

REPORT OF UNITED KINGDOM

TABLE OF CONTENTS

1	Introduction
2	Methodology
2.1	Sampling
2.2.1	Geographic Component of the Survey
2.2.2	The map
2.3	Survey Metrics
2.3.1	Sample deviation index
2.3.2	HH Sample deviation index
2.3.3	Response rate
2.3.4	Missing data
2.3.5	Reliability
3	Socio-Demographic Profile
3.1	Household composition by residence and age groups according to income quintile
3.2	Selected age distributions by income quintile
3.3	Characteristics of head of household by income quintile
3.4	Household population: percent distribution of the de jure population by age, residence, marital status and education according to sex
3.5	Background characteristics of respondents: percent distribution of men and women by age, residence, marital status and education
4	Risk Factors
4.1	Prevalence of smoking and average daily tobacco consumption
4.2	Prevalence of life time abstainers, non-heavy drinkers, infrequent heavy drinkers and frequent heavy drinkers
4.3	Prevalence of insufficient intake of fruit and vegetables and insufficient physical activity

- 4.4 Access to improved drinking-water: percent distribution of households by type of access to drinking water
- 4.5 Access to improved sanitation: percent distribution of households by type of sanitation facility
- 4.6 Solid Fuel use for cooking: percent distribution of households by type of cooking fuel used
- 5 Coverage
 - 5.01 Tuberculosis
 - 5.02 HIV Prevention and Screening
 - 5.03 Antenatal Care and Mother to Child Transmission of HIV
 - 5.04 Birth Delivery Care
 - 5.05 Child's Health - Common Illness
 - 5.06 Child's Health - Danger Signs
 - 5.07 Vaccinations Meeting WHO Timeline Recommendations for Children 12 to 23 months of Age with Vaccination Card
 - 5.08 Vaccination Status of Children 12-23 Months
 - 5.09 Women's Cancer Screening
 - 5.10 Oral Health and Injuries
 - 5.11 Self Reported Non-Communicable Conditions
 - 5.12 Mental Health Conditions
 - 5.13 Cataracts
- 6 Health State Descriptions
 - 6.01 In general, rate your health today - q2000
 - 6.02 Difficulty with 'work and household activities' in last 30 days - q2001
 - 6.03 Difficulty with 'moving around' in last 30 days - q2010
 - 6.04 Difficulty with 'vigorous activities' in last 30 days - q2011
 - 6.05 Difficulty with 'self-care' in last 30 days - q2020
 - 6.06 Difficulty with 'taking care of and maintaining general appearance' in last 30 days - q2021

- 6.07 Amount of 'bodily aches or pains' in last 30 days - q2030
- 6.08 Amount of 'bodily discomfort' in last 30 days - q2031
- 6.09 Difficulty with 'concentrating or remembering things' in last 30 days - q2050
- 6.10 Difficulty with 'learning a new task' in last 30 days - q2051
- 6.11 Difficulty with 'personal relationships or participation in the community' in last 30 days - q2060
- 6.12 Difficulty with 'dealing with conflicts and tensions' in last 30 days - q2061
- 6.13 Difficulty with 'seeing and recognizing a person you know across the road (20m)' in last 30 days - q2071
- 6.14 Difficulty with 'seeing an object at arm's length or in reading' in last 30 days - q2072
- 6.15 Problem with 'sleeping' in last 30 days - q2080
- 6.16 Problem with 'feeling rested and refreshed' in last 30 days - q2081
- 6.17 Problem with 'feeling sad, low, or depressed' in last 30 days - q2090
- 6.18 Problem with 'worry or anxiety' in last 30 days - q2091
- 6.19 Adjusted for vignette responses
- 7 Health System Responsiveness
 - 7.1 Self-reported utilization of health services and perceived unmet need
 - 7.2 Patient assessed characteristics of ambulatory health services
 - 7.3.1 Patient assessment of responsiveness domains for ambulatory services: percent reporting "Moderate", "Bad" or "Very bad" - 1
 - 7.3.2 Patient assessment of responsiveness domains for ambulatory services: percent reporting "Moderate", "Bad" or "Very bad" - 2
 - 7.4 Patient assessed characteristics of hospital inpatient health services
 - 7.5.1 Patient assessment of responsiveness domains for hospital inpatient services: percent reporting "Moderate", "Bad" or "Very bad" - 1
 - 7.5.2 Patient assessment of responsiveness domains for hospital inpatient services: percent reporting "Moderate", "Bad" or "Very bad" - 2
 - 7.6 Importance of different domains of responsiveness: percent reporting "Extremely Important"
- 8 Health Expenditure, Insurance and Human Resources for Health

- 8.0 Expenditure Background Indicators (2002)
- 8.1 Distribution of health payments across different population groups
- 8.2 Percent distribution of structure of out-of-pocket health payments
- 8.3 Financial sources used by households for paying for health services
- 8.4 Insurance Coverage
- 8.5 Human resources for health
- 9.1 Adult Mortality Chart 1
- 9.2 Adult Mortality Chart 2
- 9.3 Adult Mortality Chart 3
- 9.4 Adult Mortality Chart 4
- 10 Stress and Social Capital
- 10.1 Inability to control the important things in life - q8000
- 10.2 Inability to cope - q8001
- 10.3 Satisfaction with your health - q8002
- 10.4 Feeling safe when alone at home - q8011
- 10.5 Feeling safe when walking down the street alone after dark - q8012

1. Introduction

The World Health Organization initiated the World Health Survey (WHS) as a *data collection platform* to obtain information on the health of populations and on health systems. The WHS responds to the need of countries for a detailed and sustainable health information system and gathers data through surveys to measure essential population health parameters. The WHS uses standard survey procedures and instruments for general population surveys to gather comparable data across WHO Member States. These methods and instruments have been refined through scientific review of literature, extensive consultations with international experts and large-scale pilot tests. WHS is designed to evolve through its implementation by continuous input from collaborators, including policy makers, survey institutions, scientists and other interested parties. The data is jointly owned by the countries and the WHO, and there is a commitment for a long-term data collection, building local capacity and using this information for health policy.

The objectives of the World Health Survey were to:

- develop a **means** of providing:
 - **valid, relevant, reliable** and **comparable** information on **outcomes, functions and inputs** to health systems
 - to **supplement** the information provided by routine **HIS**

- build the **evidence base** necessary for policy-makers:
 - to **routinely monitor** if health systems are achieving the **desired goals**
 - and in some countries, to assess if the **increase in health resources** is having the desired effect

The introductory chapter of each country report will provide details on the current sources of data from routine health information systems and ad hoc surveys. It will describe the health situation in the country and identify gaps. It will also present a brief overview on the health system organization within the country.

2. Sampling

The WHO sampling guidelines emphasized scientific principles of survey sampling as explicit standards for quality, included examples of good sampling plans, and identified quality assurance standards for countries to adhere to. WHO and technical advisers provided technical support to countries when needed. The following principles were used for sampling in the WHS:

1. The sample should target the *de facto* population (i.e. all people living in that country including guest workers, immigrants and refugees) and not *de jure* population (i.e. the citizens of that country alone) with complete geographic coverage of the country, if possible, or a representative geographic segment of the country.
2. A *sample frame* with 90% coverage that included all key subgroups of interest. Enumeration or listing of households to update the frame was recommended.
3. The WHS sample identified all adult members of the general population aged 18 years or older as its sample. Households are selected using a random, stratified sampling procedure. One individual per household is then selected through a random selection procedure using the Kish table method.
4. The WHS used a sampling strategy which encompasses a known non-zero selection probability for any individual included in the study. This makes it possible to extrapolate the data to the whole population. Households and individuals are selected with a known probability in order to provide selection probabilities for each household and individual in the data set.
5. The WHS sampling strategy was without replacement and categories of non-respondents were clearly defined.
6. The WHS used GPS devices in certain countries and digitized maps to geocode the data within specified guidelines.

Each national report will present a detailed description of the sampling strategy and the allocation tables

2.2.1 Geographic Component of the Survey

Geographic Information refers to any information associated with a location on the Earth's surface. This location can be associated to a coordinate (latitude/longitude), a place's name, a postal address or any other geographic object.

Household Surveys represent an important source of information. If the geographic location of the surveyed clusters is collected at the same time that the interview is conducted users are then able to integrate the spatial dimension in their analysis

The geographic component of the WHO WHS is stored in two sections of the questionnaire:

- 0100 Sampling Information allowing the link between the location of each cluster and the sampling frame used for the survey. This section has also been used in order to collect the type of setting in which each household was located at the time of the survey. This section of the questionnaire has been used for all the countries part of the WHO WHS

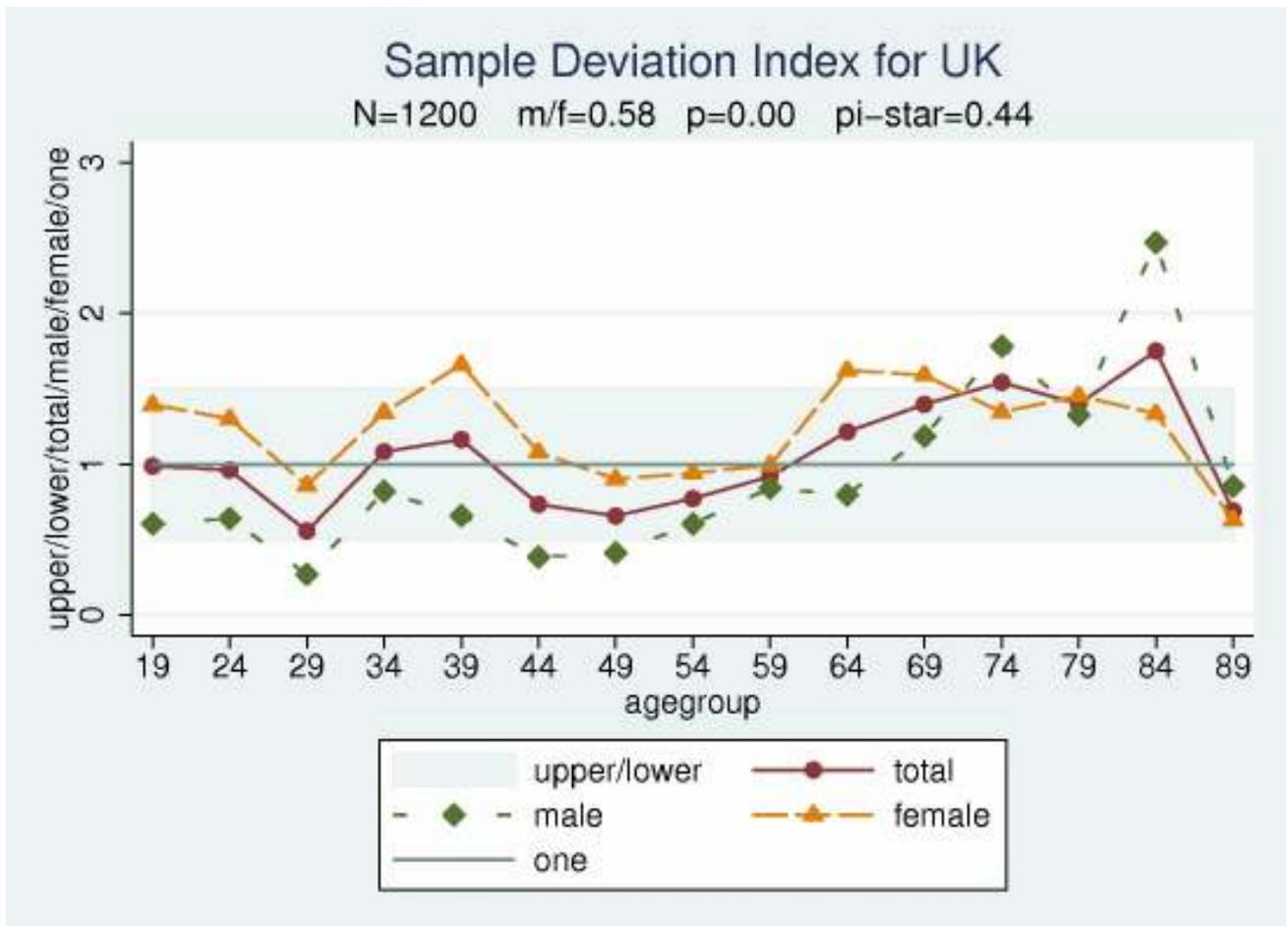
- 0200 Geocoding Information for the collection of the latitude and longitude of each household. This section has only been used in 27 countries where GPS devices were available or have been provided. The choice of these countries has been done on the basis of the availability of digital maps delimiting the surveyed clusters, the field data collection planning and their distribution within the different WHO regions. Specific training and field material have been prepared and used by the interviewers or field supervisors in these countries in order to collect the latitude and longitude of each of the surveyed household.

As the sampling design may not always include the administrative structure of the country and as the codes entered in the data set for the sampling level needed to be labelled, a key correspondence table containing this information has been collected after the survey itself.

Once all the survey data and the key correspondence table available a specific protocol has been applied to the two sections mentioned earlier in order to clean eventual data collection or data entry mistakes as well as to fill the gaps in close collaboration with the survey institution.

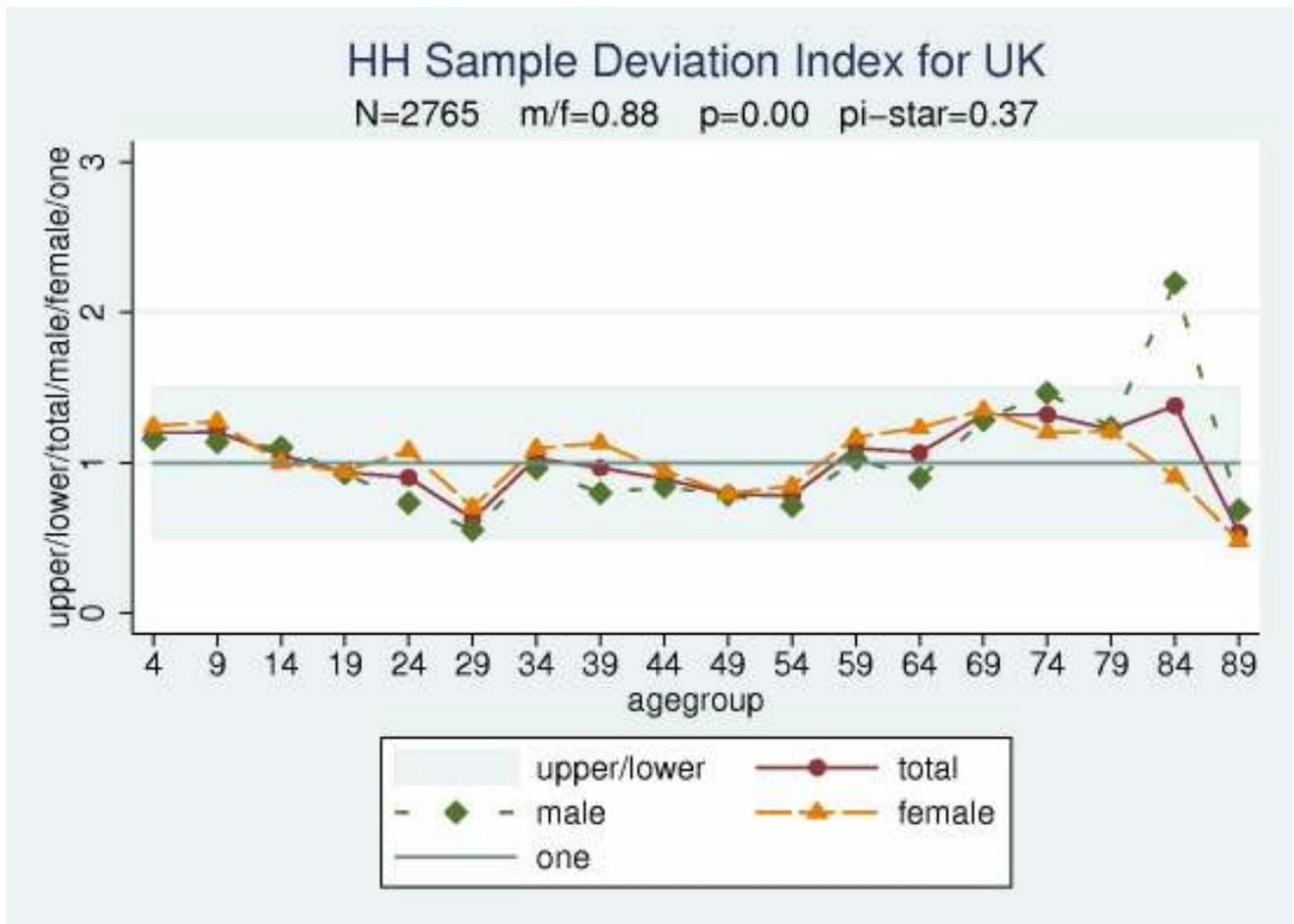
The questionnaire as well as the training material and data cleaning protocols used can be downloaded from the WHO WHS web site (<http://www.who.int/healthinfo/survey/en/index.html>) in the "Survey Instrument and Related Documents" section.

2.3.1 Sample deviation index



SDI

2.3.2 HH Sample deviation index

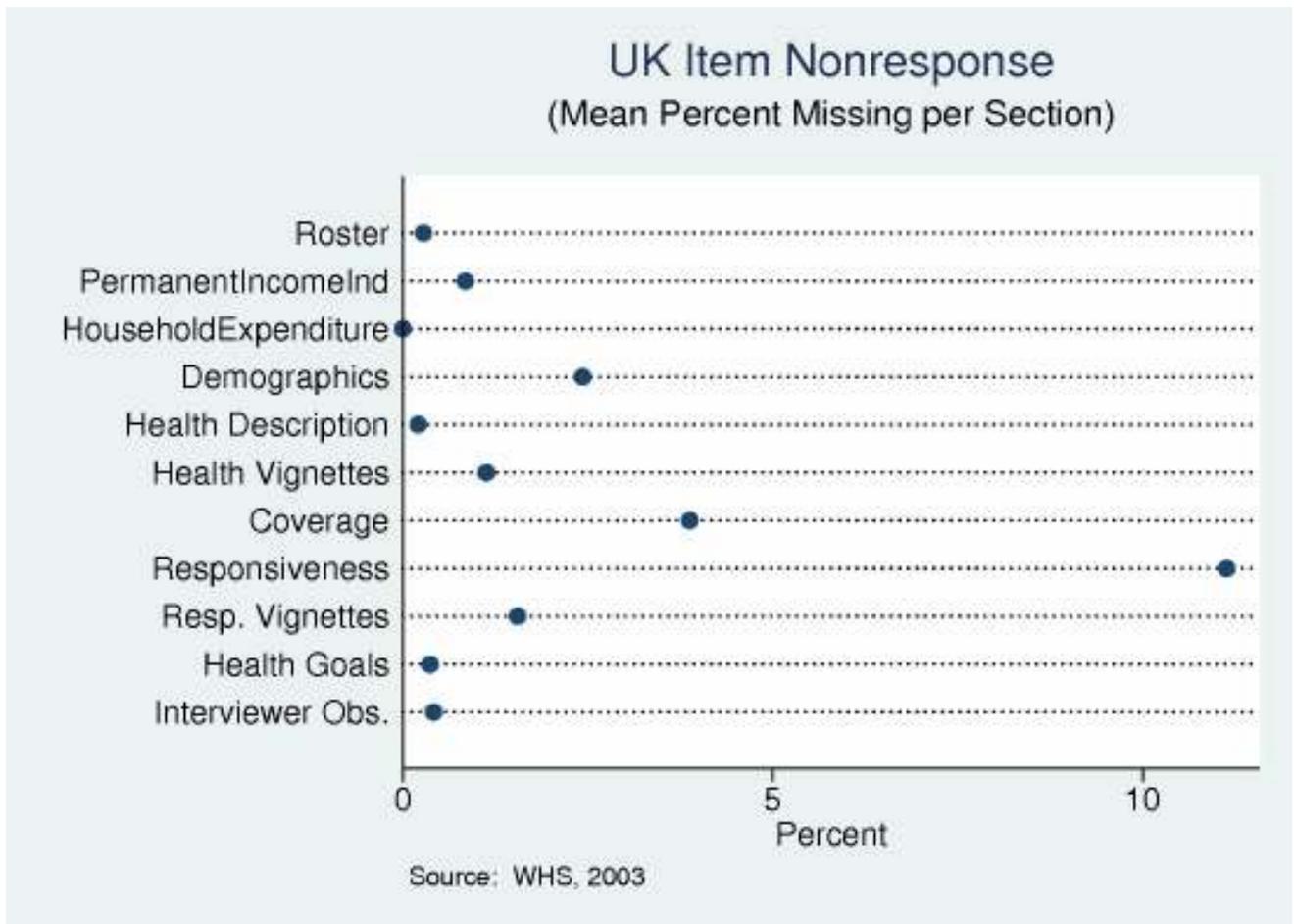


HDI

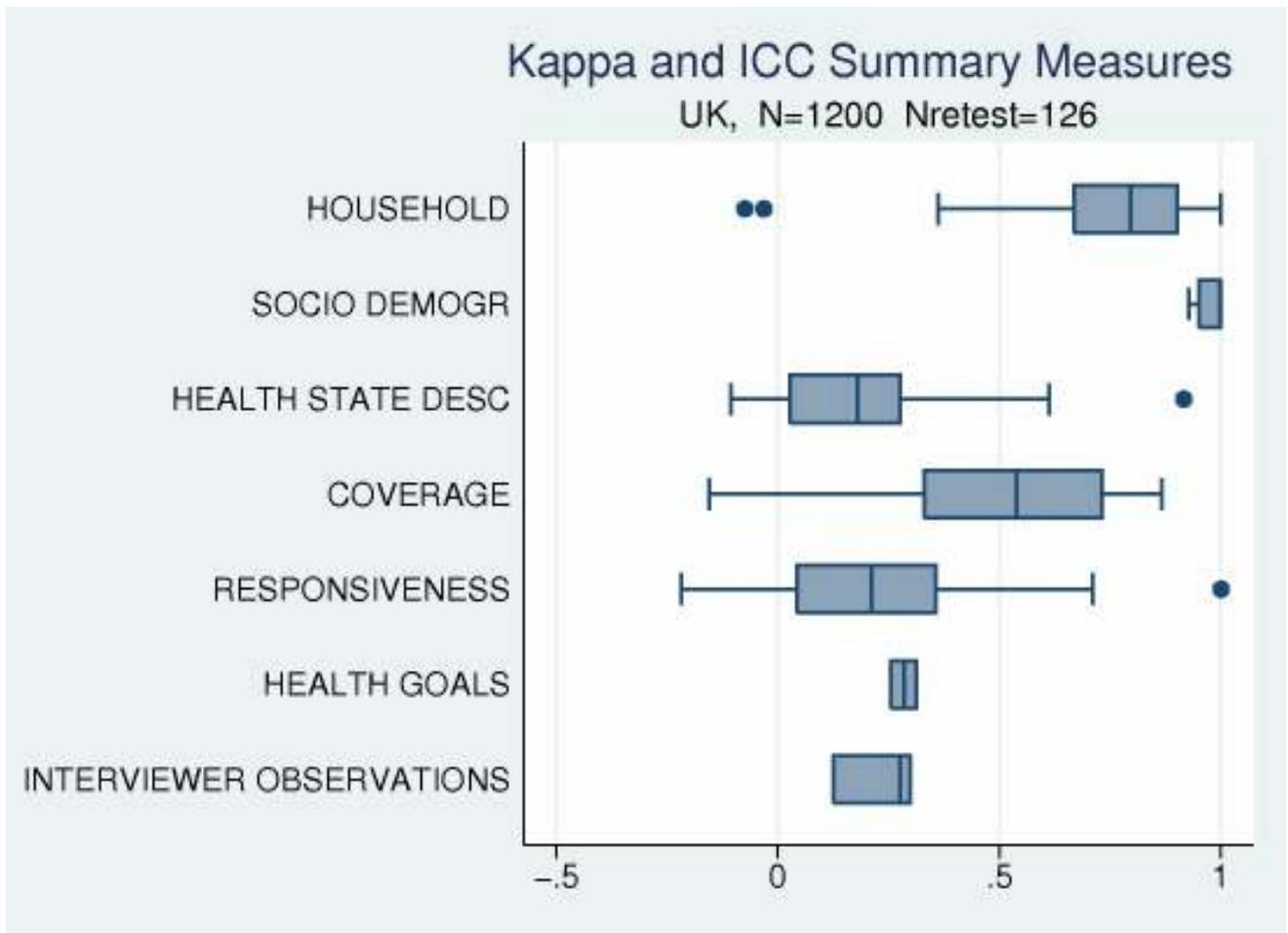
2.3.3 Response rate

Household	
Selected	1,200
Interviewed	1,200
Percentages	100
Individual	
Selected	1,200
Interviewed	1,200
Percentages	100

2.3.4 Missing data



2.3.5 Reliability



3.1 Household composition by residence and age groups according to income quintile

	Percent Rural	SE	Mean Number of									
			Household members	SE	Children < 2 years	SE	Children < 5years	SE	Children 5 -17 years	SE	Persons 18+ years	SE
Q1(poorest)	5.4		1.4		0.0		0.0		0.1		1.3	
Q2	5.8		2.0		0.0		0.2		0.3		1.5	
Q3	5.8		2.2		0.1		0.2		0.3		1.8	
Q4	9.4		2.6		0.1		0.2		0.6		1.8	
Q5(richest)	10.3		3.3		0.1		0.2		0.8		2.2	
All	7.2		2.3		0.1		0.2		0.4		1.7	

Note: table based on de jure members of household i.e. usual residents

Note: table is unweighted

3.2 Selected age distributions by income quintile

	Females Age 18–49	Persons Age 50+	Persons Age 60+
Q1 (poorest)	39	222	195
Q2	80	206	165
Q3	110	196	139
Q4	133	174	88
Q5 (richest)	175	147	59
All	537	945	646

Note: table based on de jure members of household i.e. usual residents

Note: table is unweighted

3.3 Characteristics of head of household by income quintile

	Mean Age of Head	SE	Median Education of Head	Percent Female Head	SE
Q1 (poorest)	63		4	56.0	
Q2	54		5	45.0	
Q3	51		5	39.0	
Q4	47		5	31.0	
Q5 (richest)	45		5	17.0	
All	52		5	38.0	

Education

1=no formal education

2=less than primary school

3=primary school completed

4=secondary school completed

5=high school (or equivalent) completed

6=college/pre-university/university completed

7=post graduate degree completed

Note: table based on de jure members of household i.e. usual residents

Note: table is unweighted

3.4 Household population: percent distribution of the de jure population by age, residence, marital status and education according to sex

	Male	SE	Female	SE	Missing	Total	SE
Age							
0-4	7.3		6.7			7.00	
5-14	15.6		13.4			14.50	
15-29	15.0		15.5			15.30	
30-44	20.1		22.4			21.30	
45-59	16.7		16.7			16.70	
60-69	10.3		11.7			11.10	
70-79	9.3		9.5			9.40	
80+	4.5		3.7			4.10	
Missing	1.1		0.3			0.70	
Residence							
Urban	87.3		88.8			88.10	
Rural	7.9		6.7			7.30	
Missing	4.8		4.5			4.60	
Education							
NoFormal	6.0		5.6			5.80	
LessthanPrimary	10.2		9.8			10.00	
Primary	10.3		8.3			9.20	
Secondary	37.5		41.2			39.40	
HighSchool	14.5		13.3			13.90	
College	17.8		18.8			18.30	
PostGraduate	3.7		2.7			3.20	
Missing	0.1		0.3			0.20	
Total	100.0		100.0			100.00	
Number	1,307.0		1,458.0			2,765.00	
Number_of_Households						1,200.00	

Note: table is unweighted

3.5 Background characteristics of respondents: percent distribution of men and women by age, residence, marital status and education

	Male	SE	Female	SE	Missing	Total	SE
Age							
18-29	12.9		16.8			15.30	
30-44	24.2		31.3			28.70	
45-59	20.4		18.5			19.20	
60-69	15.6		15.8			15.80	
70-79	17.9		11.9			14.10	
80+	8.6		5.7			6.80	
Missing	0.5		0.1			0.30	
Residence							
Urban	88.2		88.7			88.50	
Rural	7.0		6.7			6.80	
Missing	4.8		4.6			4.70	
Education							
NoFormal	0.9		0.7			0.80	
LessthanPrimary	0.2		0.4			0.30	
Primary	2.7		2.2			2.40	
Secondary	48.0		52.5			50.80	
HighSchool	18.6		16.1			17.00	
College	24.2		24.0			24.10	
PostGraduate	5.4		4.1			4.60	
Missing	0.0		0.0			0.00	
Total	100.0		100.0			100.00	
Number	442.0		758.0			1,200.00	

Note: table is unweighted

5.09 Women's Cancer Screening

	Total Females	Percent Females 18+	PAP Smear	SE	M	Percent Females 40+	Mammography / Breast Exam	SE	M
Residence									
Urban	672	82.3	53.0	2.1	2.4	41.7	48.9	3.0	4.6
Rural	51	84.3	51.2	7.6	7.0	47.1	37.5	9.9	12.5
Missing	35								
Income_Quintile									
Q1(poorest)	141	51.8	38.4	5.7	5.5	34.0	43.8	7.2	10.4
Q2	135	78.5	53.8	4.8	2.8	37.8	56.9	6.9	5.9
Q3	143	85.3	56.6	4.5	1.6	46.9	52.2	6.1	1.5
Q4	144	94.4	57.4	4.2	2.9	47.2	45.6	6.0	5.9
Q5(richest)	147	100.0	53.1	4.1	2.0	45.6	41.8	6.0	4.5
Missing	48								
Age									
18-29	127	16.8	46.5	4.4	0.0				
30-39	178	23.5	57.3	3.7	2.2				
40-49	105	13.9	60.0	4.8	4.8	13.9	8.6	2.7	6.7
50-59	94	12.4	66.0	4.9	2.1	12.4	68.1	4.8	2.1
60-69	120	15.8	39.2	4.5	5.8	15.8	65.8	4.3	5.8
70+	133	17.5	0.0	0.0		17.5	0.0	0.0	
Missing	1								
Total	758	82.3	53.4	2.0	2.9	42.1	47.6	2.8	5.0

M = % Missing of those with Pap Smear/Mammography SE= Standard Error of % with Pap Smear/Mammography

***Note: Values in the age row under the "Females 18 plus" and "Females 40 plus" columns are column percent values.

Women's Cancer Screening Indicators:

"Papsmear need" = % of all female respondents aged 18-69

"Papsmear" coverage = % of those female respondents aged 18-69 who self-reported receiving a pap smear test during pelvic examination in the last 3 years.

"Mammography need" = % of all female respondents aged 40-69

"Mammography" coverage = % of those female respondents aged 40-69 who self-reported receiving a mammography test or breast examination in the last 3 years.

****In several countries women above age 69 were asked the cancer screening questions, and for this reason they are included in the table. For countries that did not ask this questions of women above age 69, these values are expected to be missing.

5.10 Oral Health and Injuries

	Total	Oral Health Problems			Road Traffic Accidents			Injury					
		Need	Coverage	SE	M	Need	Coverage	SE	M	Need	Coverage	SE	M
Sex													
Female	758	28.5	78.2	2.8	0.0								
Male	442	23.5	78.8	4.0	0.0								
Missing	0												
Residence													
Urban	1,062	26.8	77.5	2.5	0.0								
Rural	82	20.7	76.5	10.3	0.0								
Missing	56												
Income_Quintile													
Q1(poorest)	224	22.3	66.0	6.7	0.0								
Q2	224	25.9	74.1	5.8	0.0								
Q3	224	27.2	77.0	5.4	0.0								
Q4	224	25.4	84.2	4.8	0.0								
Q5(richest)	224	29.9	82.1	4.7	0.0								
Missing	80												
Age													
18-29	184	28.8	66.0	6.5	0.0								
30-44	344	26.5	82.4	4.0	0.0								
45-59	230	32.2	81.1	4.6	0.0								
60-69	189	28.6	79.6	5.5	0.0								
70-79	169	16.0	81.5	7.5	0.0								
80+	81	23.5	73.7	10.1	0.0								
Missing	3												
Total	1,200	26.7	78.4	2.3	0.0								

M = % Missing of % Covered SE= Standard Error of % Covered

Indicators:

Oral Health:

"Need" = % of all respondents indicating any problems in the last 12 months with their mouth and/or teeth.

"Coverage" = % of respondents reporting problems with their mouth and teeth who indicated receiving dental or medical care in last 12 months.

Road Traffic Accident:

"Need" = % of all respondents indicating having suffered bodily injury from a road traffic accident in last 12 months.

"Coverage" = % of respondents reporting having suffered bodily injury from a road traffic accident in last 12 months who indicating having received treatment for their injuries on-site or at health facility within 1 hour of accident .

Injuries from Non-traffic Accidents:

"Need" = % of all respondents indicating having suffered bodily injury due to non-traffic accidents in last 12 months.

"Coverage" = % of respondents reporting having suffered bodily injury due to non-traffic accidents in last 12 months who indicating having received treatment for injuries on-site or at health facility within 1 hour of accident

5.11 Self Reported Non-Communicable Conditions

	Total	Angina			Osteo-Arthritis				Asthma				Diabetes			
		Need	Coverage	SE	M	Need	Coverage	SE	M	Need	Coverage	SE	M	Need	Coverage	SE
Sex																
Female	758	6.1	84.8	5.3	0.0	26.8	61.1	3.4	1.0	16.9	53.9	4.4	0.0			
Male	442	10.6	76.6	6.2	0.0	19.0	58.3	5.4	0.0	13.3	55.9	6.5	0.0			
Missing	0															
Residence																
Urban	1,062	8.0	81.2	4.2	0.0	25.0	59.2	3.0	0.8	16.1	54.4	3.8	0.0			
Rural	82	7.3	83.3	15.2	0.0	14.6	75.0	12.5	0.0	11.0	55.6	16.6	0.0			
Missing	56															
Income_Quintile																
Q1(poorest)	224	12.1	85.2	6.8	0.0	36.6	63.4	5.3	1.2	12.9	65.5	8.8	0.0			
Q2	224	11.2	84.0	7.3	0.0	26.3	64.4	6.2	1.7	13.8	51.6	9.0	0.0			
Q3	224	10.7	83.3	7.6	0.0	25.9	60.3	6.4	0.0	14.7	51.5	8.7	0.0			
Q4	224	4.0	55.6	16.6	0.0	19.2	46.5	7.6	0.0	16.1	50.0	8.3	0.0			
Q5(richest)	224	1.3	100.0	0.0	0.0	13.4	60.0	8.9	0.0	20.1	53.3	7.4	0.0			
Missing	80															
Age																
18-29	184	0.5	100.0	0.0	0.0	2.7	20.0	17.9	0.0	23.4	44.2	7.6	0.0			
30-44	344	1.2	0.0	0.0	0.0	9.3	53.1	8.8	0.0	14.5	46.0	7.1	0.0			
45-59	230	6.5	100.0	0.0	0.0	29.6	58.8	6.0	0.0	15.7	63.9	8.0	0.0			
60-69	189	14.3	77.8	8.0	0.0	38.1	58.3	5.8	1.4	14.3	59.3	9.5	0.0			
70-79	169	18.3	74.2	7.9	0.0	42.6	69.4	5.4	0.0	12.4	66.7	10.3	0.0			
80+	81	18.5	100.0	0.0	0.0	45.7	62.2	8.0	2.7	12.3	70.0	14.5	0.0			
Missing	3															
Total	1,200	7.8	80.6	4.1	0.0	23.9	60.3	2.9	0.7	15.6	54.5	3.6	0.0			

M = % Missing for Covered

SE= Standard Error of %Covered

Self Reported Non-Communicable Conditions Indicators:

"Need" = % of total respondents indicating having received a diagnosis of the condition (angina, arthritis, asthma, diabetes) in last 12 months.

"Coverage" = % of respondents with a self-reported condition (angina, arthritis, asthma, diabetes) indicating they have received treatment or screening for the condition in the last 2 weeks.

5.12 Mental Health Conditions

	Total	Depression			Schizophrenia				
		Need	Coverage	SE	M	Need	Coverage	SE	M
Sex									
Female	758	18.7	36.6	4.0	0.0				
Male	442	10.6	44.7	7.3	0.0				
Missing	0								
Residence									
Urban	1,062	16.3	41.0	3.7	0.0				
Rural	82	11.0	11.1	10.5	0.0				
Missing	56								
Income Quintile									
Q1(poorest)	224	17.0	31.6	7.5	0.0				
Q2	224	18.8	40.5	7.6	0.0				
Q3	224	18.3	36.6	7.5	0.0				
Q4	224	14.3	50.0	8.8	0.0				
Q5(richest)	224	12.1	44.4	9.6	0.0				
Missing	80								
Age									
18-29	184	12.5	39.1	10.2	0.0				
30-44	344	18.3	44.4	6.3	0.0				
45-59	230	19.6	35.6	7.1	0.0				
60-69	189	13.2	28.0	9.0	0.0				
70-79	169	14.2	33.3	9.6	0.0				
80+	81	9.9	62.5	17.1	0.0				
Missing	3								
Total	1,200	15.8	38.6	3.5	0.0				

M = % Missing for Covered

SE= Standard Error of %Covered

Mental Health Conditions Indicators:

"Need" = % of total respondents indicating having received a diagnosis of the condition (depression, schizophrenia) in last 12 months.

"Coverage" = % of respondents with a self-reported condition (depression, schizophrenia) indicating they have received treatment or screening for the condition in the last 2 weeks.

6.01 In general, rate your health today - q2000

	Very Good	SE	Good	SE	Moderate	SE	Bad	SE	Very Bad	SE	Missing	SE	N
Gender													
Male	26.0	0.0	43.0	0.0	21.3	0.0	7.2	0.0	2.0	0.0	0.5	0.0	442
Female	26.8	0.0	40.6	0.0	24.3	0.0	6.6	0.0	1.1	0.0	0.7	0.0	758
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
Residence													
Urban	26.2	0.0	40.6	0.0	23.6	0.0	7.3	0.0	1.6	0.0	0.7	0.0	1,062
Rural	30.5	0.0	46.3	0.0	18.3	0.0	4.9	0.0	0.0	0.0	0.0	0.0	82
M	26.8	0.0	51.8	0.0	21.4	0.0	0.0	0.0	0.0	0.0	0.0	0.0	56
Income													
Q1(poorest)	16.5	0.0	40.2	0.0	32.6	0.0	8.9	0.0	0.9	0.0	0.9	0.0	224
Q2	26.3	0.0	36.2	0.0	27.7	0.0	6.3	0.0	2.2	0.0	1.3	0.0	224
Q3	25.0	0.0	37.9	0.0	25.4	0.0	8.9	0.0	2.2	0.0	0.4	0.0	224
Q4	31.7	0.0	44.6	0.0	16.1	0.0	5.8	0.0	1.8	0.0	0.0	0.0	224
Q5(richest)	32.6	0.0	46.4	0.0	14.3	0.0	5.8	0.0	0.4	0.0	0.4	0.0	224
M	27.5	0.0	47.5	0.0	22.5	0.0	2.5	0.0	0.0	0.0	0.0	0.0	80
Age													
18-29	38.0	0.0	41.3	0.0	15.2	0.0	3.3	0.0	1.1	0.0	1.1	0.0	184
30-44	33.7	0.0	42.7	0.0	16.3	0.0	6.1	0.0	0.3	0.0	0.9	0.0	344
45-59	21.7	0.0	42.2	0.0	25.7	0.0	7.4	0.0	3.0	0.0	0.0	0.0	230
60-69	24.3	0.0	39.2	0.0	28.6	0.0	6.3	0.0	1.6	0.0	0.0	0.0	189
70-79	12.4	0.0	42.0	0.0	29.6	0.0	14.2	0.0	1.2	0.0	0.6	0.0	169
80+	17.3	0.0	39.5	0.0	37.0	0.0	2.5	0.0	2.5	0.0	1.2	0.0	81
M	33.3	0.0	33.3	0.0	33.3	0.0	0.0	0.0	0.0	0.0	0.0	0.0	3
All	318.0	0.0	498.0	0.0	278.0	0.0	82.0	0.0	17.0	0.0	7.0	0.0	1,200

6.03 Difficulty with 'moving around' in last 30 days - q2010

	None	SE	Mild	SE	Moderate	SE	Sever	SE	Extreme/ Cannot do	SE	Missing	SE	N
Gender													
Male	67.4	0.0	10.2	0.0	15.6	0.0	5.7	0.0	1.1	0.0	0.0	0.0	442
Female	68.7	0.0	8.4	0.0	15.7	0.0	6.2	0.0	0.9	0.0	0.0	0.0	758
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
Residence													
Urban	67.5	0.0	9.1	0.0	15.8	0.0	6.5	0.0	1.0	0.0	0.0	0.0	1,062
Rural	68.3	0.0	13.4	0.0	15.9	0.0	2.4	0.0	0.0	0.0	0.0	0.0	82
M	82.1	0.0	1.8	0.0	12.5	0.0	1.8	0.0	1.8	0.0	0.0	0.0	56
Income													
Q1(poorest)	56.7	0.0	11.6	0.0	21.4	0.0	8.0	0.0	2.2	0.0	0.0	0.0	224
Q2	65.6	0.0	9.8	0.0	17.0	0.0	6.7	0.0	0.9	0.0	0.0	0.0	224
Q3	66.5	0.0	6.7	0.0	17.9	0.0	7.6	0.0	1.3	0.0	0.0	0.0	224
Q4	71.4	0.0	10.3	0.0	13.8	0.0	4.0	0.0	0.4	0.0	0.0	0.0	224
Q5(richest)	76.8	0.0	8.9	0.0	8.9	0.0	5.4	0.0	0.0	0.0	0.0	0.0	224
M	80.0	0.0	3.8	0.0	13.8	0.0	1.3	0.0	1.3	0.0	0.0	0.0	80
Age													
18-29	89.7	0.0	4.9	0.0	3.8	0.0	1.6	0.0	0.0	0.0	0.0	0.0	184
30-44	81.7	0.0	5.5	0.0	9.0	0.0	3.5	0.0	0.3	0.0	0.0	0.0	344
45-59	64.3	0.0	11.7	0.0	15.7	0.0	7.8	0.0	0.4	0.0	0.0	0.0	230
60-69	59.8	0.0	12.2	0.0	18.5	0.0	7.9	0.0	1.6	0.0	0.0	0.0	189
70-79	45.6	0.0	10.7	0.0	32.0	0.0	10.7	0.0	1.2	0.0	0.0	0.0	169
80+	40.7	0.0	16.0	0.0	30.9	0.0	7.4	0.0	4.9	0.0	0.0	0.0	81
M	66.7	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	0.0	0.0	0.0	3
All	819.0	0.0	109.0	0.0	188.0	0.0	72.0	0.0	12.0	0.0		0.0	1,200

6.05 Difficulty with 'self-care' in last 30 days - q2020

	None	SE	Mild	SE	Moderate	SE	Sever	SE	Extreme/ Cannot do	SE	Missing	SE	N
Gender													
Male	86.9	0.0	5.7	0.0	5.4	0.0	1.6	0.0	0.5	0.0	0.0	0.0	442
Female	88.8	0.0	5.5	0.0	4.4	0.0	0.8	0.0	0.5	0.0	0.0	0.0	758
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
Residence													
Urban	87.1	0.0	5.9	0.0	5.3	0.0	1.1	0.0	0.6	0.0	0.0	0.0	1,062
Rural	96.3	0.0	1.2	0.0	1.2	0.0	1.2	0.0	0.0	0.0	0.0	0.0	82
M	94.6	0.0	5.4	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	56
Income													
Q1(poorest)	81.7	0.0	6.7	0.0	7.6	0.0	2.2	0.0	1.8	0.0	0.0	0.0	224
Q2	87.5	0.0	6.7	0.0	5.4	0.0	0.4	0.0	0.0	0.0	0.0	0.0	224
Q3	85.3	0.0	6.3	0.0	7.1	0.0	0.9	0.0	0.4	0.0	0.0	0.0	224
Q4	90.2	0.0	4.5	0.0	4.0	0.0	0.9	0.0	0.4	0.0	0.0	0.0	224
Q5(richest)	93.3	0.0	4.5	0.0	0.9	0.0	1.3	0.0	0.0	0.0	0.0	0.0	224
M	95.0	0.0	3.8	0.0	1.3	0.0	0.0	0.0	0.0	0.0	0.0	0.0	80
Age													
18-29	96.2	0.0	1.1	0.0	2.7	0.0	0.0	0.0	0.0	0.0	0.0	0.0	184
30-44	93.9	0.0	4.1	0.0	1.2	0.0	0.9	0.0	0.0	0.0	0.0	0.0	344
45-59	84.3	0.0	4.3	0.0	8.7	0.0	2.2	0.0	0.4	0.0	0.0	0.0	230
60-69	85.7	0.0	7.9	0.0	5.3	0.0	0.5	0.0	0.5	0.0	0.0	0.0	189
70-79	81.1	0.0	8.9	0.0	7.7	0.0	1.8	0.0	0.6	0.0	0.0	0.0	169
80+	75.3	0.0	13.6	0.0	6.2	0.0	1.2	0.0	3.7	0.0	0.0	0.0	81
M	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	3
All	1,057.0	0.0	67.0	0.0	57.0	0.0	13.0	0.0	6.0	0.0		0.0	1,200

6.07 Amount of 'bodily aches or pains' in last 30 days - q2030

	None	SE	Mild	SE	Moderate	SE	Sever	SE	Extreme/ Cannot do	SE	Missing	SE	N
Gender													
Male	46.4	0.0	22.2	0.0	18.6	0.0	11.8	0.0	1.1	0.0	0.0	0.0	442
Female	44.7	0.0	22.7	0.0	19.7	0.0	11.9	0.0	1.1	0.0	0.0	0.0	758
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
Residence													
Urban	45.4	0.0	21.8	0.0	19.6	0.0	12.1	0.0	1.0	0.0	0.0	0.0	1,062
Rural	39.0	0.0	25.6	0.0	22.0	0.0	13.4	0.0	0.0	0.0	0.0	0.0	82
M	53.6	0.0	30.4	0.0	8.9	0.0	3.6	0.0	3.6	0.0	0.0	0.0	56
Income													
Q1(poorest)	38.4	0.0	22.8	0.0	24.6	0.0	12.1	0.0	2.2	0.0	0.0	0.0	224
Q2	41.5	0.0	25.4	0.0	20.5	0.0	12.1	0.0	0.4	0.0	0.0	0.0	224
Q3	45.5	0.0	18.8	0.0	18.3	0.0	17.0	0.0	0.4	0.0	0.0	0.0	224
Q4	47.8	0.0	23.7	0.0	19.2	0.0	8.5	0.0	0.9	0.0	0.0	0.0	224
Q5(richest)	53.6	0.0	19.2	0.0	15.2	0.0	11.2	0.0	0.9	0.0	0.0	0.0	224
M	45.0	0.0	30.0	0.0	15.0	0.0	7.5	0.0	2.5	0.0	0.0	0.0	80
Age													
18-29	66.3	0.0	20.1	0.0	9.8	0.0	3.3	0.0	0.5	0.0	0.0	0.0	184
30-44	57.8	0.0	20.6	0.0	11.9	0.0	9.3	0.0	0.3	0.0	0.0	0.0	344
45-59	37.0	0.0	22.6	0.0	21.7	0.0	17.0	0.0	1.7	0.0	0.0	0.0	230
60-69	36.5	0.0	21.2	0.0	23.8	0.0	18.0	0.0	0.5	0.0	0.0	0.0	189
70-79	28.4	0.0	27.2	0.0	26.6	0.0	16.0	0.0	1.8	0.0	0.0	0.0	169
80+	24.7	0.0	29.6	0.0	38.3	0.0	4.9	0.0	2.5	0.0	0.0	0.0	81
M	33.3	0.0	0.0	0.0	33.3	0.0	0.0	0.0	33.3	0.0	0.0	0.0	3
All	544.0	0.0	270.0	0.0	231.0	0.0	142.0	0.0	13.0	0.0		0.0	1,200

6.09 Difficulty with 'concentrating or remembering things' in last 30 days - q2050

	None	SE	Mild	SE	Moderate	SE	Sever	SE	Extreme/ Cannot do	SE	Missing	SE	N
Gender													
Male	68.8	0.0	17.9	0.0	9.3	0.0	3.4	0.0	0.7	0.0	0.0	0.0	442
Female	68.6	0.0	19.1	0.0	9.5	0.0	2.2	0.0	0.4	0.0	0.1	0.0	758
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
Residence													
Urban	67.9	0.0	19.3	0.0	9.6	0.0	2.5	0.0	0.6	0.0	0.1	0.0	1,062
Rural	74.4	0.0	13.4	0.0	7.3	0.0	4.9	0.0	0.0	0.0	0.0	0.0	82
M	75.0	0.0	14.3	0.0	8.9	0.0	1.8	0.0	0.0	0.0	0.0	0.0	56
Income													
Q1(poorest)	63.4	0.0	23.7	0.0	10.3	0.0	2.2	0.0	0.4	0.0	0.0	0.0	224
Q2	63.8	0.0	21.0	0.0	12.1	0.0	3.1	0.0	0.0	0.0	0.0	0.0	224
Q3	68.3	0.0	16.5	0.0	11.2	0.0	4.0	0.0	0.0	0.0	0.0	0.0	224
Q4	73.7	0.0	16.5	0.0	7.6	0.0	1.3	0.0	0.9	0.0	0.0	0.0	224
Q5(richest)	73.7	0.0	15.6	0.0	6.7	0.0	2.7	0.0	1.3	0.0	0.0	0.0	224
M	70.0	0.0	18.8	0.0	7.5	0.0	2.5	0.0	0.0	0.0	1.3	0.0	80
Age													
18-29	79.3	0.0	10.3	0.0	7.6	0.0	2.2	0.0	0.5	0.0	0.0	0.0	184
30-44	74.7	0.0	13.4	0.0	8.1	0.0	2.9	0.0	0.6	0.0	0.3	0.0	344
45-59	70.9	0.0	13.5	0.0	10.9	0.0	3.9	0.0	0.9	0.0	0.0	0.0	230
60-69	65.1	0.0	24.9	0.0	7.4	0.0	2.6	0.0	0.0	0.0	0.0	0.0	189
70-79	54.4	0.0	31.4	0.0	13.0	0.0	1.2	0.0	0.0	0.0	0.0	0.0	169
80+	51.9	0.0	33.3	0.0	12.3	0.0	1.2	0.0	1.2	0.0	0.0	0.0	81
M	33.3	0.0	33.3	0.0	0.0	0.0	33.3	0.0	0.0	0.0	0.0	0.0	3
All	824.0	0.0	224.0	0.0	113.0	0.0	32.0	0.0	6.0	0.0	1.0	0.0	1,200

6.11 Difficulty with 'personal relationships or participation in the community' in last 30 days - q2060

	None	SE	Mild	SE	Moderate	SE	Sever	SE	Extreme/ Cannot do	SE	Missing	SE	N
Gender													
Male	87.8	0.0	3.8	0.0	5.0	0.0	2.7	0.0	0.2	0.0	0.5	0.0	442
Female	87.9	0.0	5.9	0.0	4.1	0.0	1.2	0.0	0.5	0.0	0.4	0.0	758
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
Residence													
Urban	87.7	0.0	5.2	0.0	4.3	0.0	1.9	0.0	0.5	0.0	0.5	0.0	1,062
Rural	90.2	0.0	4.9	0.0	4.9	0.0	0.0	0.0	0.0	0.0	0.0	0.0	82
M	87.5	0.0	5.4	0.0	5.4	0.0	1.8	0.0	0.0	0.0	0.0	0.0	56
Income													
Q1(poorest)	84.4	0.0	6.7	0.0	4.5	0.0	2.7	0.0	0.9	0.0	0.9	0.0	224
Q2	83.9	0.0	7.1	0.0	5.4	0.0	2.7	0.0	0.0	0.0	0.9	0.0	224
Q3	89.3	0.0	4.9	0.0	5.4	0.0	0.0	0.0	0.4	0.0	0.0	0.0	224
Q4	92.4	0.0	4.0	0.0	2.2	0.0	0.4	0.0	0.9	0.0	0.0	0.0	224
Q5(richest)	89.3	0.0	3.1	0.0	4.5	0.0	2.7	0.0	0.0	0.0	0.4	0.0	224
M	87.5	0.0	5.0	0.0	5.0	0.0	2.5	0.0	0.0	0.0	0.0	0.0	80
Age													
18-29	90.2	0.0	2.7	0.0	6.0	0.0	0.5	0.0	0.5	0.0	0.0	0.0	184
30-44	89.2	0.0	4.7	0.0	3.8	0.0	2.3	0.0	0.0	0.0	0.0	0.0	344
45-59	84.8	0.0	5.2	0.0	7.8	0.0	1.3	0.0	0.9	0.0	0.0	0.0	230
60-69	91.5	0.0	4.8	0.0	1.1	0.0	2.1	0.0	0.0	0.0	0.5	0.0	189
70-79	89.9	0.0	5.3	0.0	2.4	0.0	0.6	0.0	0.6	0.0	1.2	0.0	169
80+	72.8	0.0	13.6	0.0	4.9	0.0	4.9	0.0	1.2	0.0	2.5	0.0	81
M	66.7	0.0	0.0	0.0	33.3	0.0	0.0	0.0	0.0	0.0	0.0	0.0	3
All	1,054.0	0.0	62.0	0.0	53.0	0.0	21.0	0.0	5.0	0.0	5.0	0.0	1,200

6.13 Difficulty with 'seeing and recognizing a person you know across the road (20m)' in last 30 days - q2071

	None	SE	Mild	SE	Moderate	SE	Sever	SE	Extreme/ Cannot do	SE	Missing	SE	N
Gender													
Male	88.2	0.0	4.5	0.0	4.8	0.0	1.4	0.0	0.7	0.0	0.5	0.0	442
Female	88.1	0.0	6.2	0.0	2.9	0.0	1.7	0.0	0.4	0.0	0.7	0.0	758
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
Residence													
Urban	87.9	0.0	5.5	0.0	3.8	0.0	1.6	0.0	0.6	0.0	0.7	0.0	1,062
Rural	89.0	0.0	8.5	0.0	1.2	0.0	1.2	0.0	0.0	0.0	0.0	0.0	82
M	91.1	0.0	3.6	0.0	3.6	0.0	1.8	0.0	0.0	0.0	0.0	0.0	56
Income													
Q1(poorest)	82.6	0.0	8.0	0.0	4.9	0.0	2.7	0.0	1.8	0.0	0.0	0.0	224
Q2	84.8	0.0	7.6	0.0	4.9	0.0	1.8	0.0	0.4	0.0	0.4	0.0	224
Q3	86.6	0.0	6.3	0.0	3.1	0.0	2.2	0.0	0.4	0.0	1.3	0.0	224
Q4	93.3	0.0	2.7	0.0	3.1	0.0	0.4	0.0	0.0	0.0	0.4	0.0	224
Q5(richest)	91.5	0.0	4.5	0.0	2.2	0.0	0.9	0.0	0.0	0.0	0.9	0.0	224
M	93.8	0.0	2.5	0.0	2.5	0.0	1.3	0.0	0.0	0.0	0.0	0.0	80
Age													
18-29	90.8	0.0	4.9	0.0	2.7	0.0	0.0	0.0	0.0	0.0	1.6	0.0	184
30-44	92.4	0.0	2.6	0.0	2.9	0.0	1.5	0.0	0.0	0.0	0.6	0.0	344
45-59	89.1	0.0	3.5	0.0	3.5	0.0	2.2	0.0	1.3	0.0	0.4	0.0	230
60-69	84.1	0.0	10.1	0.0	3.7	0.0	1.1	0.0	0.5	0.0	0.5	0.0	189
70-79	85.8	0.0	6.5	0.0	5.3	0.0	1.8	0.0	0.6	0.0	0.0	0.0	169
80+	76.5	0.0	13.6	0.0	3.7	0.0	4.9	0.0	1.2	0.0	0.0	0.0	81
M	66.7	0.0	0.0	0.0	33.3	0.0	0.0	0.0	0.0	0.0	0.0	0.0	3
All	1,058.0	0.0	67.0	0.0	43.0	0.0	19.0	0.0	6.0	0.0	7.0	0.0	1,200

6.15 Problem with 'sleeping' in last 30 days - q2080

	None	SE	Mild	SE	Moderate	SE	Sever	SE	Extreme/ Cannot do	SE	Missing	SE	N
Gender													
Male	62.4	0.0	13.3	0.0	14.5	0.0	7.7	0.0	1.8	0.0	0.2	0.0	442
Female	52.1	0.0	18.3	0.0	17.2	0.0	9.0	0.0	3.3	0.0	0.1	0.0	758
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
Residence													
Urban	55.7	0.0	17.0	0.0	15.9	0.0	8.2	0.0	2.9	0.0	0.2	0.0	1,062
Rural	57.3	0.0	8.5	0.0	18.3	0.0	13.4	0.0	2.4	0.0	0.0	0.0	82
M	57.1	0.0	17.9	0.0	17.9	0.0	7.1	0.0	0.0	0.0	0.0	0.0	56
Income													
Q1(poorest)	51.8	0.0	21.9	0.0	16.5	0.0	5.8	0.0	4.0	0.0	0.0	0.0	224
Q2	55.4	0.0	16.5	0.0	12.5	0.0	12.9	0.0	2.7	0.0	0.0	0.0	224
Q3	53.6	0.0	13.8	0.0	21.0	0.0	8.9	0.0	2.7	0.0	0.0	0.0	224
Q4	54.5	0.0	14.7	0.0	19.2	0.0	7.1	0.0	4.0	0.0	0.4	0.0	224
Q5(richest)	64.3	0.0	14.7	0.0	11.6	0.0	7.6	0.0	1.3	0.0	0.4	0.0	224
M	56.3	0.0	18.8	0.0	16.3	0.0	8.8	0.0	0.0	0.0	0.0	0.0	80
Age													
18-29	64.7	0.0	14.1	0.0	9.8	0.0	8.7	0.0	1.6	0.0	1.1	0.0	184
30-44	59.3	0.0	11.6	0.0	16.9	0.0	8.7	0.0	3.5	0.0	0.0	0.0	344
45-59	52.6	0.0	15.2	0.0	20.4	0.0	8.3	0.0	3.5	0.0	0.0	0.0	230
60-69	55.0	0.0	20.6	0.0	13.8	0.0	7.9	0.0	2.6	0.0	0.0	0.0	189
70-79	46.7	0.0	21.3	0.0	20.1	0.0	10.1	0.0	1.8	0.0	0.0	0.0	169
80+	50.6	0.0	27.2	0.0	13.6	0.0	6.2	0.0	2.5	0.0	0.0	0.0	81
M	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	3
All	671.0	0.0	198.0	0.0	194.0	0.0	102.0	0.0	33.0	0.0	2.0	0.0	1,200

6.17 Problem with 'feeling sad, low, or depressed' in last 30 days - q2090

	None	SE	Mild	SE	Moderate	SE	Sever	SE	Extreme/ Cannot do	SE	Missing	SE	N
Gender													
Male	73.3	0.0	12.7	0.0	9.3	0.0	2.7	0.0	1.8	0.0	0.2	0.0	442
Female	60.8	0.0	18.7	0.0	13.9	0.0	5.1	0.0	1.3	0.0	0.1	0.0	758
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
Residence													
Urban	65.5	0.0	15.9	0.0	12.3	0.0	4.4	0.0	1.7	0.0	0.1	0.0	1,062
Rural	65.9	0.0	15.9	0.0	13.4	0.0	3.7	0.0	0.0	0.0	1.2	0.0	82
M	62.5	0.0	28.6	0.0	7.1	0.0	1.8	0.0	0.0	0.0	0.0	0.0	56
Income													
Q1(poorest)	58.5	0.0	22.3	0.0	12.9	0.0	3.6	0.0	2.7	0.0	0.0	0.0	224
Q2	62.9	0.0	15.2	0.0	13.8	0.0	6.3	0.0	1.8	0.0	0.0	0.0	224
Q3	64.3	0.0	12.9	0.0	16.5	0.0	4.9	0.0	1.3	0.0	0.0	0.0	224
Q4	71.4	0.0	13.4	0.0	10.3	0.0	3.6	0.0	0.9	0.0	0.4	0.0	224
Q5(richest)	70.5	0.0	15.2	0.0	9.4	0.0	3.6	0.0	0.9	0.0	0.4	0.0	224
M	63.8	0.0	26.3	0.0	6.3	0.0	2.5	0.0	1.3	0.0	0.0	0.0	80
Age													
18-29	71.7	0.0	14.1	0.0	8.7	0.0	3.8	0.0	1.1	0.0	0.5	0.0	184
30-44	64.5	0.0	15.4	0.0	12.8	0.0	4.9	0.0	2.0	0.0	0.3	0.0	344
45-59	64.3	0.0	14.3	0.0	13.9	0.0	5.7	0.0	1.7	0.0	0.0	0.0	230
60-69	68.3	0.0	15.3	0.0	13.2	0.0	2.1	0.0	1.1	0.0	0.0	0.0	189
70-79	60.9	0.0	22.5	0.0	11.8	0.0	3.6	0.0	1.2	0.0	0.0	0.0	169
80+	60.5	0.0	22.2	0.0	11.1	0.0	4.9	0.0	1.2	0.0	0.0	0.0	81
M	66.7	0.0	33.3	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	3
All	785.0	0.0	198.0	0.0	146.0	0.0	51.0	0.0	18.0	0.0	2.0	0.0	1,200

7.1 Self-reported utilization of health services and perceived unmet need

	<u>Ambulatory Adult</u>		<u>Ambulatory Child</u>		<u>Inpatient Adult</u>		<u>Inpatient Child</u>		<u>Informal Care</u>		<u>Unmet Care</u>		<u>Non use</u>	
	%	SE	%	SE	%	SE	%	SE	%	SE	%	SE	%	SE
Sex														
Female	53.8	1.8	13.1	1.2	5.2	0.8	1.2	0.4	2.0	0.5	0.5	0.3	24.3	1.6
Male	54.1	2.4	3.4	0.9	7.3	1.2	0.9	0.4	1.8	0.6	0.5	0.3	32.0	2.2
Area of Residence														
Urban	54.4	1.5	9.2	0.9	5.8	0.7	1.1	0.3	2.2	0.4	0.4	0.2	26.8	1.4
Rural	51.2	5.5	7.3	2.9	8.5	3.1	0.0	0.0	0.0	0.0	1.2	1.2	31.7	5.1
Age Group														
18-29y	45.1	3.7	14.1	2.6	4.3	1.5	2.7	1.2	0.0	0.0	0.5	0.5	33.2	3.5
30-44y	37.2	2.6	22.4	2.2	7.8	1.4	2.3	0.8	0.6	0.4	0.9	0.5	28.8	2.4
45-59y	57.8	3.3	4.8	1.4	3.9	1.3	0.0	0.0	1.7	0.9	0.0	0.0	31.7	3.1
60-69y	68.8	3.4	0.0	0.0	4.8	1.6	0.0	0.0	1.1	0.7	1.1	0.7	24.3	3.1
70+y	68.4	2.9	0.0	0.0	7.2	1.6	0.0	0.0	6.0	1.5	0.0	0.0	18.4	2.4
Education Years														
0	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
1-5	50.0	20.4	16.7	15.2	0.0	0.0	0.0	0.0	16.7	15.2	0.0	0.0	16.7	15.2
6-11	59.3	1.9	7.5	1.0	6.8	1.0	0.7	0.3	2.7	0.6	0.4	0.3	22.6	1.6
12+	47.3	2.3	12.5	1.5	5.1	1.0	1.6	0.6	0.8	0.4	0.6	0.4	32.0	2.1
Income Quintiles														
Q1	60.7	3.3	3.1	1.2	4.9	1.4	0.0	0.0	4.9	1.4	0.4	0.4	25.9	2.9
Q2	53.1	3.3	5.8	1.6	7.6	1.8	1.3	0.8	1.8	0.9	0.4	0.4	29.9	3.1
Q3	57.1	3.3	8.0	1.8	5.8	1.6	1.8	0.9	1.8	0.9	0.0	0.0	25.4	2.9
Q4	50.0	3.3	12.9	2.2	6.7	1.7	0.9	0.6	0.9	0.6	0.9	0.6	27.7	3.0
Q5	50.0	3.3	15.2	2.4	5.8	1.6	0.9	0.6	0.9	0.6	0.4	0.4	26.8	3.0
Ownership														
Government	66.5	1.8	9.6	1.2	9.3	1.1	1.7	0.5	2.3	0.6	0.5	0.3	10.2	1.2
Private	56.8	8.2	0.0	0.0	10.8	5.1	0.0	0.0	2.7	2.7	0.0	0.0	29.7	7.5
NGO	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Other	20.0	17.9	40.0	21.9	20.0	17.9	0.0	0.0	0.0	0.0	0.0	0.0	20.0	17.9
TOTAL	53.9	1.4	9.5	0.8	5.9	0.7	1.1	0.3	1.9	0.4	0.5	0.2	27.2	1.3

This table presents the percent of people reporting utilization of health services when they last needed care. It combines information from Q7000, Q7001 and Q7016. Utilization was recorded in the WHS in three separate categories: ambulatory care, hospital inpatient care, and informal care. Time cut-offs for utilization recall used here are 1 year for ambulatory care and informal care, and 3 years for hospital inpatient care. Utilization of ambulatory and inpatient care services

have been further sub-divided into "adult" and "child" categories. In addition to utilization, two other related aspects are being reported here - unmet need and non-use (regardless of expressed need) of health services. Unmet need was estimated on the basis of responses to Q7000 and Q7004. Non-use of health services is simply the percent of respondents who reported no need in Q7000 or did not utilize services in the time cut-offs mentioned above.

Results are reported for the total WHS sample (category: "TOTAL"), and by the following sample sub-groups: sex, area of residence, age group, years of education, income quintiles, and ownership (of health facility). Mean values and standard errors (SE) are reported for each category.

Sub-groups common to other tables were constructed in the same manner. Common sub-groups include sex (Q1001), area of residence (Q0104), age group (regrouping of reported age in Q1002), years of education (Q1010) and income quintiles. To determine income and subsequently income quintiles, an asset index was constructed for each household using responses to section 0700 on "Permanent Income Indicators" from the WHS household questionnaire.

Ownership was constructed uniquely for the responsiveness section's tables. There are four categories of ownership: "Operated by the government" (Government), "Privately operated" (Private), "NGO" and "Other". To construct the ownership sub-group, information was combined from (a) Q7204, Q7205 and Q7301 for those utilizing ambulatory services, and (b) Q7200, Q7201 and Q7401 for those utilizing hospital inpatient services.

7.2 Patient assessed characteristics of ambulatory health services

	Patients visiting a medical doctor, of those visiting any health care provider		Patients rating characteristics of health care provider as adequate/more than adequate						Mean time taken to reach health facility (in minutes)		Patients using private car or motorcycle to reach facility		Mean cost for an ambulatory care visit (local currency)		Percent of population perceiving discrimination	
	%	SE	%	SE	%	SE	%	SE	Minutes	SE	%	SE	mean cost	SE	%	SE
Sex																
Female	81.0	2.6							11.4	1.0						
Male	74.8	3.9							11.5	1.3						
Area of Residence																
Urban	78.9	2.3							11.4	0.9						
Rural	76.5	10.3							13.0	3.6						
Age Group																
18-29y	77.6	6.0							10.5	1.5						
30-44y	73.7	5.1							10.4	1.4						
45-59y	81.6	4.4							12.7	1.7						
60-69y	81.3	4.5							10.9	1.2						
70+y	79.5	4.6							12.3	1.4						
Education Years																
0																
1-5																
6-11	83.5	2.4							11.6	1.0						
12+	69.7	4.2							11.0	1.2						
Income Quintiles																
Q1	84.0	4.2							13.4	1.4						
Q2	82.3	4.9							10.7	1.3						
Q3	80.3	4.7							12.0	1.8						
Q4	72.4	5.9							10.1	1.2						
Q5	73.5	5.4							10.6	1.5						
Condition																
Child-Visit																
Preventive	20.0	8.0							11.2	1.8						
Childbirth	95.5	4.4							15.2	3.1						
Acute	100.0	0.0							13.9	3.1						
Injury	87.5	11.7							16.3	3.0						
Chronic	83.3	10.8							14.3	2.7						

	Patients visiting a medical doctor, of those visiting any health care provider		Patients rating characteristics of health care provider as adequate/more than adequate						Mean time taken to reach health facility (in minutes)		Patients using private car or motorcycle to reach facility		Mean cost for an ambulatory care visit (local currency)		Percent of population perceiving discrimination	
	%	SE	%	SE	%	SE	%	SE	Minutes	SE	%	SE	mean cost	SE	%	SE
Other	81.0	2.5							10.4	1.0						
Ownership																
Government	80.9	2.2							11.3	0.9						
Private	28.6	12.1							17.2	2.6						
NGO																
Other	50.0	35.4							5.0	0.8						
Self-Assessed Health																
Very-Good	74.5	4.5							11.0	1.2						
Good	80.5	3.2							10.3	1.1						
Moderate	79.5	4.4							12.7	1.4						
Bad	85.7	9.4							17.6	4.3						
Very-Bad	80.0	17.9							16.5	4.4						
TOTAL	78.8	2.2							11.4	0.9						

This table looks at various characteristics of a visit to an ambulatory care facility, for those who utilized such services in the previous 12 months (Q7204 and Q7205). Characteristics of a visit reported here include:

- (1) The percent of patients visiting a medical doctor (of those visiting any ambulatory provider) (Q7302).
- (2) Patients' rating of *skills*, *equipment*, and *drug supplies* of the provider as "adequate": percent of patients who reported "Yes" to questions Q7304, Q7305 and Q7306, respectively.
- (3) Barriers or facilitators to care access have been reported here for those who utilized ambulatory care services in the last 12 months. They include:
 - (a) *Mean time taken to reach facility*: patient reported times from Q7307 were used to calculate averages across sample sub-groups.
 - (b) *Patients using private motor vehicles*: percent of patients who reported using a "private car or motorcycle" to get to the facility in Q7308.
 - (c) *Mean cost of visit*: patient reported costs in Q7309-Q7313 were summed up for an individual and then averaged across sample sub-groups.
 - (d) *Perceived discrimination*: percent of patients who reported "Yes" to any form of discrimination listed in Q7328-Q7334.

Results are reported for the total WHS sample (category: "TOTAL"), and by the following sample sub-groups: sex, area of residence, age group, years of education, income quintiles, reason for seeking care (condition), ownership (of health facility), and self-assessed health. Mean values and standard errors (SE) are reported for each category.

Sub-groups common to other tables were constructed in the same manner. Common sub-groups include: sex (Q1001), area of residence (Q0104), age group (regrouping of reported age in Q1002), years of education (Q1010) and income quintiles. To determine income and subsequently income quintiles, an asset index was constructed for each household using responses to section 0700 on "Permanent Income Indicators" from the WHS household questionnaire.

Ownership, condition and self-assessed health sub-groups were constructed uniquely for the responsiveness section's tables. There are four categories of ownership: "Operated by the government" (Government), "Privately operated" (Private), "NGO" and "Other". To construct the ownership sub-group, information was combined from (a) Q7204, Q7205 and Q7301 for those utilizing ambulatory services, and (b) Q7200, Q7201 and Q7401 for those utilizing hospital inpatient services. The sub-group "Condition" used and regrouped information from Q7003 ("Which reason best describes why you [your child] last needed health care?") into 6 categories. The six categories include preventive care (immunization, antenatal consultation and family planning); childbirth; acute conditions (high fever, severe diarrhoea, or cough); injury; chronic conditions (arthritis, asthma and heart disease); and other (dental care, minor surgery and other). Self-assessed health was constructed using information from Q2000 ("In general, how would you rate your health today as?") in the WHS. Respondents could select one of the

following five categories: "Very good", "Good", "Moderate", "Bad" and "Very bad".

7.3.1 Patient assessment of responsiveness domains for ambulatory services: percent reporting "Moderate", "Bad" or "Very bad" - 1

	Prompt Attention				Dignity				Communication			
	Travel Time		Wait Time		Talked Respectfully		Privacy		Clear Explanation		Time for Questions	
	%	SE	%	SE	%	SE	%	SE	%	SE	%	SE
Sex												
Female			20.8	2.6	11.0	2.0			8.5	1.8		
Male			20.5	3.5	6.1	2.1			11.4	2.8		
Area of Residence												
Urban			20.8	2.2	9.8	1.6			10.1	1.6		
Rural			17.6	9.3	0.0	0.0			5.9	5.7		
Age Group												
18-29y			27.5	6.3	19.6	5.6			19.6	5.6		
30-44y			25.3	4.9	15.2	4.0			12.7	3.8		
45-59y			25.3	4.9	6.3	2.7			6.3	2.7		
60-69y			16.7	4.2	3.8	2.2			7.7	3.0		
70+y			11.1	3.5	4.9	2.4			4.9	2.4		
Education Years												
0												
1-5												
6-11			21.6	2.7	11.0	2.0			10.2	2.0		
12+			16.5	3.3	5.5	2.0			6.3	2.2		
Income Quintiles												
Q1			15.2	4.0	10.1	3.4			8.9	3.2		
Q2			24.6	5.4	3.1	2.2			7.7	3.3		
Q3			23.6	5.0	11.1	3.7			13.9	4.1		
Q4			12.7	4.2	9.5	3.7			6.3	3.1		
Q5			27.9	5.4	13.2	4.1			11.8	3.9		
Condition												
Child-Visit												
Preventive			12.0	6.5	0.0	0.0			0.0	0.0		
Childbirth			18.2	8.2	13.6	7.3			13.6	7.3		
Acute			25.0	15.3	0.0	0.0			12.5	11.7		
Injury			22.2	13.9	0.0	0.0			11.1	10.5		
Chronic			25.0	12.5	16.7	10.8			8.3	8.0		
Other			21.6	2.6	10.6	1.9			9.8	1.9		
Ownership												
Government			20.8	2.2	9.4	1.6			10.2	1.6		
Private			6.7	6.4	0.0	0.0			0.0	0.0		
NGO												
Other			50.0	35.4	50.0	35.4			0.0	0.0		
Self-Assessed Health												
Very-Good			13.4	3.5	9.3	3.0			6.2	2.4		
Good			23.0	3.3	10.3	2.4			10.9	2.4		
Moderate			25.6	4.7	5.8	2.5			10.5	3.3		
Bad			13.3	8.8	13.3	8.8			6.7	6.4		
Very-Bad			16.7	15.2	16.7	15.2			16.7	15.2		
TOTAL			20.7	2.1	9.2	1.5			9.5	1.5		

The following table reports the percent of people perceiving poor responsiveness in ambulatory care facilities, where "poor" is defined as a rating of "Moderate", "Bad" or "Very bad" in Q7315-Q7327 which have 5 response options (including "Good" and "Very good"). Ratings for each of the seven domains of ambulatory care responsiveness (including 13 questions) by patients have been presented here. There are two questions each for six of the seven domains; the domain choice has only one question. The following questions from the survey have been used to determine patient assessment of each responsiveness domain:

- (1) *Prompt attention*: travel time (Q7315) and wait time (Q7316).
- (2) *Dignity*: talked respectfully (Q7317) and privacy (Q7318).
- (3) *Communication*: clear explanation (Q7319) and time for questions (Q7320).
- (4) *Autonomy*: treatment information (Q7321) and involvement (Q7322).
- (5) *Confidentiality*: talk privately (Q7323) and confidentiality of records (Q7324).
- (6) *Choice of health care provider*: Q7325.
- (7) *Basic amenities*: cleanliness (Q7326) and space (Q7327).

Results are reported for the total WHS sample (category: "TOTAL"), and by the following sample sub-groups: sex, area of residence, age group, years of education, income quintiles, reason for visit, ownership (of health facility), and self-assessed health. Mean values and standard errors (SE) are reported for each category.

Sub-groups common to other tables were constructed in the same manner. Common sub-groups include sex (Q1001), area of residence (Q0104), age group (regrouping of reported age in Q1002), years of education (Q1010) and income quintiles. To determine income and subsequently income quintiles, an asset index was constructed for each household using responses to section 0700 on "Permanent Income Indicators" from the WHS household questionnaire.

Ownership, condition and self-assessed health sub-groups were constructed uniquely for the responsiveness section's tables. There are four categories of ownership: "Operated by the government" (Government), "Privately operated" (Private), "NGO" and "Other". To construct the ownership sub-group, information was combined from (a) Q7204, Q7205 and Q7301 for those utilizing ambulatory services, and (b) Q7200, Q7201 and Q7401 for those utilizing hospital inpatient services. The sub-group "Condition" used and regrouped information from Q7003 ("Which reason best describes why you [your child] last needed health care?") into 6 categories. The six categories include preventive care (immunization, antenatal consultation and family planning); childbirth; acute conditions (high fever, severe diarrhoea, or cough); injury; chronic conditions (arthritis, asthma and heart disease); and other (dental care, minor surgery and other). Self-assessed health was constructed using information from Q2000 ("In general, how would you rate your health today as?") in the WHS. Respondents were asked to select one of the following five categories: "Very good", "Good", "Moderate", "Bad" and "Very bad".

7.3.2 Patient assessment of responsiveness domains for ambulatory services: percent reporting "Moderate", "Bad" or "Very bad" - 2

	Autonomy		Confidentiality		Choice of Healthcare Provider		Basic Amenities	
	Treatment Information %	Involvement SE	Talk Privately %	Confidentiality of Records SE	Healthcare Provider %	Cleanliness SE	Space %	SE
Sex								
Female		13.1 2.2	8.9 1.9		26.3 2.9	5.9 1.5		
Male		16.7 3.2	5.3 2.0		20.5 3.5	4.5 1.8		
Area of Residence								
Urban		14.2 1.9	8.0 1.5		24.9 2.4	5.6 1.3		
Rural		23.5 10.3	5.9 5.7		17.6 9.3	5.9 5.7		
Age Group								
18-29y		23.5 6.0	15.7 5.1		43.1 6.9	9.8 4.2		
30-44y		16.5 4.2	11.4 3.6		32.9 5.3	10.1 3.4		
45-59y		15.2 4.0	6.3 2.7		19.0 4.4	6.3 2.7		
60-69y		12.8 3.8	5.1 2.5		19.2 4.5	2.6 1.8		
70+y		7.4 2.9	2.5 1.7		13.6 3.8	0.0 0.0		
Education Years								
0								
1-5								
6-11		16.9 2.4	10.6 2.0		24.6 2.8	6.8 1.6		
12+		8.7 2.5	1.6 1.1		22.0 3.7	3.1 1.6		
Income Quintiles								
Q1		15.2 4.0	6.3 2.7		20.3 4.5	3.8 2.2		
Q2		15.4 4.5	7.7 3.3		26.2 5.5	3.1 2.2		
Q3		16.7 4.4	9.7 3.5		23.6 5.0	8.3 3.3		
Q4		12.7 4.2	6.3 3.1		17.5 4.8	6.3 3.1		
Q5		11.8 3.9	8.8 3.4		35.3 5.8	5.9 2.9		
Condition								
Child-Visit								
Preventive		8.0 5.4	0.0 0.0		24.0 8.6	4.0 3.9		
Childbirth		13.6 7.3	9.1 6.1		9.1 6.1	0.0 0.0		
Acute		0.0 0.0	12.5 11.7		37.5 17.1	12.5 11.7		
Injury		11.1 10.5	11.1 10.5		33.3 15.7	0.0 0.0		
Chronic		16.7 10.8	8.3 8.0		33.3 13.6	8.3 8.0		
Other		15.7 2.3	7.8 1.7		25.1 2.7	5.5 1.4		
Ownership								
Government		15.2 1.9	7.9 1.5		25.7 2.4	5.6 1.2		
Private		0.0 0.0	0.0 0.0		0.0 0.0	0.0 0.0		
NGO								
Other		0.0 0.0	0.0 0.0		0.0 0.0	0.0 0.0		
Self-Assessed Health								
Very-Good		8.2 2.8	7.2 2.6		25.8 4.4	4.1 2.0		
Good		17.0 2.9	6.7 1.9		23.6 3.3	6.1 1.9		
Moderate		14.0 3.7	10.5 3.3		22.1 4.5	4.7 2.3		
Bad		26.7 11.4	6.7 6.4		33.3 12.2	6.7 6.4		
Very-Bad		16.7 15.2	0.0 0.0		16.7 15.2	16.7 15.2		
TOTAL		14.4 1.8	7.6 1.4		24.2 2.2	5.4 1.2		

The following table reports the percent of people perceiving poor responsiveness in ambulatory care facilities, where "poor" is defined as a rating of "Moderate", "Bad" or "Very bad" in Q7315-Q7327 which have 5 response options (including "Good" and "Very good"). Ratings for each of the seven domains of ambulatory care responsiveness (including 13 questions) by patients have been presented here. There are two questions each for six of the seven domains; the domain choice has only one question. The following questions from the survey have been used to determine patient assessment of each responsiveness domain:

- (1) *Prompt attention*: travel time (Q7315) and wait time (Q7316).
- (2) *Dignity*: talked respectfully (Q7317) and privacy (Q7318).
- (3) *Communication*: clear explanation (Q7319) and time for questions (Q7320).
- (4) *Autonomy*: treatment information (Q7321) and involvement (Q7322).
- (5) *Confidentiality*: talk privately (Q7323) and confidentiality of records (Q7324).
- (6) *Choice of health care provider*: Q7325.
- (7) *Basic amenities*: cleanliness (Q7326) and space (Q7327).

Results are reported for the total WHS sample (category: "TOTAL"), and by the following sample sub-groups: sex, area of residence, age group, years of education, income quintiles, reason for visit, ownership (of health facility), and self-assessed health. Mean values and standard errors (SE) are reported for each category.

Sub-groups common to other tables were constructed in the same manner. Common sub-groups include sex (Q1001), area of residence (Q0104), age group (regrouping of reported age in Q1002), years of education (Q1010) and income quintiles. To determine income and subsequently income quintiles, an asset index was constructed for each household using responses to section 0700 on "Permanent Income Indicators" from the WHS household questionnaire.

Ownership, condition and self-assessed health sub-groups were constructed uniquely for the responsiveness section's tables. There are four categories of ownership: "Operated by the government" (Government), "Privately operated" (Private), "NGO" and "Other". To construct the ownership sub-group, information was combined from (a) Q7204, Q7205 and Q7301 for those utilizing ambulatory services, and (b) Q7200, Q7201 and Q7401 for those utilizing hospital inpatient services. The sub-group "Condition" used and regrouped information from Q7003 ("Which reason best describes why you [your child] last needed health care?") into 6 categories. The six categories include preventive care (immunization, antenatal consultation and family planning); childbirth; acute conditions (high fever, severe diarrhoea, or cough); injury; chronic conditions (arthritis, asthma and heart disease); and other (dental care, minor surgery and other). Self-assessed health was constructed using information from Q2000 ("In general, how would you rate your health today as?") in the WHS. Respondents were asked to select one of the following five categories: "Very good", "Good", "Moderate", "Bad" and "Very bad".

7.4 Patient assessed characteristics of hospital inpatient health services

	Patients staying for more than 6 days on last hospital visit		Patients rating characteristics of health care provider as adequate / more than adequate				Mean time taken to reach health facility (in minutes)		Patients using private car or motorcycle to reach facility		Patients waiting more than a month to be admitted		Mean number of patients sleeping in the same room		Mean cost for a hospital visit		Percent of population perceiving discrimination	
	%	SE	Skills	Equipment	Drug supplies	Minutes	SE	%	SE	%	SE	No	SE	mean cost	SE	%	SE	
Sex																		
Female	23.4	2.8				29.0	2.7			18.7	2.6	5.1	0.8					
Male	36.0	4.6				28.5	3.3			27.8	4.3	5.3	0.9					
Area of Residence																		
Urban	26.4	2.6				28.6	2.4			21.0	2.4	5.2	0.8					
Rural	25.9	8.4				35.4	4.1			34.6	9.3	4.8	1.4					
Age Group																		
18-29y	14.5	4.8				28.7	6.4			9.1	3.9	4.5	1.1					
30-44y	17.8	3.7				26.4	3.6			20.2	3.9	4.9	0.9					
45-59y	33.3	6.8				29.9	3.6			30.4	6.8	5.7	1.3					
60-69y	24.4	6.4				29.2	4.0			22.7	6.3	5.0	1.1					
70+y	46.0	5.4				31.2	4.0			26.2	4.8	5.7	1.0					
Education Years																		
0																		
1-5																		
6-11	31.6	3.3				28.8	2.2			23.6	3.1	5.4	0.8					
12+	21.3	3.4				29.0	3.9			19.0	3.4	4.8	0.9					
Income Quintiles																		
Q1	35.7	6.4				29.9	3.5			22.6	5.8	5.9	1.2					
Q2	26.2	5.6				31.6	5.8			20.3	5.2	5.0	1.0					
Q3	25.7	5.2				28.9	3.3			27.5	5.4	6.1	1.2					
Q4	12.9	4.3				30.2	5.8			18.0	4.9	5.4	1.2					
Q5	32.0	5.4				25.9	3.8			21.9	4.8	4.1	0.9					
Condition																		
Child-Visit	9.4	5.2				26.3	4.6			22.6	7.6	4.4	1.2					
Fever	20.0	12.7				25.5	4.3			0.0	0.0	7.4	4.2					
Childbirth	8.2	3.9				19.2	1.8			2.0	2.0	4.1	0.9					
Arthritis	42.9	18.7				21.2	7.1			42.9	18.7	4.9	1.2					
Asthma	44.4	16.6				51.7	30.2			0.0	0.0	4.3	1.1					
Heart-Disease	44.4	9.6				27.1	4.4			8.0	5.4	5.0	1.0					
Injury	17.4	7.9				22.6	3.3			0.0	0.0	6.6	1.8					
Minor-Surgery	17.8	4.5				34.1	4.4			54.3	6.0	5.2	1.0					
Other	36.2	4.0				30.6	3.3			20.3	3.4	5.3	0.9					
Ownership																		
Government	28.9	2.6				27.5	2.1			21.0	2.3	5.5	0.8					
Private	13.6	7.3				34.5	7.7			26.3	10.1	1.0	0.7					
NGO																		
Other	0.0	0.0				125.5	72.1			66.7	27.3	3.5	1.8					
Self-Assessed Health																		
Very-Good	19.7	5.1				23.2	2.9			16.7	4.8	4.9	1.1					
Good	25.2	3.9				30.5	4.1			24.4	3.9	4.7	0.8					
Moderate	26.2	4.3				30.1	2.7			26.0	4.3	5.0	0.9					
Bad	40.0	7.8				32.4	7.2			12.8	5.4	7.0	1.5					
Very-Bad	70.0	14.5				21.5	4.1			0.0	0.0	8.1	3.5					
TOTAL	27.5	2.4				28.8	2.2			21.6	2.3	5.2	0.8					

This table looks at various characteristics of a visit to a hospital inpatient care facility, for those who utilized such services in the past 3 years (Q7200, Q7201 and Q7402). Characteristics of a visit reported here include:

(1) The percent of patients who stayed 6 days or more at an inpatient facility during their last visit (Q7404).

(2) Patients' rating of *skills, equipment, and drug supplies* of the provider as "adequate": percent of patients who reported "Yes" to questions Q7405, Q7406 and Q7407, respectively.

(3) Barriers or facilitators to care access have been reported here for those who utilized inpatient care services in the last 3 years. They include:

(a) *Mean time taken to reach facility*: patient reported times from Q7408 were used to calculate averages across sample sub-groups.

(b) *Patients using private motor vehicles*: percent of patients who reported using a "private car or motorcycle" to get to the facility in Q7409.

(c) *Patients waiting more than a month to be admitted*: percent of patients who reported waiting more than a month to be admitted in Q7410.

(d) *Mean number of patients sleeping in same room*: averages across sample sub-groups have been constructed for numbers reported in Q7417.

(e) *Mean cost of visit*: patient reported costs in Q7411-Q7415 were summed up for an individual and then averaged across sample sub-groups.

(f) *Perceived discrimination*: percent of patients who reported "Yes" to any form of discrimination asked in Q7433-Q7439.

Results are reported for the total WHS sample (category: "TOTAL"), and by the following sample sub-groups: sex, area of residence, age group, years of education, income quintiles, reason for seeking care (condition), ownership (of health facility), and self-assessed health. Mean values and standard errors (SE) are reported for each category.

Sub-groups common to other tables were constructed in the same manner. Common sub-groups include sex (Q1001), area of residence (Q0104), age group (regrouping of reported age in Q1002), years of education (Q1010) and income quintiles. To determine income and subsequently income quintiles, an asset index was constructed for each household using responses to section 0700 on "Permanent Income Indicators" from the WHS household questionnaire.

Ownership, condition and self-assessed health sub-groups were constructed uniquely for the responsiveness section's tables. There are four categories of ownership: "Operated by the government" (Government), "Privately operated" (Private), "NGO" and "Other". To construct the ownership sub-group, information was combined from (a) Q7204, Q7205 and Q7301 for those utilizing ambulatory services, and (b) Q7200, Q7201 and Q7401 for those utilizing hospital inpatient services. The sub-group "Condition" used information from Q7403 ("Which of the following best describes the reason for your [child's] last overnight stay?"). The eight categories of Q7403 include high fever, diarrhoea, or cough; childbirth; arthritis; asthma; heart disease; bodily injury; minor surgery; and other. Self-assessed health was constructed using information from Q2000 ("In general, how would you rate your health today as?") in the WHS. Respondents were asked to select one of the following five categories: "Very good", "Good", "Moderate", "Bad" and "Very bad".

7.5.1 Patient assessment of responsiveness domains for hospital inpatient services: percent reporting "Moderate", "Bad" or "Very bad" - 1

	Prompt Attention				Dignity				Communication				Autonomy			
	Travel Time		Wait Time		Talked Respectfully		Privacy		Clear Explanation		Time for Questions		Treatment Information		Involvement	
	%	SE	%	SE	%	SE	%	SE	%	SE	%	SE	%	SE	%	SE
Sex																
Female			16.5	2.4	10.4	2.0			17.3	2.5					21.2	2.7
Male			18.0	3.6	3.6	1.8			18.9	3.7					20.7	3.8
Area of Residence																
Urban			16.4	2.1	8.7	1.6			18.4	2.2					20.7	2.4
Rural			14.8	6.8	3.7	3.6			0.0	0.0					18.5	7.5
Age Group																
18-29y			18.2	5.2	10.9	4.2			16.4	5.0					23.6	5.7
30-44y			19.6	3.8	10.3	2.9			17.8	3.7					23.4	4.1
45-59y			18.8	5.6	6.3	3.5			22.9	6.1					18.8	5.6
60-69y			13.3	5.1	11.1	4.7			17.8	5.7					11.1	4.7
70+y			13.8	3.7	3.4	2.0			16.1	4.0					23.0	4.5
Education Years																
0																
1-5																
6-11			17.3	2.7	8.2	2.0			19.9	2.9					24.0	3.0
12+			16.3	3.1	8.5	2.4			14.2	2.9					17.0	3.2
Income Quintiles																
Q1			19.6	5.3	7.1	3.4			17.9	5.1					26.8	5.9
Q2			16.4	4.8	6.6	3.2			11.5	4.1					16.4	4.8
Q3			14.3	4.2	12.9	4.0			25.7	5.2					20.0	4.8
Q4			21.0	5.2	9.7	3.8			16.1	4.7					19.4	5.0
Q5			12.0	3.8	5.3	2.6			13.3	3.9					21.3	4.7
Condition																
Child-Visit			25.0	7.8	12.5	5.9			21.9	7.4					15.6	6.5
Fever			20.0	12.7	30.0	14.5			30.0	14.5					20.0	12.7
Childbirth			12.2	4.7	4.1	2.8			10.2	4.3					20.4	5.8
Arthritis			0.0	0.0	0.0	0.0			14.3	13.2					0.0	0.0
Asthma			11.1	10.5	11.1	10.5			11.1	10.5					11.1	10.5
Heart-Disease			14.8	6.8	7.4	5.0			11.1	6.1					3.7	3.6
Injury			21.7	8.6	4.3	4.3			17.4	7.9					26.1	9.2
Minor-Surgery			24.7	5.0	8.2	3.2			12.3	3.8					21.9	4.8
Other			16.3	3.1	9.2	2.4			24.8	3.6					26.2	3.7
Ownership																
Government			17.5	2.1	7.6	1.5			18.4	2.2					21.6	2.3
Private			4.5	4.4	9.1	6.1			9.1	6.1					4.5	4.4
NGO																
Other			33.3	27.3	33.3	27.3			33.3	27.3					66.7	27.3
Self-Assessed Health																
Very-Good			9.8	3.8	8.2	3.5			11.5	4.1					11.5	4.1
Good			14.6	3.2	4.9	2.0			13.8	3.1					17.9	3.5
Moderate			24.3	4.2	11.2	3.1			19.6	3.8					24.3	4.2
Bad			15.0	5.6	12.5	5.2			32.5	7.4					35.0	7.6
Very-Bad			20.0	12.7	10.0	9.5			20.0	12.7					20.0	12.7
TOTAL			17.0	2.0	8.2	1.5			17.8	2.1					21.1	2.2

The following table reports the percent of people perceiving poor responsiveness in hospital inpatient care facilities, where "poor" is defined as a rating of "Moderate", "Bad" or "Very bad" in questions Q7418-Q7432 which have 5 response options (including "good" and "very good".. Ratings for each of the eight domains of hospital inpatient care responsiveness (including 15 questions) by patients have been presented here. There are two questions each for seven of the eight domains; the domain of choice has only one question. The following questions from the survey have been used to determine patient assessment of each responsiveness domain:

- (1) *Prompt attention*: travel time (Q7418) and wait time (Q7419).
- (2) *Dignity*: talked respectfully (Q7420) and privacy (Q7421).
- (3) *Communication*: clear explanation (Q7422) and time for questions (Q7423).
- (4) *Autonomy*: treatment information (Q7424) and involvement (Q7425).
- (5) *Confidentiality*: talk privately (Q7426) and confidentiality of records (Q7427).
- (6) *Choice of health care provider*: Q7428.
- (7) *Basic amenities*: cleanliness (Q7429) and space (Q7430).
- (8) *Social support*: family visit (Q7431) and external contact (Q7432).

Results are reported for the total WHS sample (category: "TOTAL"), and by the following sample sub-groups: sex, area of residence, age group, years of education, income quintiles, reason for visit, ownership (of health facility), and self-assessed health. Mean values and standard errors (SE) are reported for each category.

Sub-groups common to other tables were constructed in the same manner. Common sub-groups include sex (Q1001), area of residence (Q0104), age group (regrouping of reported age in Q1002), years of education (Q1010) and income quintiles. To determine income and subsequently income quintiles, an asset index was constructed for each household using responses to section 0700 on "Permanent Income Indicators" from the WHS household questionnaire.

Ownership, condition and self-assessed health sub-groups were constructed uniquely for the responsiveness section's tables. There are four categories of ownership: "Operated by the government" (Government), "Privately operated" (Private), "NGO" and "Other". To construct the ownership sub-group, information was combined from (a) Q7204, Q7205 and Q7301 for those utilizing ambulatory services, and (b) Q7200, Q7201 and Q7401 for those utilizing hospital inpatient services. The sub-group "Condition" used information from Q7403 ("Which of the following best describes the reason for your [child's] last overnight stay?"). The eight categories of Q7403 include high fever, diarrhoea, or cough; childbirth; arthritis; asthma; heart disease; bodily injury; minor surgery; and other. Self-assessed health was constructed using information from Q2000 ("In general, how would you rate your health today as?") in the WHS. Respondents were asked to select one of the following five categories: "Very good", "Good", "Moderate", "Bad" and "Very bad".

7.5.2 Patient assessment of responsiveness domains for hospital inpatient services: percent reporting "Moderate", "Bad" or "Very bad" - 2

	Confidentiality		Choice of health care provider		Basic Amenities				Social Support	
	Talk Privately	Confidentiality of records			Cleanliness	Space			Family Visit	External Contact
	%	SE	%	SE	%	SE	%	SE	%	SE
Sex										
Female	22.1	2.7			32.0	3.1	22.1	2.7	9.5	1.9
Male	20.7	3.8			25.2	4.1	12.6	3.2	3.6	1.8
Area of Residence										
Urban	20.1	2.3			28.1	2.6	18.7	2.3	7.4	1.5
Rural	29.6	8.8			44.4	9.6	14.8	6.8	14.8	6.8
Age Group										
18-29y	18.2	5.2			25.5	5.9	16.4	5.0	7.3	3.5
30-44y	24.3	4.2			36.4	4.7	18.7	3.8	8.4	2.7
45-59y	35.4	6.9			43.8	7.2	29.2	6.6	12.5	4.8
60-69y	13.3	5.1			22.2	6.2	17.8	5.7	4.4	3.1
70+y	17.2	4.1			20.7	4.4	16.1	4.0	5.7	2.5
Education Years										
0										
1-5										
6-11	19.4	2.8			26.5	3.2	17.3	2.7	7.1	1.8
12+	24.8	3.6			34.0	4.0	21.3	3.4	8.5	2.4
Income Quintiles										
Q1	21.4	5.5			19.6	5.3	19.6	5.3	5.4	3.0
Q2	18.0	4.9			24.6	5.5	13.1	4.3	8.2	3.5
Q3	20.0	4.8			30.0	5.5	22.9	5.0	10.0	3.6
Q4	21.0	5.2			38.7	6.2	19.4	5.0	11.3	4.0
Q5	24.0	4.9			33.3	5.4	17.3	4.4	5.3	2.6
Condition										
Child-Visit	21.9	7.4			31.3	8.3	12.5	5.9	3.1	3.1
Fever	20.0	12.7			20.0	12.7	50.0	15.8	20.0	12.7
Childbirth	8.2	3.9			26.5	6.3	16.3	5.3	10.2	4.3
Arthritis	28.6	17.1			28.6	17.1	14.3	13.2	0.0	0.0
Asthma	11.1	10.5			22.2	13.9	0.0	0.0	0.0	0.0
Heart-Disease	7.4	5.0			11.1	6.1	7.4	5.0	7.4	5.0
Injury	34.8	10.0			39.1	10.2	21.7	8.6	13.0	7.0
Minor-Surgery	20.5	4.7			38.4	5.7	17.8	4.5	9.6	3.4
Other	29.1	3.8			30.5	3.9	22.0	3.5	5.0	1.8
Ownership										
Government	22.2	2.4			31.7	2.6	19.4	2.2	7.3	1.5
Private	4.5	4.4			9.1	6.1	9.1	6.1	4.5	4.4
NGO										
Other	66.7	27.3			33.3	27.3	33.3	27.3	33.3	27.3
Self-Assessed Health										
Very-Good	16.4	4.8			21.3	5.2	9.8	3.8	4.9	2.8
Good	17.9	3.5			28.5	4.1	18.7	3.5	6.5	2.2
Moderate	24.3	4.2			33.6	4.6	22.4	4.0	8.4	2.7
Bad	37.5	7.7			37.5	7.7	27.5	7.1	12.5	5.2
Very-Bad	10.0	9.5			20.0	12.7	10.0	9.5	0.0	0.0
TOTAL	21.6	2.2			29.8	2.5	19.0	2.1	7.6	1.4

The following table reports the percent of people perceiving poor responsiveness in hospital inpatient care facilities, where "poor" is defined as a rating of "Moderate", "Bad" or "Very bad" in questions Q7418-Q7432 which have 5 response options (including "good" and "very good".. Ratings for each of the eight domains of hospital inpatient care responsiveness (including 15 questions) by patients have been presented here. There are two questions each for seven of the eight domains; the domain of choice has only one question. The following questions from the survey have been used to determine patient assessment of each responsiveness domain:

- (1) *Prompt attention*: travel time (Q7418) and wait time (Q7419).
- (2) *Dignity*: talked respectfully (Q7420) and privacy (Q7421).
- (3) *Communication*: clear explanation (Q7422) and time for questions (Q7423).
- (4) *Autonomy*: treatment information (Q7424) and involvement (Q7425).
- (5) *Confidentiality*: talk privately (Q7426) and confidentiality of records (Q7427).
- (6) *Choice of health care provider*: Q7428.
- (7) *Basic amenities*: cleanliness (Q7429) and space (Q7430).
- (8) *Social support*: family visit (Q7431) and external contact (Q7432).

Results are reported for the total WHS sample (category: "TOTAL"), and by the following sample sub-groups: sex, area of residence, age group, years of education, income quintiles, reason for visit, ownership (of health facility), and self-assessed health. Mean values and standard errors (SE) are reported for each category.

Sub-groups common to other tables were constructed in the same manner. Common sub-groups include sex (Q1001), area of residence (Q0104), age group (regrouping of reported age in Q1002), years of education (Q1010) and income quintiles. To determine income and subsequently income quintiles, an asset index was constructed for each household using responses to section 0700 on "Permanent Income Indicators" from the WHS household questionnaire.

Ownership, condition and self-assessed health sub-groups were constructed uniquely for the responsiveness section's tables. There are four categories of ownership: "Operated by the government" (Government), "Privately operated" (Private), "NGO" and "Other". To construct the ownership sub-group, information was combined from (a) Q7204, Q7205 and Q7301 for those utilizing ambulatory services, and (b) Q7200, Q7201 and Q7401 for those utilizing hospital inpatient services. The sub-group "Condition" used information from Q7403 ("Which of the following best describes the reason for your [child's] last overnight stay?"). The eight categories of Q7403 include high fever, diarrhoea, or cough; childbirth; arthritis; asthma; heart disease; bodily injury; minor surgery; and other. Self-assessed health was constructed using information from Q2000 ("In general, how would you rate your health today as?") in the WHS. Respondents were asked to select one of the following five categories: "Very good", "Good", "Moderate", "Bad" and "Very bad".

7.6 Importance of different domains of responsiveness: percent reporting "Extremely Important"

	Prompt Attention		Dignity		Communication		Autonomy		Confidentiality		Choice		Basic Amenities		Social Support		
	%	SE	%	SE	%	SE	%	SE	%	SE	%	SE	%	SE	%	SE	
Sex																	
Female																	
Male																	
Area of Residence																	
Urban																	
Rural																	
Age Group																	
18-29y																	
30-44y																	
45-59y																	
60-69y																	
70+y																	
Education Years																	
0																	
1-5																	
6-11																	
12+																	
Income Quintiles																	
Q1																	
Q2																	
Q3																	
Q4																	
Q5																	
Ownership																	
Government																	
Private																	
NGO																	
Other																	
Self-Assessed Health																	
Very-Good																	
Good																	
Moderate																	
Bad																	
Very-Bad																	
Type of Care																	
Ambulatory-Adult																	
Ambulatory-Child																	
Inpatient-Adult																	
Inpatient-Child																	
Non-Users																	
TOTAL																	

This table shows the percent of people who rated a responsiveness domain as "Extremely Important". All survey respondents were queried on their perception of the importance of each of the eight responsiveness domains in section 7100 of the WHS where each domain was described in detail (Q7100-Q7107). Respondents were asked to say whether the domain was "Extremely Important", "Very Important", "Moderately Important", "Slightly Important" or "Not

Important".

Results are reported for the total WHS sample (category: "TOTAL"), and by the following sample sub-groups: sex, area of residence, age group, years of education, income quintiles, ownership (of health facility), self-assessed health, and type of care. Mean values and standard errors (SE) are reported for each category.

Sub-groups common to other tables were constructed in the same manner. Common sub-groups include sex (Q1001), area of residence (Q0104), age group (regrouping of reported age in Q1002), years of education (Q1010) and income quintiles. To determine income and subsequently income quintiles, an asset index was constructed for each household using responses to section 0700 on "Permanent Income Indicators" from the WHS household questionnaire.

Ownership, self-assessed health and type of care sub-groups were constructed uniquely for the responsiveness section's tables. There are four categories of ownership: "Operated by the government" (Government), "Privately operated" (Private), "NGO" and "Other". To construct the ownership sub-group, information was combined from (a) Q7204, Q7205 and Q7301 for those utilizing ambulatory services, and (b) Q7200, Q7201 and Q7401 for those utilizing hospital inpatient services. Self-assessed health was constructed using information from Q2000 ("In general, how would you rate your health today as?") in the WHS. Respondents were asked to select one of the following five categories: "Very good", "Good", "Moderate", "Bad" and "Very bad". Type of care is a constructed sample sub-group combining information from Q7000, Q7001 and Q7016. There are five categories of type of care: "Ambulatory adult", "Ambulatory child", "Inpatient adult", "Inpatient child" and "Non users".

8.0 Expenditure Background Indicators (2002)

GDP per capita (\$)	26,289
Total health expenditure per capita (\$)	2,031
Total population (000)	59,068
Life expectancy at birth (Both sexes)	78.2
Life expectancy at birth (male)	75.8
Life expectancy at birth (female)	80.5
Healthy life expectancy at birth (Both sexes)	70.6
Healthy life expectancy at birth (Male)	69.1
Healthy life expectancy at birth (Female)	72.1
Government funded health expenditure as a percentage of total health expenditure	83.4
Social security funded health expenditure as a percentage of total health expenditure	0
Private health insurance premiums as a percentage of total health expenditure	3.1
Out-of-pocket payment as a percentage of total health expenditure	9.3

8.1 Distribution of health payments across different population groups

	Mean Household expenditure (EXP) in local currency	% Poor	% Impoverished	% Catastrophic	OOP % EXP	OOP % non-subsistence spending	Mean OOP in local currency
Catastrophic							
No	758	11.0	0.2		0.6	1.1	5
Yes	429	23.1	23.1		31.6	75.3	196
Poor							
No	828		0.8	1.9	1.4	2.3	10
Yes	139		0.0	4.5	1.0	5.7	2
Residence							
rural	688	11.9	1.7	1.7	1.6	3.1	7
urban	758	11.2	0.6	2.2	1.3	2.7	9
Income_Quintile							
1st(poorest)	185	55.8	1.7	4.2	1.3	5.3	3
2nd	416	0.0	1.6	4.9	2.0	3.8	7
3rd	561	0.0	0.0	0.0	0.7	1.0	4
4th	862	0.0	0.0	0.8	1.0	1.4	9
5th(richest)	1,761	0.0	0.0	0.9	1.6	1.9	24
total	751	11.2	0.7	2.2	1.3	2.7	9

OOP: Out of pocket

Household consumption expenditure (EXP) comprises both monetary and in-kind payment on all goods and services and the money value of the consumption of home-made products.

Poor - a household is considered poor when its total household expenditure is smaller than its subsistence spending
Impoverishment - a non-poor household is impoverished by health payment when it becomes poor after paying for health services.

Catastrophic health expenditure occurs when a household's total out-of-pocket health payments equals or exceeds 40% of the households capacity to pay or non-subsistence spending.

Out of pocket health payments (OOP) refer to payments made by households at the point they receive health services. It includes doctor's consultation fees, purchases of medication and hospital bills. Spending on alternative and/or traditional medicine is included. Expenditure on health related transportation and special nutrition is excluded. Insurance reimbursements are also excluded.

Subsistence spending - household subsistence spending is the minimum requirement to maintain a basic life in a society. A poverty line is used in the analysis as subsistence spending.

Food expenditure is the amount spent on all foodstuffs by the household plus the value of the family's own food production consumed within the household. It excludes expenditure on alcoholic beverages, tobacco and food consumption outside the home (e.g hotel and restaurants).

Household capacity to pay - is defined as a household's non-subsistence spending.

Note: table is unweighted

8.2 Percent distribution of structure of out-of-pocket health payments

	Inpatient	Outpatient	Traditional	Drugs	Other	Total
Catastrophic						
No						
Yes						
Poor						
No						
Yes						
Residence						
rural						
urban						
Income_Quintile						
1st(poorest)						
2nd						
3rd						
4th						
5th(richest)						
total						

10.1 Inability to control the important things in life - q8000

	Never	SE	Almost never	SE	Sometimes	SE	Fairly often	SE	Very often	SE	Missing	SE	N
Gender													
Male	49.8	0.0	22.9	0.0	18.8	0.0	5.4	0.0	2.0	0.0	1.1	0.0	442
Female	42.7	0.0	22.8	0.0	24.5	0.0	5.5	0.0	2.4	0.0	2.0	0.0	758
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
Residence													
Urban	44.6	0.0	23.4	0.0	22.3	0.0	5.4	0.0	2.4	0.0	1.9	0.0	1,062
Rural	56.1	0.0	13.4	0.0	23.2	0.0	6.1	0.0	1.2	0.0	0.0	0.0	82
M	42.9	0.0	26.8	0.0	23.2	0.0	7.1	0.0	0.0	0.0	0.0	0.0	56
Income													
Q1(poorest)	48.2	0.0	19.6	0.0	22.8	0.0	4.0	0.0	2.2	0.0	3.1	0.0	224
Q2	46.9	0.0	20.1	0.0	21.9	0.0	7.6	0.0	2.2	0.0	1.3	0.0	224
Q3	43.3	0.0	26.8	0.0	22.8	0.0	4.0	0.0	2.2	0.0	0.9	0.0	224
Q4	47.3	0.0	22.3	0.0	20.5	0.0	6.7	0.0	0.9	0.0	2.2	0.0	224
Q5(richest)	42.4	0.0	25.0	0.0	22.3	0.0	5.4	0.0	4.0	0.0	0.9	0.0	224
M	41.3	0.0	23.8	0.0	27.5	0.0	5.0	0.0	1.3	0.0	1.3	0.0	80
Age													
18-29	41.8	0.0	22.8	0.0	25.5	0.0	6.0	0.0	1.6	0.0	2.2	0.0	184
30-44	36.0	0.0	24.4	0.0	28.2	0.0	7.8	0.0	2.0	0.0	1.5	0.0	344
45-59	43.5	0.0	23.9	0.0	24.8	0.0	3.0	0.0	3.5	0.0	1.3	0.0	230
60-69	55.6	0.0	20.6	0.0	14.3	0.0	6.3	0.0	1.6	0.0	1.6	0.0	189
70-79	54.4	0.0	20.1	0.0	16.6	0.0	4.7	0.0	1.8	0.0	2.4	0.0	169
80+	55.6	0.0	24.7	0.0	14.8	0.0	1.2	0.0	2.5	0.0	1.2	0.0	81
M	33.3	0.0	0.0	0.0	33.3	0.0	0.0	0.0	33.3	0.0	0.0	0.0	3
All	544.0	0.0	274.0	0.0	269.0	0.0	66.0	0.0	27.0	0.0	20.0	0.0	1,200

10.2 Inability to cope - q8001

	Never	SE	Almost never	SE	Sometimes	SE	Fairly often	SE	Very often	SE	Missing	SE	N
Gender													
Male	51.6	0.0	22.6	0.0	17.6	0.0	5.0	0.0	2.5	0.0	0.7	0.0	442
Female	40.6	0.0	22.6	0.0	26.5	0.0	6.2	0.0	3.0	0.0	1.1	0.0	758
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
Residence													
Urban	44.3	0.0	23.2	0.0	22.5	0.0	6.1	0.0	2.9	0.0	1.0	0.0	1,062
Rural	53.7	0.0	13.4	0.0	25.6	0.0	4.9	0.0	2.4	0.0	0.0	0.0	82
M	39.3	0.0	25.0	0.0	33.9	0.0	0.0	0.0	1.8	0.0	0.0	0.0	56
Income													
Q1(poorest)	46.0	0.0	22.3	0.0	20.5	0.0	7.1	0.0	2.7	0.0	1.3	0.0	224
Q2	42.0	0.0	23.2	0.0	23.7	0.0	5.8	0.0	4.0	0.0	1.3	0.0	224
Q3	44.6	0.0	23.7	0.0	21.9	0.0	6.7	0.0	3.1	0.0	0.0	0.0	224
Q4	49.1	0.0	21.4	0.0	22.8	0.0	4.0	0.0	1.8	0.0	0.9	0.0	224
Q5(richest)	43.8	0.0	21.0	0.0	25.0	0.0	6.3	0.0	3.1	0.0	0.9	0.0	224
M	38.8	0.0	26.3	0.0	30.0	0.0	2.5	0.0	1.3	0.0	1.3	0.0	80
Age													
18-29	42.4	0.0	25.5	0.0	21.2	0.0	6.5	0.0	1.6	0.0	2.7	0.0	184
30-44	35.5	0.0	21.2	0.0	32.3	0.0	6.4	0.0	3.8	0.0	0.9	0.0	344
45-59	43.0	0.0	20.9	0.0	24.8	0.0	6.5	0.0	4.3	0.0	0.4	0.0	230
60-69	54.5	0.0	22.2	0.0	16.9	0.0	4.2	0.0	2.1	0.0	0.0	0.0	189
70-79	52.7	0.0	25.4	0.0	14.2	0.0	5.3	0.0	2.4	0.0	0.0	0.0	169
80+	53.1	0.0	22.2	0.0	18.5	0.0	3.7	0.0	0.0	0.0	2.5	0.0	81
M	66.7	0.0	0.0	0.0	33.3	0.0	0.0	0.0	0.0	0.0	0.0	0.0	3
All	536.0	0.0	271.0	0.0	279.0	0.0	69.0	0.0	34.0	0.0	11.0	0.0	1,200

