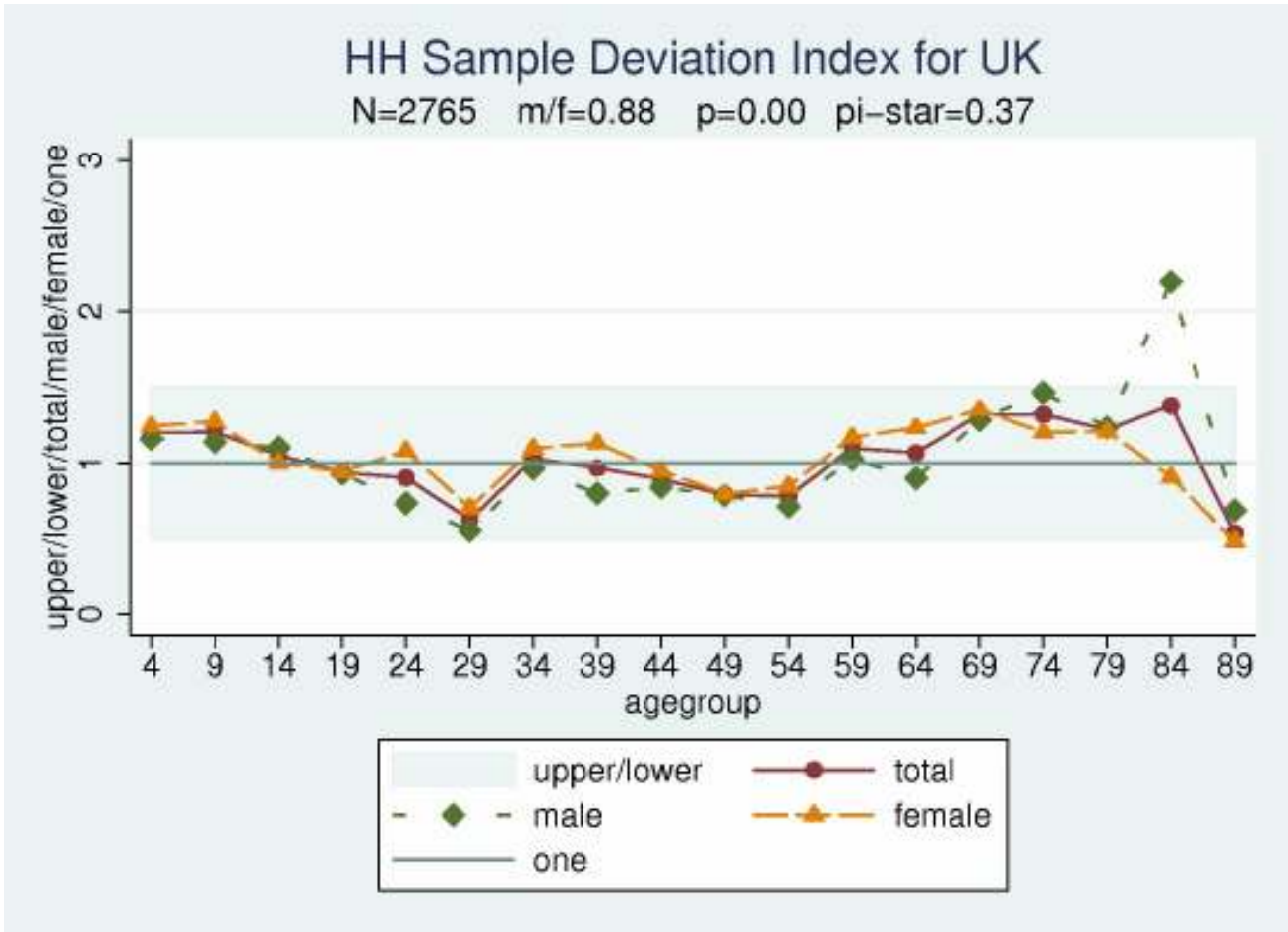
The questionnaire as well as the training material and data cleaning protocols used can be downloaded from the WHO WHS web site (<http://www.who.int/healthinfo/survey/en/index.html>) in the "Survey Instrument and Related Documents" section.

2.3.1 Sample deviation index



SDI

2.3.2 HH Sample deviation index



HDI

2.3.3 Response rate

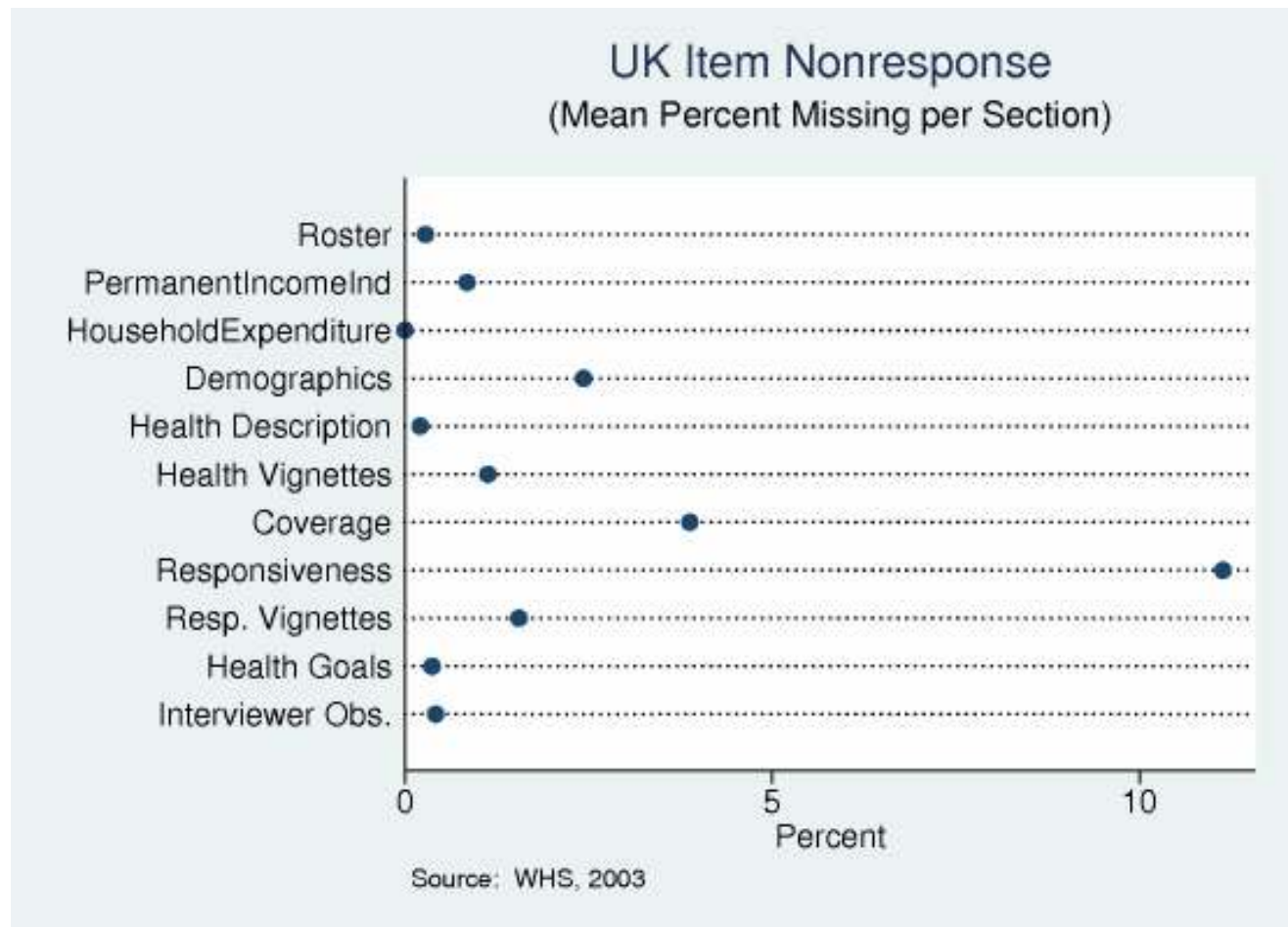
Household

| | |
|-------------|-------|
| Selected | 1,200 |
| Interviewed | 1,200 |
| Percentages | 100 |

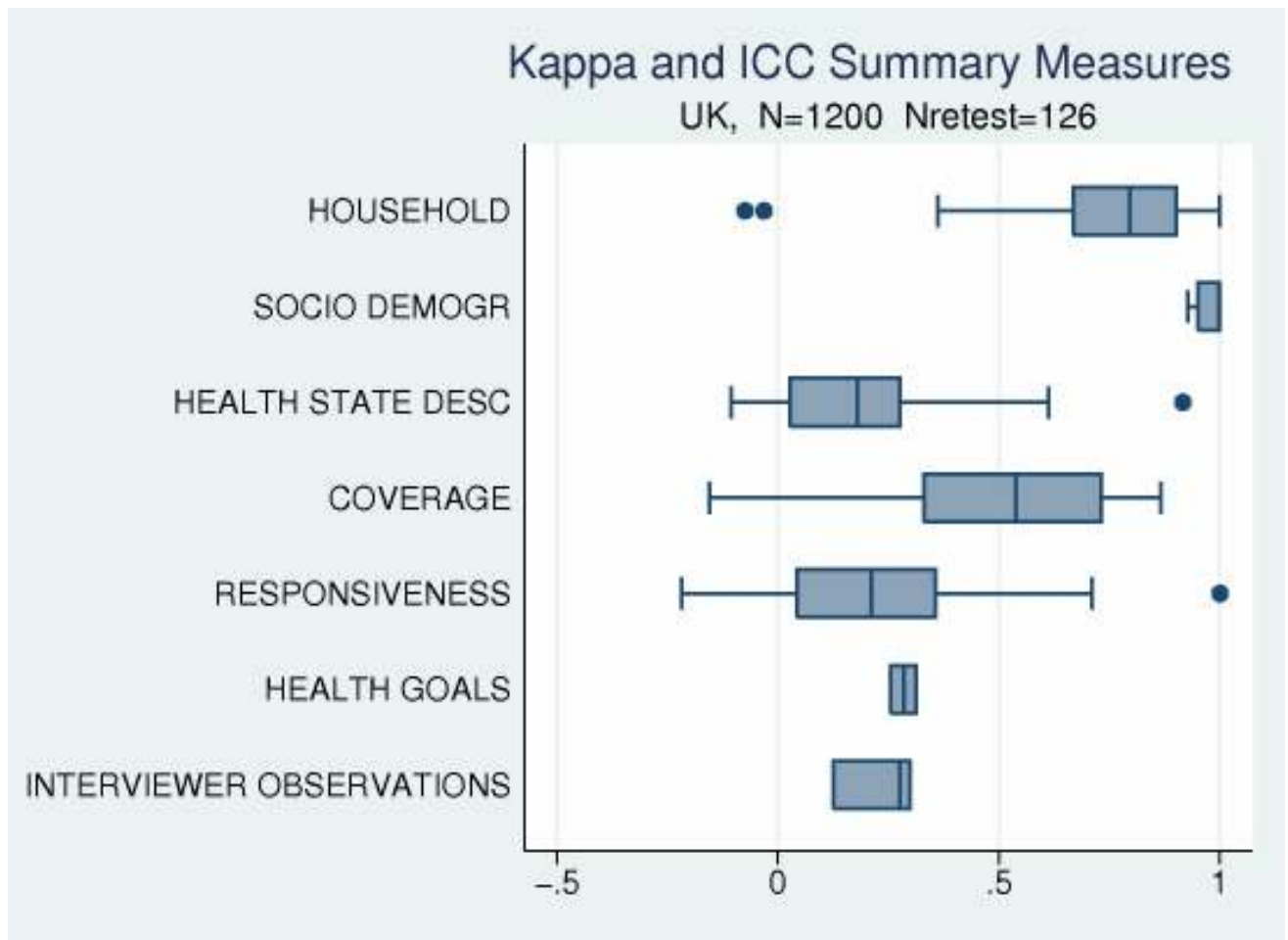
Individual

| | |
|-------------|-------|
| Selected | 1,200 |
| Interviewed | 1,200 |
| Percentages | 100 |

2.3.4 Missing data



2.3.5 Reliability



3.1 Household composition by residence and age groups according to income quintile

| | Percent Rural | SE | Mean Number of | | | | | | | | | |
|-------------|---------------|----|-------------------|----|--------------------|----|-------------------|----|----------------------|----|-------------------|----|
| | | | Household members | SE | Children < 2 years | SE | Children < 5years | SE | Children 5 -17 years | SE | Persons 18+ years | SE |
| Q1(poorest) | 5.4 | | 1.4 | | 0.0 | | 0.0 | | 0.1 | | 1.3 | |
| Q2 | 5.8 | | 2.0 | | 0.0 | | 0.2 | | 0.3 | | 1.5 | |
| Q3 | 5.8 | | 2.2 | | 0.1 | | 0.2 | | 0.3 | | 1.8 | |
| Q4 | 9.4 | | 2.6 | | 0.1 | | 0.2 | | 0.6 | | 1.8 | |
| Q5(richest) | 10.3 | | 3.3 | | 0.1 | | 0.2 | | 0.8 | | 2.2 | |
| All | 7.2 | | 2.3 | | 0.1 | | 0.2 | | 0.4 | | 1.7 | |

Note: table based on de jure members of household i.e. usual residents

Note: table is unweighted

3.2 Selected age distributions by income quintile

| | Females Age 18–49 | Persons Age 50+ | Persons Age 60+ |
|--------------|------------------------------|----------------------------|----------------------------|
| Q1 (poorest) | 39 | 222 | 195 |
| Q2 | 80 | 206 | 165 |
| Q3 | 110 | 196 | 139 |
| Q4 | 133 | 174 | 88 |
| Q5 (richest) | 175 | 147 | 59 |
| All | 537 | 945 | 646 |

Note: table based on de jure members of household i.e. usual residents

Note: table is unweighted

3.3 Characteristics of head of household by income quintile

| | Mean Age of Head | SE | Median Education of Head | Percent Female Head | SE |
|--------------|---------------------|----|--------------------------------|---------------------------|----|
| Q1 (poorest) | 63 | | 4 | 56.0 | |
| Q2 | 54 | | 5 | 45.0 | |
| Q3 | 51 | | 5 | 39.0 | |
| Q4 | 47 | | 5 | 31.0 | |
| Q5 (richest) | 45 | | 5 | 17.0 | |
| All | 52 | | 5 | 38.0 | |

Education

1=no formal education

2=less than primary school

3=primary school completed

4=secondary school completed

5=high school (or equivalent) completed

6=college/pre-university/university completed

7=post graduate degree completed

Note: table based on de jure members of household i.e. usual residents

Note: table is unweighted

3.4 Household population: percent distribution of the de jure population by age, residence, marital status and education according to sex

| | Male | SE | Female | SE | Missing | Total | SE |
|----------------------|---------|----|---------|----|---------|----------|----|
| Age | | | | | | | |
| 0-4 | 7.3 | | 6.7 | | | 7.00 | |
| 5-14 | 15.6 | | 13.4 | | | 14.50 | |
| 15-29 | 15.0 | | 15.5 | | | 15.30 | |
| 30-44 | 20.1 | | 22.4 | | | 21.30 | |
| 45-59 | 16.7 | | 16.7 | | | 16.70 | |
| 60-69 | 10.3 | | 11.7 | | | 11.10 | |
| 70-79 | 9.3 | | 9.5 | | | 9.40 | |
| 80+ | 4.5 | | 3.7 | | | 4.10 | |
| Missing | 1.1 | | 0.3 | | | 0.70 | |
| Residence | | | | | | | |
| Urban | 87.3 | | 88.8 | | | 88.10 | |
| Rural | 7.9 | | 6.7 | | | 7.30 | |
| Missing | 4.8 | | 4.5 | | | 4.60 | |
| Education | | | | | | | |
| NoFormal | 6.0 | | 5.6 | | | 5.80 | |
| LessthanPrimary | 10.2 | | 9.8 | | | 10.00 | |
| Primary | 10.3 | | 8.3 | | | 9.20 | |
| Secondary | 37.5 | | 41.2 | | | 39.40 | |
| HighSchool | 14.5 | | 13.3 | | | 13.90 | |
| College | 17.8 | | 18.8 | | | 18.30 | |
| PostGraduate | 3.7 | | 2.7 | | | 3.20 | |
| Missing | 0.1 | | 0.3 | | | 0.20 | |
| Total | 100.0 | | 100.0 | | | 100.00 | |
| Number | 1,307.0 | | 1,458.0 | | | 2,765.00 | |
| Number_of_Households | | | | | | 1,200.00 | |

Note: table is unweighted

3.5 Background characteristics of respondents: percent distribution of men and women by age, residence, marital status and education

| | Male | SE | Female | SE | Missing | Total | SE |
|------------------|-------|----|--------|----|---------|----------|----|
| Age | | | | | | | |
| 18-29 | 12.9 | | 16.8 | | | 15.30 | |
| 30-44 | 24.2 | | 31.3 | | | 28.70 | |
| 45-59 | 20.4 | | 18.5 | | | 19.20 | |
| 60-69 | 15.6 | | 15.8 | | | 15.80 | |
| 70-79 | 17.9 | | 11.9 | | | 14.10 | |
| 80+ | 8.6 | | 5.7 | | | 6.80 | |
| Missing | 0.5 | | 0.1 | | | 0.30 | |
| Residence | | | | | | | |
| Urban | 88.2 | | 88.7 | | | 88.50 | |
| Rural | 7.0 | | 6.7 | | | 6.80 | |
| Missing | 4.8 | | 4.6 | | | 4.70 | |
| Education | | | | | | | |
| NoFormal | 0.9 | | 0.7 | | | 0.80 | |
| LessthanPrimary | 0.2 | | 0.4 | | | 0.30 | |
| Primary | 2.7 | | 2.2 | | | 2.40 | |
| Secondary | 48.0 | | 52.5 | | | 50.80 | |
| HighSchool | 18.6 | | 16.1 | | | 17.00 | |
| College | 24.2 | | 24.0 | | | 24.10 | |
| PostGraduate | 5.4 | | 4.1 | | | 4.60 | |
| Missing | 0.0 | | 0.0 | | | 0.00 | |
| Total | 100.0 | | 100.0 | | | 100.00 | |
| Number | 442.0 | | 758.0 | | | 1,200.00 | |

Note: table is unweighted

5.09 Women's Cancer Screening

| | Total Females | Percent Females 18+ | PAP Smear | SE | M | Percent Females 40+ | Mammography / Breast Exam | SE | M |
|------------------------|------------------|------------------------|--------------|-----|-----|------------------------|------------------------------|-----|------|
| Residence | | | | | | | | | |
| Urban | 672 | 82.3 | 53.0 | 2.1 | 2.4 | 41.7 | 48.9 | 3.0 | 4.6 |
| Rural | 51 | 84.3 | 51.2 | 7.6 | 7.0 | 47.1 | 37.5 | 9.9 | 12.5 |
| Missing | 35 | | | | | | | | |
| Income_Quintile | | | | | | | | | |
| Q1(poorest) | 141 | 51.8 | 38.4 | 5.7 | 5.5 | 34.0 | 43.8 | 7.2 | 10.4 |
| Q2 | 135 | 78.5 | 53.8 | 4.8 | 2.8 | 37.8 | 56.9 | 6.9 | 5.9 |
| Q3 | 143 | 85.3 | 56.6 | 4.5 | 1.6 | 46.9 | 52.2 | 6.1 | 1.5 |
| Q4 | 144 | 94.4 | 57.4 | 4.2 | 2.9 | 47.2 | 45.6 | 6.0 | 5.9 |
| Q5(richest) | 147 | 100.0 | 53.1 | 4.1 | 2.0 | 45.6 | 41.8 | 6.0 | 4.5 |
| Missing | 48 | | | | | | | | |
| Age | | | | | | | | | |
| 18-29 | 127 | 16.8 | 46.5 | 4.4 | 0.0 | | | | |
| 30-39 | 178 | 23.5 | 57.3 | 3.7 | 2.2 | | | | |
| 40-49 | 105 | 13.9 | 60.0 | 4.8 | 4.8 | 13.9 | 8.6 | 2.7 | 6.7 |
| 50-59 | 94 | 12.4 | 66.0 | 4.9 | 2.1 | 12.4 | 68.1 | 4.8 | 2.1 |
| 60-69 | 120 | 15.8 | 39.2 | 4.5 | 5.8 | 15.8 | 65.8 | 4.3 | 5.8 |
| 70+ | 133 | 17.5 | 0.0 | 0.0 | | 17.5 | 0.0 | 0.0 | |
| Missing | 1 | | | | | | | | |
| Total | 758 | 82.3 | 53.4 | 2.0 | 2.9 | 42.1 | 47.6 | 2.8 | 5.0 |

M = % Missing of those with Pap Smear/Mammography SE= Standard Error of % with Pap Smear/Mammography

***Note: Values in the age row under the "Females 18 plus" and "Females 40 plus" columns are column percent values.

Women's Cancer Screening Indicators:

"Papsmear need" = % of all female respondents aged 18-69

"Papsmear" coverage = % of those female respondents aged 18-69 who self-reported receiving a pap smear test during pelvic examination in the last 3 years.

"Mammography need" = % of all female respondents aged 40-69

"Mammography" coverage = % of those female respondents aged 40-69 who self-reported receiving a mammography test or breast examination in the last 3 years.

****In several countries women above age 69 were asked the cancer screening questions, and for this reason they are included in the table. For countries that did not ask this questions of women above age 69, these values are expected to be missing.

5.10 Oral Health and Injuries

| | Oral Health Problems | | | | | Road Traffic Accidents | | | | Injury | | | |
|------------------------|----------------------|------|----------|------|-----|------------------------|----------|----|---|--------|----------|----|---|
| | Total | Need | Coverage | SE | M | Need | Coverage | SE | M | Need | Coverage | SE | M |
| Sex | | | | | | | | | | | | | |
| Female | 758 | 28.5 | 78.2 | 2.8 | 0.0 | | | | | | | | |
| Male | 442 | 23.5 | 78.8 | 4.0 | 0.0 | | | | | | | | |
| Missing | 0 | | | | | | | | | | | | |
| Residence | | | | | | | | | | | | | |
| Urban | 1,062 | 26.8 | 77.5 | 2.5 | 0.0 | | | | | | | | |
| Rural | 82 | 20.7 | 76.5 | 10.3 | 0.0 | | | | | | | | |
| Missing | 56 | | | | | | | | | | | | |
| Income_Quintile | | | | | | | | | | | | | |
| Q1(poorest) | 224 | 22.3 | 66.0 | 6.7 | 0.0 | | | | | | | | |
| Q2 | 224 | 25.9 | 74.1 | 5.8 | 0.0 | | | | | | | | |
| Q3 | 224 | 27.2 | 77.0 | 5.4 | 0.0 | | | | | | | | |
| Q4 | 224 | 25.4 | 84.2 | 4.8 | 0.0 | | | | | | | | |
| Q5(richest) | 224 | 29.9 | 82.1 | 4.7 | 0.0 | | | | | | | | |
| Missing | 80 | | | | | | | | | | | | |
| Age | | | | | | | | | | | | | |
| 18-29 | 184 | 28.8 | 66.0 | 6.5 | 0.0 | | | | | | | | |
| 30-44 | 344 | 26.5 | 82.4 | 4.0 | 0.0 | | | | | | | | |
| 45-59 | 230 | 32.2 | 81.1 | 4.6 | 0.0 | | | | | | | | |
| 60-69 | 189 | 28.6 | 79.6 | 5.5 | 0.0 | | | | | | | | |
| 70-79 | 169 | 16.0 | 81.5 | 7.5 | 0.0 | | | | | | | | |
| 80+ | 81 | 23.5 | 73.7 | 10.1 | 0.0 | | | | | | | | |
| Missing | 3 | | | | | | | | | | | | |
| Total | 1,200 | 26.7 | 78.4 | 2.3 | 0.0 | | | | | | | | |

M = % Missing of % Covered SE= Standard Error of % Covered

Indicators:

Oral Health:

"Need" = % of all respondents indicating any problems in the last 12 months with their mouth and/or teeth.

"Coverage" = % of respondents reporting problems with their mouth and teeth who indicated receiving dental or medical care in last 12 months.

Road Traffic Accident:

"Need" = % of all respondents indicating having suffered bodily injury from a road traffic accident in last 12 months.

"Coverage" = % of respondents reporting having suffered bodily injury from a road traffic accident in last 12 months who indicating having received treatment for their injuries on-site or at health facility within 1 hour of accident .

Injuries from Non-traffic Accidents:

"Need" = % of all respondents indicating having suffered bodily injury due to non-traffic accidents in last 12 months.

"Coverage" = % of respondents reporting having suffered bodily injury due to non-traffic accidents in last 12 months who indicating having received treatment for injuries on-site or at health facility within 1 hour of accident

5.11 Self Reported Non-Communicable Conditions

| | | Angina | | | | Osteo-Arthritis | | | | Asthma | | | | Diabetes | | | |
|-----------------|-------|--------|----------|------|-----|-----------------|----------|------|-----|--------|----------|------|-----|----------|----------|----|---|
| | Total | Need | Coverage | SE | M | Need | Coverage | SE | M | Need | Coverage | SE | M | Need | Coverage | SE | M |
| Sex | | | | | | | | | | | | | | | | | |
| Female | 758 | 6.1 | 84.8 | 5.3 | 0.0 | 26.8 | 61.1 | 3.4 | 1.0 | 16.9 | 53.9 | 4.4 | 0.0 | | | | |
| Male | 442 | 10.6 | 76.6 | 6.2 | 0.0 | 19.0 | 58.3 | 5.4 | 0.0 | 13.3 | 55.9 | 6.5 | 0.0 | | | | |
| Missing | 0 | | | | | | | | | | | | | | | | |
| Residence | | | | | | | | | | | | | | | | | |
| Urban | 1,062 | 8.0 | 81.2 | 4.2 | 0.0 | 25.0 | 59.2 | 3.0 | 0.8 | 16.1 | 54.4 | 3.8 | 0.0 | | | | |
| Rural | 82 | 7.3 | 83.3 | 15.2 | 0.0 | 14.6 | 75.0 | 12.5 | 0.0 | 11.0 | 55.6 | 16.6 | 0.0 | | | | |
| Missing | 56 | | | | | | | | | | | | | | | | |
| Income_Quintile | | | | | | | | | | | | | | | | | |
| Q1(poorest) | 224 | 12.1 | 85.2 | 6.8 | 0.0 | 36.6 | 63.4 | 5.3 | 1.2 | 12.9 | 65.5 | 8.8 | 0.0 | | | | |
| Q2 | 224 | 11.2 | 84.0 | 7.3 | 0.0 | 26.3 | 64.4 | 6.2 | 1.7 | 13.8 | 51.6 | 9.0 | 0.0 | | | | |
| Q3 | 224 | 10.7 | 83.3 | 7.6 | 0.0 | 25.9 | 60.3 | 6.4 | 0.0 | 14.7 | 51.5 | 8.7 | 0.0 | | | | |
| Q4 | 224 | 4.0 | 55.6 | 16.6 | 0.0 | 19.2 | 46.5 | 7.6 | 0.0 | 16.1 | 50.0 | 8.3 | 0.0 | | | | |
| Q5(richest) | 224 | 1.3 | 100.0 | 0.0 | 0.0 | 13.4 | 60.0 | 8.9 | 0.0 | 20.1 | 53.3 | 7.4 | 0.0 | | | | |
| Missing | 80 | | | | | | | | | | | | | | | | |
| Age | | | | | | | | | | | | | | | | | |
| 18-29 | 184 | 0.5 | 100.0 | 0.0 | 0.0 | 2.7 | 20.0 | 17.9 | 0.0 | 23.4 | 44.2 | 7.6 | 0.0 | | | | |
| 30-44 | 344 | 1.2 | 0.0 | 0.0 | 0.0 | 9.3 | 53.1 | 8.8 | 0.0 | 14.5 | 46.0 | 7.1 | 0.0 | | | | |
| 45-59 | 230 | 6.5 | 100.0 | 0.0 | 0.0 | 29.6 | 58.8 | 6.0 | 0.0 | 15.7 | 63.9 | 8.0 | 0.0 | | | | |
| 60-69 | 189 | 14.3 | 77.8 | 8.0 | 0.0 | 38.1 | 58.3 | 5.8 | 1.4 | 14.3 | 59.3 | 9.5 | 0.0 | | | | |
| 70-79 | 169 | 18.3 | 74.2 | 7.9 | 0.0 | 42.6 | 69.4 | 5.4 | 0.0 | 12.4 | 66.7 | 10.3 | 0.0 | | | | |
| 80+ | 81 | 18.5 | 100.0 | 0.0 | 0.0 | 45.7 | 62.2 | 8.0 | 2.7 | 12.3 | 70.0 | 14.5 | 0.0 | | | | |
| Missing | 3 | | | | | | | | | | | | | | | | |
| Total | 1,200 | 7.8 | 80.6 | 4.1 | 0.0 | 23.9 | 60.3 | 2.9 | 0.7 | 15.6 | 54.5 | 3.6 | 0.0 | | | | |

M = % Missing for Covered

SE= Standard Error of %Covered

Self Reported Non-Communicable Conditions Indicators:

"Need" = % of total respondents indicating having received a diagnosis of the condition (angina, arthritis, asthma, diabetes) in last 12 months.

"Coverage" = % of respondents with a self-reported condition (angina, arthritis, asthma, diabetes) indicating they have received treatment or screening for the condition in the last 2 weeks.

5.12 Mental Health Conditions

| | | Depression | | | | Schizophrenia | | | |
|-----------------|-------|------------|----------|------|-----|---------------|----------|----|---|
| | Total | Need | Coverage | SE | M | Need | Coverage | SE | M |
| Sex | | | | | | | | | |
| Female | 758 | 18.7 | 36.6 | 4.0 | 0.0 | | | | |
| Male | 442 | 10.6 | 44.7 | 7.3 | 0.0 | | | | |
| Missing | 0 | | | | | | | | |
| Residence | | | | | | | | | |
| Urban | 1,062 | 16.3 | 41.0 | 3.7 | 0.0 | | | | |
| Rural | 82 | 11.0 | 11.1 | 10.5 | 0.0 | | | | |
| Missing | 56 | | | | | | | | |
| Income Quintile | | | | | | | | | |
| Q1(poorest) | 224 | 17.0 | 31.6 | 7.5 | 0.0 | | | | |
| Q2 | 224 | 18.8 | 40.5 | 7.6 | 0.0 | | | | |
| Q3 | 224 | 18.3 | 36.6 | 7.5 | 0.0 | | | | |
| Q4 | 224 | 14.3 | 50.0 | 8.8 | 0.0 | | | | |
| Q5(richest) | 224 | 12.1 | 44.4 | 9.6 | 0.0 | | | | |
| Missing | 80 | | | | | | | | |
| Age | | | | | | | | | |
| 18-29 | 184 | 12.5 | 39.1 | 10.2 | 0.0 | | | | |
| 30-44 | 344 | 18.3 | 44.4 | 6.3 | 0.0 | | | | |
| 45-59 | 230 | 19.6 | 35.6 | 7.1 | 0.0 | | | | |
| 60-69 | 189 | 13.2 | 28.0 | 9.0 | 0.0 | | | | |
| 70-79 | 169 | 14.2 | 33.3 | 9.6 | 0.0 | | | | |
| 80+ | 81 | 9.9 | 62.5 | 17.1 | 0.0 | | | | |
| Missing | 3 | | | | | | | | |
| Total | 1,200 | 15.8 | 38.6 | 3.5 | 0.0 | | | | |

M = % Missing for Covered

SE= Standard Error of %Covered

Mental Health Conditions Indicators:

"Need" = % of total respondents indicating having received a diagnosis of the condition (depression, schizophrenia) in last 12 months.

"Coverage" = % of respondents with a self-reported condition (depression, schizophrenia) indicating they have received treatment or screening for the condition in the last 2 weeks.

6.01 In general, rate your health today - q2000

| | Very Good | SE | Good | SE | Moderate | SE | Bad | SE | Very Bad | SE | Missing | SE | N |
|------------------|-----------|-----|-------|-----|----------|-----|------|-----|----------|-----|---------|-----|-------|
| Gender | | | | | | | | | | | | | |
| Male | 26.0 | 0.0 | 43.0 | 0.0 | 21.3 | 0.0 | 7.2 | 0.0 | 2.0 | 0.0 | 0.5 | 0.0 | 442 |
| Female | 26.8 | 0.0 | 40.6 | 0.0 | 24.3 | 0.0 | 6.6 | 0.0 | 1.1 | 0.0 | 0.7 | 0.0 | 758 |
| M | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | |
| Residence | | | | | | | | | | | | | |
| Urban | 26.2 | 0.0 | 40.6 | 0.0 | 23.6 | 0.0 | 7.3 | 0.0 | 1.6 | 0.0 | 0.7 | 0.0 | 1,062 |
| Rural | 30.5 | 0.0 | 46.3 | 0.0 | 18.3 | 0.0 | 4.9 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 82 |
| M | 26.8 | 0.0 | 51.8 | 0.0 | 21.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 56 |
| Income | | | | | | | | | | | | | |
| Q1(poorest) | 16.5 | 0.0 | 40.2 | 0.0 | 32.6 | 0.0 | 8.9 | 0.0 | 0.9 | 0.0 | 0.9 | 0.0 | 224 |
| Q2 | 26.3 | 0.0 | 36.2 | 0.0 | 27.7 | 0.0 | 6.3 | 0.0 | 2.2 | 0.0 | 1.3 | 0.0 | 224 |
| Q3 | 25.0 | 0.0 | 37.9 | 0.0 | 25.4 | 0.0 | 8.9 | 0.0 | 2.2 | 0.0 | 0.4 | 0.0 | 224 |
| Q4 | 31.7 | 0.0 | 44.6 | 0.0 | 16.1 | 0.0 | 5.8 | 0.0 | 1.8 | 0.0 | 0.0 | 0.0 | 224 |
| Q5(richest) | 32.6 | 0.0 | 46.4 | 0.0 | 14.3 | 0.0 | 5.8 | 0.0 | 0.4 | 0.0 | 0.4 | 0.0 | 224 |
| M | 27.5 | 0.0 | 47.5 | 0.0 | 22.5 | 0.0 | 2.5 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 80 |
| Age | | | | | | | | | | | | | |
| 18-29 | 38.0 | 0.0 | 41.3 | 0.0 | 15.2 | 0.0 | 3.3 | 0.0 | 1.1 | 0.0 | 1.1 | 0.0 | 184 |
| 30-44 | 33.7 | 0.0 | 42.7 | 0.0 | 16.3 | 0.0 | 6.1 | 0.0 | 0.3 | 0.0 | 0.9 | 0.0 | 344 |
| 45-59 | 21.7 | 0.0 | 42.2 | 0.0 | 25.7 | 0.0 | 7.4 | 0.0 | 3.0 | 0.0 | 0.0 | 0.0 | 230 |
| 60-69 | 24.3 | 0.0 | 39.2 | 0.0 | 28.6 | 0.0 | 6.3 | 0.0 | 1.6 | 0.0 | 0.0 | 0.0 | 189 |
| 70-79 | 12.4 | 0.0 | 42.0 | 0.0 | 29.6 | 0.0 | 14.2 | 0.0 | 1.2 | 0.0 | 0.6 | 0.0 | 169 |
| 80+ | 17.3 | 0.0 | 39.5 | 0.0 | 37.0 | 0.0 | 2.5 | 0.0 | 2.5 | 0.0 | 1.2 | 0.0 | 81 |
| M | 33.3 | 0.0 | 33.3 | 0.0 | 33.3 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 3 |
| All | 318.0 | 0.0 | 498.0 | 0.0 | 278.0 | 0.0 | 82.0 | 0.0 | 17.0 | 0.0 | 7.0 | 0.0 | 1,200 |

6.03 Difficulty with 'moving around' in last 30 days - q2010

| | None | SE | Mild | SE | Moderate | SE | Sever | SE | Extreme/ Cannot do | SE | Missing | SE | N |
|------------------|-------|-----|-------|-----|----------|-----|-------|-----|-----------------------|-----|---------|-----|-------|
| Gender | | | | | | | | | | | | | |
| Male | 67.4 | 0.0 | 10.2 | 0.0 | 15.6 | 0.0 | 5.7 | 0.0 | 1.1 | 0.0 | 0.0 | 0.0 | 442 |
| Female | 68.7 | 0.0 | 8.4 | 0.0 | 15.7 | 0.0 | 6.2 | 0.0 | 0.9 | 0.0 | 0.0 | 0.0 | 758 |
| M | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | |
| Residence | | | | | | | | | | | | | |
| Urban | 67.5 | 0.0 | 9.1 | 0.0 | 15.8 | 0.0 | 6.5 | 0.0 | 1.0 | 0.0 | 0.0 | 0.0 | 1,062 |
| Rural | 68.3 | 0.0 | 13.4 | 0.0 | 15.9 | 0.0 | 2.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 82 |
| M | 82.1 | 0.0 | 1.8 | 0.0 | 12.5 | 0.0 | 1.8 | 0.0 | 1.8 | 0.0 | 0.0 | 0.0 | 56 |
| Income | | | | | | | | | | | | | |
| Q1(poorest) | 56.7 | 0.0 | 11.6 | 0.0 | 21.4 | 0.0 | 8.0 | 0.0 | 2.2 | 0.0 | 0.0 | 0.0 | 224 |
| Q2 | 65.6 | 0.0 | 9.8 | 0.0 | 17.0 | 0.0 | 6.7 | 0.0 | 0.9 | 0.0 | 0.0 | 0.0 | 224 |
| Q3 | 66.5 | 0.0 | 6.7 | 0.0 | 17.9 | 0.0 | 7.6 | 0.0 | 1.3 | 0.0 | 0.0 | 0.0 | 224 |
| Q4 | 71.4 | 0.0 | 10.3 | 0.0 | 13.8 | 0.0 | 4.0 | 0.0 | 0.4 | 0.0 | 0.0 | 0.0 | 224 |
| Q5(richest) | 76.8 | 0.0 | 8.9 | 0.0 | 8.9 | 0.0 | 5.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 224 |
| M | 80.0 | 0.0 | 3.8 | 0.0 | 13.8 | 0.0 | 1.3 | 0.0 | 1.3 | 0.0 | 0.0 | 0.0 | 80 |
| Age | | | | | | | | | | | | | |
| 18-29 | 89.7 | 0.0 | 4.9 | 0.0 | 3.8 | 0.0 | 1.6 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 184 |
| 30-44 | 81.7 | 0.0 | 5.5 | 0.0 | 9.0 | 0.0 | 3.5 | 0.0 | 0.3 | 0.0 | 0.0 | 0.0 | 344 |
| 45-59 | 64.3 | 0.0 | 11.7 | 0.0 | 15.7 | 0.0 | 7.8 | 0.0 | 0.4 | 0.0 | 0.0 | 0.0 | 230 |
| 60-69 | 59.8 | 0.0 | 12.2 | 0.0 | 18.5 | 0.0 | 7.9 | 0.0 | 1.6 | 0.0 | 0.0 | 0.0 | 189 |
| 70-79 | 45.6 | 0.0 | 10.7 | 0.0 | 32.0 | 0.0 | 10.7 | 0.0 | 1.2 | 0.0 | 0.0 | 0.0 | 169 |
| 80+ | 40.7 | 0.0 | 16.0 | 0.0 | 30.9 | 0.0 | 7.4 | 0.0 | 4.9 | 0.0 | 0.0 | 0.0 | 81 |
| M | 66.7 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 33.3 | 0.0 | 0.0 | 0.0 | 3 |
| All | 819.0 | 0.0 | 109.0 | 0.0 | 188.0 | 0.0 | 72.0 | 0.0 | 12.0 | 0.0 | | 0.0 | 1,200 |

6.05 Difficulty with 'self-care' in last 30 days - q2020

| | None | SE | Mild | SE | Moderate | SE | Sever | SE | Extreme/ Cannot do | SE | Missing | SE | N |
|------------------|---------|-----|------|-----|----------|-----|-------|-----|-----------------------|-----|---------|-----|-------|
| Gender | | | | | | | | | | | | | |
| Male | 86.9 | 0.0 | 5.7 | 0.0 | 5.4 | 0.0 | 1.6 | 0.0 | 0.5 | 0.0 | 0.0 | 0.0 | 442 |
| Female | 88.8 | 0.0 | 5.5 | 0.0 | 4.4 | 0.0 | 0.8 | 0.0 | 0.5 | 0.0 | 0.0 | 0.0 | 758 |
| M | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | |
| Residence | | | | | | | | | | | | | |
| Urban | 87.1 | 0.0 | 5.9 | 0.0 | 5.3 | 0.0 | 1.1 | 0.0 | 0.6 | 0.0 | 0.0 | 0.0 | 1,062 |
| Rural | 96.3 | 0.0 | 1.2 | 0.0 | 1.2 | 0.0 | 1.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 82 |
| M | 94.6 | 0.0 | 5.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 56 |
| Income | | | | | | | | | | | | | |
| Q1(poorest) | 81.7 | 0.0 | 6.7 | 0.0 | 7.6 | 0.0 | 2.2 | 0.0 | 1.8 | 0.0 | 0.0 | 0.0 | 224 |
| Q2 | 87.5 | 0.0 | 6.7 | 0.0 | 5.4 | 0.0 | 0.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 224 |
| Q3 | 85.3 | 0.0 | 6.3 | 0.0 | 7.1 | 0.0 | 0.9 | 0.0 | 0.4 | 0.0 | 0.0 | 0.0 | 224 |
| Q4 | 90.2 | 0.0 | 4.5 | 0.0 | 4.0 | 0.0 | 0.9 | 0.0 | 0.4 | 0.0 | 0.0 | 0.0 | 224 |
| Q5(richest) | 93.3 | 0.0 | 4.5 | 0.0 | 0.9 | 0.0 | 1.3 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 224 |
| M | 95.0 | 0.0 | 3.8 | 0.0 | 1.3 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 80 |
| Age | | | | | | | | | | | | | |
| 18-29 | 96.2 | 0.0 | 1.1 | 0.0 | 2.7 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 184 |
| 30-44 | 93.9 | 0.0 | 4.1 | 0.0 | 1.2 | 0.0 | 0.9 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 344 |
| 45-59 | 84.3 | 0.0 | 4.3 | 0.0 | 8.7 | 0.0 | 2.2 | 0.0 | 0.4 | 0.0 | 0.0 | 0.0 | 230 |
| 60-69 | 85.7 | 0.0 | 7.9 | 0.0 | 5.3 | 0.0 | 0.5 | 0.0 | 0.5 | 0.0 | 0.0 | 0.0 | 189 |
| 70-79 | 81.1 | 0.0 | 8.9 | 0.0 | 7.7 | 0.0 | 1.8 | 0.0 | 0.6 | 0.0 | 0.0 | 0.0 | 169 |
| 80+ | 75.3 | 0.0 | 13.6 | 0.0 | 6.2 | 0.0 | 1.2 | 0.0 | 3.7 | 0.0 | 0.0 | 0.0 | 81 |
| M | 100.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 3 |
| All | 1,057.0 | 0.0 | 67.0 | 0.0 | 57.0 | 0.0 | 13.0 | 0.0 | 6.0 | 0.0 | | 0.0 | 1,200 |

6.07 Amount of 'bodily aches or pains' in last 30 days - q2030

| | None | SE | Mild | SE | Moderate | SE | Sever | SE | Extreme/ Cannot do | SE | Missing | SE | N |
|------------------|-------|-----|-------|-----|----------|-----|-------|-----|-----------------------|-----|---------|-----|-------|
| Gender | | | | | | | | | | | | | |
| Male | 46.4 | 0.0 | 22.2 | 0.0 | 18.6 | 0.0 | 11.8 | 0.0 | 1.1 | 0.0 | 0.0 | 0.0 | 442 |
| Female | 44.7 | 0.0 | 22.7 | 0.0 | 19.7 | 0.0 | 11.9 | 0.0 | 1.1 | 0.0 | 0.0 | 0.0 | 758 |
| M | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | |
| Residence | | | | | | | | | | | | | |
| Urban | 45.4 | 0.0 | 21.8 | 0.0 | 19.6 | 0.0 | 12.1 | 0.0 | 1.0 | 0.0 | 0.0 | 0.0 | 1,062 |
| Rural | 39.0 | 0.0 | 25.6 | 0.0 | 22.0 | 0.0 | 13.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 82 |
| M | 53.6 | 0.0 | 30.4 | 0.0 | 8.9 | 0.0 | 3.6 | 0.0 | 3.6 | 0.0 | 0.0 | 0.0 | 56 |
| Income | | | | | | | | | | | | | |
| Q1(poorest) | 38.4 | 0.0 | 22.8 | 0.0 | 24.6 | 0.0 | 12.1 | 0.0 | 2.2 | 0.0 | 0.0 | 0.0 | 224 |
| Q2 | 41.5 | 0.0 | 25.4 | 0.0 | 20.5 | 0.0 | 12.1 | 0.0 | 0.4 | 0.0 | 0.0 | 0.0 | 224 |
| Q3 | 45.5 | 0.0 | 18.8 | 0.0 | 18.3 | 0.0 | 17.0 | 0.0 | 0.4 | 0.0 | 0.0 | 0.0 | 224 |
| Q4 | 47.8 | 0.0 | 23.7 | 0.0 | 19.2 | 0.0 | 8.5 | 0.0 | 0.9 | 0.0 | 0.0 | 0.0 | 224 |
| Q5(richest) | 53.6 | 0.0 | 19.2 | 0.0 | 15.2 | 0.0 | 11.2 | 0.0 | 0.9 | 0.0 | 0.0 | 0.0 | 224 |
| M | 45.0 | 0.0 | 30.0 | 0.0 | 15.0 | 0.0 | 7.5 | 0.0 | 2.5 | 0.0 | 0.0 | 0.0 | 80 |
| Age | | | | | | | | | | | | | |
| 18-29 | 66.3 | 0.0 | 20.1 | 0.0 | 9.8 | 0.0 | 3.3 | 0.0 | 0.5 | 0.0 | 0.0 | 0.0 | 184 |
| 30-44 | 57.8 | 0.0 | 20.6 | 0.0 | 11.9 | 0.0 | 9.3 | 0.0 | 0.3 | 0.0 | 0.0 | 0.0 | 344 |
| 45-59 | 37.0 | 0.0 | 22.6 | 0.0 | 21.7 | 0.0 | 17.0 | 0.0 | 1.7 | 0.0 | 0.0 | 0.0 | 230 |
| 60-69 | 36.5 | 0.0 | 21.2 | 0.0 | 23.8 | 0.0 | 18.0 | 0.0 | 0.5 | 0.0 | 0.0 | 0.0 | 189 |
| 70-79 | 28.4 | 0.0 | 27.2 | 0.0 | 26.6 | 0.0 | 16.0 | 0.0 | 1.8 | 0.0 | 0.0 | 0.0 | 169 |
| 80+ | 24.7 | 0.0 | 29.6 | 0.0 | 38.3 | 0.0 | 4.9 | 0.0 | 2.5 | 0.0 | 0.0 | 0.0 | 81 |
| M | 33.3 | 0.0 | 0.0 | 0.0 | 33.3 | 0.0 | 0.0 | 0.0 | 33.3 | 0.0 | 0.0 | 0.0 | 3 |
| All | 544.0 | 0.0 | 270.0 | 0.0 | 231.0 | 0.0 | 142.0 | 0.0 | 13.0 | 0.0 | | 0.0 | 1,200 |

6.09 Difficulty with 'concentrating or remembering things' in last 30 days - q2050

| | None | SE | Mild | SE | Moderate | SE | Sever | SE | Extreme/ Cannot do | SE | Missing | SE | N |
|------------------|-------|-----|-------|-----|----------|-----|-------|-----|-----------------------|-----|---------|-----|-------|
| Gender | | | | | | | | | | | | | |
| Male | 68.8 | 0.0 | 17.9 | 0.0 | 9.3 | 0.0 | 3.4 | 0.0 | 0.7 | 0.0 | 0.0 | 0.0 | 442 |
| Female | 68.6 | 0.0 | 19.1 | 0.0 | 9.5 | 0.0 | 2.2 | 0.0 | 0.4 | 0.0 | 0.1 | 0.0 | 758 |
| M | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | |
| Residence | | | | | | | | | | | | | |
| Urban | 67.9 | 0.0 | 19.3 | 0.0 | 9.6 | 0.0 | 2.5 | 0.0 | 0.6 | 0.0 | 0.1 | 0.0 | 1,062 |
| Rural | 74.4 | 0.0 | 13.4 | 0.0 | 7.3 | 0.0 | 4.9 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 82 |
| M | 75.0 | 0.0 | 14.3 | 0.0 | 8.9 | 0.0 | 1.8 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 56 |
| Income | | | | | | | | | | | | | |
| Q1(poorest) | 63.4 | 0.0 | 23.7 | 0.0 | 10.3 | 0.0 | 2.2 | 0.0 | 0.4 | 0.0 | 0.0 | 0.0 | 224 |
| Q2 | 63.8 | 0.0 | 21.0 | 0.0 | 12.1 | 0.0 | 3.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 224 |
| Q3 | 68.3 | 0.0 | 16.5 | 0.0 | 11.2 | 0.0 | 4.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 224 |
| Q4 | 73.7 | 0.0 | 16.5 | 0.0 | 7.6 | 0.0 | 1.3 | 0.0 | 0.9 | 0.0 | 0.0 | 0.0 | 224 |
| Q5(richest) | 73.7 | 0.0 | 15.6 | 0.0 | 6.7 | 0.0 | 2.7 | 0.0 | 1.3 | 0.0 | 0.0 | 0.0 | 224 |
| M | 70.0 | 0.0 | 18.8 | 0.0 | 7.5 | 0.0 | 2.5 | 0.0 | 0.0 | 0.0 | 1.3 | 0.0 | 80 |
| Age | | | | | | | | | | | | | |
| 18-29 | 79.3 | 0.0 | 10.3 | 0.0 | 7.6 | 0.0 | 2.2 | 0.0 | 0.5 | 0.0 | 0.0 | 0.0 | 184 |
| 30-44 | 74.7 | 0.0 | 13.4 | 0.0 | 8.1 | 0.0 | 2.9 | 0.0 | 0.6 | 0.0 | 0.3 | 0.0 | 344 |
| 45-59 | 70.9 | 0.0 | 13.5 | 0.0 | 10.9 | 0.0 | 3.9 | 0.0 | 0.9 | 0.0 | 0.0 | 0.0 | 230 |
| 60-69 | 65.1 | 0.0 | 24.9 | 0.0 | 7.4 | 0.0 | 2.6 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 189 |
| 70-79 | 54.4 | 0.0 | 31.4 | 0.0 | 13.0 | 0.0 | 1.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 169 |
| 80+ | 51.9 | 0.0 | 33.3 | 0.0 | 12.3 | 0.0 | 1.2 | 0.0 | 1.2 | 0.0 | 0.0 | 0.0 | 81 |
| M | 33.3 | 0.0 | 33.3 | 0.0 | 0.0 | 0.0 | 33.3 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 3 |
| All | 824.0 | 0.0 | 224.0 | 0.0 | 113.0 | 0.0 | 32.0 | 0.0 | 6.0 | 0.0 | 1.0 | 0.0 | 1,200 |

6.11 Difficulty with 'personal relationships or participation in the community' in last 30 days - q2060

| | None | SE | Mild | SE | Moderate | SE | Sever | SE | Extreme/ Cannot do | SE | Missing | SE | N |
|------------------|---------|-----|------|-----|----------|-----|-------|-----|-----------------------|-----|---------|-----|-------|
| Gender | | | | | | | | | | | | | |
| Male | 87.8 | 0.0 | 3.8 | 0.0 | 5.0 | 0.0 | 2.7 | 0.0 | 0.2 | 0.0 | 0.5 | 0.0 | 442 |
| Female | 87.9 | 0.0 | 5.9 | 0.0 | 4.1 | 0.0 | 1.2 | 0.0 | 0.5 | 0.0 | 0.4 | 0.0 | 758 |
| M | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | |
| Residence | | | | | | | | | | | | | |
| Urban | 87.7 | 0.0 | 5.2 | 0.0 | 4.3 | 0.0 | 1.9 | 0.0 | 0.5 | 0.0 | 0.5 | 0.0 | 1,062 |
| Rural | 90.2 | 0.0 | 4.9 | 0.0 | 4.9 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 82 |
| M | 87.5 | 0.0 | 5.4 | 0.0 | 5.4 | 0.0 | 1.8 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 56 |
| Income | | | | | | | | | | | | | |
| Q1(poorest) | 84.4 | 0.0 | 6.7 | 0.0 | 4.5 | 0.0 | 2.7 | 0.0 | 0.9 | 0.0 | 0.9 | 0.0 | 224 |
| Q2 | 83.9 | 0.0 | 7.1 | 0.0 | 5.4 | 0.0 | 2.7 | 0.0 | 0.0 | 0.0 | 0.9 | 0.0 | 224 |
| Q3 | 89.3 | 0.0 | 4.9 | 0.0 | 5.4 | 0.0 | 0.0 | 0.0 | 0.4 | 0.0 | 0.0 | 0.0 | 224 |
| Q4 | 92.4 | 0.0 | 4.0 | 0.0 | 2.2 | 0.0 | 0.4 | 0.0 | 0.9 | 0.0 | 0.0 | 0.0 | 224 |
| Q5(richest) | 89.3 | 0.0 | 3.1 | 0.0 | 4.5 | 0.0 | 2.7 | 0.0 | 0.0 | 0.0 | 0.4 | 0.0 | 224 |
| M | 87.5 | 0.0 | 5.0 | 0.0 | 5.0 | 0.0 | 2.5 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 80 |
| Age | | | | | | | | | | | | | |
| 18-29 | 90.2 | 0.0 | 2.7 | 0.0 | 6.0 | 0.0 | 0.5 | 0.0 | 0.5 | 0.0 | 0.0 | 0.0 | 184 |
| 30-44 | 89.2 | 0.0 | 4.7 | 0.0 | 3.8 | 0.0 | 2.3 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 344 |
| 45-59 | 84.8 | 0.0 | 5.2 | 0.0 | 7.8 | 0.0 | 1.3 | 0.0 | 0.9 | 0.0 | 0.0 | 0.0 | 230 |
| 60-69 | 91.5 | 0.0 | 4.8 | 0.0 | 1.1 | 0.0 | 2.1 | 0.0 | 0.0 | 0.0 | 0.5 | 0.0 | 189 |
| 70-79 | 89.9 | 0.0 | 5.3 | 0.0 | 2.4 | 0.0 | 0.6 | 0.0 | 0.6 | 0.0 | 1.2 | 0.0 | 169 |
| 80+ | 72.8 | 0.0 | 13.6 | 0.0 | 4.9 | 0.0 | 4.9 | 0.0 | 1.2 | 0.0 | 2.5 | 0.0 | 81 |
| M | 66.7 | 0.0 | 0.0 | 0.0 | 33.3 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 3 |
| All | 1,054.0 | 0.0 | 62.0 | 0.0 | 53.0 | 0.0 | 21.0 | 0.0 | 5.0 | 0.0 | 5.0 | 0.0 | 1,200 |

6.13 Difficulty with 'seeing and recognizing a person you know across the road (20m)' in last 30 days - q2071

| | None | SE | Mild | SE | Moderate | SE | Sever | SE | Extreme/ Cannot do | SE | Missing | SE | N |
|------------------|---------|-----|------|-----|----------|-----|-------|-----|-----------------------|-----|---------|-----|-------|
| Gender | | | | | | | | | | | | | |
| Male | 88.2 | 0.0 | 4.5 | 0.0 | 4.8 | 0.0 | 1.4 | 0.0 | 0.7 | 0.0 | 0.5 | 0.0 | 442 |
| Female | 88.1 | 0.0 | 6.2 | 0.0 | 2.9 | 0.0 | 1.7 | 0.0 | 0.4 | 0.0 | 0.7 | 0.0 | 758 |
| M | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | |
| Residence | | | | | | | | | | | | | |
| Urban | 87.9 | 0.0 | 5.5 | 0.0 | 3.8 | 0.0 | 1.6 | 0.0 | 0.6 | 0.0 | 0.7 | 0.0 | 1,062 |
| Rural | 89.0 | 0.0 | 8.5 | 0.0 | 1.2 | 0.0 | 1.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 82 |
| M | 91.1 | 0.0 | 3.6 | 0.0 | 3.6 | 0.0 | 1.8 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 56 |
| Income | | | | | | | | | | | | | |
| Q1(poorest) | 82.6 | 0.0 | 8.0 | 0.0 | 4.9 | 0.0 | 2.7 | 0.0 | 1.8 | 0.0 | 0.0 | 0.0 | 224 |
| Q2 | 84.8 | 0.0 | 7.6 | 0.0 | 4.9 | 0.0 | 1.8 | 0.0 | 0.4 | 0.0 | 0.4 | 0.0 | 224 |
| Q3 | 86.6 | 0.0 | 6.3 | 0.0 | 3.1 | 0.0 | 2.2 | 0.0 | 0.4 | 0.0 | 1.3 | 0.0 | 224 |
| Q4 | 93.3 | 0.0 | 2.7 | 0.0 | 3.1 | 0.0 | 0.4 | 0.0 | 0.0 | 0.0 | 0.4 | 0.0 | 224 |
| Q5(richest) | 91.5 | 0.0 | 4.5 | 0.0 | 2.2 | 0.0 | 0.9 | 0.0 | 0.0 | 0.0 | 0.9 | 0.0 | 224 |
| M | 93.8 | 0.0 | 2.5 | 0.0 | 2.5 | 0.0 | 1.3 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 80 |
| Age | | | | | | | | | | | | | |
| 18-29 | 90.8 | 0.0 | 4.9 | 0.0 | 2.7 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 1.6 | 0.0 | 184 |
| 30-44 | 92.4 | 0.0 | 2.6 | 0.0 | 2.9 | 0.0 | 1.5 | 0.0 | 0.0 | 0.0 | 0.6 | 0.0 | 344 |
| 45-59 | 89.1 | 0.0 | 3.5 | 0.0 | 3.5 | 0.0 | 2.2 | 0.0 | 1.3 | 0.0 | 0.4 | 0.0 | 230 |
| 60-69 | 84.1 | 0.0 | 10.1 | 0.0 | 3.7 | 0.0 | 1.1 | 0.0 | 0.5 | 0.0 | 0.5 | 0.0 | 189 |
| 70-79 | 85.8 | 0.0 | 6.5 | 0.0 | 5.3 | 0.0 | 1.8 | 0.0 | 0.6 | 0.0 | 0.0 | 0.0 | 169 |
| 80+ | 76.5 | 0.0 | 13.6 | 0.0 | 3.7 | 0.0 | 4.9 | 0.0 | 1.2 | 0.0 | 0.0 | 0.0 | 81 |
| M | 66.7 | 0.0 | 0.0 | 0.0 | 33.3 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 3 |
| All | 1,058.0 | 0.0 | 67.0 | 0.0 | 43.0 | 0.0 | 19.0 | 0.0 | 6.0 | 0.0 | 7.0 | 0.0 | 1,200 |

6.15 Problem with 'sleeping' in last 30 days - q2080

| | None | SE | Mild | SE | Moderate | SE | Sever | SE | Extreme/ Cannot do | SE | Missing | SE | N |
|------------------|-------|-----|-------|-----|----------|-----|-------|-----|-----------------------|-----|---------|-----|-------|
| Gender | | | | | | | | | | | | | |
| Male | 62.4 | 0.0 | 13.3 | 0.0 | 14.5 | 0.0 | 7.7 | 0.0 | 1.8 | 0.0 | 0.2 | 0.0 | 442 |
| Female | 52.1 | 0.0 | 18.3 | 0.0 | 17.2 | 0.0 | 9.0 | 0.0 | 3.3 | 0.0 | 0.1 | 0.0 | 758 |
| M | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | |
| Residence | | | | | | | | | | | | | |
| Urban | 55.7 | 0.0 | 17.0 | 0.0 | 15.9 | 0.0 | 8.2 | 0.0 | 2.9 | 0.0 | 0.2 | 0.0 | 1,062 |
| Rural | 57.3 | 0.0 | 8.5 | 0.0 | 18.3 | 0.0 | 13.4 | 0.0 | 2.4 | 0.0 | 0.0 | 0.0 | 82 |
| M | 57.1 | 0.0 | 17.9 | 0.0 | 17.9 | 0.0 | 7.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 56 |
| Income | | | | | | | | | | | | | |
| Q1(poorest) | 51.8 | 0.0 | 21.9 | 0.0 | 16.5 | 0.0 | 5.8 | 0.0 | 4.0 | 0.0 | 0.0 | 0.0 | 224 |
| Q2 | 55.4 | 0.0 | 16.5 | 0.0 | 12.5 | 0.0 | 12.9 | 0.0 | 2.7 | 0.0 | 0.0 | 0.0 | 224 |
| Q3 | 53.6 | 0.0 | 13.8 | 0.0 | 21.0 | 0.0 | 8.9 | 0.0 | 2.7 | 0.0 | 0.0 | 0.0 | 224 |
| Q4 | 54.5 | 0.0 | 14.7 | 0.0 | 19.2 | 0.0 | 7.1 | 0.0 | 4.0 | 0.0 | 0.4 | 0.0 | 224 |
| Q5(richest) | 64.3 | 0.0 | 14.7 | 0.0 | 11.6 | 0.0 | 7.6 | 0.0 | 1.3 | 0.0 | 0.4 | 0.0 | 224 |
| M | 56.3 | 0.0 | 18.8 | 0.0 | 16.3 | 0.0 | 8.8 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 80 |
| Age | | | | | | | | | | | | | |
| 18-29 | 64.7 | 0.0 | 14.1 | 0.0 | 9.8 | 0.0 | 8.7 | 0.0 | 1.6 | 0.0 | 1.1 | 0.0 | 184 |
| 30-44 | 59.3 | 0.0 | 11.6 | 0.0 | 16.9 | 0.0 | 8.7 | 0.0 | 3.5 | 0.0 | 0.0 | 0.0 | 344 |
| 45-59 | 52.6 | 0.0 | 15.2 | 0.0 | 20.4 | 0.0 | 8.3 | 0.0 | 3.5 | 0.0 | 0.0 | 0.0 | 230 |
| 60-69 | 55.0 | 0.0 | 20.6 | 0.0 | 13.8 | 0.0 | 7.9 | 0.0 | 2.6 | 0.0 | 0.0 | 0.0 | 189 |
| 70-79 | 46.7 | 0.0 | 21.3 | 0.0 | 20.1 | 0.0 | 10.1 | 0.0 | 1.8 | 0.0 | 0.0 | 0.0 | 169 |
| 80+ | 50.6 | 0.0 | 27.2 | 0.0 | 13.6 | 0.0 | 6.2 | 0.0 | 2.5 | 0.0 | 0.0 | 0.0 | 81 |
| M | 100.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 3 |
| All | 671.0 | 0.0 | 198.0 | 0.0 | 194.0 | 0.0 | 102.0 | 0.0 | 33.0 | 0.0 | 2.0 | 0.0 | 1,200 |

6.17 Problem with 'feeling sad, low, or depressed' in last 30 days - q2090

| | None | SE | Mild | SE | Moderate | SE | Sever | SE | Extreme/ Cannot do | SE | Missing | SE | N |
|------------------|-------|-----|-------|-----|----------|-----|-------|-----|-----------------------|-----|---------|-----|-------|
| Gender | | | | | | | | | | | | | |
| Male | 73.3 | 0.0 | 12.7 | 0.0 | 9.3 | 0.0 | 2.7 | 0.0 | 1.8 | 0.0 | 0.2 | 0.0 | 442 |
| Female | 60.8 | 0.0 | 18.7 | 0.0 | 13.9 | 0.0 | 5.1 | 0.0 | 1.3 | 0.0 | 0.1 | 0.0 | 758 |
| M | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | |
| Residence | | | | | | | | | | | | | |
| Urban | 65.5 | 0.0 | 15.9 | 0.0 | 12.3 | 0.0 | 4.4 | 0.0 | 1.7 | 0.0 | 0.1 | 0.0 | 1,062 |
| Rural | 65.9 | 0.0 | 15.9 | 0.0 | 13.4 | 0.0 | 3.7 | 0.0 | 0.0 | 0.0 | 1.2 | 0.0 | 82 |
| M | 62.5 | 0.0 | 28.6 | 0.0 | 7.1 | 0.0 | 1.8 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 56 |
| Income | | | | | | | | | | | | | |
| Q1(poorest) | 58.5 | 0.0 | 22.3 | 0.0 | 12.9 | 0.0 | 3.6 | 0.0 | 2.7 | 0.0 | 0.0 | 0.0 | 224 |
| Q2 | 62.9 | 0.0 | 15.2 | 0.0 | 13.8 | 0.0 | 6.3 | 0.0 | 1.8 | 0.0 | 0.0 | 0.0 | 224 |
| Q3 | 64.3 | 0.0 | 12.9 | 0.0 | 16.5 | 0.0 | 4.9 | 0.0 | 1.3 | 0.0 | 0.0 | 0.0 | 224 |
| Q4 | 71.4 | 0.0 | 13.4 | 0.0 | 10.3 | 0.0 | 3.6 | 0.0 | 0.9 | 0.0 | 0.4 | 0.0 | 224 |
| Q5(richest) | 70.5 | 0.0 | 15.2 | 0.0 | 9.4 | 0.0 | 3.6 | 0.0 | 0.9 | 0.0 | 0.4 | 0.0 | 224 |
| M | 63.8 | 0.0 | 26.3 | 0.0 | 6.3 | 0.0 | 2.5 | 0.0 | 1.3 | 0.0 | 0.0 | 0.0 | 80 |
| Age | | | | | | | | | | | | | |
| 18-29 | 71.7 | 0.0 | 14.1 | 0.0 | 8.7 | 0.0 | 3.8 | 0.0 | 1.1 | 0.0 | 0.5 | 0.0 | 184 |
| 30-44 | 64.5 | 0.0 | 15.4 | 0.0 | 12.8 | 0.0 | 4.9 | 0.0 | 2.0 | 0.0 | 0.3 | 0.0 | 344 |
| 45-59 | 64.3 | 0.0 | 14.3 | 0.0 | 13.9 | 0.0 | 5.7 | 0.0 | 1.7 | 0.0 | 0.0 | 0.0 | 230 |
| 60-69 | 68.3 | 0.0 | 15.3 | 0.0 | 13.2 | 0.0 | 2.1 | 0.0 | 1.1 | 0.0 | 0.0 | 0.0 | 189 |
| 70-79 | 60.9 | 0.0 | 22.5 | 0.0 | 11.8 | 0.0 | 3.6 | 0.0 | 1.2 | 0.0 | 0.0 | 0.0 | 169 |
| 80+ | 60.5 | 0.0 | 22.2 | 0.0 | 11.1 | 0.0 | 4.9 | 0.0 | 1.2 | 0.0 | 0.0 | 0.0 | 81 |
| M | 66.7 | 0.0 | 33.3 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 3 |
| All | 785.0 | 0.0 | 198.0 | 0.0 | 146.0 | 0.0 | 51.0 | 0.0 | 18.0 | 0.0 | 2.0 | 0.0 | 1,200 |

7.1 Self-reported utilization of health services and perceived unmet need

| | <u>Ambulatory Adult</u> | | <u>Ambulatory Child</u> | | <u>Inpatient Adult</u> | | <u>Inpatient Child</u> | | <u>Informal Care</u> | | <u>Unmet Care</u> | | <u>Non use</u> | |
|--------------------------|-------------------------|------|-------------------------|------|------------------------|------|------------------------|-----|----------------------|------|-------------------|-----|----------------|------|
| | % | SE | % | SE | % | SE | % | SE | % | SE | % | SE | % | SE |
| Sex | | | | | | | | | | | | | | |
| Female | 53.8 | 1.8 | 13.1 | 1.2 | 5.2 | 0.8 | 1.2 | 0.4 | 2.0 | 0.5 | 0.5 | 0.3 | 24.3 | 1.6 |
| Male | 54.1 | 2.4 | 3.4 | 0.9 | 7.3 | 1.2 | 0.9 | 0.4 | 1.8 | 0.6 | 0.5 | 0.3 | 32.0 | 2.2 |
| Area of Residence | | | | | | | | | | | | | | |
| Urban | 54.4 | 1.5 | 9.2 | 0.9 | 5.8 | 0.7 | 1.1 | 0.3 | 2.2 | 0.4 | 0.4 | 0.2 | 26.8 | 1.4 |
| Rural | 51.2 | 5.5 | 7.3 | 2.9 | 8.5 | 3.1 | 0.0 | 0.0 | 0.0 | 0.0 | 1.2 | 1.2 | 31.7 | 5.1 |
| Age Group | | | | | | | | | | | | | | |
| 18-29y | 45.1 | 3.7 | 14.1 | 2.6 | 4.3 | 1.5 | 2.7 | 1.2 | 0.0 | 0.0 | 0.5 | 0.5 | 33.2 | 3.5 |
| 30-44y | 37.2 | 2.6 | 22.4 | 2.2 | 7.8 | 1.4 | 2.3 | 0.8 | 0.6 | 0.4 | 0.9 | 0.5 | 28.8 | 2.4 |
| 45-59y | 57.8 | 3.3 | 4.8 | 1.4 | 3.9 | 1.3 | 0.0 | 0.0 | 1.7 | 0.9 | 0.0 | 0.0 | 31.7 | 3.1 |
| 60-69y | 68.8 | 3.4 | 0.0 | 0.0 | 4.8 | 1.6 | 0.0 | 0.0 | 1.1 | 0.7 | 1.1 | 0.7 | 24.3 | 3.1 |
| 70+y | 68.4 | 2.9 | 0.0 | 0.0 | 7.2 | 1.6 | 0.0 | 0.0 | 6.0 | 1.5 | 0.0 | 0.0 | 18.4 | 2.4 |
| Education Years | | | | | | | | | | | | | | |
| 0 | 100.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 1-5 | 50.0 | 20.4 | 16.7 | 15.2 | 0.0 | 0.0 | 0.0 | 0.0 | 16.7 | 15.2 | 0.0 | 0.0 | 16.7 | 15.2 |
| 6-11 | 59.3 | 1.9 | 7.5 | 1.0 | 6.8 | 1.0 | 0.7 | 0.3 | 2.7 | 0.6 | 0.4 | 0.3 | 22.6 | 1.6 |
| 12+ | 47.3 | 2.3 | 12.5 | 1.5 | 5.1 | 1.0 | 1.6 | 0.6 | 0.8 | 0.4 | 0.6 | 0.4 | 32.0 | 2.1 |
| Income Quintiles | | | | | | | | | | | | | | |
| Q1 | 60.7 | 3.3 | 3.1 | 1.2 | 4.9 | 1.4 | 0.0 | 0.0 | 4.9 | 1.4 | 0.4 | 0.4 | 25.9 | 2.9 |
| Q2 | 53.1 | 3.3 | 5.8 | 1.6 | 7.6 | 1.8 | 1.3 | 0.8 | 1.8 | 0.9 | 0.4 | 0.4 | 29.9 | 3.1 |
| Q3 | 57.1 | 3.3 | 8.0 | 1.8 | 5.8 | 1.6 | 1.8 | 0.9 | 1.8 | 0.9 | 0.0 | 0.0 | 25.4 | 2.9 |
| Q4 | 50.0 | 3.3 | 12.9 | 2.2 | 6.7 | 1.7 | 0.9 | 0.6 | 0.9 | 0.6 | 0.9 | 0.6 | 27.7 | 3.0 |
| Q5 | 50.0 | 3.3 | 15.2 | 2.4 | 5.8 | 1.6 | 0.9 | 0.6 | 0.9 | 0.6 | 0.4 | 0.4 | 26.8 | 3.0 |
| Ownership | | | | | | | | | | | | | | |
| Government | 66.5 | 1.8 | 9.6 | 1.2 | 9.3 | 1.1 | 1.7 | 0.5 | 2.3 | 0.6 | 0.5 | 0.3 | 10.2 | 1.2 |
| Private | 56.8 | 8.2 | 0.0 | 0.0 | 10.8 | 5.1 | 0.0 | 0.0 | 2.7 | 2.7 | 0.0 | 0.0 | 29.7 | 7.5 |
| NGO | 100.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Other | 20.0 | 17.9 | 40.0 | 21.9 | 20.0 | 17.9 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 20.0 | 17.9 |
| TOTAL | 53.9 | 1.4 | 9.5 | 0.8 | 5.9 | 0.7 | 1.1 | 0.3 | 1.9 | 0.4 | 0.5 | 0.2 | 27.2 | 1.3 |

This table presents the percent of people reporting utilization of health services when they last needed care. It combines information from Q7000, Q7001 and Q7016. Utilization was recorded in the WHS in three separate categories: ambulatory care, hospital inpatient care, and informal care. Time cut-offs for utilization recall used here are 1 year for ambulatory care and informal care, and 3 years for hospital inpatient care. Utilization of ambulatory and inpatient care services

have been further sub-divided into "adult" and "child" categories. In addition to utilization, two other related aspects are being reported here - unmet need and non-use (regardless of expressed need) of health services. Unmet need was estimated on the basis of responses to Q7000 and Q7004. Non-use of health services is simply the percent of respondents who reported no need in Q7000 or did not utilize services in the time cut-offs mentioned above.

Results are reported for the total WHS sample (category: "TOTAL"), and by the following sample sub-groups: sex, area of residence, age group, years of education, income quintiles, and ownership (of health facility). Mean values and standard errors (SE) are reported for each category.

Sub-groups common to other tables were constructed in the same manner. Common sub-groups include sex (Q1001), area of residence (Q0104), age group (regrouping of reported age in Q1002), years of education (Q1010) and income quintiles. To determine income and subsequently income quintiles, an asset index was constructed for each household using responses to section 0700 on "Permanent Income Indicators" from the WHS household questionnaire.

Ownership was constructed uniquely for the responsiveness section's tables. There are four categories of ownership: "Operated by the government" (Government), "Privately operated" (Private), "NGO" and "Other". To construct the ownership sub-group, information was combined from (a) Q7204, Q7205 and Q7301 for those utilizing ambulatory services, and (b) Q7200, Q7201 and Q7401 for those utilizing hospital inpatient services.

7.2 Patient assessed characteristics of ambulatory health services

| | Patients visiting a medical doctor, of those visiting any health care provider | | Patients rating characteristics of health care provider as adequate/more than adequate | | | | | | Mean time taken to reach health facility (in minutes) | | Patients using private car or motorcycle to reach facility | | Mean cost for an ambulatory care visit (local currency) | | Percent of population perceiving discrimination | |
|-------------------|--|------|--|--|-----------|--|---------------|--|---|-----|--|----|---|----|---|----|
| | % | SE | Skills | | Equipment | | Drug supplies | | Minutes | SE | % | SE | mean cost | SE | % | SE |
| Sex | | | | | | | | | | | | | | | | |
| Female | 81.0 | 2.6 | | | | | | | 11.4 | 1.0 | | | | | | |
| Male | 74.8 | 3.9 | | | | | | | 11.5 | 1.3 | | | | | | |
| Area of Residence | | | | | | | | | | | | | | | | |
| Urban | 78.9 | 2.3 | | | | | | | 11.4 | 0.9 | | | | | | |
| Rural | 76.5 | 10.3 | | | | | | | 13.0 | 3.6 | | | | | | |
| Age Group | | | | | | | | | | | | | | | | |
| 18-29y | 77.6 | 6.0 | | | | | | | 10.5 | 1.5 | | | | | | |
| 30-44y | 73.7 | 5.1 | | | | | | | 10.4 | 1.4 | | | | | | |
| 45-59y | 81.6 | 4.4 | | | | | | | 12.7 | 1.7 | | | | | | |
| 60-69y | 81.3 | 4.5 | | | | | | | 10.9 | 1.2 | | | | | | |
| 70+y | 79.5 | 4.6 | | | | | | | 12.3 | 1.4 | | | | | | |
| Education Years | | | | | | | | | | | | | | | | |
| 0 | | | | | | | | | | | | | | | | |
| 1-5 | | | | | | | | | | | | | | | | |
| 6-11 | 83.5 | 2.4 | | | | | | | 11.6 | 1.0 | | | | | | |
| 12+ | 69.7 | 4.2 | | | | | | | 11.0 | 1.2 | | | | | | |
| Income Quintiles | | | | | | | | | | | | | | | | |
| Q1 | 84.0 | 4.2 | | | | | | | 13.4 | 1.4 | | | | | | |
| Q2 | 82.3 | 4.9 | | | | | | | 10.7 | 1.3 | | | | | | |
| Q3 | 80.3 | 4.7 | | | | | | | 12.0 | 1.8 | | | | | | |
| Q4 | 72.4 | 5.9 | | | | | | | 10.1 | 1.2 | | | | | | |
| Q5 | 73.5 | 5.4 | | | | | | | 10.6 | 1.5 | | | | | | |
| Condition | | | | | | | | | | | | | | | | |
| Child-Visit | | | | | | | | | | | | | | | | |
| Preventive | 20.0 | 8.0 | | | | | | | 11.2 | 1.8 | | | | | | |
| Childbirth | 95.5 | 4.4 | | | | | | | 15.2 | 3.1 | | | | | | |
| Acute | 100.0 | 0.0 | | | | | | | 13.9 | 3.1 | | | | | | |
| Injury | 87.5 | 11.7 | | | | | | | 16.3 | 3.0 | | | | | | |
| Chronic | 83.3 | 10.8 | | | | | | | 14.3 | 2.7 | | | | | | |

| | Patients visiting a medical doctor, of those visiting any health care provider | | Patients rating characteristics of health care provider as adequate/more than adequate | | | | | | Mean time taken to reach health facility (in minutes) | | Patients using private car or motorcycle to reach facility | | Mean cost for an ambulatory care visit (local currency) | | Percent of population perceiving discrimination | |
|-----------------------------|--|------|--|--|-----------|--|---------------|--|---|-----|--|----|---|----|---|----|
| | % | SE | Skills | | Equipment | | Drug supplies | | Minutes | SE | % | SE | mean cost | SE | % | SE |
| Other | 81.0 | 2.5 | | | | | | | 10.4 | 1.0 | | | | | | |
| Ownership | | | | | | | | | | | | | | | | |
| Government | 80.9 | 2.2 | | | | | | | 11.3 | 0.9 | | | | | | |
| Private | 28.6 | 12.1 | | | | | | | 17.2 | 2.6 | | | | | | |
| NGO | | | | | | | | | | | | | | | | |
| Other | 50.0 | 35.4 | | | | | | | 5.0 | 0.8 | | | | | | |
| Self-Assessed Health | | | | | | | | | | | | | | | | |
| Very-Good | 74.5 | 4.5 | | | | | | | 11.0 | 1.2 | | | | | | |
| Good | 80.5 | 3.2 | | | | | | | 10.3 | 1.1 | | | | | | |
| Moderate | 79.5 | 4.4 | | | | | | | 12.7 | 1.4 | | | | | | |
| Bad | 85.7 | 9.4 | | | | | | | 17.6 | 4.3 | | | | | | |
| Very-Bad | 80.0 | 17.9 | | | | | | | 16.5 | 4.4 | | | | | | |
| TOTAL | 78.8 | 2.2 | | | | | | | 11.4 | 0.9 | | | | | | |

This table looks at various characteristics of a visit to an ambulatory care facility, for those who utilized such services in the previous 12 months (Q7204 and Q7205). Characteristics of a visit reported here include:

- (1) The percent of patients visiting a medical doctor (of those visiting any ambulatory provider) (Q7302).
- (2) Patients' rating of *skills*, *equipment*, and *drug supplies* of the provider as "adequate": percent of patients who reported "Yes" to questions Q7304, Q7305 and Q7306, respectively.
- (3) Barriers or facilitators to care access have been reported here for those who utilized ambulatory care services in the last 12 months. They include:
 - (a) *Mean time taken to reach facility*: patient reported times from Q7307 were used to calculate averages across sample sub-groups.
 - (b) *Patients using private motor vehicles*: percent of patients who reported using a "private car or motorcycle" to get to the facility in Q7308.
 - (c) *Mean cost of visit*: patient reported costs in Q7309-Q7313 were summed up for an individual and then averaged across sample sub-groups.
 - (d) *Perceived discrimination*: percent of patients who reported "Yes" to any form of discrimination listed in Q7328-Q7334.

Results are reported for the total WHS sample (category: "TOTAL"), and by the following sample sub-groups: sex, area of residence, age group, years of education, income quintiles, reason for seeking care (condition), ownership (of health facility), and self-assessed health. Mean values and standard errors (SE) are reported for each category.

Sub-groups common to other tables were constructed in the same manner. Common sub-groups include: sex (Q1001), area of residence (Q0104), age group (regrouping of reported age in Q1002), years of education (Q1010) and income quintiles. To determine income and subsequently income quintiles, an asset index was constructed for each household using responses to section 0700 on "Permanent Income Indicators" from the WHS household questionnaire.

Ownership, condition and self-assessed health sub-groups were constructed uniquely for the responsiveness section's tables. There are four categories of ownership: "Operated by the government" (Government), "Privately operated" (Private), "NGO" and "Other". To construct the ownership sub-group, information was combined from (a) Q7204, Q7205 and Q7301 for those utilizing ambulatory services, and (b) Q7200, Q7201 and Q7401 for those utilizing hospital inpatient services. The sub-group "Condition" used and regrouped information from Q7003 ("Which reason best describes why you [your child] last needed health care?") into 6 categories. The six categories include preventive care (immunization, antenatal consultation and family planning); childbirth; acute conditions (high fever, severe diarrhoea, or cough); injury; chronic conditions (arthritis, asthma and heart disease); and other (dental care, minor surgery and other). Self-assessed health was constructed using information from Q2000 ("In general, how would you rate your health today as?") in the WHS. Respondents could select one of the

following five categories: "Very good", "Good", "Moderate", "Bad" and "Very bad".

7.3.1 Patient assessment of responsiveness domains for ambulatory services: percent reporting "Moderate", "Bad" or "Very bad" - 1

| | Prompt Attention | | | | Dignity | | | | Communication | |
|-----------------------------|------------------|-----------|---------------------|---------|-------------------|--------------------|---|------|---------------|----|
| | Travel Time | Wait Time | Talked Respectfully | Privacy | Clear Explanation | Time for Questions | | | | |
| | % | SE | % | SE | % | SE | % | SE | % | SE |
| Sex | | | | | | | | | | |
| Female | | 20.8 | 2.6 | | 11.0 | 2.0 | | 8.5 | 1.8 | |
| Male | | 20.5 | 3.5 | | 6.1 | 2.1 | | 11.4 | 2.8 | |
| Area of Residence | | | | | | | | | | |
| Urban | | 20.8 | 2.2 | | 9.8 | 1.6 | | 10.1 | 1.6 | |
| Rural | | 17.6 | 9.3 | | 0.0 | 0.0 | | 5.9 | 5.7 | |
| Age Group | | | | | | | | | | |
| 18-29y | | 27.5 | 6.3 | | 19.6 | 5.6 | | 19.6 | 5.6 | |
| 30-44y | | 25.3 | 4.9 | | 15.2 | 4.0 | | 12.7 | 3.8 | |
| 45-59y | | 25.3 | 4.9 | | 6.3 | 2.7 | | 6.3 | 2.7 | |
| 60-69y | | 16.7 | 4.2 | | 3.8 | 2.2 | | 7.7 | 3.0 | |
| 70+y | | 11.1 | 3.5 | | 4.9 | 2.4 | | 4.9 | 2.4 | |
| Education Years | | | | | | | | | | |
| 0 | | | | | | | | | | |
| 1-5 | | | | | | | | | | |
| 6-11 | | 21.6 | 2.7 | | 11.0 | 2.0 | | 10.2 | 2.0 | |
| 12+ | | 16.5 | 3.3 | | 5.5 | 2.0 | | 6.3 | 2.2 | |
| Income Quintiles | | | | | | | | | | |
| Q1 | | 15.2 | 4.0 | | 10.1 | 3.4 | | 8.9 | 3.2 | |
| Q2 | | 24.6 | 5.4 | | 3.1 | 2.2 | | 7.7 | 3.3 | |
| Q3 | | 23.6 | 5.0 | | 11.1 | 3.7 | | 13.9 | 4.1 | |
| Q4 | | 12.7 | 4.2 | | 9.5 | 3.7 | | 6.3 | 3.1 | |
| Q5 | | 27.9 | 5.4 | | 13.2 | 4.1 | | 11.8 | 3.9 | |
| Condition | | | | | | | | | | |
| Child-Visit | | | | | | | | | | |
| Preventive | | 12.0 | 6.5 | | 0.0 | 0.0 | | 0.0 | 0.0 | |
| Childbirth | | 18.2 | 8.2 | | 13.6 | 7.3 | | 13.6 | 7.3 | |
| Acute | | 25.0 | 15.3 | | 0.0 | 0.0 | | 12.5 | 11.7 | |
| Injury | | 22.2 | 13.9 | | 0.0 | 0.0 | | 11.1 | 10.5 | |
| Chronic | | 25.0 | 12.5 | | 16.7 | 10.8 | | 8.3 | 8.0 | |
| Other | | 21.6 | 2.6 | | 10.6 | 1.9 | | 9.8 | 1.9 | |
| Ownership | | | | | | | | | | |
| Government | | 20.8 | 2.2 | | 9.4 | 1.6 | | 10.2 | 1.6 | |
| Private | | 6.7 | 6.4 | | 0.0 | 0.0 | | 0.0 | 0.0 | |
| NGO | | | | | | | | | | |
| Other | | 50.0 | 35.4 | | 50.0 | 35.4 | | 0.0 | 0.0 | |
| Self-Assessed Health | | | | | | | | | | |
| Very-Good | | 13.4 | 3.5 | | 9.3 | 3.0 | | 6.2 | 2.4 | |
| Good | | 23.0 | 3.3 | | 10.3 | 2.4 | | 10.9 | 2.4 | |
| Moderate | | 25.6 | 4.7 | | 5.8 | 2.5 | | 10.5 | 3.3 | |
| Bad | | 13.3 | 8.8 | | 13.3 | 8.8 | | 6.7 | 6.4 | |
| Very-Bad | | 16.7 | 15.2 | | 16.7 | 15.2 | | 16.7 | 15.2 | |
| TOTAL | | 20.7 | 2.1 | | 9.2 | 1.5 | | 9.5 | 1.5 | |

The following table reports the percent of people perceiving poor responsiveness in ambulatory care facilities, where "poor" is defined as a rating of "Moderate", "Bad" or "Very bad" in Q7315-Q7327 which have 5 response options (including "Good" and "Very good"). Ratings for each of the seven domains of ambulatory care responsiveness (including 13 questions) by patients have been presented here. There are two questions each for six of the seven domains; the domain choice has only one question. The following questions from the survey have been used to determine patient assessment of each responsiveness domain:

- (1) *Prompt attention*: travel time (Q7315) and wait time (Q7316).
- (2) *Dignity*: talked respectfully (Q7317) and privacy (Q7318).
- (3) *Communication*: clear explanation (Q7319) and time for questions (Q7320).
- (4) *Autonomy*: treatment information (Q7321) and involvement (Q7322).
- (5) *Confidentiality*: talk privately (Q7323) and confidentiality of records (Q7324).
- (6) *Choice of health care provider*: Q7325.
- (7) *Basic amenities*: cleanliness (Q7326) and space (Q7327).

Results are reported for the total WHS sample (category: "TOTAL"), and by the following sample sub-groups: sex, area of residence, age group, years of education, income quintiles, reason for visit, ownership (of health facility), and self-assessed health. Mean values and standard errors (SE) are reported for each category.

Sub-groups common to other tables were constructed in the same manner. Common sub-groups include sex (Q1001), area of residence (Q0104), age group (regrouping of reported age in Q1002), years of education (Q1010) and income quintiles. To determine income and subsequently income quintiles, an asset index was constructed for each household using responses to section 0700 on "Permanent Income Indicators" from the WHS household questionnaire.

Ownership, condition and self-assessed health sub-groups were constructed uniquely for the responsiveness section's tables. There are four categories of ownership: "Operated by the government" (Government), "Privately operated" (Private), "NGO" and "Other". To construct the ownership sub-group, information was combined from (a) Q7204, Q7205 and Q7301 for those utilizing ambulatory services, and (b) Q7200, Q7201 and Q7401 for those utilizing hospital inpatient services. The sub-group "Condition" used and regrouped information from Q7003 ("Which reason best describes why you [your child] last needed health care?") into 6 categories. The six categories include preventive care (immunization, antenatal consultation and family planning); childbirth; acute conditions (high fever, severe diarrhoea, or cough); injury; chronic conditions (arthritis, asthma and heart disease); and other (dental care, minor surgery and other). Self-assessed health was constructed using information from Q2000 ("In general, how would you rate your health today as?") in the WHS. Respondents were asked to select one of the following five categories: "Very good", "Good", "Moderate", "Bad" and "Very bad".

7.3.2 Patient assessment of responsiveness domains for ambulatory services: percent reporting "Moderate", "Bad" or "Very bad" - 2

| | Autonomy | | Confidentiality | | | | Choice of | | Basic Amenities | | | | | |
|----------------------|-----------------------|----|-----------------|------|----------------|------|----------------------------|----|---------------------|------|-------------|------|-------|----|
| | Treatment Information | | Involvement | | Talk Privately | | Confidentiality of Records | | Healthcare Provider | | Cleanliness | | Space | |
| | % | SE | % | SE | % | SE | % | SE | % | SE | % | SE | % | SE |
| Sex | | | | | | | | | | | | | | |
| Female | | | 13.1 | 2.2 | 8.9 | 1.9 | | | 26.3 | 2.9 | 5.9 | 1.5 | | |
| Male | | | 16.7 | 3.2 | 5.3 | 2.0 | | | 20.5 | 3.5 | 4.5 | 1.8 | | |
| Area of Residence | | | | | | | | | | | | | | |
| Urban | | | 14.2 | 1.9 | 8.0 | 1.5 | | | 24.9 | 2.4 | 5.6 | 1.3 | | |
| Rural | | | 23.5 | 10.3 | 5.9 | 5.7 | | | 17.6 | 9.3 | 5.9 | 5.7 | | |
| Age Group | | | | | | | | | | | | | | |
| 18-29y | | | 23.5 | 6.0 | 15.7 | 5.1 | | | 43.1 | 6.9 | 9.8 | 4.2 | | |
| 30-44y | | | 16.5 | 4.2 | 11.4 | 3.6 | | | 32.9 | 5.3 | 10.1 | 3.4 | | |
| 45-59y | | | 15.2 | 4.0 | 6.3 | 2.7 | | | 19.0 | 4.4 | 6.3 | 2.7 | | |
| 60-69y | | | 12.8 | 3.8 | 5.1 | 2.5 | | | 19.2 | 4.5 | 2.6 | 1.8 | | |
| 70+y | | | 7.4 | 2.9 | 2.5 | 1.7 | | | 13.6 | 3.8 | 0.0 | 0.0 | | |
| Education Years | | | | | | | | | | | | | | |
| 0 | | | | | | | | | | | | | | |
| 1-5 | | | | | | | | | | | | | | |
| 6-11 | | | 16.9 | 2.4 | 10.6 | 2.0 | | | 24.6 | 2.8 | 6.8 | 1.6 | | |
| 12+ | | | 8.7 | 2.5 | 1.6 | 1.1 | | | 22.0 | 3.7 | 3.1 | 1.6 | | |
| Income Quintiles | | | | | | | | | | | | | | |
| Q1 | | | 15.2 | 4.0 | 6.3 | 2.7 | | | 20.3 | 4.5 | 3.8 | 2.2 | | |
| Q2 | | | 15.4 | 4.5 | 7.7 | 3.3 | | | 26.2 | 5.5 | 3.1 | 2.2 | | |
| Q3 | | | 16.7 | 4.4 | 9.7 | 3.5 | | | 23.6 | 5.0 | 8.3 | 3.3 | | |
| Q4 | | | 12.7 | 4.2 | 6.3 | 3.1 | | | 17.5 | 4.8 | 6.3 | 3.1 | | |
| Q5 | | | 11.8 | 3.9 | 8.8 | 3.4 | | | 35.3 | 5.8 | 5.9 | 2.9 | | |
| Condition | | | | | | | | | | | | | | |
| Child-Visit | | | | | | | | | | | | | | |
| Preventive | | | 8.0 | 5.4 | 0.0 | 0.0 | | | 24.0 | 8.6 | 4.0 | 3.9 | | |
| Childbirth | | | 13.6 | 7.3 | 9.1 | 6.1 | | | 9.1 | 6.1 | 0.0 | 0.0 | | |
| Acute | | | 0.0 | 0.0 | 12.5 | 11.7 | | | 37.5 | 17.1 | 12.5 | 11.7 | | |
| Injury | | | 11.1 | 10.5 | 11.1 | 10.5 | | | 33.3 | 15.7 | 0.0 | 0.0 | | |
| Chronic | | | 16.7 | 10.8 | 8.3 | 8.0 | | | 33.3 | 13.6 | 8.3 | 8.0 | | |
| Other | | | 15.7 | 2.3 | 7.8 | 1.7 | | | 25.1 | 2.7 | 5.5 | 1.4 | | |
| Ownership | | | | | | | | | | | | | | |
| Government | | | 15.2 | 1.9 | 7.9 | 1.5 | | | 25.7 | 2.4 | 5.6 | 1.2 | | |
| Private | | | 0.0 | 0.0 | 0.0 | 0.0 | | | 0.0 | 0.0 | 0.0 | 0.0 | | |
| NGO | | | | | | | | | | | | | | |
| Other | | | 0.0 | 0.0 | 0.0 | 0.0 | | | 0.0 | 0.0 | 0.0 | 0.0 | | |
| Self-Assessed Health | | | | | | | | | | | | | | |
| Very-Good | | | 8.2 | 2.8 | 7.2 | 2.6 | | | 25.8 | 4.4 | 4.1 | 2.0 | | |
| Good | | | 17.0 | 2.9 | 6.7 | 1.9 | | | 23.6 | 3.3 | 6.1 | 1.9 | | |
| Moderate | | | 14.0 | 3.7 | 10.5 | 3.3 | | | 22.1 | 4.5 | 4.7 | 2.3 | | |
| Bad | | | 26.7 | 11.4 | 6.7 | 6.4 | | | 33.3 | 12.2 | 6.7 | 6.4 | | |
| Very-Bad | | | 16.7 | 15.2 | 0.0 | 0.0 | | | 16.7 | 15.2 | 16.7 | 15.2 | | |
| TOTAL | | | 14.4 | 1.8 | 7.6 | 1.4 | | | 24.2 | 2.2 | 5.4 | 1.2 | | |

The following table reports the percent of people perceiving poor responsiveness in ambulatory care facilities, where "poor" is defined as a rating of "Moderate", "Bad" or "Very bad" in Q7315-Q7327 which have 5 response options (including "Good" and "Very good"). Ratings for each of the seven domains of ambulatory care responsiveness (including 13 questions) by patients have been presented here. There are two questions each for six of the seven domains; the domain choice has only one question. The following questions from the survey have been used to determine patient assessment of each responsiveness domain:

- (1) *Prompt attention*: travel time (Q7315) and wait time (Q7316).
- (2) *Dignity*: talked respectfully (Q7317) and privacy (Q7318).
- (3) *Communication*: clear explanation (Q7319) and time for questions (Q7320).
- (4) *Autonomy*: treatment information (Q7321) and involvement (Q7322).
- (5) *Confidentiality*: talk privately (Q7323) and confidentiality of records (Q7324).
- (6) *Choice of health care provider*: Q7325.
- (7) *Basic amenities*: cleanliness (Q7326) and space (Q7327).

Results are reported for the total WHS sample (category: "TOTAL"), and by the following sample sub-groups: sex, area of residence, age group, years of education, income quintiles, reason for visit, ownership (of health facility), and self-assessed health. Mean values and standard errors (SE) are reported for each category.

Sub-groups common to other tables were constructed in the same manner. Common sub-groups include sex (Q1001), area of residence (Q0104), age group (regrouping of reported age in Q1002), years of education (Q1010) and income quintiles. To determine income and subsequently income quintiles, an asset index was constructed for each household using responses to section 0700 on "Permanent Income Indicators" from the WHS household questionnaire.

Ownership, condition and self-assessed health sub-groups were constructed uniquely for the responsiveness section's tables. There are four categories of ownership: "Operated by the government" (Government), "Privately operated" (Private), "NGO" and "Other". To construct the ownership sub-group, information was combined from (a) Q7204, Q7205 and Q7301 for those utilizing ambulatory services, and (b) Q7200, Q7201 and Q7401 for those utilizing hospital inpatient services. The sub-group "Condition" used and regrouped information from Q7003 ("Which reason best describes why you [your child] last needed health care?") into 6 categories. The six categories include preventive care (immunization, antenatal consultation and family planning); childbirth; acute conditions (high fever, severe diarrhoea, or cough); injury; chronic conditions (arthritis, asthma and heart disease); and other (dental care, minor surgery and other). Self-assessed health was constructed using information from Q2000 ("In general, how would you rate your health today as?") in the WHS. Respondents were asked to select one of the following five categories: "Very good", "Good", "Moderate", "Bad" and "Very bad".

7.4 Patient assessed characteristics of hospital inpatient health services

| | Patients staying for more than 6 days on last hospital visit | | Patients rating characteristics of health care provider as adequate / more than adequate | | | | | | Mean time taken to reach health facility (in minutes) | | Patients using private car or motorcycle to reach facility | | Patients waiting more than a month to be admitted | | Mean number of patients sleeping in the same room | | Mean cost for a hospital visit | | Percent of population perceiving discrimination | |
|----------------------|--|------|--|--|-----------|--|---------------|--|---|------|--|----|---|------|---|-----|--------------------------------|----|---|----|
| | % | SE | Skills | | Equipment | | Drug supplies | | Minutes | SE | % | SE | % | SE | No | SE | mean cost | SE | % | SE |
| Sex | | | | | | | | | | | | | | | | | | | | |
| Female | 23.4 | 2.8 | | | | | | | 29.0 | 2.7 | | | 18.7 | 2.6 | 5.1 | 0.8 | | | | |
| Male | 36.0 | 4.6 | | | | | | | 28.5 | 3.3 | | | 27.8 | 4.3 | 5.3 | 0.9 | | | | |
| Area of Residence | | | | | | | | | | | | | | | | | | | | |
| Urban | 26.4 | 2.6 | | | | | | | 28.6 | 2.4 | | | 21.0 | 2.4 | 5.2 | 0.8 | | | | |
| Rural | 25.9 | 8.4 | | | | | | | 35.4 | 4.1 | | | 34.6 | 9.3 | 4.8 | 1.4 | | | | |
| Age Group | | | | | | | | | | | | | | | | | | | | |
| 18-29y | 14.5 | 4.8 | | | | | | | 28.7 | 6.4 | | | 9.1 | 3.9 | 4.5 | 1.1 | | | | |
| 30-44y | 17.8 | 3.7 | | | | | | | 26.4 | 3.6 | | | 20.2 | 3.9 | 4.9 | 0.9 | | | | |
| 45-59y | 33.3 | 6.8 | | | | | | | 29.9 | 3.6 | | | 30.4 | 6.8 | 5.7 | 1.3 | | | | |
| 60-69y | 24.4 | 6.4 | | | | | | | 29.2 | 4.0 | | | 22.7 | 6.3 | 5.0 | 1.1 | | | | |
| 70+y | 46.0 | 5.4 | | | | | | | 31.2 | 4.0 | | | 26.2 | 4.8 | 5.7 | 1.0 | | | | |
| Education Years | | | | | | | | | | | | | | | | | | | | |
| 0 | | | | | | | | | | | | | | | | | | | | |
| 1-5 | | | | | | | | | | | | | | | | | | | | |
| 6-11 | 31.6 | 3.3 | | | | | | | 28.8 | 2.2 | | | 23.6 | 3.1 | 5.4 | 0.8 | | | | |
| 12+ | 21.3 | 3.4 | | | | | | | 29.0 | 3.9 | | | 19.0 | 3.4 | 4.8 | 0.9 | | | | |
| Income Quintiles | | | | | | | | | | | | | | | | | | | | |
| Q1 | 35.7 | 6.4 | | | | | | | 29.9 | 3.5 | | | 22.6 | 5.8 | 5.9 | 1.2 | | | | |
| Q2 | 26.2 | 5.6 | | | | | | | 31.6 | 5.8 | | | 20.3 | 5.2 | 5.0 | 1.0 | | | | |
| Q3 | 25.7 | 5.2 | | | | | | | 28.9 | 3.3 | | | 27.5 | 5.4 | 6.1 | 1.2 | | | | |
| Q4 | 12.9 | 4.3 | | | | | | | 30.2 | 5.8 | | | 18.0 | 4.9 | 5.4 | 1.2 | | | | |
| Q5 | 32.0 | 5.4 | | | | | | | 25.9 | 3.8 | | | 21.9 | 4.8 | 4.1 | 0.9 | | | | |
| Condition | | | | | | | | | | | | | | | | | | | | |
| Child-Visit | 9.4 | 5.2 | | | | | | | 26.3 | 4.6 | | | 22.6 | 7.6 | 4.4 | 1.2 | | | | |
| Fever | 20.0 | 12.7 | | | | | | | 25.5 | 4.3 | | | 0.0 | 0.0 | 7.4 | 4.2 | | | | |
| Childbirth | 8.2 | 3.9 | | | | | | | 19.2 | 1.8 | | | 2.0 | 2.0 | 4.1 | 0.9 | | | | |
| Arthritis | 42.9 | 18.7 | | | | | | | 21.2 | 7.1 | | | 42.9 | 18.7 | 4.9 | 1.2 | | | | |
| Asthma | 44.4 | 16.6 | | | | | | | 51.7 | 30.2 | | | 0.0 | 0.0 | 4.3 | 1.1 | | | | |
| Heart-Disease | 44.4 | 9.6 | | | | | | | 27.1 | 4.4 | | | 8.0 | 5.4 | 5.0 | 1.0 | | | | |
| Injury | 17.4 | 7.9 | | | | | | | 22.6 | 3.3 | | | 0.0 | 0.0 | 6.6 | 1.8 | | | | |
| Minor-Surgery | 17.8 | 4.5 | | | | | | | 34.1 | 4.4 | | | 54.3 | 6.0 | 5.2 | 1.0 | | | | |
| Other | 36.2 | 4.0 | | | | | | | 30.6 | 3.3 | | | 20.3 | 3.4 | 5.3 | 0.9 | | | | |
| Ownership | | | | | | | | | | | | | | | | | | | | |
| Government | 28.9 | 2.6 | | | | | | | 27.5 | 2.1 | | | 21.0 | 2.3 | 5.5 | 0.8 | | | | |
| Private | 13.6 | 7.3 | | | | | | | 34.5 | 7.7 | | | 26.3 | 10.1 | 1.0 | 0.7 | | | | |
| NGO | | | | | | | | | | | | | | | | | | | | |
| Other | 0.0 | 0.0 | | | | | | | 125.5 | 72.1 | | | 66.7 | 27.3 | 3.5 | 1.8 | | | | |
| Self-Assessed Health | | | | | | | | | | | | | | | | | | | | |
| Very-Good | 19.7 | 5.1 | | | | | | | 23.2 | 2.9 | | | 16.7 | 4.8 | 4.9 | 1.1 | | | | |
| Good | 25.2 | 3.9 | | | | | | | 30.5 | 4.1 | | | 24.4 | 3.9 | 4.7 | 0.8 | | | | |
| Moderate | 26.2 | 4.3 | | | | | | | 30.1 | 2.7 | | | 26.0 | 4.3 | 5.0 | 0.9 | | | | |
| Bad | 40.0 | 7.8 | | | | | | | 32.4 | 7.2 | | | 12.8 | 5.4 | 7.0 | 1.5 | | | | |
| Very-Bad | 70.0 | 14.5 | | | | | | | 21.5 | 4.1 | | | 0.0 | 0.0 | 8.1 | 3.5 | | | | |
| TOTAL | 27.5 | 2.4 | | | | | | | 28.8 | 2.2 | | | 21.6 | 2.3 | 5.2 | 0.8 | | | | |

This table looks at various characteristics of a visit to a hospital inpatient care facility, for those who utilized such services in the past 3 years (Q7200, Q7201 and Q7402). Characteristics of a visit reported here include:

(1) The percent of patients who stayed 6 days or more at an inpatient facility during their last visit (Q7404).

(2) Patients' rating of *skills, equipment, and drug supplies* of the provider as "adequate": percent of patients who reported "Yes" to questions Q7405, Q7406 and Q7407, respectively.

(3) Barriers or facilitators to care access have been reported here for those who utilized inpatient care services in the last 3 years. They include:

(a) *Mean time taken to reach facility*: patient reported times from Q7408 were used to calculate averages across sample sub-groups.

(b) *Patients using private motor vehicles*: percent of patients who reported using a "private car or motorcycle" to get to the facility in Q7409.

(c) *Patients waiting more than a month to be admitted*: percent of patients who reported waiting more than a month to be admitted in Q7410.

(d) *Mean number of patients sleeping in same room*: averages across sample sub-groups have been constructed for numbers reported in Q7417.

(c) *Mean cost of visit*: patient reported costs in Q7411-Q7415 were summed up for an individual and then averaged across sample sub-groups.

(d) *Perceived discrimination*: percent of patients who reported "Yes" to any form of discrimination asked in Q7433-Q7439.

Results are reported for the total WHS sample (category: "TOTAL"), and by the following sample sub-groups: sex, area of residence, age group, years of education, income quintiles, reason for seeking care (condition), ownership (of health facility), and self-assessed health. Mean values and standard errors (SE) are reported for each category.

Sub-groups common to other tables were constructed in the same manner. Common sub-groups include sex (Q1001), area of residence (Q0104), age group (regrouping of reported age in Q1002), years of education (Q1010) and income quintiles. To determine income and subsequently income quintiles, an asset index was constructed for each household using responses to section 0700 on "Permanent Income Indicators" from the WHS household questionnaire.

Ownership, condition and self-assessed health sub-groups were constructed uniquely for the responsiveness section's tables. There are four categories of ownership: "Operated by the government" (Government), "Privately operated" (Private), "NGO" and "Other". To construct the ownership sub-group, information was combined from (a) Q7204, Q7205 and Q7301 for those utilizing ambulatory services, and (b) Q7200, Q7201 and Q7401 for those utilizing hospital inpatient services. The sub-group "Condition" used information from Q7403 ("Which of the following best describes the reason for your [child's] last overnight stay?"). The eight categories of Q7403 include high fever, diarrhoea, or cough; childbirth; arthritis; asthma; heart disease; bodily injury; minor surgery; and other. Self-assessed health was constructed using information from Q2000 ("In general, how would you rate your health today as?") in the WHS. Respondents were asked to select one of the following five categories: "Very good", "Good", "Moderate", "Bad" and "Very bad".

7.5.1 Patient assessment of responsiveness domains for hospital inpatient services: percent reporting "Moderate", "Bad" or "Very bad" - 1

| | Prompt Attention | | | | Dignity | | | | Communication | | | | Autonomy | | | |
|-----------------------------|------------------|----|-----------|------|---------------------|------|---------|----|-------------------|------|--------------------|----|-----------------------|----|-------------|------|
| | Travel Time | | Wait Time | | Talked Respectfully | | Privacy | | Clear Explanation | | Time for Questions | | Treatment Information | | Involvement | |
| | % | SE | % | SE | % | SE | % | SE | % | SE | % | SE | % | SE | % | SE |
| Sex | | | | | | | | | | | | | | | | |
| Female | | | 16.5 | 2.4 | 10.4 | 2.0 | | | 17.3 | 2.5 | | | | | 21.2 | 2.7 |
| Male | | | 18.0 | 3.6 | 3.6 | 1.8 | | | 18.9 | 3.7 | | | | | 20.7 | 3.8 |
| Area of Residence | | | | | | | | | | | | | | | | |
| Urban | | | 16.4 | 2.1 | 8.7 | 1.6 | | | 18.4 | 2.2 | | | | | 20.7 | 2.4 |
| Rural | | | 14.8 | 6.8 | 3.7 | 3.6 | | | 0.0 | 0.0 | | | | | 18.5 | 7.5 |
| Age Group | | | | | | | | | | | | | | | | |
| 18-29y | | | 18.2 | 5.2 | 10.9 | 4.2 | | | 16.4 | 5.0 | | | | | 23.6 | 5.7 |
| 30-44y | | | 19.6 | 3.8 | 10.3 | 2.9 | | | 17.8 | 3.7 | | | | | 23.4 | 4.1 |
| 45-59y | | | 18.8 | 5.6 | 6.3 | 3.5 | | | 22.9 | 6.1 | | | | | 18.8 | 5.6 |
| 60-69y | | | 13.3 | 5.1 | 11.1 | 4.7 | | | 17.8 | 5.7 | | | | | 11.1 | 4.7 |
| 70+y | | | 13.8 | 3.7 | 3.4 | 2.0 | | | 16.1 | 4.0 | | | | | 23.0 | 4.5 |
| Education Years | | | | | | | | | | | | | | | | |
| 0 | | | | | | | | | | | | | | | | |
| 1-5 | | | | | | | | | | | | | | | | |
| 6-11 | | | 17.3 | 2.7 | 8.2 | 2.0 | | | 19.9 | 2.9 | | | | | 24.0 | 3.0 |
| 12+ | | | 16.3 | 3.1 | 8.5 | 2.4 | | | 14.2 | 2.9 | | | | | 17.0 | 3.2 |
| Income Quintiles | | | | | | | | | | | | | | | | |
| Q1 | | | 19.6 | 5.3 | 7.1 | 3.4 | | | 17.9 | 5.1 | | | | | 26.8 | 5.9 |
| Q2 | | | 16.4 | 4.8 | 6.6 | 3.2 | | | 11.5 | 4.1 | | | | | 16.4 | 4.8 |
| Q3 | | | 14.3 | 4.2 | 12.9 | 4.0 | | | 25.7 | 5.2 | | | | | 20.0 | 4.8 |
| Q4 | | | 21.0 | 5.2 | 9.7 | 3.8 | | | 16.1 | 4.7 | | | | | 19.4 | 5.0 |
| Q5 | | | 12.0 | 3.8 | 5.3 | 2.6 | | | 13.3 | 3.9 | | | | | 21.3 | 4.7 |
| Condition | | | | | | | | | | | | | | | | |
| Child-Visit | | | 25.0 | 7.8 | 12.5 | 5.9 | | | 21.9 | 7.4 | | | | | 15.6 | 6.5 |
| Fever | | | 20.0 | 12.7 | 30.0 | 14.5 | | | 30.0 | 14.5 | | | | | 20.0 | 12.7 |
| Childbirth | | | 12.2 | 4.7 | 4.1 | 2.8 | | | 10.2 | 4.3 | | | | | 20.4 | 5.8 |
| Arthritis | | | 0.0 | 0.0 | 0.0 | 0.0 | | | 14.3 | 13.2 | | | | | 0.0 | 0.0 |
| Asthma | | | 11.1 | 10.5 | 11.1 | 10.5 | | | 11.1 | 10.5 | | | | | 11.1 | 10.5 |
| Heart-Disease | | | 14.8 | 6.8 | 7.4 | 5.0 | | | 11.1 | 6.1 | | | | | 3.7 | 3.6 |
| Injury | | | 21.7 | 8.6 | 4.3 | 4.3 | | | 17.4 | 7.9 | | | | | 26.1 | 9.2 |
| Minor-Surgery | | | 24.7 | 5.0 | 8.2 | 3.2 | | | 12.3 | 3.8 | | | | | 21.9 | 4.8 |
| Other | | | 16.3 | 3.1 | 9.2 | 2.4 | | | 24.8 | 3.6 | | | | | 26.2 | 3.7 |
| Ownership | | | | | | | | | | | | | | | | |
| Government | | | 17.5 | 2.1 | 7.6 | 1.5 | | | 18.4 | 2.2 | | | | | 21.6 | 2.3 |
| Private | | | 4.5 | 4.4 | 9.1 | 6.1 | | | 9.1 | 6.1 | | | | | 4.5 | 4.4 |
| NGO | | | | | | | | | | | | | | | | |
| Other | | | 33.3 | 27.3 | 33.3 | 27.3 | | | 33.3 | 27.3 | | | | | 66.7 | 27.3 |
| Self-Assessed Health | | | | | | | | | | | | | | | | |
| Very-Good | | | 9.8 | 3.8 | 8.2 | 3.5 | | | 11.5 | 4.1 | | | | | 11.5 | 4.1 |
| Good | | | 14.6 | 3.2 | 4.9 | 2.0 | | | 13.8 | 3.1 | | | | | 17.9 | 3.5 |
| Moderate | | | 24.3 | 4.2 | 11.2 | 3.1 | | | 19.6 | 3.8 | | | | | 24.3 | 4.2 |
| Bad | | | 15.0 | 5.6 | 12.5 | 5.2 | | | 32.5 | 7.4 | | | | | 35.0 | 7.6 |
| Very-Bad | | | 20.0 | 12.7 | 10.0 | 9.5 | | | 20.0 | 12.7 | | | | | 20.0 | 12.7 |
| TOTAL | | | 17.0 | 2.0 | 8.2 | 1.5 | | | 17.8 | 2.1 | | | | | 21.1 | 2.2 |

The following table reports the percent of people perceiving poor responsiveness in hospital inpatient care facilities, where "poor" is defined as a rating of "Moderate", "Bad" or "Very bad" in questions Q7418-Q7432 which have 5 response options (including "good" and "very good".. Ratings for each of the eight domains of hospital inpatient care responsiveness (including 15 questions) by patients have been presented here. There are two questions each for seven of the eight domains; the domain of choice has only one question. The following questions from the survey have been used to determine patient assessment of each responsiveness domain:

- (1) *Prompt attention*: travel time (Q7418) and wait time (Q7419).
- (2) *Dignity*: talked respectfully (Q7420) and privacy (Q7421).
- (3) *Communication*: clear explanation (Q7422) and time for questions (Q7423).
- (4) *Autonomy*: treatment information (Q7424) and involvement (Q7425).
- (5) *Confidentiality*: talk privately (Q7426) and confidentiality of records (Q7427).
- (6) *Choice of health care provider*: Q7428.
- (7) *Basic amenities*: cleanliness (Q7429) and space (Q7430).
- (8) *Social support*: family visit (Q7431) and external contact (Q7432).

Results are reported for the total WHS sample (category: "TOTAL"), and by the following sample sub-groups: sex, area of residence, age group, years of education, income quintiles, reason for visit, ownership (of health facility), and self-assessed health. Mean values and standard errors (SE) are reported for each category.

Sub-groups common to other tables were constructed in the same manner. Common sub-groups include sex (Q1001), area of residence (Q0104), age group (regrouping of reported age in Q1002), years of education (Q1010) and income quintiles. To determine income and subsequently income quintiles, an asset index was constructed for each household using responses to section 0700 on "Permanent Income Indicators" from the WHS household questionnaire.

Ownership, condition and self-assessed health sub-groups were constructed uniquely for the responsiveness section's tables. There are four categories of ownership: "Operated by the government" (Government), "Privately operated" (Private), "NGO" and "Other". To construct the ownership sub-group, information was combined from (a) Q7204, Q7205 and Q7301 for those utilizing ambulatory services, and (b) Q7200, Q7201 and Q7401 for those utilizing hospital inpatient services. The sub-group "Condition" used information from Q7403 ("Which of the following best describes the reason for your [child's] last overnight stay?"). The eight categories of Q7403 include high fever, diarrhoea, or cough; childbirth; arthritis; asthma; heart disease; bodily injury; minor surgery; and other. Self-assessed health was constructed using information from Q2000 ("In general, how would you rate your health today as?") in the WHS. Respondents were asked to select one of the following five categories: "Very good", "Good", "Moderate", "Bad" and "Very bad".

7.5.2 Patient assessment of responsiveness domains for hospital inpatient services: percent reporting "Moderate", "Bad" or "Very bad" - 2

| | Confidentiality | | Choice of health care provider | | Basic Amenities | | | | Social Support | | | |
|-----------------------------|-----------------|----------------------------|--------------------------------|----|-----------------|-------|------|------|----------------|------------------|---|----|
| | Talk Privately | Confidentiality of records | | | Cleanliness | Space | | | Family Visit | External Contact | | |
| | % | SE | % | SE | % | SE | % | SE | % | SE | % | SE |
| Sex | | | | | | | | | | | | |
| Female | 22.1 | 2.7 | | | 32.0 | 3.1 | 22.1 | 2.7 | 9.5 | 1.9 | | |
| Male | 20.7 | 3.8 | | | 25.2 | 4.1 | 12.6 | 3.2 | 3.6 | 1.8 | | |
| Area of Residence | | | | | | | | | | | | |
| Urban | 20.1 | 2.3 | | | 28.1 | 2.6 | 18.7 | 2.3 | 7.4 | 1.5 | | |
| Rural | 29.6 | 8.8 | | | 44.4 | 9.6 | 14.8 | 6.8 | 14.8 | 6.8 | | |
| Age Group | | | | | | | | | | | | |
| 18-29y | 18.2 | 5.2 | | | 25.5 | 5.9 | 16.4 | 5.0 | 7.3 | 3.5 | | |
| 30-44y | 24.3 | 4.2 | | | 36.4 | 4.7 | 18.7 | 3.8 | 8.4 | 2.7 | | |
| 45-59y | 35.4 | 6.9 | | | 43.8 | 7.2 | 29.2 | 6.6 | 12.5 | 4.8 | | |
| 60-69y | 13.3 | 5.1 | | | 22.2 | 6.2 | 17.8 | 5.7 | 4.4 | 3.1 | | |
| 70+y | 17.2 | 4.1 | | | 20.7 | 4.4 | 16.1 | 4.0 | 5.7 | 2.5 | | |
| Education Years | | | | | | | | | | | | |
| 0 | | | | | | | | | | | | |
| 1-5 | | | | | | | | | | | | |
| 6-11 | 19.4 | 2.8 | | | 26.5 | 3.2 | 17.3 | 2.7 | 7.1 | 1.8 | | |
| 12+ | 24.8 | 3.6 | | | 34.0 | 4.0 | 21.3 | 3.4 | 8.5 | 2.4 | | |
| Income Quintiles | | | | | | | | | | | | |
| Q1 | 21.4 | 5.5 | | | 19.6 | 5.3 | 19.6 | 5.3 | 5.4 | 3.0 | | |
| Q2 | 18.0 | 4.9 | | | 24.6 | 5.5 | 13.1 | 4.3 | 8.2 | 3.5 | | |
| Q3 | 20.0 | 4.8 | | | 30.0 | 5.5 | 22.9 | 5.0 | 10.0 | 3.6 | | |
| Q4 | 21.0 | 5.2 | | | 38.7 | 6.2 | 19.4 | 5.0 | 11.3 | 4.0 | | |
| Q5 | 24.0 | 4.9 | | | 33.3 | 5.4 | 17.3 | 4.4 | 5.3 | 2.6 | | |
| Condition | | | | | | | | | | | | |
| Child-Visit | 21.9 | 7.4 | | | 31.3 | 8.3 | 12.5 | 5.9 | 3.1 | 3.1 | | |
| Fever | 20.0 | 12.7 | | | 20.0 | 12.7 | 50.0 | 15.8 | 20.0 | 12.7 | | |
| Childbirth | 8.2 | 3.9 | | | 26.5 | 6.3 | 16.3 | 5.3 | 10.2 | 4.3 | | |
| Arthritis | 28.6 | 17.1 | | | 28.6 | 17.1 | 14.3 | 13.2 | 0.0 | 0.0 | | |
| Asthma | 11.1 | 10.5 | | | 22.2 | 13.9 | 0.0 | 0.0 | 0.0 | 0.0 | | |
| Heart-Disease | 7.4 | 5.0 | | | 11.1 | 6.1 | 7.4 | 5.0 | 7.4 | 5.0 | | |
| Injury | 34.8 | 10.0 | | | 39.1 | 10.2 | 21.7 | 8.6 | 13.0 | 7.0 | | |
| Minor-Surgery | 20.5 | 4.7 | | | 38.4 | 5.7 | 17.8 | 4.5 | 9.6 | 3.4 | | |
| Other | 29.1 | 3.8 | | | 30.5 | 3.9 | 22.0 | 3.5 | 5.0 | 1.8 | | |
| Ownership | | | | | | | | | | | | |
| Government | 22.2 | 2.4 | | | 31.7 | 2.6 | 19.4 | 2.2 | 7.3 | 1.5 | | |
| Private | 4.5 | 4.4 | | | 9.1 | 6.1 | 9.1 | 6.1 | 4.5 | 4.4 | | |
| NGO | | | | | | | | | | | | |
| Other | 66.7 | 27.3 | | | 33.3 | 27.3 | 33.3 | 27.3 | 33.3 | 27.3 | | |
| Self-Assessed Health | | | | | | | | | | | | |
| Very-Good | 16.4 | 4.8 | | | 21.3 | 5.2 | 9.8 | 3.8 | 4.9 | 2.8 | | |
| Good | 17.9 | 3.5 | | | 28.5 | 4.1 | 18.7 | 3.5 | 6.5 | 2.2 | | |
| Moderate | 24.3 | 4.2 | | | 33.6 | 4.6 | 22.4 | 4.0 | 8.4 | 2.7 | | |
| Bad | 37.5 | 7.7 | | | 37.5 | 7.7 | 27.5 | 7.1 | 12.5 | 5.2 | | |
| Very-Bad | 10.0 | 9.5 | | | 20.0 | 12.7 | 10.0 | 9.5 | 0.0 | 0.0 | | |
| TOTAL | 21.6 | 2.2 | | | 29.8 | 2.5 | 19.0 | 2.1 | 7.6 | 1.4 | | |

The following table reports the percent of people perceiving poor responsiveness in hospital inpatient care facilities, where "poor" is defined as a rating of "Moderate", "Bad" or "Very bad" in questions Q7418-Q7432 which have 5 response options (including "good" and "very good".. Ratings for each of the eight domains of hospital inpatient care responsiveness (including 15 questions) by patients have been presented here. There are two questions each for seven of the eight domains; the domain of choice has only one question. The following questions from the survey have been used to determine patient assessment of each responsiveness domain:

- (1) *Prompt attention*: travel time (Q7418) and wait time (Q7419).
- (2) *Dignity*: talked respectfully (Q7420) and privacy (Q7421).
- (3) *Communication*: clear explanation (Q7422) and time for questions (Q7423).
- (4) *Autonomy*: treatment information (Q7424) and involvement (Q7425).
- (5) *Confidentiality*: talk privately (Q7426) and confidentiality of records (Q7427).
- (6) *Choice of health care provider*: Q7428.
- (7) *Basic amenities*: cleanliness (Q7429) and space (Q7430).
- (8) *Social support*: family visit (Q7431) and external contact (Q7432).

Results are reported for the total WHS sample (category: "TOTAL"), and by the following sample sub-groups: sex, area of residence, age group, years of education, income quintiles, reason for visit, ownership (of health facility), and self-assessed health. Mean values and standard errors (SE) are reported for each category.

Sub-groups common to other tables were constructed in the same manner. Common sub-groups include sex (Q1001), area of residence (Q0104), age group (regrouping of reported age in Q1002), years of education (Q1010) and income quintiles. To determine income and subsequently income quintiles, an asset index was constructed for each household using responses to section 0700 on "Permanent Income Indicators" from the WHS household questionnaire.

Ownership, condition and self-assessed health sub-groups were constructed uniquely for the responsiveness section's tables. There are four categories of ownership: "Operated by the government" (Government), "Privately operated" (Private), "NGO" and "Other". To construct the ownership sub-group, information was combined from (a) Q7204, Q7205 and Q7301 for those utilizing ambulatory services, and (b) Q7200, Q7201 and Q7401 for those utilizing hospital inpatient services. The sub-group "Condition" used information from Q7403 ("Which of the following best describes the reason for your [child's] last overnight stay?"). The eight categories of Q7403 include high fever, diarrhoea, or cough; childbirth; arthritis; asthma; heart disease; bodily injury; minor surgery; and other. Self-assessed health was constructed using information from Q2000 ("In general, how would you rate your health today as?") in the WHS. Respondents were asked to select one of the following five categories: "Very good", "Good", "Moderate", "Bad" and "Very bad".

7.6 Importance of different domains of responsiveness: percent reporting "Extremely Important"

| | Prompt Attention | | Dignity | | Communication | | Autonomy | | Confidentiality | | Choice | | Basic Amenities | | Social Support | |
|-----------------------------|------------------|----|---------|----|---------------|----|----------|----|-----------------|----|--------|----|-----------------|----|----------------|----|
| | % | SE | % | SE | % | SE | % | SE | % | SE | % | SE | % | SE | % | SE |
| Sex | | | | | | | | | | | | | | | | |
| Female | | | | | | | | | | | | | | | | |
| Male | | | | | | | | | | | | | | | | |
| Area of Residence | | | | | | | | | | | | | | | | |
| Urban | | | | | | | | | | | | | | | | |
| Rural | | | | | | | | | | | | | | | | |
| Age Group | | | | | | | | | | | | | | | | |
| 18-29y | | | | | | | | | | | | | | | | |
| 30-44y | | | | | | | | | | | | | | | | |
| 45-59y | | | | | | | | | | | | | | | | |
| 60-69y | | | | | | | | | | | | | | | | |
| 70+y | | | | | | | | | | | | | | | | |
| Education Years | | | | | | | | | | | | | | | | |
| 0 | | | | | | | | | | | | | | | | |
| 1-5 | | | | | | | | | | | | | | | | |
| 6-11 | | | | | | | | | | | | | | | | |
| 12+ | | | | | | | | | | | | | | | | |
| Income Quintiles | | | | | | | | | | | | | | | | |
| Q1 | | | | | | | | | | | | | | | | |
| Q2 | | | | | | | | | | | | | | | | |
| Q3 | | | | | | | | | | | | | | | | |
| Q4 | | | | | | | | | | | | | | | | |
| Q5 | | | | | | | | | | | | | | | | |
| Ownership | | | | | | | | | | | | | | | | |
| Government | | | | | | | | | | | | | | | | |
| Private | | | | | | | | | | | | | | | | |
| NGO | | | | | | | | | | | | | | | | |
| Other | | | | | | | | | | | | | | | | |
| Self-Assessed Health | | | | | | | | | | | | | | | | |
| Very-Good | | | | | | | | | | | | | | | | |
| Good | | | | | | | | | | | | | | | | |
| Moderate | | | | | | | | | | | | | | | | |
| Bad | | | | | | | | | | | | | | | | |
| Very-Bad | | | | | | | | | | | | | | | | |
| Type of Care | | | | | | | | | | | | | | | | |
| Ambulatory-Adul | | | | | | | | | | | | | | | | |
| Ambulatory-Chil | | | | | | | | | | | | | | | | |
| Inpatient-Adult | | | | | | | | | | | | | | | | |
| Inpatient-Child | | | | | | | | | | | | | | | | |
| Non-Users | | | | | | | | | | | | | | | | |
| TOTAL | | | | | | | | | | | | | | | | |

This table shows the percent of people who rated a responsiveness domain as "Extremely Important". All survey respondents were queried on their perception of the importance of each of the eight responsiveness domains in section 7100 of the WHS where each domain was described in detail (Q7100-Q7107). Respondents were asked to say whether the domain was "Extremely Important", "Very Important", "Moderately Important", "Slightly Important" or "Not

Important".

Results are reported for the total WHS sample (category: "TOTAL"), and by the following sample sub-groups: sex, area of residence, age group, years of education, income quintiles, ownership (of health facility), self-assessed health, and type of care. Mean values and standard errors (SE) are reported for each category.

Sub-groups common to other tables were constructed in the same manner. Common sub-groups include sex (Q1001), area of residence (Q0104), age group (regrouping of reported age in Q1002), years of education (Q1010) and income quintiles. To determine income and subsequently income quintiles, an asset index was constructed for each household using responses to section 0700 on "Permanent Income Indicators" from the WHS household questionnaire.

Ownership, self-assessed health and type of care sub-groups were constructed uniquely for the responsiveness section's tables. There are four categories of ownership: "Operated by the government" (Government), "Privately operated" (Private), "NGO" and "Other". To construct the ownership sub-group, information was combined from (a) Q7204, Q7205 and Q7301 for those utilizing ambulatory services, and (b) Q7200, Q7201 and Q7401 for those utilizing hospital inpatient services. Self-assessed health was constructed using information from Q2000 ("In general, how would you rate your health today as?") in the WHS. Respondents were asked to select one of the following five categories: "Very good", "Good", "Moderate", "Bad" and "Very bad". Type of care is a constructed sample sub-group combining information from Q7000, Q7001 and Q7016. There are five categories of type of care: "Ambulatory adult", "Ambulatory child", "Inpatient adult", "Inpatient child" and "Non users".

8.0 Expenditure Background Indicators (2002)

| | |
|---|--------|
| GDP per capita (\$) | 26,289 |
| Total health expenditure per capita (\$) | 2,031 |
| Total population (000) | 59,068 |
| Life expectancy at birth (Both sexes) | 78.2 |
| Life expectancy at birth (male) | 75.8 |
| Life expectancy at birth (female) | 80.5 |
| Healthy life expectancy at birth (Both sexes) | 70.6 |
| Healthy life expectancy at birth (Male) | 69.1 |
| Healthy life expectancy at birth (Female) | 72.1 |
| Government funded health expenditure as a percentage of total health expenditure | 83.4 |
| Social security funded health expenditure as a percentage of total health expenditure | 0 |
| Private health insurance premiums as a percentage of total health expenditure | 3.1 |
| Out-of-pocket payment as a percentage of total health expenditure | 9.3 |

8.1 Distribution of health payments across different population groups

| | Mean Household expenditure (EXP) in local currency | % Poor | % Impoverished | % Catastrophic | OOP % EXP | OOP % non-subsistence spending | Mean OOP in local currency |
|------------------------|--|--------|----------------|----------------|-----------|--------------------------------|----------------------------|
| Catastrophic | | | | | | | |
| No | 758 | 11.0 | 0.2 | | 0.6 | 1.1 | 5 |
| Yes | 429 | 23.1 | 23.1 | | 31.6 | 75.3 | 196 |
| Poor | | | | | | | |
| No | 828 | | 0.8 | 1.9 | 1.4 | 2.3 | 10 |
| Yes | 139 | | 0.0 | 4.5 | 1.0 | 5.7 | 2 |
| Residence | | | | | | | |
| rural | 688 | 11.9 | 1.7 | 1.7 | 1.6 | 3.1 | 7 |
| urban | 758 | 11.2 | 0.6 | 2.2 | 1.3 | 2.7 | 9 |
| Income_Quintile | | | | | | | |
| 1st(poorest) | 185 | 55.8 | 1.7 | 4.2 | 1.3 | 5.3 | 3 |
| 2nd | 416 | 0.0 | 1.6 | 4.9 | 2.0 | 3.8 | 7 |
| 3rd | 561 | 0.0 | 0.0 | 0.0 | 0.7 | 1.0 | 4 |
| 4th | 862 | 0.0 | 0.0 | 0.8 | 1.0 | 1.4 | 9 |
| 5th(richest) | 1,761 | 0.0 | 0.0 | 0.9 | 1.6 | 1.9 | 24 |
| total | 751 | 11.2 | 0.7 | 2.2 | 1.3 | 2.7 | 9 |

OOP: Out of pocket

Household consumption expenditure (EXP) comprises both monetary and in-kind payment on all goods and services and the money value of the consumption of home-made products.

Poor - a household is considered poor when its total household expenditure is smaller than its subsistence spending

Impoverishment - a non-poor household is impoverished by health payment when it becomes poor after paying for health services.

Catastrophic health expenditure occurs when a household's total out-of-pocket health payments equals or exceeds 40% of the households capacity to pay or non-subsistence spending.

Out of pocket health payments (OOP) refer to payments made by households at the point they receive health services. It includes doctor's consultation fees, purchases of medication and hospital bills. Spending on alternative and/or traditional medicine is included. Expenditure on health related transportation and special nutrition is excluded. Insurance reimbursements are also excluded.

Subsistence spending - household subsistence spending is the minimum requirement to maintain a basic life in a society. A poverty line is used in the analysis as subsistence spending.

Food expenditure is the amount spent on all foodstuffs by the household plus the value of the family's own food production consumed within the household. It excludes expenditure on alcoholic beverages, tobacco and food consumption outside the home (e.g hotel and restaurants).

Household capacity to pay - is defined as a household's non-subsistence spending.

Note: table is unweighted

8.2 Percent distribution of structure of out-of-pocket health payments

| | Inpatient | Outpatient | Traditional | Drugs | Other | Total |
|------------------------|-----------|------------|-------------|-------|-------|-------|
| Catastrophic | | | | | | |
| No | | | | | | |
| Yes | | | | | | |
| Poor | | | | | | |
| No | | | | | | |
| Yes | | | | | | |
| Residence | | | | | | |
| rural | | | | | | |
| urban | | | | | | |
| Income_Quintile | | | | | | |
| 1st(poorest) | | | | | | |
| 2nd | | | | | | |
| 3rd | | | | | | |
| 4th | | | | | | |
| 5th(richest) | | | | | | |
| total | | | | | | |

10.1 Inability to control the important things in life - q8000

| | Never | SE | Almost never | SE | Sometimes | SE | Fairly often | SE | Very often | SE | Missing | SE | N |
|------------------|-------|-----|--------------|-----|-----------|-----|--------------|-----|------------|-----|---------|-----|-------|
| Gender | | | | | | | | | | | | | |
| Male | 49.8 | 0.0 | 22.9 | 0.0 | 18.8 | 0.0 | 5.4 | 0.0 | 2.0 | 0.0 | 1.1 | 0.0 | 442 |
| Female | 42.7 | 0.0 | 22.8 | 0.0 | 24.5 | 0.0 | 5.5 | 0.0 | 2.4 | 0.0 | 2.0 | 0.0 | 758 |
| M | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | |
| Residence | | | | | | | | | | | | | |
| Urban | 44.6 | 0.0 | 23.4 | 0.0 | 22.3 | 0.0 | 5.4 | 0.0 | 2.4 | 0.0 | 1.9 | 0.0 | 1,062 |
| Rural | 56.1 | 0.0 | 13.4 | 0.0 | 23.2 | 0.0 | 6.1 | 0.0 | 1.2 | 0.0 | 0.0 | 0.0 | 82 |
| M | 42.9 | 0.0 | 26.8 | 0.0 | 23.2 | 0.0 | 7.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 56 |
| Income | | | | | | | | | | | | | |
| Q1(poorest) | 48.2 | 0.0 | 19.6 | 0.0 | 22.8 | 0.0 | 4.0 | 0.0 | 2.2 | 0.0 | 3.1 | 0.0 | 224 |
| Q2 | 46.9 | 0.0 | 20.1 | 0.0 | 21.9 | 0.0 | 7.6 | 0.0 | 2.2 | 0.0 | 1.3 | 0.0 | 224 |
| Q3 | 43.3 | 0.0 | 26.8 | 0.0 | 22.8 | 0.0 | 4.0 | 0.0 | 2.2 | 0.0 | 0.9 | 0.0 | 224 |
| Q4 | 47.3 | 0.0 | 22.3 | 0.0 | 20.5 | 0.0 | 6.7 | 0.0 | 0.9 | 0.0 | 2.2 | 0.0 | 224 |
| Q5(richest) | 42.4 | 0.0 | 25.0 | 0.0 | 22.3 | 0.0 | 5.4 | 0.0 | 4.0 | 0.0 | 0.9 | 0.0 | 224 |
| M | 41.3 | 0.0 | 23.8 | 0.0 | 27.5 | 0.0 | 5.0 | 0.0 | 1.3 | 0.0 | 1.3 | 0.0 | 80 |
| Age | | | | | | | | | | | | | |
| 18-29 | 41.8 | 0.0 | 22.8 | 0.0 | 25.5 | 0.0 | 6.0 | 0.0 | 1.6 | 0.0 | 2.2 | 0.0 | 184 |
| 30-44 | 36.0 | 0.0 | 24.4 | 0.0 | 28.2 | 0.0 | 7.8 | 0.0 | 2.0 | 0.0 | 1.5 | 0.0 | 344 |
| 45-59 | 43.5 | 0.0 | 23.9 | 0.0 | 24.8 | 0.0 | 3.0 | 0.0 | 3.5 | 0.0 | 1.3 | 0.0 | 230 |
| 60-69 | 55.6 | 0.0 | 20.6 | 0.0 | 14.3 | 0.0 | 6.3 | 0.0 | 1.6 | 0.0 | 1.6 | 0.0 | 189 |
| 70-79 | 54.4 | 0.0 | 20.1 | 0.0 | 16.6 | 0.0 | 4.7 | 0.0 | 1.8 | 0.0 | 2.4 | 0.0 | 169 |
| 80+ | 55.6 | 0.0 | 24.7 | 0.0 | 14.8 | 0.0 | 1.2 | 0.0 | 2.5 | 0.0 | 1.2 | 0.0 | 81 |
| M | 33.3 | 0.0 | 0.0 | 0.0 | 33.3 | 0.0 | 0.0 | 0.0 | 33.3 | 0.0 | 0.0 | 0.0 | 3 |
| All | 544.0 | 0.0 | 274.0 | 0.0 | 269.0 | 0.0 | 66.0 | 0.0 | 27.0 | 0.0 | 20.0 | 0.0 | 1,200 |

10.2 Inability to cope - q8001

| | Never | SE | Almost never | SE | Sometimes | SE | Fairly often | SE | Very often | SE | Missing | SE | N |
|------------------|-------|-----|--------------|-----|-----------|-----|--------------|-----|------------|-----|---------|-----|-------|
| Gender | | | | | | | | | | | | | |
| Male | 51.6 | 0.0 | 22.6 | 0.0 | 17.6 | 0.0 | 5.0 | 0.0 | 2.5 | 0.0 | 0.7 | 0.0 | 442 |
| Female | 40.6 | 0.0 | 22.6 | 0.0 | 26.5 | 0.0 | 6.2 | 0.0 | 3.0 | 0.0 | 1.1 | 0.0 | 758 |
| M | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | |
| Residence | | | | | | | | | | | | | |
| Urban | 44.3 | 0.0 | 23.2 | 0.0 | 22.5 | 0.0 | 6.1 | 0.0 | 2.9 | 0.0 | 1.0 | 0.0 | 1,062 |
| Rural | 53.7 | 0.0 | 13.4 | 0.0 | 25.6 | 0.0 | 4.9 | 0.0 | 2.4 | 0.0 | 0.0 | 0.0 | 82 |
| M | 39.3 | 0.0 | 25.0 | 0.0 | 33.9 | 0.0 | 0.0 | 0.0 | 1.8 | 0.0 | 0.0 | 0.0 | 56 |
| Income | | | | | | | | | | | | | |
| Q1(poorest) | 46.0 | 0.0 | 22.3 | 0.0 | 20.5 | 0.0 | 7.1 | 0.0 | 2.7 | 0.0 | 1.3 | 0.0 | 224 |
| Q2 | 42.0 | 0.0 | 23.2 | 0.0 | 23.7 | 0.0 | 5.8 | 0.0 | 4.0 | 0.0 | 1.3 | 0.0 | 224 |
| Q3 | 44.6 | 0.0 | 23.7 | 0.0 | 21.9 | 0.0 | 6.7 | 0.0 | 3.1 | 0.0 | 0.0 | 0.0 | 224 |
| Q4 | 49.1 | 0.0 | 21.4 | 0.0 | 22.8 | 0.0 | 4.0 | 0.0 | 1.8 | 0.0 | 0.9 | 0.0 | 224 |
| Q5(richest) | 43.8 | 0.0 | 21.0 | 0.0 | 25.0 | 0.0 | 6.3 | 0.0 | 3.1 | 0.0 | 0.9 | 0.0 | 224 |
| M | 38.8 | 0.0 | 26.3 | 0.0 | 30.0 | 0.0 | 2.5 | 0.0 | 1.3 | 0.0 | 1.3 | 0.0 | 80 |
| Age | | | | | | | | | | | | | |
| 18-29 | 42.4 | 0.0 | 25.5 | 0.0 | 21.2 | 0.0 | 6.5 | 0.0 | 1.6 | 0.0 | 2.7 | 0.0 | 184 |
| 30-44 | 35.5 | 0.0 | 21.2 | 0.0 | 32.3 | 0.0 | 6.4 | 0.0 | 3.8 | 0.0 | 0.9 | 0.0 | 344 |
| 45-59 | 43.0 | 0.0 | 20.9 | 0.0 | 24.8 | 0.0 | 6.5 | 0.0 | 4.3 | 0.0 | 0.4 | 0.0 | 230 |
| 60-69 | 54.5 | 0.0 | 22.2 | 0.0 | 16.9 | 0.0 | 4.2 | 0.0 | 2.1 | 0.0 | 0.0 | 0.0 | 189 |
| 70-79 | 52.7 | 0.0 | 25.4 | 0.0 | 14.2 | 0.0 | 5.3 | 0.0 | 2.4 | 0.0 | 0.0 | 0.0 | 169 |
| 80+ | 53.1 | 0.0 | 22.2 | 0.0 | 18.5 | 0.0 | 3.7 | 0.0 | 0.0 | 0.0 | 2.5 | 0.0 | 81 |
| M | 66.7 | 0.0 | 0.0 | 0.0 | 33.3 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 3 |
| All | 536.0 | 0.0 | 271.0 | 0.0 | 279.0 | 0.0 | 69.0 | 0.0 | 34.0 | 0.0 | 11.0 | 0.0 | 1,200 |

