Sixty-fourth World Health Assembly

Programme of meetings for Monday, 16 May 2011

<table>
<thead>
<tr>
<th>Time</th>
<th>Plenary Assembly Hall</th>
<th>Committee A Room XVIII</th>
<th>Other</th>
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<tbody>
<tr>
<td>9:30</td>
<td>First plenary meeting</td>
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<tr>
<td>Immediately after conclusion of the plenary meeting</td>
<td></td>
<td>General Committee Room XII</td>
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<tr>
<td>Immediately after conclusion of the General Committee</td>
<td>Second plenary meeting</td>
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<tr>
<td>14:30</td>
<td>Third plenary meeting</td>
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<td></td>
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<tr>
<td>After commencement of general discussion under Item 3</td>
<td></td>
<td>First meeting</td>
<td></td>
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IV. Other meetings..........................................................10
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IV. Announcements.........................................................17

Personal mail

Delegates and representatives of nongovernmental organizations in official relations with WHO are kindly requested to collect every day their personal mail, messages, invitations at the enquiry desk.

Security

If you face a security-related emergency or have any particular question concerning your security while in Geneva, please contact WHO security office/duty officer telephone number at: +41(0)22 791 11 17.

We also would like to remind you that security screening checks, during the World Health Assembly, have increased for both vehicles and pedestrians seeking access to the Palais des Nations and to the conference room areas. As a result, we would advise that you please come prepared with required proof of identity and proper accreditation to facilitate your entry into the Health Assembly area.

* This number supersedes the preliminary number of the Journal issued on 2 May 2011. The programme of work is subject to decisions taken by the Health Assembly and the General Committee.
## I. Programme of work of the Health Assembly

### Monday, 16 May 2011

<table>
<thead>
<tr>
<th>First plenary meeting</th>
<th>Assembly Hall – 9:30</th>
</tr>
</thead>
<tbody>
<tr>
<td>Delegations will sit in the English alphabetical order of names of Member States commencing with the letter “G” as decided by the drawing of lots. Delegates and other participants are kindly requested to take their seats a few minutes before 9:30.</td>
<td></td>
</tr>
</tbody>
</table>

### Item 1 Opening of the Assembly

- **Item 1.1** Appointment of the Committee on Credentials
- **Item 1.2** Election of the President of the Sixty-fourth World Health Assembly
- **Item 1.3** Election of the five Vice-Presidents, the Chairmen of the main committees, and establishment of the General Committee

### General Committee<sup>1</sup> Room XII – Immediately after conclusion of the plenary meeting

Examination and submission to the Health Assembly of recommendations on such questions as:
- Adoption of the provisional agenda as proposed by the Executive Board
- Addition of supplementary items, if any, to the provisional agenda
- Initial allocation to the main committees of items of the agenda
- Deferment of any item to a future Health Assembly
- Programme of work of the Health Assembly

### Second plenary meeting Assembly Hall – Immediately after conclusion of the General Committee

#### Presidential address

- Adoption of the agenda and allocation of items to the main committees

  Documents A64/1 and A64/1 Rev.1

#### Item 2 Report of the Executive Board on its 127th and 128th sessions

  Document A64/2

  Announcement by the President inviting suggestions regarding election of Members entitled to designate a person to serve on the Executive Board

### Third plenary meeting Assembly Hall – 14:30

#### Item 3 Address by Dr Margaret Chan, Director-General

  Document A64/3 (to be distributed on the following day)

  - General discussion

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<sup>1</sup> Rules 29 and 30 of the Rules of Procedure of the World Health Assembly define membership of and attendance at the General Committee.

Web link: [http://www.who.int/governance](http://www.who.int/governance)
First meeting of Committee A

Room XVIII – After commencement of general discussion under Item 3

Item 10 Opening of the Committee
- Including election of Vice-Chairmen and Rapporteur

Item 13* Technical and health matters

Item 13.1 Pandemic influenza preparedness: sharing of influenza viruses and access to vaccines and other benefits
Documents A64/8, A64/8 Corr.1 and A64/8 Add.1

Tuesday, 17 May 2011

Fourth plenary meeting 9:00

Item 3 (continued) General discussion

Second meeting of Committee A 9:00–11:15

Item 13 (continued) Technical and health matters

Item 13.2 Implementation of the International Health Regulations (2005)
Documents A64/9, A64/10, A64/10 Add.1 and A64/10 Add.2

Item 13.3 Health-related Millennium Development Goals
WHO’s role in the follow-up to the high-level plenary meeting of the sixty-fifth session of the United Nations General Assembly on the review of the Millennium Development Goals (September 2010)
Documents A64/11, A64/11 Add.1, EB128/2011/REC/1 and resolution EB128.R1

Item 13.4 Health system strengthening

Fifth plenary meeting 11:30

Item 4 Invited speaker

Committee on Credentials 14:00

Sixth plenary meeting 14:30

Item 3 (continued) General discussion

Third meeting of Committee A 14:30

Item 11 The future of financing for WHO
Documents A64/4, A64/4 Add.1 and A64/INF.DOC./5

* The order of discussion of the subitems under item 13 may be changed, subject to decisions made by the Health Assembly on the recommendation of the General Committee at its meeting on 16 May.
Wednesday, 18 May 2011

Seventh plenary meeting

- Report of the Committee on Credentials

Item 5 Admission of new Members and Associate Members [if any]

Item 3 (continued) - General discussion

Fourth meeting of Committee A

Immediately after conclusion of Item 5 in plenary

Item 11 (continued) The future of financing for WHO
Documents A64/4, A64/4 Add.1 and A64/INF.DOC./5

Item 12 Programme and budget matters

Documents A64/5 and A64/45

Item 12.2 - Medium-term strategic plan 2008–2013: interim assessment
Documents A64/6 and A64/46

Documents A64/7, A64/7 Add.1, A64/7 Add.2 and A64/47

Fifth meeting of Committee A

14:30

Item 13 (continued) Technical and health matters

Item 13.5 - Global immunization vision and strategy
Document A64/14

Item 13.6 - Draft WHO HIV/AIDS strategy 2011–2015
Document A64/15

Item 13.7 - Substandard/spurious/falsely-labelled/falsified/counterfeit medical products
Document A64/16

First meeting of Committee B

14:30

Item 14 Opening of the Committee
- Including election of Vice-Chairmen and Rapporteur

Item 15 Health conditions in the occupied Palestinian territory, including east Jerusalem, and in the occupied Syrian Golan
Documents A64/27, A64/27 Inf.Doc./1, A64/INF.DOC./2, A64/INF.DOC./3, A64/INF.DOC./4

Item 16 Audit and oversight matters
- Report of the Internal Auditor
Documents A64/28 and A64/48
Thursday, 19 May 2011

Sixth meeting of Committee A

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<td>Cholera: mechanism for control and prevention</td>
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<td>Item 13.11</td>
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<td>Documents A64/20, EB128/2011/REC/1 and resolution EB128.R6</td>
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Second meeting of Committee B

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<td>Item 17.3</td>
<td>Status of collection of assessed contributions, including Member States in arrears in the payment of their contributions to an extent that would justify invoking Article 7 of the Constitution</td>
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Seventh meeting of Committee A

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<td>WHO’s role in the preparation, implementation and follow-up to the high-level meeting of the United Nations General Assembly on the prevention and control of noncommunicable diseases (September 2011)</td>
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* The order of discussion of the subitems under item 17 may be changed, subject to decisions made by the Health Assembly on the recommendation of the General Committee at its meeting on 16 May.
Item 17.5 – Scale of assessments for 2012–2013
Documents A64/33, EB128/2011/REC/1 and resolution EB128.R2

Item 17.6 – Assessment of new Members and Associate Members [if any]

Item 17.7 – Amendments to the Financial Regulations and Financial Rules
Documents A64/34, EB128/2011/REC/1 and resolution EB128.R3

Item 17.8 – Appointment of the External Auditor
Documents A64/35 and A64/35 Corr.1

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Friday, 20 May 2011

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<td>Item 8</td>
<td>Reports of the main committees</td>
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<td>Documents A64/23, EB128/2011/REC/1 and resolution EB128.R15</td>
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<td>Item 13.15</td>
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<td>Item 13.16</td>
<td>Youth and health risks</td>
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<td>Document A64/25</td>
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Fifth meeting of Committee B  14:30

Item 18 (continued)  Staffing matters

Item 18.4  – Report of the United Nations Joint Staff Pension Board
           Document A64/39

Item 18.5  – Appointment of representatives to the WHO Staff Pension Committee
           Document A64/40

Item 18.6  – Interim progress report of the Working Group on the Election of the
           Director-General of the World Health Organization
           Document A64/41

General Committee  18:00

Saturday, 21 May 2011

Tenth meeting of Committee A  09:00

Item 13 (continued)  Technical and health matters

Item 13.17  – Progress reports
           Document A64/26
           A. Poliomyelitis: mechanism for management of potential risks to eradication
              (resolution WHA61.1)
           B. Onchocerciasis control through ivermectin distribution (resolution
              WHA47.32)
           C. Climate change and health (resolutions WHA61.19 and EB124.R5)
           D. Improvement of health through sound management of obsolete pesticides
              and other obsolete chemicals (resolution WHA63.26)
           E. Improvement of health through safe and environmentally sound waste
              management (resolution WHA63.25)

Monday, 23 May 2011

Eleventh meeting of Committee A  09:00

Item 13 (continued)  Technical and health matters

Item 13.17 (continued)  – Progress reports
           Document A64/26
           F. Working towards universal coverage of maternal, newborn and child health
              interventions (resolution WHA58.31)
           G. Female genital mutilation (resolution WHA61.16)
           H. Strategy for integrating gender analysis and actions into the work of WHO
              (resolution WHA60.25)
Sixth meeting of Committee B

Item 19  
Collaboration within the United Nations system and with other intergovernmental organizations
Document A64/42

Item 20  
International Agency for Research on Cancer: amendments to Statute
Document A64/43

Twelfth meeting of Committee A

Item 13 (continued)  
Technical and health matters

Item 13.17 (continued) – Progress reports
Document A64/26

I. Progress in the rational use of medicines (resolution WHA60.16)

J. Implementation by WHO of the recommendations of the Global Task Team on Improving AIDS Coordination among Multilateral Institutions and International Donors (resolution WHA59.12)

Seventh meeting of Committee B

Finalization of resolutions and reports

Tuesday, 24 May 2011

Thirteenth and fourteenth meetings of Committee A

Finalization of resolutions and reports

Fifteenth meeting of Committee A

Finalization of resolutions and reports

Tenth plenary meeting  
Immediately following the closure of Committee A

Item 8 (continued)  
Reports of the main committees

Item 9  
Closure of the Health Assembly
III. Technical briefings

The following technical briefings will take place during the Sixty-fourth World Health Assembly.

**Tuesday, 17 May 2011  12:30–14:15  Room XII**

**Public health concerns and radiation health**  
*There will be interpretation in Arabic, Chinese, English, French, Russian and Spanish*

This technical briefing will provide Member States with an update on the public health impact of the events at the Fukushima nuclear power plant following the devastating earthquake and tsunami that struck Japan in March 2011. During the session Member States will have the opportunity to share experiences of managing radiation emergencies and discuss the challenges of such events.

**Wednesday, 18 May 2011  12:30–14:15  Room XII**

**Addressing noncommunicable diseases: current status and moving forward**  
*There will be interpretation in Arabic, Chinese, English, French, Russian and Spanish*

The technical briefing will provide Member States with an overview of the current status of the NCD epidemic, progress towards the United Nations General Assembly High-level Meeting and the outcomes from relevant regional and global events to date, including the Global Ministerial Conference. The event will also provide an opportunity for Member States to discuss the preparations and high-level participation in the HLM.

**Thursday, 19 May 2011  12:30–14:15  Room XII**

**Commission on Information and Accountability for Women’s and Children’s Health**  
*There will be interpretation in Arabic, Chinese, English, French, Russian and Spanish*

Accountability is critical to the implementation of the Global Strategy for Women's and Children's Health - aimed at saving the lives of 16 million women and children. The Commission on Information and Accountability for Women's and Children's Health was established by WHO at the request of the United Nations Secretary-General to propose an accountability framework for reporting, oversight and accountability on women's and children's health. The briefing will provide an overview of the framework that will empower both donor and recipient countries to monitor resources and facilitate the gathering of the best evidence on the effectiveness of programmes in improving the lives of women and children.

**Friday, 20 May 2011  12:30–14:15  Room XII**

**Towards a successful implementation of the WHO Global Code of Practice on the International Recruitment of Health Personnel: challenges and opportunities**  
*There will be interpretation in Arabic, Chinese, English, French, Russian and Spanish*

This Technical Briefing will discuss the implementation and monitoring the implementation of the WHO Global Code of Practice on the International Recruitment of Health Personnel ("the Code"). The briefing aims to provide Member States and other stakeholders with an opportunity to discuss and engage in a dialogue on challenges and opportunities associated with the Code implementation, monitoring and reporting. Presentations from selected countries and the WHO Secretariat will be made. This will be followed by a general discussion supported by resource persons from civil society and health care organizations. The Code itself as well as complementary documents to the Code shall be made available.
IV. Other meetings

The Secretariat has been advised that the following meetings will take place before and during the Sixty-third World Health Assembly:

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<tr>
<th>Time</th>
<th>Location</th>
<th>Meeting Description</th>
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<tbody>
<tr>
<td>08:00–09:00</td>
<td>Room XVI</td>
<td>Meeting of the Ministers of Health of the WHO African Region. There will be interpretation in English and French.</td>
</tr>
<tr>
<td>08:00–09:00</td>
<td>Room XXII</td>
<td>Coordination meeting of the European Union.</td>
</tr>
<tr>
<td>08:15–09:00</td>
<td>Room IX</td>
<td>Meeting of the Council of the Arab Ministers of Health.</td>
</tr>
<tr>
<td>08:30–09:30</td>
<td>Room VIII</td>
<td>Meeting of the delegations of Member States of the WHO Western Pacific Region.</td>
</tr>
<tr>
<td>08:30–09:30</td>
<td>Room VII</td>
<td>Meeting of heads of delegations of Member States of the Region of the Americas. There will be interpretation in English and Spanish.</td>
</tr>
<tr>
<td>08:30–09:30</td>
<td>Room VIII</td>
<td>Coordination meeting of the Western European and Others Group (WEOG).</td>
</tr>
<tr>
<td>09:00–09:30</td>
<td>Room IX</td>
<td>Meeting of the delegations of Member States of the WHO Eastern Mediterranean Region. There will be interpretation in Arabic, English and French.</td>
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<td>13:00–14:30</td>
<td>Room XV</td>
<td>Meeting of Ministers of Health of the Caribbean Community (CARICOM).</td>
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<td>Room VIII</td>
<td>Meeting of the delegations of Member States of the WHO South-East Asia Region.</td>
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<tr>
<td>15:30–16:30</td>
<td>Room IX</td>
<td>Meeting of the Union of South American Nations (UNASUR).</td>
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<tr>
<td>17:45–19:00</td>
<td>Room VII</td>
<td>Briefing on the World Conference on Social Determinants of Health – All for Equity (Rio de Janeiro, 19–21 October 2011). Organized by the delegation of Brazil. There will be interpretation in Arabic, Chinese, English, French, Russian and Spanish.</td>
</tr>
<tr>
<td>18:00–19:30</td>
<td>Room IX</td>
<td>The role of patients in preventing and managing noncommunicable diseases. Organized by the International Alliance of Patient's Organizations, Multiple Sclerosis International Federation (MSIF) and Alzheimer's' Disease International (ADI).</td>
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Tuesday, 17 May 2011

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<td>Meeting of the delegations of Member States of the WHO Eastern Mediterranean Region. There will be interpretation in Arabic, English and French.</td>
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</table>
08:30–09:30
Room VIII
Meeting of the delegations of Member States of the WHO Western Pacific Region.

08:30–09:30
Room XII
Coordination meeting of Member States of the Region of the Americas. 
There will be interpretation in English and Spanish.

08:00
Delegates’ Lounge
Breakfast briefing on the State of the World’s Midwifery report. Cosponsored by PMNCH and UNFPA. By invitation only.

11:00–13:00
Room VIII
Meeting of the Health Ministers’ Council for the Gulf Cooperation Council States.

12:30–13:30
Room XV
Cancer prevention and control in the Mediterranean region. Organized by the delegations of France and Italy.

12:30–13:30
Room XXIV
Meeting of Member States of the Caribbean Community (CARICOM).

12:30–14:00
Room IV
Global Health: collaboration among Portuguese-speaking countries and the ePORTUGUESe WHO Programme. Organized by the delegation of Brazil.

12:30–14:30
Room XXII
Coordination meeting of the European Union.

13:30–14:30
Room VIII
Meeting of the delegations of Member States of the WHO South-East Asia Region.

13:30–14:30
Room XXIII
Meeting of the delegations of Member States of the WHO European Region. 
There will be interpretation in English, French, German and Russian.

15:00–17:00
Room IX
Meeting of the Ministers of Health of Latin America, Spain, Portugal and Andorra.

17:30–19:00
Room IX
Achieving the WHO Global Action Plan on Noncommunicable Diseases (NCDs): partnerships beyond the cancer and NCD community. Organized by Union for International Cancer Control (UICC).

17:30–19:30
WHO HQ, Room M205
Health Promotion Strategies of Civil Society meeting the NCD Challenge. Organized by the Inter-African Committee on Traditional Practices affecting the Health of Women and Children, in cooperation with the Alliance for Health Promotion, A4HP, and the Health Promotion Unit of WHO.

18:00–19:30
Room XXIV
Health worker safety in times of armed conflict. Organized by the delegation of the United States of America.

18:00–19:30
Room VIII
Where is the money? Strengthening accountability and health resources through better resource tracking. Organized by the delegation of the United States of America.

18:00–20:00
Room XXII
Movement towards universal coverage: success and challenges. Organized by the delegations of Germany, China, Rwanda and Thailand.

18:00–20:00
Room IV
Climate change, vulnerable population protection and sustainability: from Cancun to Durban and Rio. Meeting organized jointly by the delegation of Mexico and the WHO Secretariat.

18:00–19:30
Delegates Restaurant

18:00–20:00
Delegates’ Lounge
Palais de Nations
8th floor

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Wednesday, 18 May 2011

08:00–09:00 Meeting of the Ministers of Health of the WHO African Region. Room XVI There will be interpretation in English and French.

08:00–09:00 Coordination meeting of the European Union. Room XXII

08:15–08:45 Meeting of the delegations of Member States of the WHO Eastern Mediterranean Region. Room IX There will be interpretation in Arabic, English and French.

08:30–09:30 Meeting of the delegations of Member States of the WHO Western Pacific Region. Room VIII

08:30–09:30 Coordination meeting of the Western European and Others Group (WEOG). Room XXIII

08:30–09:30 Coordination meeting of Member States of the Region of the Americas. Room XII There will be interpretation in English and Spanish.

12:30–14:00 Strengthening health systems for an ageing world. Organized by the delegation of Germany. Room VII

12:30–14:30 Coordination meeting of the European Union. Room XXII

13:30–14:30 Meeting of the delegations of Member States of the WHO European Region. Room XXIII There will be interpretation in English, French, German and Russian.

13:30–14:30 Meeting of the delegations of Member States of the WHO South-East Asia Region. Room VIII

13:00–15:00 Meeting of the Ministers of Health of the Non-aligned Movement. Room XVI There will be interpretation in Arabic, Chinese, English, French, Russian and Spanish.

17:30–19:30 Improving Access to medicines in developing countries through local production and related technology transfer. Cosponsored by WHO/PHI, UNCTAD, ICTSD and the European Union. Room XXV

17:30–19:30 Global Immunization Strategy (GIVS): getting the balance right. Organized by MSF International and the International Federation of Red Cross and Red Crescent Societies. Room IX

18:00–20:00 Healthy markets for healthy people in developing countries. Moving markets to improve public health: experiences and opportunities. Organized by UNITAID. Room VIII There will be interpretation in English and French.

18:00–20:00 Informal ministerial meeting on guinea-worm eradication. Room XXII There will be interpretation in English and French.

Thursday, 19 May 2011

08:00–09:00 Meeting of the Ministers of Health of the WHO African Region. Room XVI There will be interpretation in English and French.

08:00–09:00 Coordination meeting of the European Union. Room XXII

08:15–08:45 Meeting of the delegations of Member States of the WHO Eastern Mediterranean Region. Room IX There will be interpretation in Arabic, English and French.

08:30–09:30 Meeting of the delegations of Member States of the WHO Western Pacific Region. Room VIII
08:30–09:30  Coordination meeting of Member States of the Region of the Americas.  
Room XII  
*There will be interpretation in English and Spanish.*

11:30–14:30  Second brainstorm meeting to prepare the Ministerial Summit on Pharmaceutical Policy 2012. Organized by the Permanent Representation of the Kingdom of the Netherlands.
Room IV

12:30–14:30  Coordination meeting of the European Union.
Room XXII

13:30–14:30  Meeting of the delegations of Member States of the WHO European Region.  
Room XXIII  
*There will be interpretation in English, French, German and Russian.*

13:30–14:30  Meeting of the delegations of Member States of the WHO South-East Asia Region.  
Room VIII

17:30–19:00  Youth and health risks. Organized by the delegation of Tunisia  
Room IV

17:45–19:30  Meeting the health related Millennium Development Goals (MDGs) by improving global health governance: can WHO be effectively supported to carry out its constitutional mandate? Organized by World Vision International and The Graduate Institute, Geneva Global Health Programme.
Room IX

18:00–19:30  WHO HIV strategy: implementing treatment 2.0.
Room XXIII

**Friday, 20 May 2011**

08:00–09:00  Meeting of the Ministers of Health of the WHO African Region.  
Room XVI  
*There will be interpretation in English and French.*

08:00–09:00  Coordination meeting of the European Union.  
Room XXII

08:15–08:45  Meeting of the delegations of Member States of the WHO Eastern Mediterranean Region.  
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*There will be interpretation in Arabic, English and French.*

08:30–09:30  Meeting of the delegations of Member States of the WHO Western Pacific Region.  
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08:30–09:30  Coordination meeting of Member States of the Region of the Americas.  
Room XII  
*There will be interpretation in English and Spanish.*

12:30–14:30  Meeting of the delegations of Member States of the WHO European Region.  
Room XXIII  
*There will be interpretation in English, French, German and Russian.*

12:30–14:30  Coordination meeting of the European Union.  
Room XXII

13:30–14:30  Meeting of the delegations of Member States of the WHO South-East Asia Region.  
Room VIII

**Saturday, 21 May 2011**

08:00–09:00  Meeting of the Ministers of Health of the WHO African Region.  
Room XVI  
*There will be interpretation in English and French.*

08:00–09:00  Coordination meeting of the European Union.  
Room XXII
08:15–08:45  Meeting of the delegations of Member States of the WHO Eastern Mediterranean Region.  
Room IX  *There will be interpretation in Arabic, English and French.*

08:30–09:30  Meeting of the delegations of Member States of the WHO Western Pacific Region.  
Room VIII

08:30–09:30  Coordination meeting of Member States of the Region of the Americas.  
Room XII  *There will be interpretation in English and Spanish.*

12:30–14:30  Coordination meeting of the European Union.  
Room XXII

13:30–14:30  Meeting of the delegations of Member States of the WHO South-East Asia Region.  
Room VIII

### Monday, 23 May 2011

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V. Provisional list of speakers for the general discussion in plenary

Nigeria (The delegate of Nigeria will speak on behalf of Member States of the African Region)

Hungary (As Presidency of the European Union)

United States of America

Thailand

Bahrain (The delegate of Bahrain will speak on behalf of the Arab Ministers Council)

People's Republic of China

Equatorial Guinea

Norway

Brazil

Sri Lanka

Islamic Republic of Iran

New Zealand

Zimbabwe

France

Canada

United Kingdom

Pakistan

Australia

Russian Federation

Zambia

Paraguay

Greece

Philippines

Portugal

Singapore

Finland

Kenya

Italy

Plurinational State of Bolivia

Sweden

Brunei Darussalam

Slovenia

Trinidad and Tobago

Japan

Germany

Ghana

Mexico

Republic of Korea

South Africa

Monaco

Mongolia

United Republic of Tanzania

Kazakhstan

Mali

Myanmar

Israel

Colombia
Senegal
Nepal
Iceland
Côte d'Ivoire
Peru
Belarus
Algeria
Bolivarian Republic of Venezuela
Ukraine
São Tomé and Príncipe
Malaysia
Bhutan
Morocco
Spain
Ecuador
Viet Nam
Luxembourg
India
Namibia
Indonesia
Jamaica
The Republic of Palau (The delegate of Palau will speak on behalf of the Pacific Island Countries)
Chile
Moldova
Uruguay
Burkina Faso
Argentina
The Lao People's Democratic Republic
Honduras
Guatemala
Cuba

African Union
Order of Malta
Organization of the Islamic Conference
Chinese Taipei
IV. Announcements

Facilities
A business centre for delegates to the Health Assembly is available in Room A.821 for word processing and photocopying needs.

Open access to wireless connection is available in the Serpent Bar on the first floor of the E building and between Doors XIII and XV on the ground floor of the A building.

– World Health Organization web site: http://www.who.int
– World Health Assembly and Executive Board documentation: http://www.who.int/gb/e/index.html

WHO information products on sale
The WHO bookshop located at the Palais des Nations between doors 13 and 15 welcomes the delegates of the World Health Assembly. The latest publications and information products issued by WHO and its regional offices are available at a 50% discount. The bookshop is open Monday to Friday from 8:30 to 17:00. The WHO bookshop at WHO Headquarters is also open to delegates from 9:00 to 16:30.

Personal mail
Delegates and representatives of nongovernmental organizations in official relations with WHO are kindly requested to collect every day their personal mail, messages, invitations at the enquiry desk.