Update on the Infrastructure Fund

Update on information management and technology

Report of the Programme, Budget and Administration Committee of the Executive Board to the Seventy-fourth World Health Assembly

1. The Secretariat provided an update on information management and technology,\(^1\) reporting progress in all areas in its strategic framework, including cybersecurity.

2. Among the areas of particular focus, the Committee noted three strategic initiatives, namely: the introduction of a new generation of the Organization’s enterprise resource planning system; the implementation of a customer relationship management platform to manage engagement and relations with the Organizations’ stakeholders, including Member States and donors; and the digital transformation of WHO’s products, content and services.

3. The Committee stressed the importance of digital information transition, the use of digital tools and the need to move to cloud data storage. In reply to questions asked, the Secretariat confirmed its focus on digital transformation, including elements of artificial intelligence, and highlighted its synergies with the WHO Academy initiative.

RECOMMENDATION TO THE HEALTH ASSEMBLY

4. The Committee, on behalf of the Executive Board, recommended that the Health Assembly should note the report.

\(^{1}\) Document A74/23.