

13 May 2026

A79/DIV./2

Guide for delegates to the Seventy-ninth World Health Assembly

Date and place of the Health Assembly

The Seventy-ninth World Health Assembly will open in Geneva on Monday, 18 May 2026, at 09:00; it will close no later than Saturday, 23 May 2026. The Health Assembly will be held in the Palais des Nations and in the World Health Organization (WHO) headquarters. The Palais des Nations is located near Place des Nations and Avenue de la Paix, and is most easily reached by the entrance gate on Route de Pregny. WHO headquarters is located on Avenue Appia, 20.

Registration process

Registration through the online registration system (Cvent) is required for the Health Assembly. **For security reasons, all delegates are required to wear photo ID badges in order to access the meeting rooms.**

Instructions for online registration have been communicated in the convocation letter.

Queries concerning the system can be addressed by email to: hggoverningbodies@who.int from 5 to 19 May 2026. Registration should be completed by 10 May 2026.

Credentials

Credentials shall be issued by the Head of State, the Head of Government, the Minister for Foreign Affairs, the Minister of Health, or any other appropriate authority, that is, Permanent Missions to the United Nations and senior government officials, such as Directors-General for Health. Member States and Associate Members will be represented at the Health Assembly by not more than three delegates. Alternates and advisers may accompany delegates. A copy of the credentials will have to be uploaded and submitted through Cvent **before the opening of the Health Assembly**. Credentials should include the following information for each participant: LAST NAME (in capital letters), first name, title, function, institution, city, gender (unless indicated in the title).

Arrival in Geneva

Delegates, representatives or other participants travelling by air will arrive at Geneva airport (Cointrin) and those travelling by train at Geneva main station (Cornavin). Hotel reservations and other arrangements should be made well in advance. Taxis are available directly outside the airport and main station.

Visas

Attention is drawn to the strict provisions in force regarding entry into Switzerland: the Swiss authorities refuse entry to people who do not have the required entry visa. Since 12 December 2008, Switzerland has applied the Schengen Agreement regulations concerning visas. As a result, participants requiring a visa to enter Switzerland must obtain a Schengen visa from the Swiss Embassy or Consulate General responsible for handling their visa application in their country of residence. In countries where there is no Swiss representation, the visa application may have to be lodged in another country where the competent representation is located. Please note that Switzerland has also signed agreements with certain countries where it is not represented by a diplomatic or consular entity. Under certain conditions these agreements allow for the issuing of visas by a Schengen State in a country where Switzerland is not represented. It is therefore strongly recommended that all participants check directly with the Swiss Embassy or Consulate General whether such agreements apply in their case. Participants can find the nearest Swiss Embassy or Consulate General responsible for their place of residence by consulting the [Swiss Federal Department of Foreign Affairs webpage](#).

Delivery of a Schengen visa may take up to 20 days, so any visa application should be lodged well in advance of the expected date of travel. It is recommended that participants apply for a Schengen Type C visa, which entitles the holder to visit or transit through other Schengen States, including neighbouring France. Exceptional cases may arise when this type of visa does not allow entry to all Schengen States. Participants are therefore strongly advised to check their type of visa before travelling to, or transiting through, other Schengen States.

Member States requiring the assistance of the Secretariat to obtain a Swiss Schengen visa are kindly invited to do so when they register for the Health Assembly through Cvent.

Non-State actors in official relations with WHO required to apply for a visa to attend the Health Assembly may download a confirmation letter of registration from Cvent to include in their visa application.

Access to the Palais des Nations and WHO headquarters for the Health Assembly

Members of delegations should register through Cvent in order to collect their badges, which allow access to both premises, at WHO headquarters.

The plenary and Committee B meetings of the Health Assembly will meet in the Assembly block of the Palais des Nations. The Assembly block is conveniently reached by Doors (Portes) 13 and 15. The plenary and Committee B meetings will be held in the Assembly Hall (Salle des Assemblées), which can be reached by stairway or lift from Door 13 or Door 15.

Committee A meetings of the Health Assembly will meet in the Auditorium, Building B of the WHO headquarters. The Auditorium can be reached by the WHO main entrance. **Smoking is not allowed at the Health Assembly.**

Access badges

Delegates and other participants will be able to collect their badges from the Distribution Desk in the main lobby of WHO headquarters before the opening of the Health Assembly. The Distribution Desk will be open at the following times:

- Thursday, 14 May–Friday, 22 May, from 08:00 to 17:00; and
- Saturday, 23 May, from 08:00 to the closure of the Seventy-ninth World Health Assembly.

Please note that only those individuals whose names appear on a valid credential and who have registered and have been approved through Cvent will be issued with an access badge. Within the context of the Health Assembly, access to the Palais des Nations and WHO headquarters and the meeting rooms will be restricted to persons wearing Seventy-ninth World Health Assembly badges. For security reasons, the access badge must be worn and visible to United Nations Office at Geneva and WHO security staff at all times.

Delegations from Observers, organizations of the United Nations system, other intergovernmental organizations and non-State actors in official relations with WHO will be restricted to a maximum of six badges each.

- **Please note that, owing to limited space in the meeting rooms, the following limitations will apply in the Auditorium, where Committee A is convened: up to two members of each delegation of Member States and Associate Members may be present at a time; and**
- **Only one member of each delegation of Observers and organizations of the United Nations system and other intergovernmental organizations may be present at a time.**

Delegates from non-State actors in official relations with WHO will be assigned seating in the wing of the Auditorium.

Enquiry Offices

At the Palais des Nations, the Enquiry Office is located in the “Concordia” lobby, situated between Doors 13 and 15 (tel. +41 22 928 98 88, ext. 76300).

At WHO, the Enquiry Office is located on the mezzanine, floor SS1.

The Enquiry Offices provide guidance on a range of matters of interest to participants and will direct them to other services such as travel, mail, finance and communications. Personal mail can also be collected there. Lost property may be handed in or claimed at these offices.

List of delegates

A provisional list of delegates and other participants (document A79/DIV./1) will be available only on the [WHO website](#) at the beginning of the Health Assembly (paper copies will not be distributed). This list will be issued on the basis of the credentials received by the Secretariat up to 16:00 on Saturday, 16 May 2026. A revised list will be posted on the WHO website later. In the event of any official change in delegation membership, delegations are kindly requested to make the necessary changes through Cvent.

Arrangements for conduct of discussion in plenary meetings

Individual statements by Member States and Associate Members in plenary meetings are limited to two minutes (220 words) and regional statements to three minutes (330 words). Statements by Observers and invited representatives of the United Nations and other participating intergovernmental organizations will be limited to one minute (110 words). Delegates are requested to deliver statements at a moderate speed that allows for interpretation and ensures that the intended message is conveyed clearly and accurately. Rapid delivery risks impeding clarity and accuracy in interpretation. Timing will be regulated through the use of “traffic lights”, visible to the whole room. For individual statements, the lights turn orange after one minute and red after two minutes; for regional statements, the lights turn orange after two minutes and red after three minutes. Statements should focus on the theme of “Reshaping Global Health: A Shared Responsibility”. Delegates may opt for group or regional statements in lieu of individual statements.

Delegates wishing to have their names placed on the list of speakers for the general discussion should complete the [online form](#). The link was activated on Tuesday 5 May at 14:00 CEST. Delegations are encouraged to submit copies of statements to be made in the general discussion either via email (interpret@who.int) or by handing them in at the Assembly Hall, where the plenary meetings are held, by the morning of Monday, 18 May 2026. When submitting via email, please specify in the “Subject” and at the top of the statement the name of the country and the meeting: “General discussion”.

Interventions of delegates in Committee A and Committee B

Delegates wishing to take the floor in the main committees should ensure that the country card is inserted in the congress system and press the microphone button to use the electronic speaker system. Delegates requiring assistance in the main committees should contact the Secretary of the Committee concerned (shown below). The list of non-State actors wishing to take the floor will be shared with the Chair of the committee. Statements are made at the invitation of the Chair. Individual statements by Member States and Associate Members in committee meetings are limited to two minutes (220 words) and regional statements to three minutes (330 words). Statements by Observers and invited representatives of the United Nations and other participating intergovernmental organizations will be limited to one minute (110 words).

Committee A Co-secretaries:	Mr Carmen Savelli Ms Claudia Nannei	Garden Room W1, WHO headquarters Tel. +41 22 791 49 49
Committee B Secretary:	Mrs Ivana Milovanovic	Concordia 4, Palais des Nations Tel. +41 22 928 98 89

Interpretation and statements

Interpretation is provided in the official languages (Arabic, Chinese, English, French, Russian and Spanish) to help delegates to follow discussions. Member State delegates are requested to send a copy of statements they plan to make to: interpret@who.int and/or to give a paper copy to the conference officers in the room **at least 30 minutes in advance**. This does not prevent delegates from making changes on delivery but will facilitate clarity and accuracy in all languages. When submitting via email, please specify in the “Subject” and at the top of the statement the name of the country or group, the meeting (for example, Plenary, Committee A, Committee B) and the relevant agenda item number. Statements provided in advance are treated as confidential and checked against delivery for the purpose of the official record.

Delegates wishing to have their statements posted on the [Health Assembly webpage](#) or to share a longer statement containing additional information may send it to: statements@who.int up to seven days in advance of the opening of the Seventy-ninth World Health Assembly.

Non-State actors in official relations with WHO wishing to make a statement in Committees A or B should register on the [non-State actors statements website](#) and upload their statement. Statements uploaded on the statements website will be forwarded to the interpreters on behalf of non-State actors. If there are any questions about statements, contact: nsastatements@who.int.

Submissions by delegations

Delegations wishing to have draft resolutions and draft decisions considered by the Health Assembly are invited to introduce their draft at least 15 days before the opening of the Health Assembly and, in any event, not later than the first day of the Health Assembly, in accordance with Rule 49 of the Rules of Procedure of the World Health Assembly. Most proposals, and particularly those dealing with technical matters, have been considered by the Executive Board in accordance with resolution WHA44.30 (1991), which states that: “proposals for resolutions on technical matters should not be considered by the Health Assembly unless they are based on a full debate under the item to which they relate, or unless they have been the subject of prior consideration by the Executive Board.” Such resolutions and decisions are forwarded to the Health Assembly by the Executive Board and are included in the list of resolutions and decisions contained in the official records of the 158th session of the Executive Board and referenced under the relevant agenda item on the provisional agenda of the Seventy-ninth World Health Assembly.

Delegations wishing to submit draft resolutions/decisions should send them via email to: governanceunit@who.int.

Rule 50 of the Rules of Procedure of the World Health Assembly requires the circulation of a proposal to all delegations at least two days before it is discussed. Thus, texts should be provided to the Secretariat early enough to allow time for translation and reproduction in the working languages. The Secretariat is available upon request to provide information, logistics and editorial support as required. The conditions in which formal proposals relating to items on the agenda may be introduced in plenary meetings and the main committees are set out in Rules 49 and 50 of the Rules of Procedure of the World Health Assembly.

At the time of submission of a newly proposed resolution or decision, cosponsorship may be confirmed and conveyed via email to: cosponsorship@who.int. Once a conference paper proceeds

into production, new cosponsors can only be announced from the floor during the session of the Assembly at which the respective item is opened for discussion. Cosponsorship announced from the floor will be recorded in the official records.

Delegates' consent to be photographed/filmed

Representatives of Member States and Associate Members, including their alternates and advisers, as well as any other participants in sessions of the Health Assembly/Executive Board, acknowledge that the Secretariat and parties acting for the Secretariat may take photographs during and/or video all or part of public meetings of the Health Assembly/Executive Board. By attending the Health Assembly/Executive Board, representatives of Member States and Associate Members, including their alternates and advisers, as well as any other participants, are held to have consented to being depicted in such photographs and videotapes, and to agree that WHO may, at its sole discretion, reproduce and publicly disseminate any of these photographs and/or any such video footage on its website and/or in other materials and through other outlets, and/or authorize third parties to do the same.

Documentation

Meeting information

The *Journal* of the Health Assembly, published each day on the [WHO website](#), outlines the programme of work, the corresponding documents and other relevant information.

Several documents already considered by the Executive Board at its 157th and 158th sessions are referred to under the relevant items in both the *Journal* and the provisional agenda (document A79/1).

Basic documents

The Constitution of the World Health Organization and other relevant documents of a legal nature are contained in the publication entitled *Basic documents* (49th edition, 2020), an updated, online version of which is only available on the [WHO website](#).

Meeting documents

As agreed by the Executive Board at its 143rd session in May 2018, governing bodies meetings will be paperless unless documents are ordered in advance. For delegations that have requested hard copies, one set of documents will be available for collection at the document distribution counter in the "Concordia" lobby, located between Doors 13 and 15 of the Palais des Nations. Relevant documentation for the session can be accessed on the [WHO website](#). There will be no provision for the dispatch or transport of any documentation made available during the Health Assembly.

The WHO website ([Governance page](#)) provides easy electronic access to documentation for the meeting, including other documents such as the Rules of Procedure of the World Health Assembly, and offers options to download documents for the current sessions of the governing bodies and to consult documents of previous sessions and other relevant documentation.

Documentation may also be downloaded using the QR codes displayed at the document distribution counter, the Distribution Desk for badges, the entrance to the Assembly Hall and inside the committee conference rooms.

Non-State actors in official relations with WHO: liaison office

Non-State actors in official relations with WHO may participate, without right of vote, in the open meetings of the Health Assembly. A liaison office will be set up in room A.823/39 to facilitate such participation.

Seating for non-State actors in the plenary and Committee B meetings has been reserved in the galleries on the fifth floor, which may be reached by using the lifts close to Doors 13 and 15. For Committee A, seating for non-State actors has been reserved in the wing of the room. Each Committee has a “speaker” seat for those non-State actors whose requests to speak have been accepted by the Chair.

Conduct

Delegates are expected to abide by WHO’s standards of conduct and to remain mindful that the requirements to prevent harassment and sexual misconduct, including sexual harassment, at WHO events apply. Kindly refer to the [Code of conduct to prevent harassment, including sexual harassment, at WHO events](#) and the [WHO policy on preventing and addressing sexual misconduct](#). Any related concerns should be raised through the [WHO integrity hotline](#). WHO has zero tolerance for any form of sexual misconduct and for inaction against it. For more information, please visit the Secretariat’s dedicated [webpage](#).

Shuttle bus service

A shuttle bus service will be available for delegates to move between the WHO headquarters main entrance and the Palais des Nations. The shuttle will run from 07:30 to 18:30 daily and may be used by delegates of Member States and Associate Members wearing badges.

Public transport and taxis

From Monday to Friday, WHO can be reached by bus “8”, which runs from Veyrier to Grand-Saconnex, Palexpo, passing through Rive (city centre), Place de Montbrillant (behind Cornavin railway station) and Nations (Palais des Nations). WHO can also be reached by buses “60” and “61”, which run daily from Place de Montbrillant (behind Cornavin railway station) to Gex, France, with stops at Nations, at OMS-BIT (next to WHO headquarters) and in Ferney-Voltaire, France. In addition, bus “5” runs daily from Thônex to Geneva airport, with stops at Place Cornavin (in front of Cornavin railway station) and Nations, bus “20” runs daily between Veyrier Tournettes to Bellevue Valavran, with stops at Nations and Appia (Pregny Gate) for the Palais des Nations, and bus “22” runs daily between Jardin Botanique and Carouge, Rondeau, with stops at Nations and Appia (Pregny Gate) for the Palais des Nations and OMS-BIT for WHO headquarters.

Tram “15” runs daily from Plan-les-Ouates, ZIPLO, to Nations, passing by Cornavin railway station.

Tickets must be purchased **before** entering buses or trams. Individual tickets are available from vending machines at main bus stops. Electronic cards for multiple trips may be purchased from any newsagent in Geneva bearing the “TPG” sign, and at the main railway station (Cornavin). Tickets can also be purchased through the [TPG webshop](#), or via the TPG or TPG+ mobile apps.

In addition, delegates may obtain a “Geneva Transport Card” from the hotel at which they are staying, enabling them to use public transport free of charge during their visit. Further information about this card is available from the [Geneva Tourism and Convention Bureau](#).

Geneva taxi drivers know WHO headquarters as “OMS” (Avenue Appia).

There are taxi ranks in almost all the main squares in Geneva and outside the Palais des Nations. Taxis can be called by telephone by dialling the following numbers: +41 22 320 20 20, +41 22 320 22 02 and +41 22 331 41 33. Taxis can also be ordered through the security guard on duty at the entrance gate on Route de Pregny, or at the main entrance of WHO headquarters.

Car parks

A very limited number of parking spaces is available for delegates’ cars with “Health Assembly” stickers, on a first-come, first-served basis. The spaces are in reserved areas in car park P10, near Door 40, at the Palais des Nations. Parking spaces will also be available at WHO, in car park P15 bis, and along Buildings A and B. Security staff will be on site to guide you upon arrival. Requests on the part of Permanent Missions for temporary ground passes for their drivers and for access authorization for rental or replacement vehicles must be sent through a note verbale to the United Nations Office at Geneva Identification and Garage Management Unit (ID Unit). The note verbale must include a copy of the vehicle registration documents (*carte grise*) as well as a copy of each temporary driver’s passport or ID card, and the following details:

- name of the driver (first and last name as written on the passport/ID card)
- number plate of vehicle
- make of vehicle
- type of vehicle
- colour of vehicle.

The note verbale can be sent to the ID Unit via fax to +41 22 917 04 94 or to the ID Unit’s direct email (unogid@unog.ch). Please note that this is for **vehicles and temporary drivers for the Seventy-ninth World Health Assembly ONLY**.

Restaurant, cafeteria and bar

Palais des Nations

The restaurant on the eighth floor of the Assembly block of the Palais des Nations is open from 12:00 to 14:30 from Monday to Friday, (ext. 71108 for reservations). The restaurant can organize private receptions for a minimum of 25 participants and luncheons (ext. 75619 for events and groups). These services can also be provided on Saturdays and Sundays (conditions apply). Arrangements for dinners should be discussed with Eldora/UN (ext. 75619).

The cafeteria, which is on the ground floor of the Assembly block, and to which there is direct access by Lift 29, is open from 11:30 to 14:00, Monday to Friday, and from 11:30 to 14:00 on Saturday, only if the afternoon is confirmed. Hot meals are served from 11:30 to 14:00.

The snack bar in the “Concordia” lobby, between Doors 13 and 15, is open from 07:30 to 18:00 or until the close of meetings on Saturday, 23 May.

The Delegates’ Lounge (Salon des délégués), adjacent to Conference Room VII on the third floor, is open from 07:30 to 16:45, Monday to Friday, and also serves snacks.

WHO headquarters

Delegates and other participants in the Health Assembly may also use the catering facility at WHO headquarters.

The cafeteria, located in the B Building, floor SS1, is open from Monday to Friday between 11:30 and 14:30.

The coffee shop “Place to B”, located in the B Building main lobby, floor SS1, is open from 07:30 to 17:30 or until the close of the meetings on Saturday, 23 May.

The coffee shop “Take A break”, located in the A Building, main lobby, floor SS1, is open from 11:00 to 18:00.

Arrangements for receptions at WHO

The WHO restaurant can organize receptions and luncheons; arrangements can be made by contacting WHO headquarters (ext. 14090). In order to avoid overlapping, delegations intending to arrange receptions are urged to consult Conference Services at WHO (ext. 14004 or cmpmail@who.int) and the Department of Governing Bodies (hggoverningbodies@who.int).

Reservation of rooms for private meetings

Requests by delegates for the reservation of conference rooms at the Palais des Nations and at WHO headquarters for private meetings may be addressed to Conference Services at WHO (tel. +41 22 791 40 04 or cmpmail@who.int) before the opening of the Health Assembly, or to the Room Reservation Service (room A.233, ext. 86120), second floor of the A building, “Concordia” lobby, from Monday, 18 May.

Side events

A number of official side events will be held at WHO headquarters and the Palais des Nations during the Seventy-ninth World Health Assembly. Official side events will be listed on the governing bodies website. Further details for side event organizers are available in the Guidelines ([WHO | Side events WHA79](#)). Information about offsite side events organized by Member States and other stakeholders will be available on other platforms.

World Health Assembly mobile phone app

The World Health Assembly application allows you to receive updates on the Seventy-ninth World Health Assembly programme of work and access documentation directly on your mobile device. Scan the QR code or search for “WHO meetings” in the Apple or Google Stores on your phone.



Please note that if you have a version of the World Health Assembly app from previous years, you should uninstall that version since it will no longer be accessible.

Delegates' mail

Correspondence addressed to delegates c/o WHO, 1211 Geneva 27, can be collected from the Enquiry Office (the “Concordia” lobby, situated between Doors 13 and 15 (ext. 86100)).

Personal security

Geneva can generally be regarded as a safe city with a low rate of violent crime. However, pickpocketing and snatching of handbags or mobile phones do occur in the vicinity of, or within, the train and bus stations, the airport and in public parks.

Delegates are advised to take the following precautions when moving around the city:

- stay alert – supervise luggage and briefcases carefully;
- avoid walking alone at night – keep to well-lit areas;
- be aware of individuals posing as police – always ask for proper identification before surrendering passports or complying with any requests;
- be particularly vigilant at the airport, train stations and when checking into a hotel;
- never leave anything on car seats: doing so attracts the attention of thieves; and
- never leave valuables in a parked car.

Geneva emergency telephone numbers are:

- police 117
- ambulance service 144
- fire 118
- roadside assistance 140.

If participants face a security-related emergency at WHO headquarters, they are requested to contact WHO security by phone dialling ext. 11117 (tel. +41 22 791 11 17) or by email at: whopss@who.int.

Security screening has increased for both vehicles and pedestrians seeking access to the Palais des Nations. Participants should ensure that they are in possession of the necessary accreditation in order to facilitate access.

WHO cannot be held responsible for the loss of personal objects left unattended at meetings.

Telephones

Telephones are available in the Palais des Nations.

1. Calls inside the Palais des Nations

- (a) Lift the receiver and wait for the dialling tone.
- (b) Dial the required five-digit extension number beginning with 8.

2. Calls from the Palais des Nations to WHO

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|---------------|---|-----------|--|
| Either | <ul style="list-style-type: none"> (a) Lift the receiver and wait for the dialling tone. (b) Dial 62. (c) Dial the five-digit extension number required (see the WHO telephone directory). | Or | <ul style="list-style-type: none"> (a) Lift the receiver and wait for the dialling tone. (b) Dial 0 and wait for the second dialling tone. (c) Dial 022-79 followed immediately by the five-digit extension number. |
|---------------|---|-----------|--|

If the extension number is not known, dial the WHO switchboard number (62-99 or 62-11111).

3. Local calls within the Geneva area

- (a) Lift the receiver and wait for the dialling tone.
- (b) Dial 0 and wait for the second dialling tone.
- (c) Dial 022 and the required number within the Geneva area.

Reimbursement of air tickets and reservations for return journey

Delegates of least developed countries entitled to reimbursement of their air tickets are requested to present to the Travel Desk (on the mezzanine, floor SS1, located in the B building at WHO headquarters, next to the Enquiry Desk) a copy of their ticket, itinerary, proof of payment and a copy of their passport in order to be reimbursed. **The process of reimbursement takes at least 24 hours, therefore requests should be made by close of business Tuesday, 19 May 2026. Requests made after this deadline will not be taken into consideration.**

- For flight information, please contact: whomgt.ch@contactcwt.com (tel. +41 22 791 40 10).
- To change a ticket, please contact the airline shown on the ticket.

Medical service

A nurse will be on duty for non-emergency medical consultations from 08:00 to 18:00, at WHO headquarters (D building) Staff Health and Well-being Services (appointments: +41 22 791 30 40).

For any **medical emergency at WHO premises**, please call the security 11114 from a landline or +41 22 791 11 14 from a mobile phone.

For any medical emergency at the Palais des Nations, the United Nations medical emergency protocol will be applied. Please call 112 from a landline or +41 22 917 21 12 from a mobile phone.

If you have influenza-like symptoms (fever, cough, etc.), or you are unwell, stay at home or at your hotel and do not come to the meeting place.

Delegates requiring urgent medical attention when they are not in the conference buildings, or after 17:00, should dial 144 for medical or ambulance services.

Useful contacts

Hôpitaux Universitaires de Genève (public hospital open 24 hours a day, seven days a week)
Tel. +41 22 372 33 11
Rue Gabrielle-Perret-Gentil 4, 1205 Geneva

Hôpital de La Tour (open 24 hours a day, seven days a week)
Tel. +41 22 719 60 00
Avenue Jacob-Daniel Maillard 3, 1217 Meyrin

Centre Médical Archimed Nations (walk-in clinic with several areas of expertise)
Tel. +41 22 734 03 03
La Voie-Creuse 16, 1202 Geneva

Pharmacy: Pharma24 (open 24 hours a day, seven days a week)
Tel. +41 22 808 00 18
Boulevard de la Cluse 38, 1205 Geneva

WHO Bookshop

WHO publications can be purchased at the WHO Bookshop in the WHO headquarters main building. WHO souvenirs are also available. Opening hours are from 09:00 to 16:30.

Cybercafé and internet access

Delegates are invited to visit the WHO Cybercafé, located in the “Salle des Pas Perdus”, on the third floor of the A building, Palais des Nations. Workstations will be available, providing full access to the internet, including to the [WHO website](#). The Cybercafé and all the meeting rooms will also be equipped with wireless hotspots, allowing visitors to connect to the internet with their own wireless-enabled notebooks.