

**SEVENTY-THIRD SESSION OF THE WORLD HEALTH ASSEMBLY
(RESUMED SESSION-VIRTUAL)
9 – 14 NOVEMBER 2020**

Agenda Item No. : 11.1
Title : Primary Health Care
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Intervention Note :

Malaysia is committed to achieve Sustainable Development Goal 3 by implementing strategies especially at target 3.8 Universal Health Coverage (UHC). This is accomplished through strong political commitment and multi sectoral effort.

The Ministry of Health (MOH) in Malaysia is the main custodian and direct provider of health care. The primary health services are provided through 3,000 static public health clinics and nearly 7500 private primary care clinics.

MOH continuously strives to develop and implement initiatives to achieve UHC and these include Family Doctor Concept (FDC), Enhanced Primary Health Care (EnPHC) program, Digital Health Initiatives and through Public Private Partnership. FDC provide an opportunity for continuity of care through the life course by early screening, identification and intervention of risk factors. Hence, it will strengthen the gatekeeping role and reduce inappropriate referrals to secondary care and reduce financial hardship on the client. EnPHC program addresses the burden of Non-Communicable Diseases via early detection resulting in better management of the disease and reducing mortality. This is by providing comprehensive and integrated care through multi-disciplinary approach and community collaboration. With the advancement of digital health technology, efforts to reduce congestion and waiting time at the public primary health care clinics are introduced through the Virtual Clinic (VC) and Online Appointment System (OAS). VC was implemented in 2019 with focus on follow up cases, whilst OAS enables the client to choose the convenient time for them to access care at the clinic. VC and OAS has been beneficial both for the client and health care provider during COVID-19 pandemic. MOH is also committed in producing trained personnel in primary care. The training programme for Family Medicine Specialist in Malaysia is also supported by Public Private Partnership.

Malaysia shall continue to deliver high quality health care to its population, leaving no one behind. Malaysia supports the Operational Framework for Primary Health Care (PHC). PHC plays an essential role in responding to the health needs of the

population. The framework strongly highlights political leaders to be accountable and ensure adequate funding is available for improving PHC . The actions proposed must encompass multisectoral partnership besides community engagement and carefully tailor the interventions according to the needs of the individual country. Thus, the 14 levers proposed in the framework will assist countries to make progress in improving primary health care. The contributions of international partners in their support and commitment in PHC is relevant to accelerate progress, which can become more resourceful under the guidance of the countries.