

JOURNAL

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Sixty-seventh World Health Assembly

N° 4 22 May 2014

Programme of meetings for Thursday, 22 May 2014

| Time | Plenary Assembly Hall | Committee A Room XVIII | Committee B Room XVII |
|-------|--------------------------|---------------------------|--------------------------|
| 09:00 | | Sixth meeting | Second meeting |
| 14:30 | | Seventh meeting | Third meeting |
| 17:00 | Seventh meeting | | |

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Drafting group meetings (full interpretation will be provided)

| Item 14.3 | Addressing the global challenge of violence, in particular against women and girls (document A67/A/CONF./1) | 14:30–17:30 and 18:30–21:30 Room XXIII |
|-----------|---|--|
| | Monitoring the achievement of the health-related Millennium Development Goals, to discuss "Health in the post-2015 development agenda" (document A67/A/CONF./4 Rev. | 09:30–12:30 Room XXII |
| Item 11.3 | Framework of engagement with non-State actors | 14:30–17:30 Room XXIV |

I. Programme of work of the Health Assembly

Thursday, 22 May 2014

Sixth and seventh meetings of Committee A

Room XVIII - 09:00 and 14:30

Draft third report of Committee A

Document (Draft) A67/65 containing one decision entitled:

Maternal, infant and young child nutrition

Item 12 (continued) Communicable diseases

Item 12.3 (continued) Hepatitis

> Documents A67/13, EB134/2014/REC/1, resolution EB134.R18 and A67/13 Add.1

Item 13 (continued) Noncommunicable diseases

Item 13.1 Prevention and control of noncommunicable diseases

- Report on:
 - The action plan for the global strategy for the prevention and control of noncommunicable diseases 2008-2013
 - WHO's role in the preparation, implementation and follow-up to the United Nations General Assembly comprehensive review and assessment in 2014 of the progress achieved in the prevention and control of noncommunicable diseases
- Consideration of:
 - Terms of reference for the global coordination mechanism on the prevention and control of noncommunicable diseases
 - Terms of reference for the United Nations Interagency Task Force on the Prevention and Control of Non-communicable Diseases
 - Limited set of action plan indicators for the WHO global action plan for the prevention and control of noncommunicable diseases 2013–2020

Documents A67/14, A67/14 Add.1, A67/14 Add.2 and A67/14 Add.3

Item 13.3 Disability

Documents A67/16, A67/A/CONF./3 and A67/A/CONF./3 Add.1

Item 13.4 Comprehensive and coordinated efforts for the management of autism spectrum disorders

Documents A67/17, A67/17 Add.1 and EB133/2013/REC/1, resolution EB133.R1

Item 13.5 - Psoriasis

Item 14.1

Documents A67/18, A67/18 Add.1 and EB133/2013/REC/1, resolution EB133.R2

Item 14 (continued) Promoting health through the life course

Monitoring the achievement of the health-related Millennium Development Goals Document A67/19

• Health in the post-2015 development agenda

Documents A67/20 and A67/A/CONF./4 Rev.1 and A67/A/CONF./4 Rev.1 Add.1

| Item 14.2 | Newborn health: draft action plan |
|-----------|--|
| | Documents A67/21, A67/21 Corr.1, A67/A/CONF./2 and A67/A/CONF./2 Add.1 |
| Item 14.3 | Addressing the global challenge of violence, in particular against women and girls Documents A67/22, A67/A/CONF./1 and A67/A/CONF./1 Add.1 |
| Item 14.4 | Multisectoral action for a life course approach to healthy ageing Document A67/23 |
| Item 14.5 | Public health impacts of exposure to mercury and mercury compounds: the role of WHO and ministries of public health in the implementation of the Minamata Convention Documents A67/24 and EB134/2014/REC/1, resolution EB134.R5 |
| Item 14.6 | Contributing to social and economic development: sustainable action across sectors to improve health and health equity Documents A67/25 and EB134/2014/REC/1, resolution EB134.R8 |

Second and third meetings of Committee B

Room XVII - 09:00 and 14:30

Draft first report of Committee B

Document (Draft) A67/66 containing one decision entitled:

 Health conditions in the occupied Palestinian territory, including east Jerusalem, and in the occupied Syrian Golan

and three resolutions entitled:

- Financial report and audited financial statements for the year ended 31 December 2013
- Supplementary funding for real estate and longer-term staff liabilities
- Status of collection of assessed contributions, including Member States in arrears in the payment of their contributions to an extent that would justify invoking Article 7 of the Constitution

| | invoking Article 7 of the Constitution |
|-----------|--|
| Item 21 | Audit and oversight matters |
| Item 21.1 | Report of the External Auditor Documents A67/45 and A67/58 |
| Item 21.2 | Report of the Internal Auditor Documents A67/46 and A67/59 |
| Item 22 | Staffing matters |
| Item 22.1 | Human resources: annual report Documents A67/47 and A67/60 |
| Item 22.2 | Report of the International Civil Service Commission Document A67/48 |
| Item 22.3 | Amendments to the Staff Regulations and Staff Rules Documents A67/49 and EB134/2014/REC/1, resolution EB134.R12 |
| Item 22.4 | Appointment of representatives to the WHO Staff Pension Committee Document A67/50 |

| Item 23 | Management and legal matters |
|-----------|---|
| Item 23.1 | Follow-up of the report of the Working Group on the Election of the Director- General of the World Health Organization Document A67/51 |
| Item 23.2 | Real estate: update on the Geneva buildings renovation strategy Documents A67/52 and A67/61 |
| Item 24 | Collaboration within the United Nations system and with other intergovernmental organizations |
| | Document A67/53 |
| Item 15 | Health systems (item transferred from Committee A) |
| Item 15.1 | - Traditional medicine |
| | Documents A67/26 and EB134/2014/REC/1, resolution EB134.R6 |
| Item 15.2 | Follow-up of the report of the Consultative Expert Working Group on Research and Development: Financing and Coordination Documents A67/27, A67/28 and A67/28 Add.1 |
| Item 15.3 | Substandard/spurious/falsely-labelled/falsified/counterfeit medical products Document A67/29 |
| Item 15.4 | Access to essential medicines Documents A67/30 and EB134/2014/REC/1, resolution EB134.R16 |
| Item 15.5 | Strengthening of palliative care as a component of integrated treatment throughout the life course Documents A67/31 and EB134/2014/REC/1, resolution EB134.R7 |
| Item 15.7 | Health intervention and technology assessment in support of universal health coverage Documents A67/33 and EB134/2014/REC/1, resolution EB134.R14 |
| Item 15.8 | Follow-up of the Recife Political Declaration on Human Resources for Health: renewed commitments towards universal health coverage Documents A67/34 and EB134/2014/REC/1, resolution EB134.R15 |

| Seventh plenary meeting | | Assembly Hall – 17:00 |
|-------------------------|--------|-----------------------|
| Item 7 | Awards | |

Friday, 23 May 2014

| Eighth plenary meetin | 9 | Assembly Hall – 09:00 |
|---|--|-----------------------|
| Item 6 | Executive Board: election Document A67/67 | |
| Item 8 (continued) | Reports of the main committees | |
| Eighth and ninth meetings of Committee A Room XVIII – Immediately after conclusion of item 8 in Plenary and 14:30 | | |
| Item 16 | Preparedness, surveillance and response | |
| Item 16.1 | Implementation of the International Health Regulations Documents A67/35, A67/35 Add.1 and EB134/2014 EB134.R10 | ` ' |

Item 16.2 – Pandemic influenza preparedness: sharing of influenza viruses and access to

vaccines and other benefits

Documents A67/36 and A67/36 Add.1

Item 16.3 – Smallpox eradication: destruction of variola virus stocks

Document A67/37

Item 16.4 – Poliomyelitis: intensification of the global eradication initiative

Document A67/38

Item 16.5 – Antimicrobial drug resistance

Documents A67/39, A67/39 Add.1 and EB134/2014/REC/1, resolution

EB134.R13

Item 11 (continued) WHO reform

Item 11.3 (continued) – Framework of engagement with non-State actors

Documents A67/6 and A67/54

Fourth and fifth meetings of Committee B Room XVII – Immediately after conclusion of item 8 in plenary and 14:30

Item 15 (continued) **Health systems** (*item transferred from Committee A*)

Item 15.6 – Regulatory system strengthening

Documents A67/32 and EB134/2014/REC/1, resolutions EB134.R17 and

EB134.R19

Item 17 Progress reports (item transferred from Committee A)

Document A67/40

Communicable diseases

- A. Global health sector strategy on HIV/AIDS, 2011–2015 (resolution WHA64.14)
- B. Eradication of dracunculiasis (resolution WHA64.16)

Noncommunicable diseases

C. Child injury prevention (resolution WHA64.27)

Promoting health through the life course

- D. Reproductive health: strategy to accelerate progress towards the attainment of international development goals and targets (resolution WHA57.12)
- E. Female genital mutilation (resolution WHA61.16)
- F. Youth and health risks (resolution WHA64.28)
- G. Implementation of the recommendations of the United Nations Commission on Life-Saving Commodities for Women and Children (resolution WHA66.7)
- H. Climate change and health (resolution EB124.R5)

Health systems

- I. Global strategy and plan of action on public health, innovation and intellectual property (resolution WHA61.21)
- J. Availability, safety and quality of blood products (resolution WHA63.12)
- K. Human organ and tissue transplantation (resolution WHA63.22)
- L. WHO strategy on research for health

Preparedness, surveillance and response

M. WHO's response, and role as the health cluster lead, in meeting the growing demands of health in humanitarian emergencies (resolution WHA65.20)

Corporate services/enabling functions

N. Multilingualism: implementation of action plan (resolution WHA61.12)

Tenth meeting of Committee A

Room XVIII – 09:00

Finalization of resolutions and reports

Sixth meeting of Committee B

Room XVII - 09:00

Finalization of resolutions and reports

Item 8 (continued) **Reports of the main committees**

Item 9 Closure of the Assembly

II. Report of meetings

Sixth plenary meeting

In the chair: Dr Roberto Morales Ojeda (Cuba)

President of the Sixty-seventh World Health Assembly

Later: Dr Vytenis Povilas Andriukaitis (Lithuania)

Fourth Vice-President of the Sixty-seventh World Health Assembly

Report of the Committee on Credentials

The President presented the report of the Committee on Credentials (document A67/63) which was approved by the Health Assembly.

Item 3 (continued)

General discussion

The Health Assembly resumed consideration of item 3 with special attention to the theme "The link between climate and health" and invited to the rostrum the delegates of Honduras, Rwanda, Barbados, Jamaica, Congo, Zambia, Saint Kitts and Nevis, Pakistan, Benin, Nicaragua, Seychelles, Equatorial Guinea, Syrian Arab Republic, Chad, Timor-Leste, Sudan, Lao People's Democratic Republic, Eritrea, Sao Tome and Principe, Mali, Bosnia and Herzegovina, Central African Republic, Guyana, Chinese Taipei, Holy See and the Order of Malta.

Fourth meeting of Committee A

Chairman: Dr Pe Thet Khin (Myanmar), Vice-Chairman

Draft second report of Committee A

The Chairman opened the meeting and invited the Rapporteur (Dr Helen Mbugua [Kenya]), to read out the second draft report of Committee A, document (draft) A67/64.

containing one resolution entitled:

 Improved decision-making by the governing bodies and one decision entitled:

 Consideration of the financial and administrative implications for the Secretariat of resolutions proposed for adoption by the Executive Board or Health Assembly

The resolution and decision were approved and the second draft report of Committee A was adopted.

Item 12 (continued)

Communicable diseases

Item 12.2 (continued)

Global vaccine action plan

The Chairman re-opened this subitem and invited the Committee to comment on the report contained in document A67/12. The Secretariat responded to the issues raised. The Committee noted the report and the item was closed.

Item 12.3

- Hepatitis

The Chairman opened the subitem and invited the Committee to consider the draft resolution EB134/R.18 contained in EB134/2014/REC/1. The Committee decided that discussion of this subitem be suspended and reopened after discussion of item 13.2 on maternal, infant and young child nutrition.

Chairman: Dr Ruhakana Rugunda (Uganda)

Item 18 Opening of the Committee

In accordance with Rule 34 of the Rules of Procedure of the World Health Assembly, the Committee elected Dr Mohsen Asadi-Lari (Islamic Republic of Iran) and Dr Siale Akauola (Tonga) as Vice-Chairmen, and Dr Dipendra Raman Singh (Nepal) as Rapporteur.

Item 19 Health conditions in the occupied Palestinian territory, including east Jerusalem, and in the occupied Syrian Golan

The Chairman opened this item and invited the Committee to consider the draft decision contained in document A67/B/Conf.1 *Health conditions in the occupied Palestinian territory, including east Jerusalem, and in the occupied Syrian Golan.* Palestine also made a statement after which the Director of Health of UNRWA gave his report.

In accordance with Rule 72 of the Rules of Procedure, a roll-call vote was taken. The Chairman drew a letter in order to identify the first country to vote which was "A". The vote resulted in 105 votes in favour to 5 votes against, with 6 abstentions and 60 Member States absent, as follows:

Votes in favour: Algeria; Argentina; Austria; Azerbaijan; Bahrain; Bangladesh; Belarus; Belgium; Benin; Bhutan; Bolivia (Plurinational State of); Botswana; Brazil; Brunei Darussalam; Bulgaria; Chile; China; Costa Rica; Croatia; Cuba; Cyprus; Czech Republic; Democratic People's Republic of Korea; Denmark; Djibouti; Ecuador; Egypt; Estonia; Finland; France; Gabon; Germany; Greece; Guatemala; Guinea; Honduras; Hungary; Iceland; India; Indonesia; Iran (Islamic Republic of); Iraq; Ireland; Italy; Jamaica; Japan; Jordan; Kazakhstan; Kuwait; Latvia; Lebanon; Liberia; Libya; Lithuania; Luxembourg; Malaysia; Maldives; Mali; Malta; Mauritania; Mexico; Monaco; Montenegro; Morocco; Mozambique; Namibia; Netherlands; Nicaragua; Niger; Nigeria; Norway; Oman; Pakistan; Peru; Poland; Portugal; Oatar; Republic of Korea; Republic of Moldova; Romania; Russian Federation; Saudi Arabia; Senegal; Singapore; Slovakia; Slovenia; South Africa; Spain; Sri Lanka; Sudan; Sweden; Switzerland; Syrian Arab Republic; Thailand; the former Yugoslav Republic of Macedonia; Tunisia; Turkey; Uganda; United Arab Emirates; United Kingdom of Great Britain and Northern Ireland; Uruguay; Venezuela (Bolivarian Republic of); Viet Nam; Yemen: Zimbabwe.

Votes against: Australia; Canada; Israel; Papua New Guinea; United States of America.

Abstentions: Andorra; Armenia; Burundi; Colombia; Congo; New Zealand.

Absent: Afghanistan; Albania; Angola; Bahamas; Barbados; Bosnia and Herzegovina; Burkina Faso; Cabo Verde; Cambodia; Cameroon; Chad; Cook Islands; Côte d'Ivoire; Democratic Republic of the Congo; Dominican Republic; El Salvador; Equatorial Guinea; Eritrea; Ethiopia; Fiji; Gambia; Georgia; Ghana; Guyana; Haiti; Kenya; Kiribati; Kyrgyzstan; Lao People's Democratic Republic; Lesotho; Madagascar; Malawi; Mauritius; Mongolia; Myanmar; Nepal; Panama; Paraguay; Philippines; Rwanda; Saint Kitts and Nevis; Samoa; San Marino; Sao Tome and Principe; Serbia; Seychelles; Sierra Leone; Solomon Islands; South Sudan; Suriname; Swaziland; Timor-Leste; Togo; Tonga; Trinidad and Tobago; Turkmenistan; Tuvalu; United Republic of Tanzania; Uzbekistan; Zambia.

Two delegates gave explanations of vote under Rule 75 of the Rules of Procedure.

The draft decision was approved and the item was closed.

Item 20 Programme budget and financial matters

Item 20.1

- Programme budget 2012–2013: performance assessment

The Chairman invited the Vice-Chair of the Programme, Budget and Administration Committee (PBAC) of the Executive Board to inform the Committee of the discussions that took place at the last meeting of the PBAC. The Secretariat responded to issues raised and the Committee noted the report contained in document A67/42.

Item 20.2

 Financial report and audited financial statements for the year ended 31 December 2013

The Chairman invited the Vice-Chair of the PBAC of the Executive Board to inform the Committee of the discussions that took place at the last meeting of the PBAC. The Chairman then invited the Committee to consider the draft resolutions contained in documents A67/43 Add.1 and A67/56. The Committee approved the draft resolutions and the item was closed.

Item 20.3

 Status of collection of assessed contributions, including Member States in arrears in the payment of their contributions to an extent that would justify invoking Article 7 of the Constitution

The Chairman invited the Secretariat to inform the Committee of any further developments since the last meeting of the PBAC. The draft resolution contained in document A67/57 was approved as amended.

Fifth meeting of Committee A

Chairman: Dr Pamela Rendi-Wagner (Austria)

Item 13 Noncommunicable diseases

Item 13.2

- Maternal, infant and young child nutrition

The Chairman opened the subitem and gave the floor to the Director-General of the Food and Agriculture Organization (FAO) of the United Nations who addressed the Committee. The Co-Chair of the FAO/WHO Joint Working Group on the Second International Conference on Nutrition was also invited to speak.

The Chairman then invited the Committee to discuss the subitem. Both the Secretariat and the Director-General of the Food and Agriculture Organization responded to issues raised. The Committee approved the draft decision EB134(2) contained in document A67/15 as amended.

Item 12 (continued)

Communicable diseases

Item 12.3 (continued)

- Hepatitis

The Chairman re-opened the subitem and the debate will resume at the next meeting of Committee A.

III. Technical briefings

The following technical briefings will take place during the Sixty-seventh World Health Assembly.

Thursday, 22 May 2014

12:30-14:15

Room XII

Goals and targets for health in the post-2015 development agenda

There will be interpretation in Arabic, Chinese, English, French, Russian and Spanish

The debate on the goals and targets for the post-2015 development agenda is in full swing. Health as a goal appears in a dozen or more multiple processes, such as the Open Working Group of the General Assembly (OWG) and the High-Level Panel of Eminent Persons on the Post-2015 Development Agenda. The United Nations General Assembly will discuss the OWG report in September 2014.

This technical briefing will provide an overview of the current processes and the role of health in them, and gather views from Member States about the possible health goals, sub-goals and targets.

Friday, 23 May 2014

12:30-14:15

Room XII

The role of priority setting in universal health coverage: the value of international support for Health Intervention and Technology Assessment

There will be interpretation in Arabic, Chinese, English, French, Russian and Spanish

In most low- and middle-income countries (LMICs), achieving universal health coverage (UHC) requires priority setting of the many alternative ways to address health problems, as finance, human resources, medicines/health technologies and facilities are always limited. To support the rational use of resources, health intervention and technology assessment (HITA), including cost-effectiveness analysis, has been widely recognized as offering a useful set of tools to assist the process of establishing priorities.

In this technical briefing, we will share the experiences of Member States, international organizations and development partners in the use of explicit frameworks for priority setting – in order to inform transparent decision-making and facilitate progress towards universal health coverage – as well as discuss the role of WHO and partners in building HITA capacity.

IV. Other meetings

The Secretariat has been advised that the following meetings will take place during the Sixty-seventh World Health Assembly:

Thursday, 22 May 2014

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|---------------------------------------|--|
| 07:45–08:45 Room VII | Group of the Americas (GRUA). There will be interpretation in English and Spanish. |
| 08:00–08:45 Room XVI | Meeting of the delegations of Member States of the WHO African Region. There will be interpretation in English and French. |
| 08:15–08:45 Room IX | Meeting of the delegations of Member States of the WHO Eastern Mediterranean Region. There will be interpretation in Arabic, English and French. |
| 08:30–08:50 Room VIII | Meeting of the delegations of Member States of the WHO Western Pacific Region. |
| 08:30–08:50 Room XXIV | Meeting of the delegations of Member States of the WHO European Region. |
| 12:15–13:45 Room XXIII | The power of integration: achieving the control and elimination of NTDs. Organized by the delegation of Nigeria. There will be interpretation in English and French. |
| 12:30–14:00 Room VII | New programme support and policy changes. Update from the GAVI Alliance. Organized by the delegation of Ghana. There will be interpretation in English and French. |
| 12:30–14:00 Room IV | New strategies for treatment and care of HIV/AIDS. A model for all health services. Organized by the delegation of Italy. |
| 13:20–14:20 Room VIII | Meeting of the delegations of Member States of the WHO South-East Asia Region. |
| 13:30–14:30 Room XV | Western European and Others Group (WEOG) coordination meeting. |
| 17:45–19:15 Room IX | Health research for all: the role of innovation in global health in the post-2015 development framework. Organized by the Council on Health Research for Development (COHRED), Drugs for Neglected Diseases Initiative (DNDi), the Global Health Council, and the delegations of Kenya, the Netherlands, Senegal, the United Kingdom of Great Britain and Northern Ireland and Norway. <i>There will be interpretation in English and French</i> . |
| 17:45–19:15 Room XII | Framing a global strategy on human resources for health. Organized by the delegation of Norway. |
| 18:00–19:30 Room VII | Independent Expert Review Group (iERG): the value of accountability. Organized by the WHO Secretariat and the Office of the UN Secretary-General. There will be interpretation in English, French and Spanish. |
| 18:00–19:30 Room XXII | Inactivated polio vaccine (IPV) introduction: are we on track for 2014? Organized by the WHO Secretariat. There will be interpretation in Arabic, Chinese, English, French, Russian and Spanish. |

Friday, 23 May 2014

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|---------------------------|---|
| 08:00–08:45 Room XVI | Meeting of the delegations of Member States of the WHO African Region. There will be interpretation in English and French. |
| 08:15–08:45 Room IX | Meeting of the delegations of Member States of the WHO Eastern Mediterranean Region. <i>There will be interpretation in Arabic, English and French.</i> |
| 08:30–08:50 Room VIII | Meeting of the delegations of Member States of the WHO Western Pacific Region. |
| 08:30–08:50 Room XXIV | Meeting of the delegations of Member States of the WHO European Region. |
| 12:15–13:45 Room IV | Research that changed history – a review of 40 years of impact on infectious diseases by the Special Programme for Research and Training in Tropical Diseases (TDR). Organized by the WHO Secretariat. |
| 12:15–13:45 Room XXIII | Psoriasis: an NCD causing major suffering and impacts on health-related quality of life. Organized by the delegations of Argentina, Ecuador, Panama and Qatar. <i>There will be interpretation in English, French and Spanish.</i> |
| 12:30–14:00 Room VII | Health for the world's adolescents. Organized by the delegation of Norway and the WHO Secretariat. There will be interpretation in English and French. |
| 12:30–14:00 Room IX | Community health care: bringing health care to your door. Organized by the delegation of Bangladesh and the WHO Secretariat. |
| 12:30–14:00 Room XV | Universal health coverage starts at the grassroots – are community health workers cost effective? Organized by the delegation of the United Kingdom of Great Britain and Northern Ireland and the Global Health Workforce Alliance. <i>By invitation only</i> . |
| 12:30–14:00 Room XXIV | Group of the Americas (GRUA). There will be interpretation in English, French and Spanish. |
| 13:20–14:20 Room VIII | Meeting of the delegations of Member States of the WHO South-East Asia Region. |
| 17:45–19:15 Room IX | Meaningful youth engagement in health policy and programmes – why and how? Organized by the International Federation of Medical Students' Associations. |
| 18:00–20:00 Room XII | Burden and management of mycetoma. Organized by the delegation of Sudan and Drugs for Neglected Diseases Initiative (DNDi). There will be interpretation in English, French and Spanish. |
| | |

Saturday, 24 May 2014

| 08:00–08:45 Room XVI | Meeting of the delegations of Member States of the WHO African Region. There will be interpretation in English and French. |
|--------------------------|---|
| 08:15–08:45 Room IX | Meeting of the delegations of Member States of the WHO Eastern Mediterranean Region. There will be interpretation in Arabic, English and French. |
| 08:30–08:50 Room VIII | Meeting of the delegations of Member States of the WHO Western Pacific Region. |
| 08:30–08:50 Room XXIV | Meeting of the delegations of Member States of the WHO European Region. |
| 13:20–14:20 Room VIII | Meeting of the delegations of Member States of the WHO South-East Asia Region. |

V. Announcements

Facilities

A business centre for delegates to the Health Assembly is available in Room A.821 for word processing and photocopying needs.

Open access to wireless connection is available in all important common areas in the Palais des Nations.

- World Health Organization web site: http://www.who.int
- World Health Assembly and Executive Board documentation: http://www.who.int/gb/e/index.html

WHO information products and souvenirs on sale

The WHO bookshop is located at the Palais des Nations between doors 13 and 15. The latest publications and information products issued by WHO and its regional offices are available at a 50% discount. WHO souvenirs are also on display. The bookshop is open Monday to Friday from 09:00 to 16:30 at the Palais des Nations and from 09:00 to 16:30 at WHO Headquarters.

Personal mail

Delegates and representatives of nongovernmental organizations in official relations with WHO are kindly requested to collect **every day** their personal mail, messages, invitations at the enquiry desk.

Medical service

Delegates who require medical attention can call 022 917 4048.

Security

If you face a security-related emergency or have any particular question concerning your security while in Geneva, please contact WHO security office/duty officer telephone number at: +41(0)22 791 11 52.

We also would like to remind you that security screening checks, during the World Health Assembly, have increased for both vehicles and pedestrians seeking access to the Palais des Nations and to the conference room areas. As a result, we would advise that you have with you a photo ID in addition to your WHA67 badge to facilitate your entry into the Health Assembly area.

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