

# **REPORT OF ECUADOR**

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# 1. Introduction

The World Health Organization initiated the World Health Survey (WHS) as a *data collection platform* to obtain information on the health of populations and on health systems. The WHS responds to the need of countries for a detailed and sustainable health information system and gathers data through surveys to measure essential population health parameters. The WHS uses standard survey procedures and instruments for general population surveys to gather comparable data across WHO Member States. These methods and instruments have been refined through scientific review of literature, extensive consultations with international experts and large-scale pilot tests. WHS is designed to evolve through its implementation by continuous input from collaborators, including policy makers, survey institutions, scientists and other interested parties. The data is jointly owned by the countries and the WHO, and there is a commitment for a long-term data collection, building local capacity and using this information for health policy.

The objectives of the World Health Survey were to:

- develop a **means** of providing:
  - **valid, relevant, reliable** and **comparable** information on **outcomes, functions and inputs** to health systems
  - to **supplement** the information provided by routine **HIS**
  
- build the **evidence base** necessary for policy-makers:
  - to **routinely monitor** if health systems are achieving the **desired goals**
  - and in some countries, to assess if the **increase in health resources** is having the desired effect

The introductory chapter of each country report will provide details on the current sources of data from routine health information systems and ad hoc surveys. It will describe the health situation in the country and identify gaps. It will also present a brief overview on the health system organization within the country.

## 2. Sampling

The WHO sampling guidelines emphasized scientific principles of survey sampling as explicit standards for quality, included examples of good sampling plans, and identified quality assurance standards for countries to adhere to. WHO and technical advisers provided technical support to countries when needed. The following principles were used for sampling in the WHS:

1. The sample should target the *de facto* population (i.e. all people living in that country including guest workers, immigrants and refugees) and not *de jure* population (i.e. the citizens of that country alone) with complete geographic coverage of the country, if possible, or a representative geographic segment of the country.
2. A *sample frame* with 90% coverage that included all key subgroups of interest. Enumeration or listing of households to update the frame was recommended.
3. The WHS sample identified all adult members of the general population aged 18 years or older as its sample. Households are selected using a random, stratified sampling procedure. One individual per household is then selected through a random selection procedure using the Kish table method.
4. The WHS used a sampling strategy which encompasses a known non-zero selection probability for any individual included in the study. This makes it possible to extrapolate the data to the whole population. Households and individuals are selected with a known probability in order to provide selection probabilities for each household and individual in the data set.
5. The WHS sampling strategy was without replacement and categories of non-respondents were clearly defined.
6. The WHS used GPS devices in certain countries and digitized maps to geocode the data within specified guidelines.

Each national report will present a detailed description of the sampling strategy and the allocation tables

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## 2.2.1 Geographic Component of the Survey

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Geographic Information refers to any information associated with a location on the Earth's surface. This location can be associated to a coordinate (latitude/longitude), a place's name, a postal address or any other geographic object.

Household Surveys represent an important source of information. If the geographic location of the surveyed clusters is collected at the same time that the interview is conducted users are then able to integrate the spatial dimension in their analysis

The geographic component of the WHO WHS is stored in two sections of the questionnaire:

- 0100 Sampling Information allowing the link between the location of each cluster and the sampling frame used for the survey. This section has also been used in order to collect the type of setting in which each household was located at the time of the survey. This section of the questionnaire has been used for all the countries part of the WHO WHS

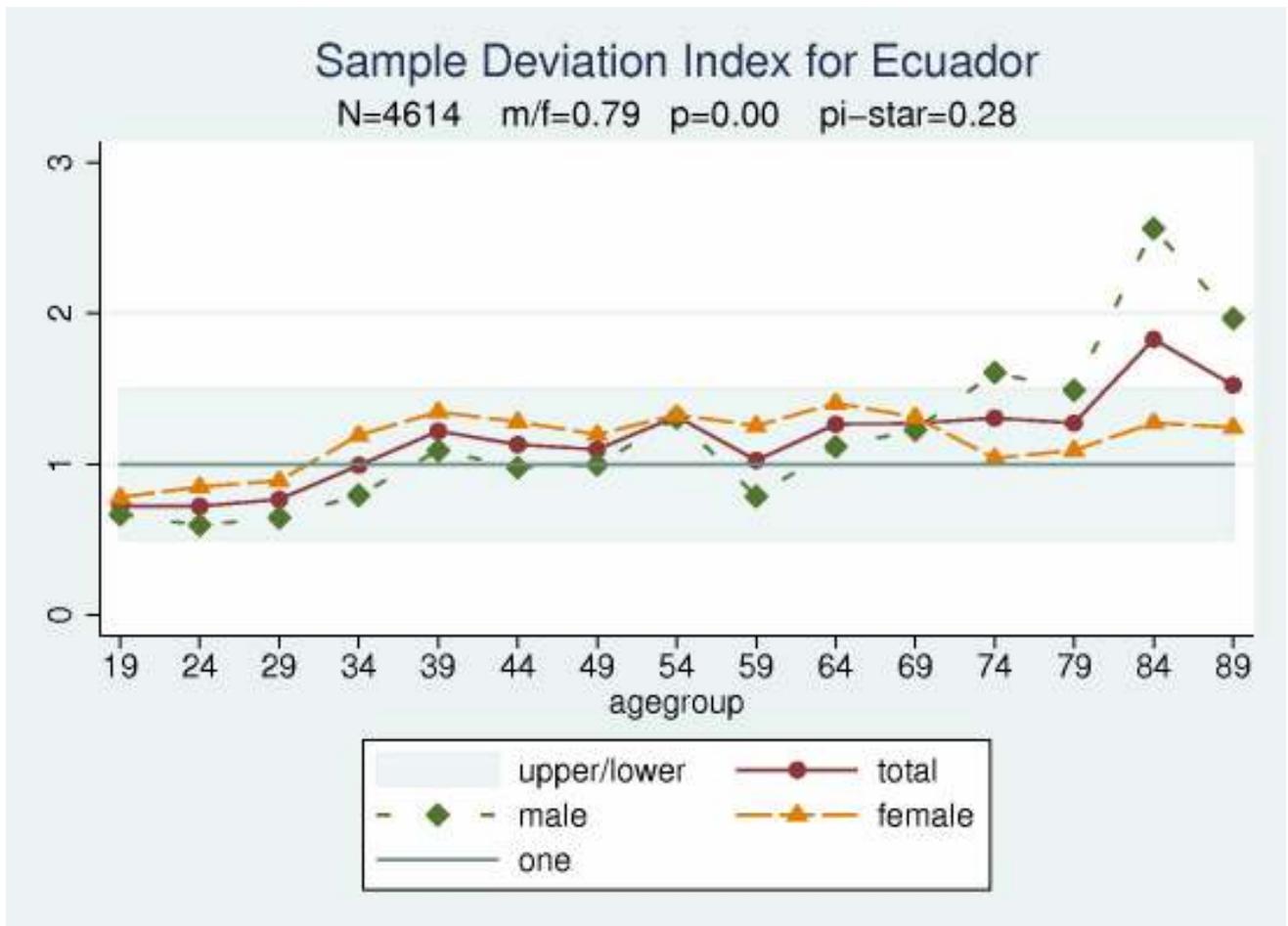
- 0200 Geocoding Information for the collection of the latitude and longitude of each household. This section has only been used in 27 countries where GPS devices were available or have been provided. The choice of these countries has been done on the basis of the availability of digital maps delimiting the surveyed clusters, the field data collection planning and their distribution within the different WHO regions. Specific training and field material have been prepared and used by the interviewers or field supervisors in these countries in order to collect the latitude and longitude of each of the surveyed household.

As the sampling design may not always include the administrative structure of the country and as the codes entered in the data set for the sampling level needed to be labelled, a key correspondence table containing this information has been collected after the survey itself.

Once all the survey data and the key correspondence table available a specific protocol has been applied to the two sections mentioned earlier in order to clean eventual data collection or data entry mistakes as well as to fill the gaps in close collaboration with the survey institution.

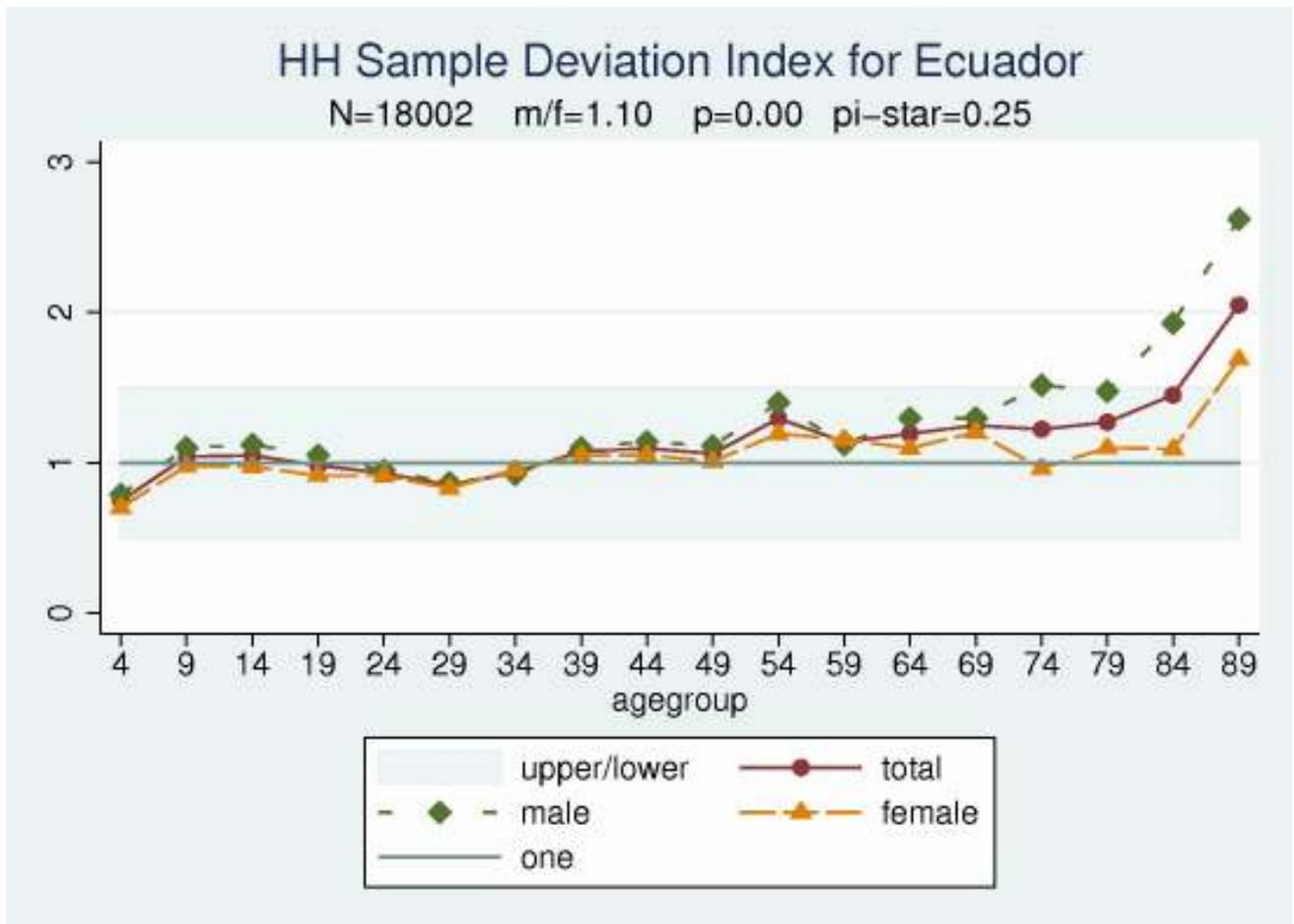
The questionnaire as well as the training material and data cleaning protocols used can be downloaded from the WHO WHS web site (<http://www.who.int/healthinfo/survey/en/index.html>) in the "Survey Instrument and Related Documents" section.

### 2.3.1 Sample deviation index



SDI

### 2.3.2 HH Sample deviation index



HDI

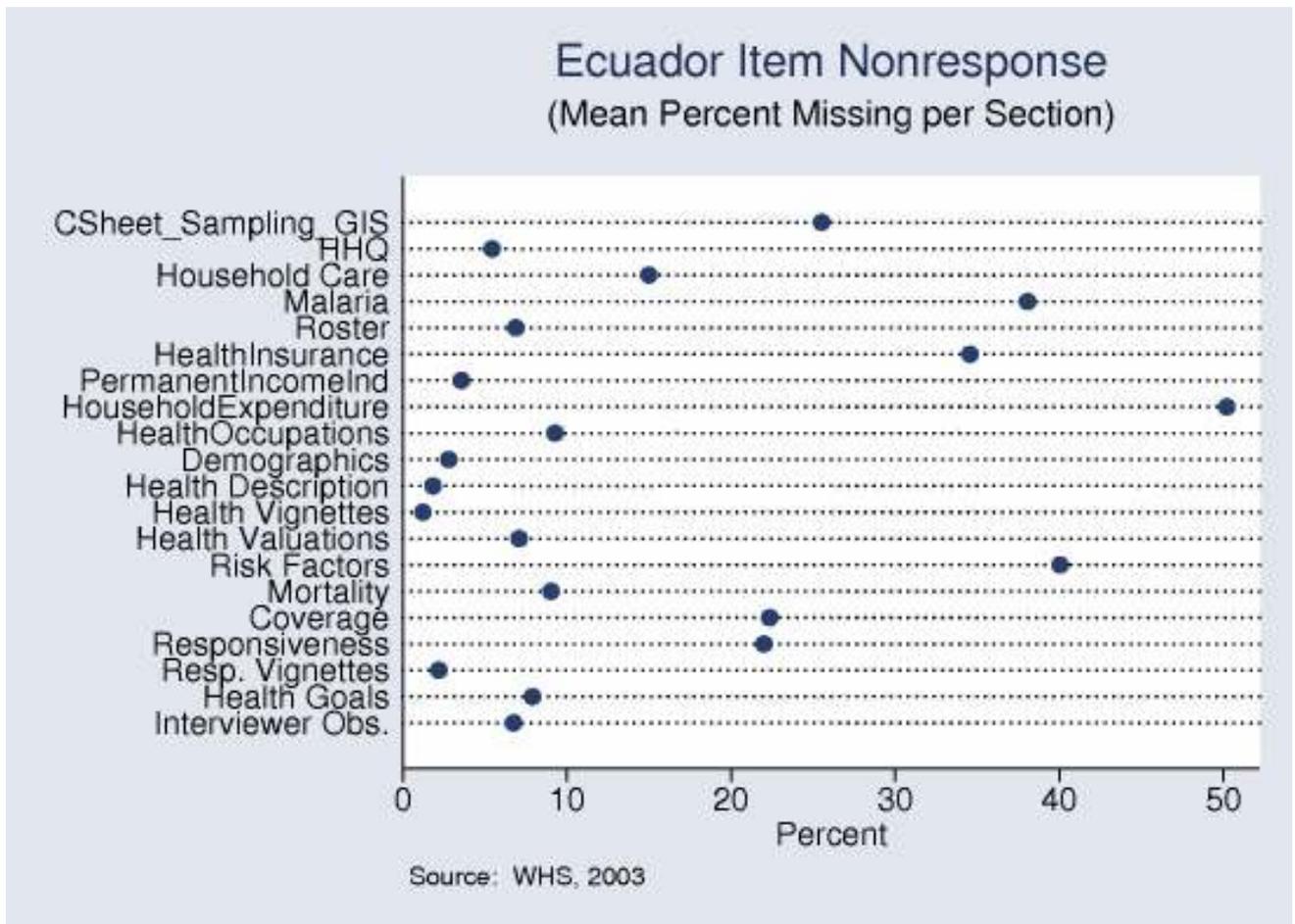
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### 2.3.3 Response rate

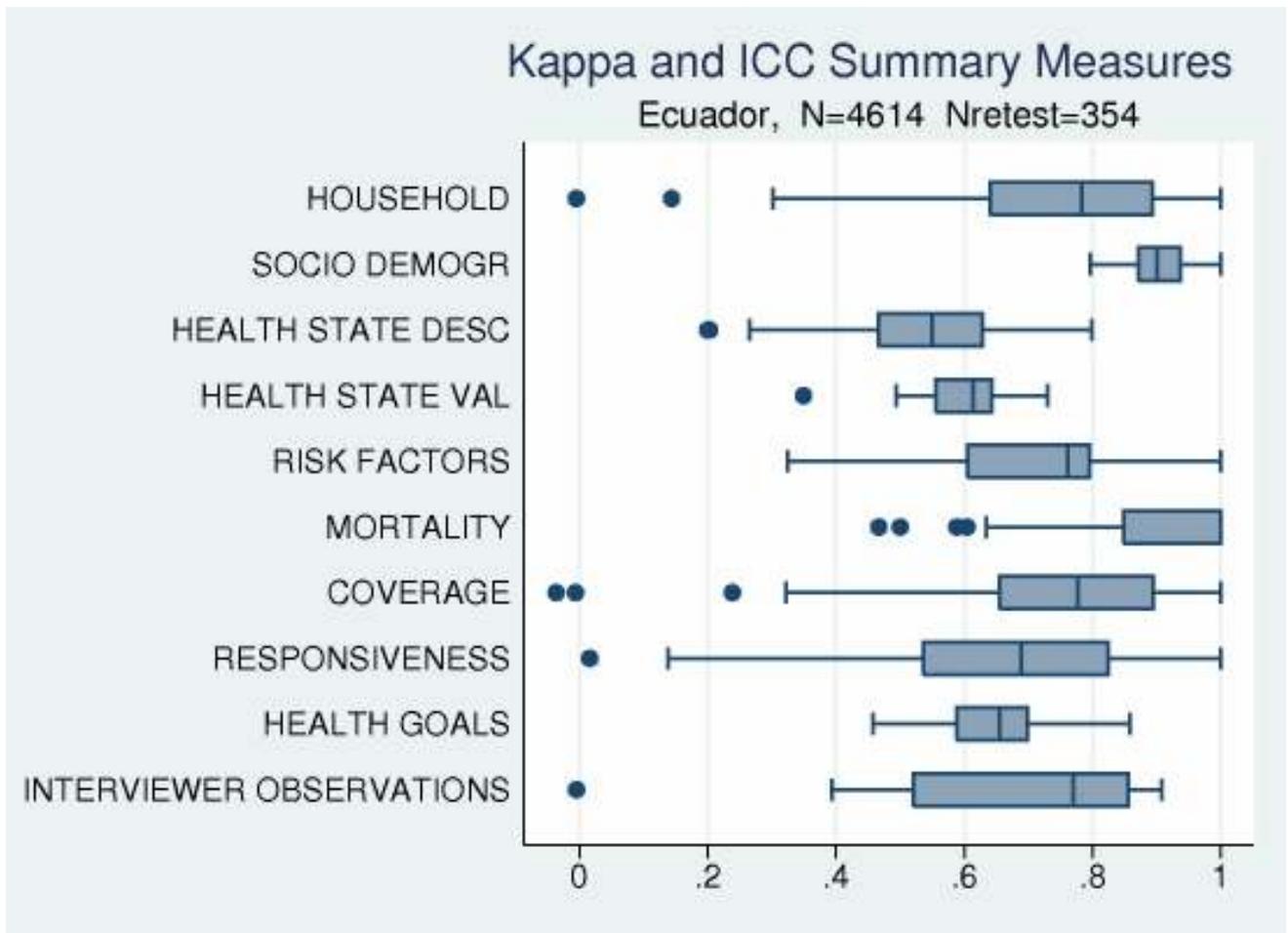
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<b>Household</b>	
Selected	6,135
Interviewed	4,648
Percentages	76
<b>Individual</b>	
Selected	5,265
Interviewed	4,328
Percentages	82

## 2.3.4 Missing data



### 2.3.5 Reliability



### 3.1 Household composition by residence and age groups according to income quintile

	Percent Rural	SE	Mean Number of									
			Household members	SE	Children < 2 years	SE	Children < 5years	SE	Children 5 -17 years	SE	Persons 18+ years	SE
Q1(poorest)	69.9	4.83	3.9	0.12	0.1	0.01	0.4	0.04	1.3	0.07	2.2	0.05
Q2	44.8	3.27	4.2	0.12	0.1	0.01	0.4	0.03	1.4	0.09	2.4	0.05
Q3	36.4	3.16	4.1	0.21	0.1	0.01	0.3	0.03	1.2	0.08	2.6	0.12
Q4	19.0	2.54	3.9	0.11	0.1	0.01	0.2	0.02	1.1	0.06	2.6	0.08
Q5(richest)	11.7	2.99	3.9	0.10	0.0	0.01	0.2	0.02	1.0	0.06	2.7	0.07
All	37.9	1.88	3.9	0.07	0.1	0.01	0.3	0.02	1.2	0.04	2.4	0.04

Note: table based on de jure members of household i.e. usual residents

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### 3.2 Selected age distributions by income quintile

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	<b>Females Age 18–49</b>	<b>Persons Age 50+</b>	<b>Persons Age 60+</b>
Q1 (poorest)	723	603	340
Q2	750	514	262
Q3	812	520	255
Q4	741	562	301
Q5 (richest)	690	580	303
All	3,717	2,778	1,461

Note: table based on de jure members of household i.e. usual residents

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### 3.3 Characteristics of head of household by income quintile

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	<b>Mean Age of Head</b>	<b>SE</b>	<b>Median Education of Head</b>	<b>Percent Female Head</b>	<b>SE</b>
Q1 (poorest)	44	0.87	3	15.3	1.52
Q2	43	0.67	3	12.8	1.29
Q3	44	0.73	3	18.1	1.74
Q4	46	0.73	3	19.4	1.76
Q5 (richest)	47	0.67	4	17.8	1.58
All	45	0.40	3	17.4	0.77

#### Education

1=no formal education

2=less than primary school

3=primary school completed

4=secondary school completed

5=high school (or equivalent) completed

6=college/pre-university/university completed

7=post graduate degree completed

Note: table based on de jure members of household i.e. usual residents

**3.4 Household population: percent distribution of the de jure population by age, residence, marital status and education according to sex**

	Male	SE	Female	SE	Missing	Total	SE
<b>Age</b>							
0-4	8.6	0.50	8.0	0.50		8.30	0.40
5-14	24.3	0.70	23.1	0.70		23.80	0.60
15-29	26.8	0.70	26.8	0.60		26.80	0.50
30-44	19.4	0.60	20.6	0.60		20.00	0.50
45-59	11.6	0.50	13.0	0.50		12.30	0.50
60-69	4.8	0.40	4.7	0.30		4.80	0.30
70-79	3.0	0.20	2.3	0.30		2.70	0.20
80+	1.2	0.10	1.2	0.20		1.20	0.10
Missing	0.2	0.10	0.2	0.00		0.20	0.00
<b>Residence</b>							
Urban	59.6	2.20	61.6	2.20		60.60	2.20
Rural	40.4	2.20	38.4	2.20		39.40	2.10
Missing	0.0	0.00	0.0	0.00		0.00	0.00
<b>Marital_Status</b>							
Never	51.4	1.20	45.4	1.00		48.50	1.00
Currently	27.2	0.90	27.3	0.90		27.20	0.90
Separated	1.2	0.20	2.9	0.30		2.00	0.20
Divorced	0.6	0.10	1.6	0.40		1.10	0.20
Widowed	2.2	0.20	5.1	0.40		3.60	0.20
CoHabiting	12.5	0.80	12.7	0.80		12.60	0.80
Missing	5.1	1.00	5.0	0.70		5.00	0.80
<b>Education</b>							
NoFormal	13.3	0.70	14.2	0.80		13.70	0.60
LessthanPrimary	23.0	0.90	21.6	0.80		22.30	0.80
Primary	40.1	1.20	38.2	1.00		39.20	0.90
Secondary	14.9	0.90	16.9	0.90		15.80	0.80
HighSchool	1.2	0.20	1.8	0.30		1.50	0.20
College	5.4	0.80	5.3	0.70		5.30	0.70
PostGraduate	0.4	0.10	0.2	0.10		0.30	0.10
Missing	1.8	0.30	1.8	0.30		1.80	0.30
<b>Total</b>	<b>100.0</b>		<b>100.0</b>			<b>100.00</b>	
Number	9,491.0		8,511.0			18,002.00	
Number of Households						4,648.00	

**3.5 Background characteristics of respondents: percent distribution of men and women by age, residence, marital status and education**

	Male	SE	Female	SE	Missing	Total	SE
<b>Age</b>							
18-29	37.3	1.50	36.8	1.20		37.10	1.00
30-44	32.1	1.10	31.8	1.10		32.00	0.70
45-59	18.7	1.20	19.0	1.10		18.80	0.90
60-69	6.4	0.80	6.7	0.60		6.60	0.50
70-79	4.1	0.50	3.9	0.60		4.00	0.40
80+	1.4	0.20	1.8	0.50		1.60	0.20
Missing	0.0	0.00	0.0	0.00		0.00	0.00
<b>Residence</b>							
Urban	57.8	2.20	65.0	2.10		61.30	1.90
Rural	42.1	2.20	35.0	2.10		38.60	1.90
Missing	0.0	0.00	0.0	0.00		0.00	0.00
<b>Marital_Status</b>							
Never	29.9	1.50	20.6	1.30		25.30	1.10
Currently	42.7	1.80	43.6	1.70		43.10	1.40
Separated	2.2	0.40	4.6	0.50		3.40	0.30
Divorced	0.6	0.10	1.8	0.30		1.20	0.20
Widowed	2.4	0.40	6.6	0.70		4.40	0.40
CoHabiting	22.2	1.70	22.7	1.70		22.50	1.50
Missing	0.0	0.00	0.1	0.00		0.00	0.00
<b>Education</b>							
NoFormal	4.3	0.60	7.6	0.90		5.90	0.70
LessthanPrimary	14.1	1.20	13.2	1.10		13.70	0.80
Primary	45.6	2.00	44.0	1.60		44.80	1.50
Secondary	23.6	1.60	24.5	1.40		24.00	1.30
HighSchool	1.1	0.30	2.5	0.50		1.80	0.30
College	10.7	1.20	7.8	0.90		9.30	0.90
PostGraduate	0.6	0.20	0.3	0.10		0.40	0.10
Missing	0.0	0.00	0.1	0.00		0.00	0.00
Total	100.0		100.0			100.00	
Number	2,355.0		2,253.0			4,608.00	

#### 4.1 Prevalence of smoking and average daily tobacco consumption

	Current daily smoker	SE	Smoker, not daily	SE	Non-smoker	SE	Missing	Average daily tobacco consumption*	SE	Number of respondents
<b>Sex</b>										
Male	6.6	0.80	18.8	1.50	63.2	1.80	11.4	4.4	0.40	2,355
Female	1.4	0.30	4.8	0.70	82.7	1.30	11.2	5.5	1.20	2,253
Missing										0
<b>Residence</b>										
Urban	4.8	0.60	11.3	1.10	73.6	1.70	10.4	4.9	0.50	2,827
Rural	2.9	0.60	12.9	1.40	71.4	1.90	12.7	3.6	0.70	1,780
Missing										1
<b>Income Quintile</b>										
Q1	3.7	1.00	15.2	1.90	70.3	2.50	10.8	5.0	0.80	910
Q2	3.9	1.00	11.4	1.50	73.8	2.20	10.9	4.5	1.00	902
Q3	4.2	0.80	11.3	1.50	76.6	2.20	8.0	4.9	1.00	878
Q4	4.3	0.90	10.8	1.60	77.0	2.20	7.9	4.1	1.10	819
Q5	4.9	1.10	11.7	1.60	70.8	2.10	12.6	5.0	0.70	810
Missing										288
<b>Age</b>										
18-29	2.5	0.50	11.5	1.30	76.1	1.80	9.9	2.4	0.60	1,708
30-44	4.2	0.70	12.3	1.10	71.9	1.60	11.6	3.5	0.70	1,473
45-59	5.0	1.00	14.6	1.90	69.1	2.30	11.3	6.1	0.70	868
60-69	6.6	1.80	7.0	1.70	74.0	2.80	12.3	7.5	1.60	303
70-79	8.6	3.20	11.3	4.20	63.3	5.20	16.8	6.6	1.80	182
80+	5.9	2.60	4.0	1.80	72.7	5.50	17.4	3.6	1.40	74
Missing										0
All	4.1	0.40	11.9	0.90	72.7	1.30	11.3	4.5	0.40	4,608

\* Denominator used is current daily smoker

#### 4.2 Prevalence of life time abstainers, non-heavy drinkers, infrequent heavy drinkers and frequent heavy drinkers

	Life time abstainers	SE	Non-heavy drinkers	SE	Infrequent Heavy Drinkers*	SE	Frequent Heavy drinkers**	SE	Missing	Number of respondents
<b>Sex</b>										
Male	37.9	2.00	40.9	2.00	9.1	1.10	0.6	0.30	11.5	2,355
Female	62.4	1.70	25.0	1.50	1.1	0.30	0.0	0.00	11.5	2,253
Missing										0
<b>Residence</b>										
Urban	47.5	2.00	36.6	1.60	4.9	0.80	0.4	0.20	10.7	2,827
Rural	53.7	2.40	27.7	2.20	5.7	1.00	0.1	0.10	12.9	1,780
Missing										1
<b>Income Quintile</b>										
Q1	51.8	2.70	28.7	2.40	7.7	1.50	0.7	0.60	11.0	910
Q2	50.9	2.60	33.3	2.50	4.6	1.00	0.0	0.00	11.2	902
Q3	51.8	2.60	35.5	2.30	4.9	1.10	0.0	0.00	7.8	878
Q4	46.1	3.20	39.9	3.10	5.4	1.90	0.5	0.30	8.0	819
Q5	49.0	2.70	33.3	2.70	4.3	0.90	0.1	0.10	13.3	810
Missing										288
<b>Age</b>										
18-29	49.4	2.20	35.0	2.10	5.4	1.00	0.1	0.10	10.1	1,708
30-44	48.1	1.80	34.1	1.60	5.7	1.00	0.2	0.10	12.0	1,473
45-59	47.7	2.50	34.4	2.10	5.8	1.20	0.8	0.70	11.2	868
60-69	59.9	3.30	25.7	2.90	1.0	0.50	0.3	0.30	13.0	303
70-79	57.0	5.10	20.5	3.50	5.2	2.90	0.1	0.10	17.2	182
80+	63.7	5.50	17.2	4.70	0.0	0.00	0.0	0.00	19.1	74
Missing										0
All	49.9	1.50	33.1	1.30	5.2	0.60	0.3	0.10	11.5	4,608

\*Infrequent heavy drinkers: 1-2 days with 5 or more standard drinks per week(last 7 days)

\*\*Frequent heavy drinkers: 3 or more days with 5 or more standard drinks per week(last 7 days)

### 4.3 Prevalence of insufficient intake of fruit and vegetables and insufficient physical activity

	Fruit and vegetable intake					Physical Activity					Number of respondents
	*Insufficient	SE	Sufficient	SE	Missing	**Insufficient	SE	Sufficient	SE	Missing	
<b>Sex</b>											
Male	89.0	1.30	11.0	1.30	0.0	10.2	1.30	49.1	2.40	40.7	2,355
Female	90.8	1.30	9.2	1.30	0.0	14.1	1.40	38.6	2.40	47.3	2,253
Missing											0
<b>Residence</b>											
Urban	92.5	0.90	7.5	0.90	0.0	12.6	1.10	45.6	2.70	41.8	2,827
Rural	85.8	2.50	14.2	2.50	0.0	11.2	2.20	41.4	3.60	47.4	1,780
Missing											1
<b>Income Quintile</b>											
Q1	88.6	2.00	11.4	2.00	0.0	13.9	2.80	51.5	3.40	34.7	910
Q2	90.2	1.50	9.8	1.50	0.0	13.9	2.00	44.3	3.20	41.8	902
Q3	90.6	1.40	9.4	1.40	0.0	10.5	1.60	47.5	3.60	42.0	878
Q4	89.8	2.20	10.2	2.20	0.0	9.5	1.80	44.0	3.40	46.6	819
Q5	88.1	2.60	11.9	2.60	0.0	12.1	1.60	40.4	3.80	47.6	810
Missing											288
<b>Age</b>											
18-29	90.0	1.50	10.0	1.50	0.0	12.2	1.70	46.1	2.80	41.7	1,708
30-44	89.0	1.40	11.0	1.40	0.0	10.3	1.10	44.8	2.30	44.9	1,473
45-59	89.9	1.90	10.1	1.90	0.0	11.7	1.70	45.1	2.60	43.2	868
60-69	91.5	2.00	8.5	2.00	0.0	14.6	2.50	41.8	4.40	43.5	303
70-79	91.1	3.40	8.9	3.40	0.0	17.7	3.90	25.9	5.00	56.4	182
80+	96.3	2.30	3.7	2.30	0.0	22.2	5.90	20.8	5.50	56.9	74
Missing											0
All	89.9	1.10	10.1	1.10	0.0	12.1	1.10	44.0	2.20	43.9	4,608

\*Insufficient intake of fruit/vegetables: less than 5 servings of fruit/vegetables per one typical day

\*\*Insufficient physical activity: less than 150 minutes per week(last 7 days) spent on walking/moderate activity/vigorous activity

#### 4.4 Access to improved drinking-water: percent distribution of households by type of access to drinking water

	Piped into households	SE	other improved sources	SE	Total improved sources	SE	No improved sources	SE	Missing	Number of households
<b>Residence</b>										
Urban	82.2	2.20	3.6	1.40	85.8	1.80	3.5	1.30	10.7	2,885
Rural	61.3	4.30	17.3	3.70	78.5	2.50	11.1	2.40	10.3	1,762
Missing										1
<b>Income_Quintile</b>										
Q1(poorest)	55.9	4.10	14.5	2.80	70.4	3.30	18.9	3.40	10.7	962
Q2	68.4	3.70	16.1	3.30	84.5	2.20	7.4	1.70	8.1	895
Q3	79.5	3.50	10.3	3.40	89.7	1.70	3.0	1.10	7.3	867
Q4	87.1	2.10	3.2	1.70	90.3	1.40	0.7	0.40	9.0	780
Q5(richest)	86.7	2.00	0.6	0.30	87.3	2.00	0.4	0.30	12.3	752
Missing										392
Total	74.2	2.20	8.8	1.70	83.0	1.50	6.4	1.20	10.6	4,648

other improved sources: public standpipe/protected tube well/borehole/protected dug well/protected spring/rainwater collection

no improved sources: unprotected well/unprotected spring/water taken directly from a pond or stream/tanker truck water/vendor provided water

#### 4.5 Access to improved sanitation: percent distribution of households by type of sanitation facility

	Flush toilet to sewage system	SE	Other improved toilet facilities	SE	Total improved sanitation	SE	No improved sanitation	SE	Missing	Number of households
<b>Residence</b>										
Urban	65.4	3.50	20.6	3.20	85.9	1.30	5.4	0.70	8.7	2,885
Rural	47.8	4.10	28.9	3.70	76.7	2.00	13.8	1.90	9.5	1,762
Missing										1
<b>Income_Quintile</b>										
Q1(poorest)	33.0	3.40	33.5	3.50	66.5	2.10	24.2	2.20	9.3	962
Q2	44.7	3.60	39.2	3.70	83.9	1.70	8.5	1.30	7.6	895
Q3	57.3	4.00	30.1	4.00	87.4	1.50	5.7	1.00	6.9	867
Q4	77.5	3.10	14.0	2.90	91.5	1.30	1.8	0.50	6.7	780
Q5(richest)	85.8	2.00	3.6	1.00	89.4	1.70	0.9	0.30	9.6	752
Missing										392
Total	58.7	2.70	23.7	2.50	82.4	1.10	8.6	0.90	9.0	4,648

other improved sanitation facilities: connection to septic system/pour-flush latrine/covered dry latrine(with privacy) [provided facilities not shared]  
no improved sanitation: uncovered dry latrine(without privacy)/bucket latrine/no facilities(open defecation)

#### 4.6 Solid Fuel use for cooking: percent distribution of households by type of cooking fuel used

	Electricity, Gas	SE	Kerosene	SE	Solid fuels on improved stove	SE	Solid fuels on traditional stove	SE	Total solid fuel use	SE	Missing	Number of households
<b>Residence</b>												
Urban	89.9	1.10	0.0	0.00	0.0	0.00	0.6	0.10	0.6	0.10	9.5	2,885
Rural	83.0	2.30	0.3	0.20	0.2	0.20	6.8	1.50	7.0	1.50	9.7	1,762
Missing												1
<b>Income_Quintile</b>												
Q1(poorest)	77.2	3.00	0.2	0.20	0.3	0.30	11.8	2.40	12.1	2.40	10.5	962
Q2	89.9	1.80	0.0	0.00	0.0	0.00	1.0	0.40	1.0	0.40	9.1	895
Q3	92.8	1.20	0.1	0.10	0.0	0.00	0.3	0.20	0.3	0.20	6.9	867
Q4	92.8	1.20	0.2	0.20	0.0	0.00	0.2	0.10	0.2	0.10	6.8	780
Q5(richest)	90.1	1.70	0.0	0.00	0.0	0.00	0.1	0.10	0.1	0.10	9.9	752
Missing												392
Total	87.3	1.10	0.1	0.10	0.1	0.10	2.9	0.60	3.0	0.60	9.6	4,648

## 5.01 Tuberculosis

	Total	Tuberculosis			
		Need	Coverage	SE	M
<b>Sex</b>					
Female	2,253	5.9	13.5	2.7	1.4
Male	2,355	6.5	13.7	3.7	0.3
Missing	0				
<b>Residence</b>					
Urban	2,827	6.0	16.4	3.0	0.5
Rural	1,780	6.5	9.5	3.9	1.2
Missing	1				
<b>Income_Quintile</b>					
Q1(poorest)	910	9.0	10.1	4.2	0.0
Q2	902	6.8	9.6	4.2	0.0
Q3	878	5.3	19.4	5.9	0.0
Q4	819	6.6	7.7	4.8	2.5
Q5(richest)	810	4.1	25.7	7.4	2.8
Missing	288				
<b>Age</b>					
18-29	1,708	5.8	10.6	4.7	0.5
30-44	1,473	4.9	15.1	4.4	2.6
45-59	868	7.1	12.2	4.5	0.0
60-69	303	6.8	25.0	11.7	0.0
70-79	182	13.4	15.3	7.7	0.0
80+	74	11.2	14.9	14.0	0.0
Missing	0				
Total	4,608	6.2	13.6	2.4	0.8

**M = % Missing of Covered      SE= Standard Error of % Covered**

**Tuberculosis Indicators:**

**"Need" = % of all respondents with self-reported continuous cough lasting 3 weeks, OR had blood in phlegm, OR had coughed blood in the last 12 months**

**"Coverage" = % of respondents with self reported symptoms who indicated receiving a TB screening test in the last 12 months.**

## 5.02 HIV Prevention and Screening

	Total (persons of reproductive age 18-49)	Voluntary Counselling and Testing for HIV/AIDS				Condom Usage				
		Need	Coverage	SE	M	Need	Coverage	SE	M	
<b>Sex</b>										
Females	1,715	65.4	4.3	0.9	18.7	5.5	19.5	4.6	0.6	
Males	1,811	76.4	2.4	0.6	56.9	22.7	48.5	4.2	2.5	
Missing										
<b>Residence</b>										
Urban	2,185	71.0	3.4	0.7	42.2	16.6	43.9	4.6	2.0	
Rural	1,340	71.1	3.1	0.8	35.9	10.7	41.0	5.9	2.5	
Missing	1	100.0								
<b>Income_Quintile</b>										
Q1(poorest)	684	76.7	2.5	0.9	40.3	11.4	28.6	7.9	4.5	
Q2	727	69.1	3.1	0.9	44.6	11.8	39.4	11.3	0.0	
Q3	691	74.7	3.4	1.1	40.7	15.5	53.3	8.1	2.3	
Q4	620	72.7	4.7	1.5	38.2	15.8	27.1	7.4	2.9	
Q5(richest)	587	69.0	2.5	0.9	39.5	18.5	61.6	7.4	1.7	
Missing	216									
Total	3,525	71.1	3.3	0.5	39.8	14.4	43.1	3.7	2.1	

**M = % Missing of Covered      SE= Standard Error of % Covered**

**HIV Prevention and Screening Indicators:**

**"Total" = number of respondents of reproductive age.**

**"Voluntary Counselling and Testing for HIV/AIDS Need" = % of respondents of reproductive age who are sexually active, i.e. have had sexual intercourse in the last 12 months.**

**"Voluntary Counselling and Testing for HIV/AIDS Coverage" = % of respondents of reproductive age who are sexually active who indicated having taken an HIV test and receiving the results of test.**

**"Condom Usage Need" = % of respondents of reproductive age whose last sexual encounter during the last 12 months is classified as risky sexual behavior, i.e. having had sexual intercourse with a non-cohabitating partner .**

**"Condom Usage Coverage" = % of respondents of reproductive age who used a condom last time had risky sex during the last 12 months (with non-cohabitating partner).**

### 5.03 Antenatal Care and Mother to Child Transmission of HIV

	Antenatal Care											Maternal to Child HIV Trans.			
	Women 18-49	Birth in last 5 years	Cov	SE	Visit 1x	Visit 2x	Visit 3x	Blood pressure checked	Blood sample taken	Told Signs of Pregnancy Complications	M	Birth in last 2 years	Cov	SE	M
<b>Residence</b>															
Urban	1,116	24.6	44.3	4.6	75.4	73.2	69.2	72.9	57.6	58.8	14.4	9.9	2.0	1.0	15.8
Rural	599	30.6	34.9	5.4	74.7	69.5	62.8	72.7	50.1	49.8	13.1	15.8	5.2	3.0	3.6
Missing	0														
<b>Income_Quintile</b>															
Q1(poorest)	317	42.3	30.8	5.2	68.6	63.0	55.0	68.9	44.7	45.9	17.4	23.6	6.6	3.9	3.3
Q2	349	31.8	54.8	6.8	83.3	81.0	75.2	81.7	65.9	64.2	9.9	14.6	0.5	0.5	6.3
Q3	353	30.2	30.5	6.6	67.0	67.0	65.6	59.8	42.4	51.3	14.0	13.6	2.1	1.6	9.6
Q4	279	16.8	41.9	9.9	83.8	81.2	75.0	83.0	63.7	48.0	14.7	5.7	0.0	0.0	40.1
Q5(richest)	288	14.7	57.2	10.1	90.7	80.6	76.2	86.7	79.3	78.4	7.8	2.9	11.5	8.0	30.0
Missing	128														
Total	1,715	26.7	40.5	3.5	75.1	71.7	66.6	72.8	54.6	55.2	13.8	12.0	3.5	1.5	10.2

M = % Missing of Covered SE= Standard Error of %Covered

#### Antenatal Care Indicators:

Total = Number of female respondents of reproductive age (18-49 years old)

"Birth in Last 5 Years" = % of female respondents of reproductive age indicating having had a live birth in the last 5 years.

"Cov" = % of female respondents of reproductive age with live birth in the last 5 years who indicated having been seen at least 3 times or more by health care professional, received blood pressure, blood sample taken, and told signs about complications for their last pregnancy (aggregate antenatal care indicator).

"Visit 1x" "Visit 2x" "Visit 3x" = % of female respondents of reproductive age with live birth in the last 5 years who indicated having been seen at least once, twice or three times or more respectively by a health care professional during their last pregnancy.

"Blood pressure checked" = % of female respondents of reproductive age with live birth in the last 5 years who had blood pressure taken when they saw health care professional during their last pregnancy.

"Blood sample taken" = % of female respondents of reproductive age with live birth in the last 5 years who had a blood sample taken when they saw health care professional during their last pregnancy.

"Told Signs of Pregnancy Complications" = % of female respondents of reproductive age with live birth in the last 5 years who had been told signs of pregnancy complications when they saw health care professional during their last pregnancy.

#### Maternal to Child HIV Transmission Indicators:

"Birth in last 2 years" = % of female respondents of reproductive age indicating having had a live birth in the last 2 years.

"Cov" = % of female respondents of reproductive age with live birth in the last 2 years who indicated having been counseled and tested and given results for HIV during their last pregnancy.

## 5.04 Birth Delivery Care

	Women 18-49	Delivery Care				Place of Delivery						
		Need	Coverage	SE	M	Public Health Facility	SE	Private Health Facility	SE	Home	SE	M
<b>Residence</b>												
Urban	1,116	24.6	65.6	4.5	31.4	43.4	4.4	27.1	4.0	2.5	1.2	26.9
Rural	599	30.6	61.0	6.0	24.2	42.4	5.5	18.3	3.8	15.4	3.6	23.9
Missing	0											
<b>Income_Quintile</b>												
Q1(poorest)	317	42.3	64.6	6.3	22.1	48.1	6.4	17.6	4.0	14.9	4.2	19.4
Q2	349	31.8	64.3	6.4	31.6	44.9	7.6	28.1	7.5	1.8	1.2	25.1
Q3	353	30.2	64.9	7.8	27.4	49.6	6.3	18.2	4.1	7.4	3.8	24.7
Q4	279	16.8	53.6	10.7	43.3	34.3	8.9	29.2	9.5	2.9	2.9	33.6
Q5(richest)	288	14.7	74.6	7.1	21.0	21.4	6.7	43.6	10.2	4.4	4.3	30.6
Missing	128											
Total	1,715	26.7	63.8	3.6	28.5	43.0	3.5	23.6	2.8	7.7	1.7	25.7

M = % Missing of Covered SE= Standard Error of % Covered Birth Delivery Care Indicators:

Total = Number of female respondents of reproductive age (18-49 years old)

"Birth in Last 5 Years" = % of female respondents of reproductive age indicating having had a live birth in the last 5 years.

"Coverage" = % of female respondents of reproductive age with live birth in the last 5 years who indicated having received assistance with birth delivery from a health care professional (doctor, nurse or midwife) during their last birth.

"Public Health Facility" = % of female respondents of reproductive age with live birth in the last 5 years who indicated having their last birth delivered in a public health facility.

"Private Health Facility" = % of female respondents of reproductive age with live birth in the last 5 years who indicated having their last birth delivered in a private health facility.

"Home" = % of female respondents of reproductive age with live birth in the last 5 years who indicated having their last birth delivered home or in the field (etc.)

## 5.05 Child's Health - Common Illness

	Total Children under Age of 5	Fever						Cough						Diarrhea					
		More liquid	SE	Same or more food	SE	M	More liquid	SE	Same or more food	SE	M	More liquid	SE	Same or more food	SE	M			
<b>Sex</b>																			
Females	634	50.5	33.4	3.8	28.8	3.4	3.5	32.8	31.0	4.3	32.2	50.5	1.5	26.7	35.7	4.5	30.2	4.9	1.4
Males	689	48.4	39.1	4.7	27.5	4.1	2.5	34.1	37.6	5.5	28.8	48.4	6.1	23.9	26.6	5.9	29.9	4.9	1.7
Missing	66																		
<b>Residence</b>																			
Urban	767	50.7	35.1	3.8	31.5	3.5	2.6	35.6	33.1	3.8	34.7	50.7	4.4	25.0	29.7	4.7	29.4	4.5	2.8
Rural	623	48.4	40.8	5.5	25.1	4.1	3.4	30.6	36.8	6.0	25.6	48.4	3.3	24.8	35.5	7.2	30.9	5.4	0.4
Missing	0	0.0						0.0				0.0		0.0					
<b>Income_Quintile</b>																			
Q1(poorest)	363	51.2	39.3	7.8	22.2	4.4	2.7	32.7	26.4	5.1	24.4	51.2	5.4	29.8	33.7	9.9	26.7	6.9	0.2
Q2	333	54.3	30.8	5.7	31.0	5.2	3.0	38.2	31.1	6.5	36.6	54.3	4.2	26.5	38.9	8.2	32.4	7.9	1.8
Q3	281	47.6	45.0	9.0	31.9	6.6	3.1	29.8	45.7	12.0	30.4	47.6	1.1	24.7	21.1	6.4	31.7	7.0	1.3
Q4	175	50.3	28.8	6.1	26.2	6.6	2.0	27.6	36.2	8.5	27.3	50.3	3.6	21.2	32.4	9.6	25.7	10.2	0.0
Q5(richest)	172	52.0	45.1	6.6	33.9	6.0	4.4	43.7	40.6	7.0	32.6	52.0	5.2	20.4	36.8	8.6	29.0	8.4	9.5
Missing	66																		
Total	1,389	49.7	37.6	3.2	28.7	2.6	3.0	33.4	34.7	3.4	31.0	49.7	3.9	24.9	32.3	4.2	30.1	3.4	1.7

**M = % Missing of Covered      SE= Standard Error of % Covered**

### **Child's Common Illness Indicators:**

**Total = Number of children under the age of 5 years at the time of the interview.**

**"Fever"/"Cough"/"Diarrhea" = % of children under the age of 5 with reported episode of (cough, fever, or diarrhea) in the last 3 months.**

**"More Liquid" = % of children under 5 with either fever, cough, or diarrhea in the last 3 months, that were given more liquids to drink during their illness.**

**"Same or More Food" = % of children under 5 with either fever, cough, or diarrhea in the last 3 months, that were given the same amount or more food to eat during their illness.**

## 5.06 Child's Health - Danger Signs

	Children under 5	Fast Breath	Seeking Treatment						Vomit	Seeking Treatment						No Drink or Eat	Seeking Treatment					
			Yes	SE	Public	Private	Trad	M		Yes	SE	Public	Private	Trad	M		Yes	SE	Public	Private	Trad	M
<b>Sex</b>																						
Females	634	0.1	76.7	5.4	55.5	37.7	6.2	0.1	16.4	88.3	3.8	49.5	47.0	1.2	4.8	13.3	86.9	4.0	53.1	36.3	6.1	6.8
Males	689	0.1	76.9	5.6	45.6	51.1	2.7	2.1	11.1	75.3	6.9	50.6	39.8	4.2	6.4	11.2	75.9	6.6	43.6	46.5	5.1	6.8
Missing	66																					
<b>Residence</b>																						
Urban	767	0.1	87.8	3.2	48.6	49.5	1.4	1.9	14.5	92.2	2.7	46.5	46.4	2.4	1.3	12.6	91.7	3.2	40.0	48.1	6.0	2.3
Rural	623	0.1	59.5	7.1	54.3	34.7	10.2	0.0	12.2	70.6	6.9	57.2	35.4	2.0	11.1	12.3	71.8	7.2	63.9	29.9	3.9	11.4
Missing	0	0.0							0.0							0.0						
<b>Income_Quintile</b>																						
Q1(poorest)	363	0.2	54.6	6.5	68.4	20.9	10.7	0.0	12.5	56.1	9.7	73.8	16.2	6.5	16.7	14.9	65.5	8.6	74.8	15.1	7.6	14.1
Q2	333	0.1	78.2	7.2	50.6	46.2	3.2	4.1	16.3	89.4	4.4	46.9	46.9	1.5	0.1	10.2	82.2	7.8	39.3	58.1	2.5	0.2
Q3	281	0.1	90.6	6.7	65.8	31.5	2.7	0.0	10.5	97.7	2.3	53.5	41.8	0.0	0.0	10.9	96.3	3.8	47.4	46.4	4.1	3.7
Q4	175	0.1	89.9	5.8	42.5	50.6	4.8	0.0	15.7	98.0	2.0	38.3	50.1	4.3	0.0	13.6	87.2	7.6	39.5	36.7	4.6	9.0
Q5(richest)	172	0.2	94.5	4.7	21.9	78.1	0.0	0.0	13.0	91.4	6.6	36.9	63.1	0.0	6.3	14.5	100.0	0.0	30.8	61.0	7.5	0.0
Missing	66																					
Total	1,389	0.1	75.9	3.9	50.5	44.6	4.3	1.1	13.5	83.4	3.6	50.2	42.6	2.3	5.3	12.5	82.9	3.9	49.1	41.1	5.2	6.3

**M = % Missing of those Seeking Treatment      SE= Standard Error of % Seeking Treatment**

**Child Danger Signs Indicators:**

**Total = Number of children under the age of 5 years at the time of the interview.**

**"Fast Breathing"/"Vomiting"/"No Drink or Eat" = % of children under the age of 5 with reported episodes of (fast breathing, vomiting, or no eating or drinking) in the last 3 months.**

**"Seeking Treatment" = % of children under 5 with episodes of fast breathing, vomiting, or no eating or drinking in the last 3 months that were taken for care/treatment at either a private health facility, public health facility, or traditional healer (other).**

**Note: large number of missings are usually due to not having information type of facility (either a no answer or a don't know answer).**

## 5.07 Vaccinations Meeting WHO Timeline Recommendations for Children 12 to 23 months of Age with Vaccination Card

	Children 12-23 months with card	DPT 3 Immunization			Measles		
		%Cov	SE	M	%Cov	SE	M
<b>Sex</b>							
Females	98	44.4	7.8	0.0	34.8	7.8	0.0
Males	118	41.0	7.8	0.0	19.5	6.4	0.0
Missing	15						
<b>Residence</b>							
Urban	112	48.0	7.0	0.0	31.5	7.4	0.0
Rural	119	38.5	6.8	0.0	20.6	5.7	0.0
Missing	0						
<b>Income Quintile</b>							
Q1(poorest)	66	43.6	6.6	0.0	29.5	7.3	0.0
Q2	55	41.0	11.0	0.0	23.6	8.8	0.0
Q3	65	49.6	13.8	0.0	28.8	11.3	0.0
Q4	24	16.1	7.5	0.0	13.0	6.4	0.0
Q5(richest)	13	56.3	13.3	0.0	33.0	15.0	0.0
Missing	8						
Total	231	43.1	5.0	0.0	25.9	4.8	0.0

M = % Missing of Covered      SE= Standard Error of % Covered

Vaccinations Meeting WHO Timeline for Children 12 - 23 months Indicators:

Total = Children 12 - 23 months with a vaccination card seen by the interviewer (does not include children less than 12 months to account for censored observations).

"DPT 3" = % of children 12 - 23 months with a vaccination card seen by the interviewer who received 3 inoculations of DTP not sooner than 6, 10 and 14 weeks respectively and before 12 months of age, and that was verified by the interviewer as being recorded on the card.

"Measles" = % of children 12 - 23 months with a vaccination card seen by the interviewer who received who received 1 inoculation of measles not sooner than 8 months of age and before 12 months of age.

## 5.08 Vaccination Status of Children 12-23 Months

	Children 12-23 months	Card seen			DPT 3 Immunization							Measles						
		Seen	SE	M	Total		Card		No Card		M	Total		Card		No Card		M
					%Cov	SE	%Cov	SE	%Cov	SE		%Cov	SE	%Cov	SE	%Cov	SE	
<b>Sex</b>																		
Females	171	57.6	6.5	0.0	40.4	6.6	90.6	4.8	9.4	4.8	26.1	53.4	6.4	71.9	9.4	28.1	9.4	17.6
Males	209	56.6	5.6	0.0	39.5	5.4	88.4	3.6	11.6	3.6	33.6	40.5	6.0	52.1	7.1	47.9	7.1	26.7
Missing	26																	
<b>Residence</b>																		
Urban	209	53.8	5.4	0.0	43.3	5.5	85.4	4.3	14.6	4.3	32.0	53.6	5.9	58.7	8.0	41.3	8.0	20.8
Rural	197	60.4	6.1	0.0	35.8	5.9	94.9	3.0	5.1	3.0	29.9	39.2	6.0	72.6	5.9	27.4	5.9	25.2
Missing	0																	
<b>Income Quintile</b>																		
Q1(poorest)	105	62.2	7.1	0.0	45.1	6.2	90.0	6.5	10.0	6.5	20.8	51.6	5.5	65.8	7.7	34.2	7.7	14.2
Q2	101	54.6	8.0	0.0	38.7	7.7	84.8	6.5	15.2	6.5	29.9	47.2	7.6	58.3	12.5	41.7	12.5	22.6
Q3	92	70.8	7.5	0.0	46.5	10.2	93.8	3.6	6.2	3.6	35.2	51.7	11.3	74.2	8.7	25.8	8.7	27.6
Q4	43	56.5	9.3	0.0	32.0	9.5	85.4	8.5	14.6	8.5	45.4	35.9	8.4	69.9	11.8	30.1	11.8	37.1
Q5(richest)	45	29.7	8.0	0.0	27.2	7.0	89.4	6.5	10.6	6.5	37.5	42.9	14.0	51.3	16.4	48.7	16.4	20.6
Missing	19																	
Total	406	57.0	4.1	0.0	39.6	4.0	89.5	2.8	10.5	2.8	31.0	46.6	4.4	64.4	5.6	35.6	5.6	22.9

**M = % Missing (% without adequate information to estimate Total DPT3 or Measles Coverage)**

**SE= Standard Error of % Total, DPT3 or Measles Coverage**

**Explanation of Indicators for Vaccination Status of Children 12 - 23 Months:**

**"Card Seen" = % of children 12 - 23 months of age who had a vaccination card seen by the interviewer.**

**"DPT 3 Immunization": does not account for WHO timeline recommendations.**

**"Total" = % of all children 12 - 23 months of age with DPT3 vaccination either verified by card or by recall of respondent.**

**"Card" = % of all DPT3 vaccinations among children 12-23 months that were verified by card only.**

**"No Card" = % of all DPT3 vaccinations among children 12-23 months that were based on recall of the respondent only.**

**"Measles": does not account for WHO timeline recommendations.**

**"Total" = % of all children 12 - 23 months of age with measles vaccination either verified by card or by recall of respondent.**

**"Card" = % of all Measles vaccinations among children 12-23 months that were verified by card only.**

**"No Card" = % of all Measles vaccinations among children 12-23 months that were based on recall of the respondent only.**

## 5.09 Women's Cancer Screening

	Total Females	Percent Females 18+	PAP Smear	SE	M	Percent Females 40+	Mammography / Breast Exam	SE	M
<b>Residence</b>									
Urban	1,465	94.3	31.4	2.0	25.9	35.9	13.4	2.1	28.0
Rural	788	94.3	23.7	2.2	26.8	34.7	5.6	1.4	29.7
Missing	0								
<b>Income_Quintile</b>									
Q1(poorest)	412	93.3	22.9	3.1	18.8	31.0	7.9	3.2	26.4
Q2	440	95.6	30.3	3.6	21.2	33.7	9.0	2.6	18.5
Q3	421	96.7	30.8	3.4	21.6	29.1	9.8	2.5	23.3
Q4	386	95.9	33.4	3.1	31.6	43.6	13.7	3.7	30.8
Q5(richest)	420	91.3	32.8	2.5	28.9	43.2	13.9	3.3	31.2
Missing	174								
<b>Age</b>									
18-29	829	36.8	20.4	2.0	27.7				
30-39	495	22.0	37.1	2.9	21.7				
40-49	390	17.3	36.7	3.2	25.6	17.3	9.9	1.5	27.3
50-59	258	11.5	34.1	3.7	28.4	11.5	12.5	3.2	28.6
60-69	152	6.7	16.4	3.3	30.5	6.7	9.9	3.1	31.7
70+	128	5.7	0.0	0.0		5.7	0.0	0.0	
Missing	0								
Total	2,253	94.3	28.7	1.5	26.2	35.5	10.8	1.5	28.6

M = % Missing of those with Pap Smear/Mammography SE= Standard Error of % with Pap Smear/Mammography  
 \*\*\*Note: Values in the age row under the "Females 18 plus" and "Females 40 plus" columns are column percent values.

### Women's Cancer Screening Indicators:

"Papsmear need" = % of all female respondents aged 18-69

"Papsmear" coverage = % of those female respondents aged 18-69 who self-reported receiving a pap smear test during pelvic examination in the last 3 years.

"Mammography need" = % of all female respondents aged 40-69

"Mammography" coverage = % of those female respondents aged 40-69 who self-reported receiving a mammography test or breast examination in the last 3 years.

\*\*\*\*In several countries women above age 69 were asked the cancer screening questions, and for this reason they are included in the table. For countries that did not ask this questions of women above age 69, these values are expected to be missing.

## 5.10 Oral Health and Injuries

	Oral Health Problems					Road Traffic Accidents				Injury			
	Total	Need	Coverage	SE	M	Need	Coverage	SE	M	Need	Coverage	SE	M
<b>Sex</b>													
Female	2,253	20.5	64.4	3.3	6.8	0.8	49.3	16.7	5.1	2.8	39.9	8.2	0.5
Male	2,355	18.7	67.9	4.0	3.1	1.5	14.9	6.9	2.2	5.1	27.6	6.4	3.4
Missing	0												
<b>Residence</b>													
Urban	2,827	21.1	69.9	3.2	5.8	1.2	38.5	12.8	1.3	4.0	35.6	6.7	0.5
Rural	1,780	17.1	58.8	4.7	3.3	1.2	7.1	5.8	6.1	3.9	25.7	5.1	5.7
Missing	1												
<b>Income_Quintile</b>													
Q1(poorest)	910	17.2	49.9	7.3	3.0	0.8	41.6	26.9	6.8	4.1	31.3	8.7	3.6
Q2	902	19.4	61.4	4.7	4.0	2.3	39.1	18.0	0.0	5.5	40.2	12.8	5.6
Q3	878	22.8	66.7	6.4	3.9	1.8	5.8	5.9	6.3	3.7	25.5	11.9	0.6
Q4	819	19.2	67.9	5.1	5.7	0.3	25.8	18.1	9.2	2.3	3.2	3.3	0.0
Q5(richest)	810	22.5	81.0	4.7	9.0	0.9	23.6	16.2	0.0	5.0	42.8	10.7	0.3
Missing	288												
<b>Age</b>													
18-29	1,708	17.9	66.7	4.4	4.0	1.5	0.0	12.7	0.0	5.0	3.2	8.5	3.2
30-44	1,473	20.2	73.7	3.1	4.8	1.3	1.1	8.8	1.1	3.3	2.8	9.2	2.8
45-59	868	19.5	64.8	6.3	2.8	1.0	2.9	19.3	2.9	2.7	0.0	13.6	0.0
60-69	303	28.6	46.0	9.5	13.7	0.5	78.7	0.0	78.7	3.4	1.0	15.0	1.0
70-79	182	18.3	57.8	12.0	5.4	0.0	0.0	0.0	0.0	4.5	2.6	27.2	2.6
80+	74	14.2	49.8	15.5	0.0	0.0	0.0	0.0	0.0	8.7	0.0	16.0	0.0
Missing	0												
Total	4,608	19.6	66.1	2.7	5.0	1.2	26.5	9.3	3.2	4.0	31.9	4.7	2.4

M = % Missing of % Covered    SE= Standard Error of % Covered

### Indicators:

#### Oral Health:

"Need" = % of all respondents indicating any problems in the last 12 months with their mouth and/or teeth.

"Coverage" = % of respondents reporting problems with their mouth and teeth who indicated receiving dental or medical care in last 12 months.

#### Road Traffic Accident:

"Need" = % of all respondents indicating having suffered bodily injury from a road traffic accident in last 12 months.

"Coverage" = % of respondents reporting having suffered bodily injury from a road traffic accident in last 12 months who indicating having received treatment for their injuries on-site or at health facility within 1 hour of accident .

#### Injuries from Non-traffic Accidents:

"Need" = % of all respondents indicating having suffered bodily injury due to non-traffic accidents in last 12 months.

"Coverage" = % of respondents reporting having suffered bodily injury due to non-traffic accidents in last 12 months who indicating having received treatment for injuries on-site or at health facility within 1 hour of accident

## 5.11 Self Reported Non-Communicable Conditions

	Total	Angina				Osteo-Arthritis				Asthma				Diabetes			
		Need	Coverage	SE	M	Need	Coverage	SE	M	Need	Coverage	SE	M	Need	Coverage	SE	M
<b>Sex</b>																	
Female	2,253	4.7	24.9	5.0	2.7	9.9	38.5	4.5	0.2	2.4	33.9	9.2	6.3	1.9	68.2	7.3	3.9
Male	2,355	3.4	30.0	6.8	1.1	5.2	29.2	5.5	2.5	2.2	21.1	6.3	2.2	1.1	46.7	17.4	26.5
Missing	0																
<b>Residence</b>																	
Urban	2,827	3.5	25.8	5.0	2.6	6.6	39.6	5.1	0.7	2.7	30.2	7.3	1.9	1.6	63.7	13.3	14.9
Rural	1,780	4.9	28.6	6.1	1.2	8.9	30.0	4.4	1.3	1.5	20.3	8.2	11.2	1.4	53.1	11.0	7.8
Missing	1																
<b>Income_Quintile</b>																	
Q1(poorest)	910	5.6	23.9	7.1	5.5	11.0	35.8	6.5	2.1	1.8	21.2	9.2	0.0	1.9	61.5	14.3	11.2
Q2	902	2.5	9.7	5.8	0.0	8.4	29.1	6.7	1.5	1.9	32.2	13.7	10.9	0.7	56.6	16.8	8.9
Q3	878	4.4	26.9	9.5	0.0	5.7	33.1	10.4	0.4	2.1	23.8	9.0	7.8	1.8	21.3	11.2	38.4
Q4	819	1.9	56.5	12.7	0.0	7.2	44.5	9.0	0.0	1.4	14.7	10.0	9.9	2.2	75.6	10.5	0.0
Q5(richest)	810	5.2	30.9	6.3	2.0	5.5	35.1	9.6	0.0	4.5	35.6	12.6	0.0	1.2	88.0	9.6	0.0
Missing	288																
<b>Age</b>																	
18-29	1,708	2.8	23.2	9.9	4.1	3.0	37.2	12.3	2.7	1.8	19.3	10.9	1.2	0.3	34.5	20.4	0.0
30-44	1,473	3.5	22.7	7.0	3.4	5.1	28.8	5.8	0.0	2.0	24.6	9.2	3.8	0.9	69.1	12.5	2.4
45-59	868	5.4	29.0	6.7	0.0	13.4	32.7	6.2	1.2	3.0	22.2	8.3	11.7	3.5	60.2	14.6	22.9
60-69	303	5.3	31.0	9.6	0.0	17.0	42.5	7.9	0.9	3.6	57.7	21.0	0.0	5.0	63.8	14.7	0.0
70-79	182	11.1	34.0	9.3	0.0	18.1	46.3	8.7	0.0	2.3	24.9	21.4	0.0	2.8	54.7	19.1	23.2
80+	74	4.9	60.0	18.6	0.0	23.5	31.2	11.4	1.5	5.0	71.9	27.7	0.0	1.4	58.3	26.4	25.5
Missing	0																
Total	4,608	4.0	27.1	4.0	2.0	7.5	35.2	3.5	1.0	2.3	27.6	5.8	4.3	1.5	60.1	9.2	12.4

**M = % Missing for Covered**

**SE= Standard Error of %Covered**

**Self Reported Non-Communicable Conditions Indicators:**

"Need" = % of total respondents indicating having received a diagnosis of the condition (angina, arthritis, asthma, diabetes) in last 12 months.

"Coverage" = % of respondents with a self-reported condition (angina, arthritis, asthma, diabetes) indicating they have received treatment or screening for the condition in the last 2 weeks.

## 5.12 Mental Health Conditions

	Total	Depression				Schizophrenia				
		Need	Coverage	SE	M	Need	Coverage	SE	M	
<b>Sex</b>										
Female	2,253	8.3	22.6	3.9	0.5	1.3	55.1	13.5	0.0	
Male	2,355	3.0	26.6	6.7	0.0	0.5	51.8	15.7	0.0	
Missing	0									
<b>Residence</b>										
Urban	2,827	6.6	23.4	4.1	0.5	1.0	62.6	13.1	0.0	
Rural	1,780	3.9	24.4	5.7	0.0	0.8	38.0	14.1	0.0	
Missing	1									
<b>Income Quintile</b>										
Q1(poorest)	910	5.4	16.8	5.6	0.0	0.9	71.0	17.8	0.0	
Q2	902	6.1	19.2	6.6	0.5	0.4	52.0	22.3	0.0	
Q3	878	7.4	20.6	8.3	0.0	1.8	77.0	17.1	0.0	
Q4	819	3.8	23.4	9.1	0.0	0.6	30.3	23.1	0.0	
Q5(richest)	810	5.7	40.0	8.0	1.3	1.2	17.1	6.1	0.0	
Missing	288									
<b>Age</b>										
18-29	1,708	4.2	18.5	7.5	0.0	0.9	57.9	19.3	0.0	
30-44	1,473	4.5	21.9	6.1	0.7	1.0	47.7	18.0	0.0	
45-59	868	7.1	33.7	6.8	0.0	0.8	52.5	20.4	0.0	
60-69	303	11.2	16.3	8.0	0.4	0.6	52.5	35.3	0.0	
70-79	182	9.0	24.5	12.4	0.0	0.6	38.7	33.5	0.0	
80+	74	10.0	39.6	23.3	3.5	2.0	100.0	0.0	0.0	
Missing	0									
Total	4,608	5.6	23.7	3.4	0.3	0.9	54.1		0.0	

**M = % Missing for Covered**

**SE= Standard Error of %Covered**

**Mental Health Conditions Indicators:**

"Need" = % of total respondents indicating having received a diagnosis of the condition (depression, schizophrenia) in last 12 months.

"Coverage" = % of respondents with a self-reported condition (depression, schizophrenia) indicating they have received treatment or screening for the condition in the last 2 weeks.

### 5.13 Cataracts

	Total 60+	Cataracts			M
		Need	Coverage	SE	
<b>Sex</b>					
Female	280	9.8	25.7	8.6	0.2
Male	280	8.5	42.9	11.4	0.0
Missing	0				
<b>Residence</b>					
Urban	338	10.6	26.0	7.4	0.2
Rural	221	7.1	51.4	10.9	0.0
Missing	0				
<b>Income_Quintile</b>					
Q1(poorest)	127	7.2	35.4	21.7	0.0
Q2	77	6.6	26.8	15.4	0.0
Q3	93	10.7	52.9	17.0	0.0
Q4	96	11.0	30.4	16.2	0.0
Q5(richest)	121	10.8	31.1	11.6	0.0
Missing	46				
<b>Age</b>					
60-69	303	8.8	25.7	8.5	0.2
70-79	182	11.7	42.3	11.9	0.0
80+	74	4.6	43.0	18.3	0.0
Missing	0				
Total	560	9.2	33.7	6.5	0.1

**M = % Missing of Covered    SE= Standard Error of %Covered**

**Cataracts Indicators:**

**Total = Number of respondents 60 years of age or more.**

**"Need" = % in need (respondents 60 years of age or more with self-reported diagnosis of cataracts in the last 5 years).**

**"Coverage" = % respondents 60 years of age or more with self-reported diagnosis of cataracts having indicated receiving eye surgery to remove cataracts in the last 5 years)**

**6.01 In general, rate your health today - q2000**

	Very Good	SE	Good	SE	Moderate	SE	Bad	SE	Very Bad	SE	Missing	SE	N
<b>Gender</b>													
Male	19.3	1.6	46.1	1.8	27.7	1.6	5.4	0.7	0.6	0.2	0.9	0.2	2,355
Female	11.4	1.0	42.0	1.6	34.7	1.5	9.2	0.8	1.3	0.3	1.3	0.3	2,253
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Residence</b>													
Urban	16.7	1.3	44.0	1.7	30.8	1.6	6.6	0.8	0.8	0.2	1.2	0.3	2,827
Rural	13.3	1.6	44.3	2.0	31.6	1.9	8.4	0.9	1.2	0.3	1.1	0.3	1,780
M	0.0	0.0	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1
<b>Income</b>													
Q1(poorest)	11.5	1.7	42.0	2.3	34.2	2.3	10.7	1.2	0.7	0.3	0.8	0.3	910
Q2	12.2	1.7	41.3	2.3	33.7	2.3	9.6	1.6	1.9	0.6	1.4	0.5	902
Q3	15.1	2.3	44.1	2.9	32.8	2.6	6.6	1.0	1.2	0.4	0.2	0.1	878
Q4	17.7	2.2	45.4	3.0	30.5	2.7	4.3	0.9	0.5	0.3	1.5	0.8	819
Q5(richest)	19.7	2.2	48.9	2.7	25.8	2.4	4.6	0.9	0.5	0.2	0.6	0.2	810
M	20.8	3.0	42.5	4.2	24.8	2.7	6.9	1.4	0.4	0.3	4.6	1.2	288
<b>Age</b>													
18-29	20.0	1.6	53.0	2.0	22.0	1.8	3.2	0.6	0.5	0.2	1.3	0.4	1,708
30-44	16.3	1.6	44.3	2.3	31.0	2.0	6.8	0.9	0.6	0.2	1.0	0.3	1,473
45-59	10.0	1.3	34.9	2.1	43.4	2.2	10.0	1.3	1.2	0.4	0.5	0.2	868
60-69	11.0	4.8	34.9	3.2	36.7	3.8	14.0	3.1	0.9	0.5	2.5	1.1	303
70-79	5.4	2.3	20.6	3.9	48.8	4.8	19.0	3.5	5.2	2.3	1.0	0.8	182
80+	0.5	0.5	39.2	9.6	34.1	6.7	22.0	5.5	3.3	2.1	1.0	0.8	74
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
All	15.4	1.0	44.1	1.3	31.1	1.2	7.3	0.6	0.9	0.2	1.1	0.2	4,608

**6.02 Difficulty with 'work and household activities' in last 30 days - q2001**

	None	SE	Mild	SE	Moderate	SE	Sever	SE	Extreme/ Cannot do	SE	Missing	SE	N
<b>Gender</b>													
Male	63.9	2.0	16.9	1.2	13.0	1.2	3.0	0.5	1.0	0.2	2.3	0.4	2,355
Female	51.9	1.5	20.2	1.4	18.9	1.2	6.2	0.7	0.4	0.1	2.3	0.5	2,253
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Residence</b>													
Urban	59.6	1.5	17.6	1.3	15.1	1.0	4.6	0.6	0.6	0.2	2.5	0.4	2,827
Rural	55.6	2.4	20.0	1.5	17.1	1.7	4.6	0.6	0.9	0.3	1.9	0.5	1,780
M	0.0	0.0	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1
<b>Income</b>													
Q1(poorest)	52.6	3.0	21.2	2.3	17.7	1.9	6.0	1.0	0.7	0.3	1.9	0.5	910
Q2	55.4	2.6	17.5	1.8	18.0	1.8	5.4	1.1	0.9	0.4	2.9	0.8	902
Q3	56.4	2.2	17.8	2.0	19.3	2.3	4.1	1.3	0.8	0.3	1.5	0.4	878
Q4	61.3	2.8	18.2	2.1	13.5	1.6	3.3	0.7	1.0	0.5	2.8	0.9	819
Q5(richest)	65.8	2.3	17.2	1.8	11.3	1.3	3.4	0.9	0.3	0.1	1.9	0.6	810
M	57.6	3.0	20.0	2.8	12.7	2.2	5.9	1.4	0.1	0.1	3.7	1.0	288
<b>Age</b>													
18-29	72.3	1.8	15.3	1.4	8.5	0.9	1.6	0.4	0.1	0.1	2.3	0.6	1,708
30-44	58.6	1.8	19.2	1.3	15.6	1.4	4.1	0.7	0.4	0.2	2.1	0.5	1,473
45-59	43.9	2.4	24.0	2.0	22.9	1.8	5.8	1.1	1.1	0.4	2.5	0.7	868
60-69	42.6	4.3	19.2	3.3	24.5	4.4	9.0	2.1	1.6	1.0	3.0	1.0	303
70-79	27.5	4.8	13.4	3.3	37.3	4.8	17.7	3.8	2.6	1.3	1.5	0.9	182
80+	23.3	5.4	24.9	5.8	21.3	5.4	20.0	5.1	7.7	3.7	2.8	1.6	74
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
All	58.0	1.3	18.5	1.0	15.9	0.9	4.6	0.4	0.7	0.2	2.3	0.3	4,608

**6.03 Difficulty with 'moving around' in last 30 days - q2010**

	None	SE	Mild	SE	Moderate	SE	Sever	SE	Extreme/ Cannot do	SE	Missing	SE	N
<b>Gender</b>													
Male	79.4	1.3	9.2	0.8	8.0	0.8	2.5	0.6	0.3	0.1	0.7	0.2	2,355
Female	68.8	1.4	15.1	0.9	11.1	0.9	3.5	0.5	0.3	0.1	1.1	0.3	2,253
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Residence</b>													
Urban	76.9	1.3	11.9	0.8	7.5	0.7	2.4	0.4	0.3	0.1	1.0	0.3	2,827
Rural	70.0	1.6	12.4	1.0	12.6	1.3	3.9	0.9	0.3	0.1	0.7	0.2	1,780
M	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1
<b>Income</b>													
Q1(poorest)	68.5	2.4	13.8	1.4	13.5	1.7	2.9	0.6	0.6	0.3	0.8	0.3	910
Q2	74.1	2.1	12.9	1.6	8.3	1.0	3.0	0.8	0.3	0.2	1.3	0.5	902
Q3	75.0	2.2	12.9	1.5	9.4	1.4	2.3	0.6	0.3	0.1	0.1	0.1	878
Q4	75.7	2.8	10.1	1.2	7.9	1.4	5.2	1.9	0.0	0.0	1.0	0.7	819
Q5(richest)	80.2	1.7	10.3	1.4	7.4	1.0	1.5	0.6	0.0	0.0	0.5	0.2	810
M	69.8	3.0	12.5	2.0	11.0	2.0	2.6	0.7	1.0	0.8	3.2	1.0	288
<b>Age</b>													
18-29	85.4	1.3	8.1	0.9	4.1	0.7	1.2	0.8	0.3	0.2	0.9	0.4	1,708
30-44	76.4	1.4	11.8	1.1	8.3	0.9	2.3	0.5	0.0	0.0	1.0	0.4	1,473
45-59	65.1	2.6	15.6	1.5	14.6	1.8	3.9	0.8	0.4	0.2	0.3	0.2	868
60-69	56.7	4.2	18.3	2.6	15.7	2.5	7.3	1.7	0.7	0.6	1.3	0.7	303
70-79	41.5	5.4	19.6	3.9	29.5	4.0	7.2	2.1	0.5	0.4	1.6	1.0	182
80+	32.3	5.7	24.1	6.1	22.7	5.9	17.7	4.6	2.2	1.2	1.0	0.8	74
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
All	74.3	1.0	12.1	0.6	9.5	0.7	3.0	0.4	0.3	0.1	0.9	0.2	4,608

## 6.04 Difficulty with 'vigorous activities' in last 30 days - q2011

	None	SE	Mild	SE	Moderate	SE	Sever	SE	Extreme/ Cannot do	SE	Missing	SE	N
<b>Gender</b>													
Male	66.5	1.8	12.8	0.9	10.8	1.1	5.6	0.8	3.3	0.7	0.9	0.2	2,355
Female	50.8	1.9	16.1	1.1	16.1	1.1	10.4	1.1	5.4	0.6	1.4	0.3	2,253
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Residence</b>													
Urban	59.9	2.3	14.0	1.1	12.3	1.1	7.6	0.9	5.0	0.7	1.2	0.3	2,827
Rural	57.1	1.9	15.1	1.2	15.0	1.4	8.5	1.1	3.2	0.6	1.0	0.3	1,780
M	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1
<b>Income</b>													
Q1(poorest)	56.7	2.7	15.1	1.4	15.1	1.7	7.3	1.1	4.9	1.6	0.8	0.3	910
Q2	59.7	3.0	15.3	1.9	10.7	1.6	8.8	1.3	4.4	0.9	1.1	0.4	902
Q3	62.2	2.9	12.0	1.4	14.2	2.2	6.9	1.0	4.3	0.9	0.4	0.3	878
Q4	55.4	3.3	15.8	1.7	14.3	2.6	8.7	2.0	4.2	1.0	1.6	0.8	819
Q5(richest)	60.9	2.8	13.5	2.0	13.4	1.7	7.1	1.4	4.0	1.0	1.1	0.4	810
M	56.5	3.1	15.0	2.4	10.9	2.1	10.7	2.5	3.5	1.0	3.4	1.0	288
<b>Age</b>													
18-29	74.3	2.0	11.3	1.2	9.0	1.0	3.6	1.0	0.7	0.3	1.1	0.4	1,708
30-44	59.6	2.1	17.1	1.5	13.0	1.4	6.2	0.8	3.0	0.6	1.0	0.3	1,473
45-59	46.0	2.9	17.0	1.8	17.5	1.9	12.2	1.7	6.3	1.1	1.0	0.4	868
60-69	36.4	3.6	13.0	2.2	21.9	4.6	16.0	2.9	10.5	2.4	2.2	1.0	303
70-79	24.5	4.8	11.6	3.0	19.7	3.9	21.6	3.9	21.6	4.6	1.0	0.8	182
80+	13.5	4.1	14.4	6.2	20.8	5.6	25.7	6.0	23.9	5.8	1.6	1.0	74
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
All	58.8	1.6	14.4	0.8	13.4	0.9	7.9	0.7	4.3	0.5	1.1	0.2	4,608

**6.05 Difficulty with 'self-care' in last 30 days - q2020**

	None	SE	Mild	SE	Moderate	SE	Sever	SE	Extreme/ Cannot do	SE	Missing	SE	N
<b>Gender</b>													
Male	92.2	0.9	3.6	0.5	2.0	0.4	1.3	0.6	0.2	0.1	0.8	0.2	2,355
Female	89.0	0.8	5.8	0.6	3.4	0.4	0.7	0.2	0.2	0.1	1.0	0.3	2,253
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Residence</b>													
Urban	92.9	0.6	3.5	0.5	2.0	0.3	0.5	0.1	0.2	0.1	1.0	0.2	2,827
Rural	87.0	1.4	6.5	0.8	3.7	0.6	1.8	0.8	0.3	0.2	0.8	0.2	1,780
M	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1
<b>Income</b>													
Q1(poorest)	85.6	1.9	7.5	1.1	5.0	1.0	1.0	0.5	0.0	0.0	0.9	0.4	910
Q2	91.0	1.4	5.2	1.1	2.2	0.6	0.5	0.2	0.2	0.2	0.9	0.3	902
Q3	92.7	1.1	4.5	1.0	1.5	0.4	0.9	0.3	0.3	0.2	0.2	0.1	878
Q4	90.9	2.0	3.0	0.9	2.6	0.8	2.4	1.8	0.0	0.0	1.1	0.7	819
Q5(richest)	95.0	0.9	2.3	0.6	1.6	0.6	0.3	0.1	0.3	0.2	0.6	0.2	810
M	86.0	2.2	6.1	1.6	3.2	1.0	1.0	0.5	0.6	0.4	3.2	1.0	288
<b>Age</b>													
18-29	95.5	1.0	1.9	0.4	0.5	0.2	1.1	0.8	0.1	0.0	1.0	0.4	1,708
30-44	91.5	1.0	4.6	0.7	2.4	0.6	0.5	0.2	0.3	0.2	0.8	0.3	1,473
45-59	89.0	1.4	5.6	1.0	3.9	0.8	0.6	0.2	0.3	0.2	0.6	0.3	868
60-69	82.6	2.6	8.2	1.8	5.8	1.6	1.9	0.9	0.1	0.1	1.4	0.8	303
70-79	72.9	4.0	13.4	2.7	10.6	2.6	2.1	1.0	0.0	0.0	1.0	0.8	182
80+	57.4	5.5	22.8	5.4	10.8	3.7	8.1	3.0	0.0	0.0	1.0	0.8	74
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
All	90.6	0.7	4.7	0.4	2.6	0.3	1.0	0.3	0.2	0.1	0.9	0.2	4,608

**6.06 Difficulty with 'taking care of and maintaining general appearance' in last 30 days - q2021**

	None	SE	Mild	SE	Moderate	SE	Sever	SE	Extreme/ Cannot do	SE	Missing	SE	N
<b>Gender</b>													
Male	91.9	1.0	4.2	0.6	2.3	0.7	0.8	0.2	0.2	0.1	0.7	0.2	2,355
Female	88.7	0.8	5.8	0.6	3.1	0.4	1.2	0.3	0.1	0.0	1.1	0.3	2,253
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Residence</b>													
Urban	92.7	0.6	3.3	0.4	1.9	0.3	1.0	0.2	0.1	0.0	1.0	0.2	2,827
Rural	86.5	1.5	7.7	1.0	3.8	0.8	1.1	0.3	0.1	0.1	0.8	0.2	1,780
M	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1
<b>Income</b>													
Q1(poorest)	86.2	2.0	8.1	1.4	3.8	0.7	0.9	0.3	0.0	0.0	1.0	0.4	910
Q2	90.7	1.3	5.5	1.0	1.8	0.4	0.9	0.4	0.2	0.2	0.9	0.3	902
Q3	91.9	1.2	4.7	1.0	1.8	0.5	1.4	0.4	0.1	0.1	0.2	0.1	878
Q4	90.9	2.1	3.2	0.8	3.7	1.8	1.2	0.6	0.0	0.0	1.0	0.7	819
Q5(richest)	93.4	1.1	2.5	0.6	2.4	0.8	0.8	0.3	0.2	0.1	0.7	0.3	810
M	86.7	2.1	6.3	1.5	2.7	1.0	0.9	0.4	0.3	0.3	3.1	1.0	288
<b>Age</b>													
18-29	94.8	1.0	2.5	0.5	1.4	0.8	0.3	0.2	0.0	0.0	1.0	0.4	1,708
30-44	92.0	1.0	4.3	0.8	2.0	0.4	0.8	0.3	0.2	0.2	0.8	0.3	1,473
45-59	87.4	1.5	6.6	0.9	3.7	0.9	1.3	0.5	0.3	0.2	0.7	0.3	868
60-69	83.7	2.4	8.1	1.8	4.7	1.4	2.1	0.9	0.0	0.0	1.3	0.7	303
70-79	72.4	3.8	15.2	2.9	8.2	2.4	3.1	1.3	0.0	0.0	1.0	0.8	182
80+	58.6	5.6	19.0	5.3	11.1	3.8	10.3	3.6	0.0	0.0	1.0	0.8	74
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
All	90.3	0.7	5.0	0.5	2.7	0.4	1.0	0.2	0.1	0.1	0.9	0.2	4,608

**6.07 Amount of 'bodily aches or pains' in last 30 days - q2030**

	None	SE	Mild	SE	Moderate	SE	Sever	SE	Extreme/ Cannot do	SE	Missing	SE	N
<b>Gender</b>													
Male	50.7	1.9	26.9	1.3	15.9	1.7	5.6	0.8	0.3	0.1	0.7	0.2	2,355
Female	37.1	1.6	29.7	1.4	22.9	1.3	8.7	0.9	0.6	0.2	1.1	0.3	2,253
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Residence</b>													
Urban	44.5	1.6	29.2	1.3	18.2	1.6	6.9	0.8	0.2	0.1	1.0	0.2	2,827
Rural	43.4	1.9	26.7	1.5	21.0	1.5	7.4	1.0	0.8	0.3	0.7	0.2	1,780
M	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1
<b>Income</b>													
Q1(poorest)	39.6	2.3	25.9	2.2	26.0	2.2	7.5	1.2	0.1	0.1	0.8	0.3	910
Q2	40.9	2.3	31.2	2.3	18.8	1.9	7.1	1.0	1.1	0.5	1.0	0.4	902
Q3	45.2	2.6	29.2	2.1	17.7	1.8	7.4	1.2	0.3	0.2	0.1	0.1	878
Q4	47.1	2.7	26.5	2.0	17.6	2.1	7.4	2.0	0.5	0.3	1.0	0.7	819
Q5(richest)	48.7	2.6	28.3	2.0	16.4	1.5	5.9	1.4	0.0	0.0	0.6	0.3	810
M	42.7	3.2	28.4	3.9	17.4	3.0	7.7	1.7	0.5	0.3	3.2	1.0	288
<b>Age</b>													
18-29	54.9	1.9	27.3	1.5	12.4	1.2	4.3	1.1	0.1	0.1	1.0	0.4	1,708
30-44	43.0	1.8	31.3	1.6	18.1	1.3	6.8	1.1	0.2	0.1	0.8	0.3	1,473
45-59	34.0	2.2	29.2	2.3	27.5	3.0	8.7	1.1	0.3	0.1	0.4	0.2	868
60-69	37.3	4.6	22.1	2.7	26.4	3.4	11.8	2.2	0.8	0.6	1.5	0.8	303
70-79	22.0	4.6	17.3	3.2	38.5	5.4	17.2	3.4	3.7	2.3	1.3	0.8	182
80+	15.8	4.9	32.8	5.6	30.8	5.8	15.7	4.2	4.0	2.3	1.0	0.8	74
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
All	44.0	1.2	28.3	1.0	19.3	1.1	7.1	0.6	0.4	0.1	0.9	0.2	4,608

**6.08 Amount of 'bodily discomfort' in last 30 days - q2031**

	None	SE	Mild	SE	Moderate	SE	Sever	SE	Extreme/ Cannot do	SE	Missing	SE	N
<b>Gender</b>													
Male	53.4	1.8	25.1	1.3	14.9	1.7	5.6	0.9	0.2	0.1	0.8	0.2	2,355
Female	38.5	1.6	29.3	1.4	22.4	1.2	8.0	0.8	0.5	0.2	1.3	0.3	2,253
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Residence</b>													
Urban	46.1	1.5	28.2	1.3	18.1	1.6	6.3	0.8	0.2	0.1	1.1	0.2	2,827
Rural	46.2	1.7	25.5	1.4	19.3	1.5	7.5	1.0	0.6	0.2	0.9	0.3	1,780
M	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1
<b>Income</b>													
Q1(poorest)	41.5	2.4	24.3	1.9	26.4	2.5	6.4	1.2	0.2	0.1	1.2	0.5	910
Q2	44.7	2.2	26.7	2.1	18.9	2.0	7.9	1.1	0.7	0.3	1.1	0.4	902
Q3	48.2	2.4	28.9	2.1	15.3	1.8	6.9	1.2	0.4	0.2	0.2	0.1	878
Q4	49.3	2.5	25.7	2.0	16.6	1.9	6.8	1.9	0.5	0.3	1.1	0.7	819
Q5(richest)	48.6	2.5	30.6	1.9	14.3	1.6	5.8	1.2	0.0	0.0	0.7	0.3	810
M	43.3	3.2	26.5	3.7	20.0	3.2	6.6	1.3	0.3	0.2	3.3	1.0	288
<b>Age</b>													
18-29	57.5	1.9	25.0	1.5	11.8	1.3	4.4	1.0	0.2	0.1	1.1	0.4	1,708
30-44	47.0	1.9	27.6	1.8	18.3	1.4	5.7	1.0	0.2	0.1	1.2	0.3	1,473
45-59	34.0	2.3	31.6	2.3	25.9	2.9	7.8	1.1	0.3	0.2	0.4	0.2	868
60-69	37.0	4.8	23.3	2.6	23.6	3.0	13.5	2.3	0.8	0.6	1.8	0.8	303
70-79	19.6	4.1	23.4	4.4	34.4	5.3	19.3	4.2	2.0	1.2	1.4	0.9	182
80+	10.9	3.5	39.3	5.6	32.8	5.9	13.3	3.7	2.7	1.9	1.0	0.8	74
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
All	46.1	1.2	27.2	1.0	18.5	1.2	6.8	0.6	0.4	0.1	1.0	0.2	4,608

**6.09 Difficulty with 'concentrating or remembering things' in last 30 days - q2050**

	None	SE	Mild	SE	Moderate	SE	Sever	SE	Extreme/ Cannot do	SE	Missing	SE	N
<b>Gender</b>													
Male	67.6	1.8	20.5	1.3	8.0	0.8	2.9	0.5	0.2	0.1	0.8	0.2	2,355
Female	54.6	1.4	25.2	1.4	13.8	1.2	5.1	0.6	0.4	0.2	0.8	0.2	2,253
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Residence</b>													
Urban	64.2	1.6	20.8	1.3	10.4	1.0	3.6	0.4	0.2	0.1	0.7	0.2	2,827
Rural	56.6	1.8	25.9	1.3	11.6	1.0	4.6	0.6	0.4	0.2	0.9	0.3	1,780
M	0.0	0.0	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1
<b>Income</b>													
Q1(poorest)	55.9	2.6	23.3	1.5	14.2	1.9	5.5	1.0	0.4	0.2	0.7	0.4	910
Q2	61.0	2.4	24.9	1.9	9.4	1.8	3.4	0.7	0.4	0.2	0.9	0.4	902
Q3	59.3	2.4	24.8	2.2	11.0	1.6	4.4	1.0	0.3	0.1	0.2	0.1	878
Q4	66.7	2.4	19.2	2.0	10.4	1.4	3.0	0.8	0.3	0.2	0.5	0.2	819
Q5(richest)	67.1	2.8	20.3	2.4	8.3	1.2	3.5	0.8	0.2	0.1	0.6	0.2	810
M	53.0	3.3	25.8	3.7	12.6	2.3	4.0	1.3	0.4	0.4	4.2	1.2	288
<b>Age</b>													
18-29	69.7	1.7	21.1	1.5	7.2	0.9	1.1	0.3	0.1	0.1	0.7	0.2	1,708
30-44	65.8	1.8	21.1	1.6	8.8	1.0	3.0	0.5	0.3	0.1	1.0	0.3	1,473
45-59	52.3	2.2	26.2	2.1	15.3	1.8	5.5	1.2	0.4	0.2	0.3	0.2	868
60-69	42.8	4.2	30.2	4.5	16.9	2.5	8.0	1.9	1.0	0.5	1.2	0.7	303
70-79	32.2	5.3	23.0	3.9	27.8	4.6	15.4	3.2	0.1	0.1	1.5	0.9	182
80+	26.8	5.4	26.5	5.6	16.7	5.5	27.4	6.2	1.6	1.3	1.0	0.8	74
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
All	61.2	1.2	22.8	0.9	10.9	0.7	4.0	0.4	0.3	0.1	0.8	0.2	4,608

## 6.10 Difficulty with 'learning a new task' in last 30 days - q2051

	None	SE	Mild	SE	Moderate	SE	Sever	SE	Extreme/ Cannot do	SE	Missing	SE	N
<b>Gender</b>													
Male	73.1	1.6	16.4	1.2	6.8	0.8	1.6	0.3	0.5	0.2	1.6	0.7	2,355
Female	62.7	1.5	20.8	1.1	11.3	1.0	3.7	0.5	0.5	0.2	1.0	0.2	2,253
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Residence</b>													
Urban	72.4	1.7	16.4	1.1	8.0	0.9	1.8	0.4	0.5	0.2	1.0	0.2	2,827
Rural	61.1	2.1	22.0	1.4	10.6	1.1	4.0	0.6	0.5	0.2	1.8	0.9	1,780
M	0.0	0.0	0.0	0.0	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1
<b>Income</b>													
Q1(poorest)	57.3	2.5	21.2	1.6	14.5	1.9	5.3	1.2	0.8	0.3	1.0	0.4	910
Q2	68.2	2.5	22.0	2.0	6.5	1.0	2.0	0.6	0.4	0.2	0.8	0.3	902
Q3	66.6	2.7	18.9	2.2	9.2	1.4	1.9	0.6	0.7	0.5	2.7	1.7	878
Q4	73.6	2.6	16.0	2.1	7.4	1.4	2.1	0.6	0.5	0.3	0.4	0.2	819
Q5(richest)	78.2	1.8	13.5	1.4	6.1	1.0	1.3	0.6	0.3	0.2	0.6	0.2	810
M	60.6	3.6	19.9	2.8	11.7	2.1	3.5	0.9	0.2	0.1	4.2	1.2	288
<b>Age</b>													
18-29	78.3	1.6	15.4	1.5	4.9	0.9	0.5	0.2	0.1	0.1	0.8	0.2	1,708
30-44	71.1	1.9	18.0	1.6	8.0	0.9	1.1	0.3	0.5	0.2	1.4	0.4	1,473
45-59	58.7	2.8	23.5	1.9	12.9	1.5	3.4	0.9	1.0	0.5	0.5	0.2	868
60-69	50.1	4.0	21.4	2.8	13.8	2.2	7.9	2.6	0.6	0.4	6.3	4.6	303
70-79	35.2	5.3	20.4	3.7	26.9	4.7	15.5	3.2	0.4	0.4	1.5	0.9	182
80+	31.6	5.7	27.9	5.6	15.5	4.9	18.8	4.9	5.2	3.0	1.0	0.8	74
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
All	68.0	1.3	18.5	0.8	9.0	0.7	2.6	0.3	0.5	0.1	1.3	0.4	4,608

**6.11 Difficulty with 'personal relationships or participation in the community' in last 30 days - q2060**

	None	SE	Mild	SE	Moderate	SE	Sever	SE	Extreme/ Cannot do	SE	Missing	SE	N
<b>Gender</b>													
Male	86.5	1.3	8.1	1.1	3.5	0.6	0.5	0.2	0.3	0.1	1.0	0.2	2,355
Female	80.3	1.2	11.0	0.8	5.0	0.6	1.7	0.3	0.8	0.4	1.2	0.3	2,253
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Residence</b>													
Urban	85.7	1.0	8.3	0.8	3.4	0.5	0.9	0.2	0.6	0.3	1.0	0.2	2,827
Rural	80.0	1.5	11.4	1.1	5.5	0.8	1.5	0.3	0.5	0.2	1.1	0.3	1,780
M	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1
<b>Income</b>													
Q1(poorest)	77.6	2.2	11.4	1.6	7.3	1.1	1.9	0.6	0.8	0.4	1.0	0.4	910
Q2	84.0	1.6	9.8	1.4	3.4	0.7	1.3	0.4	0.5	0.3	1.1	0.4	902
Q3	87.3	1.5	8.4	1.3	2.9	0.8	0.7	0.3	0.2	0.1	0.6	0.4	878
Q4	86.2	2.1	8.8	2.0	4.0	1.0	0.4	0.3	0.1	0.1	0.5	0.2	819
Q5(richest)	86.3	1.8	8.5	1.6	2.7	0.7	0.9	0.4	0.9	0.6	0.8	0.3	810
M	74.0	2.7	11.5	2.4	5.9	1.6	1.8	0.6	1.8	1.3	5.1	1.3	288
<b>Age</b>													
18-29	85.8	1.5	10.0	1.3	2.5	0.5	0.6	0.2	0.4	0.2	0.8	0.2	1,708
30-44	86.7	1.1	6.7	0.8	3.9	0.7	0.8	0.2	0.4	0.2	1.4	0.4	1,473
45-59	84.4	1.5	8.5	1.2	4.4	0.9	1.7	0.5	0.1	0.1	0.8	0.3	868
60-69	76.9	3.2	14.1	2.4	5.6	1.4	1.4	0.8	1.0	0.5	1.0	0.7	303
70-79	64.3	5.0	17.5	3.8	13.5	3.0	2.1	0.9	1.0	1.0	1.5	0.9	182
80+	30.6	6.5	29.1	5.7	20.2	6.1	7.7	3.1	9.8	5.6	2.7	1.6	74
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
All	83.5	0.8	9.5	0.6	4.2	0.4	1.1	0.2	0.5	0.2	1.1	0.2	4,608

## 6.12 Difficulty with 'dealing with conflicts and tensions' in last 30 days - q2061

	None	SE	Mild	SE	Moderate	SE	Sever	SE	Extreme/ Cannot do	SE	Missing	SE	N
<b>Gender</b>													
Male	82.9	1.5	10.0	1.2	3.3	0.5	1.0	0.2	1.5	0.4	1.4	0.4	2,355
Female	75.9	1.4	13.3	1.0	5.9	0.7	2.4	0.4	1.4	0.3	1.1	0.3	2,253
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Residence</b>													
Urban	81.1	1.6	10.9	1.4	4.1	0.6	1.6	0.3	1.1	0.3	1.2	0.2	2,827
Rural	76.9	1.9	12.8	1.0	5.3	0.8	1.7	0.4	2.0	0.5	1.3	0.4	1,780
M	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1
<b>Income</b>													
Q1(poorest)	73.8	2.5	14.5	2.0	7.0	1.3	2.3	0.6	1.2	0.5	1.2	0.5	910
Q2	80.2	1.9	11.0	1.5	3.6	0.8	1.7	0.5	2.4	0.7	1.2	0.4	902
Q3	81.3	2.0	11.2	1.6	4.7	1.0	0.8	0.3	1.3	0.5	0.7	0.4	878
Q4	85.6	1.9	8.8	1.5	2.6	0.6	1.2	0.5	0.6	0.3	1.2	0.7	819
Q5(richest)	79.3	2.7	11.6	1.9	4.6	1.1	2.0	0.9	1.8	0.7	0.7	0.3	810
M	72.5	3.1	14.1	2.6	5.0	1.1	2.1	0.9	1.2	0.6	5.1	1.3	288
<b>Age</b>													
18-29	81.4	1.7	10.2	1.4	4.7	0.9	0.9	0.3	1.5	0.4	1.4	0.4	1,708
30-44	81.5	1.4	10.2	0.9	3.8	0.7	1.6	0.6	1.5	0.4	1.4	0.4	1,473
45-59	78.3	2.4	13.7	2.3	4.0	0.8	1.3	0.4	2.0	0.8	0.7	0.3	868
60-69	77.3	3.2	13.7	2.4	3.3	1.0	4.5	1.4	0.2	0.1	1.0	0.7	303
70-79	65.9	5.1	17.5	3.4	10.3	2.4	4.6	1.9	0.2	0.2	1.5	0.9	182
80+	48.9	5.8	27.2	5.8	14.0	4.7	4.9	2.4	2.2	1.2	2.7	1.6	74
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
All	79.5	1.2	11.6	0.9	4.6	0.5	1.7	0.2	1.5	0.2	1.2	0.2	4,608

**6.13 Difficulty with 'seeing and recognizing a person you know across the road (20m)' in last 30 days - q2071**

	None	SE	Mild	SE	Moderate	SE	Sever	SE	Extreme/ Cannot do	SE	Missing	SE	N
<b>Gender</b>													
Male	75.7	1.4	8.4	0.8	6.4	0.7	2.7	0.5	1.1	0.3	5.7	0.9	2,355
Female	73.5	1.2	11.0	1.0	5.8	0.6	4.8	0.6	1.0	0.2	3.9	0.6	2,253
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Residence</b>													
Urban	75.0	1.1	9.6	0.8	5.4	0.6	4.2	0.5	0.6	0.1	5.1	0.9	2,827
Rural	73.9	1.7	9.8	1.2	7.1	0.8	3.1	0.6	1.7	0.5	4.4	0.9	1,780
M	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1
<b>Income</b>													
Q1(poorest)	72.9	1.9	9.9	1.4	7.5	1.3	3.5	0.8	1.2	0.5	4.9	1.1	910
Q2	76.2	2.0	6.7	1.1	4.5	0.7	6.0	1.2	0.7	0.3	5.9	1.2	902
Q3	77.7	2.1	8.3	1.2	5.9	1.0	3.1	0.6	1.3	0.4	3.9	1.0	878
Q4	72.2	2.5	14.0	2.1	5.4	1.0	2.3	0.7	0.6	0.3	5.5	1.3	819
Q5(richest)	73.7	2.2	10.4	1.4	7.2	1.3	4.0	1.0	1.2	0.5	3.4	0.9	810
M	74.5	3.1	8.8	1.8	6.0	1.4	3.0	0.9	1.5	0.6	6.3	1.4	288
<b>Age</b>													
18-29	83.9	1.5	6.2	1.0	2.7	0.6	0.9	0.3	0.7	0.3	5.6	1.0	1,708
30-44	80.4	1.4	7.2	0.9	4.0	0.6	1.7	0.5	0.8	0.2	5.8	0.9	1,473
45-59	63.6	2.3	16.3	1.9	8.4	1.2	7.9	1.4	0.9	0.3	2.9	0.8	868
60-69	60.2	3.7	13.4	2.2	15.6	2.8	5.6	1.4	2.8	1.1	2.4	0.9	303
70-79	32.3	4.1	22.5	4.2	22.0	4.4	19.7	4.0	2.0	1.2	1.6	0.9	182
80+	36.9	5.8	15.7	5.6	19.7	5.4	14.7	4.2	6.0	2.7	7.0	3.5	74
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
All	74.6	0.9	9.7	0.7	6.1	0.5	3.7	0.4	1.0	0.2	4.8	0.6	4,608

**6.14 Difficulty with 'seeing an object at arm's length or in reading' in last 30 days - q2072**

	None	SE	Mild	SE	Moderate	SE	Sever	SE	Extreme/ Cannot do	SE	Missing	SE	N
<b>Gender</b>													
Male	73.5	1.6	9.3	0.9	7.1	0.8	4.1	0.8	0.6	0.2	5.5	0.8	2,355
Female	68.8	1.4	12.7	0.9	9.3	1.1	4.6	0.7	0.8	0.3	3.8	0.6	2,253
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Residence</b>													
Urban	70.3	1.6	11.4	0.8	9.1	1.2	3.9	0.6	0.4	0.2	4.9	0.8	2,827
Rural	72.6	1.9	10.3	1.1	6.6	0.9	5.0	1.0	1.1	0.4	4.4	0.9	1,780
M	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	0.0	0.0	0.0	0.0	1
<b>Income</b>													
Q1(poorest)	71.6	2.4	10.1	1.3	7.6	1.6	4.7	0.8	0.7	0.4	5.2	1.2	910
Q2	72.5	2.0	9.5	1.1	6.1	1.0	5.9	1.4	0.5	0.2	5.6	1.2	902
Q3	70.2	2.5	10.9	1.8	8.2	1.2	5.3	1.8	1.3	0.6	4.0	1.0	878
Q4	70.2	2.9	12.7	1.7	9.3	1.7	3.0	0.8	0.1	0.1	4.6	1.1	819
Q5(richest)	72.5	2.2	11.4	1.6	9.3	1.2	3.0	0.7	0.5	0.3	3.2	0.8	810
M	67.7	3.5	11.9	2.7	9.7	1.9	2.8	1.1	1.4	0.6	6.4	1.4	288
<b>Age</b>													
18-29	86.1	1.3	4.8	0.8	2.8	0.8	0.8	0.4	0.3	0.2	5.2	0.9	1,708
30-44	78.4	1.6	9.4	1.0	5.1	0.7	1.5	0.3	0.1	0.1	5.6	0.9	1,473
45-59	48.8	2.9	17.6	1.8	18.1	2.3	10.1	1.6	2.2	0.7	3.1	0.8	868
60-69	45.7	4.0	20.9	2.8	18.1	3.1	12.0	4.7	0.3	0.2	2.9	1.1	303
70-79	37.7	5.0	26.8	4.6	16.7	2.9	14.5	3.4	2.8	1.3	1.6	0.9	182
80+	32.7	5.8	24.9	5.6	15.2	3.9	19.4	5.7	0.8	0.6	7.0	3.5	74
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
All	71.2	1.2	11.0	0.6	8.2	0.8	4.3	0.5	0.7	0.2	4.7	0.6	4,608

**6.15 Problem with 'sleeping' in last 30 days - q2080**

	None	SE	Mild	SE	Moderate	SE	Sever	SE	Extreme/ Cannot do	SE	Missing	SE	N
<b>Gender</b>													
Male	66.1	1.6	19.9	1.3	9.8	1.0	2.5	0.4	0.4	0.1	1.3	0.3	2,355
Female	59.0	1.6	19.9	1.3	13.8	0.9	6.0	0.8	0.2	0.1	1.1	0.2	2,253
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Residence</b>													
Urban	63.0	1.6	19.1	1.2	12.2	1.0	4.3	0.6	0.2	0.1	1.1	0.2	2,827
Rural	62.0	2.0	21.2	1.6	10.9	1.0	4.1	0.6	0.4	0.1	1.3	0.3	1,780
M	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1
<b>Income</b>													
Q1(poorest)	59.5	2.4	19.8	1.9	15.1	1.7	4.4	0.7	0.3	0.2	1.0	0.4	910
Q2	63.7	2.4	20.8	2.0	10.0	1.4	4.5	1.0	0.1	0.1	1.0	0.4	902
Q3	62.9	2.4	18.8	1.8	11.9	1.4	5.3	1.2	0.6	0.2	0.5	0.2	878
Q4	65.8	2.5	19.1	1.9	10.9	1.6	2.7	0.7	0.2	0.1	1.3	0.6	819
Q5(richest)	63.2	2.7	20.2	2.0	11.3	1.5	4.3	0.9	0.2	0.1	0.9	0.4	810
M	57.8	3.2	22.5	3.0	9.9	1.8	3.9	1.4	1.2	0.6	4.7	1.2	288
<b>Age</b>													
18-29	72.1	2.0	16.7	1.4	8.4	1.2	1.6	0.4	0.0	0.0	1.2	0.3	1,708
30-44	62.3	1.9	21.6	1.6	10.0	1.0	4.2	0.6	0.3	0.1	1.5	0.4	1,473
45-59	56.0	2.6	21.5	2.3	15.0	1.8	6.4	1.2	0.8	0.2	0.3	0.2	868
60-69	50.5	4.0	20.4	3.0	18.5	2.9	9.0	2.2	0.0	0.0	1.6	0.8	303
70-79	40.3	4.9	22.6	4.0	27.2	4.5	7.8	2.0	0.7	0.5	1.5	0.9	182
80+	32.2	7.0	34.3	9.9	18.9	5.1	12.0	3.7	1.3	1.0	1.3	0.9	74
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
All	62.6	1.2	19.9	0.9	11.7	0.8	4.2	0.4	0.3	0.1	1.2	0.2	4,608

**6.16 Problem with 'feeling rested and refreshed' in last 30 days - q2081**

	None	SE	Mild	SE	Moderate	SE	Sever	SE	Extreme/ Cannot do	SE	Missing	SE	N
<b>Gender</b>													
Male	61.2	1.8	23.7	1.4	10.7	1.1	2.4	0.4	0.5	0.3	1.4	0.3	2,355
Female	52.1	1.9	24.5	1.5	17.1	1.2	4.7	0.6	0.5	0.2	1.2	0.2	2,253
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Residence</b>													
Urban	57.1	2.1	23.6	1.4	14.3	1.2	3.2	0.4	0.5	0.2	1.2	0.2	2,827
Rural	56.3	2.0	24.7	1.7	13.0	1.2	4.1	0.6	0.5	0.2	1.4	0.4	1,780
M	0.0	0.0	0.0	0.0	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1
<b>Income</b>													
Q1(poorest)	53.4	2.5	24.7	2.2	16.2	1.8	4.3	0.7	0.4	0.2	1.1	0.5	910
Q2	57.7	2.4	23.5	2.4	13.3	1.5	3.9	1.0	0.6	0.3	1.0	0.4	902
Q3	56.6	2.7	23.9	2.4	14.3	2.0	3.6	0.7	1.0	0.7	0.6	0.3	878
Q4	60.6	2.8	22.4	2.3	13.4	1.8	1.9	0.5	0.2	0.1	1.5	0.6	819
Q5(richest)	58.3	2.6	25.4	2.4	11.5	1.5	3.7	0.8	0.2	0.1	1.1	0.4	810
M	49.7	3.5	25.4	2.6	14.7	2.4	4.1	1.4	1.0	0.5	5.1	1.3	288
<b>Age</b>													
18-29	63.5	2.5	23.7	1.8	9.8	1.3	1.6	0.4	0.1	0.1	1.3	0.3	1,708
30-44	58.6	1.9	23.5	1.5	12.5	1.1	3.4	0.6	0.4	0.2	1.6	0.4	1,473
45-59	52.0	2.6	24.6	2.1	16.7	2.1	5.2	1.1	1.0	0.7	0.5	0.3	868
60-69	43.6	4.0	25.3	4.6	21.6	3.4	7.0	1.6	0.6	0.6	1.8	0.9	303
70-79	35.2	4.7	22.3	4.9	32.4	4.6	7.7	1.9	0.9	0.5	1.5	0.9	182
80+	26.8	5.4	37.1	5.7	22.9	6.1	7.0	2.2	4.8	2.5	1.3	0.9	74
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
All	56.8	1.5	24.1	1.1	13.8	0.9	3.6	0.3	0.5	0.2	1.3	0.2	4,608

**6.17 Problem with 'feeling sad, low, or depressed' in last 30 days - q2090**

	None	SE	Mild	SE	Moderate	SE	Sever	SE	Extreme/ Cannot do	SE	Missing	SE	N
<b>Gender</b>													
Male	57.4	1.9	26.6	1.5	11.3	1.0	3.5	0.5	0.4	0.1	0.8	0.2	2,355
Female	42.1	1.6	29.7	1.3	18.4	1.1	7.7	0.8	0.6	0.2	1.5	0.4	2,253
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Residence</b>													
Urban	48.6	1.8	29.3	1.3	15.4	1.3	5.0	0.6	0.4	0.1	1.2	0.3	2,827
Rural	52.0	2.4	26.1	1.6	13.7	1.3	6.5	0.8	0.7	0.2	1.1	0.3	1,780
M	0.0	0.0	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1
<b>Income</b>													
Q1(poorest)	49.0	3.0	26.6	2.1	15.9	2.0	6.8	1.0	0.7	0.3	1.1	0.4	910
Q2	52.0	2.5	29.4	2.2	11.9	1.5	5.1	1.0	0.4	0.2	1.3	0.5	902
Q3	48.1	2.6	28.9	2.2	15.5	1.8	7.0	1.1	0.4	0.2	0.2	0.1	878
Q4	53.1	2.7	29.0	2.2	13.9	1.8	2.2	0.6	0.4	0.2	1.4	0.8	819
Q5(richest)	49.1	3.2	26.9	2.1	17.2	1.8	6.0	1.2	0.2	0.1	0.6	0.2	810
M	44.7	3.0	27.4	2.9	13.8	2.0	7.7	1.8	1.6	1.0	4.8	1.2	288
<b>Age</b>													
18-29	57.2	2.6	27.4	2.1	11.4	1.2	2.6	0.5	0.2	0.2	1.2	0.4	1,708
30-44	48.7	1.9	29.6	1.7	14.7	1.1	5.6	0.8	0.3	0.2	1.1	0.3	1,473
45-59	44.4	2.4	30.7	2.0	16.0	1.9	8.1	1.2	0.5	0.2	0.3	0.1	868
60-69	39.6	4.6	26.3	3.0	22.4	3.2	7.3	1.7	1.2	0.6	3.2	1.6	303
70-79	38.8	5.6	18.6	3.5	23.5	4.1	15.6	4.2	1.6	1.0	1.9	1.0	182
80+	39.8	9.4	15.8	4.5	25.1	6.6	13.1	4.2	4.9	2.3	1.3	0.9	74
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
All	49.9	1.5	28.1	1.0	14.8	0.9	5.6	0.5	0.5	0.1	1.1	0.2	4,608

**6.18 Problem with 'worry or anxiety' in last 30 days - q2091**

	None	SE	Mild	SE	Moderate	SE	Sever	SE	Extreme/ Cannot do	SE	Missing	SE	N
<b>Gender</b>													
Male	53.1	2.0	26.2	1.5	13.7	1.3	5.4	0.7	0.6	0.2	1.0	0.2	2,355
Female	39.5	1.7	29.6	1.3	19.2	1.3	9.4	0.9	0.7	0.2	1.5	0.3	2,253
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Residence</b>													
Urban	44.7	2.2	29.2	1.3	17.4	1.4	6.9	0.8	0.5	0.1	1.3	0.3	2,827
Rural	49.1	2.3	25.8	1.6	14.8	1.4	8.1	1.0	0.9	0.3	1.3	0.3	1,780
M	0.0	0.0	0.0	0.0	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1
<b>Income</b>													
Q1(poorest)	45.4	3.0	25.6	1.9	18.8	2.6	8.0	1.2	1.0	0.4	1.3	0.5	910
Q2	47.0	2.6	28.9	2.2	14.7	1.8	7.8	1.4	0.8	0.3	0.8	0.3	902
Q3	47.7	2.6	28.2	1.9	15.4	2.0	7.6	1.2	0.6	0.3	0.5	0.2	878
Q4	50.1	2.9	26.8	2.1	16.2	2.2	4.7	0.9	0.5	0.3	1.7	0.8	819
Q5(richest)	43.3	3.0	29.6	2.4	18.1	2.0	7.9	1.9	0.4	0.2	0.8	0.3	810
M	41.9	3.3	29.7	3.2	12.8	1.8	9.8	1.9	0.6	0.3	5.3	1.3	288
<b>Age</b>													
18-29	55.3	2.4	26.2	1.8	12.9	1.6	3.6	0.6	0.6	0.2	1.3	0.4	1,708
30-44	44.8	1.8	29.2	1.6	16.4	1.3	7.9	1.0	0.3	0.2	1.4	0.3	1,473
45-59	37.9	2.6	31.6	2.2	18.9	1.9	10.5	1.4	0.4	0.2	0.6	0.3	868
60-69	38.4	4.3	26.7	3.2	21.6	3.1	10.6	2.6	1.2	0.6	1.5	0.8	303
70-79	33.8	5.1	21.1	3.8	25.2	4.7	16.2	4.2	1.9	1.0	1.9	1.0	182
80+	36.1	9.6	18.8	5.0	23.3	6.1	12.6	4.4	7.8	3.4	1.3	0.9	74
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
All	46.4	1.6	27.9	1.0	16.4	1.0	7.4	0.6	0.7	0.1	1.3	0.2	4,608

## 7.1 Self-reported utilization of health services and perceived unmet need

	<u>Ambulatory Adult</u>		<u>Ambulatory Child</u>		<u>Inpatient Adult</u>		<u>Inpatient Child</u>		<u>Informal Care</u>		<u>Unmet Care</u>		<u>Non use</u>	
	%	SE	%	SE	%	SE	%	SE	%	SE	%	SE	%	SE
<b>Sex</b>														
Female	37.8	1.9	22.6	1.5	3.5	0.6	1.2	0.4	1.4	0.3	1.5	0.5	32.0	1.6
Male	28.2	1.9	18.5	1.7	1.7	0.4	0.8	0.2	1.8	0.5	2.9	1.8	46.2	2.6
<b>Area of Residence</b>														
Urban	35.8	1.8	20.9	1.4	2.7	0.5	0.9	0.3	1.6	0.3	1.1	0.3	37.0	2.0
Rural	24.5	1.9	20.7	1.9	3.3	0.6	1.3	0.4	1.6	0.6	6.5	4.1	42.2	3.3
<b>Age Group</b>														
18-29y	31.9	2.2	23.5	2.2	1.9	0.5	0.7	0.3	1.1	0.3	1.7	0.7	39.1	2.7
30-44y	28.6	2.1	30.7	2.0	2.6	0.6	2.2	0.7	1.8	0.6	1.5	0.4	32.6	2.4
45-59y	38.5	4.2	13.6	2.3	3.8	1.1	0.3	0.2	1.2	0.4	0.5	0.2	42.2	3.0
60-69y	43.0	5.4	0.5	0.3	2.3	1.2	0.0	0.0	2.1	1.1	9.5	7.9	42.7	5.4
70+y	41.2	6.2	10.3	6.4	4.8	1.5	0.0	0.0	3.0	1.4	2.5	1.4	38.1	4.1
<b>Education Years</b>														
0	36.6	7.0	18.5	5.7	2.3	1.5	0.5	0.5	3.2	3.2	1.5	1.3	37.4	7.6
1-5	35.3	4.0	13.4	2.3	4.3	1.5	1.1	0.5	1.3	0.6	0.6	0.3	44.0	3.9
6-11	33.5	2.5	23.4	2.2	2.7	0.6	0.9	0.4	1.1	0.3	3.4	1.7	35.1	2.6
12+	35.7	2.1	20.7	1.5	2.5	0.6	1.2	0.5	1.5	0.4	0.9	0.3	37.6	2.3
<b>Income Quintiles</b>														
Q1	23.8	2.1	24.8	2.8	2.7	0.8	1.2	0.4	0.6	0.2	2.3	0.8	44.6	3.6
Q2	30.3	3.2	31.2	2.6	4.6	1.0	1.9	0.5	1.0	0.5	1.0	0.3	30.0	2.4
Q3	34.2	3.4	17.9	2.0	3.8	1.2	1.2	0.8	2.0	0.6	6.1	3.8	34.7	3.0
Q4	33.4	2.8	20.1	2.1	1.7	0.8	0.3	0.2	1.4	0.4	0.8	0.4	42.3	2.7
Q5	44.1	3.4	13.9	2.5	1.6	0.5	0.9	0.7	2.5	0.9	0.8	0.3	36.1	3.5
<b>Ownership</b>														
Government	38.2	2.2	33.9	2.0	6.1	1.1	2.1	0.7	1.2	0.4	1.5	0.8	17.0	1.8
Private	56.8	2.9	21.5	2.3	2.5	0.6	1.1	0.7	3.1	0.8	0.7	0.3	14.4	1.8
NGO	35.8	5.7	33.7	8.2	6.8	4.8	3.5	2.8	2.5	2.4	2.0	1.2	15.7	5.1
Other	63.2	18.3	4.2	3.4	0.0	0.0	1.2	1.3	22.3	16.9	0.0	0.0	9.0	7.7
TOTAL	33.8	1.5	20.9	1.2	2.8	0.4	1.0	0.2	1.6	0.3	2.1	0.8	37.9	1.8

This table presents the percent of people reporting utilization of health services when they last needed care. It combines information from Q7000, Q7001 and Q7016. Utilization was recorded in the WHS in three separate categories: ambulatory care, hospital inpatient care, and informal care. Time cut-offs for utilization recall used here are 1 year for ambulatory care and informal care, and 3 years for hospital inpatient care. Utilization of ambulatory and inpatient care services

have been further sub-divided into "adult" and "child" categories. In addition to utilization, two other related aspects are being reported here - unmet need and non-use (regardless of expressed need) of health services. Unmet need was estimated on the basis of responses to Q7000 and Q7004. Non-use of health services is simply the percent of respondents who reported no need in Q7000 or did not utilize services in the time cut-offs mentioned above.

Results are reported for the total WHS sample (category: "TOTAL"), and by the following sample sub-groups: sex, area of residence, age group, years of education, income quintiles, and ownership (of health facility). Mean values and standard errors (SE) are reported for each category.

Sub-groups common to other tables were constructed in the same manner. Common sub-groups include sex (Q1001), area of residence (Q0104), age group (regrouping of reported age in Q1002), years of education (Q1010) and income quintiles. To determine income and subsequently income quintiles, an asset index was constructed for each household using responses to section 0700 on "Permanent Income Indicators" from the WHS household questionnaire.

Ownership was constructed uniquely for the responsiveness section's tables. There are four categories of ownership: "Operated by the government" (Government), "Privately operated" (Private), "NGO" and "Other". To construct the ownership sub-group, information was combined from (a) Q7204, Q7205 and Q7301 for those utilizing ambulatory services, and (b) Q7200, Q7201 and Q7401 for those utilizing hospital inpatient services.

## 7.2 Patient assessed characteristics of ambulatory health services

	Patients visiting a medical doctor, of those visiting any health care provider		Patients rating characteristics of health care provider as adequate/more than adequate						Mean time taken to reach health facility (in minutes)		Patients using private car or motorcycle to reach facility		Mean cost for an ambulatory care visit (local currency)		Percent of population perceiving discrimination	
	%	SE	Skills		Equipment		Drug supplies		Minutes	SE	%	SE	mean cost	SE	%	SE
			%	SE	%	SE	%	SE								
<b>Sex</b>																
Female	88.9	2.2	96.7	0.9	93.0	1.4	96.1	0.9	27.6	2.3	17.6	3.5	44.7	3.8	24.8	3.8
Male	89.0	1.9	95.7	0.9	90.1	1.6	95.1	1.0	23.6	1.9	17.4	2.7	48.9	6.0	26.0	3.5
<b>Area of Residence</b>																
Urban	89.9	1.7	96.6	0.8	93.6	1.0	96.6	0.7	23.2	1.6	19.7	3.0	47.0	4.0	24.3	3.7
Rural	83.2	3.4	94.4	1.2	81.9	4.1	90.7	2.0	41.9	5.6	5.5	1.4	42.6	4.7	30.9	6.4
<b>Age Group</b>																
18-29y	81.9	4.2	95.8	1.5	93.7	1.5	95.8	1.5	24.8	2.0	15.8	2.5	43.7	6.9	24.4	4.2
30-44y	90.4	1.6	95.9	1.3	88.6	2.0	96.2	0.9	25.8	2.7	14.7	2.5	48.6	6.1	25.9	4.1
45-59y	93.2	1.8	97.1	1.0	94.0	1.5	95.6	1.2	27.9	3.5	18.5	5.1	45.6	6.0	25.0	4.9
60-69y	88.1	4.2	98.5	0.9	94.6	2.3	95.0	2.3	27.0	4.3	26.4	5.5	46.5	4.5	24.9	7.6
70+y	96.6	1.9	94.4	3.1	88.9	6.1	93.2	3.3	23.2	3.8	28.0	9.9	50.1	12.9	28.2	9.0
<b>Education Years</b>																
0	92.2	4.3	94.9	3.9	78.8	11.1	91.6	4.6	18.0	4.0	10.1	5.8	37.9	8.3	48.7	11.1
1-5	81.6	9.8	95.6	1.7	93.4	2.4	94.7	1.8	29.1	3.9	6.3	2.2	35.3	6.6	20.6	5.8
6-11	90.9	1.8	96.1	1.0	92.6	1.4	96.1	0.9	26.4	2.6	14.1	2.8	39.5	3.8	24.0	3.7
12+	87.8	1.9	96.1	1.3	91.4	1.8	95.3	1.4	25.5	2.7	28.7	4.4	61.4	7.2	23.9	4.5
<b>Income Quintiles</b>																
Q1	76.6	6.9	93.2	2.8	85.3	5.2	92.2	2.2	33.7	4.0	9.0	3.9	39.9	7.2	26.1	5.8
Q2	90.6	2.4	97.9	0.7	90.9	1.9	96.9	1.0	27.0	4.8	6.5	2.1	43.4	7.3	33.1	5.6
Q3	91.9	2.3	95.2	1.7	88.7	2.3	94.8	1.8	28.3	2.8	11.3	2.7	46.7	8.8	29.8	4.0
Q4	90.3	2.5	98.0	0.8	95.6	1.3	98.3	0.6	22.6	2.6	13.2	3.1	45.2	7.2	26.7	7.0
Q5	90.9	1.7	96.4	1.6	95.5	1.2	95.1	1.8	21.5	2.0	39.4	6.7	54.4	7.5	14.7	4.2
<b>Condition</b>																
Child-Visit	89.0	3.0	96.1	1.5	89.8	3.8	96.1	1.4	23.6	2.7	12.8	3.4	52.4	10.9	36.4	6.2
Preventive	89.7	5.8	100.0	0.0	88.0	8.1	89.3	7.2	23.7	3.6	17.7	7.8	50.3	15.5	30.8	9.5
Childbirth	91.5	9.5	100.0	0.0	39.2	27.0	100.0	0.0	15.5	5.4	8.5	9.5	46.8	9.7	82.0	16.0
Acute	91.0	2.2	96.2	1.1	89.4	2.3	95.9	1.1	21.9	2.2	12.8	3.2	46.1	9.2	26.4	4.3
Injury	93.7	2.5	91.8	4.4	85.2	5.9	88.8	4.6	22.5	5.3	35.2	9.4	64.4	14.7	12.9	5.0
Chronic	88.9	5.9	95.4	2.7	93.8	3.1	96.9	2.2	41.8	12.6	10.5	4.6	50.1	9.7	36.3	9.7

	Patients visiting a medical doctor, of those visiting any health care provider		Patients rating characteristics of health care provider as adequate/more than adequate						Mean time taken to reach health facility (in minutes)		Patients using private car or motorcycle to reach facility		Mean cost for an ambulatory care visit (local currency)		Percent of population perceiving discrimination	
	%	SE	%	SE	%	SE	%	SE	Minutes	SE	%	SE	mean cost	SE	%	SE
Other	87.2	2.5	96.6	1.0	93.4	1.3	96.5	0.8	28.7	2.4	19.9	4.3	45.2	3.6	22.5	3.4
<b>Ownership</b>																
Government	87.7	2.7	94.6	1.2	86.8	2.4	94.2	1.2	24.3	2.3	13.0	2.3	39.5	6.0	27.3	3.7
Private	89.4	1.8	97.9	0.8	96.1	0.8	97.2	0.8	27.2	2.3	22.1	4.2	52.1	4.3	24.2	4.1
NGO	97.4	2.1	93.0	4.3	85.5	5.8	91.3	4.6	35.0	10.8	9.3	4.7	39.6	6.8	15.6	6.3
Other	82.4	12.1	90.8	7.9	90.8	7.9	90.2	8.4	4.3	2.8	0.0	0.0	41.4	4.0	24.4	13.9
<b>Self-Assessed Health</b>																
Very-Good	87.2	3.0	94.8	3.6	91.8	3.8	95.5	1.8	29.2	3.3	24.0	5.3	57.1	11.3	23.5	7.6
Good	89.4	1.6	97.9	0.8	93.4	1.1	97.2	0.9	23.9	2.0	20.2	4.3	46.6	5.2	23.9	4.0
Moderate	88.7	3.4	95.0	1.1	89.6	2.1	94.1	1.3	24.9	2.5	12.5	2.2	43.4	5.0	28.1	4.4
Bad	89.3	4.4	95.2	2.1	93.5	2.7	95.6	1.7	38.7	9.2	19.5	5.8	45.7	5.7	20.0	5.9
Very-Bad	88.2	8.6	100.0	0.0	91.6	8.2	91.6	8.2	20.1	7.1	3.9	4.0	35.1	6.7	42.9	18.8
TOTAL	88.9	1.6	96.3	0.7	91.8	1.1	95.7	0.7	26.0	1.7	17.5	2.6	46.4	3.6	25.3	3.3

This table looks at various characteristics of a visit to an ambulatory care facility, for those who utilized such services in the previous 12 months (Q7204 and Q7205). Characteristics of a visit reported here include:

- (1) The percent of patients visiting a medical doctor (of those visiting any ambulatory provider) (Q7302).
- (2) Patients' rating of *skills*, *equipment*, and *drug supplies* of the provider as "adequate": percent of patients who reported "Yes" to questions Q7304, Q7305 and Q7306, respectively.
- (3) Barriers or facilitators to care access have been reported here for those who utilized ambulatory care services in the last 12 months. They include:
  - (a) *Mean time taken to reach facility*: patient reported times from Q7307 were used to calculate averages across sample sub-groups.
  - (b) *Patients using private motor vehicles*: percent of patients who reported using a "private car or motorcycle" to get to the facility in Q7308.
  - (c) *Mean cost of visit*: patient reported costs in Q7309-Q7313 were summed up for an individual and then averaged across sample sub-groups.
  - (d) *Perceived discrimination*: percent of patients who reported "Yes" to any form of discrimination listed in Q7328-Q7334.

Results are reported for the total WHS sample (category: "TOTAL"), and by the following sample sub-groups: sex, area of residence, age group, years of education, income quintiles, reason for seeking care (condition), ownership (of health facility), and self-assessed health. Mean values and standard errors (SE) are reported for each category.

Sub-groups common to other tables were constructed in the same manner. Common sub-groups include: sex (Q1001), area of residence (Q0104), age group (regrouping of reported age in Q1002), years of education (Q1010) and income quintiles. To determine income and subsequently income quintiles, an asset index was constructed for each household using responses to section 0700 on "Permanent Income Indicators" from the WHS household questionnaire.

Ownership, condition and self-assessed health sub-groups were constructed uniquely for the responsiveness section's tables. There are four categories of ownership: "Operated by the government" (Government), "Privately operated" (Private), "NGO" and "Other". To construct the ownership sub-group, information was combined from (a) Q7204, Q7205 and Q7301 for those utilizing ambulatory services, and (b) Q7200, Q7201 and Q7401 for those utilizing hospital inpatient services. The sub-group "Condition" used and regrouped information from Q7003 ("Which reason best describes why you [your child] last needed health care?") into 6 categories. The six categories include preventive care (immunization, antenatal consultation and family planning); childbirth; acute conditions (high fever, severe diarrhoea, or cough); injury; chronic conditions (arthritis, asthma and heart disease); and other (dental care, minor surgery and other). Self-assessed health was constructed using information from Q2000 ("In general, how would you rate your health today as?") in the WHS. Respondents could select one of the

following five categories: "Very good", "Good", "Moderate", "Bad" and "Very bad".

### 7.3.1 Patient assessment of responsiveness domains for ambulatory services: percent reporting "Moderate", "Bad" or "Very bad" - 1

	Prompt Attention				Dignity				Communication			
	Travel Time		Wait Time		Talked Respectfully		Privacy		Clear Explanation		Time for Questions	
	%	SE	%	SE	%	SE	%	SE	%	SE	%	SE
<b>Sex</b>												
Female	24.8	2.7	30.4	2.4	7.7	1.5	7.5	1.5	12.0	1.5	15.4	2.1
Male	31.7	2.9	28.1	2.7	11.2	1.8	12.4	1.9	18.4	2.6	22.5	2.9
<b>Area of Residence</b>												
Urban	25.7	2.5	28.9	2.2	8.6	1.4	9.6	1.4	14.2	1.8	17.7	2.2
Rural	39.2	4.9	32.3	3.4	12.1	1.9	9.5	1.5	16.9	2.4	21.9	2.4
<b>Age Group</b>												
18-29y	25.2	3.4	27.2	3.7	7.1	2.0	9.6	2.3	8.5	1.9	13.2	2.5
30-44y	28.6	3.0	28.9	3.1	10.4	2.0	12.6	2.0	17.6	2.2	19.6	2.8
45-59y	29.1	4.2	35.7	4.0	7.4	1.7	6.1	1.5	15.4	3.1	19.2	3.3
60-69y	32.8	7.8	21.3	5.0	8.9	3.7	5.5	1.9	16.8	4.8	23.5	5.7
70+y	19.7	6.3	27.4	7.9	19.9	7.5	12.1	5.6	19.5	6.8	23.4	7.3
<b>Education Years</b>												
0	22.8	7.6	38.5	13.0	19.5	10.3	5.7	4.5	17.3	8.3	16.8	8.0
1-5	25.8	5.7	33.7	7.7	8.7	3.1	7.7	3.1	15.8	4.9	21.0	5.4
6-11	32.3	3.6	28.7	3.3	9.7	2.2	9.3	2.1	17.1	2.6	19.3	3.2
12+	22.6	2.7	28.4	2.5	6.7	1.3	10.7	1.8	10.6	1.8	15.4	2.1
<b>Income Quintiles</b>												
Q1	35.0	4.4	29.2	5.6	10.2	2.9	10.0	2.8	15.9	3.4	21.0	4.3
Q2	29.0	3.5	38.1	4.4	9.8	2.6	10.7	2.9	10.9	2.7	13.0	3.0
Q3	29.7	4.7	31.0	3.8	11.5	2.5	9.5	2.3	19.2	3.8	25.2	4.6
Q4	21.0	4.2	21.3	3.9	9.7	2.9	10.1	2.9	18.8	4.2	18.5	4.4
Q5	26.5	5.8	27.1	3.1	5.0	1.7	6.6	1.7	7.7	2.0	14.3	2.7
<b>Condition</b>												
Child-Visit	26.9	3.6	33.9	5.1	12.3	3.9	8.7	3.4	12.2	3.5	21.6	4.7
Preventive	23.7	8.3	27.3	7.7	7.4	4.6	3.6	2.6	18.7	8.5	14.7	6.5
Childbirth	21.8	17.8	77.9	16.6	0.0	0.0	0.0	0.0	0.0	0.0	56.1	27.2
Acute	24.3	3.5	31.6	3.5	9.2	2.3	9.0	2.2	12.7	3.1	15.3	3.2
Injury	22.7	7.8	14.1	6.5	2.9	1.9	8.0	4.5	16.0	6.1	11.7	5.0
Chronic	39.0	8.9	31.7	9.2	15.0	6.5	11.8	6.5	14.7	6.7	24.7	7.9
Other	27.8	3.8	27.4	3.1	7.3	1.6	8.8	1.5	13.0	2.1	17.2	2.6
<b>Ownership</b>												
Government	29.7	3.1	40.6	3.9	17.0	2.5	17.0	2.5	23.5	3.1	26.2	3.4
Private	26.5	3.3	19.5	2.4	2.9	0.8	3.4	0.8	8.2	1.2	12.4	1.8
NGO	31.6	8.3	53.0	9.5	10.6	6.5	10.9	6.3	9.8	6.2	15.6	7.2
Other	11.6	9.8	9.3	7.4	3.6	3.8	3.6	3.8	0.0	0.0	13.8	11.9
<b>Self-Assessed Health</b>												
Very-Good	20.4	3.9	16.8	4.0	2.3	1.1	3.2	1.2	5.2	1.7	10.8	3.8
Good	24.6	3.1	24.0	2.6	6.8	1.5	8.1	1.6	13.2	2.0	17.4	2.5
Moderate	28.7	2.6	35.5	2.9	12.0	2.4	10.9	2.3	16.2	2.7	18.7	2.9
Bad	45.0	6.6	42.4	7.6	15.9	4.7	18.2	4.1	24.6	5.4	29.6	5.8
Very-Bad	60.3	15.2	59.7	15.2	11.9	7.1	4.3	4.1	21.5	12.6	27.6	13.9
TOTAL	27.7	2.2	29.4	1.9	9.1	1.2	9.6	1.2	14.6	1.6	18.3	1.9

The following table reports the percent of people perceiving poor responsiveness in ambulatory care facilities, where "poor" is defined as a rating of "Moderate", "Bad" or "Very bad" in Q7315-Q7327 which have 5 response options (including "Good" and "Very good"). Ratings for each of the seven domains of ambulatory care responsiveness (including 13 questions) by patients have been presented here. There are two questions each for six of the seven domains; the domain choice has only one question. The following questions from the survey have been used to determine patient assessment of each responsiveness domain:

- (1) *Prompt attention*: travel time (Q7315) and wait time (Q7316).
- (2) *Dignity*: talked respectfully (Q7317) and privacy (Q7318).
- (3) *Communication*: clear explanation (Q7319) and time for questions (Q7320).
- (4) *Autonomy*: treatment information (Q7321) and involvement (Q7322).
- (5) *Confidentiality*: talk privately (Q7323) and confidentiality of records (Q7324).
- (6) *Choice of health care provider*: Q7325.
- (7) *Basic amenities*: cleanliness (Q7326) and space (Q7327).

Results are reported for the total WHS sample (category: "TOTAL"), and by the following sample sub-groups: sex, area of residence, age group, years of education, income quintiles, reason for visit, ownership (of health facility), and self-assessed health. Mean values and standard errors (SE) are reported for each category.

Sub-groups common to other tables were constructed in the same manner. Common sub-groups include sex (Q1001), area of residence (Q0104), age group (regrouping of reported age in Q1002), years of education (Q1010) and income quintiles. To determine income and subsequently income quintiles, an asset index was constructed for each household using responses to section 0700 on "Permanent Income Indicators" from the WHS household questionnaire.

Ownership, condition and self-assessed health sub-groups were constructed uniquely for the responsiveness section's tables. There are four categories of ownership: "Operated by the government" (Government), "Privately operated" (Private), "NGO" and "Other". To construct the ownership sub-group, information was combined from (a) Q7204, Q7205 and Q7301 for those utilizing ambulatory services, and (b) Q7200, Q7201 and Q7401 for those utilizing hospital inpatient services. The sub-group "Condition" used and regrouped information from Q7003 ("Which reason best describes why you [your child] last needed health care?") into 6 categories. The six categories include preventive care (immunization, antenatal consultation and family planning); childbirth; acute conditions (high fever, severe diarrhoea, or cough); injury; chronic conditions (arthritis, asthma and heart disease); and other (dental care, minor surgery and other). Self-assessed health was constructed using information from Q2000 ("In general, how would you rate your health today as?") in the WHS. Respondents were asked to select one of the following five categories: "Very good", "Good", "Moderate", "Bad" and "Very bad".

### 7.3.2 Patient assessment of responsiveness domains for ambulatory services: percent reporting "Moderate", "Bad" or "Very bad" - 2

	Autonomy				Confidentiality				Choice of Healthcare Provider		Basic Amenities			
	Treatment Information		Involvement		Talk Privately		Confidentiality of Records		%	SE	Cleanliness		Space	
	%	SE	%	SE	%	SE	%	SE	%	SE	%	SE	%	SE
<b>Sex</b>														
Female	21.6	2.6	27.6	2.8	17.9	2.2	14.3	3.6	26.7	2.8	16.1	2.2	27.9	2.7
Male	29.0	3.2	33.0	3.8	19.8	3.1	15.9	2.4	33.0	2.9	16.8	2.1	23.2	2.5
<b>Area of Residence</b>														
Urban	24.1	2.8	28.2	3.0	18.2	2.3	14.9	2.7	28.2	2.2	16.4	1.9	25.9	2.0
Rural	27.7	3.6	39.2	4.5	21.2	2.5	15.2	2.4	36.2	4.5	16.2	2.6	26.5	2.7
<b>Age Group</b>														
18-29y	19.3	3.1	22.7	3.4	17.2	4.1	13.5	4.2	31.8	4.3	19.4	4.1	28.6	4.4
30-44y	27.1	3.4	31.2	3.7	21.0	3.3	18.4	3.0	29.2	3.5	17.7	2.6	29.9	3.1
45-59y	25.4	5.1	30.9	5.0	12.2	3.2	8.8	3.0	24.7	3.9	10.9	2.1	20.0	3.5
60-69y	27.9	5.8	40.6	7.4	28.0	7.6	17.6	7.4	32.3	5.2	17.0	4.7	22.1	5.2
70+y	26.2	7.7	35.7	9.0	27.3	8.3	24.5	8.7	35.4	9.0	16.9	6.4	20.2	6.8
<b>Education Years</b>														
0	24.1	9.3	45.1	12.5	33.5	11.6	31.2	12.7	55.5	12.6	18.3	10.7	35.1	10.5
1-5	26.0	6.6	42.5	8.3	40.5	9.2	28.7	9.9	47.2	8.7	24.7	9.5	40.0	9.2
6-11	26.9	3.8	29.4	4.4	15.7	3.5	15.7	2.8	27.5	2.9	14.6	2.4	23.2	2.9
12+	21.5	2.8	24.2	2.7	14.8	2.7	9.2	2.1	24.2	3.1	17.0	2.4	25.4	2.6
<b>Income Quintiles</b>														
Q1	24.1	4.6	38.7	7.1	33.8	5.9	25.9	6.5	47.1	6.1	24.5	6.8	32.8	6.0
Q2	24.6	4.7	32.3	6.0	17.6	4.7	15.2	3.9	35.1	4.3	18.0	3.1	25.5	4.4
Q3	31.1	3.9	29.3	3.6	19.1	3.0	13.9	2.8	26.0	3.8	13.9	2.6	21.3	3.4
Q4	27.3	5.3	31.7	4.8	17.3	3.8	11.7	3.3	24.7	4.7	16.4	3.4	30.4	5.0
Q5	16.4	3.7	22.2	3.0	10.9	2.9	11.1	5.2	21.8	5.4	11.7	2.7	20.5	3.2
<b>Condition</b>														
Child-Visit	24.1	6.3	33.7	6.0	20.5	4.8	11.4	2.9	29.2	5.4	14.9	3.6	20.8	4.4
Preventive	30.1	9.1	21.0	8.8	16.2	8.2	8.3	5.4	21.2	7.7	30.2	9.2	40.1	9.9
Childbirth	14.1	14.7	65.3	23.2	56.1	27.2	0.0	0.0	85.0	13.9	9.0	9.8	16.7	13.9
Acute	22.6	4.3	31.5	4.4	18.3	3.3	11.2	2.9	26.7	3.8	12.3	2.3	23.3	3.4
Injury	25.8	8.0	23.4	6.9	19.3	6.8	14.7	5.9	28.5	8.2	11.6	5.0	22.9	7.8
Chronic	26.0	7.9	39.8	8.8	24.1	8.7	24.5	8.6	24.9	7.4	15.4	6.5	20.7	6.8
Other	24.3	3.4	27.5	3.5	17.4	3.1	17.1	3.8	29.9	3.0	16.5	2.7	27.6	2.6
<b>Ownership</b>														
Government	32.9	3.6	39.8	4.5	30.4	3.1	25.3	4.3	41.7	3.0	26.9	2.8	36.3	2.9
Private	18.7	2.8	22.5	2.6	9.2	1.8	6.5	1.8	19.8	2.5	7.9	1.4	17.8	2.0
NGO	20.3	7.5	27.6	8.5	18.7	7.6	15.7	7.2	37.0	9.7	17.9	7.4	29.3	9.4
Other	26.5	19.9	25.5	13.5	27.8	20.0	23.0	19.8	9.2	7.9	28.6	16.1	37.2	25.2
<b>Self-Assessed Health</b>														
Very-Good	10.8	3.8	20.4	4.5	10.7	4.0	11.5	6.3	22.0	5.0	10.6	2.6	13.9	2.9
Good	26.5	3.5	26.8	3.3	14.8	2.6	13.2	2.7	23.0	2.8	14.6	2.1	24.9	2.7
Moderate	24.0	3.2	31.9	3.2	22.6	3.4	16.6	3.4	36.1	3.9	19.2	3.6	30.0	4.1
Bad	33.5	6.6	47.0	7.0	31.0	7.3	21.9	7.4	36.9	7.5	21.9	4.9	26.8	5.5
Very-Bad	33.8	14.6	35.1	14.7	14.0	9.0	4.3	4.1	62.2	15.2	0.0	0.0	38.5	18.5
TOTAL	24.6	2.5	29.8	2.6	18.7	2.0	15.0	2.3	29.3	2.0	16.4	1.6	26.0	1.8

The following table reports the percent of people perceiving poor responsiveness in ambulatory care facilities, where "poor" is defined as a rating of "Moderate", "Bad" or "Very bad" in Q7315-Q7327 which have 5 response options (including "Good" and "Very good"). Ratings for each of the seven domains of ambulatory care responsiveness (including 13 questions) by patients have been presented here. There are two questions each for six of the seven domains; the domain choice has only one question. The following questions from the survey have been used to determine patient assessment of each responsiveness domain:

- (1) *Prompt attention*: travel time (Q7315) and wait time (Q7316).
- (2) *Dignity*: talked respectfully (Q7317) and privacy (Q7318).
- (3) *Communication*: clear explanation (Q7319) and time for questions (Q7320).
- (4) *Autonomy*: treatment information (Q7321) and involvement (Q7322).
- (5) *Confidentiality*: talk privately (Q7323) and confidentiality of records (Q7324).
- (6) *Choice of health care provider*: Q7325.
- (7) *Basic amenities*: cleanliness (Q7326) and space (Q7327).

Results are reported for the total WHS sample (category: "TOTAL"), and by the following sample sub-groups: sex, area of residence, age group, years of education, income quintiles, reason for visit, ownership (of health facility), and self-assessed health. Mean values and standard errors (SE) are reported for each category.

Sub-groups common to other tables were constructed in the same manner. Common sub-groups include sex (Q1001), area of residence (Q0104), age group (regrouping of reported age in Q1002), years of education (Q1010) and income quintiles. To determine income and subsequently income quintiles, an asset index was constructed for each household using responses to section 0700 on "Permanent Income Indicators" from the WHS household questionnaire.

Ownership, condition and self-assessed health sub-groups were constructed uniquely for the responsiveness section's tables. There are four categories of ownership: "Operated by the government" (Government), "Privately operated" (Private), "NGO" and "Other". To construct the ownership sub-group, information was combined from (a) Q7204, Q7205 and Q7301 for those utilizing ambulatory services, and (b) Q7200, Q7201 and Q7401 for those utilizing hospital inpatient services. The sub-group "Condition" used and regrouped information from Q7003 ("Which reason best describes why you [your child] last needed health care?") into 6 categories. The six categories include preventive care (immunization, antenatal consultation and family planning); childbirth; acute conditions (high fever, severe diarrhoea, or cough); injury; chronic conditions (arthritis, asthma and heart disease); and other (dental care, minor surgery and other). Self-assessed health was constructed using information from Q2000 ("In general, how would you rate your health today as?") in the WHS. Respondents were asked to select one of the following five categories: "Very good", "Good", "Moderate", "Bad" and "Very bad".

## 7.4 Patient assessed characteristics of hospital inpatient health services

	Patients staying for more than 6 days on last hospital visit		Patients rating characteristics of health care provider as adequate / more than adequate				Mean time taken to reach health facility (in minutes)		Patients using private car or motorcycle to reach facility		Patients waiting more than a month to be admitted		Mean number of patients sleeping in the same room		Mean cost for a hospital visit		Percent of population perceiving discrimination			
	%	SE	Skills		Equipment		Drug supplies		Minutes	SE	%	SE	%	SE	No	SE	mean cost	SE	%	SE
			%	SE	%	SE	%	SE												
<b>Sex</b>																				
Female	16.7	2.9	88.0	4.2	87.4	4.2	88.9	4.2	31.1	2.6	32.3	3.6	0.6	0.4	7.1	1.2	173.9	32.1	26.0	4.9
Male	30.3	4.3	91.7	3.0	89.0	3.3	90.7	3.1	35.4	4.4	35.8	4.3	4.8	2.8	5.2	1.0	487.7	149.1	27.3	4.2
<b>Area of Residence</b>																				
Urban	21.3	2.6	87.6	3.6	86.7	3.7	88.0	3.7	28.9	2.5	33.4	3.3	2.1	1.0	7.0	1.1	233.9	42.8	27.8	4.2
Rural	17.8	3.3	97.3	1.3	94.0	2.0	96.7	1.4	51.0	8.1	32.9	5.5	0.5	0.5	4.1	1.0	410.4	214.8	19.2	5.8
<b>Age Group</b>																				
18-29y	9.4	2.5	87.1	7.0	87.2	7.1	89.9	7.2	33.8	4.4	28.9	4.8	1.6	1.6	5.8	1.0	139.9	43.9	20.2	4.1
30-44y	20.3	4.3	88.8	4.5	88.1	4.4	89.0	4.5	31.7	3.0	31.4	4.3	0.6	0.5	8.1	1.9	153.3	19.7	27.5	7.1
45-59y	32.6	7.6	89.5	4.6	86.3	4.9	86.2	4.9	32.2	4.6	38.4	8.0	5.3	3.6	5.2	1.2	443.7	93.9	28.7	6.7
60-69y	35.5	8.8	96.0	2.4	94.1	3.6	96.3	2.3	23.2	4.4	55.5	8.9	0.0	0.0	5.2	1.8	682.5	470.6	54.1	8.9
70+y	47.6	11.1	99.2	0.8	90.0	5.8	96.3	3.7	40.3	9.5	35.1	10.9	2.1	2.1	5.9	2.0	1,796.2	1,083.9	17.0	6.8
<b>Education Years</b>																				
0	25.4	14.8	86.3	10.5	83.6	11.1	86.3	10.5	60.1	15.2	26.3	16.1	0.0	0.0	25.4	12.8	73.9	31.0	59.1	19.4
1-5	26.9	8.0	87.7	6.4	84.5	6.8	85.1	6.8	33.9	5.9	23.7	7.6	6.3	6.1	3.8	1.1	253.3	98.1	37.1	10.5
6-11	20.8	3.5	90.9	4.2	90.1	4.3	90.7	4.3	31.7	3.3	29.5	4.4	1.4	0.7	6.7	1.3	279.1	77.8	23.8	4.6
12+	19.2	3.9	86.4	6.6	86.1	6.6	88.9	6.8	31.5	4.0	40.6	5.8	0.0	0.0	6.4	1.5	281.7	88.0	24.0	5.0
<b>Income Quintiles</b>																				
Q1	15.4	4.7	97.5	1.3	91.6	3.6	94.4	2.6	40.9	5.6	23.5	6.0	0.0	0.0	6.2	1.4	89.5	10.6	26.6	6.3
Q2	18.0	6.0	86.0	4.2	84.4	4.3	88.7	4.0	36.0	4.2	20.1	6.2	2.5	2.5	7.2	1.7	162.8	38.9	33.6	6.9
Q3	29.2	5.4	80.6	10.2	79.4	10.1	81.0	10.2	32.4	5.1	30.3	6.3	3.3	2.1	7.0	1.8	138.6	30.8	28.1	7.3
Q4	28.0	7.9	98.4	1.0	98.8	0.9	97.4	1.4	33.6	5.7	31.9	6.0	0.0	0.0	8.0	3.0	417.7	134.4	21.0	5.2
Q5	13.1	3.5	91.4	3.2	92.6	3.0	91.4	3.2	21.4	2.5	62.9	6.3	1.5	1.4	4.6	1.3	710.0	250.1	19.3	7.2
<b>Condition</b>																				
Child-Visit	33.1	5.7	92.7	4.3	86.2	4.9	89.5	4.6	35.0	6.4	35.3	6.7	4.6	4.2	4.8	1.0	147.5	29.6	20.4	5.1
Fever	19.1	5.5	77.7	9.9	76.5	9.7	77.3	9.9	27.8	4.1	33.6	6.5	3.4	2.8	6.6	1.8	86.7	25.6	16.4	4.6
Childbirth	2.1	1.0	95.6	1.6	95.1	2.5	98.4	0.8	30.0	4.2	35.3	5.7	0.0	0.0	7.9	1.8	133.0	43.8	29.1	5.8
Arthritis	19.7	15.6	100.0	0.0	87.0	13.2	100.0	0.0	29.3	7.2	62.9	24.9	0.0	0.0	3.5	1.3	75.5	0.5	0.0	0.0
Asthma	29.7	19.4	100.0	0.0	69.6	23.5	100.0	0.0	26.8	11.0	60.1	20.2	0.0	0.0	2.1	0.8	399.3	291.1	14.3	13.6
Heart-Disease	31.4	14.3	86.3	12.5	89.2	10.3	88.7	10.8	31.1	12.2	48.2	16.5	0.0	0.0	6.6	3.5	1,366.1	1,131.4	12.7	12.1
Injury	53.2	11.2	92.7	5.7	87.9	6.3	90.9	5.9	64.2	12.9	43.2	12.0	0.0	0.0	6.5	1.4	445.2	174.9	10.5	4.8
Minor-Surgery	35.5	10.2	96.5	2.5	94.2	3.7	93.0	3.9	40.3	8.4	29.8	8.3	0.6	0.6	5.6	1.8	353.2	99.2	23.0	6.9
Other	24.8	4.0	87.4	6.0	87.4	6.1	87.7	6.0	27.8	3.5	27.1	5.0	3.7	2.1	5.6	1.9	264.2	56.4	37.9	5.9
<b>Ownership</b>																				
Government	23.4	3.1	85.8	4.6	84.3	4.6	85.9	4.7	31.5	3.0	26.3	3.6	2.7	1.3	7.5	1.2	177.6	35.0	27.8	4.2
Private	13.9	3.3	94.9	1.8	93.9	2.0	95.9	1.6	31.1	4.1	51.1	5.4	0.0	0.0	3.0	0.9	510.4	155.4	25.4	5.3
NGO	28.0	11.2	98.8	1.2	98.8	1.2	97.5	1.9	52.5	9.3	27.2	10.8	0.0	0.0	11.6	3.6	183.3	38.8	17.6	9.1
Other	21.7	22.1	100.0	0.0	100.0	0.0	100.0	0.0	17.9	6.2	63.1	28.7	0.0	0.0	3.5	0.5	11.7	1.8	15.2	16.4
<b>Self-Assessed Health</b>																				
Very-Good	13.0	5.3	95.1	4.0	92.5	4.2	94.2	4.1	24.6	4.5	23.8	6.3	0.0	0.0	4.8	1.4	186.1	39.7	13.3	6.5
Good	15.5	3.6	86.7	7.0	86.6	7.1	87.1	7.2	34.0	4.1	35.8	4.6	1.4	1.4	7.6	1.6	257.9	70.4	28.0	7.3
Moderate	19.8	3.3	90.2	2.6	88.4	2.8	90.2	2.6	31.5	3.6	35.5	4.9	1.4	0.8	6.2	1.5	271.5	85.4	29.3	5.3
Bad	49.4	9.1	89.9	6.0	87.4	6.1	92.6	5.7	37.3	5.8	29.2	10.9	6.7	5.7	5.8	1.1	285.5	103.4	22.1	6.5
Very-Bad	38.8	19.3	87.8	9.1	73.8	14.5	73.8	14.5	38.9	20.1	15.1	9.8	0.0	0.0	3.9	1.7	341.8	78.9	26.0	14.5
TOTAL	20.8	2.3	89.1	3.1	87.8	3.1	89.4	3.1	32.4	2.5	33.3	2.9	1.8	0.9	6.5	1.0	260.0	51.6	26.4	3.7

This table looks at various characteristics of a visit to a hospital inpatient care facility, for those who utilized such services in the past 3 years (Q7200, Q7201 and Q7402). Characteristics of a visit reported here include:

(1) The percent of patients who stayed 6 days or more at an inpatient facility during their last visit (Q7404).

(2) Patients' rating of *skills, equipment, and drug supplies* of the provider as "adequate": percent of patients who reported "Yes" to questions Q7405, Q7406 and Q7407, respectively.

(3) Barriers or facilitators to care access have been reported here for those who utilized inpatient care services in the last 3 years. They include:

(a) *Mean time taken to reach facility*: patient reported times from Q7408 were used to calculate averages across sample sub-groups.

(b) *Patients using private motor vehicles*: percent of patients who reported using a "private car or motorcycle" to get to the facility in Q7409.

(c) *Patients waiting more than a month to be admitted*: percent of patients who reported waiting more than a month to be admitted in Q7410.

(d) *Mean number of patients sleeping in same room*: averages across sample sub-groups have been constructed for numbers reported in Q7417.

(e) *Mean cost of visit*: patient reported costs in Q7411-Q7415 were summed up for an individual and then averaged across sample sub-groups.

(f) *Perceived discrimination*: percent of patients who reported "Yes" to any form of discrimination asked in Q7433-Q7439.

Results are reported for the total WHS sample (category: "TOTAL"), and by the following sample sub-groups: sex, area of residence, age group, years of education, income quintiles, reason for seeking care (condition), ownership (of health facility), and self-assessed health. Mean values and standard errors (SE) are reported for each category.

Sub-groups common to other tables were constructed in the same manner. Common sub-groups include sex (Q1001), area of residence (Q0104), age group (regrouping of reported age in Q1002), years of education (Q1010) and income quintiles. To determine income and subsequently income quintiles, an asset index was constructed for each household using responses to section 0700 on "Permanent Income Indicators" from the WHS household questionnaire.

Ownership, condition and self-assessed health sub-groups were constructed uniquely for the responsiveness section's tables. There are four categories of ownership: "Operated by the government" (Government), "Privately operated" (Private), "NGO" and "Other". To construct the ownership sub-group, information was combined from (a) Q7204, Q7205 and Q7301 for those utilizing ambulatory services, and (b) Q7200, Q7201 and Q7401 for those utilizing hospital inpatient services. The sub-group "Condition" used information from Q7403 ("Which of the following best describes the reason for your [child's] last overnight stay?"). The eight categories of Q7403 include high fever, diarrhoea, or cough; childbirth; arthritis; asthma; heart disease; bodily injury; minor surgery; and other. Self-assessed health was constructed using information from Q2000 ("In general, how would you rate your health today as?") in the WHS. Respondents were asked to select one of the following five categories: "Very good", "Good", "Moderate", "Bad" and "Very bad".

**7.5.1 Patient assessment of responsiveness domains for hospital inpatient services: percent reporting "Moderate", "Bad" or "Very bad" - 1**

	Prompt Attention				Dignity				Communication				Autonomy			
	Travel Time		Wait Time		Talked Respectfully		Privacy		Clear Explanation		Time for Questions		Treatment Information		Involvement	
	%	SE	%	SE	%	SE	%	SE	%	SE	%	SE	%	SE	%	SE
<b>Sex</b>																
Female	30.1	3.5	33.1	4.5	16.1	2.7	29.0	4.1	30.7	4.1	32.7	4.2	39.8	4.0	36.6	4.2
Male	24.4	3.9	25.3	3.8	15.5	3.3	16.1	3.5	21.0	3.9	24.1	4.1	23.5	3.8	28.2	3.9
<b>Area of Residence</b>																
Urban	27.2	3.2	32.2	3.9	15.8	2.6	26.8	3.5	29.2	3.5	30.5	3.8	34.9	3.8	34.3	3.7
Rural	34.6	5.2	22.9	3.2	16.3	2.6	16.0	2.7	20.1	2.9	28.3	3.4	34.7	3.4	33.1	3.9
<b>Age Group</b>																
18-29y	27.7	4.5	34.1	6.6	19.1	3.9	26.3	6.5	26.8	6.4	32.5	6.2	36.4	5.9	33.5	6.3
30-44y	34.7	4.6	34.7	4.5	17.1	4.1	28.3	4.7	32.3	4.6	32.6	4.6	33.6	4.3	36.9	4.5
45-59y	14.6	4.5	19.5	4.9	9.5	3.1	18.6	5.4	19.4	5.3	22.8	5.5	36.2	7.2	31.8	6.7
60-69y	42.1	9.8	32.4	9.0	16.3	7.0	30.1	10.0	29.8	9.9	21.9	9.1	32.0	9.8	25.7	9.6
70+y	20.9	7.3	15.7	6.5	7.5	5.2	8.9	5.4	29.0	10.2	32.0	10.3	32.5	10.5	33.4	10.2
<b>Education Years</b>																
0	55.3	20.1	13.8	8.4	7.1	5.7	13.8	8.4	5.5	4.9	7.1	5.7	11.5	7.2	14.7	8.4
1-5	35.1	7.6	18.6	5.4	20.7	8.8	14.2	4.9	26.1	7.2	26.8	6.3	29.6	6.5	34.4	8.9
6-11	30.0	4.4	31.3	5.9	13.6	3.5	26.8	5.1	29.9	4.7	31.2	5.2	38.6	5.0	35.8	4.7
12+	24.3	4.2	35.6	6.2	17.7	3.5	28.7	6.4	29.6	6.3	30.9	6.5	33.1	6.2	33.9	6.4
<b>Income Quintiles</b>																
Q1	34.3	5.1	15.2	3.4	13.7	3.9	27.2	6.3	22.5	5.2	34.0	6.5	37.0	6.4	34.9	6.2
Q2	29.1	4.2	26.7	5.0	18.1	5.0	21.5	5.2	30.0	5.4	29.5	5.3	41.8	6.0	35.8	6.4
Q3	30.3	7.5	47.7	9.4	15.2	4.3	36.8	8.6	36.0	8.8	40.0	9.3	41.7	9.2	42.1	8.0
Q4	22.1	5.1	27.0	5.1	9.3	3.4	12.1	4.0	16.0	3.9	17.4	4.1	22.5	4.5	26.3	5.2
Q5	23.2	5.3	27.1	5.6	16.9	4.7	18.9	4.6	20.6	4.8	21.0	5.1	21.2	5.3	24.3	5.5
<b>Condition</b>																
Child-Visit	26.7	7.8	21.4	5.5	16.4	5.9	18.4	5.6	28.9	5.2	25.1	7.7	21.8	6.2	33.2	7.0
Fever	15.8	4.2	27.1	9.6	9.9	3.0	26.7	9.8	33.7	9.1	31.0	9.6	37.3	9.4	37.6	8.8
Childbirth	31.0	5.8	28.3	5.5	17.3	4.7	25.0	5.1	26.2	5.0	28.7	4.6	35.7	5.0	29.3	5.2
Arthritis	0.0	0.0	13.0	13.2	13.0	13.2	13.0	13.2	0.0	0.0	7.8	8.2	13.0	13.2	13.0	13.2
Asthma	12.2	10.8	23.8	16.3	10.4	10.5	0.0	0.0	10.4	10.5	12.2	10.8	1.8	1.9	0.0	0.0
Heart-Disease	26.2	14.7	60.0	15.9	40.2	16.9	26.5	15.8	29.7	15.3	50.3	16.5	29.3	15.3	39.5	16.3
Injury	27.8	9.1	37.6	10.4	27.6	8.7	34.8	9.8	26.0	8.5	24.6	8.1	46.9	11.8	24.5	7.8
Minor-Surgery	47.0	10.8	33.0	11.1	16.0	11.0	19.0	11.0	30.6	11.2	22.9	7.6	22.4	7.1	44.0	10.6
Other	29.8	6.7	33.7	5.9	14.6	4.8	24.3	6.2	26.3	6.0	33.4	5.9	35.1	5.8	35.9	5.9
<b>Ownership</b>																
Government	31.6	3.8	37.1	4.6	19.4	2.8	27.7	4.3	30.4	4.3	31.2	4.6	37.1	4.5	35.4	4.4
Private	18.3	3.4	15.3	3.8	7.1	2.0	14.2	3.5	20.5	4.1	23.6	4.3	27.0	4.4	27.9	4.6
NGO	47.1	9.9	31.1	12.3	17.9	10.1	53.0	14.3	33.7	9.5	49.1	14.9	49.4	15.0	46.9	15.3
Other	21.7	22.1	84.8	16.4	63.1	28.7	63.1	28.7	0.0	0.0	78.3	22.1	15.2	16.4	78.3	22.1
<b>Self-Assessed Health</b>																
Very-Good	28.1	7.0	37.1	7.9	15.7	5.8	27.7	8.1	26.4	8.0	26.7	7.9	32.0	8.0	25.7	8.0
Good	24.8	4.6	30.7	6.2	14.1	3.5	26.5	6.4	30.7	6.1	31.9	6.1	35.5	5.8	31.8	6.0
Moderate	29.1	4.1	28.9	5.3	16.3	2.9	23.1	3.2	23.4	3.2	27.5	3.6	31.2	3.8	36.7	3.4
Bad	34.0	7.4	26.6	7.0	15.2	6.0	26.2	10.2	33.5	8.0	34.7	10.3	49.6	10.7	43.1	10.3
Very-Bad	60.5	18.0	53.7	20.3	53.7	20.3	20.2	12.8	26.2	14.5	31.2	15.8	26.2	14.5	18.3	11.4
TOTAL	28.4	2.8	30.7	3.4	15.9	2.2	25.1	3.0	27.8	3.0	30.1	3.3	34.9	3.2	34.1	3.1

The following table reports the percent of people perceiving poor responsiveness in hospital inpatient care facilities, where "poor" is defined as a rating of "Moderate", "Bad" or "Very bad" in questions Q7418-Q7432 which have 5 response options (including "good" and "very good".. Ratings for each of the eight domains of hospital inpatient care responsiveness (including 15 questions) by patients have been presented here. There are two questions each for seven of the eight domains; the domain of choice has only one question. The following questions from the survey have been used to determine patient assessment of each responsiveness domain:

- (1) *Prompt attention*: travel time (Q7418) and wait time (Q7419).
- (2) *Dignity*: talked respectfully (Q7420) and privacy (Q7421).
- (3) *Communication*: clear explanation (Q7422) and time for questions (Q7423).
- (4) *Autonomy*: treatment information (Q7424) and involvement (Q7425).
- (5) *Confidentiality*: talk privately (Q7426) and confidentiality of records (Q7427).
- (6) *Choice of health care provider*: Q7428.
- (7) *Basic amenities*: cleanliness (Q7429) and space (Q7430).
- (8) *Social support*: family visit (Q7431) and external contact (Q7432).

Results are reported for the total WHS sample (category: "TOTAL"), and by the following sample sub-groups: sex, area of residence, age group, years of education, income quintiles, reason for visit, ownership (of health facility), and self-assessed health. Mean values and standard errors (SE) are reported for each category.

Sub-groups common to other tables were constructed in the same manner. Common sub-groups include sex (Q1001), area of residence (Q0104), age group (regrouping of reported age in Q1002), years of education (Q1010) and income quintiles. To determine income and subsequently income quintiles, an asset index was constructed for each household using responses to section 0700 on "Permanent Income Indicators" from the WHS household questionnaire.

Ownership, condition and self-assessed health sub-groups were constructed uniquely for the responsiveness section's tables. There are four categories of ownership: "Operated by the government" (Government), "Privately operated" (Private), "NGO" and "Other". To construct the ownership sub-group, information was combined from (a) Q7204, Q7205 and Q7301 for those utilizing ambulatory services, and (b) Q7200, Q7201 and Q7401 for those utilizing hospital inpatient services. The sub-group "Condition" used information from Q7403 ("Which of the following best describes the reason for your [child's] last overnight stay?"). The eight categories of Q7403 include high fever, diarrhoea, or cough; childbirth; arthritis; asthma; heart disease; bodily injury; minor surgery; and other. Self-assessed health was constructed using information from Q2000 ("In general, how would you rate your health today as?") in the WHS. Respondents were asked to select one of the following five categories: "Very good", "Good", "Moderate", "Bad" and "Very bad".

## 7.5.2 Patient assessment of responsiveness domains for hospital inpatient services: percent reporting "Moderate", "Bad" or "Very bad" - 2

	Confidentiality		Confidentiality of records		Choice of health care provider		Basic Amenities		Space		Social Support		External Contact	
	Talk Privately %	SE	%	SE	%	SE	Cleanliness %	SE	%	SE	Family Visit %	SE	%	SE
<b>Sex</b>														
Female	32.8	4.0	30.7	4.3	42.5	4.0	27.7	4.4	36.0	4.3	34.1	3.8	37.8	4.2
Male	23.3	3.8	16.6	3.1	34.6	4.2	16.9	3.4	21.1	3.7	28.5	4.2	29.8	4.4
<b>Area of Residence</b>														
Urban	30.4	3.5	26.2	3.6	40.4	3.5	26.1	3.7	33.0	3.5	32.9	3.4	35.6	3.6
Rural	27.3	3.6	27.5	4.0	38.8	4.8	15.8	3.1	23.8	3.1	30.1	3.3	34.1	3.9
<b>Age Group</b>														
18-29y	32.6	6.5	29.5	6.5	46.8	5.9	25.7	6.7	34.9	6.5	37.5	6.5	39.3	6.3
30-44y	34.6	4.5	25.5	4.2	37.4	4.6	28.5	4.5	34.8	4.7	32.5	4.3	37.3	4.5
45-59y	17.5	4.0	25.6	6.9	32.4	6.6	15.6	3.9	24.6	5.7	26.0	5.8	27.7	5.7
60-69y	30.6	9.9	24.8	7.1	46.7	9.7	28.1	7.9	24.0	7.6	37.8	9.0	38.7	9.0
70+y	21.5	7.3	13.8	6.2	38.0	10.6	12.5	6.0	14.5	6.2	13.5	6.0	16.8	6.4
<b>Education Years</b>														
0	21.9	13.8	19.2	13.2	18.2	10.2	12.8	8.4	23.2	14.2	51.5	20.9	51.5	20.9
1-5	25.1	6.0	23.4	6.0	32.6	6.8	20.7	5.8	27.0	6.2	26.6	6.0	26.6	5.9
6-11	30.1	4.8	27.2	5.0	41.8	4.4	21.7	4.9	33.7	4.8	32.5	4.6	35.8	5.5
12+	30.7	6.3	26.4	6.4	39.7	6.4	31.4	6.2	35.1	6.3	36.1	6.2	39.6	6.2
<b>Income Quintiles</b>														
Q1	35.2	5.8	26.3	5.7	42.2	6.0	14.7	4.0	23.1	4.4	31.3	5.0	29.0	4.6
Q2	25.0	5.1	32.5	5.8	41.4	5.6	23.1	5.0	32.9	5.3	28.5	4.6	31.4	4.6
Q3	38.6	8.5	33.8	9.3	50.5	7.8	33.2	9.7	41.4	8.3	41.9	8.5	49.3	9.0
Q4	21.6	4.6	18.6	4.5	25.0	4.6	14.5	4.1	19.0	4.0	28.7	5.3	25.9	4.8
Q5	24.7	5.5	13.7	4.0	29.8	6.0	23.2	5.2	25.2	5.4	26.9	5.7	31.1	5.7
<b>Condition</b>														
Child-Visit	28.2	7.0	18.7	5.3	32.9	6.9	18.5	5.2	23.0	5.9	21.8	5.7	22.4	5.8
Fever	30.6	9.5	27.5	9.6	37.0	9.2	31.6	9.4	38.4	9.3	37.0	9.3	36.7	9.3
Childbirth	27.1	4.8	24.1	4.6	41.1	5.2	22.4	4.9	34.8	5.8	35.5	5.2	37.7	5.2
Arthritis	13.0	13.2	13.0	13.2	27.5	18.5	13.0	13.2	6.8	7.3	6.8	7.3	19.7	15.6
Asthma	10.4	10.5	10.4	10.5	37.6	25.7	0.0	0.0	24.8	16.8	14.2	12.7	12.2	10.8
Heart-Disease	41.4	16.3	36.2	16.4	54.7	16.2	45.4	16.7	25.3	13.6	46.3	16.4	30.6	14.1
Injury	26.4	8.4	37.3	12.5	49.2	11.6	26.9	9.3	31.5	9.7	39.0	10.4	40.4	10.5
Minor-Surgery	31.8	10.9	12.5	4.4	28.0	8.4	8.0	3.5	15.6	5.9	16.9	6.1	36.1	11.3
Other	34.3	5.7	29.2	5.7	39.8	5.8	26.2	5.7	29.6	5.5	29.4	6.2	33.2	6.1
<b>Ownership</b>														
Government	34.3	4.3	29.9	4.4	45.0	4.3	29.5	4.6	37.2	4.4	39.4	4.3	42.1	4.6
Private	17.4	3.4	15.6	2.9	28.1	4.4	11.3	3.3	13.4	3.4	12.1	3.4	16.7	3.5
NGO	39.9	9.8	41.8	16.1	39.0	9.6	30.7	12.6	57.5	13.6	58.5	13.4	58.2	13.6
Other	78.3	22.1	63.1	28.7	100.0	0.0	63.1	28.7	0.0	0.0	63.1	28.7	0.0	0.0
<b>Self-Assessed Health</b>														
Very-Good	19.8	5.9	16.4	5.7	34.5	8.1	33.8	8.3	35.7	8.2	39.2	8.2	36.3	8.0
Good	34.9	6.0	28.6	6.2	38.8	5.8	27.4	6.3	31.4	6.0	34.0	5.9	36.3	5.9
Moderate	27.7	3.2	22.1	2.9	40.4	4.1	19.3	3.1	29.2	4.1	28.1	3.8	34.1	5.4
Bad	30.7	6.9	45.4	10.9	49.1	9.0	21.6	6.8	35.5	10.1	33.8	10.1	35.3	10.1
Very-Bad	22.2	13.6	22.2	13.6	31.2	15.8	20.2	12.8	14.0	10.8	26.2	14.5	26.2	14.5
TOTAL	29.9	3.0	26.4	3.1	40.1	3.1	24.4	3.2	31.5	3.0	32.4	2.9	35.4	3.1

The following table reports the percent of people perceiving poor responsiveness in hospital inpatient care facilities, where "poor" is defined as a rating of "Moderate", "Bad" or "Very bad" in questions Q7418-Q7432 which have 5 response options (including "good" and "very good".. Ratings for each of the eight domains of hospital inpatient care responsiveness (including 15 questions) by patients have been presented here. There are two questions each for seven of the eight domains; the domain of choice has only one question. The following questions from the survey have been used to determine patient assessment of each responsiveness domain:

- (1) *Prompt attention*: travel time (Q7418) and wait time (Q7419).
- (2) *Dignity*: talked respectfully (Q7420) and privacy (Q7421).
- (3) *Communication*: clear explanation (Q7422) and time for questions (Q7423).
- (4) *Autonomy*: treatment information (Q7424) and involvement (Q7425).
- (5) *Confidentiality*: talk privately (Q7426) and confidentiality of records (Q7427).
- (6) *Choice of health care provider*: Q7428.
- (7) *Basic amenities*: cleanliness (Q7429) and space (Q7430).
- (8) *Social support*: family visit (Q7431) and external contact (Q7432).

Results are reported for the total WHS sample (category: "TOTAL"), and by the following sample sub-groups: sex, area of residence, age group, years of education, income quintiles, reason for visit, ownership (of health facility), and self-assessed health. Mean values and standard errors (SE) are reported for each category.

Sub-groups common to other tables were constructed in the same manner. Common sub-groups include sex (Q1001), area of residence (Q0104), age group (regrouping of reported age in Q1002), years of education (Q1010) and income quintiles. To determine income and subsequently income quintiles, an asset index was constructed for each household using responses to section 0700 on "Permanent Income Indicators" from the WHS household questionnaire.

Ownership, condition and self-assessed health sub-groups were constructed uniquely for the responsiveness section's tables. There are four categories of ownership: "Operated by the government" (Government), "Privately operated" (Private), "NGO" and "Other". To construct the ownership sub-group, information was combined from (a) Q7204, Q7205 and Q7301 for those utilizing ambulatory services, and (b) Q7200, Q7201 and Q7401 for those utilizing hospital inpatient services. The sub-group "Condition" used information from Q7403 ("Which of the following best describes the reason for your [child's] last overnight stay?"). The eight categories of Q7403 include high fever, diarrhoea, or cough; childbirth; arthritis; asthma; heart disease; bodily injury; minor surgery; and other. Self-assessed health was constructed using information from Q2000 ("In general, how would you rate your health today as?") in the WHS. Respondents were asked to select one of the following five categories: "Very good", "Good", "Moderate", "Bad" and "Very bad".

## 7.6 Importance of different domains of responsiveness: percent reporting "Extremely Important"

	Prompt Attention		Dignity		Communication		Autonomy		Confidentiality		Choice		Basic Amenities		Social Support	
	%	SE	%	SE	%	SE	%	SE	%	SE	%	SE	%	SE	%	SE
<b>Sex</b>																
Female	26.8	2.0	33.5	2.2	35.6	2.8	26.9	2.2	33.4	2.1	23.4	2.0	29.9	2.4	27.2	1.7
Male	24.1	2.0	31.1	2.3	35.0	2.8	21.6	2.0	30.3	2.1	22.5	2.0	30.5	2.4	24.9	2.2
<b>Area of Residence</b>																
Urban	26.6	1.8	34.6	2.3	36.8	2.9	26.4	2.1	34.2	2.1	24.2	1.8	32.4	2.5	27.3	1.8
Rural	21.1	2.5	22.4	2.2	28.5	3.7	16.5	1.9	22.1	2.2	17.4	2.0	19.9	2.2	21.0	2.3
<b>Age Group</b>																
18-29y	24.7	2.0	33.3	2.5	35.4	2.8	27.8	2.8	32.8	2.5	24.9	1.9	32.1	3.0	26.9	2.3
30-44y	28.1	2.0	34.1	2.4	36.9	2.7	25.8	2.2	34.5	2.1	23.9	1.8	33.2	2.6	29.9	2.2
45-59y	23.8	2.6	32.6	3.2	34.6	4.0	22.7	2.7	29.5	3.2	20.5	2.3	28.1	3.3	25.5	2.9
60-69y	22.9	3.8	25.6	3.8	34.9	6.7	18.4	3.3	27.2	4.2	16.8	2.9	22.1	3.6	18.1	3.1
70+y	28.7	8.1	29.3	3.9	29.5	5.4	18.8	3.3	32.3	7.9	27.4	8.2	23.6	5.0	17.4	3.6
<b>Education Years</b>																
0	35.2	7.2	34.0	7.4	40.6	8.0	31.6	8.7	33.3	7.5	33.9	7.4	27.5	8.1	29.5	8.7
1-5	16.8	2.9	22.8	3.7	22.7	3.4	19.8	4.8	17.5	3.0	21.3	5.1	24.9	5.0	18.3	3.2
6-11	22.7	2.2	27.9	2.1	31.3	2.6	20.7	2.4	28.4	2.2	17.9	1.7	25.0	2.1	24.3	2.1
12+	32.3	2.1	42.7	3.0	46.1	3.6	31.6	2.4	42.0	2.4	29.5	1.8	41.4	3.3	30.7	2.0
<b>Income Quintiles</b>																
Q1	17.7	2.9	20.5	2.8	22.2	3.2	18.4	4.0	19.0	2.4	19.6	3.1	21.1	5.4	17.4	2.8
Q2	25.0	2.8	29.4	2.4	32.9	2.9	25.1	3.4	30.7	2.7	22.6	2.5	25.6	3.0	26.5	2.7
Q3	21.8	2.5	25.1	2.9	31.3	3.9	17.4	2.1	25.2	2.6	17.9	2.2	22.7	2.4	20.3	2.2
Q4	22.2	2.3	31.2	2.7	34.3	3.4	21.4	2.9	35.4	3.0	19.1	2.6	28.6	2.7	26.9	2.7
Q5	37.4	2.8	47.5	3.9	49.3	4.8	35.3	3.3	43.3	3.3	32.8	2.6	45.5	4.7	34.6	2.6
<b>Ownership</b>																
Government	25.4	2.2	28.1	2.5	31.1	2.9	23.7	3.1	26.8	2.5	21.8	2.1	29.2	3.2	24.0	2.2
Private	30.2	2.4	40.7	3.1	45.5	3.7	28.6	2.8	39.2	3.6	24.8	2.2	38.5	4.0	33.1	2.8
NGO	17.9	5.8	34.3	5.6	22.8	5.5	15.4	5.1	26.2	4.9	20.7	4.9	29.4	5.5	18.5	6.1
Other	32.9	16.0	54.1	20.3	52.4	20.1	21.4	10.5	51.9	20.2	53.1	20.3	34.1	18.0	45.1	20.1
<b>Self-Assessed Health</b>																
Very-Good	30.9	3.5	34.7	3.7	44.1	4.7	28.9	4.2	39.9	4.3	27.8	3.2	34.3	4.0	31.6	4.0
Good	26.0	2.3	34.8	2.6	36.6	2.8	25.1	2.5	34.4	2.4	23.0	1.7	32.1	2.9	27.7	2.1
Moderate	25.5	2.0	31.2	2.5	32.1	2.5	23.4	2.2	26.5	2.1	23.2	2.4	28.7	2.3	24.1	1.8
Bad	14.2	3.1	21.5	3.4	25.7	3.9	13.1	3.0	23.5	3.8	13.7	2.6	17.6	3.6	16.2	2.9
Very-Bad	29.1	8.9	35.6	9.7	43.0	10.0	32.4	9.9	41.7	10.0	23.0	8.7	42.9	10.4	39.2	10.1
<b>Type of Care</b>																
Ambulatory-Adult	23.7	1.9	35.4	2.2	36.0	3.1	25.6	2.3	32.7	2.5	23.0	2.0	32.4	3.1	28.6	2.1
Ambulatory-Child	26.7	3.0	30.0	2.6	36.2	3.2	26.2	3.1	31.6	3.0	23.6	2.2	33.2	2.9	26.2	2.5
Inpatient-Adult	35.2	6.5	40.5	7.0	34.8	7.1	28.5	7.2	42.0	6.6	34.9	6.5	34.7	7.0	37.0	6.5
Inpatient-Child	39.1	12.8	22.5	7.4	22.5	7.4	16.0	6.1	20.7	7.0	21.5	7.2	19.8	6.7	21.3	7.1
Non-Users	24.5	2.1	30.4	2.5	33.9	3.2	22.9	2.6	31.0	2.8	21.6	2.0	26.8	2.4	23.1	2.1
TOTAL	25.7	1.6	32.5	1.9	35.3	2.5	24.6	1.8	32.1	1.8	23.0	1.5	30.2	2.1	26.2	1.5

This table shows the percent of people who rated a responsiveness domain as "Extremely Important". All survey respondents were queried on their perception of the importance of each of the eight responsiveness domains in section 7100 of the WHS where each domain was described in detail (Q7100-Q7107).

Respondents were asked to say whether the domain was "Extremely Important", "Very Important", "Moderately Important", "Slightly Important" or "Not

Important".

Results are reported for the total WHS sample (category: "TOTAL"), and by the following sample sub-groups: sex, area of residence, age group, years of education, income quintiles, ownership (of health facility), self-assessed health, and type of care. Mean values and standard errors (SE) are reported for each category.

Sub-groups common to other tables were constructed in the same manner. Common sub-groups include sex (Q1001), area of residence (Q0104), age group (regrouping of reported age in Q1002), years of education (Q1010) and income quintiles. To determine income and subsequently income quintiles, an asset index was constructed for each household using responses to section 0700 on "Permanent Income Indicators" from the WHS household questionnaire.

Ownership, self-assessed health and type of care sub-groups were constructed uniquely for the responsiveness section's tables. There are four categories of ownership: "Operated by the government" (Government), "Privately operated" (Private), "NGO" and "Other". To construct the ownership sub-group, information was combined from (a) Q7204, Q7205 and Q7301 for those utilizing ambulatory services, and (b) Q7200, Q7201 and Q7401 for those utilizing hospital inpatient services. Self-assessed health was constructed using information from Q2000 ("In general, how would you rate your health today as?") in the WHS. Respondents were asked to select one of the following five categories: "Very good", "Good", "Moderate", "Bad" and "Very bad". Type of care is a constructed sample sub-group combining information from Q7000, Q7001 and Q7016. There are five categories of type of care: "Ambulatory adult", "Ambulatory child", "Inpatient adult", "Inpatient child" and "Non users".

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## 8.0 Expenditure Background Indicators (2002)

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GDP per capita (\$)	1,898
Total health expenditure per capita (\$)	91
Total population (000)	12,810
Life expectancy at birth (Both sexes)	70.6
Life expectancy at birth (male)	67.9
Life expectancy at birth (female)	73.5
Healthy life expectancy at birth (Both sexes)	61.9
Healthy life expectancy at birth (Male)	59.8
Healthy life expectancy at birth (Female)	64.1
Government funded health expenditure as a percentage of total health expenditure	36.0
Social security funded health expenditure as a percentage of total health expenditure	12.8
Private health insurance premiums as a percentage of total health expenditure	1.5
Out-of-pocket payment as a percentage of total health expenditure	56.6

## 8.1 Distribution of health payments across different population groups

	Mean Household expenditure (EXP) in local currency	% Poor	% Impoverished	% Catastrophic	OOP % EXP	OOP % non-subsistence spending	Mean OOP in local currency
<b>Catastrophic</b>							
No	246	47.1	0.6		1.7	3.4	8
Yes	277	40.5	29.3		33.9	66.1	120
<b>Poor</b>							
No	377		7.7	13.4	7.3	12.8	36
Yes	102		0.0	10.6	3.7	8.8	4
<b>Insurance</b>							
No	234	49.7	4.0	11.9	5.1	10.2	18
Yes	303	34.4	4.5	12.9	7.4	13.6	34
<b>Residence</b>							
rural	177	65.3	3.8	12.5	5.2	11.0	15
urban	293	34.7	4.3	11.9	5.9	10.9	25
<b>Income_Quintile</b>							
1st(poorest)	59	100.0	0.0	7.8	2.8	6.3	2
2nd	126	100.0	0.0	12.2	4.3	10.7	6
3rd	183	31.0	12.7	15.8	5.5	13.5	11
4th	259	0.0	6.4	13.9	7.2	13.1	21
5th(richest)	622	0.0	1.6	10.9	8.3	11.2	68
total	250	46.3	4.1	12.1	5.6	11.0	21

OOP: Out of pocket

*Household consumption expenditure (EXP)* comprises both monetary and in-kind payment on all goods and services and the money value of the consumption of home-made products.

*Poor* - a household is considered poor when its total household expenditure is smaller than its subsistence spending  
*Impoverishment* - a non-poor household is impoverished by health payment when it becomes poor after paying for health services.

*Catastrophic health expenditure* occurs when a household's total out-of-pocket health payments equals or exceeds 40% of the households capacity to pay or non-subsistence spending.

*Out of pocket health payments (OOP)* refer to payments made by households at the point they receive health services. It includes doctor's consultation fees, purchases of medication and hospital bills. Spending on alternative and/or traditional medicine is included. Expenditure on health related transportation and special nutrition is excluded. Insurance reimbursements are also excluded.

*Subsistence spending* - household subsistence spending is the minimum requirement to maintain a basic life in a society. A poverty line is used in the analysis as subsistence spending.

*Food expenditure* is the amount spent on all foodstuffs by the household plus the value of the family's own food production consumed within the household. It excludes expenditure on alcoholic beverages, tobacco and food consumption outside the home (e.g hotel and restaurants).

*Household capacity to pay* - is defined as a household's non-subsistence spending.

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## 8.2 Percent distribution of structure of out-of-pocket health payments

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	Inpatient	Outpatient	Traditional	Drugs	Other	Total
<b>Catastrophic</b>						
No	3.9	11.8	0.6	60.4	23.2	100
Yes	19.0	12.1	0.9	49.9	18.0	100
<b>Poor</b>						
No	15.2	11.7	0.7	52.4	19.9	100
Yes	3.9	14.7	2.0	62.3	17.2	100
<b>Insurance</b>						
No	15.3	11.1	0.7	53.1	19.9	100
Yes	12.2	13.7	1.1	53.7	19.3	100
<b>Residence</b>						
rural	13.4	16.7	0.9	53.6	15.4	100
urban	14.5	10.3	0.8	53.2	21.2	100
<b>Income_Quintile</b>						
1st(poorest)	0.9	9.5	3.8	71.4	14.4	100
2nd	4.8	14.4	1.7	60.5	18.6	100
3rd	5.2	11.4	1.6	64.1	17.7	100
4th	17.6	13.2	0.5	50.5	18.2	100
5th(richest)	15.8	11.6	0.6	51.3	20.7	100
total	14.2	12.0	0.8	53.3	19.7	100

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### 8.3 Financial sources used by households for paying for health services

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	Savings	Sold Items	Borrow from relatives &	Borrow from others	Health insurance	Current Income	Other
<b>OOP%non_subistence_spending</b>							
less than 10%	6.9	3.8	6.4	6.2	1.5	48.8	1.6
10-20%	7.1	1.6	8.3	6.8	3.4	74.8	1.5
20-40%	12.4	4.2	8.5	22.2	3.0	72.3	2.7
above 40%	16.8	7.2	18.3	15.3	1.9	72.3	2.9
<b>Hospitalization</b>							
No	7.6	3.8	7.0	6.5	1.6	54.1	1.6
Yes	18.6	7.7	20.3	31.2	3.1	57.9	4.3
<b>Insurance</b>							
No	7.7	4.1	8.5	8.1	0.7	52.3	1.7
Yes	11.4	4.2	6.6	9.7	5.3	61.9	2.0
<b>Residence</b>							
rural	7.5	7.8	8.8	8.9	1.5	45.6	2.6
urban	9.1	1.9	7.6	8.2	1.9	59.7	1.3
<b>Income_Quintile</b>							
1st(poorest)	4.5	6.5	8.3	6.9	0.2	42.8	2.0
2nd	6.3	4.2	9.2	8.6	0.3	57.3	1.2
3rd	8.2	3.3	7.4	12.1	2.3	52.6	2.0
4th	11.3	3.3	8.6	7.8	1.5	59.6	1.6
5th(richest)	12.3	3.4	6.7	7.0	4.5	59.8	2.2
total	8.5	4.1	8.0	8.5	1.8	54.4	1.8

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## 8.4 Insurance Coverage

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	Insured	SE	Mandatory Insurance	SE	Voluntary Insurance	SE	Insured as dependent	SE	Mandatory and Voluntary	SE
Q1(poorest)	17.8	4.3	8.5	1.8	31.9	7.1	36.3	9.2	18.3	7.4
Q2	16.8	3.3	9.4	1.6	27.0	6.1	29.4	7.7	9.4	4.1
Q3	17.3	2.4	17.4	1.7	13.8	3.1	13.0	3.9	13.9	5.4
Q4	18.1	2.1	26.1	2.5	7.8	2.0	5.9	2.4	16.4	5.0
Q5(richest)	29.9	3.8	38.6	3.4	19.5	4.8	15.4	5.0	42.0	8.0
Total	100		100		100		100		100	
Number	1,834.0		1,027.0		796.0		460.0		158.0	

## 10.1 Inability to control the important things in life - q8000

	Never	SE	Almost never	SE	Sometimes	SE	Fairly often	SE	Very often	SE	Missing	SE	N
<b>Gender</b>													
Male	39.3	2.1	23.9	1.6	26.7	1.9	4.3	0.7	1.7	0.3	4.1	0.6	2,355
Female	38.8	1.8	19.1	1.2	31.7	1.8	3.8	0.6	1.7	0.4	4.9	0.8	2,253
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Residence</b>													
Urban	42.1	2.3	20.3	1.4	27.7	2.0	3.4	0.6	1.7	0.3	4.7	0.8	2,827
Rural	34.2	2.6	23.4	1.9	31.4	2.3	5.0	0.7	1.7	0.4	4.1	0.9	1,780
M	0.0	0.0	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1
<b>Income</b>													
Q1(poorest)	36.0	3.0	21.7	2.4	31.2	2.5	6.0	1.2	1.5	0.4	3.6	0.9	910
Q2	34.3	2.6	22.0	2.0	31.8	2.3	5.2	1.0	2.1	0.6	4.7	1.3	902
Q3	39.3	2.5	21.8	2.5	31.1	2.6	3.0	0.8	1.2	0.4	3.6	0.8	878
Q4	42.7	3.4	22.5	2.7	26.5	2.8	3.9	1.0	1.7	0.5	2.6	0.6	819
Q5(richest)	47.2	3.8	20.7	2.6	23.5	2.6	1.9	0.7	1.9	0.7	4.7	1.0	810
M	29.8	4.0	18.2	2.8	31.8	4.0	4.5	1.3	1.6	0.7	14.0	3.2	288
<b>Age</b>													
18-29	43.3	2.5	20.5	1.8	28.3	2.0	2.8	0.7	1.4	0.3	3.8	0.6	1,708
30-44	39.0	1.9	23.2	1.6	28.3	1.8	3.4	0.6	1.6	0.4	4.6	0.7	1,473
45-59	35.9	2.5	23.0	1.9	30.3	2.7	4.8	1.0	1.9	0.5	4.1	0.9	868
60-69	35.7	4.3	22.8	4.5	29.1	3.6	6.6	2.6	2.7	1.2	3.1	1.0	303
70-79	26.2	5.4	15.7	3.2	39.0	5.4	9.0	2.3	1.2	0.6	9.0	3.2	182
80+	26.5	5.3	5.7	2.5	29.3	6.7	15.9	5.2	6.6	2.5	16.0	5.6	74
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
All	39.1	1.8	21.5	1.2	29.1	1.6	4.1	0.5	1.7	0.3	4.5	0.6	4,608

## 10.2 Inability to cope - q8001

	Never	SE	Almost never	SE	Sometimes	SE	Fairly often	SE	Very often	SE	Missing	SE	N
<b>Gender</b>													
Male	36.7	2.1	25.3	1.8	28.0	1.7	4.6	0.9	1.4	0.3	4.1	0.6	2,355
Female	33.9	1.9	21.2	1.4	34.5	1.9	4.0	0.5	1.5	0.3	5.0	0.8	2,253
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Residence</b>													
Urban	38.3	2.4	22.6	1.8	29.7	2.0	3.5	0.7	1.1	0.2	4.7	0.8	2,827
Rural	30.7	2.4	24.3	1.9	33.4	2.2	5.5	1.0	1.9	0.4	4.3	0.9	1,780
M	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1
<b>Income</b>													
Q1(poorest)	32.4	3.2	20.3	2.1	35.7	2.7	6.5	1.6	1.5	0.4	3.6	0.9	910
Q2	30.6	2.6	22.9	2.2	35.2	2.6	4.7	1.0	1.8	0.5	4.7	1.3	902
Q3	32.9	2.5	24.6	2.9	33.7	2.6	4.0	0.9	1.1	0.5	3.6	0.8	878
Q4	40.9	3.7	24.6	2.5	27.5	2.9	4.1	1.0	0.1	0.1	2.8	0.6	819
Q5(richest)	44.4	3.6	25.0	2.8	21.7	2.2	1.9	0.7	2.4	0.7	4.7	1.0	810
M	25.8	3.4	21.1	3.2	33.0	3.5	3.6	0.9	2.1	1.0	14.5	3.2	288
<b>Age</b>													
18-29	39.6	2.6	22.3	2.1	30.5	2.0	3.3	0.8	0.4	0.2	3.8	0.6	1,708
30-44	35.2	2.0	24.3	1.7	31.0	1.8	3.7	0.6	1.1	0.3	4.7	0.7	1,473
45-59	32.2	2.5	25.2	2.0	31.7	2.7	4.7	0.9	1.9	0.7	4.3	1.0	868
60-69	33.4	4.2	22.6	4.6	34.7	4.3	2.9	1.0	3.3	1.3	3.1	1.0	303
70-79	21.8	3.6	19.7	3.8	30.6	4.9	14.4	3.8	4.5	2.1	9.0	3.2	182
80+	18.5	5.2	13.7	4.1	28.9	6.6	14.4	4.4	8.5	4.0	16.0	5.6	74
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
All	35.4	1.8	23.3	1.4	31.1	1.5	4.3	0.6	1.4	0.2	4.6	0.6	4,608

### 10.3 Satisfaction with your health - q8002

	Very dissatisfied	SE	Dissatisfied	SE	Neither satisfied nor dissatisfied	SE	Satisfied	SE	Very Satisfied	SE	Missing	SE	N
<b>Gender</b>													
Male	5.2	0.6	7.8	1.0	25.7	1.7	47.5	2.1	9.4	0.9	4.3	0.7	2,355
Female	4.7	0.6	12.6	1.1	30.8	1.5	39.2	1.8	7.7	1.1	4.9	0.8	2,253
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Residence</b>													
Urban	4.8	0.7	9.3	1.0	24.3	1.4	45.6	2.0	11.2	1.2	4.9	0.8	2,827
Rural	5.3	0.7	11.6	1.2	34.4	2.4	40.1	2.5	4.5	0.7	4.2	0.9	1,780
M	0.0	0.0	0.0	0.0	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1
<b>Income</b>													
Q1(poorest)	5.0	0.9	15.0	2.1	31.0	2.4	39.1	3.0	6.4	1.8	3.5	0.9	910
Q2	4.7	1.0	11.6	1.5	29.9	2.2	43.7	2.6	5.4	1.0	4.7	1.3	902
Q3	5.6	1.2	10.6	1.4	28.8	2.7	43.1	2.5	7.7	1.2	4.2	1.0	878
Q4	4.6	1.1	7.0	1.2	28.7	2.9	47.7	3.2	9.3	1.6	2.7	0.6	819
Q5(richest)	4.9	1.1	7.1	1.0	22.5	2.1	45.8	3.0	15.1	2.0	4.7	1.0	810
M	4.8	1.2	7.1	1.6	27.1	3.1	38.7	3.2	7.7	2.1	14.5	3.3	288
<b>Age</b>													
18-29	4.9	0.8	4.9	0.8	26.1	1.8	48.8	2.1	11.3	1.3	4.0	0.6	1,708
30-44	5.1	0.7	10.8	1.1	27.4	1.6	42.9	2.0	8.8	1.1	5.1	0.8	1,473
45-59	3.7	0.8	14.3	1.6	31.0	2.5	42.3	2.7	4.6	1.0	4.1	0.9	868
60-69	6.4	1.8	14.4	2.6	32.7	3.5	38.4	4.7	5.0	1.5	3.1	1.0	303
70-79	7.3	2.8	24.2	5.1	31.0	4.4	24.9	4.2	4.3	1.9	8.4	3.1	182
80+	6.4	2.5	20.1	5.5	36.3	7.4	11.2	3.3	13.1	5.6	12.9	5.6	74
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
All	5.0	0.5	10.2	0.8	28.2	1.3	43.4	1.6	8.6	0.8	4.6	0.6	4,608

## 10.4 Feeling safe when alone at home - q8011

	Completely safe	SE	Very safe	SE	Moderately safe	SE	Slightly safe	SE	Not safe at all	SE	Missing	SE	N
<b>Gender</b>													
Male	6.2	0.9	13.8	1.4	18.0	1.3	35.3	1.8	22.1	1.8	4.5	0.7	2,355
Female	4.7	0.8	13.8	1.1	17.9	1.2	33.5	1.8	25.1	1.8	5.1	0.8	2,253
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Residence</b>													
Urban	4.6	0.7	11.6	1.0	16.8	1.2	36.2	2.1	25.8	1.8	5.1	0.8	2,827
Rural	6.9	1.7	17.4	1.9	19.8	1.7	31.6	2.2	20.0	2.6	4.3	0.8	1,780
M	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	0.0	0.0	0.0	0.0	1
<b>Income</b>													
Q1(poorest)	9.4	2.5	14.6	1.9	17.3	2.1	35.8	3.6	19.4	2.8	3.4	0.9	910
Q2	4.3	1.0	15.2	1.9	15.3	1.8	38.5	2.2	22.4	2.3	4.4	1.4	902
Q3	2.9	0.8	14.0	2.0	20.3	2.0	33.3	2.4	25.3	2.7	4.3	1.0	878
Q4	5.5	1.1	10.2	1.3	18.7	2.0	34.5	2.8	28.4	3.0	2.6	0.5	819
Q5(richest)	5.9	1.3	14.4	1.9	19.2	1.8	32.0	2.5	22.5	2.4	6.0	1.1	810
M	3.5	1.1	15.2	2.0	15.3	2.3	27.0	3.2	23.8	3.3	15.2	3.3	288
<b>Age</b>													
18-29	5.9	1.0	14.0	1.3	19.7	1.8	35.4	2.2	20.8	1.7	4.1	0.6	1,708
30-44	4.7	0.9	13.2	1.2	18.3	1.5	34.6	1.8	24.0	1.8	5.1	0.8	1,473
45-59	6.3	1.3	15.1	1.9	16.1	1.6	35.4	2.5	23.2	2.6	4.0	0.8	868
60-69	5.4	1.5	12.3	2.3	14.7	2.4	30.5	3.2	32.0	4.4	5.0	1.5	303
70-79	3.3	1.3	13.9	2.9	15.0	3.5	31.6	4.8	27.3	5.3	8.8	3.2	182
80+	6.8	3.3	12.0	3.9	11.7	3.8	19.6	5.5	36.4	5.8	13.6	5.5	74
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
All	5.5	0.8	13.8	1.0	17.9	1.0	34.4	1.5	23.5	1.5	4.8	0.6	4,608

## 10.5 Feeling safe when walking down the street alone after dark - q8012

	Completely safe	SE	Very safe	SE	Moderately safe	SE	Slightly safe	SE	Not safe at all	SE	Missing	SE	N
<b>Gender</b>													
Male	3.1	0.7	8.5	1.1	14.3	1.2	31.6	1.7	37.8	2.3	4.6	0.7	2,355
Female	2.4	0.6	6.4	0.9	9.2	0.9	30.0	1.5	47.3	2.0	4.8	0.8	2,253
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>Residence</b>													
Urban	1.7	0.3	4.1	0.6	9.3	1.1	30.6	1.7	49.4	2.1	4.9	0.8	2,827
Rural	4.5	1.4	12.8	2.0	15.9	1.4	31.1	2.1	31.4	3.0	4.4	0.8	1,780
M	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	0.0	0.0	0.0	0.0	1
<b>Income</b>													
Q1(poorest)	5.9	2.2	10.6	1.8	13.0	1.7	32.7	2.4	34.8	3.1	3.0	0.9	910
Q2	1.8	0.6	8.7	1.6	10.9	1.5	34.4	2.2	40.2	2.6	4.1	1.4	902
Q3	2.4	0.6	7.3	1.3	13.0	2.1	30.3	2.6	43.0	3.0	4.1	1.0	878
Q4	1.3	0.4	5.6	1.9	10.9	1.7	30.8	2.5	48.1	3.2	3.3	0.9	819
Q5(richest)	2.5	0.8	5.6	1.1	11.9	1.4	27.4	2.8	47.1	3.5	5.5	1.1	810
M	2.1	1.0	5.2	1.4	9.6	2.2	24.6	3.2	43.2	3.6	15.3	3.3	288
<b>Age</b>													
18-29	2.6	0.7	7.4	1.4	11.9	1.3	32.9	2.0	40.9	2.3	4.3	0.7	1,708
30-44	2.9	0.7	6.7	1.1	11.6	1.2	31.1	1.8	42.6	2.1	5.1	0.8	1,473
45-59	3.8	1.1	8.3	1.4	13.0	1.5	30.7	2.5	40.4	2.9	3.8	0.8	868
60-69	1.5	0.6	8.0	1.8	8.3	1.9	26.9	3.3	51.5	4.2	3.8	1.1	303
70-79	1.2	0.7	8.0	2.5	14.6	3.4	23.7	3.9	44.6	5.3	7.8	3.0	182
80+	2.1	1.6	9.8	3.7	6.6	2.3	11.2	3.8	56.4	5.6	14.0	5.5	74
M	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
All	2.8	0.6	7.5	0.9	11.8	0.9	30.8	1.3	42.4	1.8	4.7	0.6	4,608